

San Bernardino County Homeless Partnership Provider Network – West Valley Regional Meeting Tuesday, October 13, 2015 • 10:00 a.m. to 11:30 a.m.

(Please note change in time)

2-1-1

9624 Hermosa Ave., Rancho Cucamnonga, CA 91730

AGENDA

| OPENING REMARKS | PRESENTER |
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| A. Call to Order (5 minutes) B. Welcome and Introductions (5 minutes) C. Approve August 11, 2015 Minutes D. Approve September 8, 2015 Minutes | Don Smith |
| UPDATES & INFORMATION ITEMS | PRESENTER |
| E. Interagency Council on Homelessness F. Homeless Provider Network G. Office of Homeless Services H. Regional Case Conferencing Pilot Project I. News, Updates and Announcements from Partners & Guests | HPN Members |
| PRESENTATION | PRESENTER |
| J. Challenges, Pitfalls and Successes of Rapid Rehousing Interventions | Dawn Spencer, Lead Housing Navigator Knowledge & Education for Your Success (KEYS) |
| CLOSING | PRESENTER |
| K. Public CommentL. HPN Member RoundtableM. General Meeting Adjournment | Don Smith |
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| Next Meeting: West Valley Region will next meet on: Tuesday, November 10, 2015 10:00 am – 11:30 am United Way 2-1-1 9624 Hermosa Ave. Rancho Cucamonga, CA 91730 | |

In September 2007, the San Bernardino County Homeless Partnership (SBCHP) was formed to provide a more focused approach to our goal of ending homelessness within the County. The Partnership consists of city governments, community based organizations, faith-based organizations, educational institutes, non-profit organizations, private industry, and federal, state, and local government.

SBCHP was developed to promote a strong collaboration between agencies to direct the planning, development, and implementation of the County's 10-year-plan to end chronic homelessness. The Partnership meets on the third Wednesday of each month at the Behavioral Health Resource Center in Rialto. The Partnership facilitates better communication, planning, coordination, and cooperation among all entities that provide services and/or resources for the relief of homelessness in San Bernardino County.

Mission Statement

The Mission of the San Bernardino County Homeless Partnership is to provide a system of care that is inclusive, well planned, coordinated and evaluated and is accessible to all who are homeless and those at-risk of becoming homeless.

THE SAN BERNARDINO COUNTY HOMELESS PARTNERSHIP MEETING FACILITY IS ACCESSIBLE TO PERSONS WITH DISABILITIES. IF ASSISTIVE LISTENING DEVICES OR OTHER AUXILIARY AIDS OR SERVICES ARE NEEDED IN ORDER TO PARTICIPATE IN THE PUBLIC MEETING, REQUESTS SHOULD BE MADE THROUGH THE OFFICE OF HOMELESS SERVICES AT LEAST THREE (3) BUSINESS DAYS PRIOR TO THE PARTNERSHIP MEETING. THE OFFICE OF HOMELESS SERVICES TELEPHONE NUMBER IS (909) 386-8297 AND THE OFFICE IS LOCATED AT 303 E. VANDERBILT WAY, 1ST FLOOR SAN BERNARDINO, CA 92415. http://www.sbcounty.gov/sbchp/

Minutes for San Bernardino County Office of Homeless Services West Valley Regional Meeting

September 8, 2015 9:00 A.M. – 10:30 A.M. United Way • 2-1-1 9624 Hermosa Avenue • Rancho Cucamonga, CA 92324

