New SPM		Old SPM
Section	Policy/Procedure	Section
6012	2006 State Informing Materials Procedure	New
0307 0301	AB 2726 Program Policy AB2726 Referrals, Assessments and Services	New 9-1.26
0931	Access and Amendment of Medical Records Policy	14-1.36
0932	Access and Amendment of Medical Records Procedure	14-1.36
6027	Accessing Staff Directory and Fee for Service Provider List Procedure	New
0805	Acknowledgement of Abuse Reporting Duties	3-2.35
0815	Adjustment of Client Fees	9-2.10
0809	Admission Standards for Penal Code	9-1.12
0903	Advance Health Care Directives policy	11-1.21
4003 7008	Advertising Procedures - Employment Air Pollution Emergency Episode Plan	3-1.11 7-1.13
0202	Alcohol and Drug Services Code of Professional Conduct Policy	New
0202	Alcohol and Drug Services Program Review Policy	New
0207	Alcohol and Drug Services Program Review Procedure	New
0713	Appointment Scheduling	9-1.18
4002	Approval for Filling Vacancies procedure	3-1.10
0702	Assignment of Meeting Rooms	2-4.10
3021	Assignment of Pagers to Divisions/Programs and Staff	4-2.23
0913 0912	Authorization to Release Confidential Protected Health Information Policy Authorization to Release Confidential Protected Health Information Procedure	14-1.37 14-1.37
6034	Behavioral Health Information Committee	New
6029	Beneficiary Grievance and Appeal Policy	New
6030	Beneficiary Grievance and Appeal Procedure	New
2007	Benzodiazepine Medication Policy	13-1.11
3027	Billing and Collection for Treatment Services Policy	6-3.12
6019	Billing Guidelines for Quality Assurance Activities Policy	New
7005	Bomb Threat Procedure	7-1.10
3023 0102	Budget Development and Changes Case Management Services	6-1.10 9-1.33
0302	Case Management Services for Child and Adolescent Clients	9-1.35
3022	Cellular Phones	4-2.32
0915	Certification of Billed Services	5-1.10
6001	Certification of Services for SD/MC Reimbursement - Rehabilitation Option	5-1.10
0209	Charitable Choice Policy	New
0503	Child Abuse Reporting	12-1.12
0303	Child Abuse Reporting Policy	12-1.12
0304 0504	Child Abuse Reporting Procedure Child Abuse Reporting Procedure	12-1.12 12-1.12
0304	Client Privacy and Confidentiality of Protected Health Information	New
7010	Clients in Possession of Firearms and Other Weapons	7-1.21
0703	Clinic Responsibility for Processing Client Registration, PFI, CDI	6-3.10
0806	Clinical Supervision for Licensure	3-2.51
4010	Clinical Therapists Reassignment Request	3-1.22
3005	Communication Procedures	2-1.10
0917	Compliance Auditing and Monitoring	16-1.13
0920 0919	Compliance Committee Compliance Hotline Policy	New 16-115
0919	Compliance Hotline Procedure	16-1.15
0934	Compliance Plan Policy	New
0914	Compliance Program Code of Conduct	16-1.10
5004	Computer and Network Appropriate Use Policy	New
6010	Confidentiality - Quality Management (Assurance)	15-1.11
0823	Confidentiality Guidelines	14-1.10
0825	Confidentiality With Client Support Person	14-1.12
0911 2017	Conflict of Interest Policy Consent for Administration of Psychotropic Medications to Minors Policy	3-2.10 13-4.12
2017 0811	Consent for Treatment of Minors	9-1.15
0808	Consumer Benefit Assistance Protocol	6-3.11
1005	Consumer Focus Group	9-1.48

New SPM Section	Policy/Procedure	Old SPM Section
1007	Consumer Focus Group Procedure	9-1.48
6017	Contract Provider Certification Procedure	New
3001	Control & Organization of the Standard Practice Manual (SPM) Policy	1-1.10
2008	Control/Access to Medication and Medical Supplies	13-1.12
0707	Correction of Overlapping Service	6-3.32
6018	County Clinic Certification Procedure	New
1006	Cultural Competency Policy	New
0925 0821	Data and Integrity Policy Day Treatment Weekly Charting in Staff Meetings	New
0821	DBH Alcohol and Other Drug (AOD) Programs Counselor Certification Policy	13-4-15 New
7002	Department Liability for Employees and Volunteers' Actions	3-2.21
2001	Department of Psychiatry Credentialing of Psychiatrists	3-3.10
3004	Department Vision, Mission and Values Policy (Revised)	1-2.20
2006	Deviation from Standard of Practice of Medicine	13-1.10
5008	Device and Media Controls Policy	New
0810	Diagnosis of Mental Disorder	9-1.14
0826	Disability Application	13-4.10
2016	Disability Application	13-4.10
