



**San Bernardino County Homeless Partnership
Provider Network – West Valley Regional Meeting**

**Wednesday, September 12, 2018 • 9:00 a.m. to 11:00 a.m. County
of San Bernardino**

**Workforce Development / America’s Job Center, Classroom 2
9650 9th St., Rancho Cucamonga, CA 91730**

AGENDA

OPENING REMARKS	PRESENTER
A. Call to Order B. Welcome and Introductions	Don Smith
UPDATES & INFORMATION ITEMS	PRESENTER
C. Interagency Council on Homelessness D. Homeless Provider Network E. Office of Homeless Services F. HPN Member News, Updates and Announcements	.Don Smith HPN Members
PRESENTATION	PRESENTER
G. <i>New State Funding Opportunities to Help Local Governments Tackle California’s Homelessness Crisis</i>	Tom Hernandez, Chief of Homeless Services Kent Paxton, ICH Grant Review Committee
NETWORKING	PRESENTER
H. Case Management Wrap-Around: <i>Share your client service challenges</i>	HPN Participants
CONSENT ITEMS	PRESENTER
I. Approval of Meeting Minutes from May 9, 2018 & June 13, 2018	Don Smith
CLOSING	PRESENTER
J. Public Comment K. Final Thoughts L. Adjournment	
Next Meeting: West Valley Region will next meet on: Wednesday, December 12, 2018 9:00 am – 11:00 am County Workforce Development / America’s Job Center, Rancho Cucamonga	

In September 2007, the San Bernardino County Homeless Partnership (SBCHP) was formed to provide a more focused approach to our goal of ending homelessness within the County. The Partnership consists of city governments, community based organizations, faith-based organizations, educational institutes, non-profit organizations, private industry, and federal, state, and local government.

SBCHP was developed to promote a strong collaboration between agencies to direct the planning, development, and implementation of the County’s 10-year-plan to end chronic homelessness. The Partnership meets on the third Wednesday of each month at the Behavioral Health Resource Center in Rialto. The Partnership facilitates better communication, planning, coordination, and cooperation among all entities that provide services and/or resources for the relief of homelessness in San Bernardino County.

Mission Statement

The Mission of the San Bernardino County Homeless Partnership is to provide a system of care that is inclusive, well planned, coordinated and evaluated and is accessible to all who are homeless and those at-risk of becoming homeless.

THE SAN BERNARDINO COUNTY HOMELESS PARTNERSHIP MEETING FACILITY IS ACCESSIBLE TO PERSONS WITH DISABILITIES. IF ASSISTIVE LISTENING DEVICES OR OTHER AUXILIARY AIDS OR SERVICES ARE NEEDED IN ORDER TO PARTICIPATE IN THE PUBLIC MEETING, REQUESTS SHOULD BE MADE THROUGH THE OFFICE OF HOMELESS SERVICES AT LEAST THREE (3) BUSINESS DAYS PRIOR TO THE PARTNERSHIP MEETING. THE OFFICE OF HOMELESS SERVICES TELEPHONE NUMBER IS (909) 386-8297 AND THE OFFICE IS LOCATED AT 303 E. VANDERBILT WAY, 1ST FLOOR SAN BERNARDINO, CA 92415. <http://www.sbcounty.gov/sbchp/>

AGENDA AND SUPPORTING DOCUMENTATION CAN BE OBTAINED AT 303 E. VANDERBILT WAY, 1ST FLOOR SAN BERNARDINO, SAN BERNARDINO, CA 92415 OR BY EMAIL: HOMELESSRFP@HSS.SBCOUNTY.GOV.

