





Item No.	Consent Items
1	Approve minutes of the September 27, 2017, ICH meeting <span style="float: right;">10:00 – 10:05 am</span>
<b>Recognition of Service</b>	
2	Recognize Sarah Eberhardt-Rios, Assistant Director of the Department of Behavioral Health and Lisa Jones, Housing Services Director of the Housing Authority of the County of San Bernardino, for their many years of contribution and dedicated service to the Interagency Council on Homelessness <span style="float: right;">10:05 – 10:10 am</span>
<b>Discussion</b>	
3	Approve Reappointment of Ray Osborne to serve as a Member-At-Large for an additional two-year term to begin October 2017 through October 2019 – Chris Rymer, City of Colton <span style="float: right;">10:10 – 10:15 am</span>
4	Approve Continuum of Care Grievance Policy and Procedure for Written and Verbal Complaints – Tom Hernandez, Office of Homeless Services <span style="float: right;">10:15 – 10:20 am</span>
<b>Special Presentation</b>	
5	The Lillian Court and Bloomington Grove (Mixed Use; Multi-Generational Community) and Bloomington Branch Library Housing Development, recipient of the Pacific Coast Builders Conference Gold Nugget Award of Merit and the winner of the Southern California Association of Nonprofit Housing’s Transformative Communities Award – Josh LaBarge, LaBarge Industries, Inc. and Stan Smith, Related California <span style="float: right;">10:20 – 10:40 am</span>
<b>Closing</b> <span style="float: right;">10:40 – 11:00 am</span>	

**Public Comment Council Roundtable**

Open to the public for comments limited to three minutes

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Open to comments by the Council

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**Next ICH Meeting**

The next Interagency Council on Homelessness meeting is scheduled for:

**January 24, 2018**  
**9:00 am – 11:00 am**  
**County of San Bernardino Health Services (CSBHS) Building**  
**850 E. Foothill Blvd., CSBHS Auditorium**  
**Rialto, CA 92376**

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*Mission Statement*

*The mission of the San Bernardino County Homeless Partnership is to provide a system of care that is inclusive, well planned, coordinated and evaluated and is accessible to all who are homeless and those at-risk of becoming homeless.*

THE INTERAGENCY COUNCIL ON HOMELESSNESS MEETING FACILITY IS ACCESSIBLE TO PERSONS WITH DISABILITIES. IF ASSISTIVE LISTENING DEVICES OR OTHER AUXILIARY AIDS OR SERVICES ARE NEEDED IN ORDER TO PARTICIPATE IN THE PUBLIC MEETING, REQUESTS SHOULD BE MADE THROUGH THE OFFICE OF HOMELESS SERVICES AT LEAST THREE (3) BUSINESS DAYS PRIOR TO THE PARTNERSHIP MEETING. THE OFFICE OF HOMELESS SERVICES TELEPHONE NUMBER IS (909) 386-8297 AND THE OFFICE IS LOCATED AT 303 E. VANDERBILT WAY, SAN BERNARDINO, CA 92415. <http://www.sbcounty.gov/dbh/sbchp/>



**County of San Bernardino  
Office of Homeless Services**

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**Homeless Provider Network Report**

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Report purpose: To provide Interagency Council on Homelessness a report on the progress of the Homeless Provider Network

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Date: Wednesday, October 25, 2017

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Presenter: Sharon Green

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Discussion: The table below lists the presentations from Regional HPN's last meeting.

**Presentations**

*Countywide HPN Meeting Update:*

- Update on the SBC Pathways to Housing Network – The Pathways Network currently involves over three dozen community-based and government agency partners and has received over 1200 consumer and provider requests for referral assistance over the last year and a half. Going forward, Network partners will begin promoting new strategies and initiatives to help bridge some of the gaps in our homeless service system by working with our partners to develop new homeless prevention and diversion interventions to help prevent at-risk households from becoming homeless and help divert newly homeless households from entering the homeless service system and into stable housing through rapid re-housing strategies.
- HPN Recommendations for FY 2018 CoC Application Process – The HPN leadership is working on recommendations for next year's local CoC Application process to promote greater transparency and more provider involvement in the decision-making. Draft recommendations will be presented the HPN membership at the next Countywide meeting.
- CoC Funding for Training and Capacity Building for Homeless Providers – The ICH has approved a \$40,000 allocation of CoC planning funds to provide training and capacity building for CoC homeless service providers. HPN meeting participants shared their thoughts and ideas on the types of training and capacity building activities that they would like to see which included: fund development/grant writing; building partnerships between housing developers & service providers; case management techniques such as motivational interviewing & strengths-based case management; land use & zoning and alternative housing models; effective public policy advocacy; etc. The Office of Homeless Services is currently developing an RFQ seeking vendors to provide training and capacity building services.



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### *West Valley Region Meeting Update:*

- At the HPN West Valley Regional Meeting on July 12, 2017, we had a presentation on the Workforce Innovation and Opportunities Act (WIOA) from Paul Lindenberg, County Workforce Development Supervisor, along with an introduction to the services available at the WDD West Valley America's Job Center followed by a tour of the facility. The WIOA specifically states that serving people experiencing homelessness and others with barriers to employment is a key priority for the nationwide network of American Job Centers. WIOA also includes special provisions for youth experiencing homelessness. WIOA embraces "work first strategies" which is evidence-based Supported Employment involving a rapid search for competitive employment while a person receives ongoing support to secure and retain employment. Under WIOA, people experiencing homelessness do not have to participate in pre-vocational activities before receiving job placement services. Meeting participants also received information from the chair on "Integrating Rapid Re-Housing Programs and Policy with Employment Services".
- At the HPN West Valley Regional Meeting on September 13, 2017, we had a presentation on the "Challenges Faced by Unaccompanied Homeless Youth in SB County", from Brenda Dowdy, Office of the County Superintendent of Schools. Brenda reviewed the methodology, executive summary and recommendations from the "Unaccompanied Homeless Youth Survey: Final Report 2017, shared information on some of the challenges and new initiatives for unaccompanied homeless youth on national and local level and the on-going work of the Homeless Youth Task Force. Meeting participants also received information from the chair on "Strategies for Preventing and Ending Youth Homelessness". The members also voted on the West Valley Regional Meeting Schedule for 2018.
- The next meeting of the HPN West Valley Region will be held on Wednesday, December 13th, 2017, from 9:00 – 11:00am, at the County Workforce Development / America's Job Center in Rancho Cucamonga.

### *Mountain Region Meeting Update:*

- Give Big trainings and Event
- Schedule and location of Regional meetings
- Data collation from Survey and presentation plans
- School District ongoing needs for homeless youth and plans to meet

### *High Desert Region Update:*

- Presentation from Stacy Minwalla from Step UP. Stacy explained the process of getting clients into their system.
- Trish Hill from Apple Valley Police Department is interested in working with HPN providers to address the issues with homeless residents. Business owners call the Sheriff's Department when the homeless person is sleeping in the dumpster enclosure. They respond and attempt to connect them with the proper services. Code enforcements go out with deputies for the safety of the C.E. officers.
- The HPN is working on strategic plans to ensure quick connections to services to help get those experiencing homelessness the help needed to get them housed.



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### *Morongo Basin Region Update:*

- Don Smith provided a wonderful presentation on Pathways to Housing. Local agencies have been working with HOST and Step Up to get people into housing.
- MB Haven has also kept people housed by providing financial assistance to those in need.
- Measure Y Partnership Funding Applications and Guidelines are now available in the Hot Topics section on the Home Page of our website [www.yucca-valley.org](http://www.yucca-valley.org). We are holding a workshop on Wednesday, October 25th at 5:30pm in the Ocotillo Room to answer questions. Deadline for applications is Monday November 6th at 5:00pm.



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**Office of Homeless Services Report  
Prepared for the Interagency Council on Homelessness**

Report purpose The purpose of this document is to present the Office of Homeless Services (OHS) report and to record action items from prior Interagency Council on Homelessness (ICH) meetings.

Date October 25, 2017

Presenter Tom Hernandez, Homeless Services Officer

Announcements The table below lists the announcements for today’s meeting.

<b>Announcements</b>	
<b>Mountain Project Connect</b>	
	<ul style="list-style-type: none"> <li>• The San Bernardino County Homeless Partnership in collaboration with the Mountain Coalition hosted the Mountain Project Connect at St. Frances Cabrini Church in Crestline on Thursday, October 12, 2017 from 10 a.m. to 2:00 p.m. The Church donated the use of the facility and provided support in the way of volunteers who set up the tables, helped load and offload supplies and serving lunch.</li> <li>• Volunteers were also recruited from the Mountain Homeless Coalition.</li> <li>• Lunch was provided by Goodwin’s Market and consisted of assorted sandwiches, chips, and cookies.</li> <li>• Mountain Transit changed their free bus ride day to coincide with the event, and made a deviated route which made several stops at the church to drop off and pick up attendees of the event. They also provided information about their services at their table.</li> <li>• There were a total of 27 vendors in attendance who provided information to the public, including the Superintendent of Schools, Law Offices of the Public Defender, Rim Forest Family Services, DOVES, IEHP, and US VETS. Mountains Community Hospital provided blood pressure checks and helped people apply for Medi-Cal. The TAD Department provided information but also assisted with anyone applying for CalFresh. Christine’s in the Glen Salon provided free haircuts and Walgreens provided free flu shots.</li> <li>• There were approximately 100 residents of the mountain communities who attended the event and were provided with whatever services they were interested in as well as lunch.</li> </ul>



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### **Eat & Be Well**

- Eat & Be Well will be held on Wednesday, November 22, 2017 from 11 a.m. until 3:00 p.m. at Seville Park in Fontana.
- It is an event where the public comes to eat a Thanksgiving meal, and visit vendors to provide them with services to assist them in being well. The event has served as many as 1500 attendees who come from the city of Fontana as well as surrounding cities.
- Planning for the event is currently under way, and organizers include Firm Media, Cowboy Burgers, the Office of Homeless Services, the City of Fontana, as well as many volunteers who have assisted in the planning in the past.
- The Thanksgiving meal is prepared by Cowboy Burgers with food which has been donated for the event, and is a traditional turkey dinner. The City of Fontana supplies the location and things such as tables and chairs. Firm Media handles the event marketing, and the Office of Homeless Services is in charge of recruiting vendors. There are many other volunteers involved who handle managing the volunteers and assisting with pre-Eat & Be Well activities, such as can opening, turkey shredding, and cooking the meal.
- For more information about the event, and to register as either a volunteer or vendor, please go to the website <http://eatbewell.org/>.

### **Homeless Management Information System Update**

- The Office of Homeless Services (OHS), HMIS section routinely monitors agencies data quality to ensure accuracy and meet HUD standards for data quality maintenance. Attached you will find a copy of the latest HMIS Data Quality Report for the month of September, 2017 (see attached, Report 2A).
- Agency report cards are posted for review on individual agencies participating in HMIS at the following website: <http://www.sbcounty.gov/dbh/sbchp/HMIS.aspx>

### **Point-In-Time Count (PITC) Update**

- Letters have been sent to City managers to engage them for the upcoming PITC.
- Appointments are being made for initial meeting and mapping purposes. Early maps have been provided by the Information Services Department and distributed to cities for noting green zone, yellow zones, and red zones.
- Training dates are being set for January for all incorporated and unincorporated areas.
- OHS and the PITC Oversight Chair met with ESRI on October 20, 2017, for further planning for the utilization of the ESRI online application to conduct the survey via phone/tablet in the Morongo Basin area.

### **Attachments**

HMIS Data Quality Monthly Report September 2017 – Report 2A-Attached

Org ID	Organization / Program	Total Active Enrollments	Data Totals for the Month of September 2017						
			Total New Enrollments	Total Applicable Records	# of Missing Data Elements	% of Missing	# of Don't Know	# of Refused	% of DK/Refused
CC1	Catholic Charities	6	6	74	0	0.00%	0	0	0.00%
CAP	Community Action Partnership	22	19	217	0	0.00%	0	0	0.00%
DMM	Desert Manna Ministries	10	19	261	0	0.00%	1	0	0.38%
FA2	Family Assistance Program	3	7	94	5	5.32%	6	0	6.38%
FSA	Family Services Association of Redlands	23	16	182	0	0.00%	0	1	0.55%
FFS	Foothill Family Shelter	15	0	0	0	0.00%	0	0	0.00%
FCC	Frazer Community Center	10	4	63	0	0.00%	0	0	0.00%
GDC	Global One Development Center	9	3	41	0	0.00%	0	0	0.00%
HDH	High Desert Homeless Services	112	54	709	16	2.26%	7	0	0.99%
LTH	Inland Temporary Homes	338	5	57	0	0.00%	0	0	0.00%
IHP	Inland Valley Hope Partners	161	4	39	3	7.69%	0	0	0.00%
KEY	Knowledge & Education For Your Success	1,279	181	1837	2	0.11%	2	0	0.11%
LCD	Life Community Development	26	4	51	0	0.00%	0	0	0.00%
LSS	Lighthouse Social Services	294	89	945	2	0.21%	0	0	0.00%
CCL	Lutheran Social Services of Southern California	61	16	239	0	0.00%	1	0	0.42%
MH1	Mercy House	217	79	1054	0	0.00%	6	0	0.57%
NHV	New Hope Village, Inc.	23	3	36	0	0.00%	0	0	0.00%
OG1	Operation Grace	12	0	0	0	0.00%	0	0	0.00%
HOA	Restoration House of Angels	11	4	59	0	0.00%	0	0	0.00%
SA1	Salvation Army	93	24	258	2	0.78%	0	0	0.00%

Org ID	Organization / Program	Total Active Enrollments	Data Totals for the Month of September 2017						
			Total New Enrollments	Total Applicable Records	# of Missing Data Elements	% of Missing	# of Don't Know	# of Refused	% of DK/Refused
DBA	SB DBH Adult & Older System of Care	42	10	150	0	0.00%	1	0	0.67%
DBH	SB DBH/HA	447	0	0	0	0.00%	0	0	0.00%
HA1	SB Housing Authority	756	3	40	0	0.00%	0	0	0.00%
SUS	Step Up on Second Street, Inc	112	16	202	0	0.00%	0	0	0.00%
TFC	Time For Change Foundation	65	9	105	0	0.00%	0	0	0.00%
USV	US Veterans Inc	180	22	282	0	0.00%	0	0	0.00%
VVF	Victor Valley Family Resource Center	19	1	14	0	0.00%	1	0	7.14%
WOL	Water Of Life Community Church	33	27	314	0	0.00%	0	0	0.00%
		4,379	625	7323	30	0.58%	25	1	0.64%



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**Homeless Advisory Committee Report**

Date October 18, 2017

Presenter Dena Fuentes

Summary Report Below lists a summary of the Advisory Board on Ending Chronic Homelessness meeting held on Thursday, September 28, 2017.

