



**San Bernardino County Homeless Partnership  
East Valley Regional Steering Committee**

**Thursday, May 21, 2020 • 10:00 a.m. to 11:30 a.m.**

**Meeting Sign In Link:** <https://forms.gle/65Pmkv2mrxxhkftRE6>

**Zoom Video Conference hosted by the EVRSC**

**Join Zoom Meeting on your computer browser or mobile app:**

<https://us02web.zoom.us/j/84398219414?pwd=VWbudjd2RjlxQ1RpOGxkdDdWZzZTZzO9>

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**Password: 221347**

**One TapMobile** +16699006833,,84398219414#,,1#,221347# US (San Jose) Dial by your location +1 669 900 6833 US (San Jose)

**Find your local number:** <https://us02web.zoom.us/j/84398219414?pwd=VWbudjd2RjlxQ1RpOGxkdDdWZzZTZzO9>

**AGENDA**

OPENING REMARKS	PRESENTER
A. Call to Order B. Welcome and Introductions	Wayne Hamilton Shelley Licata
REPORTS & UPDATES	
C. Interagency Council on Homelessness D. Homeless Provider Network E. Morongo Basin ARCH F. General Updates & Announcements	Debra Breidenbach Wayne Hamilton Astrid Johnson Committee Members
CONSENT ITEM	
G. Approve Meeting Minutes from April 16, 2020	Tina McPherson
DISCUSSION ITEMS	
H. Update on the County & Regional COVID-19 Response for People Experiencing Homelessness and those At-Risk of Homelessness I. HHAP Funding Priorities /RFP timeline and HEAP- contracts changes J. SBC 2020 Point in Time Count	Wayne Hamilton Wayne Hamilton Wayne Hamilton
CLOSING	
K. Public Comment (3 mins) L. Steering Committee Comments M. Adjournment	Wayne Hamilton Committee Members
Next Scheduled Meeting: East Valley Regional Steering Committee Thursday, June 18 2020 10:00 – 11:30 am Sportsmans Club of Joshua Tree 6225 Sunburst St. Joshua Tree, Ca 92277 (In person meeting subject to change)	

*Mission Statement*

*The Mission of the San Bernardino County Homeless Partnership is to provide a system of care that is inclusive, well planned, coordinated and evaluated and is accessible to all who are homeless and those at-risk of becoming homeless.*

THE SAN BERNARDINO COUNTY HOMELESS PARTNERSHIP MEETING FACILITY IS ACCESSIBLE TO PERSONS WITH DISABILITIES. IF ASSISTIVE LISTENING DEVICES OR OTHER AUXILIARY AIDS OR SERVICES ARE NEEDED IN ORDER TO PARTICIPATE IN THE PUBLIC MEETING, REQUESTS SHOULD BE MADE THROUGH THE OFFICE OF HOMELESS SERVICES AT LEAST THREE (3) BUSINESS DAYS PRIOR TO THE PARTNERSHIP MEETING. THE OFFICE OF HOMELESS SERVICES TELEPHONE NUMBER IS (909) 386-8297 AND THE OFFICE IS LOCATED AT 303 E. VANDERBILT WAY SAN BERNARDINO, CA 92415. <http://www.sbcounty.gov/sbchp/>

AGENDA AND SUPPORTING DOCUMENTATION CAN BE OBTAINED AT 303 E VANDERBILT WAY, SAN BERNARDINO, CA 92415 OR BY EMAIL: [HOMELESSRFP@HSS.SBCOUNTY.GOV](mailto:HOMELESSRFP@HSS.SBCOUNTY.GOV).

## Minutes for San Bernardino County Office of Homeless Services East Valley Regional Steering Committee Meeting

April 16, 2020  
10:00 A.M. – 11:30 A.M.  
The Sportsman's Club  
6225 Sunburst Street, Joshua tree, CA 92252

Minutes recorded and transcribed by Tina McPherson, Morongo Basin Haven & Homeless 101

OPENING REMARKS	PRESENTER	ACTION / OUTCOME
Call to Order Welcome and Introductions	Wayne Hamilton	<ul style="list-style-type: none"><li>Meeting was called to order at 10:00 A.M.</li><li>Attendees were welcomed to the meeting.</li><li>Regional Steering Committee roll call:  Wayne Hamilton (chair)—present  Debra Breidenbach (co-chair)—present  Jim Thornburg (29 Palms)—present  Cynthia White (Department of Behavior Health)— not present  Mark Lundquist (Supervisor Rowes Office)—not present  Meghan Cosgriff (Dept. of Aging &amp; Adult Services)—present  Shonie Perry (County Superintendent of Schools)—present  Elizabeth Kirkland (Valley Star)—present  Astrid Johnson (Morongo Basin Arch)—present  Shelley Licata—present  Lori Burnell (Catholic Charities)—present  Tina McPherson (Morongo Basin Haven &amp; Homeless 101) --present</li></ul>

<b>Reports and Updates</b>	<b>Presenter</b>	
Integrated Council on Homelessness update	Debra Breidenbach	<ul style="list-style-type: none"> <li>There was a special meeting held on Thursday, March 26, 2020. There were three discussion items presented: <ol style="list-style-type: none"> <li>1. Authorize the County of San Bernardino Chief Executive Officer or the Assistant Executive Officer to direct expenditure of the special HHAP coronavirus response funds in the amount of \$508,056.61 to seek an immediate shelter response for the countywide homeless population as a result of the COVID-19 epidemic.</li> <li>2. Authorize the County of San Bernardino Chief Executive Officer or the Assistant Executive Officer to direct expenditure of the unspent CESH funds up to the amount of \$1,600,000 to seek an immediate shelter response for the countywide homeless population as a result of the COVID-19 epidemic.</li> <li>3. Authorize the County of San Bernardino Chief Executive Officer or the Assistant Executive Officer to direct expenditure of any reduced HEAP funds based on the following parameters; provider non-compliance with the spending or violation of the current contract provisions and the ability to modify current contract provisions with HEAP providers to respond to the COVID-19 crisis.</li> </ol> All items were approved unanimously. Next scheduled meeting is on Wednesday, April 22 at 9:00am. </li> </ul>
HNP Update	Wayne Hamilton	<ul style="list-style-type: none"> <li>Presented an update on the HHAP funding stating that the other 4 regional steering committees has forgone the process to make the determination for their area funding until a later date. Tom Hernandez has agreed that it could be submitted later. Committees members and the public was advised to review that States funding guidelines that were attached to meeting material for future recommendation of project needed in the Morongo Basin.</li> </ul>
MB Haven Update	Shelley Licata	<ul style="list-style-type: none"> <li>Haven still has funding, bus passes and supplies.</li> </ul>
Morongo Basin Arch	Astrid Johnson	<ul style="list-style-type: none"> <li>Duplexes are full. Group home should be open in May, currently have 2 men's beds and 3 women beds available in May. Receiving can food from rotary. Fire station has recently received donations on furniture and toiletry items.</li> </ul>
<b>CONSENT ITEMS</b>		
Approval of Minutes from March	Wayne Hamilton	<ul style="list-style-type: none"> <li>February 20, 2020 minutes were approved by Wayne Hamilton, 1<sup>st</sup>. Astrid Johnson, 2<sup>nd</sup>.</li> </ul>
HHAP Funding Discussion	Wayne Hamilton	<ul style="list-style-type: none"> <li>Update was given on the COC emergency COVID-19 funding. Including the target groups for emergency housing and to have Clients call 211 to get triaged and referred to area service providers or the HOPE Team.</li> </ul>
<b>CLOSING</b>		
Public Comment		<ul style="list-style-type: none"> <li>Ariel Nievas (Public Comment)</li> <li>Brenda Downy (Public Comment)</li> </ul>

		<ul style="list-style-type: none"> <li>▪ Clifton Glassy (Public comment)</li> <li>▪ Della Lopez (Public Comment)</li> <li>▪ Jane Jarlsberg (public Comment)</li> </ul>
Committee Member Announcements		<ul style="list-style-type: none"> <li>▪ No committee member announcements</li> </ul>
Adjournment		<ul style="list-style-type: none"> <li>▪ Being no further business to discuss, the meeting was adjourned at 11:25 a.m...</li> </ul>
Next Meeting		<ul style="list-style-type: none"> <li>▪ The next East Valley Regional Steering Committee meeting is scheduled for May 21, 2020 at 10:00 a.m. at the Sportsman Club 625 Sunburst Street, Joshua Tree, CA 92252</li> </ul>

#### February 27, 2020 Attendees:

LAST NAME	FIRST NAME	ORGANIZATION	PHONE NUMBER	EMAIL ADDRESS
Avilia	Dahlia	InnRoads-East Valley	909-644-3114	<a href="mailto:Dahlia.Avila@dbh.sbcounty.gov">Dahlia.Avila@dbh.sbcounty.gov</a>
Acosta	Cassidy	Harbage Consulting	951-523-7303	<a href="mailto:cassidy@harbageconsulting.com">cassidy@harbageconsulting.com</a>
Belford	Alyce	Mental Health Services	858-927-0360	<a href="mailto:Alyce.belford@mhs.inc">Alyce.belford@mhs.inc</a>
Bernal	Lorena	Catholic Charities	909-388-1239	<a href="mailto:lbernal@ccsbriv.org">lbernal@ccsbriv.org</a>
Breidenbach-Sterling	Debra	Town of yucca Valley	760-369-7207	<a href="mailto:dbreidenbach@yucca-valley.org">dbreidenbach@yucca-valley.org</a>
Coingdon	Stehani	Learn for Life & Autism	951-767-7363	<a href="mailto:Stephanic1948@gmail.com">Stephanic1948@gmail.com</a>
Cosgriff	Meghan	Aging & Adult Services	760-228-5398	<a href="mailto:mcosgriff@hss.sbcounty.com">mcosgriff@hss.sbcounty.com</a>
Dang	Tori	BBC InnRoads	909-453-5259	<a href="mailto:Tori.dang@hss.sabcounty.gov">Tori.dang@hss.sabcounty.gov</a>
Dowdy	Brenda	SBCSS Homeless Education Proj Mgr	909-366-2634	
Fournier	Paul	Mountain Homeless Coalition	909-307-4467	<a href="mailto:paulf@mnthomeless.com">paulf@mnthomeless.com</a>
Garcia	Beatrice	SBC Host	909-322-0227	<a href="mailto:Beatrice.garcia@dbh.sbcounty.gov">Beatrice.garcia@dbh.sbcounty.gov</a>
Garcia	Faviola	Dignity Health Community Hospital	909-806-1816	<a href="mailto:Faviola.garcia@dignityhealth.org">Faviola.garcia@dignityhealth.org</a>
Grassly	Clifton	InnRoads	909-664-3114	<a href="mailto:Clifton.grassly@dph.sbcounty.gov">Clifton.grassly@dph.sbcounty.gov</a>
Hamilton	Wayne	MUSD	760-401-0375	
Hernandez	Tom	OHS	909-386-8297	<a href="mailto:Tom.hernandez@dbh.sbcounty.gov">Tom.hernandez@dbh.sbcounty.gov</a>
Heywood	Melody	Yv Church of Nazarene	760-792-1641	<a href="mailto:Melodym6482@gmail.com">Melodym6482@gmail.com</a>
Jackman	Chris	Santa Fe Social Club	760-369-4057	<a href="mailto:cjackman@pacificclinics.org">cjackman@pacificclinics.org</a>
Jarlsberg	Jane	MBRCA/Haven	951-523-7303	
Johnson	Astrid	MB ARCH	760-861-6433	<a href="mailto:Skyviewfarm29@gmail.com">Skyviewfarm29@gmail.com</a>
Kirkland	Elizabeth	Valley Star	760-853-4888	<a href="mailto:ekirkland@starsinc.com">ekirkland@starsinc.com</a>
Leon-Bianchi	Magdalena Victoria	Fostering Kids for Life	909-562-8638	<a href="mailto:Justagirl1165@yahoo.com">Justagirl1165@yahoo.com</a>
Licata	Shelley	MB Haven	760-401-7495	<a href="mailto:slicata@pacwest.com">slicata@pacwest.com</a>
Lopez	Delia	Rolling Start, Inc.	909-890-9516	<a href="mailto:dlopez@rollingstart.com">dlopez@rollingstart.com</a>

McPherson	Tina	MB Haven/Homeless 101	760-285-0715	<a href="mailto:eastvalleyrsc@gmail.com">eastvalleyrsc@gmail.com</a>
Navaroo	Stephie	County of SB	909-236-4347	<a href="mailto:Stephenie.navarro@hss.sbcounty.gov">Stephenie.navarro@hss.sbcounty.gov</a>
Nievas	Ariel	First Institute Training & Management	773-344-7435	<a href="mailto:anievas@firstinstitute.com">anievas@firstinstitute.com</a>
Perry	Shonie	SBCSS – Homeless Ed	909-386-2914	<a href="mailto:Shonie.perry@sbcss.net">Shonie.perry@sbcss.net</a>
Thornburg	Jim	29 Palms	760-485-9620	<a href="mailto:jthornburg@20palms.org">jthornburg@20palms.org</a>
White	Cynthia	DBH	909-421-4612	<a href="mailto:cwhite@dbh.sbcounty.gov">cwhite@dbh.sbcounty.gov</a>
Quinones	Christopher	Senator Grove	661-706-0200	<a href="mailto:Christopher.quinones@sen.ca.gov">Christopher.quinones@sen.ca.gov</a>
Zepeda	Noe	InnRoads		<a href="mailto:Noe.zepeda@dbh.sbcounty.gov">Noe.zepeda@dbh.sbcounty.gov</a>

# HOMELESS HOUSING, ASSISTANCE AND PREVENTION PROGRAM (HHAP)

## PROGRAM GUIDANCE



Gavin Newsom, Governor  
Secretary Alexis Podesta, Council Chair

Updated January 28, 2020

## Homeless Housing, Assistance, and Prevention Program (HHAP) Program Guidance

The California Homeless Coordinating and Financing Council (HCFC) is pleased to announce the Homeless Housing, Assistance, and Prevention Program (HHAP) funding. HHAP is a block grant program designed to provide jurisdictions with one-time grant funds to support regional coordination and expand or develop local capacity to address their immediate homelessness challenges. Spending must be informed by a best-practices framework focused on moving homeless individuals and families into permanent housing and supporting the efforts of those individuals and families to maintain their permanent housing. The HHAP grant program is authorized by AB 101 (Chapter 159, Statutes of 2019), which was signed into law by Governor Gavin Newsom on July 31, 2019. This document provides an overview of the HHAP grant program, including timelines with key milestones and program deliverables.

