SAN BERNARDINO COUNTY

Behavioral Health
Office of Innovation

Behavioral Health Commission Public Hearing

Mental Health Services Act
Innovation Plan - InnROADs

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Office of Innovation, Program Manager I

January 3, 2019

Mental Health Services Act

- The Mental Health Services Act (MHSA), Prop 63, was passed by California voters in November 2004 and went into effect in January 2005.
- The MHSA provides increased funding for mental health programs across the state.
- The MHSA is funded by a 1% tax surcharge on personal income over $1 million per year.
- As these taxes are paid, fluctuations impact fiscal projections and available funding.

Purpose of MHSA

Per the California Department of Mental Health Vision Statement and Guiding Principles (2005)

To create a culturally competent system that promotes recovery/wellness for adults and older adults with severe mental illness and resiliency for children with serious emotional disorders and their families.

Components of MHSA

- Community Services and Supports (CSS)
- Prevention and Early Intervention (PEI)
- **Innovation (INN)**
- Workforce Education and Training (WET)
- Capital Facilities and Technological Needs (CFTN)
- Community Program Planning (CPP)

Purpose & Legislative Requirements of Innovation

Support innovative approaches by:

- Make a change to an existing mental health practice or approach, including, but not limited to, adaptation for a new setting or community.
  (WIC § 5830 (b)(2)(B).)

Requirements:

- Contribute to learning rather than a primary focus on providing a service
- Requires Mental Health Oversight and Accountability Commission approval

Purpose & Legislative Requirements of Innovation

Address one of the following **learning purposes** as its primary purpose:

- To increase access to underserved groups.
- To increase the quality of services, including measurable outcomes.
- **To promote interagency & community collaboration.**
- To increase access to services.
  (WIC § 5830 (b)(1)(A-D).)

Time-limited Pilot Project

- Maximum of five (**5**) years from the start date of the project.
- Successful parts of the project **may** continue under a different funding source or be incorporated into existing services.
- Projects may be terminated prior to planned end date. **(9 CCR § 3910.10)**

Innovative Remote Onsite Assistance Delivery (InnROADs)

- Timeframe: July 1, 2019 – June 30, 2024 (5 years)
- A multi-agency collaboration to provide outreach and engagement that will allow for real-time multi-agency problem solving and referrals for those experiencing homelessness in rural areas of San Bernardino County.
- Creation of a field-based engagement and treatment model that brings treatment and services to the individual in need, no matter where the individual is located within San Bernardino County.
- Total cost is $17 million over the course of five **(5)** years.

Proposed InnROADs Plan

- **Purpose:** The focus of the project will be the creation of an intensive, field-based engagement model that supports multi-disciplinary/multi-agency teams that meet, engage, and provide treatment to youth, adults, and families experiencing homelessness where they live and are comfortable within homeless communities.

Why Are We Having a Public Hearing?

The MHSA Plan shall be prepared and circulated for review and comment for at least 30 days to representatives of stakeholder interests.

The mental health board shall conduct a public hearing on the draft Plan at the close of the 30 day comment period. **(WIC §5848).**

DBH is required to obtain the Behavioral Health Commission's approval of the Community Program Planning process for the plan.

Requirements for Community Stakeholder Process

- Each Plan shall be developed with local stakeholders including consumers, families, service providers, veterans, and representatives from law enforcement, education, social services, alcohol and drug organizations and health care organizations. **(WIC § 5848).**

- **WIC § 5848** states that counties shall demonstrate a partnership with constituents and stakeholders throughout the process that includes meaningful stakeholder involvement on:
  - Mental Health Policy
  - Program Planning
  - Implementation
  - Monitoring
  - Quality Improvement
  - Evaluation
  - Budget Allocations

Development of the Idea

Three major priorities identified since stakeholder engagement began in 2005:

- Support for the development of supportive housing and employment services that leverage multiple funding sources and work across DBH programs and county agencies.
- Treating the symptoms of undiagnosed mental health issues that prevent individuals from accepting support to transition out of homelessness.
- Reducing barriers to, and lack of awareness of the resources available to prevent and/or transition individuals out of homelessness.

Presenting the Idea - How We Reached Out

DBH conducted outreach to promote the DRAFT Innovation Plan.