Minutes for San Bernardino County Office of Homeless Services West Valley Regional Meeting

May 9, 2018
9:00 A.M. – 11:00 P.M.
9650. 9th St., Rancho Cucamonga, CA 91730

Minutes Recorded and Transcribed by Carmen Hall, Regional Secretary

OPENING REMARKS	PRESENTER	ACTION/OUTCOME
Call to Order Welcome and Introductions	Don Smith	<ul style="list-style-type: none"> Attendees were welcomed to the meeting and asked to introduce themselves to someone in the room they don't know and then introduce that person to the rest of the participants.
UPDATES & INFORMATION ITEMS		
Interagency Council on Homelessness Homeless Provider Network Office of Homeless Services HPN Member News, Updates and Announcements	Don Smith	<p>Highlights from the ICH Meeting in April included -</p> <ul style="list-style-type: none"> On behalf of the SBC CoC, the Office of Homeless Services submitted an application to HUD for the Youth Homeless Demonstration Program. The ICH approved an allocation of CoC Planning funds to conduct a Faith-Based Summit on Preventing and Ending Homelessness in San Bernardino County and voted to add two new members to the council representing Domestic Violence Service Providers and a Youth member bringing the total ICH membership to 40. The 2018 Point-in-Time Count numbers were released and included: 2,118 persons identified as homeless during the count which is a 13.5% increase from the 2017 count. 68% were unsheltered, 32% were sheltered; 525 were persons in households with children (25%) an increase of 21% from 2017 including almost double the number of unsheltered households (15 to 29); 18% decrease in unsheltered chronically homeless persons; 2% decrease in total number of Veterans but a 13% increase in those unsheltered; 23% increase in unsheltered unaccompanied women; 32% of those unsheltered became homeless for the first time in the last 12 months; 393 (18.5%) were identified in the West Valley Region, a 6% increase. <p>Highlights from the County-wide Homeless Provider Network (HPN) 2nd quarter meeting in April included -</p> <ul style="list-style-type: none"> The HPN membership adopted a resolution with recommendations for the ICH to help facilitate a more inclusive, objective and transparent local process for soliciting, reviewing, ranking and selecting project applications for inclusion in the SBC CoC response to the annual HUD CoC NOFA (please see attached). The recommendations include establishing "the Grant Review Committee as a standing committee within the ICH By-Laws...and include an equal number of government representatives and representatives from nonprofit/community-based organizations." HPN members also established an Ad Hoc Committee on Faith-based Organization Engagement and made a recommendation for the ICH to sponsor a Faith-based Summit on Preventing and Ending Homelessness. The SBCHP Technical Assistance Capacity Building Workshop Series continues with two additional training sessions - "Case Management Roles and Strategies in Rapid Re-housing" on May 31st and "Developing a Diversion Practice" on June 1st.

