



**San Bernardino County Homeless Partnership
Provider Network**

Wednesday, October 19, 2011 • 1:00 p.m. to 3:00 p.m.

**Department of Behavioral Health
Behavioral Health Resource Center (BHRC) • Auditorium
850 E. Foothill Blvd., Rialto, CA 92376**

AGENDA

| OPENING REMARKS | PRESENTER |
|---|--------------------|
| A. Call to Order (5 minutes) | Angela Myles |
| B. Approve September 21, 2011 Minutes (5 minutes) | |
| PROVIDER SPOTLIGHT | PRESENTER |
| C. Loma Linda University - Community Health Development (15 minutes) | Dr. Marti Baum |
| INFORMATIONAL ITEMS | PRESENTER |
| D. Realignment Presentation (45 minutes) | Chief Rodney Jones |
| E. Homeless Summit Update & Project Connect Report (5 minutes) | Deanna Luttrell |
| F. CAP HPRP Update - (10 minutes) | Maribel Macias |
| G. Steering Committee Report & Subcommittee Update (5 minutes) | Angela Myles |
| CONSENT ITEMS | PRESENTER |
| H. Approve 2012 HPN Meeting Schedule - Attachment (5 minutes) | Angela Myles |
| I. Outreach and Engagement Subcommittee Election (5 minutes) | Regina Coleman |
| OPEN DISCUSSION | PRESENTER |
| J. Homeless Prevention and Rapid Re-Housing Best Practices <i>continued</i> (15 minutes) | Angela Myles |
| K. Floor is open for discussion. Please respect the time constraints. (5 minutes) | Angela Myles |
| Next Meeting: <p align="center">The Homeless Summit is November 16, 2011</p> <p align="center">December will be dark</p> <p align="center">HPN will next meet on: January 18, 2012 1:00 p.m. to 3:00 p.m. Department of Behavioral Health Behavioral Health Resource Center (BHRC)•Auditorium 850 E. Foothill Blvd. Rialto, CA 92376</p> | |

In September 2007, the San Bernardino County Homeless Partnership (SBCHP) was formed to provide a more focused approach to our goal of ending homelessness within the County. The Partnership consists of city governments, community based organizations, faith-based organizations, educational institutes, non-profit organizations, private industry, and federal, state, and local government.

SBCHP was developed to promote a strong collaboration between agencies to direct the planning, development, and implementation of the County's 10-year-plan to end chronic homelessness. The Partnership meets on the third Wednesday of each month at the Behavioral Health Resource Center in Rialto. The Partnership facilitates better communication, planning, coordination, and cooperation among all entities that provide services and/or resources for the relief of homelessness in San Bernardino County.

**Office of Homeless Services
1950 S. Sunwest Lane, Suite 200 • San Bernardino, CA 92415**

THE SAN BERNARDINO COUNTY HOMELESS PARTNERSHIP MEETING FACILITY IS ACCESSIBLE TO PERSONS WITH DISABILITIES. IF ASSISTIVE LISTENING DEVICES OR OTHER AUXILIARY AIDS OR SERVICES ARE NEEDED IN ORDER TO PARTICIPATE IN THE PUBLIC MEETING, REQUESTS SHOULD BE MADE THROUGH THE OFFICE OF HOMELESS SERVICES AT LEAST THREE (3) BUSINESS DAYS PRIOR TO THE PARTNERSHIP MEETING. THE OFFICE OF HOMELESS SERVICES TELEPHONE NUMBER IS (909) 252-4001 AND THE OFFICE IS LOCATED AT 1950 S. SUNWEST LN, STE 200, SAN BERNARDINO, CA 92415. <http://www.sbcounty.gov/ohs/>

AGENDA AND SUPPORTING DOCUMENTATION CAN BE OBTAINED AT 1950 S. SUNWEST LN, ST 200, SAN BERNARDINO, CA 92415 OR BY EMAIL: HOMELESSRFP@HSS.SBCOUNTY.GOV.

Minutes for San Bernardino County Office of Homeless Services Homeless Provider Network Meeting

September 21, 2011
1:00 P.M. – 3:00 P.M.