### Available Funding

HHAP funding is divided into three categories for distribution.

Eligible Applicant	Funded Amount	Funding Determination
Continuum of Care (CoC) <i>[Part 1 of Division 31 of the HSC § 50218 (a)(1)]</i>	\$190,000,000	Based on each CoCs proportionate share of the state's total homeless population based on the homeless point-in time count.
City/City that is also a County, with a population of 300,000 or more, as of January 1, 2019. <i>[Part 1 of Division 31 of the HSC § 50218 (a)(2)]</i>	\$275,000,000	Based on the city's proportionate share of the total homeless population of the region served by the CoC within which the city is located, based on the homeless point-in time count.
County <i>[Part 1 of Division 31 of the HSC § 50218 (a)(3)]</i>	\$175,000,000	Based on the county's proportionate share of the total homeless population of region served by the CoC within which the county is located, based on the homeless point-in time count.

### Eligible Applicants

Eligible applicants who may apply for HHAP program funds are the CoCs, as identified by the United States Department of Housing and Urban Development (HUD), large cities (with populations of 300,000 or more), and counties. Successful applicants will be awarded HHAP program funds after entering into a contract with the Business, Consumer Services, and Housing Agency (BCSH). The eligible applicants will administer their own funds separately; however, they are expected to demonstrate regional coordination as outlined in the HHAP program guidance. One of the threshold requirements is that eligible applicants must submit a plan specifying alignment of funds and goals, strategies, and services, both short-term and long-term, to reduce homelessness and make it non-recurring.

For allocations made to the large cities and the counties, those cities and counties are the administrative entities. For allocations made directly to a CoC, the administrative entity means a unit of general-purpose local government (city, county or a city that is also a county), a Joint Powers Authority (JPA), or a nonprofit organization that has (1) previously administered federal

Department of Housing and Urban Development (HUD) CoC funds as the collaborative applicant pursuant to Section 578.3 of Title 24 of the Code of Federal Regulations, and (2) been designated by the CoC to administer program funds. For this application, CoC and administrative entity are used interchangeably.

## **Eligible Uses**

The HHAP program requires grantees to expend funds on evidence-based solutions that address and prevent homelessness among eligible populations. As stated in Health and Safety Code (HSC) § 50219(c)(1-8), funds shall be expended on any of the following:

- (1) Rental assistance and rapid rehousing;
- (2) Operating subsidies in new and existing affordable or supportive housing units, emergency shelters, and navigation centers. Operating subsidies may include operating reserves;
- (3) Incentives to landlords, including, but not limited to, security deposits and holding fees);
- (4) Outreach and coordination, which may include access to job programs, to assist vulnerable populations in accessing permanent housing and to promote housing stability in supportive housing;
- (5) Systems support for activities necessary to create regional partnerships and maintain a homeless services and housing delivery system particularly for vulnerable populations including families and homeless youth;
- (6) Delivery of permanent housing and innovative housing solutions such as hotel and motel conversions;
- (7) Prevention and shelter diversion to permanent housing; and
- (8) New navigation centers and emergency shelters based on demonstrated need. Demonstrated need for new navigation centers and emergency shelters shall be based on the following:
  - (a) The number of available shelter beds in the jurisdiction;
  - (b) The shelter vacancy rate in the summer and winter months;
  - (c) The percentage of exits from emergency shelters to permanent housing solutions; and
  - (d) A plan to connect residents to permanent housing.

In addition, HSC § 50218(b) states that grantees are required to use at least 8 percent of the program allocation for services that meet the specific needs for homeless youth populations.

## **Additional Eligible and Ineligible Uses**

HHAP program statute has additional mandates on eligible and ineligible uses of program funds. HSC § 50219(d) and (e):

- (1) Eligible applicants may use up to 5 percent of their program allocation on:
  - (a) Strategic homelessness plan, as defined in section 578.7(c) of Title 24 of the Code of Federal Regulations (CFR); and/or
  - (b) For infrastructure development to support coordinated entry systems and Homeless Management Information Systems (HMIS).



- (2) Eligible applicants shall not use more than 7 percent of their program allocation for administrative costs incurred by the city, county, or CoC to administer its program allocation. This does not include staff costs or other costs directly related to implementing or carrying out activities funded by the program allocation.

In addition, HSC § 50218(a)(5) states that program recipients shall not use HHAP program funding to supplant existing local funds for homeless housing, assistance, or prevention. The intent of HHAP program funds is to expand or increase services and housing capacity. HHAP funds cannot replace local funds that are committed to an existing or developing homeless assistance program. However, if funds previously supporting a service or project end or are reduced for reasons beyond the control of the grantee and services or housing capacity will be lost as a result of these funds ending, HHAP program funds may be used to maintain the service or program and are not considered supplanting. Examples include, but are not limited to, a time-limited city and/or county tax or one-time block grant, such as HEAP.

### **Reimbursement**

HHAP program funds should not generally be obligated or expended prior to the effective date of the standard agreement. However, Agency acknowledges there may be circumstances in which reimbursement is necessary to prevent or address homelessness in a given jurisdiction. When considering a reimbursement, the following requirements must be adhered to:

- (1) Reimbursement is not permitted for activities occurring prior to July 1, 2019.
- (2) Reimbursement shall not supplant existing local funds for homeless housing, assistance, or prevention.
- (3) Approval from HCFC must be obtained prior to authorizing reimbursement.
- (4) Capital improvement projects pertaining to emergency shelters and navigation centers are still required to demonstrate need. Eligible applicants are required to submit the following information for HCFC to review and approve or deny such projects:
  - (a) The number of available shelter beds in the jurisdiction;
  - (b) The shelter vacancy rate in the summer and winter months;
  - (c) The percentage of exits from emergency shelters to permanent housing solutions; and
  - (d) A plan to connect residents to permanent housing.

### **Pre-Application Notices Point-In-Time (PIT) Count**

HSC § 50216(j) states that a jurisdiction may elect to use their 2017 PIT count, instead of their 2019 PIT count, if they can demonstrate all of the following:

- (1) That a significant methodology change occurred between the 2017 and 2019 PIT counts;
- (2) That the significant change in methodology was based on an attempt to more closely align the count with HUD best practices; and,
- (3) That the change was undertaken in consultation with HUD representatives.

To expedite the release of the HHAP Notice of Funding Availability (NOFA) and application, HCFC is requesting eligible applicants who want to elect to use their 2017 PIT count, instead of their 2019 PIT count to determine their HHAP allocation, submit their request and supporting documentation on the forms provided by HCFC, on or before November 1, 2019. However, requests will be accepted until midnight on the day HUD releases the 2019 PIT count. Agency shall review and approve or deny all requests. The notice and forms can be found on the HCFC web-site at [www.bcsb.ca.gov/hcfc](http://www.bcsb.ca.gov/hcfc).

## **Redirection of Funds**

HCFC acknowledges there may be jurisdictions that want to redirect their HHAP program allocation to their partnering CoC, large city (if applicable), or county. Therefore, eligible applicants will be allowed to redirect their HHAP program allocation to the CoC, large city (if applicable), or county that serves the same region it is connected to in lieu of directly applying for their program allocation. The following requirements must be adhered to when redirecting funds:

- (1) The jurisdiction must redirect their entire HHAP program allocation to a single CoC, large city (if applicable), or county that serves the same region.
- (2) Redirected funds shall be used in the jurisdiction entitled to the funds or to provide regional housing or services that serve the population living in the jurisdiction entitled to the funds.
- (3) The eligible applicant receiving funds must clearly identify the intended use of the redirected funds in their program application.
- (4) The eligible applicant receiving funds must comply with the expenditure deadlines as stated in HSC § 50220(a-e). For example, if a large city receives funds from a county, the entire county program allocation must be contractually obligated by May 31, 2023. Funds not contractually obligated by this date would then revert to the CoC serving that region.
- (5) Eligible applicants who are giving and receiving the program allocation will also need to submit a binding resolution or agreement that redirects the funds from one entity to the other and is signed by both jurisdictions. Evidence of such an agreement/ resolution must be submitted by midnight on February 15, 2020.

HCFC is requesting any eligible applicants wishing to redirect their program allocation in this way to submit their intent to do so by November 1, 2019. Eligible applicants can decide to redirect funds up until February 15, 2020, when applications are due. Submitting an intent to redirect funds does not obligate the eligible applicant to redirect funds. However, once an application that includes redirected funds is submitted, changes cannot be made. The Intent to Redirect Program Allocation form that must be completed can be found at [www.bcsb.ca.gov/hcfc](http://www.bcsb.ca.gov/hcfc).

## **Expenditure Deadlines**

HHAP program funds must be fully expended by June 30, 2025, as stated in HSC § 50220(e). Funds not fully expended by this date must be returned to Agency and will revert to the General Fund. Obligation and expenditure deadlines for grantees are as follows:

**Counties:** Counties must contractually obligate their full program allocation on or before May 31, 2023. Any funds that are not contractually obligated by this date shall be reverted to the CoC that serves the county [HSC § 50220(a)(4)(A)(ii)]. Specific to Los Angeles County, funds that are not contractually obligated by this date shall be divided proportionately using the HHAP funding allocation formula among the four CoC's that serve Los Angeles County: City of Glendale CoC, City of Pasadena CoC, the City of Long Beach CoC, and the Los Angeles Homeless Services Authority.

Counties not obligating their full program allocation by this date are required to notify Agency on or before May 31, 2023, of the name of the CoC(s) in which the county is served, and the amount of program funds that will be reverted to the CoC(s). By June 30, 2023, the county shall provide Agency with evidence that the funds were transferred and submit an updated budget that clearly identifies the funds that were transferred.

**Example:**

As of May 31, 2023, a county grantee only contractually obligated 40% of their program allocation.

Date	Description
May 31, 2023	The county must notify Agency on or before May 31, 2023, of the name of the CoC(s) in which the county is served, and the amount of program funds that will be reverted to the CoC(s).
June 30, 2023	The county shall provide Agency with evidence that the funds were transferred and submit an updated budget that clearly identifies the funds that were transferred.

**CoCs and large cities:** CoCs and large cities must contractually obligate no less than 50% of program allocations on or before May 31, 2023. If less than 50% of program funds have been contractually obligated after May 31, 2023, the grantee shall not obligate or expend the difference of remaining funds within the 50% required obligation amount until the following occurs [HSC § 50220(a)(4)(B)(i-ii)]:

- (1) On or before June 30, 2023, the grantee must submit an alternative disbursement plan that includes an explanation for the delay and a plan to fully expend these funds by December 31, 2023. The grantee must submit an updated budget.
- (2) Agency must approve this alternative disbursement plan and will have until July 31, 2023 to review and approve or deny submitted plans.  
If the funds identified in the approved alternative disbursement plan are not fully expended by December 31, 2023, the funds shall be returned to Agency.

**Example:**

As of May 31, 2023, a CoC or large city grantee only contractually obligated 40% of their program allocation.

Date	Description
May 31, 2023	40% contractually obligated, 10% not obligated.
June 30, 2023	Submit an alternative disbursement plan to fully expend the 10% that was not contractually obligated by December 31, 2023.

July 31, 2023	Agency to review and approve or deny disbursement plans.
December 31, 2023	Remaining 10% of program funds not fully expended by this date shall be returned to Agency.

## Pre-Application Program Timeline

Beginning in October, the HHAP program team will begin the distribution of key program information and documents. These pre-application materials will help inform the local collaborative process and assist stakeholders as they plan their applications.

Date	Document	Description
October 2019	Program Guidance	The guidance document includes program details, application information, and program timelines.
October 2019-Ongoing	Technical Assistance	Outreach and technical assistance will be conducted by the HHAP team.
November 1, 2019	Submit request to use 2017 PIT count	Target date for eligible applicants to submit their request and justification to use their 2017 PIT count for their program allocation, though applicants have until midnight on the day HUD officially publishes the 2019 PIT count to submit the request
November 1, 2019	Submit intent to redirect HHAP program allocation	Target date for eligible applicants to notify HCFC of their interest in redirecting their program allocation and not apply directly for their HHAP program allocation, though applicants have until February 15, 2020 to decide
December 2019	Application Instructions	The application instructions will walk the applicant through the application process and the information needed to complete the application.
January 2020	HHAP Application Toolkit	The toolkit is designed to assist eligible applicants in completing the required application documents. The toolkit will contain answers to Frequently Asked Questions, the Application Narrative Tool, an Annual Budget Template, Government Tax Identification Number and STD 204 Payee Data Record forms, an Authorized Signatory Form, and a Promising & Evidence-Based Practices document to assist applicants in identifying promising and evidence-based eligible uses of grant funds.

## Application Timeline

HHAP applications will be accepted immediately upon release of the NOFA. Applications must be submitted and received by Agency no later than midnight on February 15, 2020. Agency will make award determinations for all HHAP program funds by April 1, 2020. Any funds not applied for and awarded by this date will be released for a second round NOFA on a date to be determined by Agency. If after the second round of awards, not all funds have been claimed by all administrative entities, Agency shall work with the Department of Finance to determine if any unallocated funds should revert to the General Fund.

Date	Document	Description
December 6, 2019	NOFA and Application released	Agency will release the NOFA and application prior to HUD releasing the official 2019 PIT count data.

December 20, 2019	2019 PIT count published	HUD publishes the official 2019 PIT count data.
December 20, 2019	Final date to submit request to use 2017 PIT count	Requests to use the 2017 PIT count must be submitted by midnight on the day HUD officially publishes the 2019 PIT count.
Expected in January 2020	HHAP program allocations published	Agency will publish the program allocations for each eligible applicant and identify if jurisdictions are using the 2017 or 2019 PIT count.
February 15, 2020	Final date to submit applications	Applications must be submitted by midnight on this date. Applications can be submitted immediately after the NOFA is opened and will be reviewed as they are received.
April 1, 2020	Final date to make award determinations	Agency will make award determinations on a rolling basis; however, all award determinations will be made by this date.