	<p>Andre Bossieux</p> <p>Karen Abrams</p> <p>Michael Flannery</p>	<ul style="list-style-type: none"> • The SBC Pathways to Housing Network received online requests for assistance from 1,079 households representing 3,150 people seeking assistance with a housing crisis from March 2017 to February 2018. Key findings include: 66% were families with children with over half of those being single mothers with children, 14% were unaccompanied females (60% of single adults), 45% were “literally homeless”, more than 1 out of 4 reported experiencing homeless for over 1 year, 67% reported household income of less than \$1,000 per month. • Next Quarterly Meeting of the Homeless Provider Network will be held on Tuesday, July 10th, 1:00-3:00pm <p>Other News, Announcements, Updates</p> <ul style="list-style-type: none"> • Andre suggested that the HPN engage the CFS Faith in Motion Network in the Faith-based Summit. • Inland Valley Hope Partners is celebrating their 50th Anniversary with a number of event and activities during the year. They recently completed several upgrades to SOVA center food bank and are exploring expansions to their emergency shelter and possibly bringing placing module housing units at their Pomona facility. • Inland Fair Housing and Mediation Board is conducting workshops on Housing Rights and Responsibilities throughout the county during the month of May including Chino on 5/9 and Upland on 5/15.
PRESENTATION		
<p><i>Opening Doors to the <u>Pathways Home</u> in San Bernardino County – Updates on the SBC CoC Coordinated Entry System</i></p>	<p>Marisela Manzo, Housing Coordination Supervisor, United Way 211</p>	<ul style="list-style-type: none"> • The Coordinated Entry System (CES) is a powerful tool designed to ensure that homeless persons are matched, as quickly as possible, with the intervention that will most efficiently and effectively end their homelessness when there is availability. • Pathways Home is San Bernardino County's groundbreaking collaboration between more than 30 agencies within the Homeless Partnership with the express purpose of creating sustainable, cost-effective, client centered pathways out of homelessness and diverting them into community resources or self-resolve. • Pathways Home CES Coordinating Team includes United Way 211 (Housing and System Coordination), the Sheriffs HOPE Team (Outreach), Inland Housing Solutions (Housing Identification and Placement) and the Office of Homeless Services (HMIS, CoC oversight). • San Bernardino County priority sub-populations – veterans, chronically homeless people, unaccompanied women. • Things To Know – 80% find their own way out of homelessness with little help; There aren't nearly enough resources to assist everyone; Resources must be focused on those who CAN'T succeed on their own; HUD has set priorities; Intricate problems and solutions means slow operations. • New Projects in the Pipeline: IEHP- Referral's; HDAP- Coming this summer 2018; New PSH for Chronically Homeless and Veterans; About 150 units coming available end of summer, fall and winter of 2018. • Enrollment Determination: Call in or encounter during Outreach- We do a prescreening to meet the HUD Homeless Definition; If they are eligible they are coordinated to an assessment to identify the recommended and available housing resources; If no matching resource available, Implement diversion strategies. No waiting lists. • First Priority—Homeless Individuals or Families with a Disabling Condition with Long Periods of Episodic Homelessness and Severe Service Needs Level 1, 2, 3; Second Priority—Homeless Individuals and Families with a Disability with Severe Service Needs: Not meeting the LOH Level 4; Third Priority—Homeless Individuals or families with a Disability

		<p>Coming from Places Not Meant for Human Habitation, Safe Haven, or Emergency Shelter Without Severe Service Needs Level 5.</p> <ul style="list-style-type: none"> • Matching Process - How a person scores on the VI-SPDAT will guide the housing coordinator recommendations to make the appropriate match and referral. Tier 1, Affordable Housing (AH) referrals will be provided. "We are NOT required to offer housing intervention at this time". IF a family or a Veteran scores in this tier, they may be eligible for RRH programs it may be shorter programs; Tier 2 a Rapid Re-Housing (RRH) referrals will be provided. Additionally, a referral to AH. IF they meet Chronically Homeless criteria (see below), they may be eligible for PSH; Tier 3 a Permanent Supportive Housing (PSH) referral will be provided. Additionally, a referral to AH program and any population-specific housing resource that apply to them. (Must have a diagnosable Chronic Disability). • We define Ending Homelessness as the time when more people are exiting a state of homelessness than entering it. 2200 Assessments conducted, 425 literally homeless households documented as housed through the CES to date. • Greatest needs at this time: more funding to expand homeless engagement and housing coordination staff; more flexible funding resources to meet service needs of a broader range of households.
CASE MANAGEMENT WRAP-AROUND		
	<p>Shauna Kelly Karen Abrams</p>	<ul style="list-style-type: none"> • Foothill Family Services seeking help with rapid re-housing for graduating transitional housing resident. • Hope Partners seeking for unsheltered single mom with 5 children
CONSENT ITEMS		
<p>Approve Meeting Minutes from February 14, 2018</p>		<ul style="list-style-type: none"> • Corrections to the original draft of the minutes were submitted prior to the meeting by Alice Varela and were incorporated into the draft distributed during the meeting. • A motion was made to approve the meeting minutes from February 14, 2018 as corrected and presented and were approved without objection.
Next Meeting		
		<p>The Next West Valley Regional Meeting will be held on June 13, 2018, 9:00 am – 11:00 am, County Workforce Development / America's Job Center, 9650. 9th St., Rancho Cucamonga, CA 91730</p>

MAY 9, 2018 ATTENDEES:

