CANS-San Bernardino Frequently Asked Questions (FAQs)

Clinical Version

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In order to conduct the CANS-SB one must be certified.

What is the Certification Process?

In order to conduct the CANS-SB, a staff person must successfully complete the online CANS Certification Training. At the end of the training, attendees review a vignette and score the CANS items for the case. In order to pass the course, an attendee must rate the items at reliability level of .70. If an attendee has difficulty on a first attempt, s/he will receive additional assistance and then can re-take the vignette until s/he achieves a passing score. The Certification expires after two years (recertification is required at this point). This training is at www.tcomtraining.com. If the staff works for DBH or a contract provider, s/he may obtain a coupon code for the registration fee from DBH's Workforce, Education and Training (WET). After online completion, a staff person must attend a half-day, in-person training conducted by WET. This training is offered on a regular basis and registration is completed through Relias. Dates for TCOM trainings can be found at http://wp.sbcounty.gov/dbh/events/category/training/

When do I conduct the CANS-SB?

- The Initial CANS-SB is to be completed within the first 30 days of intake
- Refer to your specific contract as the next completion date is either quarterly or semi-annually
- A discharge CANS-SB is to be completed at the closing of service unless a scheduled CANS-SB has been completed within 30 days
- In no case shall a period of more than six months pass without a CANS-SB being completed on a client

How should I conduct the CANS-SB?

The CANS-SB is utilized to its fullest potential when it is completed as an interactive tool with the family and youth as part of the ongoing assessment process. It is important that the process is individualized to meet the needs of the family. The NY-CANS manual has a very helpful section written by Mary Beth Rautkis, PhD entitled “Effective Communication with Families Using the CANS.”