



**San Bernardino County Homeless Partnership
Homeless Provider Network (HPN)**

**Tuesday, April 9, 2019 • 1:00 p.m. to 3:00 p.m.
County of San Bernardino Health Services Auditorium
850 E. Foothill Blvd., Rialto, CA 92376**

AGENDA

OPENING REMARKS	PRESENTER
A. Call to Order (5 minutes) B. Welcome and Introductions (10 minutes)	Sharon Green
REPORTS & UPDATES	
C. Regional Representatives a. Central Valley b. Desert c. East Valley/Morongo Basin d. Mountain e. West Valley D. Interagency Council on Homelessness E. Office of Homeless Services F. CoC Coordinated Entry System G. SBC Pathways to Housing Network	Jessica Alexander Jimmy Waldron Wayne Hamilton Wendell Wilson Don Smith Tom Hernandez Tom Hernandez Marisela Manzo Don Smith
CONSENT ITEMS	
H. Approve Minutes from the January 9, 2019 Meeting	Sharon Green
PRESENTATIONS	
I. Adverse City Housing Zoning Laws J. The RAP Foundation	Sharon Green John Epps
DISCUSSION	
K. Update of HEAP Funding L. Update on ICH Recommendation for Conflict of Interest and Professional Conduct M. Update of funding in the State Budget for Homelessness Programs	Tom Hernandez Sharon Green Tom Hernandez
CLOSING	
N. HPN Member News, Updates, Issues and Announcements (30 sec 2019 plugs) O. Public Comment P. Adjournment	HPN Members/Attendees Sharon Green
Next Meeting:	Countywide HPN will next meet on: July 9, 2019 Department of Behavioral Health County of San Bernardino Health Services (CSBHS) ▪ Auditorium 850 E. Foothill Blvd. Rialto, CA 92376

In September 2007, the San Bernardino County Homeless Partnership (SBCHP) was formed to provide a more focused approach to our goal of ending homelessness within the County. The Partnership consists of city governments, community based organizations, faith-based organizations, educational institutes, non-profit organizations, private industry, and federal, state, and local government.

SBCHP was developed to promote a strong collaboration between agencies to direct the planning, development, and implementation of the County's 10-year-plan to end chronic homelessness. The Partnership meets on the third Wednesday of each month at the Behavioral Health Resource Center in Rialto. The Partnership facilitates better communication, planning, coordination, and cooperation among all entities that provide services and/or resources for the relief of homelessness in San Bernardino County.

Mission Statement

The Mission of the San Bernardino County Homeless Partnership is to provide a system of care that is inclusive, well planned, coordinated and evaluated and is accessible to all who are homeless and those at-risk of becoming homeless.

THE SAN BERNARDINO COUNTY HOMELESS PARTNERSHIP MEETING FACILITY IS ACCESSIBLE TO PERSONS WITH DISABILITIES. IF ASSISTIVE LISTENING DEVICES OR OTHER AUXILIARY AIDS OR SERVICES ARE NEEDED IN ORDER TO PARTICIPATE IN THE PUBLIC MEETING, REQUESTS SHOULD BE MADE THROUGH THE OFFICE OF HOMELESS SERVICES AT LEAST THREE (3) BUSINESS DAYS PRIOR TO THE PARTNERSHIP MEETING. THE OFFICE OF HOMELESS SERVICES TELEPHONE NUMBER IS (909) 386-8297 AND THE OFFICE IS LOCATED AT 303 E. VANDERBILT WAY SAN BERNARDINO, CA 92415. <http://www.sbcounty.gov/sbchp/>

AGENDA AND SUPPORTING DOCUMENTATION CAN BE OBTAINED AT 303 E VANDERBILT WAY, SAN BERNARDINO, CA 92415 OR BY EMAIL: HOMELESSRFP@HSS.SBCOUNTY.GOV.