ABRAM	KAREN	Inland Valley Hope Partners	909-622-3806	KarenA@inlandvalleyhopepartners.org
AHMED	OMAR	Impact SoCal	909-285-4222	omar@impactsocal.com
BOSSIEUX	ANDRE	DBH Transitional Age Youth	909-387-7192	abossieux@dbh.sbcounty.gov
CHAVEZ	ERIKA	City of Chino	909-334-3462	echavez@cityofchino.org
CISNEROS	DOREEN	DBH	909-388-5600	dcisneros@dbh.sbcounty.gov
FLANNERY	MICHAEL	Inland Fair Housing & Mediation	909-984-2254	mjflannery@ifhmb.com
GARCIA	IRENE	County Probation	909-356-6443	irene.garcia@prob.sbcounty.gov
HALL	CARMEN	Pacific Lifeline	909-931-2624	pacificlifeline@earthlink.net
JAUREGUI	ALFREDO	DBH	909-421-9430	ajauregui@dbh.sbcounty.gov
JONES	DAWN	Office of Homeless Services	909-387-4343	Dawn.jones@dbh.sbcounty.gov
KOIFMAN	WINTER	DHCS	951-456-1915	winter@harbaeconsulting.com
KELLY	SHAUNA	Foothill Family Shelter	909-920-8543	shauna@foothillfamilyshelter.org
MANZO	MARISELA	United Way 211		mmanzo@ieuw.org
PERRY	SHONIE	SBCSS – Homeless Ed		Shonie.perry@sbcss.k12.ca.us
SCOTT	ZAZETTE	Homeless Liaison, Senator Leyva	909-591-7016	Zazette.scott@sen.ca.gov
SMITH	DON	Creating Community Solutions	909-210-0639	DonSmithSolutions@outlook.com
ULLOA	RAQUEL	Lighthouse	909-453-5968	raquelu@lighthouse-ssc.org
WYATT	LASHAWNDA	DBH	909-388-5600	lwatt@dbh.sbcounty.gov

Minutes for San Bernardino County Office of Homeless Services West Valley Regional Meeting

June 13, 2018
9:00 A.M. – 11:00 P.M.
9650. 9th St., Rancho Cucamonga, CA 91730

Minutes Recorded and Transcribed by Carmen Hall, Regional Secretary

OPENING REMARKS	PRESENTER	ACTION/OUTCOME
Call to Order Welcome and Introductions	Don Smith	<ul style="list-style-type: none"> Attendees were welcomed to the meeting and asked to introduce themselves to someone in the room they don't know and then introduce that person to the rest of the participants.
UPDATES & INFORMATION ITEMS		
Interagency Council on Homelessness Homeless Provider Network Office of Homeless Services HPN Member News, Updates and Announcements	Don Smith	<p>Highlights from the ICH Meeting in May included -</p> <ul style="list-style-type: none"> Announcement from County Legislative Affairs regarding Governor Brown's proposed revisions to the 2018/19 budget to include \$358 million in one-time funding and \$64 million in ongoing funding to help local governments tackle California's homelessness crisis, and focused funding on planning, prevention and emergency aid. <p>The Housing and Homelessness Package includes the following:</p> <ul style="list-style-type: none"> o \$500,000 ongoing for three positions to staff the state Homeless Coordinating and Financing Council. o \$250 million, one-time for Emergency Homeless Aid Block Grants o \$50 million, one-time for DHCS mental health outreach o \$47 million in one-time additional funding for the Department of Social Services to support the CalWORKS Housing Support and Homeless Assistance Programs and a pilot program for seniors who are victims of elder and dependent adult abuse o \$63 million increase in the 2019/20 budgets for the CalWORKS Housing Support and Homeless Assistance Programs o \$11 million, one-time for Office of Emergency Services to programs focusing on domestic violence and youth o Approximately \$10 million in one-time funding anticipated for San Bernardino County. <ul style="list-style-type: none"> ICH approved to the San Bernardino County (SBC) CoC Homeless Management and Information System (HMIS) Policies and Procedures and relevant Agreements with Participating Agencies to encourage that all participating agencies routinely upload documentation verifying the homeless or housing status of newly enrolled clients to the their HMIS file upon program entry. ICH received a presentation on the proposed SBCHP Rapid Re-Housing Program Standards, Practices and Model Guidelines. The draft RRH Guidelines are available for public review and comment on the Partnership website www.sbcounty.gov/dbh/sbchp. Board of Supervisors approved 38 Project-based Vouchers to support permanent supportive housing at the Golden Apartments in San Bernardino. The Housing Authority is accepting pre-applications for our Veterans Village. This is an 86 unit affordable housing unit

