



**San Bernardino County Homeless Partnership
Provider Network – West Valley Regional Meeting**

Tuesday, August 11, 2015 • 9:00 a.m. to 11:00 a.m.

2-1-1

9624 Hermosa Ave., Rancho Cucamonga, CA 91730

AGENDA

OPENING REMARKS	PRESENTER
A. Call to Order (5 minutes) B. Welcome and Introductions (5 minutes) C. Approve July 14, 2015 Minutes	Don Smith
UPDATES & INFORMATION ITEMS	PRESENTER
D. Interagency Council on Homelessness E. Homeless Provider Network F. Office of Homeless Services G. Homeless Provider Network Partners H. Other News, Updates and Announcements	Don Smith
PRESENTATION	PRESENTER
I. Establishing a Coordinated Entry System in San Bernardino County – Implementing a Regional Case Conferencing Strategy	Ron Griffin, United Way 211
DISCUSSION ITEMS	PRESENTER
J. Pathways to Housing in the West Valley Region – Updates	Don Smith
NETWORKING	PRESENTER
K. Who is missing from the HPN West Valley Regional Meetings? L. Case Management Wrap-Around – Client Needs and Challenges	Don Smith
CLOSING	PRESENTER
M. Public Comment	
N. HPN Membership Committee Roundtable	
Next Meeting: West Valley Region will next meet on: Tuesday, September 8, 2015 9:00 am – 11:00 am United Way 2-1-1 9624 Hermosa Ave. Rancho Cucamonga, CA 91730	

In September 2007, the San Bernardino County Homeless Partnership (SBCHP) was formed to provide a more focused approach to our goal of ending homelessness within the County. The Partnership consists of city governments, community based organizations, faith-based organizations, educational institutes, non-profit organizations, private industry, and federal, state, and local government.

SBCHP was developed to promote a strong collaboration between agencies to direct the planning, development, and implementation of the County's 10-year-plan to end chronic homelessness. The Partnership meets on the third Wednesday of each month at the Behavioral Health Resource Center in Rialto. The Partnership facilitates better communication, planning, coordination, and cooperation among all entities that provide services and/or resources for the relief of homelessness in San Bernardino County.

Mission Statement

The Mission of the San Bernardino County Homeless Partnership is to provide a system of care that is inclusive, well planned, coordinated and evaluated and is accessible to all who are homeless and those at-risk of becoming homeless.

THE SAN BERNARDINO COUNTY HOMELESS PARTNERSHIP MEETING FACILITY IS ACCESSIBLE TO PERSONS WITH DISABILITIES. IF ASSISTIVE LISTENING DEVICES OR OTHER AUXILIARY AIDS OR SERVICES ARE NEEDED IN ORDER TO PARTICIPATE IN THE PUBLIC MEETING, REQUESTS SHOULD BE MADE THROUGH THE OFFICE OF HOMELESS SERVICES AT LEAST THREE (3) BUSINESS DAYS PRIOR TO THE PARTNERSHIP MEETING. THE OFFICE OF HOMELESS SERVICES TELEPHONE NUMBER IS (909) 386-8297 AND THE OFFICE IS LOCATED AT 303 E. VANDERBILT WAY, 1ST FLOOR SAN BERNARDINO, CA 92415. <http://www.sbcounty.gov/sbchp/>

AGENDA AND SUPPORTING DOCUMENTATION CAN BE OBTAINED AT 303 E. VANDERBILT WAY, 1ST FLOOR SAN BERNARDINO, SAN BERNARDINO, CA 92415 OR BY EMAIL: HOMELESSRFP@HSS.SBCOUNTY.GOV.

Minutes for San Bernardino County Office of Homeless Services West Valley Regional Meeting

July 14, 2015
9:00 A.M. – 11:00 A.M.
United Way ▪ 2-1-1

9624 Hermosa Avenue ▪ Rancho Cucamonga, CA 92324

Minutes Recorded and Transcribed by Betty Schneider, Secretary I, Department of Behavioral Health