Information was disseminated through:

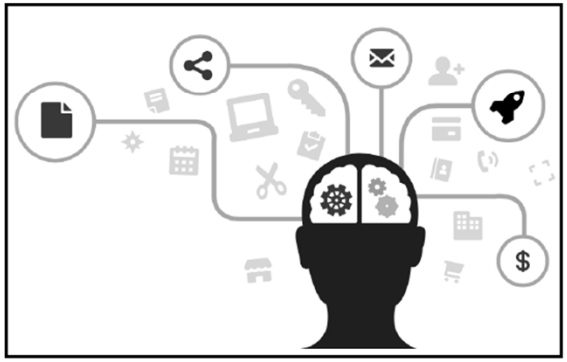
- Press releases to fifty (**50)** media outlets.
- Email and flyer distribution (English and Spanish) to reach populations representative of the descriptions provided, including:
  - Community partners, community and contracted organizations, other county agencies, cultural subcommittees and coalitions, and regularly scheduled stakeholder meetings.
- Posting on DBH website and DBH social media sites such as Facebook, Twitter, and Instagram.
- Regular announcements in meetings.

(WIC § 5848 and CCR Title 9 Section 3300)

How We Reached Out

SAN BERNARDINO COUNTY | Behavioral Health

Attend the February
Community Policy Advisory Committee (CPAC)
meeting for a special stakeholder planning session on the
Mental Health Services Act (MHSA)
Innovation Component.



February 15, 2018
9 – 11 a.m.
County of San Bernardino
Health Services Building,
Auditorium
850 East Foothill Blvd., Rialto

Please join us to discuss new innovative ideas to help our community!

For additional information, interpretation services, or to request disability-related accommodations, please call (800) 722-9866 (7-1-1 for TTY users) or email mhsa@dbh.sbcounty.gov.

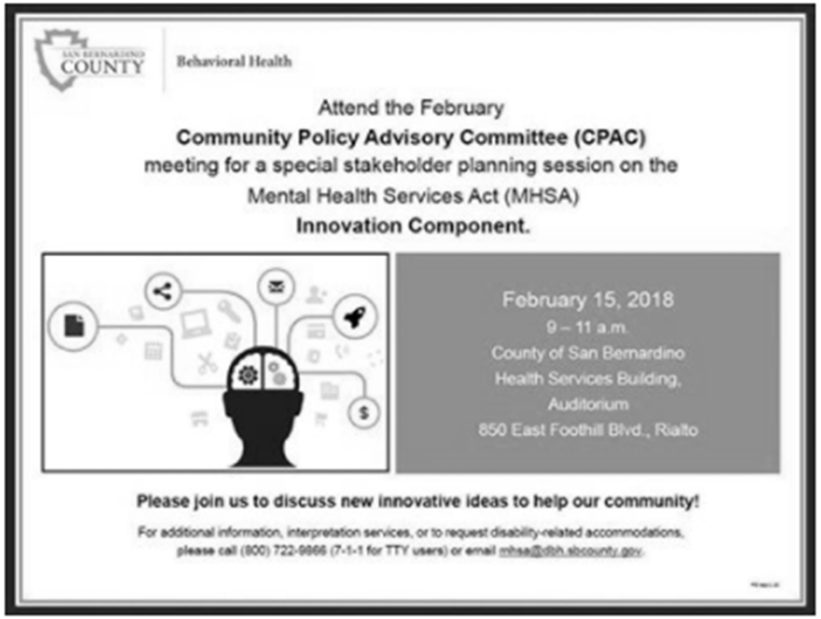
PIO app 1.18

How We Reached Out

San Bernardino County Department of Behavioral Health

Yesterday at 1:47pm

Reminder! Attend February's Community Policy Advisory Committee (CPAC) meeting this Thursday for a special stakeholder planning session on the Mental Health Services Act Innovation component. For more information please call (800) 722-9866.



182 people reached

Boost Post

Like Comment Share

How We Reached Out

For Immediate Release

www.SBCounty.gov

SAN BERNARDINO COUNTY

NEWS RELEASE
Behavioral Health

CONTACT:
Monica Rosas
Mental Health Specialist
(909) 388-0942
mrosas@dbh.sbcounty.gov

October 31, 2018

Public comment requested for homeless program

The San Bernardino County Department of Behavioral Health (DBH) encourages community members to review and provide feedback on the latest Mental Health Services Act (MHSA) Innovation proposed project plan, Innovative Remote Onsite Assistance Delivery, or InnROADs.