<p>Reports regarding the COC Housing Bonus (StepUp), Veterans (Lighthouse and Keys), and Housing Search and Placement (Inland Housing Solutions) were provided key points are as follows:</p>
<p>COC Housing Bonus:</p> <ul style="list-style-type: none"> <li>• Since January 2017 StepUp has housed 107 participants of which 21% are unaccompanied women. The initial HUD contract was for 112 recipients and has expanded to 144.</li> <li>• 7 are in the enrollment process.</li> <li>• Referrals come from the following outreach vehicles: <ul style="list-style-type: none"> <li>○ 63% from outreach teams</li> <li>○ 20% from DBH</li> <li>○ 13% from 2-1-1</li> <li>○ 4% walk-ins, etc.</li> </ul> </li> <li>• Retention: 100%</li> </ul>
<p>Veterans: HAB is trying to understand why there has been an increase in homeless veterans. Veteran statistics of last week:</p> <ul style="list-style-type: none"> <li>• 73 not housed – 9 of these unaccompanied women</li> <li>• Added 6 to the list</li> <li>• 1033 resolved</li> <li>• 12 pending inspection</li> <li>• 12% recidivism</li> </ul>
<p>Lighthouse provided an overview of the average client:</p> <ul style="list-style-type: none"> <li>• Do not self-admit mental illness or substance use</li> <li>• Sleeps most nights in a vehicle</li> <li>• Discharged as much as 20 years ago</li> <li>• History of legal issues</li> <li>• Previously lived outside of this county</li> <li>• Disillusioned by relationships 39%</li> <li>• Insufficient income; foreclosure, etc</li> <li>• Came from another state with no plan</li> <li>• Need to evaluate case conferencing and referrals to DBH and StepUp</li> </ul>



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### Housing Search and Placement:

- Housing Search and Placement services are provided by Inland Housing Solutions.
- Over the last 11 months 413 units have been identified.
- The average units found each month is 37 (month of August was 61 units identified).

### CDSS Housing Disability Advocacy Program (HDAP):

- Another initiative in progress is the CDSS Housing Disability Advocacy Program (HDAP), a county administered program to assist disabled individuals experiencing homelessness apply for disability benefit programs while also providing housing assistance.
- The first round of HDAP funding is being made available to counties on the basis of need. If granted, San Bernardino's allocations will be a little over \$1.4 million.
- A second round of funding in the event of any remaining funding could garner almost \$3 million.
- Human Services and the Community Development and Housing Agency are collaborating on the grant application and program design.

### Homeless Families:

- HAB's priority on assisting families is based on vulnerability and chronicity.
- It was recommended that the County look at all existing resources that address families to ascertain how best to assist the non-chronic homeless family.

Housing is becoming more expensive. HUD fair market rent is \$965 for 1-bedroom; increased rent creates challenge in finding units:

- Over 3-year period the highest jumps in rent have been in Hesperia and Victorville
- Rancho, Upland and Redlands are the most expensive
- San Bernardino has also seen an increase



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## **By-Laws and Membership Committee**

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Date                      October 25, 2017

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Presenter                Chris Rymer

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Announcements        The table below lists the announcements for today's meeting.

<b>Announcements</b>
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| <ul style="list-style-type: none"><li>• We currently have two Membership at Large positions that are expiring this month. Ray Osborne with HomeAid and Stephanie Otero with Feeding America.</li><li>• The committee met and recommends that we extend Ray Osborne's membership for another 2 years, which is item 3 on the discussion calendar.</li><li>• For the other seat we are opening that up for recruitment. The Office of Homeless Services will send out an announcement with the application on Monday, October 30, 2017 and we will accept applications through November 30<sup>th</sup>.</li><li>• We encourage anyone that is interested in becoming a Member at Large to fill out the application for our review</li></ul> |
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## Housing Subcommittee Report

Date October 25, 2017

Presenter Ray Osborne

Announcements The table below lists the announcements for today's meeting.

Announcements	
<ul style="list-style-type: none"> <li>• ICH Housing sub-committee goals and objectives for 2017: 2017 goal will be to try to help develop at least 400 beds/units               <ul style="list-style-type: none"> <li>○ Obtain and review 2017 CoC Housing Inventory Chart (HIC) report</li> <li>○ Compile a list of multi-family housing developments (new and rehab) currently in the pipeline throughout San Bernardino County</li> <li>○ Compile a list of affordable and permanent supportive housing funding resources</li> <li>○ Work with Supervisor Gonzales and the Building Industry Association (BIA) to development and stage a county-wide Affordable Permanent Housing Summit in 2017.</li> <li>○ This event will be part of mid-year 2018 Baldy View BIA Housing Summit event based on a commitment made to Supervisor Gonzales.</li> </ul> </li> <li>• The committee discussed the possibilities for purchasing and rehabbing two motel facilities, one located in Twenty-nine Palms and the other located in San Bernardino, for use as RRH, Transitional and PSH units. Tom Hernandez attended the meeting to participate in the discussion. The committee suggested that Ray Osborne should arrange a meeting with Merrill Butler, the developer, and Tom Hernandez, Dina Fuentes and Doug Fazekas to discuss the acquisition possibilities further, with priority given to the Twenty-nine Palms site location.</li> <li>• The committee discussed the current list of new RRH and PSH projects in development throughout San Bernardino County. The committee is tracking the progress of ten (10) housing developments (providing up to 533 units/beds) currently at various stages of planning or completion in the county. They are as follows:               <ul style="list-style-type: none"> <li>○ HACSB Golden Apartments in San Bernardino (38 PSH units)                   <ul style="list-style-type: none"> <li>▪ Ron Ruhl and Judy David from HACSB gave the committee an update on this project. Architectural and engineering plans are being finalized for City of San Bernardino Building Department review and input. Construction is anticipated to start in April of 2018 with completion by September of 2018.</li> </ul> </li> <li>○ U.S. VETS two apartment buildings in San Bernardino (29 and 30 units respectively for a total of 59 PSH units)                   <ul style="list-style-type: none"> <li>▪ Construction is expected to begin on the first phase of 30 units in 2018 with the second phase of 29 units in 2019.</li> </ul> </li> </ul> </li> </ul>	



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- Liberty Lane in Redlands (80 PSH units, including 59 VASH PBV, 15 set aside for PBV veterans households)
    - The 30-day appeal period for the City Council's vote to approve moving forward with the project ran out on October 23.
  - Veterans Village in Loma Linda developed by META Housing (88 PSH units)
    - This development is under construction and expected to be completed for move-ins in 2018.
  - Mary's Village in San Bernardino (84 transitional units for homeless men)
    - This housing development is scheduled to get under construction in 2018 with the phase one housing element due to be completed in late 2018 or early 2019 depending on when construction is started.
  - HACSB Queen's Motel conversion in Victorville (30-40 one-bedroom and studio RRH and/or PSH units)
    - Judy David and Ron Ruhl told the committee that another meeting is planned soon with the City of Victorville to discuss the project in more detail and establish a timetable for when construction can be start of the motel conversion project.
  - The City of Upland might have some future PSH unit opportunities.
    - City Manager has committed at least five (5) existing apartments for 2018. Kimberlee Albers of Step Up told the committee that her organization has been given first right of refusal for apartments owned by the City of Upland if they have clients that can pay the city's current market rental rate.
  - S.B. County and HACSB are looking into the possibility of developing a sit at the Maplewood location in San Bernardino that could accommodate a village of 20-30 tiny homes.
    - Kent Paxton, Judy David and Ron Ruhl reported to the committee that there are discussions continuing on the potential for this type of product at this location.
  - META Housing is proposing at housing development in Hesperia (84 units with 59 units designated for veterans with VASH vouchers or in need of supportive services to deal with their diagnosed mental health issues).
  - Victor Valley Rescue Mission has acquired a building in Victorville and will be meeting with HomeAid Inland Empire will visit the site on October 19 to see how they might be able to get involved with renovating the building. (50 emergency shelter beds for homeless men in the High Desert area).
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- **Next ICH Housing sub-committee meeting at HACSB office TBD January, 2018**



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**Homeless Youth Taskforce  
Prepared for the Interagency Council on Homelessness**

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Date                    October 25, 2017

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Presenter            Chairman James Ramos, Homeless Youth Taskforce Co-Chair  
Brenda Dowdy, Homeless Youth Taskforce Co-Chair

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Announcements    The table below lists the announcements for today's meeting.

<b>Announcements</b>
<p><b>Homeless Youth Taskforce</b></p> <ul style="list-style-type: none"><li>• The Taskforce met on October 18<sup>th</sup> to finalize its Strategic Plan and discuss further options.</li><li>• Supervisor Ramos, Brenda Dowdy, and Andre Bossieux presented at the Children's Network Conference. They discussed the power of collaboration and shared the success of the Homeless Youth Taskforce in creating partnerships.</li><li>• The next regularly scheduled meeting will take place on <b>November 15, 2017 from 3:00 to 4:30 pm at the TAY Center located at 780 E. Gilbert St., San Bernardino.</b></li></ul>



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Rapid Rehousing Ad Hoc Committee Report
Prepared for the Interagency Council on Homelessness

Date October 25, 2017

Presenter Don Smith

Announcements The table below lists the announcements for today's meeting.

Table with 1 column and 1 row containing the title 'Announcements' and a bulleted list of meeting details and topics.



## County of San Bernardino Office of Homeless Services

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Phone: (909) 386-8297 • Fax: (909) 890-0868

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shut down as part of the change — was a critical part of this learning process.

- Developing the vision and strategy for ending homelessness: Community leaders can define a unified vision for ending homelessness in the community...and document the alignment of culture, beliefs and values around a rapid re-housing approach through a strategic planning process... (involving) funders, providers, consumers and the broader community.
- Changing providers' minds: Frontline staff are often those most affected by a cultural and administrative shift to a rapid re-housing model.
- Engaging in peer to peer learning: Encouraging providers to engage in peer-to-peer learning is one of the most effective ways to convince front-line staff about how the shift to a rapid re-housing model can allow them to do better case work.

Adoption of a Housing First and rapid re-housing approach requires thoughtful consideration of the needs of a variety of stakeholders, who may each be coming to the issue from very different perspectives. Ultimately “change is a process not an event, which occurs in incremental, discontinuous steps and generally results in significant disequilibrium. This disequilibrium, although often uncomfortable, is evidence that real change is taking place.

- **Establishing System-wide Rapid Re-Housing Program Standards and Performance Benchmarks.**

Participants were provided with copies of: the SBC CoC & ESG RRH Written Standards; and NAEH publications on “RRH Performance Benchmarks and Program Standards”, “RRH Performance Evaluation and Improvement Toolkit” & “RRH Learning Collaborative Toolkit”

National RRH Performance Benchmarks:

- Performance Benchmark #1: Reduce the Length of Time Program Participants Spend Homeless: For a program to meet this performance benchmark, households served by the program should move into permanent housing in an average of 30 days or less.
- Performance Benchmark #2: Permanent Housing Success Rates: For a program to meet this performance benchmark, at least 80 percent of households that exit a rapid re-housing program should exit to permanent housing.
- Performance Benchmark #3: Returns to Homelessness: For a program to meet this performance benchmark, at least 85 percent of households that exit a rapid re-housing program to permanent housing should not become homeless again within a year.

National RRH Core Component Program Standards:

In order to meet the program standards, a rapid re-housing program must offer



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participants all three core components: housing identification, move-in and rent assistance, and rapid re-housing case management and services provided by a single agency or in partnership with other agencies.

### Housing Identification principles

- Within the limits of the participant's income, a rapid re-housing program should have the ability to help households access units that are desirable and sustainable—those that are in neighborhoods where they want to live in, have access to transportation, are close to employment, and that are safe.
- Housing identification efforts should be designed and implemented to actively recruit and retain landlords and housing managers willing to rent to program participants who may otherwise fail to pass typical tenant screening criteria.
- Critical to the formation of landlord-program relationship is the recognition of the landlord as a vital partner. The RRH provider must be responsive to landlords to preserve and develop those partnerships for the purposes of future housing placements.

### Rent and Move-in Assistance principles

- Rent and move-in assistance should be flexible and tailored to the varying and changing needs of a household while providing the assistance necessary for households to move immediately out of homelessness and to stabilize in permanent housing.
- A rapid re-housing program should make efforts to maximize the number of households it is able to serve by providing households with the financial assistance in a progressive manner, providing only the assistance necessary to stabilize in permanent housing.

### Rapid Re-housing Case Management and Services principles

- Rapid re-housing case management should be client-driven. Case managers should actively engage participants in voluntary case management and service participation by creating an environment in which the participant is driving the case planning and goal-setting based on what they want from the program and services, rather than on what the case manager decides they need to do to be successful.
- Rapid re-housing case management should be flexible in intensity—offering only essential assistance until or unless the participant demonstrates the need for or requests additional help. The intensity and duration of case management is based on the needs of individual households and may lessen or increase over time.
- Rapid re-housing case management uses a strengths-based approach to empower clients. Case managers identify the inherent strengths of a person or family instead of diagnoses or deficits, then build on those strengths to empower the household to succeed.