## Application Process

The HHAP application will be available through an online portal. The application portal will open the same day the NOFA is released. The application does not have a “save” feature and must be completed and submitted in one sitting. Once the application is successfully submitted, the applicant will receive a confirmation email that includes a copy of the application, a tracking number, and a checklist of documents to be submitted to HCFC. The applicant must reply to the email and attach all items listed on the checklist by midnight on February 15, 2020. The application will then be reviewed by HHAP program staff. The eligible applicant will be notified by HHAP program staff if the application is deemed complete or incomplete, along with next steps. Forms can be found on the HCFC web-site at [www.bcsch.ca.gov/hcfc](http://www.bcsch.ca.gov/hcfc).

## Application Required Documents

HHAP program funds are intended to support regional coordination and expand or develop local capacity to assist local jurisdictions in addressing their immediate homelessness challenges. Spending must be informed by a best-practices framework focused on moving homeless individuals and families into permanent housing and supporting the efforts of those individuals and families to maintain their permanent housing. Eligible applicants are required to submit a summary of how they will meet the requirements outlined in HSC § 50219(a)(1-9). HCFC will provide an application toolkit containing an application narrative tool that applicants may use to assist them in completing required application documents.

The application narrative must include the following:

- (1) Summary of Homelessness in the CoC, large city, or county:** Eligible applicants shall use the 2018 HUD [Longitudinal System Analysis](#) (LSA) and provide a summary of the data on demographics and characteristics of the homeless populations in the jurisdiction. CoCs shall make the LSA available to the large cities and counties. All applicants must submit an electronic copy of their LSA to HCFC. Large city and county applicants may also include additional information and data that is specific to the region they represent.



## **(2) Demonstration of regional coordination:**

- a. Coordinated entry:
  - i. For applicants that are CoCs, describe how the Coordinated Entry System (CES) currently functions. Include the entity responsible for operating the CES, additional procedures or processes developed to make all persons experiencing homelessness aware of the assessment and referral process to access available housing, including outreach to persons who may experience barriers to accessing the assessment and referral system. Clearly identify barriers or challenges to the CES and plans to address these barriers.
  - ii. For applicants that are large cities or counties, describe how the applicant interfaces with the CES. Clearly identify barriers or challenges to the coordinated system and plans to address these barriers.
- b. Applicants must describe their prioritization criteria and how CES, pursuant to 24 CFR 578.7(a)(8), is used for this process. HHAP funded projects shall align and comply with the core components of Housing First as defined in Welfare and Institutions Code § 8255(b).
- c. Applicants must describe how they have coordinated with their partnering CoC, large city (if applicable), and/or county to identify their share of the regional need to address homelessness and how the requested funds will help meet the jurisdiction's share of that need.
- d. Applicants must outline how they are involved in efforts to create sustainable, long-term housing solutions for people experiencing homelessness or at risk of homelessness. This may include connecting to and supporting the CoC, communicating and working along-side agencies responsible for city planning and zoning, working more effectively with housing developers and financial and legal service providers, fostering strong community partnerships, and developing or strengthening data and information sharing.

**(3) Resources Addressing Homelessness:** Applicants must describe their existing federal, state, and local programs and resources to address homelessness and how those resources are integrated or coordinated with applicants from overlapping jurisdictions (i.e. CoC, large city, and/or county). Applicants must also identify any gaps that exist in housing and homeless services for homeless populations in the jurisdiction and explain how HHAP funds, including youth set-aside funds, will complement existing funds to close the identified gaps.

**(4) Partners Addressing Homelessness:** Describe partners who are or will be working with the applicant on identified HHAP projects. If projects and/or partners have not been identified at the time of application, describe the process to include partners. Collaborative partners, at a minimum, should include representatives of local homeless service providers, homeless youth programs, law enforcement, behavioral health, county welfare departments, city and county public officials, educators, workforce development, community

clinics, health care providers, public housing authorities, and people with lived experiences of homelessness. If there are barriers to partnering, such as lack of key stakeholder entities, please explain and include a plan to address identified barriers.

**(5) Solutions to Address Homelessness:** Overview of the planning efforts to address homelessness. For applicants that submitted a strategic plan for CESH funding, identify the measurable goals from that strategic plan and how HHAP funding will directly impact those goals. For applicants that do not have a strategic plan or did not use CESH to develop a plan, identify measurable goals that HHAP will be expected to achieve. Agency may ask for additional justifications for identified goals.

**Examples of measurable goals:**

1. Decrease the percent of our jurisdiction's total homeless population that is unsheltered by 10 percentage points annually (baseline of 65% from 2018).
2. Reduce the number of people who become homeless for the first time across our jurisdiction by 20% annually (baseline of 2,000 households from 2018).
3. Increase the percent of successful shelter exits into permanent housing by 5 percentage points annually (baseline of 60%).

The following documents must be submitted by all eligible applicants for an application to be reviewed:

Document	Description
HHAP Application Narrative Tool	Applicants must submit a narrative which includes a description of how the applicant will meet HSC § 50219(a)(1-9).
Annual HHAP Budget Template	Applicants must submit an annual HHAP budget that includes how HHAP funds will be spent each year throughout the funding period.
Letter(s) of Support Tool	Applicants will be required to submit letters from applicants in overlapping jurisdictions (i.e. CoC, large city, and/or county) acknowledging and agreeing to regional collaboration as described in the application.
Redirection of Funds Documents (if applicable)	If redirecting funds, applicants must submit a binding resolution or agreement that redirects the funds from one entity to the other and is signed by both jurisdictions.
Authorized Signatory Form	This form identifies person(s) authorized to sign the standard agreement and other required financial forms.
Government Tax Identification Number (GovTIN) or Payee Data Record (STD 204)	Forms must be submitted to receive disbursement.

## Disbursement Process

HCFC is committed to disbursing HHAP funds in a timely manner. HHAP program funds will be disbursed within 90 days of the date the application is deemed complete. Once the application is deemed complete, HCFC will prepare and mail the award letter and standard agreement to the applicant/awardee within 30 days. The applicant/awardee will have up to 30 days to review and return the signed standard agreement and Request for Funds (RFF) form. Once HCFC

receives the signed standard agreement and RFF from the applicant/awardee, funds will be disbursed within 30 days.

## Reporting Requirements

As stated in HSC § 50221(a)(1-4), grantees will need to report on the following, as well as any additional information the agency deems appropriate or necessary:

- (1) An ongoing tracking of the specific uses and expenditures of any program funds broken out by eligible uses listed, including the current status of those funds.
- (2) The number of homeless individuals served by the program funds in that year, and a total number served in all years of the program, as well as the homeless population served.
- (3) The type of housing assistance provided, broken out by the number of individuals.
- (4) Outcome data for individual served through program funds, including the type of housing that an individual exited to, the percent of successful housing exits, and exit types for unsuccessful housing exits.

HCFC will include reporting requirements in the standard agreement executed prior to distribution of HHAP program funds to each CoC, large city, and county. The reporting template, including instructions and definitions will be provided by HCFC at a later date. In addition to the annual report, grantees will be required to submit a list of sub-recipient awards, which will include the name of the sub-recipient, the amount awarded, and the project type. The final report and list of sub-recipients will be posted on HCFC's web-site [HSC § 50217(e)(4)].

Annual reports must be submitted to Agency as stated below:

Date	Document
January 1, 2021	Annual Report #1
January 1, 2022	Annual Report #2
January 1, 2023	Annual Report #3
January 1, 2024	Annual Report #4
January 1, 2025	Annual Report #5
January 1, 2026	Final Report

## Monitoring

HCFC will use the annual reports submitted to ensure that grantees are on track to expend 100 percent of program funds by June 30, 2025. In addition to the reporting requirements above, it is expected that CoC's, large cities, and counties will provide direct oversight to recipients of HHAP funds. HCFC will include additional monitoring requirements in the standard agreement executed prior to distribution of HHAP program funds to each CoC, large city, and county.

## Contact the Program

HCFC will be providing ongoing technical assistance and training to support CoCs, large cities, and counties in successfully applying for and administering HHAP program funds. Additional



information regarding the HHAP program is available on the HCFC [website](#). To receive information releases regarding the HHAP program, please register for the program [listserv](#). If you have questions, please direct them to the HCFC inbox at [HCFC@BCSH.CA.GOV](mailto:HCFC@BCSH.CA.GOV).

## Definitions

Per HSC § 50216(a-q), below are the definitions for purposes of the HHAP program:

- a) “Agency” means the Business, Consumer Services, and Housing Agency.
- b) “Applicant” means a continuum of care, city, or county.
- c) “City” means a city or city and county that is legally incorporated to provide local government services to its population. A city can be organized either under the general laws of this state or under a charter adopted by the local voters.
- d) “Continuum of care” means the same as defined by the United States Department of Housing and Urban Development at Section 578.3 of Title 24 of the Code of Federal Regulations.
- e) “Coordinated Entry System” means a centralized or coordinated process developed pursuant to Section 578.7 of Title 24 of the Code of Federal Regulations, as that section read on January 10, 2019, designed to coordinate homelessness program participant intake, assessment, and provision of referrals. In order to satisfy this subdivision, a centralized or coordinated assessment system shall cover the geographic area, be easily accessed by individuals and families seeking housing or services, be well advertised, and include a comprehensive and standardized assessment tool.
- f) “Council” means the Homeless Coordinating and Financing Council created pursuant to Section 8257 of the Welfare and Institutions Code
- g) “Emergency shelter” has the same meaning as defined in subdivision (e) of Section 50801.
- h) “Homeless” has the same meaning as defined in Section 578.3 of Title 24 of the Code of Federal Regulations, as that section read on January 10, 2019.
- i) “Homeless Management Information System” means the information system designated by a continuum of care to comply with federal reporting requirements as defined in Section 578.3 of Title 24 of the Code of Federal Regulations. The term “Homeless Management Information System” also includes the use of a comparable database by a victim services provider or legal services provider that is permitted by the federal government under Part 576 of Title 24 of the Code of Federal Regulations.
- j) “Homeless point-in-time count” means the 2019 homeless point-in-time count pursuant to Section 578.3 of Title 24 of the Code of Federal Regulations. A jurisdiction may elect to instead use their 2017 point-in-time count if they can demonstrate that a significant methodology change occurred between the 2017 and 2019 point-in-time counts that was based on an attempt to more closely align the count with HUD best practices and undertaken in consultation with HUD representatives. A jurisdiction shall submit documentation of this to the agency by the date by which HUD’s certification of the 2019 homeless point-in-time count is finalized. The agency shall review and approve or deny a request described in the previous sentence along with a jurisdiction’s application for homeless funding.
- k) “Homeless youth” means an unaccompanied youth between 12 and 24 years of age, inclusive, who is experiencing homelessness, as defined in subsection (2) of Section 725 of the federal McKinney-Vento Homeless Assistance Act (42 U.S.C. Sec. 11434a(2)). “Homeless youth” includes unaccompanied youth who are pregnant or parenting.

- l) “Housing First” has the same meaning as in Section 8255 of the Welfare and Institutions Code, including all of the core components listed therein
- m) “Jurisdiction” means a city, city that is also a county, county, or continuum of care, as defined in this section
- n) “Navigation center” means a Housing First, low-barrier, service-enriched shelter focused on moving homeless individuals and families into permanent housing that provides temporary living facilities while case managers connect individuals experiencing homelessness to income, public benefits, health services, shelter, and housing.
- o) “Program” means the Homeless Housing, Assistance, and Prevention program established pursuant to this chapter.
- p) “Program allocation” means the portion of program funds available to expand or develop local capacity to address immediate homelessness challenges, in the amount of six hundred fifty million dollars (\$650,000,000).
- q) “Recipient” means a jurisdiction that receives funds from the agency for the purposes of the program.

## Master Program Timeline

Date	Action	Description
<b>Pre-Application Timeline</b>		
October 2019	Program Guidance	The guidance document includes program details, application information, and program timelines.
October 2019- Ongoing	Technical Assistance	Outreach and technical assistance will be conducted by the HHAP team.
November 1, 2019	Submit request to use 2017 PIT count	This is the target date for eligible applicants to submit their request and justification to use their 2017 PIT count for their program allocation.
November 1, 2019	Submit intent to redirect HHAP program allocation	Eligible applicants notify HCFC of their interest in redirecting their program allocation and not apply directly for their HHAP program allocation. Redirection of funds will be allowed until February 15, 2020.
December 2019	Application Instructions	Application instructions will walk the applicant through the application process and the information needed to complete the application.
January 2020	HHAP Application Toolkit	The toolkit is designed to assist eligible applicants in completing the required application documents. The toolkit will contain answers to Frequently Asked Questions, the Application Narrative Tool, an Annual Budget Template, GovTIN and STD 204 forms, an Authorized Signatory Form, and a Best Practices document to assist applicants in identifying promising and evidence-based eligible uses of grant funds.
January 2020	Frequently Asked Questions (FAQs) and Best Practices	The FAQs and Best Practices documents will include additional information and details about the program.
<b>Application, Award, and Disbursement Timeline</b>		
December 6, 2019	NOFA and Application released	Agency will release the NOFA and application prior to HUD releasing the official 2019 PIT count data.
December 20, 2019	2019 PIT count published	HUD publishes the official 2019 PIT count data.
December 20, 2019	Final date to submit request to use 2017 PIT count	Requests to use the 2017 PIT count must be submitted by midnight on the day HUD officially publishes the 2019 PIT count.
Expected January 2020	HHAP program allocations published	Agency will publish the program allocations for each eligible applicant and identify if jurisdictions are using the 2017 or 2019 PIT count.
February 15, 2020	Final date to submit applications	Applications must be submitted by midnight on this date. Applications can be submitted immediately after the NOFA is opened and will be reviewed as they are received.
April 1, 2020	Final date to make award determinations	Agency will make award determinations on a rolling basis; however, all award determinations will be made by this date.
<b>Reporting and Spending Timeline</b>		
January 1, 2021	Annual Report Due	First annual report must be submitted to HCFC on or before this date. Reports are due every January 1, with a final report due January 1, 2026.
May 31, 2023	HHAP program allocations to be contractually obligated	<b>Counties:</b> 100% of program allocation <b>must</b> be contractually obligated. <b>CoCs and large cities:</b> 50% of program allocation <b>must</b> be contractually obligated. **see expenditure deadlines section for details**

June 30, 2023	CoC and large cities must submit an alternative disbursement plan to Agency	CoCs and large cities that <b>did not</b> contractually obligate 50% of their program allocation must submit an alternative disbursement plan **see expenditure deadlines section for details**
June 30, 2023	Counties must submit proof of program funds to be reverted to the CoC	Counties that <b>did not</b> contractually obligate 100% of program funds must revert remaining funds to the CoC that serves the county. **see expenditure deadlines section for details**
July 31, 2023	Agency to review and approve or deny alternative disbursement plans	Agency will review and approve or deny alternative disbursement plans.
December 31, 2023	Funds identified in an approved alternative disbursement plan must be fully expended	CoCs and large cities with an approved alternative disbursement plan must provide evidence these identified funds have been fully expended. Unspent funds must be returned to Agency **see expenditure deadlines section for additional details**
June 30, 2025	HHAP program allocations to be fully expended	HHAP program funds must be fully expended by the grantee, sub-grantees and/or contractors by this date. **The grantee will have until the final reports are due to pay out all invoices by sub-grantees and/or contractors**

# 2020 SAN BERNARDINO COUNTY

## Homeless Count and Subpopulation Survey Final Report



April 2020

# **San Bernardino County 2020 Homeless Count and Subpopulation Survey: Final Report**

## **Acknowledgements**

The San Bernardino County Homeless Partnership wishes to thank all of the individuals and organizations that contributed to the preparation, implementation, and success of the 2020 Point-In-Time Count and Subpopulation Survey. Such an endeavor would not be possible without the collaboration and efforts of many volunteers, community groups, faith- and community-based organizations, county departments, city representatives and staff, homeless service providers, law enforcement and elected officials. Your hard work, time and dedication to ending homelessness are greatly appreciated.