The goal of the project is to find effective methods of outreach, engagement, and treatment for homeless people of diverse backgrounds living in rural areas in hope of increasing overall wellness, reducing health and safety risks, and transitioning individuals into permanent supportive housing.

The InnROADs project will allow DBH to work with community resources and other county agencies to provide much needed services and support to people living in rural and isolated areas and experiencing homelessness. By joining forces with community partners, services and support can be brought directly to where homeless individuals experiencing mental illness are staying. "DBH is dedicated to ensuring people with mental illness who are homeless get the care and treatment they need and deserve. InnROADs allows us to collaborate with other county departments to ensure we do everything we can to help support them in their recovery," said DBH Director Veronica Kelley.

Feedback on the InnROADs plan is welcome. The plan and comment forms are available at http://wp.sbcounty.gov/dbh during the public posting of this plan from Oct. 31 through Nov. 30.

For more information, please call (800) 722-9866 or dial 7-1-1 for TTY users.

DBH, through the MHSA, is supporting the Countywide Vision by providing behavioral health services and ensuring residents have the resources they need to promote wellness, recovery and resilience in the community. Information on the Countywide Vision and on DBH can be found at www.sbcounty.gov.

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For Immediate Release

www.SBCounty.gov

SAN BERNARDINO COUNTY

NEWS RELEASE
Behavioral Health

CONTACT:
Monica Rosas
Mental Health Specialist
(909) 388-0942
mrosas@dbh.sbcounty.gov

31 de octubre del 2018

Programa para personas sin hogar solicita comentario público

El Departamento de Salud Mental (DBH, por sus siglas en inglés) del Condado de San Bernardino anima a miembros de la comunidad a revisar y proporcionar retroalimentación sobre el proyecto propuesto de Innovación de la Ley de Servicios de Salud Mental (MHSA por sus siglas en inglés) llamado Innovative Remote Onsite Assistance Delivery (por su nombre en inglés) o InnROADs (por sus siglas en inglés).

El objetivo del proyecto es encontrar métodos eficaces de divulgación, participación y tratamiento para las personas sin hogar de diversas procedencias que viven en las zonas rurales con la esperanza de aumentar el bienestar general, reducir los riesgos de salud y seguridad, y la transición de los individuos a una vivienda de apoyo permanente.

El proyecto InnROADs permitirá a DBH trabajar con recursos comunitarios y otras agencias del condado para brindar servicios y apoyo muy necesarios a las personas que viven en áreas rurales y aisladas que están sin hogar. Al unir fuerzas con socios comunitarios, los servicios y el apoyo se llevaran directamente al lugar donde se alojan las personas sin hogar que sufren enfermedades mentales. "DBH se dedica a asegurar que las personas con enfermedades mentales que no tienen hogar obtengan el cuidado y el tratamiento que necesitan y merecen. InnROADs nos permite colaborar con otros departamentos del condado para asegurarnos de que hagamos todo lo posible para ayudarlos en su recuperación ", dijo Verónica Kelley, Directora de DBH.

Comentarios sobre el plan de InnROADs son bienvenidos. El plan y los formularios de comentarios están disponibles en http://wp.sbcounty.gov/dbh durante la publicación pública de este plan desde el 31 de octubre hasta el 30 de noviembre.

Para más información, por favor, llame al (800) 722-9866 o marque 7-1-1 para usuarios de TTY.

DBH, a través de las MHSA, apoya la Visión del Condado brindando servicios de salud mental y asegurando que los residentes tengan los recursos necesarios para promover el bienestar, la recuperación y la resiliencia en la comunidad. Se puede encontrar información sobre la Visión del Condado y sobre DBH en www.sbcounty.gov.

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Community Planning

Meaningful stakeholder involvement was obtained during the program planning phase of InnROADs beginning in January 2018. These meetings allowed for direct input from the involved participants concerning the project design, implementation, and evaluation of the project.