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- Rapid re-housing program case management reflects the short-term nature of the rapid rehousing assistance. It focuses on housing retention and helping a household build a support network outside of the program. It connects the participant with community resources and service options, such as legal services, health care, vocational assistance, transportation, child care, and other forms of assistance, that continue beyond participation in the rapid re-housing program.

### Program Philosophy and Design

Beyond ending homelessness for individual households, rapid re-housing plays a key role in ending homelessness overall.

- In order to identify, engage, and assist as many households experiencing homelessness as possible, a program should coordinate and fully participate with the broader homeless assistance system.
  - Rapid re-housing is an intervention designed for and flexible enough to serve anyone not able to exit homelessness on their own.
  - Rapid re-housing programs should not attempt to screen out households based on a score on an assessment tool or criteria that are assumed, but not shown, to predict successful outcomes, such as a minimum income threshold, employment, absence of a criminal history, evidence of “motivation,” etc.
  - Rapid re-housing participants should have all the rights and responsibilities of typical tenants and should sign a standard lease agreement.
- **Engaging Mainstream Service Provider a Full Partner**
    - Participants discussed strategies for fully engaging mainstream service agencies and other community providers as full partners in system-wide rapid re-housing intervention including the Transitional Assistance Department, Workforce Development Department, County School Districts, Children & Family Services, Aging and Adult Services, Health Care Maintenance Organization, Legal Service agencies, Child Care providers, etc.
  - **Next Steps**
    - Establish countywide RRH Performance Benchmarks and Program Standards.
    - Engage in broader discussions to develop a unified vision for ending homelessness in San Bernardino County centered around rapid re-housing principles and interventions.

- The next meeting of the ICH Ad Hoc Committee on Rapid Re-housing will be held on Thursday, November 16<sup>th</sup>, 2017, 2:00pm, at the DBH Administration Bldg., 303 E. Vanderbilt Way, San Bernardino.



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### Legislative Report Prepared for the Interagency Council on Homelessness

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Date October 25, 2017

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Presenter Chekesha Gilliam, Governmental and Legislative Affairs Analyst

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Announcements The Legislature adjourned on September 15<sup>th</sup> and will reconvene on January 3, 2018. The last day for the Governor to sign or veto bills was October 15<sup>th</sup>.

The list below includes legislation related to housing and homelessness that was chaptered into law or vetoed by the Governor.

#### [AB 56](#)

[Holden D \( Dist. 41\)](#)

**Location:** ASSEMBLY CHAPTERED

**California Infrastructure and Economic Development Bank: housing.** Would revise the definition of the term “public development facilities” for purposes of the Bergeson-Peace Infrastructure and Economic Development Bank Act to mean real and personal property, structures, conveyances, equipment, thoroughfares, buildings, and supporting components thereof, excluding any housing, that are directly related to providing, among other things, housing-related infrastructure, which includes city streets; drainage, water supply, and flood control; environmental mitigation measures; power and communications; public transit improvement that directly supports transit-oriented housing; sewage collection and treatment; and water treatment and distribution.

#### [AB 72](#)

[Santiago D \( Dist. 53\)](#)

**Location:** ASSEMBLY CHAPTERED

**Housing.** Current law prescribes requirements for the preparation of the housing element, including a requirement that a planning agency submit a draft of the element or draft amendment to the element to the Department of Housing and Community Development prior to the adoption of the element or amendment to the element. Current law requires the department to review the draft and report its written findings, as specified. This bill would require the department to also review any action or failure to act by the city, county, or city and county that it determines is inconsistent with an adopted housing element or a specified provision and to issue written findings, as specified, whether the action or failure to act substantially complies with the housing element.

#### [AB 73](#)

[Chiu D \( Dist. 17\)](#)

**Location:** ASSEMBLY CHAPTERED

**Planning and zoning: housing sustainability districts.** Would authorize a city, county, or city and county, including a charter city, charter county, or charter city and county, to establish by ordinance a housing sustainability district that meets specified requirements, including authorizing residential use within the district through the ministerial issuance of a permit. The bill would authorize the city, county, or city and county to apply to the Department of Housing and Community Development for approval for a zoning incentive payment and require the city, county, or city and county to provide specified information about the proposed housing sustainability district ordinance.

[AB 74](#)

[Chiu D \( Dist. 17\)](#)

**Location:** ASSEMBLY CHAPTERED

**Housing.** Current law establishes the Department of Housing and Community Development in the Business, Consumer Services, and Housing Agency. This bill would require the department, on or before January 1, 2019, to establish the Housing for a Healthy California Program to create supportive housing opportunities through grants to counties for capital and operating assistance, as specified, or operating reserve grants and capital loans to developers, or both. The bill would require the department to award grants to counties on a competitive basis pursuant to rating and ranking criteria, as specified. The bill would require the county to use grant funds in a specified manner and to comply with federal Housing Trust Fund regulations.

**Position:** San Bernardino County Support

[AB 149](#)

[Jones-Sawyer D \( Dist. 59\)](#)

**Location:** ASSEMBLY CHAPTERED

**Personal income taxes: Habitat for Humanity Voluntary Tax Contribution Fund.** Would allow an individual to designate on his or her tax return that a specified amount in excess of his or her tax liability be transferred to the Habitat for Humanity Voluntary Tax Contribution Fund, which would be created by this bill. The bill would require the fund to meet an annual minimum contribution amount of \$250,000, as specified.

[AB 210](#)

[Santiago D \( Dist. 53\)](#)

**Location:** ASSEMBLY CHAPTERED

**Homeless multidisciplinary personnel team.** Current law authorizes counties to establish a child abuse multidisciplinary personnel team, as defined, to allow provider agencies to share confidential information in order to investigate reports of suspected child abuse or neglect or for the purpose of child welfare agencies making detention determinations, as specified. This bill would authorize counties to also establish a homeless adult and family multidisciplinary personnel team, as defined, with the goal of facilitating the expedited identification, assessment, and linkage of homeless individuals to housing and supportive services within that county and to allow provider agencies to share confidential information, as specified, for the purpose of coordinating housing and supportive services to ensure continuity of care.

**Position:** San Bernardino County Support

[AB 236](#)

[Maienschein R \( Dist. 77\)](#)

**Location:** ASSEMBLY CHAPTERED

**CalWORKs: housing assistance.** As part of the CalWORKs program, a homeless family that has used all available liquid resources in excess of \$100 is eligible for homeless assistance benefits to pay the costs of temporary shelter if the family is eligible for aid under the CalWORKs program. This bill would also provide that homeless assistance is available to homeless families that would be eligible for aid under the CalWORKs program but for the fact that the only child or children in the family are in out-of-home placement pursuant to an order of the dependency court, if the family is receiving reunification services and the county determines that homeless assistance is necessary for reunification to occur.

**Position:** San Bernardino County Support

[AB 346](#)

[Daly D \( Dist. 69\)](#)

**Location:** ASSEMBLY CHAPTERED

**Redevelopment: housing successor: Low and Moderate Income Housing Asset Fund.** Current law requires the housing successor to expend funds received from the successor agency to meet its enforceable obligations, and for specified administrative and monitoring costs relating to ensuring the long-term affordability of units subject to affordability restrictions. The housing successor may then expend a specified amount per fiscal year for homeless prevention and rapid rehousing services, including specified types of services described in that provision, and must use all funds remaining thereafter for the development of affordable housing, as specified. This bill would expand the specified types of services included within permissible homeless prevention and rapid rehousing services to include contributions toward the construction of local or regional homeless shelters.

[AB 571](#)

[Garcia, Eduardo D \( Dist. 56\)](#)

**Location:** ASSEMBLY CHAPTERED

**Farmworker housing: income taxes: insurance tax: credits: low-income housing: migrant farm labor centers.** Current law establishes a low-income housing tax credit program pursuant to which the California Tax Credit Allocation Committee provides procedures and requirements for the allocation of state insurance, personal income, and corporation tax credit amounts among qualified low-income housing projects in modified conformity to federal law that have been allocated, or qualify for, a federal low-income housing tax credit, and for farmworker housing. This bill, under the law governing the taxation of insurers, the Personal Income Tax Law, and the Corporation Tax Law, would modify the definition of applicable percentage relating to qualified low-income buildings that are farmworker housing projects, as provided.

[AB 678](#)

[Bocanegra D \( Dist. 39\)](#)

**Location:** ASSEMBLY CHAPTERED

**Housing Accountability Act.** The Housing Accountability Act, among other things, prohibits a local agency from disapproving, or conditioning approval in a manner than renders infeasible, a housing development project for very low, low-, or moderate-income households or an emergency shelter unless the local agency makes specified written findings based upon substantial evidence in the record. This bill would require the findings of the local agency to instead be based on a preponderance of the evidence in the record.

[AB 727](#)

[Nazarian D \( Dist. 46\)](#)

**Location:** ASSEMBLY CHAPTERED

**Mental Health Services Act: housing assistance.** Current law specifies the manner in which counties are to use the funds distributed from the Mental Health Services Fund, including using the majority of the funds for services provided by county mental health programs. Current law specifies a target population for these programs, including seriously emotionally disturbed children or adolescents and adults or older adults who have a serious mental disorder. This bill would clarify that counties may spend MHSA moneys on housing assistance, as defined, for people in the target population.

[AB 863](#)

[Cervantes D \( Dist. 60\)](#)

**Location:** ASSEMBLY VETOED

**Affordable Housing and Sustainable Communities Program.** Current law continuously appropriates specified portions of the annual proceeds in the Greenhouse Gas Reduction Fund to various programs, including 20% for the Affordable Housing and Sustainable Communities Program administered by the Strategic Growth Council. Current law provides for that program to fund projects that implement land use, housing, transportation, and agricultural land preservation practices to support infill and compact development and that support other related and coordinated public policy objectives. This bill would provide that a project receiving funding pursuant to the program shall be encouraged, among other things, to employ local entrepreneurs and workers utilizing appropriate workforce training programs. The bill would make related revisions to the policy objectives for the program.

[AB 879](#)

[Grayson D \( Dist. 14\)](#)

**Location:** ASSEMBLY CHAPTERED

**Planning and zoning: housing element.** The Planning and Zoning Law requires, after the legislative body of the city or county has adopted all or part of a general plan, the planning agency to investigate and make recommendations to the legislative body of the city or county regarding reasonable and practical means to implement the general plan or element and to provide by April 1 of each year an annual report to the legislative body, the Office of Planning and Research, and the Department of Housing and Community Development that includes specified information pertaining to the implementation of the general plan. Current law excludes a charter city from these requirements. This bill would require that this report additionally include the number of housing development applications received in the prior year, units included in all development applications in the prior year, units approved and disapproved in the prior year, and a listing of sites rezoned to accommodate that portion of the city's or county's share of the regional housing need for each income level that could not be

accommodated on specified sites.

[AB 932](#)

[Ting D \( Dist. 19\)](#)

**Location:** ASSEMBLY CHAPTERED

**Shelter crisis: homeless shelters.** Current law authorizes a governing body of a political subdivision, as defined, to declare a shelter crisis if the governing body makes a specified finding. This bill, until January 1, 2021, upon a declaration of a shelter crisis by the City of Berkeley, Emeryville, Los Angeles, Oakland, or San Diego, the County of Santa Clara, or the City and County of San Francisco, would authorize emergency housing to include homeless shelters in the City of Berkeley, Emeryville, Los Angeles, Oakland, or San Diego, the County of Santa Clara, or the City and County of San Francisco, respectively. The bill, in lieu of compliance with local building approval procedures or state housing, health, habitability, planning and zoning, or safety standards, procedures, and laws, would authorize those jurisdictions to adopt by ordinance reasonable local standards for homeless shelters, as specified.

[AB 1086](#)

[Daly D \( Dist. 69\)](#)

**Location:** ASSEMBLY CHAPTERED

**Housing: regional housing needs.** The Planning and Zoning Law requires the housing element, in turn, to include, among other things, an assessment of housing needs and an inventory of resources and constraints relevant to the meeting of those needs. That law further requires the Department of Housing and Community Development, for the 4th and subsequent revisions of the housing element, to determine the existing and projected need for housing for each region, based upon population projections produced by the Department of Finance and regional population forecasts used in preparing regional transportation plans, in consultation with each council of governments. Current law includes a declaration of legislative intent regarding the allocation of regional housing need. This bill would make additional findings regarding the relationship between the shortage of housing and the state's environmental policies.

[AB 1137](#)

[Maienschein R \( Dist. 77\)](#)

**Location:** ASSEMBLY CHAPTERED

**Housing developments: pet permissibility.** Would require the Department of Housing and Community Development to require each housing development, as defined, that is financed on or after January 1, 2018, pursuant to the Zenovich-Moscone-Chacon Housing and Home Finance Act, to authorize a resident of the housing development to own or otherwise maintain one or more common household pets, as defined, within the resident's dwelling unit, subject to applicable state laws and local government ordinances related to public health, animal control, and animal anticruelty.

[AB 1193](#)

[Gloria D \( Dist. 78\)](#)

**Location:** ASSEMBLY CHAPTERED

**Property tax: welfare exemption: low-income housing.** Would, in the case of an owner of property that is eligible for the specified described federal low-income housing tax credit, would provide that a unit would continue to be treated as occupied by a lower income household if the occupants were lower income households on the lien date in the fiscal year in which occupancy of the unit commenced and the unit continues to be rent restricted, notwithstanding an increase in the income of the occupants of the unit to 140% of area median income, but that the unit would cease to be treated as a lower income unit if the income of the occupants of the unit increases above 140% of area median income. The bill would provide that its provisions would be operative only from the 2018–19 fiscal year through the 2027–28 fiscal year.