Department of Behavioral Health ▪ Behavioral Health Resource Center (BHRC)
850 E. Foothill Blvd. ▪ Rialto, CA 92376

Minutes Recorded by Jennifer Pacheco, Secretary | Department of Behavioral Health Office of Homeless Services

| OPENING REMARKS | PRESENTER | ACTION/OUTCOME |
|---|------------------------------|---|
| Welcome Presentation of Minutes | Angela Myles Angela Myles | <ul style="list-style-type: none"> • Attendees were welcomed to the meeting and asked to introduce themselves. • Minutes were accepted as presented. |
| AGENDA ITEMS | | |
| Provider Spotlight – San Bernardino County Office of Innovation | Isaac Jackson | <ul style="list-style-type: none"> • Mr. Jackson presented on the San Bernardino County Office of Innovations, what the office does, and how the office works with Providers (Copies of the PowerPoint and hand-outs are available upon request.) |
| Provider Spotlight – Family Assistance Program | Darryl Evey | <ul style="list-style-type: none"> • Mr. Evey offered an explanation of the newly renamed Family Assistance Program and what the agency offers. (Copies of the PowerPoint handouts are available upon request.) |
| West End Project Connect – Update | Deanna Luttrell | <ul style="list-style-type: none"> • The West End Project Connect is a community health and wellness fair on Sunday, October 9, 2011 at Our Lady of Guadalupe Church in Ontario from 9 am – 3 pm. <ul style="list-style-type: none"> ○ Vendors are asked to participate in the event. There are currently 50-60 vendors signed up and there is still room available. The last day to register is September 28, 2011. Please contact Deanna with OHS or Reme with Reach Out to participate. ○ Event is outdoors, it is suggested each agency bring their own EZ-up. There will be no electricity. ○ There will be a large Spanish-speaking population in attendance. They are expecting approximately 3,500 people. Please bring approximately 1,000 flyers or informational brochures. ○ Bus passes are available to providers; please contact Deanna Luttrell at 909- 252-4019 or dluttrell@dbh.sbcounty.gov for more information. |
| Homeless Summit | Deanna Luttrell | <ul style="list-style-type: none"> • OHS has sent out a Save-the-Date and a flyer is attached in each packet. The event is a one-day event planned for November 16, 2011 located at the Catholic Diocese at 9 am. Check-in will begin at 8:30 am. • The Honorary Speaker will be Toni Atkins and a panel will include Zach Olmstead from Housing California, Simone Ruff from Corporation for Supportive Housing, and Tanya Tull from Partnering for Change. • The Committee met on September 20, 2011 and chose the workshops. The agencies will be notified shortly. • The Committee is looking at doing an online registration. The invite will include registration details. • The theme for this year's event is Building the Way Home. Providers are asked to provide agency |

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| Homeless Summit <i>cont.</i> | Deanna Luttrell | <p>brochures so that they can be placed in the decorations. OHS also plans to use Provider brochures at outreach events and resource fairs. Please send brochures to Jennifer Pacheco at 1950 S. Sunwest Lane, Suite 200, San Bernardino, CA 92415.</p> <ul style="list-style-type: none"> • The next planning committee meeting is October 11, 2011, please contact Deanna to join. • Volunteers are needed for both the Project Connect and the Homeless Summit. Please contact OHS at 909-252-4019 to volunteer. |
| HMIS Utilization Report | Justin Feir | <ul style="list-style-type: none"> • Mr. Feir provided a PowerPoint presentation the HMIS update. (Copies of the PowerPoint handouts are available upon request.) |
| Steering Committee Report and Subcommittee Update | <p>Margaret Rochelle</p> <p>Leanne Drieberg</p> <p>Mike Hein</p> <p>Roberta Keyes</p> <p>Anthony Brazier</p> <p>Angela Myles</p> | <ul style="list-style-type: none"> • The Outreach and Engagement Subcommittee provided a packet for attendees to review (Copies of the handout are available upon request). <ul style="list-style-type: none"> ○ The handout provides information on the core activities the subcommittee has worked on since its first meeting on May 7, 2010. ○ The subcommittee provided an agenda on their success of building the Faith-Based Project. The committee is up and running on its own. ○ The subcommittee will now begin on its next action item. • The Planning and Evaluation Subcommittee has been working on obtaining information on the Homeless Prevention and Rapid Re-Housing Program (HPRP). Details to be discussed in the open discussion portion of the agenda. • The Income and Support Services Subcommittee is looking into the C4 Yourself program. Their hope is that they can place an icon on the 2-1-1 system for service qualification. This process has just begun and there are no plans yet. Please email Mike Hein at mikejhein@yahoo.com if you would like to participate in the subcommittee. • The Funding Subcommittee has not yet had an official meeting. The previous objective has been completed. The outstanding goal is to develop a Housing Trust Fund. Ms. Keyes will continue to meet with the Steering Committee to redefine the goals. If you would like to participate in the subcommittee, please contact Roberta Keyes at Roberta.keyes@att.net. • The Housing Services Subcommittee is working on capacity building. They are currently researching what is available and where the gaps are. They will then work on finding solutions to close the gaps of services. If you would like to participate in the subcommittee, please contact Anthony Brazier at abrazier@fapinfo.org. • The Steering Committee will continue to meet and evaluate the 10-Year Strategy and work together on the recommendations given. The next meeting is scheduled for September 22, 2011. |
| Outreach and Engagement Subcommittee Chair Elections | Angela Myles / Regina Coleman | <ul style="list-style-type: none"> • Per HPN Bylaws, "Officers must be elected by a majority vote of the Members present at a meeting in which a quorum has been established." Because there were not enough Members present, a quorum could not be established, therefore, the election has been tabled until the October meeting. <ul style="list-style-type: none"> ○ Margaret Rochelle has elected to rescind her nomination at this time. |