| Minutes Recorded and Transcrib | ed by Betty Schneider, | Secretary I, Department of Behavioral Health | | | |
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| OPENING REMARKS | PRESENTER | ACTION/OUTCOME | | | |
| Call to Order Welcome and Introductions | Debra Watkins | In the absence of the Chair, Debra Watkins called the meeting to order. Attendees were welcomed to the meeting and asked to introduce themselves. Tom Hernandez attended via phone. | | | |
| Approval of August 11, 2015 Minutes | Don Smith | Debra requested that approval of the minutes from August 11 be tabled until the next meeting in order to provide her an opportunity to present the body with her suggestions for corrections and additions. She suggested that the meeting minutes have consistently been out of compliance with the Brown Act and Robert's Rules of Order. Debra agreed to bring her suggestions in writing to the next meeting for a side-by-side comparison. | | | |
| UPDATES & INFORMATION ITEMS | | | | | |
| · · · · · · · · · · · · · · · · · · · | Don Smith | Starting in October, we will set aside a 2 ½ hour block for the West Valley Regional monthly meeting. We will open the morning with a regional case conferencing working meeting for our service provider partners with housing resources from 9:00 – 9:50am. Our regular general membership meeting will be held from 10 – 11:30am. Discussed the Homeless Provider Network Fast Linkage and Secure Housing (FLASH) regional case conferencing pilot | | | |
| | | project. The purpose is to develop a process for coordinated case review and service interventions in support of the development of the San Bernardino County Homeless Partnership's Coordinated Entry System. Households with children that fall under all four categories of HUD's definition of homelessness will be the initial target. | | | |
| | Tom Hernandez | • The last ICH meeting was August 26, 2015. The NOFA for the Continuum of Care (CoC) has not yet been released. There was a sharing session on what occurred at the National Alliance to End Homelessness Conference. Supervisor Gonzalez commented on a trip when they visited Congress, various Representatives from the House, and touched based with both Senators Feinstein and Boxer. Sharon Green visited several congressional members. Phil Mangano provided a presentation to ICH on the special study session for the Board of Supervisors that was held July 21, 2015. It was at that meeting the Board moved to create an advisory group to see that the Homeless Veterans Community Planning Group reach their goal to end homelessness by the end of this year. Reallocation for coordinated entry system was on the calendar but, it was tabled until September 2015. The next ICH will be September 23, 2015 from 9:00 am – 11:00 pm. There will be a presentation by Gem Montes at the request of Supervisor Gonzalez and the item that was tabled will also be discussed. | | | |
| | | • The Annual Homeless Summit will be November 4, 2015 from 9:00 am – 4:00 pm. Registration is at 8:30 am. There is room for 300 individuals at the Ontario Convention center. We've had requests that the Sheriff's HOPE Team speak. Mr. Mangano will provide an update on what the advisory group is doing and more details on the coordination with the county and various agencies that are part of the group. Supervisor Rutherford would like to have a special track session for west end nonprofits and faith based organizations making connections and increasing collaborative efforts | | | |