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California Department of Transportation  
California State University – San Bernardino  
Church for Whosoever – Apple Valley  
Church of Latter Day Saints – Redlands  
City of Big Bear Lake  
City of Barstow  
City of Chino  
City of Chino Hills  
City of Colton  
City of Fontana  
City of Grand Terrace  
City of Highland  
City of Loma Linda  
City of Needles  
City of Montclair  
City of Ontario  
City of Rancho Cucamonga  
City of Redlands  
City of Rialto  
City of San Bernardino  
City of Twentynine Palms  
City of Upland  
City of Victorville  
City of Yucaipa

ESRI  
Family Assistance Program  
Good Shepherd Lutheran Church – Yucaipa  
Mercy House – Ontario  
Morongo Basin Haven  
Mountain Homeless Coalition  
New Hope Village  
San Bernardino County Administrative Office  
San Bernardino County Board of Supervisors  
San Bernardino County Council of Governments  
San Bernardino County Department of Behavioral Health  
San Bernardino County Child Support Services  
San Bernardino County Human Resources  
San Bernardino County Information Services Department  
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## Table of Contents

	Page
I. Executive Summary	7
Unsheltered Persons	9
Sheltered Persons	14
Next Steps and Recommendations	16
II. Background Information	22
When was the count conducted?	22
Who was counted?	22
Who was not counted?	22
Who carried out the Count	23
III. Methodology	25
IV. Unsheltered Subpopulation Summaries	33
Appendix A: Comparison of Total Number of Persons Counted in 2019 to 2020 by City	42
Appendix B: Findings for Each Jurisdiction for Unsheltered Adults Only	43
Appendix C: Percent of Unsheltered Adults Who Were Surveyed by Jurisdiction	110

## I. Executive Summary

There were 3,125 persons who were counted as homeless on Thursday, January 23, 2020. The previous homeless count and subpopulation survey was completed in 2019 when 2,607 persons were counted. A comparison of the last two counts reveals that

- 518 more persons were counted in 2020, which represents an increase of 19.9%;
- 470 more persons were counted as unsheltered in 2020 when compared to the unsheltered count in 2019, which represents an increase of 24.5%; and
- 48 more persons were counted as sheltered in 2020 when compared to the sheltered count in 2019, which represents an increase of 7.0%.

Table 1. Comparison of 2019 and 2020 Homeless Counts

	Sheltered	Unsheltered	Total
2019 Homeless Count	687	1,920	2,607
2020 Homeless Count	735	2,390	3,125
<b>Difference:</b>	<b>+48 (7.0%)</b>	<b>+470 (24.5%)</b>	<b>+518 (19.9%)</b>

The following table provides a breakdown of the total number of sheltered and unsheltered persons counted in 2020 by jurisdiction.

Table 2. Total Number of Sheltered and Unsheltered Adults and Children by Jurisdiction

Jurisdiction	Sheltered		Unsheltered	Total
	Shelter	Transitional Hg		
Adelanto	0	13	11	24
Apple Valley	7	0	24	31
Barstow	3	27	78	108
Big Bear City/Sugarloaf	0	0	12	12
Big Bear Lake	2	0	0	2
Bloomington	0	0	19	19
Cajon Canyon	0	0	0	0
Chino	0	0	31	31
Chino Hills	0	0	2	2
Colton	0	0	136	136
Crestline	0	0	22	22
Fontana	0	0	116	116

Jurisdiction	Sheltered		Unsheltered	Total
	Shelter	Transitional Hg		
Grand Terrace	0	0	5	5
Hesperia	7	6	19	32
Highland	0	0	78	78
Joshua Tree	0	5	54	59
Lake Arrowhead	0	0	11	11
Landers	0	0	2	2
Lenwood	0	0	0	0
Loma Linda	0	24*	27	51
Lytle Creek	0	0	0	0
Mentone/Crafton	0	0	0	0
Montclair	0	0	54	54
Morongo Valley	0	5	0	5
Muscoy	0	0	24	24
Needles	0	0	16	16
Ontario	14	14	74	102
Phelan/Pinion Hills	0	0	2	2
Rancho Cucamonga	3	3	48	54
Redlands	45	0	141	186
Rialto	0	0	115	115
Running Springs	0	0	1	1
San Bernardino	183	50	823	1,056
Twentynine Palms	17	0	28	45
Upland	0	0	44	44
Victorville	132	21	298	451
West Cajon Valley	0	0	0	0
Yermo	0	0	0	0
Yucaipa	4	0	13	17
Yucca Valley	8	19	44	71
County-wide or Unknown	112	11	18	141
<b>Total:</b>	<b>537</b>	<b>198</b>	<b>2390</b>	<b>3,125</b>

\*Beds are a Safe Haven.

Table 3 notes that nearly three-fourths (72.6%) or 2,270 of the 3,125 homeless adults and children were counted within eight cities that include Barstow, Colton, Fontana, Ontario, Redlands, Rialto, San Bernardino, and Victorville. These eight cities accounted for three-fourths

(74.5%) of the total unsheltered population as well as nearly three-fourths (70.2%) of persons counted in shelters and transitional housing including a safe haven program.

Table 3. Jurisdictions with Largest Number of Homeless Persons

Jurisdiction	Sheltered		Unsheltered	Total
	Shelter	Transitional Hg		
County	537	198	2390	3,125
Barstow	3	27	78	108
Colton	0	0	136	136
Fontana	0	0	116	116
Ontario	14	14	74	102
Redlands	45	0	141	186
Rialto	0	0	115	115
San Bernardino	183	50	823	1,056
Victorville	132	21	298	451
<b>Total:</b>	<b>377</b>	<b>112</b>	<b>1781</b>	<b>2,270</b>

### Unsheltered Persons

Of the 3,125 persons counted in 2020, 2,390 or more than three-fourths (76.5%) were unsheltered, which is defined by the U.S. Department of Housing and Urban Development (HUD) as

“An individual or family who lacks a fixed, regular, and adequate nighttime residence, meaning: (i) An individual or family with a primary nighttime residence that is a public or private place not designed for or ordinarily used as a regular sleeping accommodation for human beings.”

HUD also requires that the total number of unsheltered and sheltered adults be broken down by various subpopulations including age, gender, race, and ethnicity. Of the 2,390 unsheltered persons counted, 2,361 were adults, 8 were unaccompanied youth under age 18, and 21 were children under age 18 in families.

## Gender

The following table provides a breakdown by gender for adults, unaccompanied youth under age 18, and children in families under age 18. HUD requires the summary to consist of men, women, transgender, and gender non-conforming (i.e., not exclusively male or female).

Nearly three-fourths (71.5%) of adults and children were male and more than two-thirds (27.8%) were female.

Table 4. Breakdown by Gender (n=2,390)

	Adults		Children in Families		Unaccompanied Youth Under Age 18	
	#	%	#	%	#	%
Male	1,688	71.5	10	47.6	3	37.5
Female	656	27.8	11	52.4	4	50.0
Transgender	3	0.1	0	0.0	0	0.0
Gender Non-Conforming	14	0.6	0	0.0	1	12.5
<b>Total:</b>	<b>2,361</b>	<b>100</b>	<b>21</b>	<b>100</b>	<b>8</b>	<b>100</b>

## Ethnicity

Table 5 offers a breakdown by ethnicity. HUD requires the summary to consist of Hispanics or Latinos and non-Hispanics or Latinos.

Nearly one-third (30.4%) of adults and children were Hispanic or Latino.

Table 5. Breakdown by Ethnicity (n=2,390)

	Adults		Children in Families		Unaccompanied Youth Under Age 18	
	#	%	#	%	#	%
Hispanic or Latino	718	30.4	7	33.3	3	37.5
Non-Hispanic or Latino	1,643	69.6	14	66.7	5	62.5
<b>Total:</b>	<b>2,361</b>	<b>100</b>	<b>21</b>	<b>100</b>	<b>8</b>	<b>100</b>

## Race

Table 6 provides a breakdown by race. It is important to note that instructions from HUD were to include Hispanics or Latinos in the race categories listed below because the designation “Hispanic or Latino” does not denote race.

Table 6. Breakdown by Race (n=2,390)

	Adults		Children in Families		Unaccompanied Youth Under Age 18	
	#	%	#	%	#	%
American Indian or Alaska Native	57	2.4	1	4.8	0	0.0
Asian	18	0.8	0	0.0	0	0.0
Black or African American	505	21.4	6	28.6	0	0.0
Native Hawaiian or Other Pacific Islander	17	0.7	0	0.0	0	0.0
White	1,345	57.0	11	52.3	5	62.5
Other	419	17.7	3	14.3	3	37.5
<b>Total:</b>	<b>2,361</b>	<b>100</b>	<b>21</b>	<b>100</b>	<b>8</b>	<b>100</b>

## Age

The next table offers a breakdown by age for adults and unaccompanied children under age 18.

Table 7. Breakdown by Age for Adults and Unaccompanied Children under Age 18 (n=2,390)

Adults & Unaccompanied Children Under Age 18	#	%
Under Age 18	29	1.2
Age 18 – 24	166	6.9
Age 25 – 39	827	34.6
Age 40 – 49	553	23.2
Age 50 – 54	335	14.0
Age 55 – 61	307	12.8
Age 62+	173	7.3
<b>Total:</b>	<b>2,390</b>	<b>100</b>



## Other Subpopulations

Table 8 provides a breakdown of other subpopulations for adults and unaccompanied children under age 18.

Table 8. Breakdown by Subpopulations (n=2,361)

Subpopulations:	#	%
Chronically Homeless Adults	691	29.3
Families including Chronically Homeless Families*	14	**
Persons w/HIV/AIDS	21	0.8
Persons w/Mental Health Problems	440	18.6
Substance Users	497	21.1
Unaccompanied Women	640	27.1
Veterans***	185	7.8
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	88	5.8

\*Families:

- Of the 14 families, 3 were chronically homeless that included 4 adults and 4 children.
- The total number of adults in the 14 families was 18 and represents 0.8% of the total adult population of 2,361.

\*\*14 families consisted of 18 adults and 21 children.

\*\*\*Veterans:

- 40.2% or 74 veterans were chronically homeless Individuals.

## Other Survey Questions

### Questions Asked in 2019 and 2020

There were additional questions that were added to the survey that were shaped by local stakeholders. The questions are noted below. Volunteers were able to elicit responses from 1,517 adults.

### First Time Homeless

Did you become homeless for the first time during the past 12 months?

- 28.6% or 434 of the 1,517 adults stated “yes.”

### Chronic Health Condition

Has a doctor or other medical professional ever told you that you have a chronic health condition that is life-threatening such as heart, lung, liver, kidney or cancerous disease?

- 20.4% or 310 of the 1,517 adults stated “yes.”

### Released from Prison or Jail

Were you released from prison or jail during the past 12 months?

- 22.8% or 346 of the 1,517 adults stated “yes.”

## Sheltered Persons

Of the 3,125 persons counted in 2020, 735 persons or 23.5% were sheltered. Among the 735 sheltered persons, 537 were counted in shelters or received a motel voucher and 198 were counted in transitional housing programs, including a safe haven program. HUD states that persons living in shelters or transitional housing programs (including safe haven programs) on the night of the count must be included in the homeless count and subpopulation survey.

As required by HUD, the sheltered count included the number of persons and households sleeping in emergency shelters (including seasonal shelters) and transitional housing programs that were listed on the Housing Inventory Chart (HIC). In addition, any persons staying in hotels or motels as a result of receiving a voucher from a social service agency were included in the sheltered count per HUD's instructions if the voucher program was listed on the HIC.

HUD also requires that the total number of sheltered persons be broken down by pre-designated subpopulations. The total number of sheltered persons by the pre-designated subpopulations for 2020 are listed in the table below.

The Homeless Inventory Count (HIC) was submitted by the Office of Homeless Services (OHS) staff to HUD in April 2018. Prior to the homeless count, the HIC was specifically undated to include any new programs or exclude any programs no longer operational by OHS staff and Key Person Task Force members. A few changes were made to the HIC prior to the count.

HUD encourages the use of Homeless Management Information Services (HMIS) data to generate sheltered counts and subpopulation data for programs with 100% of beds participating in HMIS. Therefore, HMIS was used to gather the total number of occupied beds and the number of persons for each subpopulation. A "Data Collection Instrument" was used to collect the total number of occupied beds and the number of persons for each subpopulation for non-participating HMIS programs and for HMIS participating agencies that do not have their HMIS data complete and correct. The same questions used to collect subpopulation data through HMIS were used for the data collection instrument. Thus, sheltered count data for all sheltered programs was gathered either through a data collection sheet or HMIS.