4017	Disability Discrimination Complaints	3-2.13
7007	Disaster and Mass Casualty	7-1.12
2013	Disposal of Unknown and/or Illegal Drugs Policy	13-2.10
4016	Dress and Grooming Policy	3-2.12
0820	Duty to Warn and Protect Third Parties in Response to a Client Threat (Tarasoff) Procedure	13-4.10
0819	Duty to Warn and Protect Third Parties in Response to a Client Threat (Tarasoff)Policy	13-4.10
7006	Earthquake Procedure	7-1.11
8001 7012	Education and Training Policy Electrical Safety - Personal Appliances	2-4.20&3-1.90 7-1.13
0909	Electronic Transfer of Client PHI	14.1-33
7022	Emergency Action Plan (EAP) Policy	New
7022	Employee General Safety Policy	New
4008	Employee Reassignment Requests	3-1.17
4006	Employee Separation Procedure	3.1-15
4009	Employment Physicals	3-1.18
7009	Evacuation of Clinic Due to Dangerous Client	7-1.20
8003	Executive Training Committee Policy	2-4.20
0802	Field Trips/Conferences	2-1.30
0308	Financial Interviewer Procedure	New
0927	Fraud, Waste and Abuse Prevention Policy	New
2004	Guidelines For Psychiatrists Assigned to Outpatient Clinics	3-3.13
2014	Handling of Contaminated Waste/Needles and Syringes	13-2.10
0309	Healthy Families SED Services Policy	New
0309-1	Healthy Families SED Services Procedure	New
0938 0938-1	HIPAA National Provider Identifier (NPI) Policy HIPAA National Provider Identifier (NPI) Procedure	New
0938-1	HIPAA Notice of Privacy Practices (NOPP) Policy	New 14-1.34
0910	HIPAA Violation Sanctions Policy	New
0824	HIV/AIDS Charting	14-1.10
7017	How to Report an Incident	12-2.13
3006	Incoming Mail - Departmental	2-1.21
2003	Incorporated Employees - Fiscal Control Procedures	3-3.12
0933	Ineligible Persons Policy	New
0710	Initial Client Screening	9-1.10
0711	Initial Contact Form	9-1.13
0101	Intensive Aggressive Case Management	9-1.31
5003	Internet Access policy	New
6021	Investigating and Reporting Death of a Consumer	New
7018	Investigating and Reporting Death of a Consumer	12-2.14
7024	Kiln Policy	New
2019	Laboratory Services/Physical Assessment	13-4.14
2005	Leave of Absences - Physicians	3-3.14

New SPM Section	Policy/Procedure	Old SPM Section
3010	Legal Opinion From County Counsel	2-2.20
3011	Legislative Activities	2-2.30
0701	Lost and Found	2-1.22
3016	Maintenance - Plant & Equipment	4-1.20
0908	Medical Records Requiring Special Handling Policy	14-1.32
0908-1	Medical Records Requiring Special Handling Procedure	14-1.32
0904	Medical Records Security Policy for Outpatient Services	14-1.20
2002	Medical Services Staff Organization	3-3.11
0709	Medicare Personal ID	6-3.34
2011	Medication Appointment - Scheduling	13-1.15
0210 2020	Medication Policy for Clients Seeking Alcohol and Drug Treatment Services Medication Support Groups	New 13-5.10
2020	Medication Support Only Case Policy	13-1.13
0206	Medication Support Services-ADS	New
0813	Mental Health Services for Hearing Impaired	9-1.28
0928	Monitoring and Authorizing of Out-of-County Medi-Cal Children Procedure	New
6028	Monthly Reporting Guide Procedure	New
4004	New Hire Policy	3-1.13
6035	New/Revised Forms Process	New
0714	No Show Policy	9-1.19
4020	No Smoking	3-2.31
6007	NOAs Issued by the MHP Policy	9-1.50
4015	Non-Discrimination / Equal Employment Opportunity	3-2.11
7003	Occupational Injuries and Illness Log - OSHA 200	3-2.22
7020	Occupational Injury or Illness Reporting Procedure	12-2.13
3003	Organization of the Department	1-2.10
0812	Out of County Access for State Mental Hospital (SMHS) Outpatient Chart Audit- Site Review Policy	9-1.16 New
6020 4025	Overtime Policy	New
3009	Paid Advertising Procedure - General	2-1.32
0715	Patient Complaint Procedures	11-1.11
0935	Patients Rights Policy	11-1.12
4018	Personnel Records	3-2.20
3024	Petty Cash	6-2.10
2015	Pharmacy Policies and Procedures	13-3.10
2018	Physician's Orders (Treatment Plan)	13-4.13
0818	Policies Regarding Authorization and Designation Pursuant to LPS Act	11-1.20
4026	Position Transfer Reassignment & Borrowing Policy	3-1.14
4027	Position Transfer Reassignment & Borrowing Procedure	3-1.14
6014	Post State Audit	New
6015	Pre State Chart Audit Responsibilities & Procedures	New
5001	Procedure for Purchasing Computer Equipment	New