[AB 1397](#)

[Low D \( Dist. 28\)](#)

**Location:** ASSEMBLY CHAPTERED

**Local planning: housing element: inventory of land for residential development.** The Planning and Zoning Law requires each city, county, and city and county to prepare and adopt a general plan that contains certain mandatory elements, including a housing element. Current law requires the housing element to contain, among other things, an inventory of land suitable for residential development, including vacant sites and sites having the potential for redevelopment. This bill would

require the inventory of land to be available for residential development in addition to being suitable for residential development and to include vacant sites and sites that have realistic and demonstrated potential for redevelopment during the planning period to meet the locality's housing need for a designated income level.

[AB 1515](#)

[Daly D \( Dist. 69\)](#)

**Location:** ASSEMBLY CHAPTERED

**Planning and zoning: housing.** Under the Housing Accountability Act, the local agency may disapprove or condition approval of a housing development project or emergency shelter if, among other reasons, the housing development project or emergency shelter is inconsistent with both the jurisdiction's zoning ordinance and general plan land use designation, as provided. This bill would specify that a housing development project or emergency shelter is deemed consistent, compliant, and in conformity with an applicable plan, program, policy, ordinance, standard, requirement, or other similar provision if there is substantial evidence that would allow a reasonable person to conclude that the housing development project or emergency shelter is consistent, compliant, or in conformity.

[AB 1521](#)

[Bloom D \( Dist. 50\)](#)

**Location:** ASSEMBLY CHAPTERED

**Land use: notice of proposed change: assisted housing developments.** Would require the owner of an assisted housing development that is within 3 years of a scheduled expiration of rental restrictions to also provide notice of the scheduled expiration of rental restrictions to any prospective tenant at the time he or she is interviewed for eligibility, and to existing tenants by posting the notice, as specified. The bill would additionally specify that injunctive relief may include, but is not limited to, the reimposition of prior restrictions, as specified, and restitution of rent increases that were collected improperly.

[AB 1598](#)

[Mullin D \( Dist. 22\)](#)

**Location:** ASSEMBLY CHAPTERED

**Affordable housing authorities.** Would authorize a city, county, or city and county to adopt a resolution creating an affordable housing authority with power limited to providing low- and moderate-income housing and affordable workforce housing, as defined, funded through a low- and moderate-income housing fund, as specified. The bill would prohibit certain local government entities from participating in the authority. The bill would authorize an authority created pursuant to those provisions to have boundaries that are identical to the boundaries of the city, county, or city and county that created the authority.

[AB 1637](#)

[Gloria D \( Dist. 78\)](#)

**Location:** ASSEMBLY CHAPTERED

**City of San Diego: County of Santa Clara: housing authority: middle-income housing projects.** The Housing Authorities Law authorizes a housing authority of a city or county to, among other things, prepare, carry out, acquire, lease, and operate housing projects and housing developments for persons of low income, as provided. That law grants powers to an authority relating to, among other things, the issuance of bonds. This bill would make findings and declarations relating to affordable housing. The bill, until January 1, 2022, would authorize a housing authority located in the City of San Diego or the County of Santa Clara to implement a pilot program to develop and finance a middle-income housing project, as defined, if the project receives gap financing, as defined.

[AB 1714](#)

**Committee on Housing and Community Development**

**Location:** ASSEMBLY CHAPTERED

**Income taxes: credits: low-income housing: farmworker housing: building standards: housing and home finance.** Would, under the law governing the taxation of insurers, the Personal Income Tax Law, and the Corporation Tax Law, modify specified criteria necessary for an existing property to qualify as being "at risk of conversion" by expanding the eligible government assistance programs to include an additional federal program and also receiving state loans or grants through programs administered by the Department of Housing and Community Development.

[SB 2](#)

[Atkins D \( Dist. 39\)](#)

**Location:** SENATE CHAPTERED

**Building Homes and Jobs Act.** Would enact the Building Homes and Jobs Act. The bill would make legislative findings and declarations relating to the need for establishing permanent, ongoing sources of funding dedicated to affordable housing development. The bill would impose a fee, except as provided, of \$75 to be paid at the time of the recording of every real estate instrument, paper, or notice required or permitted by law to be recorded, per each single transaction per single parcel of real property, not to exceed \$225.

[SB 3](#)

[Beall D \( Dist. 15\)](#)

**Location:** SENATE CHAPTERED

**Veterans and Affordable Housing Bond Act of 2018.** Would enact the Veterans and Affordable Housing Bond Act of 2018, which, if adopted, would authorize the issuance of bonds in the amount of \$4,000,000,000 pursuant to the State General Obligation Bond Law. Of the proceeds from the sale of these bonds, \$3,000,000,000 would be used to finance various existing housing programs, as well as infill infrastructure financing and affordable housing matching grant programs, as provided, and \$1,000,000,000 would be used to provide additional funding for the above-described program for farm, home, and mobilehome purchase assistance for veterans, as provided.

[SB 35](#)

[Wiener D \( Dist. 11\)](#)

**Location:** SENATE CHAPTERED

**Planning and zoning: affordable housing: streamlined approval process.** The Planning and Zoning Law requires a planning agency, after a legislative body has adopted all or part of a general plan, to provide an annual report to the legislative body, the Office of Planning and Research, and the Department of Housing and Community Development on the status of the general plan and progress in meeting the community's share of regional housing needs. Current law requires the housing element portion of the annual report to be prepared through the use of forms and definitions adopted by the department pursuant to the Administrative Procedure Act. This bill would require the housing element portion of the annual report to be prepared through the use of standards, forms, and definitions adopted by the department.

[SB 136](#)

[Leyva D \( Dist. 20\)](#)

**Location:** SENATE CHAPTERED

**Mobilehome parks: mobilehome park program funding.** Would authorize the Department of Housing and Community Development to contract directly with nonprofit corporations that have significant experience working with mobilehome park residents, or acquiring, rehabilitating, and preserving affordable housing, and have statewide or regional capacity to deliver technical assistance to mobilehome park residents or community-based nonprofit corporations in order to assist them in acquiring, financing, operating, and improving mobilehome parks occupied by low- and moderate-income households. The bill would authorize moneys in the fund to be used for grants to provide these services.

[SB 166](#)

[Skinner D \( Dist. 9\)](#)

**Location:** SENATE CHAPTERED

**Residential density and affordability.** Would prohibit a city, county, or city and county from permitting or causing its inventory of sites identified in a housing element to be insufficient to meet its remaining unmet share of the regional housing need for lower and moderate-income households. The bill also would expand the definition of "lower residential density" if the local jurisdiction has not adopted a housing element for the current planning period or the adopted housing element is not in substantial compliance, as specified.

[SB 167](#)

[Skinner D \( Dist. 9\)](#)

**Location:** SENATE CHAPTERED

**Housing Accountability Act.** The Housing Accountability Act, among other things, prohibits a local agency from disapproving, or conditioning approval in a manner than renders infeasible, a housing

development project for very low, low-, or moderate-income households or an emergency shelter unless the local agency makes specified written findings based upon substantial evidence in the record. This bill would require the findings of the local agency to instead be based on a preponderance of the evidence in the record.

[SB 540](#)

[Roth D \( Dist. 31\)](#)

**Location:** SENATE CHAPTERED

**Workforce Housing Opportunity Zone.** Would authorize a local government, as defined, to establish a Workforce Housing Opportunity Zone by preparing an EIR pursuant to CEQA and adopting a specific plan that is required to include text and a diagram or diagrams containing specified information. The bill would require a local government that proposes to adopt a Workforce Housing Opportunity Zone to hold public hearings on the specific plan. The bill would authorize a local government, after a specific plan is adopted and the zone is formed, to impose a specific plan fee upon all persons seeking governmental approvals within the zone.

[SB 542](#)

[Leyva D \( Dist. 20\)](#)

**Location:** SENATE CHAPTERED

**Manufactured Housing Act of 1980: notice of transfer and release of liability.** Current law prohibits transfer of title of a registered manufactured home, mobilehome, commercial coach, truck camper, or floating home until the transferor has properly endorsed and delivered the certificate of title and delivery of the registration card to the transferee. This bill would prohibit an owner, as defined, from being liable for taxes and fees specified in the Manufactured Housing Act of 1980 that accrue after the compliance date if the owner properly endorses and delivers the certificate of title to the transferee and delivers or mails to the Department of Housing and Community Development the completed notice of sale or transfer form developed by the department.

[SB 612](#)

[Mitchell D \( Dist. 30\)](#)

**Location:** SENATE CHAPTERED

**Foster care: transitional housing.** Current law provides for a “Transitional Housing Placement Program” serving foster children at least 16 years of age and not more than 18 years of age, and provides for a “Transitional Housing Placement-Plus Foster Care Program” serving nonminor dependents at least 18 years of age and not more than 21 years of age. This bill would revise and recast the above-described provisions, by among other things, redefining “transitional housing placement provider” to mean an organization licensed by the department to provide transitional housing to foster children who are at least 16 years of age to promote their transition to adulthood.

**Total Measures: 32**

# ICH REPORT



**DATE:** October 2017

**PHONE:** (909) 387-4565

**PRESENTED BY: KENT PAXTON**

Homeless Policy Advisor, Fifth District

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**SUBJECT: ICH Related Board Items**

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<http://cob-sire.sbcounty.gov/sirepub/>

## **Board Agenda Items**

09/26//2017

11. Behavioral Health: This item is for **CONTRACTS WITH TELECARE CORPORATION FOR CRISIS STABILIZATION UNIT PROGRAM SERVICES** to approve two contracts to provide Crisis Stabilization Unit Program Services in the West Valley and East Valley regions in the County of San Bernardino, from October 1, 2017 through June 30, 2022.

The proposed contracts are with Telecare Corporation (West Valley Region) in the amount of \$25,650,000, and, (East Valley Region) in the amount of \$25,650,000, funded by Medi-Cal Federal Financial Participation, and 2011 Realignment and MHSA funds.

Background: The two CSU' programs will have 20 slots per site, 16-adult and 4-adolescent, and will provide crisis stabilization services for clients with mental health and co-occurring disorders. Services will include assessment, treatment plans, crisis intervention, collateral services, medication support, and individual and group treatment. Services will be provided 24-hours a day, seven days per week, serving 4,600 clients per year at an average cost of \$1,174 per client.

The East Valley CSU is located at 1481 Windsor in the City of San Bernardino. The West Valley CSU is located at 14677 Merrill Avenue in Fontana.

Presenter: Veronica Kelley, Director

13. Community Development and Housing: This item is the **FIRST AMENDMENT TO THE HOME INVESTMENT PARTNERSHIP ACT LOAN AGREEMENT WITH GOLDEN APARTMENTS, LLC., FOR THE GOLDEN APARTMENTS AFFORDABLE HOUSING PROJECT TO THE CITY OF SAN BERNARDINO**, modifying the Conditions Precedent to Disbursement of the Loan funds to allocate approximately \$1,085,000 of the previously committed \$3,158,308 in County HOME funds, between the acquisition component and construction component of the Loan, to ensure that permanent, supportive housing will be available to chronically homeless persons.

Background: The Project is located at 2312-2336 North Garden Avenue in the City of San Bernardino, between Highland Avenue and the 210 Freeway. The HACSB acquired the Project in 2016. HACSB will convert 21, 2-bedroom units to 38, 1-bedroom units of permanent supportive housing for chronically homeless persons. Also, a 1-bedroom unit will serve as a Manager's unit, and one unit will serve as a community room.

Presenter: Gary Hallen, Director

10/17/2017

06. Human Services: This item is an **APPLICATION TO THE STATE OF CALIFORNIA HEALTH AND HUMAN SERVICES AGENCY FOR THE HOUSING DISABILITY ADVOCACY PROGRAM ALLOCATION** in an anticipated amount of \$4,000,000 to assist disabled individuals experiencing homelessness for a period of July 1, 2017 through June 30, 2020. The CDSS allocation for the HDAP requires a dollar for dollar or in-kind match. Match requirements will be provided through a collaboration between CDH, TAD, General Relief funds, the Sheriff's Office HOPE team, and other housing programs.

Background: Established through AB 1603, HDAP is a County administered program to assist disabled individuals who are experiencing homelessness apply for a disability benefit program while also providing housing assistance. CDSS encourages Counties to partner with local service providers and consult with benefit advocacy agencies and their homeless CoC to develop the local HDAP. Additionally Counties are required to collaborate with their local County Departments responsible for Health, Behavioral Health, and Human services, to provide outreach, case management, advocacy, and housing assistance to all program participants. Per the CDSS requirements, TAD is the County entity that must apply for and receive the allocated HDAP funds. TAD may subcontract with other entities, including County entities that will serve as the lead agency implementing the HDAP.

The first round of HDAP funding is being made available to Counties on the basis of need, according to methodology developed by CDSS. A second round of funding may be made available by CDSS in the event of any remaining funding, which will be allocated on a competitive basis and should not require a second application.

Upon receipt of the application from CDSS, TAD will pass the funding to CDH, who will act as the lead agency implementing HDAP.

Presenter: CaSonya Thomas, Assistant Executive Officer for Human Services





**County of San Bernardino  
Office of Homeless Services**

303 E. Vanderbilt Way, First Floor • San Bernardino, CA 92415-0026

Phone: (909) 386-8297 • Fax: (909) 890-0868

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**Housing Authority of the County of San Bernardino Report  
Prepared for the Interagency Council on Homelessness**

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Date Wednesday, October 25, 2017

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Presenter Maria Razo, Executive Director

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Announcements The table below lists the announcements for today's meeting.