OPENING REMARKS	PRESENTER	ACTION/OUTCOME
<p>Call to Order Welcome and Introductions</p> <p>Approval of June 9, 2015 Minutes</p>	<p>Don Smith</p>	<ul style="list-style-type: none"> • Attendees were welcomed to the meeting and asked to introduce themselves. • Minutes for June 9th were approved with the following corrections: <ul style="list-style-type: none"> ○ Discussion was had as to whether or not to have the West Valley HPN meetings in July 2015 and August 2015 or go dark. Everyone agreed to have the meetings as planned. ○ Debra Watkins provided a report regarding the ICH Stakeholder Sessions.
UPDATES & INFORMATION ITEMS		
	<p>Gary Madden</p> <p>Don Smith</p> <p>Debra Watkins Gary Madden</p>	<ul style="list-style-type: none"> • The Policies for the CoC Written Standards were approved at the last Interagency Council on Homelessness (ICH) meeting. The Council approved a recommendation by Tom Hernandez to give OHS the ability to shift funds from under-performing projects and move them into the Coordinated Entry System. It gives Tom the flexibility to propose the reallocation of these funds so the money isn't lost permanently. This year HUD will allow money to be used for the Coordinated Entry System, which has to be in place by October 2015. • With regards to SNAPS In Focus: The Family Option Study was a two year look at various interventions for assisting families, and how those compare from a cost standpoint and an outcome standpoint. It looks at rapid rehousing, housing subsidies, and transitional housing. This report can also be accessed on the National Alliance website, the Interagency Council on Homelessness (ICH) website, or the United States Department of Housing and Urban Development (HUD) exchange. • Shared a blog entry about the Coordinated Entry effort in King County Washington. They have been implementing the Coordinated Entry System (CES) for many years. They saw the system wasn't accomplishing the goals, so they re-evaluated the system and started over. • The National Strategy to End Homelessness was amended by the Obama Administration and National ICH. One thing they included in their amendment was an operational definition of ending homelessness. • Also discussed a model of a Housing Crisis Resolution System. It's a good model to look at when it comes to the Coordinated Entry System. • Debra, Gary, and Connie Boring are the plan coordinators for nonprofit faith-based service providers' portion of the ICH stakeholder action plan. Last month, Debra gave a brief report about the meeting. During the May meeting, approximately 22 agencies were identified as stakeholders. With regards to the 10 Year Plan to End Homelessness and the Point in Time Count, it was realized that we need to review every three years to meet the 10 year goals. From that, committees were formed to look at the priorities, to recalibrate the plan, and turn it into specific action items. The Action Planning Workshops were broken into three categories; 1. Service Providers/Non Profit and Faith Based 2. County