The following table provides a breakdown of the sheltered population (735 adults and children) by the subpopulations required by HUD.

Table 9. Sheltered Population by Subpopulations

Subpopulation	Number	Percent
American Indian or Alaska Native	15	2.04
Asian	6	<1
Black/African American	232	31.5
Chronically Homeless Families (# of families)	1	<1
Chronically Homeless Families (total persons)	2	<1
Chronically Homeless Individuals	59	8.03
Chronically Homeless Veteran Individuals	25	3.40
Don't Know (Race)	4	<1
Female	381	51.84
Hispanic/Latino	314	42.7
Households (total number)	483	65.71
Male	353	48.03
Multiple Races	43	5.85
Native Hawaiian or Other Pacific Islander	3	<1
Non-Hispanic/Latino	421	57.28
Number of Persons in Households	735	100
Persons Over Age 24	453	61.63
Persons with HIV/AIDS	11	1.50
Persons with Mental Health Problems	88	11.97
Persons with Substance Abuse Problems	38	5.17
Refused to Answer Race	7	<1
Refused to Answer Ethnicity	0	0
Transgender	1	<1
Unaccompanied Women	175	24
Veterans	51	7
Victims of Domestic Violence	59	8
White	425	57.8
Youth Ages 18 – 24	44	6
Youth Under Age 18-Households w/only children	10	1.36

\*There were 483 households that made up the total number of sheltered persons, which was 735. Number and percentage are not cumulative.

## **Next Steps and Recommendations**

This section outlines 11 steps that the San Bernardino County Continuum of Care should take to help end homelessness. These steps are aligned with several evidence-based and best practices that have helped achieve unprecedented decreases in the total number of homeless persons, particularly among families, chronic homeless persons, and veterans across the country.

The 11 steps/recommendations include:

### **1. Recognize the Recent Evolution of Homelessness as a Human Services Crisis**

The recent destructive evolution of local homelessness should be recognized as a human services crisis that must be met with a wide-range of human services that mitigate primary factors that contribute to persons languishing homeless on the streets. Factors include:

- Managing life-threatening illnesses while living on the streets;
- Coping with progressive end-stage diseases leading to terminal illnesses;
- Aging on the streets;
- declining mental illnesses.

### **2. Create and Coordinate a County Strike Force Team**

A Strike Force Team should be created and coordinated to care for treat life-threatening illnesses, progressive end-stage diseases leading to terminal illnesses, aging, and declining mental illness. Strike Force Team members should include the following county departments:

- Public Health;
- Behavioral Health;
- Aging and Adult Services;
- Transitional Assistance;
- Children and Family Services;
- Sheriff's Department HOPE Team;
- Office of Homeless Services.

Strike Force Team should meet on an on-going basis to coordinate efforts.

### **3. Augment Strike Force Team**

The Strike Force Team should be augmented by a wide-range of public and private organizations that includes coordination with city homelessness resources and designated staff, and health, mental health, aging, family, and children private sector service providers.

### **4. Encourage each city to adopt its unsheltered homeless count numbers as baseline numbers.**

Each city should be encouraged to adopt the results of the unsheltered homeless count in its jurisdiction as noted in Appendix A. After the cities adopting their numbers, each city should be encouraged to implement the other steps below.

### **5. Increase the Number of Permanent Supportive Housing Units.**

Each jurisdiction should consider increasing its number of permanent supportive housing units in order to meet the needs of those homeless persons with disabling conditions who were counted within its neighborhoods. These persons are noted by jurisdiction in Appendix A and include persons with mental illness, substance abuse, and physical disabilities. Jurisdictions with significant numbers of chronic homeless persons, veterans, and persons recently released from correctional institutions after serving a court-mandated sentence should also consider increasing their number of permanent supportive housing units. Increases in units should be based on evidence-based practices to ensure success.

Permanent Supportive Housing provides long-term affordable rental housing and a broad range of on-site and/or off-site wrap-around supportive services. The goal is to increase independent living skills of residents who pay no more than 30% of their monthly income for rent so that they can maintain their housing. Those persons without permanent disabling conditions may ultimately become self-sufficient while living in affordable housing and may eventually pay 100% of their rent and may or may not need supportive services.

### **6. Set an annual quantifiable number of permanent supportive housing units to be developed based on the number of unsheltered chronically homeless individuals identified in the recent Point-in-Time homeless count, Homeless Management Information System (HMIS), and Coordinated Entry System (CES)**

An annual quantifiable number of permanent supportive housing units should be set based on the number of unsheltered chronically homeless households in the recent Point-in-Time homeless count, Homeless Management Information System (HMIS), and Coordinated Entry

System (CES). Once annual numbers have been set, progress towards achieving each year's goal should be reported regularly.

#### Persons with Life-threatening Chronic Health Conditions

Particular attention should be given to those persons who are languishing on the streets and who have life-threatening chronic health conditions. During the recent point-in-time count, persons counted were asked "Has a doctor or other medical professional ever told you that you have a chronic health condition that is life-threatening such as heart, lung, liver, kidney or cancerous disease? As noted on page 13, 310 unsheltered persons or 24.4% of all unsheltered adults surveyed stated "yes."

#### Persons Aging on the Streets

Particular attention should also be given to persons aging on the streets. There is a significant number of persons who are aging on the streets.

In 2020, the number of persons counted as unsheltered who were age 55+ was 480. In 2019, the number of persons counted as unsheltered who were age 55+ was 422. In 2018, the number of persons counted as unsheltered who were age 55+ was 246. This represents an increase of 234 persons age 55+ between 2018 and 2020 or 95.1%.

According to emergent research in this area, the growth of elder homelessness can be attributed to the aging of existing chronically homeless individuals. Thus, it is important to target the needs of older adults experiencing homelessness by making sure that housing is accessible to persons with disabilities and that transportation to medical or healthcare appointments is available.

#### Persons Recently Released from Correctional Institutions

Particular attention should also be given to persons recently released from correctional institutions since realignment has resulted in thousands of prisoners being released or transferred to county jails. As noted on page 13, nearly one-fourth (22.8%) of persons surveyed answered "yes" when asked if they were released from a correctional institution such as a jail or prison during the past 12 months after serving a court-ordered sentence.

Permanent supportive housing for ex-offenders should be based on evidence-based practices that have resulted in optimal outcomes for homeless ex-offenders reentering communities. These practices include the provision of housing with appropriate wrap-around services such as substance abuse counseling and treatment and life coping skills that help ex-offenders

successfully transition into local communities. These practices also include a clear path to career development and/or employment and reunification with family members including children.

Optimal outcomes include reductions in recidivism and recurrence of homelessness. The chances of recidivism significantly lessen when offenders are re-engaged with family members and in particular with their children. The chances of recidivism also significantly lessen when offenders develop marketable skills that lead to on-going employment. Employment also encourages ex-offenders to take the initial steps to reunite with family members. The chances of ex-offenders becoming homeless again also significantly lessen with on-going employment and efforts to foster relationships with family members after reunification.

**7. Prioritize through the Coordinated Entry System the most vulnerable and frail persons who are languishing on the streets including those with life-threatening health conditions and/or who are aging on the streets**

The most vulnerable and frail persons who are languishing on the streets should be prioritized for permanent supportive housing through the Coordinated Entry System (CES). Such persons should include those with life-threatening health conditions and/or who are aging on the streets.

Related language in the written standards and the policy and procedures for the CES should be updated to reflect this prioritization.

**8. Completely align with a Housing First model and low barrier approach for chronically homeless individuals and families consistent with federal, state, and local approaches.**

Aligning a coordinated system with a Housing First and low barrier approach will help chronically homeless households obtain and maintain permanent affordable housing, regardless of their service needs or challenges, by removing barriers that hinder them from obtaining and maintaining permanent affordable housing.

Chronically homeless persons can achieve stability in permanent housing, regardless of their service needs or challenges, if provided with appropriate levels of services. Through this approach, barriers are removed that have hindered homeless persons from obtaining housing such as too little income or no income; active or history of substance use; criminal record, with exceptions for state-mandated restrictions, and history of having been or currently a victim of domestic violence (e.g., lack of a protective order, period of separation from abuser, or law enforcement involvement). Furthermore, through this approach barriers that have hindered homeless persons from maintaining housing are removed, such as failure to participate in



supportive services; failure to make progress on a service plan; loss of income or failure to improve income; and fleeing domestic violence.

**9. Completely align with a rapid rehousing and low barrier approach for non-chronically homeless individuals and families.**

Aligning a coordinated system with a rapid rehousing and low barrier approach will help non-chronically homeless households obtain and maintain permanent affordable housing regardless of their service needs or challenges by removing barriers that hinder them from obtaining and maintaining permanent affordable housing.

Rapid rehousing assistance helps individuals and families quickly exit homelessness to permanent housing. Rapid rehousing assistance is offered without preconditions (such as employment, income, absence of criminal record, or sobriety), and the resources and services provided are typically tailored to the unique needs of the household. The core components of a rapid rehousing program include housing identification services, financial assistance for rent and move-in, and accompanying case management and supportive services. While the program has all three-core components available, it is not required that a household utilize them all.

**10. Align the current homeless services delivery system with a goal of ending homelessness among unaccompanied women.**

Unaccompanied women experiencing homelessness often present with complex histories of cumulative trauma exposure, substance use, mental illness, and chronic disease among other conditions and circumstances. However, despite evidence that housing along with supportive services is the best intervention to end homelessness, continuums of care across the country have yet to identify the nature of specific interventions through a gender lens. Identifying interventions that benefit and maximize women's access to services as well as housing with supportive services is an overdue priority. Trauma-informed care should be a top priority.

There is room for innovation. Identifying factors that promote housing retention and housing stability among women is highly encouraged. This includes interventions aligned with a Housing First approach that work best to support the ultimate goals of housing, promotion of wellbeing, and the promotion of thriving or human flourishing for women who have experienced homelessness.

## **11. Increase Rapid Rehousing Assistance**

Efforts to rapidly rehouse households should include a focus on households living in vehicles. The 2020 homeless count and survey included the question, “Where did you sleep last night.” Nearly 200 households slept in a car, truck, van, or RV that was in disrepair.

As it was stated before, Rapid rehousing assistance helps individuals and families quickly exit homelessness to permanent housing. Rapid rehousing assistance is offered without preconditions (such as employment, income, absence of criminal record, or sobriety), and the resources and services provided are typically tailored to the unique needs of the household. The core components of a rapid re-housing program include housing identification services, financial assistance for rent and move-in, and accompanying case management and supportive services. While a rapid re-housing program has all three-core components available, it is not required that a household utilize them all.

## **II. Background Information**

HUD, as part of its requirements for local jurisdictions to continue to receive continuum of care funding for homeless persons, asks local jurisdictional applicants to conduct a “one-day point-in-time” homeless count every other year during the last 10 days of January. The County of San Bernardino is one of approximately 400 jurisdictions that submit an annual application to HUD for continuum of care funding.

### **When was the count conducted?**

The homeless count was conducted on the streets during the hours of 6 a.m. and 10 a.m. on January 23, 2020. The count was also conducted on the same day in shelters and transitional housing programs throughout the county for persons who slept in these programs beginning the night before.

HUD does allow counting under certain circumstances such as hard-to-reach and remote places up to a week after the count as long as persons were asked if they were homeless on the day of the count and a unique identifier is used to prevent duplication. A limited amount of counting occurred during the Monday and Tuesday following the count in a few hard-to-reach and remote places. Persons were asked if they were homeless on the day of the count and a unique identifier was used to prevent duplication as described in the Methodology section below.

### **Who was counted?**

Per HUD’s instructions, a person was considered homeless, and thus counted, only when he/she fell within the HUD-based definition by residing in one of the places described below:

- In places not meant for human habitation, such as cars, parks, sidewalks, and abandoned buildings;
- In an emergency shelter; and
- In transitional housing for homeless persons.

### **Who was not counted?**

Per HUD’s instructions, a person was not considered homeless if the person resided in one of the following places noted below

- Medical facilities, such as hospitals, psychiatric facilities, and nursing homes;
- Jails, prisons or juvenile detention facilities;
- Chemical dependency facilities, such as substance abuse treatment facilities and detox centers;

- Foster care homes or foster care group homes.

Also, per HUD's instructions, children identified by McKinney-Vento Homeless Coordinators at schools as homeless should not be counted. Children may be counted during the count if they live in an emergency shelter or transitional housing program, or if they are unsheltered.

Lastly, HUD does not consider the following persons to be homeless—persons who are “doubled up,” or persons who are “near homelessness”—but considers them to be at risk of becoming homeless. Thus, such persons were not included in the homeless count.

The County of San Bernardino, like many other counties, has a substantial number of households that are at risk of becoming homeless. The Census Bureau noted that 18 percent or nearly 132,000 households consisting of about 400,000 residents in San Bernardino County were living below the poverty level as reported in the 2018 American Community Survey. Also, according to the U.S. Census Bureau, there were more than 120,000 households consisting of about 400,000 persons (nearly one of every five residents) in San Bernardino County who were members of a household whose annual income was less than \$25,000 in 2018. There were approximately 65,000 households consisting of approximately 200,000 persons whose annual income was less than \$15,000 a year.

Many of these persons can become homeless because of social structural issues such as increases in rent, loss of jobs, and rising health care costs. In addition, personal experiences such as domestic violence, physical disabilities, mental illness, and substance abuse can cause members of a low-income household or an entire household to become homeless. Often, one or more of these experiences factor into a household's homelessness experience.

### **Who carried out the count?**

The homeless count and subpopulation survey was a joint effort of the San Bernardino County Homeless Partnership, the San Bernardino County Office of Homeless Services, and the Institute for Urban Initiatives. Approximately 600 community volunteers were recruited to implement the count and subpopulation survey. As noted in the Acknowledgements section of this report, there were nearly 30 agencies that contributed staff time and office space for training and deployment of counters and there were 24 law enforcement agencies that provided their time, knowledge, and expertise concerning locations of homeless persons. Also, there were nearly 30 additional agencies that helped with the planning process, including the San Bernardino County Information Services Department, which created maps to guide counters.