<b>Announcements</b>
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## County of San Bernardino Office of Homeless Services

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### ***Near Term and Long term Development Activities***

- Loma Linda Vets- META Housing
  - Tax credit financing closed in November 2016. Construction underway.
  - Project utilizes 87 PBVs - 50 VASH (2015 application) and 37 PBV. HPI is developer partner.
  - Slated for completion and occupancy mid 2018
  - Construction is on schedule – coordination with VA is ongoing in preparation of leasing.
- Liberty Lane Apartments – A Community of Friends
  - Veterans Housing project in Redlands to utilize 68 PBVs - 59 PBV VASH and 9 Project Based Vouchers (total units- 80)
  - Possible March 2018 tax credit application. Approved by City Council on September 19, 2017.
- Golden Apartments (38 units, San Bernardino) - joint ownership by HACSB and HPI I, Inc.
  - First permanent supportive housing development for chronically homeless.
  - City approved Conditional Use Permit at Planning Commission on June 13. Finalizing construction documents for submittal within 60 days.
  - County has committed \$3.1 million in HOME funds toward project.
  - City of San Bernardino approved award of \$880,000 in additional HOME funds on August 21, 2017.
  - Relocation of existing residents has commenced (12 units currently occupied).
- Queens Motel (30 units, Victorville)
  - 61 unit motel to be converted to house chronically homeless (with supportive services)
  - Will convert 2 rooms to small 1 bedroom apartments to create 30 units.
  - Architect completed preliminary design and submitted to City of Victorville. Development and Environmental Review Committee meeting at City occurred on July 12, 2017 to commence formal City approvals
  - Seeking alternative funding sources. Exploring City and/or state grants. City of Victorville is preliminarily committing \$1.5 million to the project.

### ***Reminder: Easy Access to Homeless Programs***

#### **CalWORKs Housing Support Program**

HACSB and KEYS partner with the San Bernardino County Transitional Assistance Department (TAD) to administer the new CalWORKs Housing Support Program which promotes housing stability for homeless families.

- Who Qualifies: Homeless families with children who are receiving CalWORKs.
- How to Apply: If a family is receiving CalWORKs or thinks they may be eligible for CalWORKs they should visit their local TAD office and meet with an eligibility worker. If they qualify they will be referred to KEYS for intake and housing search and stabilization assistance.

#### **Continuum of Care**

HACSB receives HUD Continuum of Care HUD funding to serve approximately 325 chronically homeless persons in the county through permanent supportive housing assistance and case management.

- Who Qualifies: Low-income homeless, disabled persons with mental health concerns and their families.

How to Apply: You must have an open case with the local DBH office or DBH project



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KEYS also receives HUD Continuum of Care HUD funding to serve approximately 25 homeless persons in the county through rapid rehousing assistance and short-term case management.

- ✓ Who Qualifies: Low-income homeless families with children.
- ✓ How to Apply: Please use KEYS' intake line for an eligibility screening: (909) 332-6388.

### **No Child Left Unsheltered**

50 units for unsheltered homeless families with children. Scattered sites throughout the county.

- ✓ The No Child Left Unsheltered program is aimed at housing unsheltered children and their families in San Bernardino County. This program focuses on the education and well-being of the children and the economic advancement of the parent(s), while providing housing subsidies to stabilize the family. HACSB partners with the Department of Behavioral Health to provide intensive case management and behavioral health services to support the long term personal and economic stability of these families.
- ✓ Who Qualifies: Families with children must be unsheltered at the time of application and have documented evidence of long term housing instability.
- ✓ How to Apply: Contact our Homeless Outreach line: (909) 890-5314, or email Becky Murillo at [rmurillo@hacsb.com](mailto:rmurillo@hacsb.com) for more information.

### **Veterans Affairs Supportive Housing Program (VASH)**

The Housing Authority receives HUD VASH funding to permanently house a total of 418 homeless veterans who also qualify for clinical support services from the Veterans Administration Medical Clinics (VAMC) across the county.

- ✓ Who Qualifies: Low-income homeless veterans with need for medical/mental health (psychiatric or substance abuse) service needs.
- ✓ How to Apply: The veteran would need to call (909)-825-7084 extension 6085 for a VASH screening. VAMC will provide supportive services and refer the veteran to HACSB if appropriate.

### **Supportive Services for Veterans Families (SSVF)**

Since 2013 KEYS has been a recipient of the Department of Veterans Affairs' SSVF grant. This funding pays for case managers and housing outreach specialists that assist veterans and their families with case management, financial assistance for rent and utility payments, security deposits and moving expenses.

- ✓ Who Qualifies: Veterans with a verified Veteran status (with exception of dishonorable discharge) that meet income guidelines and homelessness status. There is more than one category of assistance and eligibility will be determined based on the intake assessment criteria.
- ✓ How to Apply: Any veteran can apply via telephone, walk-in, email, or referral from other providers. Please utilize KEYS' intake line for an eligibility screening: (909) 332-6388.

### **Housing Opportunities for People with AIDS (HOPWA)**

HACSB partners with Foothill AIDS Project to offer rental assistance and supportive services for up to 40 homeless individuals with HIV/AIDS.

- ✓ Who Qualifies: Low-income persons medically diagnosed with HIV/AIDS and their families.
- ✓ How to Apply: Applications from low-income residents of San Bernardino County are processed through the Foothill AIDS Project to the Housing Authority. The individuals must have been receiving HIV case management services for a minimum of 6 months. The contact phone number is: (909)-884-2722.



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### Contacts to Assist a Homeless Family

***Reminder: Calling the 2-1-1 Coordinated Entry program should always be the first contact made to assist a homeless individual/ family.***

- ✓ HACSB Homeless Hotline: (909) 890-5314
- ✓ KEYS Intake Line: (909) 332-6388

### Open Waiting Lists

Barstow – 2, 3, 4, and 5 bedroom  
Chino, Colton – 5 bedroom  
Redlands – 4 and 5 bedroom  
Joshua Tree, Twentynine Palms, Yucca Valley – 3 bedroom  
San Bernardino – 4 and 5 bedroom

### Senior Housing

Barstow – 1 bedroom  
Bloomington – 2 bedroom  
Victorville – 2 bedroom  
Twin Peaks – 2 bedroom  
Fontana – 1 & 2 bedroom  
Montclair – 1 bedroom  
Redlands – 2 bedroom  
Yucaipa – 1 & 2 bedroom

Interested households can apply in person at any HACSB office or can print an application from our website by going to [www.hacsb.com](http://www.hacsb.com), and going to the residents/ future residents section.

\*Please note: All waiting lists have an ultimate preference for veterans.

**Housing Authority of the County of San Bernardino**  
**Continuum of Care Grants - Monthly Utilization Reports**  
 As of: September 30, 2017

Original Grant Effective Date	Grant Name	Type	Grant Effective Date	Grant Expiration Date	Remaining Months	Units Authorized	Units Leased	Total PUC	Total Grant	Remaining Funding	Projected Monthly Housing Assistance & Expenses	Projected (Over) or Under spend w/ Projected Total Units	Total Projected Funds at Grant Term (+SD)	Next Year Funding Amount	Vouchers Searching/ Pending Lease	Clients in Move Status	Add'l Units Funding Will Support
10/1/2007	Stepping Stones	TRA	1/1/2017	12/31/2017	3	28	36	760.41	331,739	87,239.72	27,374.76	5,115.44	5,115.44	331,739	0	0	2
9/1/2008	New Horizons	TRA	11/1/2016	10/31/2017	1	154	160	831.56	1,865,076	270,782.42	140,533.64	130,248.78	127,848.78	1,865,076	2	7	0
10/1/2012	Cornerstone	TRA	10/1/2012	9/30/2017	0	33	23	1,192.18	1,928,520	(36,502.20)	27,420.14	(36,502.20)	(36,502.20)	400,415	0	0	0
10/1/2012	Whispering Pines	TRA	10/1/2012	9/30/2017	0	16	11	1,009.90	935,040	(19,945.68)	11,108.90	(19,945.68)	(19,945.68)	194,141	0	0	0
2/1/2011	Laurelbrook	PRA	5/1/2017	4/30/2018	7	27	24	959.29	357,984	240,575.00	23,022.96	79,414.28	79,414.28	357,984	0	0	3
2/1/2011	Project Gateway	PRA	3/1/2017	2/28/2018	5	12	11	1,064.36	182,550	97,842.00	11,707.96	39,302.20	39,302.20	182,550	0	0	1
12/1/2011	Lanternwoods	PRA	12/1/2011	11/30/2017	2	16	16	782.12	1,025,160	478,102.20	12,513.92	453,074.36	453,074.36	225,214	0	0	0

**Definitions:**

**PUC-** Average dollar amount to support each unit on a monthly basis.

**PRA** - Project-Based Rental Assistance, funds are tied to the unit and cannot 'over-lease' to utilize excess grant funds.

**TRA**- Tenant-Based Rental Assistance, and can over-lease to expend funds, if renewal grant funds are available to support the unit on an ongoing annual cycle.

**SD**- Security Deposit Costs

**Notes:**

**\*New Horizons:** We are currently projected to have \$130,249 in funds remaining. There are currently 9 households in move status, projected to lease up. The projected expenditures accommodate for these movers. Additional grant funds will be used to support an additional month of assistance. A request for extension has been submitted to HUD.

**\*Cornerstone and Whispering Pines:** Grants renewed on 10/1/17. Based on the renewal amounts we project to be able to support 5 additional households in CN and 5 additional households in WP. Referrals from CES have already been requested.

**\*Laurelbrook and Gateway:** Both of these grants are PRA types, and excess funding cannot be utilized by over-leasing. Gateway currently has a vacancy due to a fire and extensive rehab is required. Laurelbrook has 3 vacancies and we have requested referrals from CES. Any additional funding will be used to support additional months of assistance.

**\*Lanternwoods-** Current projections show that there will be unexpended funds at the end of the grant term (11/30/17). This is PRA so there is no ability to 'over-lease' additional units in order to expend grant funds. However, HACSB has submitted a request to HUD requesting a one year grant extension, with the option of further extensions, in order to fully expend the grant and ensure that funds remain within the county. HACSB followed up with HUD on 10/16/17.

**Reallocation-** In the 2015 grant cycle, HACSB worked with OHS and ICH to identify funds that could be carved out of 3 current grants in order to be utilized for re-allocation. This was done with no impact to currently housed families or in a way that would cause a reduction in current housing resources. This funding helped support the funding that was dedicated to the implementation and ongoing funding of the new Coordinated Entry System. The grants utilized were New Horizons, Stepping Stones and Laurelbrook.

**PUC Fluctuations-** It is worth note that small changes in household income or changes in contract rent can have significant effect on the average Per Unit Cost and monthly expenditure projections. It is expected to see some fluctuation on a monthly basis and the HACSB staff watches this carefully in order to adjust leasing utilization when funding is available. However, it is also important to note that even if there may be small amounts of unutilized funding projected at the end of a grant term, it is vital to consider that if we lease more households to utilize that funding, that there is enough funding in the *next grant cycle* to be able to support those additional households. As part of our monthly analysis, we not only look at the current grant year and funding availability, but the next grant year and funding cycle.



# Coordinated System Report to ICH

October 25, 2017

*Pathways Home is San Bernardino County's groundbreaking collaboration between more than 30 agencies within the Homeless Partnership with the express purpose of creating sustainable, cost-effective, client centered pathways out of homelessness and for prevention of homelessness. We define Ending Homelessness as the time when more people are exiting a state of homelessness than entering it.*

## Comments

A total of 1439 Assessments have been performed since the soft launch of the CES, 1261 since January 1, 2017. | 211 CES staff perform Street Outreach, Assessments, Case Conferencing, Follow-up, Care Coordination, Referring clients to appropriate agencies in a formal HMIS process, tons of data entry, Training, and often, leveraging the rapport built from initial contact, act as arbiters when efforts stall | Alignment of resources is a priority with Housing & Community Development, driving a highly collaborative process designed to map out and understand the intricacies of homelessness and response systems, and inform the evolution of our efforts to end homelessness in San Bernardino County.

## Data as of October 15, 2017

No reliable data available. ClientTrack, the database used in San Bernardino County for the HMIS (Homeless Management Information System), is occasionally updating their product, which often breaks the reporting module. This is the case currently, rendering the data unreliable. Hopefully the issues created by the latest update will be corrected shortly and we can resume reporting on system progress. We can relate in a general way that the past month has been highly successful, with many families and individuals successfully housed.

## CES System Requirements as of January, 2018 – Non Compliance

Many additional HUD requirements go into effect in January. One of the reporting elements that will be included in this report from January on will be details regarding non-compliance from any HUD funded agencies. This is very important additional information the ICH needs in its decision making processes.

The implementation of Pathways Home, our Continuum of Care's Coordinated Entry System, has brought coordinated, measurable processes to our work with those experiencing literal homelessness. Regardless of where a client enters system engagement, they are to be entered into the CES workflow within HMIS where the assessment process measures vulnerability, where the ICH designated priorities can be applied, and where the most appropriate response to the client's needs can be exercised. Any agency circumventing this process puts the entire continuum at risk of reduced HUD funding.