	<p>Debra Watkins Gary Madden</p> <p>Christina Borland</p> <p>Danny Marquez</p> <p>Karla Perez</p> <p>Doug Fazekas</p> <p>Selma Saldamando</p> <p>Karen Abram</p>	<p>agencies 3. Cities. The sessions are being facilitated by the County's Performance and Education Resource Center (PERC).</p> <ul style="list-style-type: none"> Debra participated in the Non-Profit session and was an observer in the County session. The consulting firm is generating a report as a result of the County workshop. Along with the ICH Stakeholder Planning Workshop report, Debra created an active planning document. It's an overview that has everything the ICH report has. At a glance, you can look at a specific action item; you can see who's responsible for a certain task and what the deadlines are, what the subcategories are and the sub tasks. They are looking for volunteers to help get this plan implemented. The primary goal is to create Permanent Supportive Housing (PSH) Beds and implement a Housing First model. The Facilitator asked what it would look like to end homelessness with successful implementation. Debra recommends everyone review the document. Then look at the Overview, which is broken down into six categories: Clarification, PSH Inventory, Analyze Assets and Needs/Make Recommendations/Create and Implement HPN new funding task force, Education, and Advocate. The next meeting is in August 2015 bringing the cities together with the consulting firm to go through the same process. Once we have the three reports, we can take a look at them and bring them all together and become more granular in our message. Gary suggested we have this same discussion at the other regional meetings, and then we need to wait for the cities meetings, so we can get that report and we can see where the overlap is. Then we will have ICH send a notice. We need to put together a very sophisticated proposal to the funders alliance to see who would be willing to help us kick start the pieces we are missing. Debra briefly discussed the Unaccompanied Homeless Youth Survey, Final Report. Don said it will be posted on the partnership website. Andre will report on it the next meeting. Introduced Ehlove8 as a street outreach project in Upland. They are hosting a charity tournament Sunday, July 19, 2015 at 2:00 pm. It will be held at the Cue Time Family Billiards at 19706 E. Arrow Hwy, Covina, CA 91724. The entry fee is \$15. Veterans Partnering with Communities has a wellness grant from The Community Foundation geared toward veterans. It's called Reboot, Rebuild, Reconnect. It prepares vets with pre-employment and life skills training, and also incorporates "the career fitness program". We have a training facility in Fontana. We also operate the Fontana Veteran's Resource Center and the Heroes Warehouse. To contact the office for further info e-mail veterans4communities.org or call 951-505-1439 or 909-355-3036. Molina will be hosting their Annual Care 4 a Healthy IE event August 14 – 16, 2015. It will be at the National Orange Show Events Center in San Bernardino. In order to be treated you must have pre-registered for the event August 14, 2015. This event is free to the community. We received our funding for Prop 41 for the Veterans Housing. The two projects are; A Community of Friends for \$2.6 million and Meta Housing for \$3.8 million. We met with the developers next week. We will then decide who we will go with for the funding. MHSAs funds will be associated with one of the projects. HOME funds will be committed as well. The Ranch Verde Village Apartments at 8837 Grove Ave in Rancho Cucamonga are opening their wait list for affordable housing Friday, July 17, 2015 from 8:00 am – 5:00 pm. The number to contact them is 909-981-8121. Sienna apartments are also accepting names for their waitlist. They can apply at the Toscana apartments at 7806 Sierra Ave, Fontana, CA. The site may be open the first of January 2016.
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		<ul style="list-style-type: none"> • Wanted to confirm; She was told they cannot utilize rapid rehousing with affordable housing because that was double dipping. With that, the money can't be used for rental deposits either. Don said we will have to look into other resources to help with deposits. Doug Fazekas confirmed because it's the same funding stream.
<p>Coordinated Entry System (CES) in San Bernardino County Brainstorming</p>	<p>Ron Griffin Don Smith</p>	<ul style="list-style-type: none"> • A brainstorming session was held regarding the CES in San Bernardino County. The County's pilot project must focus on what HUD is giving us funding for which is chronically homeless individuals and families. However, CES will eventually need to serve all people dealing with a homeless situation. • Example: If you run in to a mother and her two kids living in a car. What do you tell them to do? Answers from participants: 1. Call 211, who can identify bridge housing, 2. Mercy House, who may provide temporary housing, 3. Rancho Cucamonga Community Center, who can provide voucher for shelter, 4. HOPE Team who can provide referrals. As agencies that provide services every day, we are still unaware of all the resources available. Currently, people who get help are the ones who are lucky enough to call the right agency on the right day. What we need for housing is a central starting point that has up to date point in time information on options available. • 1). If you designed a system, what would it look like? 2). What would it take to integrate all our resources at the same time and 3). How can we get the information out to everybody so it's easy to understand and document? • A discussion was had with members of the group. Below are questions and answers that came from the group. • What would the system look like for housing crisis in the county? <ul style="list-style-type: none"> a. Breakdown of resources by community and population b. Have warm handoffs/Referral accountability/track c. Ongoing communication/partnership d. Unlimited resources e. One central location with live people for assessment/central phone location f. Advocates trained g. Referrals that are available in real time/data collection h. Professional housing navigators who know all resources • How can we make the right connection? <ul style="list-style-type: none"> a. Housing Navigators working in coordination b. Common set of questions c. Web based decision tree d. Identify housing needs and gaps in the system e. Case conferencing/navigator meetings f. Social media communication • How do we put info out for people to read? <ul style="list-style-type: none"> a. Reporting and sharing outcomes b. A centralized tracking system c. Community kiosks for system access

Coordinated Entry System (CES) in San Bernardino County Brainstorming (cont.)		<ul style="list-style-type: none"> Debra said her system enables you to update info in real time. It also allows you to communicate amongst agencies. It has different levels of security of who gets to see what. The most important feature of the system is it enables you to stay connected to the people you are providing services with. You are also able to send them media content to any device. It is HIPAA compliant
INFORMATION ITEMS		
Adjournment		The Brainstorming Session for Coordinated Entry will be continued to the Tuesday, August 11, 2015 meeting.
Next Meeting		The West Valley Region will next meet August 11, 2015 from 9:00 am – 11:00 am at United Way 2-1-1 located at 9624 Hermosa Ave., Rancho Cucamonga, CA 91730

July 14, 2015 ATTENDEES:

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