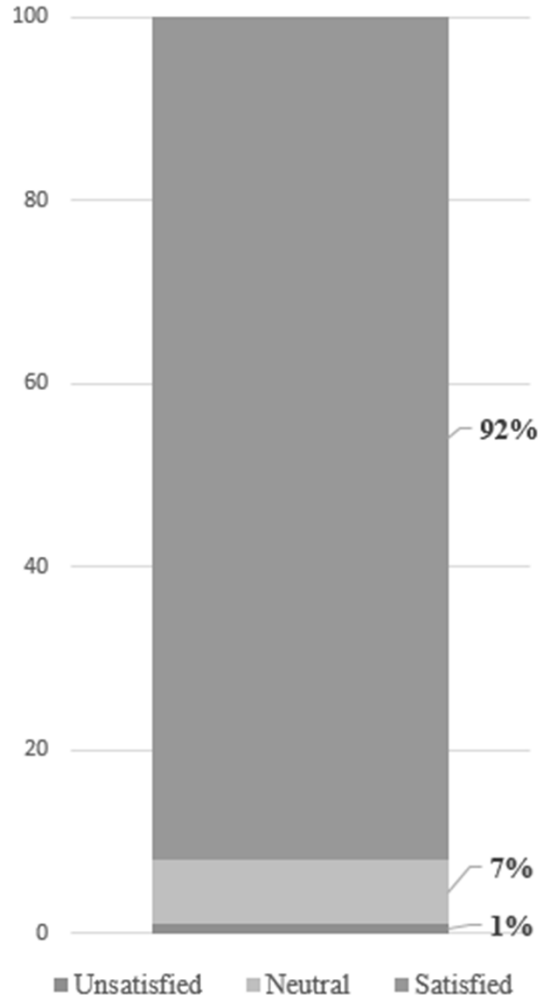
Communnity Planning

Special sessions included:

- MHSA Executive Committee – 1/25/2018
- Serenity Clubhouse (Victorville) – 2/13/2018
- Serenity Clubhouse (Barstow) – 2/13/2018
- Community Policy Advisory Committee – 2/15/2018
- Cultural Competency Advisory Committee – 2/15/2018
- Pathways to Recovery – 2/21/2018
- Amazing Place – 2/23/2018
- Our Place – 3/2/2018
- Team House – 3/2/2018
- Santa Fe Social Club – 3/9/2018

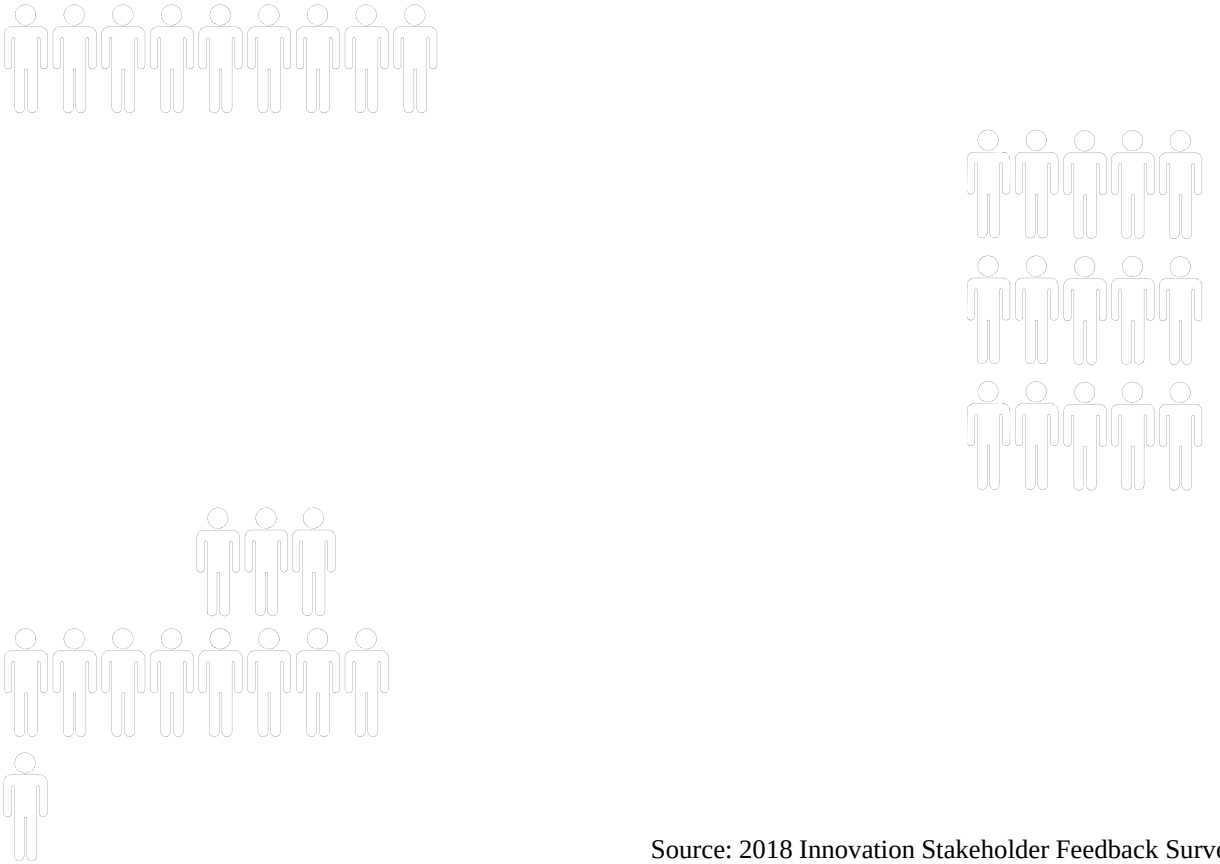
What did we Learn from the Stakeholder Process?