Respectfully submitted,

Gary Madden  
Director, 211 San Bernardino County

## Minutes for San Bernardino County Homeless Partnership Interagency Council on Homelessness (ICH)

September 27, 2017  
9:00 a.m. – 11:00 a.m.  
Health Services Building - Auditorium  
850 E. Foothill Blvd.  
Rialto, CA 92376

### Minutes Recorded and Transcribed by Amy Edwards, Secretary I, Office of Homeless Services

TOPIC	PRESENTER	ACTION/OUTCOME
Call to Order	Maria Razo, Vice Chair	<ul style="list-style-type: none"> <li>• The meeting was called to order at 9:03 a.m.</li> </ul>
Introductions	Maria Razo, Vice Chair	<ul style="list-style-type: none"> <li>• Introductions were made by all ICH Members. Guests were also invited to introduce themselves.</li> </ul>
REPORTS	PRESENTER	ACTION/OUTCOME
Office of Homeless Services	Tom Hernandez	<ul style="list-style-type: none"> <li>• The Office of Homeless Services has submitted the Continuum of Care (CoC) application on September 26, 2017, with a U.S. Department of Housing and Urban Development (HUD) due date of September 28<sup>th</sup>.</li> <li>• In addition to the Consolidated Application, 25 Project Applications were submitted for a total request of \$11,051,866 in homeless services funding. The application was approved for submittal by the ICH on August 23, 2017.</li> <li>• The total renewal amounts submitted was \$10,002,982. A new application through the bonus funds was submitted in the amount of \$699,256. An application for CoC planning funds was submitted in the amount of \$349,628.</li> <li>• The planning grant may be used to improve performance and collaboration within the San Bernardino County CoC structure, assist in the further evaluation of CoC and ESG programs, conduct annual Point-In-Time Counts (PITC) with increase city participation and ownership, the joint development and planning of local consolidated planning efforts, and the development of the local CoC system to address ending homelessness within various subpopulations within the region.</li> <li>• The San Bernardino County Homeless Partnership in collaboration with the Mountain Coalition will be hosting a Mountain Project Connect at St. Frances Cabrini Church in Crestline on Thursday, October 12, 2017 from 10 a.m. to 2:00 p.m.</li> <li>• Lunch will be provided by Goodwin's Market and will consist of assorted sandwiches.</li> <li>• Several vendors will be in attendance including the TAD Department, Superintendent of Schools, and Christine's in the Glen Salon. This is the first time that a Project Connect will be held in the mountain region, so we are hoping to be able to provide services to many of our neighbors in Crestline and the surrounding communities.</li> <li>• The American Round Table to Abolish Homelessness with sponsorship from the San Bernardino County Homeless Partnership will be hosting the 3<sup>rd</sup> National 1 in 4 Convening on Unaccompanied Homeless Women at the University of Redlands on November 15, 16, and 17.</li> <li>• Interim program planning will include:               <ul style="list-style-type: none"> <li>○ November 15 - New insights on data, research, and policy on unaccompanied women - join researchers and policymakers focused on this underserved population.</li> <li>○ November 16 - Case management, Trauma Informed Care, and issues and advocacy for unaccompanied women - training you need for new results.</li> <li>○ November 17 - Tour LA's Downtown Women's Center - community, housing, and services for homeless women</li> </ul> </li> </ul>

<p>Advisory Group to End Homelessness</p>	<p>Doug Fazekas</p>	<ul style="list-style-type: none"> <li>• Registration and program details coming soon.</li> <li>• The Advisory Board met on August 24, 2017</li> <li>• StepUp on Second provided a report on their efforts to house the chronic population utilizing the allocation of FY 17 CoC Housing Bonus funds. The following provides a summary of their efforts to date: <ul style="list-style-type: none"> <li>○ Since January 2017 Step Up has housed 92 (an increase of 12 last month), 90 of which are FSP, 21 unaccompanied women</li> <li>○ 19 currently in housing process/search</li> <li>○ 100% retention since January</li> <li>○ Referrals through CES</li> <li>○ Clients average 8-10 years on the streets</li> <li>○ Reported no impediments: <ul style="list-style-type: none"> <li>▪ Paying above FMR</li> <li>▪ Client's initial reaction is disbelief, until they hear by word of mouth of others being housed</li> <li>▪ Challenge: family/friends invited to live in the household by the client want to know what services are available for them.</li> </ul> </li> </ul> </li> <li>• OHS announced that Step Up was chosen by HUD for the \$200k funds that Salvation Army chose not to apply for this year.</li> <li>• LightHouse provided a report on the efforts to ending Veterans Homelessness. The following provides a summary of efforts to date: <ul style="list-style-type: none"> <li>○ Since January 2017 Step Up has housed 92 (an increase of 12 last month), 90 of which are FSP, 21 unaccompanied women</li> <li>○ 19 currently in housing process/search</li> <li>○ 100% retention since January</li> <li>○ Referrals through CES</li> <li>○ Clients average 8-10 years on the streets</li> <li>○ Reported no impediments:</li> </ul> </li> <li>• Members of the advisory group are trying to analyze why there was an uptick of homeless vets Response: Long-term discharge - 20 years on average. HAB team members are meeting with VA Hospital team.</li> <li>• The County funds a Housing Search and Placement Services for the chronic permanent supportive housing efforts. Inland Housing Solutions is under contract with the County. The following provides a summary of efforts for the past month. <ul style="list-style-type: none"> <li>○ 47 units currently available (monthly average is 38); maximum found in one month is 61</li> <li>○ Inventory includes: <ul style="list-style-type: none"> <li>▪ 2 studios in Barstow</li> <li>▪ 15 1-bedroom</li> <li>▪ 19 2-bedroom</li> <li>▪ Very few 3-bedroom</li> </ul> </li> <li>○ Impediments include rent jumps</li> </ul> </li> <li>• Enhance Security Deposit Fund Status: <ul style="list-style-type: none"> <li>○ \$100k covers damages and enhanced security deposit</li> <li>○ 58 families @ \$60k</li> <li>○ \$15k pending in process</li> <li>○ Deposit is not generally received back from the landlord</li> </ul> </li> </ul>
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Housing Committee	Ray Osborne	<ul style="list-style-type: none"> <li>• The Housing Committee met on Tuesday, September 19, 2017</li> <li>• Review the current list of new San Bernardino County RRH and PSH projects (10) in development or under construction. <ul style="list-style-type: none"> <li>○ HACSB Golden Apartments in San Bernardino (21 PSH units). Recently received \$850,000 in HOME funds from the City of San Bernardino to go with the \$3 million in S.B. County HOME funds to purchase and renovate the apartments where Step Up on Second will be providing mental health supportive services.</li> <li>○ Liberty Lane in Redlands (80 PSH units, including 59 VASH PBV, 15 set aside for PBV veteran households). Redlands City Council voted on the project on September 19. If approved, project could move forward in 30 days.</li> </ul> </li> <li>• Doug Fazekas gave the committee an overview of various affordable, RRH and PSH development funding sources and pending legislation that could provide additional zoning and funding clarification. Here are some of the items Doug presented, together with committee discussion. <ul style="list-style-type: none"> <li>○ California SB 2 Housing Construction funding legislation to be considered in 2018 would charge \$75 on every real estate escrow transaction to provide funding to build more affordable housing with 50% of the proceeds local Housing Community Development (HCD) agencies.</li> <li>○ SB 3 would create a \$4 billion bond initiative to be voted on in 2018 for building more veterans housing.</li> <li>○ SB 166 would regulate density and affordability areas in California cities needed to receive state housing funding.</li> <li>○ AB 1505 would create land use regulations in California cities needed to receive state housing funding.</li> <li>○ California Special Needs Housing Program (SNHP) has \$20 million in funds available that the County currently receive \$4.7 million in funding. Of that amount, \$2.7 million has already been designated and \$2 million is available to create more housing. Doug told the committee that it currently costs about \$147,000 to create a PSH unit.</li> <li>○ S.B. County annually receives \$3 million in HOME funds that is renewed annually in July.</li> <li>○ The California \$2 Billion No Place Like Home Program will be initiated in 2018 with the initial funding becoming available in 2019. The County's 10-year homeless plan needs to be updated to have the best opportunity to receive the most state No Place Like Home funding.</li> <li>○ As part of the funding legislation discussion, Kent Paxton suggested that the Housing sub-committee might want to suggest to the ICH that the Council should make suggestions regarding more funding for affordable and PSH development as part of the state future legislative agenda platform.</li> <li>○ Eric Gavin suggested that in utilizing the regional approach within the County to get more housing funding, that maybe three or four cities in a given geographic area, like the West Valley, could pool their available HOME and other Housing funds to create more affordable and PSH housing in a given geographic area.</li> <li>○ Doug Fazekas told the committee about the Corporation for Supportive Housing national conference that will be held in Los Angeles in June of 2018, as an event that it might be helpful for ICH members to attend to learn more about potential housing issues and funding.</li> <li>○ Another conference that Fazekas recommended is the Housing California event in March, 2018.</li> <li>○ The Housing sub-committee also received a list of the National Alliance for Homeless list for Federal homeless assistance funding which is included with this report.</li> </ul> </li> <li>• Housing Committee met September 14, 2017.</li> </ul>
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Health Committee	Roger Uminski	<ul style="list-style-type: none"> <li>• HMIS MOU revisions are still pending for health care entities to sign.</li> <li>• DBH provided technical guidance for IEHP to use in order to identify Members who are homeless.</li> <li>• Discussed data sharing requirements between Housing Providers and Health Providers and possible communication channels. All participants agreed to document what information they would like to be able to share/access from others in order to better serve the homeless population.</li> </ul>
Rapid ReHousing Committee	Don Smith	<ul style="list-style-type: none"> <li>• The newly formed Ad Hoc Committee on Rapid Re-housing held its first meeting on Tuesday, September 19<sup>th</sup>, 2017. Attendees included: Eric Gavin, Shanikqua Freeman, Tom Hernandez, Kent Paxton, Gary Watson, Jeff Little, Stephanie Congdon, Wytse Visser, Sheronna Quinine, and Don Smith, Committee Chair.</li> <li>• Meeting participants discussed the history, background and principals behind "Housing First and Rapid Re-housing". <ul style="list-style-type: none"> <li>○ Housing First is not a "program"; it is a "system-wide orientation and response."</li> <li>○ Rapid re-housing is not a "program"; it is a "critical system-wide intervention to end homelessness." Purpose of the whole system is to RE-HOUSE people RAPIDLY.</li> <li>○ The Core Components of Rapid Re-Housing help people find housing fast, help pay for housing short term and help connect them to jobs and services so they can stay housed.</li> <li>○ Key principles behind this system re-orientation include: <ul style="list-style-type: none"> <li>▪ Homelessness is a housing problem</li> <li>▪ People should be returned to permanent housing quickly and connected to resources they need to stay there.</li> <li>▪ Issues can best be addressed once people are permanently housed</li> </ul> </li> <li>○ And the research shows that <ul style="list-style-type: none"> <li>▪ Households experiencing homelessness are not significantly different than other poor/financially challenged households</li> <li>▪ Majority experience homelessness due to a financial or other crisis</li> <li>▪ Prolonged exposure to homelessness has a significant negative impact – financially, emotionally and psychologically – on adults and children</li> <li>▪ The vast majority of people who experience a homeless episode and return to permanent housing do not become homeless again</li> </ul> </li> </ul> </li> <li>• Participant also reviewed information on the Evidence of Effectiveness for Rapid Re-housing. <ul style="list-style-type: none"> <li>○ The Housing First approach was pioneered and popularized by Beyond Shelter in Los Angeles in 1988 and rapid re-housing began to emerge as a promising model when they and a number of other programs organically began to experiment with short term financial assistance and "rapid exit" concepts for people experiencing homelessness</li> <li>○ Committee participants were provided with highlights and excerpts from over 25 different studies and reports demonstrating the effectiveness of rapid rehousing at reducing the length of time people experience homelessness, exiting households to permanent housing stability and limiting returns to homelessness. <ul style="list-style-type: none"> <li>▪ On average, households enrolled in rapid rehousing programs exit homelessness as much as 3x faster than those not using rapid rehousing.</li> <li>▪ On average, 75% - 85% of households exit rapid rehousing with stable permanent housing</li> <li>▪ On average, 75% - 95% of households remain housed one year after being rapidly re-housed. In Connecticut, 95% of families had not returned to shelter 3 years later.</li> <li>▪ On average, exits to permanent housing through rapid rehousing cost 3-5 times less than other interventions. The Family Options study identified that 5 families can be rapidly re-housed with what it costs via transitional housing (6k per family vs. 32k).</li> </ul> </li> </ul> </li> </ul>