6016 0712	Procedure for Submission of Chart Documentation and Charge Data Invoices Procedure for Unscheduled Appointments	New 9-1.17
0712	Psychological Testing	13-5.20
3007	Public Information Policy (Revised)	2-1.30
3017	Purchasing Procedure	4-2.13
6009	Quality Management Committee Membership/Participation	15-1.10
6022	Quality of Care Referral Policy	New
6023	Quality of Care Referral Procedure	New
4012	Registration Requirements Pre-Licensed MSWs/MFTs	3-1.24
3012	Reimbursement For Travel & Related Expenses policy	2-3.10
3019	Relocation of Furniture and Equipment	4-2.21
5006	Remote Access Policy	New
6011	Reporting Clinical Issues Related to QM to Appropriate Committee	15-1.20
0103	Reporting Dependent Adult/Elder Abuse and Neglect Policy	12-1.13
0401	Reporting Dependent Adult/Elder Abuse and Neglect Policy	12-1.13
0103-1	Reporting Dependent Adult/Elder Abuse and Neglect Procedure	12-1.13
0402	Reporting Dependent Adult/Elder Abuse and Neglect procedure	12-1.13
0310	Reporting Procedure for Serving Foster Children Placed Out-of-County	

New SPM Section	Policy/Procedure	Old SPM Section
0501	Reporting Suspected Dependent Adult/Elder Abuse and Neglect Policy	12-1.13
0502	Reporting Suspected Dependent Adult/Elder Abuse and Neglect Procedure	12-1.13
5002	Request for Information Technology Support Procedure	New
6002	Request for Short-Doyle MediCal Certification	5-1.11
6006	Requesting an initial Choice of Provider and a Change of Provider Policy	9-1.49
3002	Requests to Modify the Standard Practice Manual (SPM) Procedure	1-1.20
6004	Research & Evaluation Functions	8-3.10
6032	Research Policy and Application Process	New
6005	Research Review Committee	8-3.2
0906	Retention of Medical Records Policy	14-1.30
5007	Risk Assessment Policy	New
7011	Safety and Emergency Coordination	7-2.10
7013	Safety in the Field procedure	7-2.20
6024	SAMHSA Block Grant-Annual Program Review	New
2012	Sample Medications	13-1.16
1004	Satisfying Consumer Language Needs	9-1.47
1008	Satisfying Consumer Language Needs Procedure	9-1.47
0705	Scheduling Application Policy	New
0923	Security of Protected Electronic Health Information Policy	New
0814 0901	Self Help Group Protocol Sending Confidential Information By Facsimile.	9-1.60 2-1.40
0708	Service Deletions and Corrections	6-3.33
3008	Service First Recognition Policy	New
6003	Short-Doyle and Short-Doyle/MediCal Clinic change of Ownership of Location	5-1.20
0922	Sound and Photographic Recordings Policy	2-1.31
7016	Special Incident Reporting Procedure-Client Related	12-2.12
0902	Subpoena of Medical Records	2-2.10
0807	Supervision of Occupational Therapists	3-2.52
3020	Surplus Inventory	4-2.22
4019	Telephone Calls - Personal	3-2.30
7014	Threats Against Federal or State Officials Policy	12-1.10
7015	Threats of Assault by Clients on DBH Staff	12-2.11
4022	Time and Attendance Correction	3-2.42
4021	Time and Attendance Form - How to Complete	3-2.40
0205	Title 22 Fair Hearing Rights Policy	New
3026	Training and Tuition Reimbursement Policy	2-4.21
8005	Training Attendance Policy	New
8008	Training Coordination Policy	3-1.91
8009	Training Coordination Procedure	3-1.91
8004	Training Payment Procedure	New
8006 8007	Training Tuition Reimbursement Policy Training Tuition Reimbursement Procedure	2-4.21
1009	Translation of Written Materials Procedure	New 9-1.46
1009	Translation Policy of Written Materials	9-1.46
3013	Travel Procedure	2-3.11
0804	Treatment of DBH Employees by DBH Facilities	3-2.23
4030	Tuberculosis Screening Policy	New
4030	Tuberculosis Screening Procedure	New
3018	Use of Supplies and Equipment/Notification of Loss or Damage	4-2.20
5009	User I.D and Password Policy	New
4023	Vacation Leave - Request	3-2.50
7019	Vehicle Accidents Reporting Procedure	2-3.20
3015	Vehicle Usage Policy	2-3.22
3025	Vehicle Usage Procedure	2-3.22
0828	Veterans Service Policy	New
0828-1	Veterans Service Procedure	New
7001	Violence or Threats by Employees	3-1.80
4013	Volunteer Policy	3-1.70
4011	Waiver for Pre-Licensed Psychologist	3-1.23
0816	Waiver of Consumer's Responsibility to Pay for Medications	9-2.30

New SPM Section	Policy/Procedure	Old SPM Section
4007	Work Schedules	3-1.16
0924	Workstation and System Security Policy	New