| | that are underway. Dianna Lee from Supervisor Rutherford's office and Andre Bossieux will be involved. Supervisor Rutherford will probably want to do more like a best practice. The other track will be with in connection with Capacity Building. Registration will open later this month. Check website www.sbcounty.gov/sbchp . |
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| | • There will be an Upland Project Connect on October 7, 2015 at Memorial park @ 1100 East Foothill Blvd, Upland, CA. Janis Rice (909) 931-4281 and Doug Story are in charge of it. It will be from 10:00 am – 3:00 pm. Lunch is provided to the first 500 attendees. |
| Debra Watkins | Attended the ICH City meeting two weeks ago. It was the third meeting of the series for the recalibration of the ten year plan to end homelessness. How many cities were represented? Tom said 10 cities were represented. The report will come out some time in the near future. |
| Calvin Lucas | • Lifeway Church is holding a Wellness Fair September 19, 2015. It will be from 9:00 am – 2:00 pm. It will be at the Lifeway Church at 7477 Vineyard Ave, Rancho Cucamonga, CA 91730. If your organization would like to participate, call Rene Jimenez at 909-948-5557. It is free to everyone. |
| Shauna Kelly | Foothill Family Shelter has opened a thrift store on Foothill and Mountain, in the Stater Bros. parking lot. It is open seven days a week. They will take donations that are in good repair. |
| Don Smith | Bridges to Home is having a Welcome Home Team Orientation October 17, 2015 from 9:30 am – 11:30 am. It will be at the First United Methodist Church of Upland. The orientation is targeted to anyone interested in forming welcome home teams. An e-mail blast will be sent out soon. Bridges to Home serves West End San Bernardino County. If someone is willing to start them in their communities, Don would provide all the needed information. |
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| Lucy Valencia | • Last year, through the community, CJUHSD did a Christmas card and gift card for foster youth. Since it was successful, this year we are planning a Christmas party for our foster youth. It will be catered; we will have music and a photo booth. We are looking for sponsors to donate to make sure each kid gets a gift. It will be on a Saturday in December. It was suggested that Lucy contact In & Out for donation. |
| Debra Watkins | Attended the High Desert networking meeting regarding Give Big San Bernardino. The same team from Community Foundation who ran it last year is also going to manage it this year. It is December 2, 2015. There will be workshops. They will use the RAZOO platform, which is a crowd funding platform. They located every single non-profit that has tax exempt status. They put that info in their data base and created a profile for those nonprofits. In order to participate in Give Big, some additional documents to provide include: your IRS letter of determination, registration with the California Secretary of State, and a few more. Registration for the event is \$100. |
| Carmen Hall Cynthia White | • An effort is underway to identify a location on the west end for a "sobering station" through the Sheriff's Department. This program is just for people dealing with alcohol abuse, not drugs. The station is in lieu of arrest or psychiatric hospitalization. It's a sobering center only available to law enforcement. There will be drug & alcohol counselors and nurses at the center. If they are excessive or violent, they can't come there. It's for those who are drunk and want to sober up. They will be there three days. There are organizations in the west end who will work with them to try to get them to the next stages like housing and jobs. The goal is to have three stations. The first one will be open on Gilbert |

| | | St in San Bernardino. |
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| | Don Smith | When you complete the sign in sheet, besides your title, please make sure to include your organization. Betty will make the sign in sheet bigger to accommodate. |
| PRESENTATION | | |
| Homeless Veterans Community Planning Group | Don Smith | Our presenter is not able to attend today, so Don and Gary will share information with the meeting regarding the Homeless Veterans Community Planning Group. |
| | | • There is a national effort to end homelessness among veterans by the end of this year. There are many cities who have accomplished it. The target number of veterans in San Bernardino County to get housed by the end of this year is 401. Ending homelessness doesn't mean that there won't be homeless people ever again. What it means is that we get a grasp on who is homeless in our community and have a system in place to prevent homelessness and to quickly help those who experience homelessness to get rehoused within a 30 day time frame. They are trying to reduce 401 to 0 by the end of December. |
| | Gary Madden | Maricella Manzo is the 211 veteran specialist. She can be contacted at mmanzo@ieuw.org. The actual number of cases is in the mid 200's down from 400. It is a case by case basis. |
| | | The Homeless Veterans Community Planning Group meets weekly to strategize and coordinate efforts around securing permanent housing through rapid rehousing interventions and permanent supportive housing resources for currently homeless veterans in both San Bernardino and Riverside Counties. The Board of Supervisors created an Advisory Group of county department heads and decision-makers to help support the Planning Group end veterans homelessness in San Bernardino. |
| | Don Smith | • The Homeless Veterans Community Planning Groups consists of members from: the V.A., KEYs, US Vets, House of Prayer, Lighthouse, 211, HOPE team, and more. Outreach and case management staff from these agencies work through cases on the "master list" during weekly case conferencing conducted by phone and in person once a month. During discussions they maintain the privacy of the individuals by using first names only and no identifiable information. Debra asked with the case conferencing we are doing here, can we do a conference call once a week to meet the deadlines? Gary said although they meet together on the phone once a week, they also share information and make connection one on one daily. They have their conference call once a week so everyone is updated on the status. We hope to use lessons learned from the Veterans Planning Group in developing our regional case conferencing model. |
| | Mike Tinker | The Planning Group identified several barriers for the Advisory Group to help address such as: a big gap in bridge housing, efforts to decriminalize homelessness; asking local law enforcement not to do sweeps and arrests but to help identify vets and get them into the process, pet resources, creating incentives for landlords, transportation. Two secondary issues identified; need for additional affordable housing and funds to help Vets pay for IDs. |
| | Group | Mike Tinker has a gentleman that has 3 or 4 apartments he would like to dedicate to veterans housing. If you are homeless and chronically homeless the Department of Motor Vehicles (DMV) will provide free ID's as long as that person is in the system. The homelessness has to be verified, which any service provider can do. The address that will go on the ID will be the service provider, shelter or payee service address. Lucy stated they pick up the tab for the ID and Birth certificates for homeless youth. Calvin asked about those from out of the state and are homeless. Don |