Legislative Report	Chekesha Gilliam	<ul style="list-style-type: none"> <li>• Participants also discussed the national RRH Performance Benchmarks and Program Standards. The three primary goals and performance benchmarks: <ul style="list-style-type: none"> <li>○ Reduce the length of time program participants spend homeless. Households served by a program should move into permanent housing in an average of 30 day or less.</li> <li>○ Exit households to permanent housing. At least 80% of households should exit to permanent housing.</li> <li>○ Limit returns to homelessness within one year of program exit. At least 85% of households that exit to permanent housing should not become homeless again within a year.</li> </ul> </li> <li>• Additional NAEH publications and toolkits shared with committee participants included: <ul style="list-style-type: none"> <li>○ Publications on “Creating System and Cultural Change”, “Becoming An Outcome Oriented Homeless System”, and “Rapid Re-housing Leadership Summit: What We Learned.”</li> <li>○ NAEH Rapid Re-housing Toolkit, RRH Performance Evaluation and Improvement Toolkit and RRH Learning Collaborative Toolkit</li> </ul> </li> <li>• National Consultant Katharine Gale, who led the 2-day Rapid Re-housing Training in August, provided some recommendations to ICH for next steps we might consider for improving rapid rehousing performance and outcomes that include: <ul style="list-style-type: none"> <li>○ Develop shared program standards and performance measures and establish a Rapid Re-housing Learning Collaborative for RRH provider to facilitate peer support and development around RRH practices and performance outcomes.</li> <li>○ Develop universal assessment and service tracking instruments and create reporting protocols and dashboards on system-wide and individual program performance.</li> <li>○ Provide more hands-on training around prevention and diversion, the progressive engagement approach to services and subsidies and case management strategies such as motivational interviewing, strengths-based case management and critical time interventions.</li> <li>○ Consider developing a true progressive engagement approach at the system level starting some higher needs households with time-limited subsidies and reserving some deeper subsidies for those that don't succeed with this approach.</li> <li>○ Create stronger partnerships with mainstream service providers.</li> </ul> </li> <li>• Next Steps – <ul style="list-style-type: none"> <li>○ Committee participants agreed to work on developing recommendations to present to the ICH for establishing common program standards, practices and outcome measurements for implementing rapid rehousing interventions system-wide.</li> </ul> </li> <li>• Committee participants agreed to support efforts to conduct more hands-on training activities for service providers on prevention and diversion strategies, progressive engagement approaches, motivational interviewing, and strengths-based case management.</li> <li>• The next meeting of the ICH Ad Hoc Committee on Rapid Re-housing will be held on Thursday, October 19<sup>th</sup>, 2017, 2:00pm, at the DBH Administration Bldg., 303 E. Vanderbilt Way, San Bernardino.</li> <li>• The Legislature adjourned on September 15<sup>th</sup> thereby ending the first year of the 2017-18 Legislative Session.</li> <li>• In the last week of session, the Senate and Assembly acted on hundreds of measures including an important housing package that would provide funding for planning and development of affordable homes, among other housing-related services and programs.</li> <li>• The Following bills are a part of the housing package passed by the Legislature: <ul style="list-style-type: none"> <li>○ AB72, AB73, AB571, AB678, AB879, AB1397, AB1515, AB1521</li> <li>○ SB2, SB3, SB35, SB166, SB167, SB540</li> </ul> </li> </ul>
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Board Agenda Items	Kent Paxton	<ul style="list-style-type: none"> <li>• The Board of Supervisors last met on August 22, 2017. The following items were all related to housing: <ul style="list-style-type: none"> <li>○ Item 56: Housing Authority - This item is a resolution Approving the sale of Real Property, Acquisition documents, and loan documents for the Golden Apartments located at 2312, 2324, and 2336 N. Golden in San Bernardino</li> <li>○ Item 19: Behavioral Health – This item is a Contract for Crisis Residential Program Services to approve two contracts to provide Crisis Residential Treatment Services in the West Valley and Eastern Desert regions in the County of San Bernardino for a combined total of \$24,166,666, from September 1, 2017 through June 30, 2022.</li> <li>○ Item 22: Behavioral Health and Community Development and Housing – This item is a No Place Like home technical Assistance 2017-2018 grant application authorizing submission of the grant application to the State Department of Housing and Community Development for the NPLH Technical Assistance grant in an amount not to exceed \$150,000. There is no local match required.</li> <li>○ Item 81: Community Development and Housing – This item is the HUD Consolidated annual Performance and Evaluation Report for the CDBG, Home Investment Partnership, and ESG Programs conducting a public hearing to review the County of San Bernardino's performance and accomplishments for the second year of the 2015-2020 Consolidated Plan, as presented in the HUD Consolidated Annual Performance and Evaluation Report (CAPER) on file with the Clerk of the Board.</li> <li>○ Item 73: Housing Authority – this item is an amendment to contract with Ontario Housing Authority for Shelter Plus Care Project Based voucher Program, Project Gateway, extending the term four additional years effective October 1, 2017 through September 30, 2021, for the 10-year contract. Project Gateway is a grant awarded through the HUD Continuum of Care program.</li> </ul> </li> </ul>
Housing Authority	Maria Razo	<ul style="list-style-type: none"> <li>• The Supportive Services for Veterans Families renewal awards were announced on September 13, 2017: KEYS was successful in renewing its current allocation to serve up to 135 eligible veterans, either individuals or families that can be expected to stabilize with case management services within 3 to 9 months. Referrals are taken on an ongoing basis. The renewal award becomes effective October 1, 2017</li> <li>• Loma Linda Vets- META Housing <ul style="list-style-type: none"> <li>○ Tax credit financing closed in November 2016. Construction underway.</li> <li>○ Project utilizes 87 PBVs - 50 VASH (2015 application) and 37 PBV. HPI is developer partner.</li> <li>○ Slated for completion and occupancy mid 2018</li> <li>○ Construction is on schedule – coordination with VA is ongoing in preparation of leasing.</li> </ul> </li> <li>• Liberty Lane Apartments – A Community of Friends <ul style="list-style-type: none"> <li>○ Veterans Housing project in Redlands to utilize 68 PBVs - 59 PBV VASH and 9 Project Based Vouchers (total units- 80)</li> <li>○ Possible March 2018 tax credit application. Approved by City Council on September 19, 2017.</li> </ul> </li> <li>• Golden Apartments (38 units, San Bernardino)- joint ownership by HACSB and HPI I, Inc. <ul style="list-style-type: none"> <li>○ First permanent supportive housing development for chronically homeless.</li> <li>○ City approved Conditional Use Permit at Planning Commission on June 13. Finalizing construction documents for submittal within 60 days.</li> <li>○ County has committed \$3.1 million in HOME funds toward project.</li> <li>○ City of San Bernardino approved award of \$880,000 in additional HOME funds on August 21, 2017.</li> </ul> </li> <li>• Queens Motel (~30 units, Victorville) <ul style="list-style-type: none"> <li>○ 61 unit motel to be converted to house chronically homeless (with supportive services)</li> <li>○ Will convert 2 rooms to small 1 bedroom apartments to create 30 units.</li> <li>○ Architect completed preliminary design and submitted to City of Victorville. Development and Environmental Review</li> </ul> </li> </ul>

		<p>Committee meeting at City occurred on July 12, 2017 to commence formal City approvals</p> <ul style="list-style-type: none"> <li>• Seeking alternative funding sources. Exploring City and/or state grants.</li> <li>• HACSB and KEYS partner with the San Bernardino County Transitional Assistance Department (TAD) to administer the new CalWORKs Housing Support Program which promotes housing stability for homeless families. <ul style="list-style-type: none"> <li>○ Who Qualifies: Homeless families with children who are receiving CalWORKs.</li> <li>○ How to Apply: If a family is receiving CalWORKs or thinks they may be eligible for CalWORKs they should visit their local TAD office and meet with an eligibility worker. If they qualify they will be referred to KEYS for intake and housing search and stabilization assistance.</li> </ul> </li> <li>• HACSB receives HUD Continuum of Care HUD funding to serve approximately 325 chronically homeless persons in the county through permanent supportive housing assistance and case management.</li> <li>• Who Qualifies: Low-income homeless, disabled persons with mental health concerns and their families.</li> <li>• How to Apply: You must have an open case with the local DBH office or DBH project HOST team staff. Please use HACSB's Homeless line as the referral number: (909) 890-5314.</li> <li>• KEYS also receives HUD Continuum of Care HUD funding to serve approximately 25 homeless persons in the county through rapid rehousing assistance and short-term case management.</li> <li>• Who Qualifies: Low-income homeless families with children.</li> <li>• How to Apply: Please use KEYS' intake line for an eligibility screening: (909) 332-6388.</li> <li>• 50 units for unsheltered homeless families with children. Scattered sites throughout the county.</li> <li>• The No Child Left Unsheltered program is aimed at housing unsheltered children and their families in San Bernardino County. This program focuses on the education and well-being of the children and the economic advancement of the parent(s), while providing housing subsidies to stabilize the family. HACSB partners with the Department of Behavioral Health to provide intensive case management and behavioral health services to support the long term personal and economic stability of these families.</li> <li>• Who Qualifies: Families with children must be unsheltered at the time of application and have documented evidence of long term housing instability.</li> <li>• How to Apply: Contact our Homeless Outreach line: (909) 890-5314, or email Becky Murillo at <a href="mailto:rmurillo@hacsb.com">rmurillo@hacsb.com</a> for more information.</li> <li>• The Housing Authority receives HUD VASH funding to permanently house a total of 418 homeless veterans who also qualify for clinical support services from the Veterans Administration Medical Clinics (VAMC) across the county. <ul style="list-style-type: none"> <li>○ Who Qualifies: Low-income homeless veterans with need for medical/mental health (psychiatric or substance abuse) service needs.</li> <li>○ How to Apply: The veteran would need to call (909)-825-7084 extension 6085 for a VASH screening. VAMC will provide supportive services and refer the veteran to HACSB if appropriate</li> </ul> </li> <li>• Since 2013 KEYS has been a recipient of the Department of Veterans Affairs' SSVF grant. This funding pays for case managers and housing outreach specialists that assist veterans and their families with case management, financial assistance for rent and utility payments, security deposits and moving expenses <ul style="list-style-type: none"> <li>○ Who Qualifies: Veterans with a verified Veteran status (with exception of dishonorable discharge) that meet income guidelines and homelessness status. There is more than one category of assistance and eligibility will be determined based on the intake assessment criteria.</li> <li>○ How to Apply: Any veteran can apply via telephone, walk-in, email, or referral from other providers. Please utilize KEYS' intake line for an eligibility screening: (909) 332-6388.</li> </ul> </li> <li>• HACSB partners with Foothill AIDS Project to offer rental assistance and supportive services for up to 40 homeless individuals with HIV/AIDS.</li> </ul>
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Coordinated Entry System	Gary Madden	<ul style="list-style-type: none"> <li>○ Who Qualifies: Low-income persons medically diagnosed with HIV/AIDS and their families</li> <li>○ How to Apply: Applications from low-income residents of San Bernardino County are processed through the Foothill AIDS Project to the Housing Authority. The individual must have been receiving HIV case management services for a minimum of 6 months. The contact phone number is: (909)-884-2722.</li> </ul> <ul style="list-style-type: none"> <li>● Pathways Home is San Bernardino County's groundbreaking collaboration between more than 30 agencies within the Homeless Partnership with the express purpose of creating sustainable, cost- effective, client centered pathways out of homelessness and for prevention of homelessness. We define Ending Homelessness as the time when more people are exiting a state of homelessness than entering it.</li> <li>● A total of 1388 assessments have been performed since the soft launch of the Coordinated Entry System (CES), 1199 since January 1, 2017. <ul style="list-style-type: none"> <li>○ Case conferencing continues to be very effective.</li> <li>○ Protocols and Procedures continue to evolve.</li> <li>○ Alignment of resources is a priority with Housing and community Development driving process.</li> </ul> </li> <li>● For charts and demographic information please refer to the report submitted in the ICH packet.</li> <li>● Diversion and prevention is number one.</li> </ul>
CONSENT ITEMS	PRESENTER	ACTION/OUTCOME
<p>Approve minutes of the August 23, 2017 ICH meeting</p> <p>Approve 2018 Interagency Council on Homelessness (ICH) meeting schedule with July 2018, November 2018, and December 2018 to go dark.</p> <p>Approve 2018 Point-In-Time Count date on Thursday, January 25, 2018 from 6:00 am – 10:00 am</p>	Maria Razo, Vice Chair	<ul style="list-style-type: none"> <li>● A motion was made to accept the minutes as submitted. All were in favor, none opposed or abstained. Motion Carried.</li> <li>● A motion was made to accept the 2018 ICH Meeting Calendar as submitted. All were in favor, none opposed, or abstained. Motion carried.</li> <li>● A motion was made to accept the 2018 PITC date as submitted. All were in favor, none opposed or abstained. Motion Carried.</li> </ul>
BRIEF UPDATE	PRESENTER	ACTION/OUTCOME
Point-In-Time Count planning process update	Kent Paxton, Homeless Policy Advisor	<ul style="list-style-type: none"> <li>● Thank you for approving the date. This year we have some new innovative ideas we are testing in a few areas. If they go well we will implement them county wide the following year.</li> <li>● I want to thank the Mountain coalition that has volunteered to count the mountain all the way from Running Springs to Big Bear. We appreciate your assistance with that.</li> <li>● The Office of Homeless Services will begin recruitment through their website <a href="http://www.sbcounty.gov/dbh/sbchp">www.sbcounty.gov/dbh/sbchp</a> . You can sign up to volunteer starting today. They will also begin to coordinate trainings.</li> <li>● We are engaging with Flood Control and Cal Trans to assist with the count in their areas.</li> <li>● County Staff will assist in counting the unincorporated areas.</li> <li>● One thing new this year, the County receives credits with ESRI, so we are partnering with them to create an application that will</li> </ul>

		<p>be piloted in the Morongo Basin. This application will be installed on the phones of the volunteers in the Morongo Basin where they will be able to fill out the survey via their cell phone and it will map out their location through this app. If all goes well this time next year we will be going live with this application County wide.</p> <ul style="list-style-type: none"> <li>• It has been reported in all the papers and news outlets that San Diego has had a hepatitis outbreak amongst their homeless, so we have been talking with Public Health, and Dr. O to include training on Hepatitis Prevention with our volunteers. It's just pre-cautionary steps to help educate our volunteers.</li> </ul>
SPECIAL PRESENTATION	PRESENTER	ACTION/OUTCOME
Workforce Development Department Plan and Homelessness	Miguel McQueen, Deputy Director	<ul style="list-style-type: none"> <li>• San Bernardino County Workforce Development Board is the policy making entity empowered by the Workforce Innovation and Opportunity Act (WIOA) to educate and train local workers and support businesses.</li> <li>• They provide administration and oversight of the local Title I WIOA funding for adults, dislocated workers, and youth.</li> <li>• The Board also engages and convenes with stakeholders to drive training and other assistance in the local area as well as create local systems of collaboration.</li> <li>• The WIOA is a law that focuses on helping Americans, including youth and those with significant barriers to employment, gain access to high-quality jobs and careers and help employers hire and retain skilled workers.</li> <li>• America's Job Centers of California (AJCC) is open to the public and free for everyone. We have a resource center for job searches, Career Advisors to assist in your search, and various workshops to help you prepare.</li> <li>• We have a youth program called Generation Go where we provide tutoring and study skills training, mentoring, occupational skills training, and comprehensive guidance and counseling.</li> <li>• Youth providers can be found in the following locations: <ul style="list-style-type: none"> <li>○ Apple Valley Unified School District (USD)</li> <li>○ Chino Valley USD</li> <li>○ Hesperia USD</li> <li>○ Goodwill Industries So Cal</li> <li>○ First Institute Training &amp; Management Inc</li> <li>○ Career Institute</li> <li>○ PAL center</li> <li>○ Inland Empire Job Corp</li> <li>○ Reach Out</li> <li>○ Youth Action Project</li> </ul> </li> <li>• Our Business Services Unit is a group of professionals ready to assist county enterprises, large and small, gain competitive advantage and navigate the complex systems of a new economy. They assist businesses with: <ul style="list-style-type: none"> <li>○ Customized recruitment</li> <li>○ Customized training programs</li> <li>○ Labor market information</li> <li>○ On-The-Job training <ul style="list-style-type: none"> <li>▪ Reimburse 50% of wages for the first 480 trainings hours.</li> </ul> </li> <li>○ Layoff aversion <ul style="list-style-type: none"> <li>▪ HR Hotline 1-877-282-3763</li> <li>▪ Consulting services</li> <li>▪ Workshops for business: social media, analytics, human resources</li> </ul> </li> </ul> </li> <li>• To connect with Workforce and Development you can subscribe to our notifications at: <a href="http://www.sbcounty.gov/workforce">www.sbcounty.gov/workforce</a></li> </ul>