**The San Bernardino County Homeless Partnership (SBCHP)** was formed to provide a more focused approach to issues of homelessness within the County. Its primary purpose is to develop a countywide public and private partnership and to coordinate services and resources to end homelessness in San Bernardino County. The Partnership consists of community and faith-based organizations, educational institutions, non-profit organizations, private industry, and federal,

state, and local governments. SBCHP was developed to promote a strong collaboration between agencies to direct the planning, development, and implementation of the County's 10-year Strategy to end chronic homelessness. The Partnership provides leadership in creating a comprehensive countywide network of service delivery to the homeless and near-homeless families and individuals through facilitating better communication, planning, coordination, and cooperation among all entities that provide services and/or resources to relieve homelessness.

**The San Bernardino County Office of Homeless Services (OHS)** serves as a “clearinghouse” of homeless issues for all County departments. Any homeless issues encountered by County staff can be referred to this office for resolution. OHS staff plays a vital role in the San Bernardino County Homeless Partnership as the administrative support unit to the organization. OHS insures that the vision, mission and goals of the Partnership are carried into effect.

**The Institute for Urban Initiatives** consists of several community-based and faith-based institutes that respond to the economic, housing, and social needs of neighborhoods, cities, and counties from local community, regional, national, international, and faith-based perspectives and has completed over 50 assessments for local government and private organizations throughout Southern California that have focused on affordable housing, business development and education for micro-businesses, fair housing, homelessness, migrant farming, and street vending. For more information visit [www.urban-initiatives.org](http://www.urban-initiatives.org).

### III. Methodology

#### Unsheltered Count and Subpopulation Survey

As in past years, the following activities were conducted: 1) organizing the count and subpopulation survey; 2) coordinating the count and subpopulation survey; 3) implementing the count and subpopulation survey; and 4) analyzing the sub-population data. However, the third activity, implementing the count and subpopulation survey, significantly changed as described in sub-section 3 below. Also, the fourth activity, analyzing the sub-population data, significantly changed as a result of a much lower number of completed surveys compared to past years as described in sub-section 4 below.

#### **1. Organizing the Count and Subpopulation Survey**

Organizing the count consisted of the following four activities: a) the county was divided into organizational regions; b) the organizational regions were divided into planning communities; c) the planning communities were divided into implementation areas; and d) the implementation areas were divided into count zones.

##### **a. County was Divided into Organizational Regions**

The County was divided into the following organizational regions:

- **West Valley** which consisted of the area west of the City of San Bernardino including the cities of Chino, Chino Hills, Colton, Fontana, Montclair, Ontario, Rancho Cucamonga, Rialto, Upland, and the surrounding unincorporated areas.
- **East Valley** which consisted of the City of San Bernardino and all areas south and east including the cities of Grand Terrace, Highland, Loma Linda, Redlands, Twenty-nine Palms, Yucaipa, Yucca Valley, and the surrounding unincorporated communities along with the San Bernardino Mountain communities.
- **High Desert** which consisted of the area north of the San Bernardino Mountains including the cities of Adelanto, Apple Valley, Barstow, Hesperia, Needles, Victorville and the surrounding unincorporated communities.

##### **b. Organizational Regions were Divided into Planning Communities**

Each of the three Organizational Regions was divided into 20 planning communities of incorporated cities and/or unincorporated jurisdictions to plan and implement the activities below. The County consists of 24 incorporated cities and over three dozen unincorporated communities. However, not all of these cities and counties were included in the 20 planning communities because they were determined by key persons as not having any homeless persons

who live, congregate, or receive services. Table below lists the incorporated cities and unincorporated communities within each of the 20 planning communities.

#	Community Planning Area	Incorporated Cities & Unincorporated Communities
1	Barstow	City of Barstow and the unincorporated communities of Baker, Fort Irwin, Lenwood, Searles Valley, and Yermo.
2	Big Bear Region	City of Big Bear Lake and the unincorporated communities of Big Bear City, Crestline, Lake Arrowhead, and Running Springs.
3	Chino	City of Chino
4	Chino Hills	City of Chino Hills
5	Colton	City of Colton
6	Fontana	City of Fontana and the unincorporated communities of Bloomington and Lytle Creek.
7	Grand Terrace	City of Grand Terrace
8	High Desert	Cities of Adelanto, Apple Valley, Hesperia, Victorville, and the unincorporated communities of Lucerne Valley, Mountain View Acres, Oak Hills, Phelan, Pinon Hills, Silver Lake, Spring Valley Lake, and Wrightwood.
9	Highland	City of Highland
10	Loma Linda	City of Loma Linda
11	Montclair	City of Montclair
12	Morongo Basin	Cities of Twentynine Palms and Yucca Valley and the unincorporated communities of Homestead Valley, Joshua Tree, and Morongo Valley.
13	Needles	City of Needles and the unincorporated communities of Big River and Bluewater.
14	Ontario	City of Ontario
15	Rancho Cucamonga	City of Rancho Cucamonga
16	Redlands	City of Redlands and the unincorporated community of Mentone.
17	Rialto	City of Rialto
18	San Bernardino	City of San Bernardino and the unincorporated community of Muscoy.
19	Upland	City of Upland and the unincorporated community of San Antonio Heights.
20	Yucaipa	City of Yucaipa and the unincorporated community of Oak Glen.

### **c. Planning Communities were Divided into Implementation Areas**

Each of the Planning Communities was divided into Implementation Areas, which were designated as Red, Yellow, or Green Areas according to the definitions below.

- **Red Areas** were defined as implementation areas where there are no homeless persons as determined by local community representatives and stakeholders;

Red areas included those areas that are either remote and/or uninhabitable, which were primarily small rural communities that are spread throughout the desert and mountain regions of the county.

- **Yellow Areas** were defined as implementation areas where only professional outreach workers might go. These areas may prove too difficult to cover and/or unsafe for volunteer counters, such as community representatives or stakeholders, in their effort to count and survey homeless persons. Immediately prior to, or immediately after the count, local professional representatives involved in the homeless count such as law enforcement or street outreach workers verified if homeless persons lived in these areas and determined the number of homeless persons who were included in the count;
- **Green Areas** were defined as implementation areas where homeless persons can be found as determined by local community representatives.

All of the incorporated cities in the county, along with significant areas within their surrounding unincorporated territory, were identified by local key person teams as Green Areas.

### **d. Implementation Areas were Divided into Count Zones**

Implementation Areas that were designated as Green Areas were divided into Count Zones. Teams of Counters were deployed to designated count zones within each of the Green Areas. Teams of Counters were not deployed to Yellow or Red Areas.

## **2. Coordinating the Count and Subpopulation Survey**

Coordinating the count and subpopulation survey included implementing the following activities in each local Planning Community: 1) establishing a key-persons' team; 2) distinguishing areas within the planning community where homeless people live; 3) identifying places where homeless people live within the identified areas; 4) identifying places where homeless people receive social services; 5) raising public awareness and community involvement; and Implementing the Count and Subpopulation Survey.



**a. Establishing a Community Key-Persons' Team**

A Community Key Person Team was established for each planning community and consisted of representatives from public and private organizations who were knowledgeable about homelessness and where homeless persons live. Such key persons included representation from business, civic, educational, faith-based, law enforcement, local government, neighborhood, and nonprofit organizations. Homeless and persons with lived experience were also encouraged to join.

**b. Distinguishing Implementation Areas within the Planning Community**

Each Community Key-Persons' Team distinguished implementation areas within their planning community where homeless people could be found. Such areas included a quadrant or section of a city or unincorporated area or an entire neighborhood. Those sections of the planning community where homeless persons could be found were designated as Green Areas. Conversely, those sections where homeless persons are known not to live or spend time were designated Red Areas.

**c. Identifying Verifiable Places where Homeless People Live/Congregate**

Each Community Key Person Team also identified specific locations where homeless people live and/or congregate within their designated Green Areas. Such places included abandoned buildings, commercial areas, parks, sidewalks, vacant lots and vehicles. Known encampments were also specifically identified within Green Areas. Other places included a whole neighborhood or a specific length of a street. Such information remains confidential.

**d. Identifying Places where Homeless People Receive Social Services**

Each Community Key Person Team also identified non-residential locations and/or programs where homeless people go to receive social services and other forms of assistance. Programs included locations that distributed packaged food and/or clothing, serve meals, and provide shower or laundry services, including those operated by faith-based organizations. Other program sites included those that were known to provide domestic violence, health care, mental health care, substance abuse, transportation, and veteran services for homeless persons.

**e. Raising Public Awareness and Community Involvement**

The primary purpose of raising public awareness and community involvement was to recruit volunteers to help implement the count in each planning community. Volunteers were recruited both locally and countywide from a wide-range of sources including city and county employees, homeless service providers, other social service agencies, non-profit organizations, faith-based institutions, local businesses, civic organizations, educational institutions, currently and formerly homeless individuals and other interested community stakeholders.

Flyers and other materials were developed for distribution at community meetings and forums, media outlets and various public facilities, service locations, churches, college campuses, and other public locations. A project website was established with general project information and volunteer outreach materials. Volunteer registration was also promoted through the web site during the months leading up to the day of the count.

Community involvement included creating teams of volunteers to count homeless persons in designated Green zones. Teams included persons who were involved in community service or interested in community service. Teams also included persons who had considerable exposure as well as little exposure to homelessness.

### **3. Implementing the Count and Subpopulation Survey**

After a pilot program was conducted in the Morongo Basin in 2018, the decision was made to transition from a paper survey to a digital survey County-wide in 2019 using Esri's ArcGIS software platform. The 2019 and 2020 Homeless Point-in-Time Count was a configuration of Survey 123 for ArcGIS and Operations Dashboard for ArcGIS that was used by the County's Office of Homeless Services in partnership with the Information Services Department to conduct the 2020 homeless count and survey.

The Homeless Point-in-Time Count solution included the following applications:

- Homeless count survey, which included nearly 30 questions to meet HUD requirements concerning the collection of data for designated subpopulations and to meet local requests for additional information about the homeless population;
- Homeless count dashboard, which was used to monitor results of a Point-in-Time Count in real time;
- Homeless count results application that provided for instant viewing of data and tables that detailed point-in-time results.

Rather than fill out surveys using a pen, paper, and clipboard, volunteers instead used Survey123 for ArcGIS. The digital survey form was designed to simplify the surveyor's experience; only relevant questions were displayed based on the answers already entered, eliminating the need for surveyors to devote time and effort to determine which questions to ask, and resulting in a simpler linear surveying experience.

Additional logic was built into the form to perform calculations behind-the-scenes. For example, the form combined the answers from a subset of questions to determine whether the respondent met HUD's definition of chronically homeless, and calculated the result instantly as the survey

was completed. Extensive testing was conducted to ensure the various combinations of factors all successfully calculated to a correct result. These calculations allowed for real-time monitoring of such metrics as the count was taking place using an Operations Dashboard, and ultimately eliminated the need for them to be calculated after the count was completed.

An added benefit of using digital surveys was the capture of location information. When a survey was conducted, the GPS location of the surveyor's mobile device was captured, providing a geographic location of where the survey took place, and opening up opportunities for mapping and analyses not possible in previous years. (For safety and privacy reasons, location information was not captured for surveys of sheltered homeless persons.) Upon completion of the count, the data were examined and scrubbed to remove any invalid records, such as practice surveys submitted before the official start of the count. Steps were also taken to ensure that duplicate records – instances where the same individual was surveyed more than once in the same location – were identified and removed.

### ***Two Significant Changes***

There were two significant changes that took place again this year when compared to past years as a result of the activities noted above. One was targeted mapping and the other was closer monitoring of undercounted areas.

#### **Targeted mapping**

The use of the ESRI application provided for the instant pinpoint mapping of homeless individuals on the day of the count, which was a methodological change from previous years in which mapping of homeless concentrations was pre-determined. This contributed to the assigned areas being more thoroughly canvassed than in past years and to potentially counting more homeless individuals.

Locations of homeless persons and encampments from the HOPE Team Homeless Contact app were layered on the printout maps given to teams of volunteer counters, which was also done last year.

Maps of zones and specific areas within jurisdictions were provided again this year to teams of volunteer counters and included the known locations provided by key persons within the jurisdictions. Maps included known locations from the HOPE Team Homeless Contact app. These locations are the result of professional HOPE Team members mapping homeless persons that they assist throughout the year.

The zone maps given to teams of volunteers this year were created by:

- creating a map of a jurisdiction;
- marking the known locations of homeless persons provided by key persons within the jurisdiction;
- marking the known locations from the HOPE Team Homeless Contact app.

The known locations from the HOPE Team Homeless Contact app were pinpoint locations. For example, a pinpoint could be behind a building or between buildings. This helped guide teams of volunteers to more exact locations within their zone this year.

### **Closer monitoring of undercounted areas**

As previously noted, the ESRI Survey 123 app provided the ability for a homeless count dashboard, which was used to monitor results of the Point-in-Time Count in real-time. This provided instant viewing of data points on the dash board in the command center during the time of the count. Each data point represented a household counted.

If data points did not appear in areas where homeless persons were known to live during the day of the count, volunteers were sent to the area to count and persons counted were included in the total count if they were not previously counted.

If data points did not appear in areas where homeless persons were known to live, professional outreach workers were sent there the next day to these areas and persons counted were included in the total count if they were not counted the day before. HUD allows for next day counting based upon two conditions: 1) any homeless persons encountered have to be asked if they were homeless on the day of the count and 2) a unique identifier has to be created for that person.

A unique identifier was created for all persons counted on the day of the count and the day after the count. If the same unique identifier appeared twice it was assumed that it was the same person; also, a person was only included once in the total count if the person stated “yes” when asked “if they were homeless on the day of the count,” which was Thursday, January 23<sup>rd</sup>.

## **4. Analyzing the subpopulation data**

Only adults and unaccompanied teenage children who are counted are surveyed, accompanied children in families were not. Of the 2,369 adults and unaccompanied teenage children counted, 1,517 or 66.3% were surveyed and 844 or 33.7% were observed. Counters were instructed that if they believed there was a safety issue, or if a person was sleeping, or if a person refused to be

interviewed, they were to record “no” in the digital survey form for question 4, which was “Are you able to interview this person” and then to give the best guess-estimate for questions 5 – 8, which asked for gender, age, ethnicity, and race.

The current observation rates of 36.9% in 2019 and 33.7% in 2020 are much higher than in past years, which had observation rates of 20% or lower. As a result, representatives of the San Bernardino Continuum of Care conferred with HUD regarding the much higher observation rate for this year and how best to determine the number of the HUD required subpopulations that CoCs have to report to HUD. HUD recommended a stratified extrapolation, which was done.