A total of one hundred and seventy-six (**176)** community members and stakeholders attended these sessions. From this planning process, one hundred and thirty-seven (**137)** comment forms were received. The comments received revealed **overwhelming support** for the collaborative interagency approach of this project and providing outreach and engagement to individuals experiencing homelessness and mental illness.



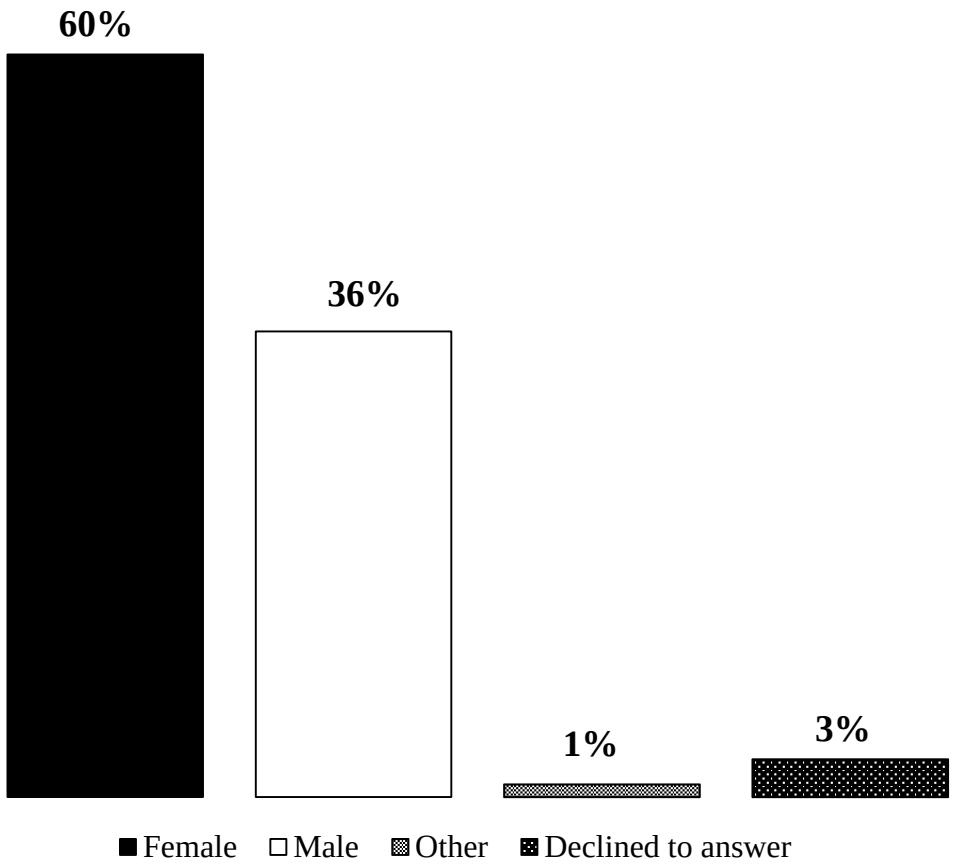
Age of Respondents

0 – 15 yrs old	0%
16 – 25 yrs old	9%
26 – 59 yrs old	82%
60+ yrs old	8%
Declined to answer	1%