| | said it's for people who have an ID in the system. How do we cover out of state folks? Debra said they can bring a copy of their ID with them. It doesn't have to be a California ID. Gary said it's a case by case basis. As of July 1, 2015, any homeless person, child, or youth born in the State of California can get a free certified birth certificate from the county of their birth. The free new or replacement of the California ID does not start until January 1, 2016. Since it takes a while to get the birth certificate online, the best thing to do is print the form, complete it and take it to the county recorder's office and pick it up in person. There is a website called Housing California. They provide info on legislation that's passed. They have a link that explains everything which is: http://www.housingca.org/#!freebirthrecordsids/cwgq . | |
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| INFORMATION ITEMS | | |
| Adjournment | Being no more business to discuss, the meeting was adjourned. | |
| Next Meeting | The West Valley Region will next meet October 13, 2015 from 10:00 am – 11:30 am at United Way 2-1-1 located at 9624 Hermosa Ave., Rancho Cucamonga, CA 91730 | |

September 8, 2015 ATTENDEES:

| BEHLING | JACKIE | Executive Director | 310-365-4928 | behlingsj@aol.com |
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| GRAHAM | YVONNE | Program Director | 909-793-2673 | Yvonne@redlandsfamilyservice.org |
| HALL | CARMEN | Pacific Lifeline, Exec. Director | 909-931-2624 | pacificlifeline@earthlink.net |
| HERNANDEZ | TOM | Office of Homeless Services | 909-386-8208 | thernandez@dbh.sbcounty.gov |
| | | Foothill Family Shelter, Case | | |
| KELLY | SHAUNA | manager | 909-920-0453 | shauna@foothillfamilyshelter.org |
| LUCAS | CALVIN | Lifeway Church, Relations | 323-245-9097 | <u>L2rfamily1@att.net</u> |
| MADDEN | GARY | 211 | 909-980-2857 | gmadden@ievw.org |
| MOORE | BRANDI | Global One Development Center | 909-246-8046 | Brandi.moore@gmail.com |
| NAVA | ARECELY | Community Outreach | 909-524-1030 | arecelynava@molinahealthcare.com |
| ORTIZ | RUBI | Community Rep. /Molina | 909-653-3994 | rubiortiz@molinahealthcare.com |
| SALDAMANDO | SELMA | Social Worker II | 909-458-1555 | ssaldamando@dbh.sbcounty.gov |
| SCHNEIDER | BETTY | DBH H&E | 909-387-8619 | bschneider@dbh.sbcounty.gov |
| SESSION | ANTOINETTE | US VETS | 951-206-5416 | asession@usvetsinc.org |
| SMITH | DON | Creating Community Solutions | 909-210-0639 | DonSmithSolutions@outlook.com |
| TINKER | MIKE | R&B Coalition/Chairman | 909-873-1973 | Mystinker4u@sbglobal.net |
| VALENCIA | ESTHER | Pacific Lifeline - Volunteer | | |
| VALENCIA | LUCY | Outreach | 909-981-3158 | Lucy-Valencia@cjuhsd.net |
| WATKINS | DEBRA | NECON | 714-654-8078 | d.watkins@neconinc.info |

| | WHITE | CYNTHIA | Program manager/Patients Rights | 909-421-4657 | cwhite@dbh.sbcounty.gov |
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