Minutes for San Bernardino County Office of Homeless Services Homeless Provider Network Meeting

January 14, 2019
1:00 P.M. – 3:00 P.M.
County of San Bernardino Health Services
850 E. Foothill Blvd. • Rialto, CA 92376

Minutes Recorded and transcribed by Amy Edwards, Secretary I, Department of Behavioral Health

OPENING REMARKS	PRESENTER	ACTION/OUTCOME
Call to Order Welcome and Introductions	Don Smith	<ul style="list-style-type: none"> ▪ The meeting was called to order at 1:07 p.m. Attendees were welcomed to the meeting and asked to introduce themselves.
UPDATES		
Updates from representatives on progress of regional meetings	<p>Jessica Alexander Central Valley</p> <p>Jimmy Waldron Desert Region</p> <p>Wendell Wilson Mountain</p> <p>Don Smith West Valley</p> <p>Tom Hernandez Interagency Council on Homelessness (ICH/OHS)</p>	<ul style="list-style-type: none"> • The first meeting of the New Year for the Central Valley will be held on February 6, 2019. Please watch for the notice that goes out. • Our focus for 2019 is on homeless college students, so we look forward to many discussion on that and ways to help them out. • The Desert region last met in December. We had a presentation from High Desert Homeless Services. • We discussed finding a new location for our meetings. St. Mary's Hospital volunteered to facilitate us for the month of February. Watch out for the notice of that meeting. • Going forward we are looking to have our meetings at the new Department of Behavioral Health building. Once we have confirmation we will send out a notice. • The warming shelter is now open. It is located at 14800 7th street in Victorville. Check-in is between 6:00pm – 10:00pm. Hours of operation are from 6:00pm – 7:00am. Doors are open when Accuweather forecasts the desert temperatures to be 40 degrees or lower. • The mountain region made it through its first full year. We served 70 families/individuals and we still have a little money in the bank. • We are looking forward to the HEAP funding and our collaboration with Pathways. • We are hoping to have a drop in center by next year, so we continue to do the work for that. • Our first meeting of the year will be held on February 12, 2019. Please watch for the notice of that. • The West Valley meeting was cancelled in December due to the Special ICH meeting. Our next meeting is scheduled for February 13, 2019 at the America's Job Center in Rancho Cucamonga. • Our focus this year will be on the all of the new HEAP projects coming into the region as well as the new project from Inland Fair Housing. • The Interagency Council on Homelessness (ICH) had a 10 hour meeting for the Homeless Emergency Aid Program (HEAP) Funding on December 12th. There were 21 members of ICH that went through the process and made the final decision. • The Interagency Council on Homelessness approved twenty-five (25) project applications for funding through the State HEAP program. They are as follows:

County of San Bernardino Project 3	\$200,000.00
City of Rialto	\$600,759.00
City of Colton	\$400,000.00
City of Montclair Project 1	\$234,000.00
City of Redlands	\$600,000.00
City of Barstow Project 1	\$376,580.00
City of Upland Project 1	\$127,825.00
Mercy House Project 1	\$327,184.00
St. Mary Medical Center	\$140,350.00
Morongo Unified School District	\$195,000.00
Victor Valley Family Resource Center	\$150,000.00
Water of Life Community Church Project 1	\$268,000.00
Catholic Charities	\$362,000.00
Step Up on Second, Inc. Project 5	\$720,000.00
Mental Health Systems Project 1	\$520,160.00
Knowledge and Education for Your Success	\$320,000.00
Water of Life Community Church Project 2	\$125,000.00
Inland Valley Hope Partners Project 1	\$192,934.00
Mercy House Project 3	\$130,000.00
High Desert Homeless Services	\$150,343.30
The Chance Project / SBC Pathways to Housing Network	\$1,400,000.00
Family Assistance Program Project 3	\$525,600.00
The Salvation Army Project 4	\$527,200.00
Inland Valley Hope Partners Project 2	\$114,236.00
Morongo Basin ARCH Project 2	\$213,000.00

TOTAL: \$8,920,171.30

- On December 19, 2018, the OHS, as the Administrative Entity (AE) designated by the ICH, submitted the San Bernardino County Continuum of Care (CoC) HEAP application to the State Business, Consumer Services and Housing Agency (BCSHA).
- On December 27, 2018, the OHS received notification from the State BCSHA that its application had been deemed complete and BCSHA would begin to prepare the award letter and standard agreements. The following allocations were approved:
 - Services: \$6,364,831.30
 - Rental Assistance Subsidies: \$1,296,580.00
 - Capital Improvements: \$213,000.29 (213,000.00)
 - Homeless Youth Set-Aside: \$1,045,760.00
 - Administrative: \$469,482.71 (469,483.00)
 - TOTAL: 9,389,654.30
- OHS Provided declarations for the following jurisdictions:
 - City of Barstow
 - City of Colton
 - City of Montclair
 - City of Redlands
 - City of Rialto
 - City of San Bernardino