***NOTE: Stratified extrapolation was only used to determine subpopulations and not the total number of unsheltered persons, which was solely based on the number of adults surveyed and observed (2,361).***

Stratified extrapolation focused on determining the numbers within the 844 observed adults that were chronically homeless, veterans, had mental illness, had a substance use disorder, and had HIV/AIDS. HUD requires CoCs to submit this subpopulation information and Congress requires HUD to use this information to help provide nationwide estimates of homelessness in the Annual Homeless Assessment Report (AHAR), which is a report that HUD is required to submit to Congress.

Following HUD’s instructions, stratified extrapolation involved:

- determining how many of the 2,361 adults were surveyed in each city and unincorporated area;
- calculating the percent of surveyed adults for each of the subpopulations based on their answers for each city and unincorporated area;
- applying the same percent of surveyed adults for each of the subpopulations to the 844 observed adults after determining how many of the 844 adults were observed in each city and unincorporated area.

For example, if in a given city, 30% of the adults surveyed were chronically homeless, the same percentage was applied to the adults observed in the given city. In other words, if 100 persons were counted as unsheltered in the given city and 60% were surveyed and 40 percent were observed, 30% of the 60% would equal 18 chronically homeless adults and 30% of the 40% would equal 12 chronically homeless persons for a total of 30 chronically homeless adults, which is 30% of the 100 adults who were either surveyed or observed.

#### **IV. Unsheltered Subpopulation Summaries**

This section provides a breakdown of each of the unsheltered subpopulations listed below. The analysis only includes the responses of those persons surveyed within each subpopulation. Others were only observed because volunteer counters felt unsafe or a homeless person was sleeping. Only adults are included in the responses because most of the survey questions asked for information that do not relate to children.

Unsheltered subpopulations include:

- Veterans;
- Chronically homeless;
- Seniors age 62+; and
- Youth ages 18 – 24.

## Veterans

127 of the total of 185 veterans were surveyed.

Table 10. Unsheltered Veterans (n=127)

Demographic Information	Number	Percent
Gender:		
Male	112	88.2
Female	13	10.2
Transgender	1	0.8
Gender Non-Conforming (i.e. not exclusively male or female)	1	0.8
Don't Know or No Recorded Answer	0	0.0
Age:		
18 to 24	2	1.6
25 – 39	20	15.7
40 – 49	20	15.7
50 – 54	25	19.7
55 – 61	31	24.4
62+	29	22.8
Ethnicity:		
Hispanic or Latino	21	16.5
Race:		
African American or Black	26	20.5
American Indian or Alaska Native	3	2.4
Asian	1	0.8
Native Hawaiian or Pacific Islander	2	1.6
White	77	60.6
Multiple Races or Other	16	12.6
Don't Know	2	1.6
Became Homeless for First Time During Past 12 Months:	28	22.0
Chronically Homeless:	51	40.2
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	37	29.1

Demographic Information	Number	Percent
HIV/AIDS:	1	0.8
Physical Disability That Seriously Limits Ability to Live Independently:	40	31.5
Developmental Disabilities:	6	4.7
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	38	29.9
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	29	22.8
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	7	5.5
Released from Correctional Institutions During Past Year:	21	16.5
Monthly Income:		
No Monthly Income	74	58.3
\$1 - \$250	14	11.0
\$251 - \$500	4	3.1
\$501 - \$1,000	18	14.2
More Than \$1,000	17	13.4
No Recorded Answer	0	0.0



## Chronically Homeless Adults

633 of the total of 691 chronically homeless adults were surveyed.

Table 11. Unsheltered Chronically Homeless Adults (n=633)

Demographic Information	Number	Percent
Gender:		
Male	428	67.6
Female	202	31.9
Transgender	2	0.3
Gender Non-Conforming (i.e. not exclusively male or female)	0	0.0
Don't Know or No Recorded Answer	1	0.2
Age:		
18 to 24	51	8.1
25 – 39	193	30.5
40 – 49	135	21.3
50 – 54	86	13.6
55 – 61	115	18.2
62+	53	8.4
Ethnicity:		
Hispanic or Latino	184	29.1
Race:		
African American or Black	105	16.6
American Indian or Alaska Native	30	4.7
Asian	7	1.1
Native Hawaiian or Pacific Islander	4	0.6
White	367	58.0
Multiple Races or Other	107	16.9
Don't Know	13	2.1
Became Homeless for First Time During Past 12 Months:	133	21.0
Veteran Status:	51	8.1
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	185	29.2

Demographic Information	Number	Percent
HIV/AIDS:	19	3.0
Physical Disability That Seriously Limits Ability to Live Independently:	243	38.4
Developmental Disabilities:	65	10.3
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	285	45.0
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	322	50.9
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	45	7.1
Released from Correctional Institutions During Past Year:	174	27.5
Monthly Income:		
No Monthly Income	397	62.7
\$1 - \$250	86	13.6
\$251 - \$500	32	5.1
\$501 - \$1,000	84	13.3
More Than \$1,000	30	4.7
No Recorded Answer	4	0.6

## Seniors Age 62+

139 of the total of 173 seniors were surveyed.

Table 12. Unsheltered Seniors Age 62+ (n=139)

Demographic Information	Number	Percent
Gender:		
Male	107	77.0
Female	31	22.3
Transgender	0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)	1	0.7
Ethnicity:		
Hispanic or Latino	35	25.2
Race:		
African American or Black	22	15.8
American Indian or Alaska Native	6	4.3
Asian	1	0.7
Native Hawaiian or Pacific Islander	1	0.7
White	92	66.2
Multiple Races or Other	14	10.1
Don't Know	3	2.1
Became Homeless for First Time During Past 12 Months:	34	24.5
Chronically Homeless:	53	38.1
Veteran Status	29	20.9
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease	40	28.8
HIV/AIDS	0	0.0
Physical Disability That Seriously Limits Ability to Live Independently:	53	38.1
Developmental Disabilities:	4	2.9

Demographic Information	Number	Percent
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	24	17.3
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	15	10.8
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	9	6.5
Released from Correctional Institutions During Past Year:	10	7.1
Monthly Income:		
No Monthly Income	50	36.0
\$1 - \$250	14	10.1
\$251 - \$500	4	2.9
\$501 - \$1,000	45	32.4
More Than \$1,000	25	18.0
Unknown	1	0.7

## Youth Ages 18 – 24

119 of the total of 166 youth ages 18 - 24 were surveyed.

Table 13. Unsheltered Youth Ages 18 - 24 (n=119)

Demographic Information	Number	Percent
Gender:		
Male	80	67.2
Female	39	32.8
Transgender	0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0.0
Ethnicity:		
Hispanic or Latino	48	40.3
Race:		
African American or Black	24	20.2
American Indian or Alaska Native	4	3.4
Asian	0	0.0
Native Hawaiian or Pacific Islander	1	0.8
White	46	38.7
Multiple Races or Other	38	31.9
Don't Know	6	5.0
Became Homeless for First Time During Past 12 Months:	39	32.8
Chronically Homeless:	51	42.9
Veteran Status	2	1.7
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	8	6.7
HIV/AIDS:	0	0.0
Physical Disability That Seriously Limits Ability to Live Independently:	8	6.7
Developmental Disabilities:	2	1.7

Demographic Information	Number	Percent
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	31	26.1
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	49	41.2
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	3	2.5
Released from Correctional Institutions During Past Year:	34	28.6
Monthly Income:		
No Monthly Income	82	68.9
\$1 - \$250	17	14.3
\$251 - \$500	11	9.2
\$501 - \$1,000	5	4.2
More Than \$1,000	3	2.5
Unknown	1	0.8

## Appendix A:

### Comparison of Total Number of Persons Counted in 2019 to 2020 by City

City	2019	2020	Difference	
			#	%
Adelanto	14	24	+10	+71.4
Apple Valley	23	31	+8	+34.8
Barstow	62	108	+46	+74.2
Big Bear Lake	39	12	-27	-69.2
Chino	23	31	+8	+35.8
Chino Hills	4	2	-2	-50
Colton	58	136	+78	+134
Fontana	94	116	+22	+23.4
Grand Terrace	1	5	+4	+400
Hesperia	24	32	+8	+33.3
Highland	72	78	+6	+8.3
Loma Linda	25	51	+26	+104
Montclair	24	54	+30	+25
Needles	29	16	-13	-44.8
Ontario	128	102	-26	-20.3
Rancho Cucamonga	58	54	-4	-6.9
Redlands	183	186	+3	-1.6
Rialto	133	115	-18	-13.5
San Bernardino	890	1,056	+166	+18.6
Twentynine Palms	40	45	+5	+12.5
Upland	58	44	-14	-24.1
Victorville	333	451	+118	+35.4
Yucaipa	16	17	+1	+6
Yucca Valley	72	71	-1	-1.4

**Appendix B:**

**Findings for Each Jurisdiction for  
Unsheltered Adults**



## Adelanto

Total Number of Unsheltered Adults: 11

Of the 11 persons counted, volunteers were able to administer 10 surveys.

Demographic Information		n=10	
Gender:		Number	Percent
Male		7	70.0
Female		3	30.0
Transgender		0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)		0	0.0
Don't Know or No Recorded Answer		0	0.0
Age:			
18 to 24		1	10.0
25 – 39		4	40.0
40 – 49		1	10.0
50 – 54		3	30.0
55 – 61		0	0.0
62+		1	10.0
Ethnicity:			
Hispanic or Latino		3	30.0
Race:			
African American or Black		4	40.0
American Indian or Alaska Native		0	0.0
Asian		0	0.0
Native Hawaiian or Pacific Islander		0	0.0
White		4	40.0
Multiple Races or Other		1	10.0
Don't Know		1	10.0
Became Homeless for First Time During Past 12 Months:		2	20.0
Chronically Homeless:		3	30.0
Veteran Status:		2	20.0

Demographic Information	n=10	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	1	10.0
HIV/AIDS:	0	0.0
Physical Disability That Seriously Limits Ability to Live Independently:	3	30.0
Developmental Disabilities:	0	0.0
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	0	0.0
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	2	20.0
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	1	10.0
Released from Correctional Institutions During Past Year:	1	10.0
Monthly Income:		
No Monthly Income	6	60.0
\$1 - \$250	2	20.0
\$251 - \$500	1	10.0
\$501 - \$1,000	0	0.0
More Than \$1,000	1	10.0
No Recorded Answer	0	0.0

## Apple Valley

Total Number of Unsheltered Adults: 24

Of the 24 persons counted, volunteers were able to administer 20 surveys.

Demographic Information	n=20	
Gender:	Number	Percent
Male	14	70.0
Female	6	30.0
Transgender	0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0.0
Don't Know or No Recorded Answer	0	0.0
Age:		
18 to 24	4	20.0
25 – 39	9	45.0
40 – 49	4	20.0
50 – 54	0	0.0
55 – 61	2	10.0
62+	1	5.0
Ethnicity:		
Hispanic or Latino	2	10.0
Race:		
African American or Black	4	20.0
American Indian or Alaska Native	2	10.0
Asian	0	0.0
Native Hawaiian or Pacific Islander	0	0.0
White	12	60.0
Multiple Races or Other	2	10.0
Don't Know	0	0.0
Became Homeless for First Time During Past 12 Months:	8	40.0
Chronically Homeless:	8	40.0
Veteran Status:	1	5.0

Demographic Information	n=20	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	5	25.0
HIV/AIDS:	0	0.0
Physical Disability That Seriously Limits Ability to Live Independently:	6	30.0
Developmental Disabilities:	1	5.0
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	3	15.0
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	5	25.0
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	1	5.0
Released from Correctional Institutions During Past Year:	14	70.0
Monthly Income:		
No Monthly Income	12	60.0
\$1 - \$250	5	25.0
\$251 - \$500	0	0.0
\$501 - \$1,000	2	10.0
More Than \$1,000	1	5.0
No Recorded Answer	0	0.0

## Barstow

Total Number of Unsheltered Adults: 78

Of the 78 persons counted, volunteers were able to administer 45 surveys.

Demographic Information	n=45	
Gender:	Number	Percent
Male	30	66.7
Female	15	33.3
Transgender	0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0.0
Don't Know or No Recorded Answer	0	0.0
Age:		
18 to 24	2	4.4
25 - 39	19	42.2
40 – 49	7	15.6
50 – 54	4	8.9
55 – 61	6	13.3
62+	7	15.6
Ethnicity:		
Hispanic or Latino	10	22.2
Race:		
African American or Black	5	11.1
American Indian or Alaska Native	0	0.0
Asian	0	0.0
Native Hawaiian or Pacific Islander	0	0.0
White	31	68.9
Multiple Races or Other	6	13.3
Don't Know	3	6.6
Became Homeless for First Time During Past 12 Months:	7	15.6
Chronically Homeless:	19	42.2
Veteran Status:	4	8.9

Demographic Information	n=45	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	5	11.1
HIV/AIDS:	1	2.2
Physical Disability That Seriously Limits Ability to Live Independently:	4	8.9
Developmental Disabilities:	3	6.7
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	9	20.0
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	9	20.0
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	1	2.2
Released from Correctional Institutions During Past Year:	11	24.4
No Monthly Income:	34	75.6
\$1 - \$250	1	2.2
\$251 - \$500	0	0.0
\$501 - \$1,000	5	11.1
More Than \$1,000	5	11.1
No Recorded Answer	0	0.0

## Big Bear City

Total Number of Unsheltered Adults: 12

Of the 12 persons counted, volunteers were able to administer 8 surveys.