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| | | <ul style="list-style-type: none"> ○ The ballot for election at next month's meeting will have a sole nominee: Alex Garcia |
| <p>Open Discussion – Homeless Prevention and Rapid Re-Housing Best Practices</p> | <p>Leanne Drieberg</p> | <ul style="list-style-type: none"> ● The Planning and Evaluation Subcommittee has been tasked with reviewing HPRP outcomes. The hope is to coordinate ESG funds which are taking the place of HPRP funds to provide services as a whole. The subcommittee is collecting information on what worked, what did not work, and what may be implemented in future programs similar to the HPRP. <ul style="list-style-type: none"> ○ There are currently limited funds left for HPRP even though the program is slated to last another year. The ESG funds have not come in yet. ○ A survey was provided for all attendees to fill out and return to OHS. This survey was also sent out electronically to the HPN. ○ Floor opened to discussion regarding HPRP. The outcomes were: <ul style="list-style-type: none"> ▪ Providers which received funding stated there were too many restrictions set upon them and they were unable to serve many clients. ▪ Each program was run differently. ▪ The length of stay within a city became a problem restriction when trying to help an individual. It should be County-wide. ▪ Providers which placed referrals found many of their clients did not receive services and there was a long waiting list. ▪ The money was spent very quickly and did not last its three years. ▪ The program is time consuming for case managers. ▪ The County needs to work together on this program, but found it difficult. One opinion stated a directive from the Board of Supervisors could mandate collaboration on such program. Resources need to be combined. ▪ Obtaining information was difficult for veterans out of state. ▪ If a client was already homeless, they were unable to qualify for services. ▪ The program did not give instruction on how to obtain reimbursement nor were the monies quickly reimbursed. ▪ The rapid re-housing was limited to Transitional Housing or Domestic Violence and Providers could not use funds as they would have liked. This was a positive for Transitional Housing agencies. One funded agency collaborated and worked with a Transitional Housing agency. There experience was great, there was no waiting list. However, funding will run out shortly. ▪ The program was a great opportunity to try and help people beyond one month's rental assistance. It was a good focus on the prevention aspect. ○ Providers are asked to fill surveys out and return to OHS via fax at 909-252-4088 or email at homelessrhp@hss.sbcounty.gov. ○ Discussion will be continued in October when all surveys have been collected and information has been compiled. ● Another concern of Members was that of outreach and education to others. There are many avenues in which people can obtain information such as 2-1-1's printed manual and call center, OHS's Guide to Homeless Services Providers located in print and on www.sbcounty.gov/sbchp |

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| | | <p>website, cities have lists, and by attending HPN as a great place to network.</p> <ul style="list-style-type: none"> Providers are asked to share their most up-to-date information with 2-1-1 as they are the prescreeners to the Providers. Information such as eligibility requirements are vital so that callers can be assisted correctly. |
| Check-Out-Adjournment | | Being no further business to discuss, the meeting was adjourned. |
| Next Meeting | | October 19, 2011 from 1:00 pm – 3:00 pm at the Department of Behavioral Health, Behavioral Health Resource Center (BHRC) located at 850 E. Foothill Blvd., Rialto, CA 92376. |

September 21, 2011 ATTENDEES:

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|-----------|----------|---|--------------|--|
| AKPARANTA | KAREN | Program Specialist I – TAD | 909-383-9673 | kakparanta@hss.sbcounty.gov |
| BAILEY | PAULA | Parent Partner | 909-890-5930 | pbailey@victor.org |
| BRAZIER | ANTHONY | Housing Coordinator – Foothill AIDS Project | 909-884-2722 | abrazier@fapinfo.org |
| BUFORD | CARL | CFO – Clearwater Residential | 951-443-6849 | carl@clearwaterresidential.org |
| CHAVEZ | ARMANDO | ADS Administration | 909-873-4424 | achavez@dbh.sbcounty.gov |
| COLEMAN | REGINA | Principal Assistant County Counsel – SBC | 909-387-3266 | rcoleman@cc.sbcounty.gov |
| CONVERSE | RUTHANN | IT Specialist | 760-255-9025 | 3race3@gmail.com |
| DOWDY | BRENDA | Homeless Education Specialist – SBCSS | 909-386-2634 | Brenda_dowdy@sbcss.k12.ca.us |
| DRIEBERG | LEANNE | Consultant – Inland Temporary Homes | 909-796-6381 | Leanne@ithomes.org |
| EVEY | DARRYL | High Desert Domestic Violence | 760-843-0701 | Darryl@hddvp.org |
| FAZEKAS | DOUG | Administrative Manager – DBH | 909-387-7238 | dfazekas@dbh.sbcounty.gov |
| FEIR | JUSTIN | Community Action Partnership | 909-723-1522 | jfeir@capsbc.sbcounty.gov |
| FUQUA | LLEMONTE | Community | 909-560-4616 | llemonte@yahoo.com |
| GARCIA | ALEX | Case Manager – US Vets | 951-440-0140 | agarcia@usvetsinc.org |
| GRESWIT | JOHN | Workforce Development Dept | 909-383-9947 | john.greswit@wdd.sbcounty.gov |
| HEESEN | CHERYL | Exec. Director – Family Service Assoc. | 909-793-2673 | rfscheryl@hotmail.com |
| HEIN | MIKE | V.P. – Mary’s Mercy Center | 909-889-2558 | mikejhein@yahoo.com |
| HERNANDEZ | TOM | Homeless Services Manager – OHS | 909-252-4051 | thernandez@dbh.sbcounty.gov |
| HOUSE | MICHELLE | Inland Counties Legal Services | 951-248-4532 | mhouse@icls.org |
| JACKSON | DAVIL | First Chance Runaway and Homeless Youth Program | 951-965-9667 | firstchancerhy@gmail.com |

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| KENNEDY | MISCHA | Staff Attorney | 909-884-8615 x7518 | mkennedy@icls.org |
| KEYES | ROBERTA | Community Member | 951-213-8432 | Roberta.keyes@att.net |
| LEE | VICKI | Homeless Liaison – SB City SD | 909-880-8683 | vicki.lee@sbcusd.k12.ca.us |
| LITTLE | JEFF | Interim CEO – Inland Temporary Homes | 707-815-7424 | Jalittle12@yahoo.com |
| LOPEZ | CL | Med Spec/DCSS | 909-478-7450 | cclopez@css.sbcounty.gov |
| LUTTRELL | DEANNA | Office of Homeless Services | 909-252-4019 | dluttrell@dbh.sbcounty.gov |
| MACIAS | MARIBEL | Community Action Partnership | 909-723-1500 | mmacias@capsbc.sbcounty.gov |
| MADDEN | GARY | Director 2-1-1 | 909-980-2857 x211 | gmadden@ieuw.org |
| MARTINEZ | SOCHILT | SBPD | 909-279-6205 | Martinez_so@sbcity.org |
| METU | ANNE | Salvation Army | 909-888-4880 | anne.metu@usw.salvationarmy.org |
| MIRANDA | MIRIAM | Family Service Association – Riverside | 951-365-8036 | mmiranda@fsaca.org |
| MURINGANI | SANELISO | Time for Change Foundation | 951-722-7394 | smuringani@timeforchangefoundation.org |
| MYLES | ANGELA | House of Prayer | 909-543-5744 | director@hopgom.com |
| MYLES | VICTOR | House of Prayer | 909-543-5744 | director@hopgom.com |
| PASCO | ANGELA | New Hope Village – Executive Director | 760-256-3656 | newhopevillageinc@yahoo.com |
| PEREZ | MARIO | Crosspoint Church Community Outreach | 909-606-9833 | mperez@crosspointcrcweb.org |
| REVUS | RENA | Case Manager – Project Home Again Project Manager – Inland Behavioral and Health Services | 909-881-6146 | |
| ROCHELLE | MARGARET | | 909-881-6146 | rochellem@ibhealth.org |
| RODDICK | ROBERT | Inland Counties Legal Services | 951-320-7514 | rroddick@icls.org |
| RODGERS | GWEN | Community | 909-781-1003 | gwendolynrodgers@emgff.org |
| SHEETS | MARY | Executive Director – Foothill Family Shelter | 909-920-0453 | mary@foothillfamilyshelter.org |
| THOMAS | LORIE | Family Service Association – Redlands | 909-793-2673 | rflorie@hotmail.com |
| THORNTON | RUSSELL | Veteran's Case Manager, Frazee | 909-889-4424 | rthornton314@msn.com |
| VALDEZ | SAM | Director – Path to Prosperity | 909-884-2364 909-988-8511 ext2726 | Sam.valdez@usw.salvationarmy.org |
| VALENCIA | LUCY | Outreach Consultant | | Lucy_valencia@cjuhsd.k12.ca.us |