	<p>Marcela Manzo CoC Coordinated Entry System</p> <p>Don Smith SBC Pathways to Housing Network</p>	<ul style="list-style-type: none"> ○ City of Upland ○ County of San Bernardino ● On January 9, 2019, the OHS received a copy of the award letter from the BCSHA. ● Based on weekly communications with the Business Consumer Services Housing Agency (BCSHA), the OHS was notified that there will not be a Round 2 of funding as all 54 jurisdictions submitted applications for the full amount of available funding. ● Just a bit of warning. If you receive a call from anyone claiming to be from the Homeless Emergency Aid Program Association (HEAPA) they are not an affiliate of the state. Do not give them any information. ● I want to remind everyone that January 24th is the Point in Time Count (PITC). It will be done in all 24 incorporated cities as well as all unincorporated areas. If you would like to participate please contact Michele Bletcher at 909-386-8297 or visit our website to register. ● This year we are using the Esri app. There will be no paper surveys. This will give us preliminary numbers rather quickly. ● CESH funding should be releasing a Request for Application soon. For more information you can reach out to Doug Fazekas at Community Development and Housing Agency. ● We are in government shut down. We do not know how long this will last but as of now we have not received our HUD Awards Notice. ● Since the launch we have housed over 600 households. ● CES has received a little bit of an expansion. So we will be reaching out to agencies to the agency visits so everyone on the CES team understands the programs. ● We are prepping for HEAP so everyone is trained o the programs and the parameters. ● We are working with the Aqua Caliente Clippers and they are offering free tickets to non-profits and individuals receiving services. I will be sending out more information on this as it becomes available. ● Aqua Caliente Clippers did some outreach with us and collected toys for our toy drive then went out and delivered them to our families in hotels and shelter. It was a great event and we are excited for the collaboration. ● I wanted to make sure that everyone that wants to receive referrals from the CES to please reach out to me and make sure we have all of your current information for the system. ● Pathways began in March of 2016. By our next quarterly meeting we will have data for year three. ● Our next phase is to jump into diversion and housing solving with funding from HEAP. ● More information to come by next meeting.
CONSENT ITEMS		
Approve Minutes from the October 9, 2018 Meeting	Don Smith	<ul style="list-style-type: none"> ● A motion was made to approve the minutes as written. All were in favor, none opposed or abstained.
PRESENTATION		
Adverse City Housing Zoning Laws	Sharon Green	<ul style="list-style-type: none"> ● I'm going to ask the HPN chairs to take responsibility of researching the zoning laws within your prospective regions and discuss and evaluate them at your next meeting. We will then have you present those evaluations at our next quarterly meeting.
Community Foundation	Jose Marquez	<ul style="list-style-type: none"> ● Community Foundation, Jose Marquez gave a presentation on Fundraising Attributes for Success and the Importance of Donors.