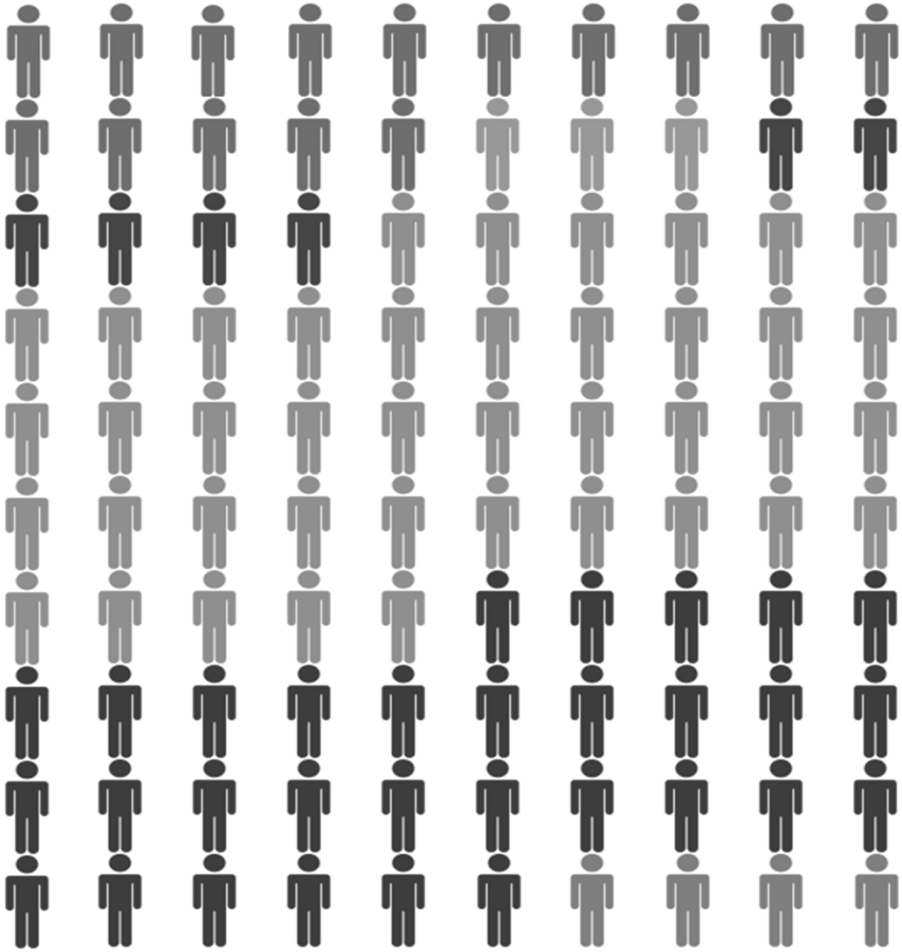
Source: 2018 Innovation Stakeholder Feedback Survey.

Gender of Respondents



Source: 2018 Innovation Stakeholder Feedback Survey.