		<ul style="list-style-type: none"> <li>• Contact us at: 800-451-JOBS(5627) or <a href="mailto:info@wdd.sbcounty.gov">info@wdd.sbcounty.gov</a></li> <li>• Our American Job Centers are located at: <ul style="list-style-type: none"> <li>○ East Valley America's Job Center 658 East Brier Drive, Suite 100, San Bernardino, CA 92408 909-382-0440 Mon-Fri 8 a.m. – 5 p.m.</li> <li>○ West Valley America's Job Center 9650 9<sup>th</sup> Street, Suite A, Rancho Cucamonga, CA 91730 909-941-6500 Mon-Fri 8 a.m. – 5 p.m.</li> <li>○ High Desert America's Job Center 17310 Bear valley Road, Suite 109, Victorville, CA 92395 760-552-6550 Mon-Fri 8 a.m. – 5 p.m.</li> </ul> </li> <li>• There will be a job Fair on October 25, 2017 from 9am -1pm at the Victorville Fairgrounds. Please come dressed for an interview and have resumes in hand. If a person does not have a resume they can come into the job center and we can assist them with a resume.</li> <li>• If you have any questions or need more information please feel free to contact Miguel McQueen at 909-387-9885 or at <a href="mailto:mmcqueen@wddd.sbcounty.gov">mmcqueen@wddd.sbcounty.gov</a></li> </ul>
<b>PUBLIC COMMENTS</b>	<b>PRESENTER</b>	<b>ACTION/OUTCOME</b>
		<ul style="list-style-type: none"> <li>• Anthony Brazier</li> <li>• Blanca Gomez</li> </ul>
<b>COUNCIL ROUNDTABLE</b>	<b>PRESENTER</b>	<b>ACTION/OUTCOME</b>
	Fred Shorett  Virginia Marquez  Tom Hernandez	<ul style="list-style-type: none"> <li>• I attended the League of California Cities recently and they had a break out session entitled: What a city can do, dealing with homelessness. I, being from San Bernardino figured I would attend and sat right up front for the presentation. I was amazed when I turned around and saw that the room was standing room only and there were so many cities represented in that one break out session. As you all know homelessness is a serious problem and what we are doing here at ICH is a model for other cities. I just want you all to know that we are doing the right thing here and we need to keep up the good work.</li> <li>• Homelessness is an epidemic and we need to stay vigilant. I recently came back from a working vacation in Honolulu, HI. While there I met with Housing Director and they are ten times worse than we are. Speaking with the housing director he heard of the efforts we are doing here in San Bernardino, so kudos to all of you for putting us on the map.</li> <li>• In collaboration with the chairs office, she has tasked the Office of Homeless Services to look at the partnership logo and redesign it. We have a few new designs that were submitted and we will bring it back to ICH for a vote.</li> </ul>
<b>Adjournment</b>	Maria Razo, Vice Chair	<ul style="list-style-type: none"> <li>• Being no further business to discuss, the meeting was adjourned at 10:48 a.m.</li> </ul>
<b>Next Meeting</b>		<p style="text-align: center;">Wednesday, January 24, 2018 at 9:00 a.m. – 11:00 a.m. County of San Bernardino Health Services - Auditorium 850 E. Foothill Blvd Rialto, CA 92376</p>

**Office of Homeless Services**  
**303 E. Vanderbilt Way ▪ San Bernardino, CA 92415**  
**Phone: (909) 386-8297 ▪ Fax: (909) 890-0868**

Email: [homelessrfp@hss.sbcounty.gov](mailto:homelessrfp@hss.sbcounty.gov) ▪ Website: <http://www.sbcounty.gov/dbh/sbchp/>

Attendees at September 27, 2017 • Interagency Council on Homelessness

ALFRED	TRISTAN	DBH	909-421-4633	<a href="mailto:talfred@dbh.sbcounty.gov">talfred@dbh.sbcounty.gov</a>
BEHLING	JACKIE	Exec Director	310-365-4928	<a href="mailto:behlingsj@aol.com">behlingsj@aol.com</a>
BEIDLER	HEATHER	San Bernardino County Sheriff's Department (SBCSD)	909-749-5094	<a href="mailto:hbeidler@sbcscd.org">hbeidler@sbcscd.org</a>
BOSSIEX	ANDRE	DBH TAY		
BRAZIER	ANTHONY	Foothill AIDS Project	909-884-2722	<a href="mailto:abrazier@fapinfo.org">abrazier@fapinfo.org</a>
BROADNAX	EDWIN	VA Medical Center HCHV Outreach Program	909-825-7084	<a href="mailto:Edwin.broadnax@va.gov">Edwin.broadnax@va.gov</a>
CATALANO	MIKE	SBCSD		
CISNEROS	SHARON	Finance Manager - Town of Yucca Valley	760-369-7207 x229	<a href="mailto:scisneros@YUCCA-VALLEY.ORG">scisneros@YUCCA-VALLEY.ORG</a>
CORONA	LORENA	Chaffey College		
COTTO	DIANE	City of San Bernardino	909-384-7265	<a href="mailto:Cotto-di@sbcity.org">Cotto-di@sbcity.org</a>
DAVAULT	BRANDEN	Deputy	909-463-5097	<a href="mailto:bdavault@sbcscd.org">bdavault@sbcscd.org</a>
DAVIS	LAURA	Probation Department	909-382-7869	<a href="mailto:Laura.Davis@prob.sbcounty.gov">Laura.Davis@prob.sbcounty.gov</a>
DELAROSA	RICHARD	Mayor of Colton	909-370-5658	
DOWDY	BRENDA	Superintendent of County Schools	909-386-2634	<a href="mailto:brenda_dowdy@sbcscd.k12.ca.us">brenda_dowdy@sbcscd.k12.ca.us</a>
EBERHARDT-RIOS	SARA	Assistant Director	909-388-0808	<a href="mailto:seberhardt-rios@dbh.sbcounty.gov">seberhardt-rios@dbh.sbcounty.gov</a>
EDWARDS	AMY	OHS	909-386-8297	<a href="mailto:AEdwards@dbh.sbcounty.gov">AEdwards@dbh.sbcounty.gov</a>
FAZEKAS	DOUG	CDHA	909-387-4438	<a href="mailto:Dougfazekas@cdh.sbcounty.gov">Dougfazekas@cdh.sbcounty.gov</a>
FONDARIO	GABRIEL	City of Montclair	909-447-3551	<a href="mailto:gfondario@cityofmontclair.org">gfondario@cityofmontclair.org</a>
GILLIAM	CHEKESHA	Government Relations Analyst	909-387-4383	<a href="mailto:Chekesha.Gilliam@cao.sbcounty.gov">Chekesha.Gilliam@cao.sbcounty.gov</a>
GOMEZ	BLANCA	City of Victorville	760-912-3196	<a href="mailto:bagomez@victorville.ca.gov">bagomez@victorville.ca.gov</a>
GOMEZ	SOCORRO	Clinic Supervisor		<a href="mailto:sgomez@dbh.sbcounty.gov">sgomez@dbh.sbcounty.gov</a>
GONZALEZ	CECILIA	Case manager	909-623-4364	<a href="mailto:cgonzalez@houseofruthinc.org">cgonzalez@houseofruthinc.org</a>
GONZALEZ	KATRYNA	City of Ontario	909-395-2322	<a href="mailto:kgonzalez@ontarioca.gov">kgonzalez@ontarioca.gov</a>
GRAYSON	ADRIENNE	Chaffey College	909-652-6506	<a href="mailto:Adrienne.grayson@chaffey.edu">Adrienne.grayson@chaffey.edu</a>
GREEN	SHARON	Victor Valley Family Resource Center	760-887-1909	<a href="mailto:sgreen@vfrcc.com">sgreen@vfrcc.com</a>
GRIFFIN	CAMERON	ASM. Steinhart		
GUEVARA	FRANK	Director – Veterans Affairs	909-387-5527	<a href="mailto:Frank.guevarra@va.sbcount.gov">Frank.guevarra@va.sbcount.gov</a>
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## Interagency Council on Homelessness

Administrative Office  
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FROM: Chris Rymer, Chair, Bylaws and Membership Committee

SUBJECT: Approve recommendation for the re-appointment of Ray Osborne as a General Member At-Large for the San Bernardino County Interagency Council on Homelessness (ICH)

DATE: October 25, 2017

### RECOMMENDATION

Approve Recommendation for the Re-Appointment of Ray Osborne, Executive Director of HomeAid Inland Empire, as a General Member At-Large for the ICH for a 2-year term to end on October 31, 2019.

### BACKGROUND INFORMATION

The Bylaws and Membership Committee is tasked with the ongoing enhancement of ICH member participation through the establishment of membership recruitment procedures and the evaluation of potential members to promote the vision and mission of ICH and the San Bernardino County Homeless Partnership in general.

On October 16, 2017, the Bylaws and Membership Committee convened to review the re-appointment of Ray Osborne for the General Member At-Large position he currently fills. The Committee recommends the re-appointment of Mr. Ray Osborne, Executive Director of HomeAid Inland Empire to serve as one of the General Members At-Large for an additional two-year term.

As Executive Director of HomeAid Inland Empire, Mr. Osborne is a strong advocate for ending homelessness in the Inland Empire and is a current active member of the Homeless Provider Network. HomeAid Inland Empire is a non-profit charity of the Baldy View and Riverside County Chapters of the Southern California Building and Industrial Association. Mr. Osborne currently is working with 14 homeless service provider partners in both Riverside and San Bernardino counties to renovate or build shelter facilities to house men, women, and children who are experiencing homelessness.

The Bylaws and Membership Committee is certain Mr. Osborne will continue to work diligently as a member of the ICH to assist the efforts to bring attention to the issue of homelessness and contribute to the development of effective solutions to this serious socioeconomic problem, based on his background and experience.

#### Members of the Interagency Council on Homelessness

Members of the Board of Supervisors  
City of Ontario  
City of San Bernardino  
San Bernardino County Human Services  
Community Action Partnership of San Bernardino County  
Housing Authority of the County of San Bernardino  
San Bernardino County Superintendent of Schools  
Department of Community Development and Housing

City of Barstow  
City of Redlands  
Town of Yucca Valley  
Department of Probation  
Veteran Administration Loma Linda  
Workforce Development Department  
Members of the Homeless Provider Network  
HMIS Lead Agency

City of Colton  
City of Rancho Cucamonga  
Department of Behavioral Health  
Department of Rehabilitation  
211 United Way  
Sheriff's Department  
General Members-At-Large

## Continuum of Care Grievance Policy and Procedure for Written and Verbal Complaints

### Policy Statement

Adopted: October 25, 2017

It is the policy of the San Bernardino County Continuum of Care (CoC) to provide its members with a fair and efficient process to present and resolve complaints and grievances. In the case of complaints about programs, it must be clear that the CoC is not an official oversight entity but does have considerable influence.

Each HUD funded organization through the San Bernardino County CoC shall have a grievance/complaint procedure in place and shall implement the procedure when applicable.

### **Written Complaints about the CoC**

Any written complaint against the CoC will be reviewed by the Office of Homeless Services (OHS) within ten days of its receipt. The OHS will respond within 30 days by:

- Assisting the complainant in articulating /identifying issues, if needed.
- Determining what action needs to be taken, if any.
- Responding in writing to complainant with clear identification of issue and specifics about its resolution.

### **Complaints about a Program Receiving CoC or ESG Funds**

- A first-person written and/or documented complaint will be considered a **grievance**.
- A verbal, second-hand or hearsay complaint will be considered a **complaint**.
- The person making the grievance or complaint will be asked if they have adhered to grievance procedures provided by the organization they are making a grievance or complaint about. If the person making the grievance or complaint has not gone through the grievance procedure provided by the organization, the CoC will recommend that the person do so and document that recommendation. If the resolution provided by that organization was not satisfactory to the complainant, he/she may put the problem in writing and submit it to the OHS as the collaborative applicant of the CoC (see Attachment A-CoC Grievance Form). If the complainant does not want his/her name attached to the complaint, his/her anonymity will be protected. If the complainant is unwilling to put the concern in writing, the OHS or another CoC member will document what has been said.
- Each situation will be treated seriously and with sensitivity, and will be documented for the record with date, time, program name, and nature of the complaint, as well as with any action taken towards resolution.
- Once a complaint or grievance has been submitted, the OHS will approach the program's representative, explain the complaint or grievance, and ask for a response to the charge(s). Responses will be documented. It will be up to the OHS to decide if the matter needs to be reviewed by the Interagency Council on Homelessness (ICH) as the governing board of the CoC. A second complaint or grievance will be handled the same.
- If a program receives a third complaint, the ICH will review the situation and recommend action. The Executive Director of the program being reviewed will be asked to respond to the Governing Board.
- All complaints or grievances involving **vulnerable adults or children** will be immediately turned over to the appropriate county office.

### **Complaints about a Homeless Program Not Involved in or Funded through the CoC or ESG**

Any complaints received against programs that are components of the CoC but not participants in the process will be recorded. Information will be shared with Governing Board and/or funders or other stakeholders if and when deemed appropriate.

All complaints or grievances involving **vulnerable adults and children** will be immediately turned over to the appropriate county office.