	<p>Debra Watkins Anthony Kim</p> <p>Debra Allard</p> <p>Mike Tinker</p>	<p>for Veterans in Loma Linda. It is supported by 50 Veteran vouchers with referrals coming from the United States Department of Veteran Affairs (VA) and 36 project based vouchers for veterans which is what we are accepting the pre-applications for. You can find the application on our website at: http://ww2.hacsb.com/residents/future-residents-participants.</p> <ul style="list-style-type: none"> • On April 26th, the Homeless Youth Task Force (HYTF) conducted its 4th annual Unaccompanied Homeless Youth Survey. This year, the HYTF partnered with County ISD and ESRI to allow the survey to be completed through an app. There were 327 surveys completed. Of those surveys, 209 were completed online. • Coordinated Entry reported 22 household housed in the month of April and 157 assessments conducted with 38 referred 38 to programs and 20 enrolled. • Next Quarterly Meeting of the Countywide Homeless Provider Network will be held on Tuesday, July 10th, 1:00-3:00pm <p>Other News, Announcements, Updates</p> <ul style="list-style-type: none"> • Veterans Wellness Summit 2018 taking place August 9th, 8:00am – 3:00pm, Cal Baptist University, Riverside. • Inland Counties Legal Services is offering Free Legal Help with General Relief (GR) Application and Benefits in San Bernardino and Riverside Counties. San Bernardino County General Relief is a county-wide program providing emergency loan assistance for very low-income adults in temporary need of housing, food and/or transportation. Aid may not be denied because the applicant is homeless. • County Pre-school Services Head Start program offers automatic eligibility if you are homeless or receive foster care and priority enrollment and services for children with disabilities/special needs. Services for parents include parenting classes, nutrition, GED, etc. Lift Program offers pregnant women prenatal education. • Peer Driven Room and Board Advisory Coalition meets on the 4th Wednesday of the month at the County Health Bldg. in Rialto. Room and board beds available throughout the county. List updated weekly. For more information, contact Room and Board Coalition Coordinator at 800/440-2391 or 909/421-4657.
PRESENTATION		
<p><i>"Homeless to Housed in a Hurry" – What is Homeless Diversion in a System to End Homelessness</i></p>	<p>Don Smith with presentation from Katharine Gale Consulting</p>	<ul style="list-style-type: none"> • What is Diversion? A strategy that addresses and prevents homelessness by helping people seeking assistance to: Return immediately to housing without having to enter temporary shelter or a housing program, and utilizing safe and available permanent and temporary housing options. • Other names for Diversion: Housing Counseling; Housing Problem Solving; Problem Solving • Why Diversion? Household is showing that they are in a crisis that is leading to homelessness NOW; Not enough resources for every homeless household; As long as it's safe, non-shelter keeps people in charge of driving their solutions; Not everyone will go to a shelter; Shelter, no matter how nice, has negative effects on people; Resiliency and adaptation are powerful • Who Can Be Diverted? HMIS data shows many who enter shelter are not literally homeless – they are often staying with family or friends, sometimes in motels, or may still have their own housing; HMIS data also shows many people <i>leave</i> system for family and friends; Even some who are literally homeless can be diverted into an appropriate housing situation without a shelter stay. • Reasons to Implement Diversion: For the <u>client</u> - Gives people something in the NOW; YES answer rather than a "no"