Ethnicity of Respondents

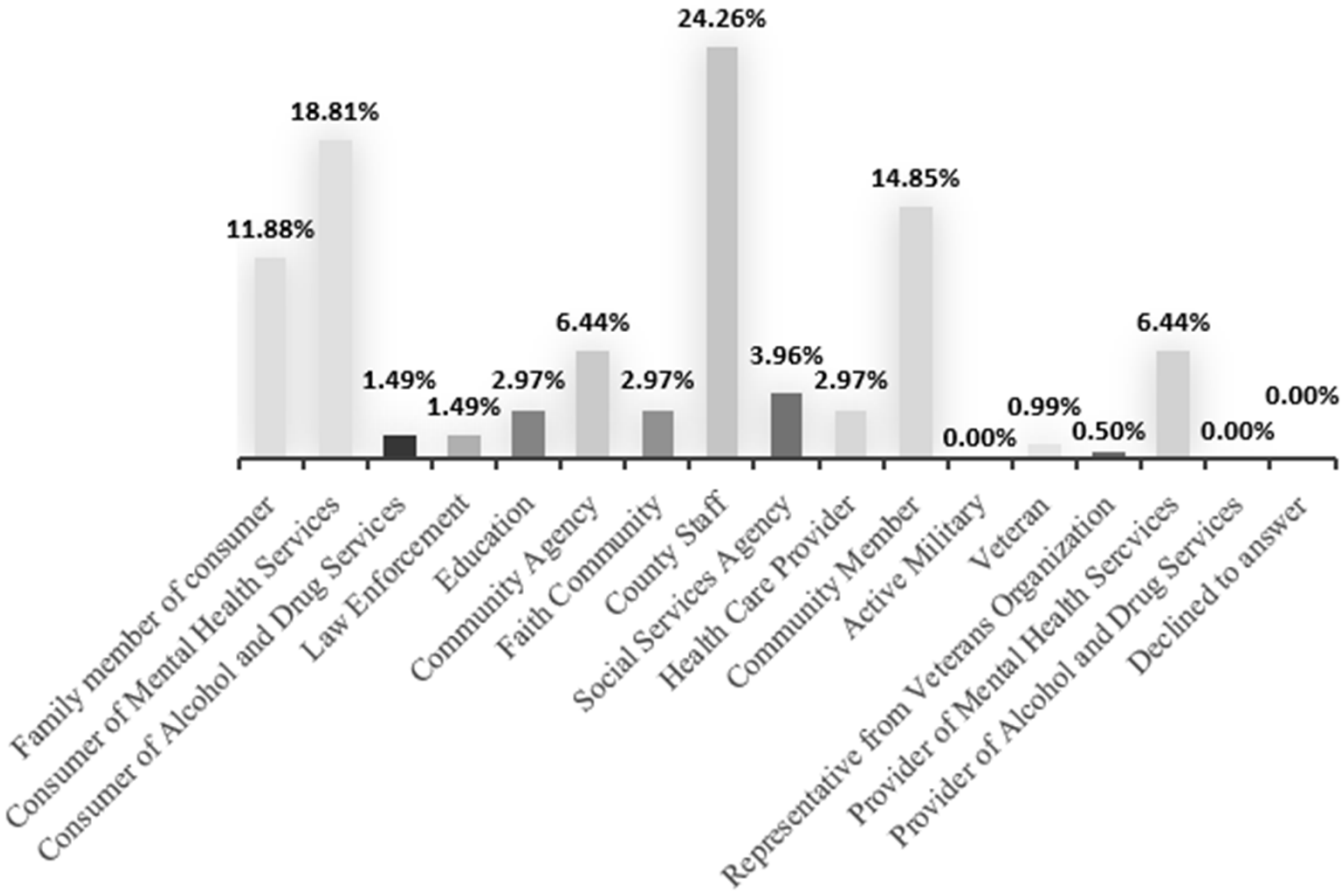


- African American (15%)
- American Indian/Native American (3%)
- Asian/Pacific Islander (6%)
- Caucasian (41%)
- Latino/Hispanic (31%)
- Other (4%)

Source: 2018 Innovation Stakeholder Feedback Survey.

InnROADs Stakeholder Demographics

WIC § 5848 Groups Represented



Note: Stakeholders may select more than one group.

Source: 2018 Innovation Stakeholder Feedback Survey.

Public Review Period

The 30-day Public Posting
October 31, 2018 through November 30, 2018.

Copies of the DRAFT MHSA InnROADs Plan were available in the following formats:

- Online for electronic viewing.
- Eighteen (**18**) hard copies of the plan were provided to stakeholders.
- Comment Forms were available in English and Spanish and included as part of both the electronic and hard copy versions of the plan.

Nineteen (**19**) comment forms supporting the project were received during the 30 day posting and public comment period of the DRAFT MHSA InnROADs Plan. No substantive changes were made.

Next Steps

The next step is to ask the Commission to affirm that the stakeholder process was conducted to meet the regulations.

The Final MHSA InnROADs Plan:

- Is scheduled to be presented to the Mental Health Services Oversight and Accountability Commission (MHSOAC) on February 28, 2019.
- Is tentatively scheduled to be presented to the Board of Supervisors (BOS) on March 12, 2019, for approval.

Concerns

To report any concerns related to MHSA Community Program Planning, please refer to the MHSA Issue Resolution Process located at:

http://www.sbcounty.gov/dbh/SPM/Manual_Docs/COM0947.pdf

Questions

For questions or comments, please contact:

Karen Cervantes

Office of Innovation, Program Manager I

MHSA@dbh.sbcounty.gov

(909) 252-4068