<p>The Chance Project</p>	<p>Ron Griffin</p>	<ul style="list-style-type: none"> • Some key points that were made were: <ul style="list-style-type: none"> ○ An organization should be able to connect its mission and vision to its goals, its goals to its plans, its plans to its actions, and its actions to its results. ○ Donor Relations need to be on going, high quality and foster long term engagement and investment. ○ It is a process to build loyalty and commitment of the donor to your organization. ○ Donors give when they believe in an organization, when they have experience or received benefits from your services. When you have a great reputation within the community and believe in the leadership. ○ Donors want to know how their donation will help people. They want to know about the programs they are supporting and if they are fulfilling their mission and they want to know about plans for the future. ○ It's important to recognize your donors for their contribution and express your appreciation. It is also important to create stewardship to ensure continued support. • The Chance Project utilizes entrepreneurial and collective impact principles to ensure that every individual has the opportunity to reach their full potential. • Since 2012, The Chance Project has passionately advocated for the most needy, disadvantaged and politically underrepresented members of our society • We bring together entrepreneurs, community organizations, government and likeminded individuals to create, finance and implement collaborative projects for the common good. • The Chance project focuses on Family Development, Education, Youth Development and Community Development. • Their work early education program began with the IREAD Initiative 2014-2014 in San Bernardino County. The goal is to increase grade-level reading by the end of third grade by providing literacy materials to all county children. • Major agencies that were involved included First 5 San Bernardino, County of San Bernardino Preschool Services and San Bernardino Superintendent of Schools. • As a result the program distributed of 86,000 books in San Bernardino County in 2017 and over 54,000 books in 2015. • In 2016, this group partnered with Footsteps2Brilliance, a pre-K -3rd grade literacy app accessible from any mobile device (Apple or Android) or computer. This platform is now available free to every child in San Bernardino County. • The Pathways Network is a provider led collective housing crisis application and alert system. This was established to leverage and increase collaboration of all available housing resources. • Pathways is administered by The Chance Project and the target population includes families with children under 18 years-old, transition aged youth, seniors and adults with disabilities currently experiencing or at-risk to becoming homeless. • The Pathways to Housing Network streamlines access and referrals to housing resources. It empowers the consumer with web-based housing assistance requests and alerts multiple providers simultaneously. • This system saves housing providers time and effort with web-based referrals and allows for a streamlined collaboration on referrals and service intervention without having in person meetings and phone calls. • Pathways is in the process of implementing an auto-responder to all consumers with self-help information.
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		<p>A 7, 30, 90 day follow-up automated distribution. Early Childhood Partnerships-San Bernardino County Preschool Services Department and Easter Seals Southern California and a shared housing list.</p> <ul style="list-style-type: none"> • The next steps for the Pathways Network are to focus on diversion. • Direct assistance and structured problem solving regarding eviction prevention strategies and/or non-subsidized rental opportunities. • Warm leads and direct handoffs to rental property owners/managers • Direct referrals and warm handoffs to one-time/short-term rental assistance for eviction prevention, rental deposits and utility payments. • Facilitation of shared housing solutions (including Room & Board Coalition and others non-CoC providers) • To access the Pathways Network go to www.pathwaysnetwork.net
DISCUSSION		
Update of HEAP Funding Recommendations	Tom Hernandez	<ul style="list-style-type: none"> • Update given above during reports.
ICH Recommendation for Conflict of Interest Clause ICH Recommendation for Professional Conduct	Sharon Green	<ul style="list-style-type: none"> • Sharon Green addressed a situation that occurred during the Special ICH meeting on December 12th as it pertained to the code of conduct of an ICH member that resulted in a member of HPN walking out of the meeting. • The comments made by the ICH member were very condescending and degrading that the HPN member stated it was better to walk out then to have an altercation. The situation completely unprofessional and as a result that provider lost additional funding because they were not there when their project was back up for consideration. • I would like HPN to recommend to ICH that the general code of conduct policy for all members must be emphasized and consequences of violations need to be established. Members should not be allowed to verbally or physically abuse anyone. Should adverse behavior occur, a verbal warning should be issued by the Chair. Should it continue, the member should be censored or removed from the Council. • I would also like us to recommend the expansion of the recusal policy in our Governance Manual to include statements directly from Housing and Urban Development (HUD). According to HUD, members that have conflicts should not be permitted to participate in conversations that may influence awards. Therefore, HPN should request that HUD information be included to corrective action such as censoring members that violate this policy. I would also like to recommend that the Conflict of Interest Policy be reviewed annually in the month of January to ensure that all members understand what constitutes a Conflict of Interest and that monthly reminders should be given each meeting with the Housekeeping reminders. • I have also received concerns of plagiarism and my answer to that is if you feel there is a reason to be concerned that you have been a victim of plagiarism, get an attorney. • A motion was made to request that ICH agendaize a discussion regarding the concerns HPN members have with the conflict of interest clause, the professional conduct clause and concerns of plagiarism. A second was made. All were in favor and none opposed or abstained. Motion carried.
PUBLIC COMMENT		
		<ul style="list-style-type: none"> • No Public Comments
ROUNDTABLE		
		<ul style="list-style-type: none"> • No roundtable comments

Adjournment		Being no further business to discuss, the meeting was adjourned at 3:12 p.m.
Next Meeting		HPN will next meet on April 9, 2019 from 1:00 pm – 3:00 pm at the County of San Bernardino Health Services Center located at 850 E. Foothill Blvd., Rialto, CA 92376.

January 8, 2019 ATTENDEES:

ADKINS	LETONIA	Program Asst.		
ALEXANDER	JESSICA	Operation Grace	909-382-8540	pastorjessicaalexander@gmail.com
AQUINO	ADOLFO	HN	909-222-9689	Adolfo.aquino@nhsinc.org
BLYTHE	CHARLES	FDP	909-723-1517	cldythe@capsbc.com
BRAVO	ALEX	Community Engagement Manager	800-232-9998	Alexandra.bravo@molinahealthcare.com
BRINKEROFF	TESS	Step 4 Life Case Management Supervisor	909-810-8838	Asabovesobelow1954@gmail.com
BURNETTE	JULIE	KEYS	909-332-6388	jburnette@keysnonprofit.org
CARTER	STEPHANA	Time for Change Foundation	909-886-2994	Scarter.tfcf@outlook.com
CHARLES	EULA	MHS Housing Navigator	951-538-0153	echarles@mnsinc.org
CHAVERS	CORKY	Outreach Coordinator	909-659-7022	corkychavers@gmail.com
CHAVEZ-CORTEZ	YESENIA	SBCUSD	909-880-6850	Yesenia.chavezcortez@sbcusd.com
COSEY	MYRIAM	CFS-ILP	909-891-3607	Myriam.cosey@hss.sbcounty.gov
DEATHERAGE	LEVI	Outreach Coordinator	909-492-5340	levi@familyassist.org
EARL	LESLIE	VVFC Program Manager	760-669-0300	learl@vvfc.com
EARL	BEVERLY	Director	909-388-1239	bearl@ccsbriv.org
EDWARDS	AMY	OHS Secretary	909-386-8297	AEdwards@dbh.sbcounty.gov
EVEY	DARRYL	Family Assistance Program	760-843-0701	darryl@familyassist.org
FIGARO	SARAH	Lighthouse SSC	909-494-6676	sarahf@lighthouse-ssc.org
GREEN	SHARON	Victor Valley Family Resource Center	760-887-1909	sgreen@vvfc.com
GRIFFIN	RON	CEO	909-841-6001	thechanceproject@msn.com
HALL	CARMEN	Exec. Director - LMWS, Inc. Pacific Lifeline	909-292-3184	pacificlifeline@earthlink.net
HERNANDEZ	TOM	Office of Homeless Services	909-386-8208	thernandez@dbh.sbcounty.gov
HINKLEMAN	LORRIE	Redlands Charitable Resource Coalition Inc	909-384-2444	lorrie@youthhope.org
JODALLAH	AHLAM	Specialist – FSA		ajadallah@fsaca.org
KERES	RENE	PMII Homeless Services	909-386-8652	Rene.keres@dbh.sbcounty.gov
KITOWSKI	DAN	Step Up On Second	909-963-5355	dkitowski@stepuponsecond.org
KUHLMAN	NAOMI	Program Manager	310-808-7143	Naomi.kuhlman@usw.salvationarmy.org
LEVITT	LOIS	Water of Life Community Church CityLink	909-803-1059	loisl@wateroflifecc.org
LITTLE	JEFF	Inland Temporary Homes	909-736-3546	jeff@ithomes.org
MADDEN	GARY	Director 211	909-980-2857	gmadden@ieuw.org
MANZO	MARICELA	211	909-980-2857	mmanzo@ieuw.org
MOORE	UJIMA	Case Manager	909-381-6921	umoore@lsssc.org
MORENO	CHRISTINE	Housing Search Supervisor		Christine@inlandhousingsolutions.org
OSTRINSKA	TELICE	SBCUSD	909-880-6850	Telice.ostrinska@sbcusd.com
PASCO	ANGELA	New Hope Village	760-256-1900	Angela@newhopevillageinc.org
PENSKA	RICH	VP Housing	858-573-2600	rpenska@mhsinc.org
PERKINS	LOIS	Life Community Development	760-246-0691	lperkins@aim.com
POINTER	FAYE	Community member		Fpointer1122@swbcglobal.net
REAY	JULIE	HomeAid Inland Empire		julie@homeaidie.org
ROSS	RAHEEN	Provider	909-676-9706	raheemross@yahoo.com
SALGADO	SAM	DAAS	909-891-3962	ssalgado@hss.sbcounty.gov

SCHRADER	TONI	House of Ruth		aschrader@houseofruthinc.org
SMITH	TINA	Director FSA Redlands	909-793-2673	rfstina@outlook.com
SMITH	DON	Creating Community Solutions	909-210-0639	donsmithsolutions@outlook.com
SWEITZER	MICHAEL	HOST	909-421-4633	msweitzer@dbh.sbcounty.gov
TOWER	AMANDA	HACSB		atower@hacsb.com
ULIBARRI	ANNA	Director	909-803-1059	annau@wateroflifeec.org
WALDRON	JIMMY	High Desert Homeless	760-420-6980	jimmy.waldron@yahoo.com
WATKINS	DEBRA	NECON	714-654-8078	d.watkins@neconinc.info
WILSON	WENDELL	Mountain Homeless Coalition	360-350-8692	wendellcw200@gmail.com