		<p>or “not now” answer; Empowering; Helps people stay out of the system.</p> <ul style="list-style-type: none"> • Reasons to Implement Diversion: For the <u>system</u> - Saves shelter and housing programs for those who truly have no other options; Allows resolution at much lower cost; Adds efficient use of system resources by “right-sizing” the services to the person; In some cases, preserves relatively more affordable housing situations. • Diversion is Problem Solving: Successful diversion programs explore a household’s current housing crisis, provide concrete problem solving advice, and are creative about housing options; Explores every available resource to keep the household housed ; Engages in frank conversations about the realities of shelter living and likely options after shelter • Diversion Assistance Options: Coaching and problem-solving; Conflict resolution and mediation with landlords/ friends/family; Connection to mainstream services; Housing search assistance and stabilization planning; <i>Limited</i> financial assistance • Where Does It Happen? Diversion/Problem Solving can happen at <u>all</u> the places where people go to seek shelter and rehousing assistance: By phone (211 Call Center or coordinated entry call center); At physical “front door” of Centralized or Coordinated Intake system; At a shelter or other program; Any social service location. • Diversion is an Evolving Practice: Housing Problem Solving is a growing practice across the country; Communities that have advanced problem solving practices divert up to 50% of the people seeking assistance; Diversion/Problem solving is an important part of an effective coordinated entry system; HUD and VA will be providing more information/guidance in the future. • Copy of the power point and “Homeless to Housed in a Hurry” handout will be sent by email to HPN West Valley mailing list.
CONSENT ITEMS		
Approve Meeting Minutes from May 9, 2018		<ul style="list-style-type: none"> • Copies of the Meeting Minutes from May 9, 2018 were not available during this meeting and will be considered at the next scheduled meeting.
Next Meeting		The Next West Valley Regional Meeting will be held on August 8, 2018, 9:00 am – 11:00 am, County Workforce Development / America’s Job Center, 9650. 9 th St., Rancho Cucamonga, CA 91730

JUNE 13, 2018 ATTENDEES:

ABRAM	KAREN	Inland Valley Hope Partners	909-622-3806	KarenA@inlandvalleyhopepartners.org
ALLARD	DEBRA	SB County Preschool Services Dept.	909-945-0129	Debra.Allard@sbcpsd.com
CROOM	JETAUN	SB County Preschool Services Dept.	909-376-5945	JCroom@psd.sbcounty.gov
DONAGHHO	CHARLES	Chino Sub Comm. on Homelessness	323-610-1593	CDonaghho2@gmail.com
HALL	CARMEN	Pacific Lifeline	909-931-2624	pacificlifeline@earthlink.net
JAUREGUI	ALFREDO	DBH	909-421-9430	ajauregui@dbh.sbcounty.gov
KIM	ANTHONY	Inland Counties Legal Services	703-314-8866	akim@icls.org
MARQUEZ	DANNY	Veterans Partnering with Communities	951-505-1439	dmarq11111@aol.com
OZIER	LEIF	Catholic Charities	909-391-4882	lozier@ccsbriv.org
SALDANA	RAQUEL	Brilliant Corners	213-271-9065	rsaldana@brilliantcorners.org
SMITH	DON	Creating Community Solutions	909-210-0639	DonSmithSolutions@outlook.com
SPENCE	CHARLA	Chino Sub Comm. on Homelessness	909-720-1668	CharlaSpence@verizon.net
TINKER	MIKE	Room & Board Coalition	909-873-1973	Mystinker4u@sbcglobal.com
ULLOA	RAQUEL	Lighthouse	909-453-5968	raquelu@lighthouse-ssc.org
VALDEZ	ESTHER	SB County Preschool Services Dept.	909-945-0129	lwyatt@dbh.sbcounty.gov
WATKINS	DEBRA	NECON	714-654-8078	greystn714@aol.com