Demographic Information	n=8	
Gender:	Number	Percent
Male	5	62.5
Female	3	37.5
Transgender	0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0.0
Don't Know or No Recorded Answer	0	0.0
Age:		
18 to 24	1	12.5
25 - 39	0	0.0
40 – 49	4	50.0
50 – 54	1	12.5
55 – 61	0	0.0
62+	2	25.0
Ethnicity:		
Hispanic or Latino	1	12.5
Race:		
African American or Black	0	0.0
American Indian or Alaska Native	1	12.5
Asian	0	0.0
Native Hawaiian or Pacific Islander	0	0.0
White	7	87.5
Multiple Races or Other	0	0.0
Don't Know	0	0.0
Became Homeless for First Time During Past 12 Months:	0	0.0
Chronically Homeless:	4	50.0
Veteran Status:	0	0.0

Demographic Information	n=8	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	2	25.0
HIV/AIDS:	0	0.0
Physical Disability That Seriously Limits Ability to Live Independently:	2	25.0
Developmental Disabilities:	0	0.0
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	3	37.5
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	1	12.5
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	2	25.0
Released from Correctional Institutions During Past Year:	3	37.5
Monthly Income:		
No Monthly Income	4	50.0
\$1 - \$250	1	12.5
\$251 - \$500	1	12.5
\$501 - \$1,000	2	25.0
More Than \$1,000	0	0.0
No Recorded Answer	0	0.0



## Big Bear Lake

Total Number of Unsheltered Adults: 0

Of the 0 persons counted, volunteers were able to administer 0 surveys.

Demographic Information	n=0	
Gender:	Number	Percent
Male	0	0.0
Female	0	0.0
Transgender	0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0.0
Don't Know or No Recorded Answer	0	0.0
Age:		
18 to 24	0	0.0
25 - 39	0	0.0
40 – 49	0	0.0
50 – 54	0	0.0
55 – 61	0	0.0
62+	0	0.0
Ethnicity:		
Hispanic or Latino	0	0.0
Race:		
African American or Black	0	0.0
American Indian or Alaska Native	0	0.0
Asian	0	0.0
Native Hawaiian or Pacific Islander	0	0.0
White	0	0.0
Multiple Races or Other	0	0.0
Don't Know	0	0.0
Became Homeless for First Time During Past 12 Months:	0	0.0
Chronically Homeless:	0	0.0
Veteran Status:	0	0.0

Demographic Information	n=0	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	0	0.0
HIV/AIDS:	0	0.0
Physical Disability That Seriously Limits Ability to Live Independently:	0	0.0
Developmental Disabilities:	0	0.0
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	0	0.0
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	0	0.0
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	0	0.0
Released from Correctional Institutions During Past Year:	0	0.0
Monthly Income:		
No Monthly Income	0	0.0
\$1 - \$250	0	0.0
\$251 - \$500	0	0.0
\$501 - \$1,000	0	0.0
More Than \$1,000	0	0.0
No Recorded Answer	0	0.0

## Bloomington

Total Number of Unsheltered Adults: 19

Of the 19 persons counted, volunteers were able to administer 10 surveys.

Demographic Information	n=10	
Gender:	Number	Percent
Male	8	80.0
Female	2	20.0
Transgender	0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0.0
Don't Know or No Recorded Answer	0	0.0
Age:		
18 to 24	0	0.0
25 – 39	1	10.0
40 – 49	1	10.0
50 – 54	0	0.0
55 – 61	7	70.0
62+	1	10.0
Ethnicity:		
Hispanic or Latino	3	30.0
Race:		
African American or Black	0	0.0
American Indian or Alaska Native	1	10.0
Asian	0	0.0
Native Hawaiian or Pacific Islander	1	10.0
White	7	7.0
Multiple Races or Other	1	10.0
Don't Know	0	0.0
Became Homeless for First Time During Past 12 Months:	2	20.0
Chronically Homeless:	3	30.0
Veteran Status:	2	20.0

Demographic Information	n=10	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	3	30.0
HIV/AIDS:	0	0.0
Physical Disability That Seriously Limits Ability to Live Independently:	3	30.0
Developmental Disabilities:	2	20.0
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	3	30.0
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	3	30.0
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	1	10.0
Released from Correctional Institutions During Past Year:	2	20.0
Monthly Income:		
No Monthly Income	5	50.0
\$1 - \$250	2	20.0
\$251 - \$500	1	10.0
\$501 - \$1,000	2	20.0
More Than \$1,000	0	0.0
No Recorded Answer	0	0.0

## Chino

Total Number of Unsheltered Adults: 31

Of the 31 persons counted, volunteers were able to administer 24 surveys.

Demographic Information	n=24	
Gender:	Number	Percent
Male	16	66.7
Female	8	33.3
Transgender	0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0.0
Don't Know or No Recorded Answer	0	0.0
Age:		
18 to 24	1	4.2
25 – 39	6	25.0
40 – 49	7	29.2
50 – 54	2	8.3
55 – 61	3	12.5
62+	5	20.8
Ethnicity:		
Hispanic or Latino	8	33.3
Race:		
African American or Black	5	20.8
American Indian or Alaska Native	1	4.2
Asian	0	0.0
Native Hawaiian or Pacific Islander	0	0.0
White	16	66.7
Multiple Races or Other	1	4.2
Don't Know/Refused	1	4.2
Became Homeless for First Time During Past 12 Months:	6	25.0
Chronically Homeless:	5	20.8
Veteran Status:	3	12.5

Demographic Information	n=24	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	4	16.7
HIV/AIDS:	1	4.2
Physical Disability That Seriously Limits Ability to Live Independently:	4	16.7
Developmental Disabilities:	1	4.2
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	1	4.2
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	1	4.2
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	2	8.3
Released from Correctional Institutions During Past Year:	5	20.8
Monthly Income:		
No Monthly Income	11	45.8
\$1 - \$250	6	25.0
\$251 - \$500	5	20.8
\$501 - \$1,000	1	4.2
More Than \$1,000	1	4.2
No Recorded Answer	0	0.0

## Chino Hills

Total Number of Unsheltered Adults: 2

Of the 2 persons counted, volunteers were able to administer 1 surveys.

Demographic Information		n=1	
Gender:		Number	Percent
Male		1	100
Female		0	0.0
Transgender		0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)		0	0.0
Don't Know or No Recorded Answer		0	0.0
Age:			
18 to 24		0	0.0
25 – 39		0	0.0
40 – 49		0	0.0
50 – 54		1	100
55 – 61		0	0.0
62+		0	0.0
Ethnicity:			
Hispanic or Latino		0	0.0
Race:			
African American or Black		0	0.0
American Indian or Alaska Native		0	0.0
Asian		0	0.0
Native Hawaiian or Pacific Islander		0	0.0
White		1	100
Multiple Races or Other		0	0.0
Don't Know		0	0.0
Became Homeless for First Time During Past 12 Months:		0	0.0
Chronically Homeless:		1	100
Veteran Status:		0	0.0

Demographic Information	n=1	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	0	0.0
HIV/AIDS:	0	0.0
Physical Disability That Seriously Limits Ability to Live Independently:	0	0.0
Developmental Disabilities:	1	100
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	1	100
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	1	100
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	0	0.00
Released from Correctional Institutions During Past Year:	0	0.0
Monthly Income:		
No Monthly Income	0	0.0
\$1 - \$250	1	100
\$251 - \$500	0	0.0
\$501 - \$1,000	0	0.0
More Than \$1,000	0	0.0
No Recorded Answer	0	0.0



## Colton

Total Number of Unsheltered Adults: 136

Of the 136 persons counted, volunteers were able to administer 83 surveys.

Demographic Information	n=83	
Gender:	Number	Percent
Male	63	75.9
Female	20	24.1
Transgender	0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0.0
Don't Know or No Recorded Answer	0	0.0
Age:		
18 to 24	2	2.4
25 - 39	24	28.9
40 – 49	20	24.1
50 – 54	10	12.0
55 – 61	20	24.1
62+	7	8.4
Ethnicity:		
Hispanic or Latino	42	50.6
Race:		
African American or Black	4	4.8
American Indian or Alaska Native	2	2.4
Asian	0	0.0
Native Hawaiian or Pacific Islander	0	0.0
White	50	60.2
Multiple Races or Other	19	22.9
Don't Know/Refused	8	9.6
Became Homeless for First Time During Past 12 Months:	28	33.7
Chronically Homeless:	32	38.6
Veteran Status:	4	4.8

Demographic Information	n=83	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	19	22.9
HIV/AIDS:	0	0.0
Physical Disability That Seriously Limits Ability to Live Independently:	12	14.5
Developmental Disabilities:	3	3.6
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	22	26.5
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	24	28.9
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	3	3.6
Released from Correctional Institutions During Past Year:	20	24.1
Monthly Income:		
No Monthly Income	58	69.9
\$1 - \$250	12	14.5
\$251 - \$500	4	4.8
\$501 - \$1,000	2	2.4
More Than \$1,000	6	7.2
No Recorded Answer/Refused	1	1.2

## Crestline

Total Number of Unsheltered Adults: 22

Of the 22 persons counted, volunteers were able to administer 21 surveys.

Demographic Information	n=21	
Gender:	Number	Percent
Male	13	61.9
Female	8	38.1
Transgender	0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0.0
Don't Know or No Recorded Answer	0	0.0
Age:		
18 to 24	0	0.0
25 - 39	12	57.1
40 – 49	2	9.5
50 – 54	2	9.5
55 – 61	3	14.3
62+	2	9.5
Ethnicity:		
Hispanic or Latino	2	9.5
Race:		
African American or Black	0	0.0
American Indian or Alaska Native	1	4.8
Asian	0	0.0
Native Hawaiian or Pacific Islander	0	0.0
White	20	95.2
Multiple Races or Other	0	0.0
Don't Know/Refused	0	0.0
Became Homeless for First Time During Past 12 Months:	3	14.3
Chronically Homeless:	17	81.0
Veteran Status:	2	9.5

Demographic Information	n=21	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	7	33.3
HIV/AIDS:	0	0.0
Physical Disability That Seriously Limits Ability to Live Independently:	14	66.7
Developmental Disabilities:	3	14.3
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	5	23.8
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	8	38.1
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	0	0.0
Released from Correctional Institutions During Past Year:	4	19.0
Monthly Income:		
No Monthly Income	8	38.1
\$1 - \$250	9	42.9
\$251 - \$500	2	9.5
\$501 - \$1,000	1	4.8
More Than \$1,000	1	4.8
No Recorded Answer/Refused	0	0.0

## Fontana

Total Number of Unsheltered Adults: 116

Of the 116 persons counted, volunteers were able to administer 78 surveys.

Demographic Information	n=78	
Gender:	Number	Percent
Male	52	66.7
Female	26	33.3
Transgender	0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0.0
Don't Know or No Recorded Answer		
Age:		
18 to 24	2	2.6
25 - 39	20	25.6
40 – 49	15	19.2
50 – 54	13	16.7
55 – 61	14	17.9
62+	14	17.9
Ethnicity:		
Hispanic or Latino	27	34.6
Race:		
African American or Black	18	23.1
American Indian or Alaska Native	4	5.1
Asian	1	1.3
Native Hawaiian or Pacific Islander	2	2.6
White	35	44.9
Multiple Races or Other	15	19.2
Don't Know/Refused	3	3.8
Became Homeless for First Time During Past 12 Months:	22	28.2
Chronically Homeless:	39	50.0
Veteran Status:	7	9.0

Demographic Information	n=78	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	21	26.9
HIV/AIDS:	3	3.8
Physical Disability That Seriously Limits Ability to Live Independently:	17	21.8
Developmental Disabilities:	8	10.3
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	16	20.5
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	11	14.1
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	5	6.4
Released from Correctional Institutions During Past Year:	20	25.6
Monthly Income:		
No Monthly Income	44	56.4
\$1 - \$250	8	10.3
\$251 - \$500	4	5.1
\$501 - \$1,000	10	12.8
More Than \$1,000	11	14.1
No Recorded Answer	1	1.3

## Grand Terrace

Total Number of Unsheltered Adults: 5

Of the 5 persons counted, volunteers were able to administer 3 surveys.

Demographic Information		n=3	
Gender:		Number	Percent
Male		2	66.7
Female		1	33.3
Transgender		0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)		0	0.0
Don't Know or No Recorded Answer		0	0.0
Age:			
18 to 24		2	66.7
25 - 39		0	0.0
40 – 49		0	0.0
50 – 54		1	33.3
55 – 61		0	0.0
62+		0	0.0
Ethnicity:			
Hispanic or Latino		2	66.7
Race:			
African American or Black		0	0.0
American Indian or Alaska Native		0	0.0
Asian		0	0.0
Native Hawaiian or Pacific Islander		0	0.0
White		1	33.3
Multiple Races or Other		2	66.7
Don't Know		0	0.0
Became Homeless for First Time During Past 12 Months:		2	66.7
Chronically Homeless:		1	33.3
Veteran Status:		0	0.0

Demographic Information	n=3	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	0	0.0
HIV/AIDS:	0	0.0
Physical Disability That Seriously Limits Ability to Live Independently:	0	0.0
Developmental Disabilities:	0	0.0
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	2	66.7
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	2	66.7
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	0	0.0
Released from Correctional Institutions During Past Year:	2	66.7
Monthly Income:		
No Monthly Income	3	100
\$1 - \$250	0	0.0
\$251 - \$500	0	0.0
\$501 - \$1,000	0	0.0
More Than \$1,000	0	0.0
No Recorded Answer	0	0.0



## Hesperia

Total Number of Unsheltered Adults: 19

Of the 19 persons counted, volunteers were able to administer 5 surveys.

Demographic Information	n=5	
Gender:	Number	Percent
Male	4	80.0
Female	1	20.0
Transgender	0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0.0
Don't Know or No Recorded Answer	0	0.0
Age:		
18 to 24	0	0.0
25 - 39	3	60.0
40 – 49	1	20.0
50 – 54	0	0.0
55 – 61	1	20.0
62+	0	0.0
Ethnicity:		
Hispanic or Latino	2	40.0
Race:		
African American or Black	0	0.0
American Indian or Alaska Native	0	0.0
Asian	0	0.0
Native Hawaiian or Pacific Islander	0	0.0
White	4	80.0
Multiple Races or Other	1	20.0
Don't Know/refused	0	0.0
Became Homeless for First Time During Past 12 Months:	1	20.0
Chronically Homeless:	1	20.0
Veteran Status:	0	0.0

Demographic Information	n=5	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	1	20.0
HIV/AIDS:	0	0.0
Physical Disability That Seriously Limits Ability to Live Independently:	1	20.0
Developmental Disabilities:	0	0.0
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	0	0.0
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	2	40.0
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	1	20.0
Released from Correctional Institutions During Past Year:	2	40.0
Monthly Income:		
No Monthly Income	4	80.0
\$1 - \$250	1	20.0
\$251 - \$500	0	0.0
\$501 - \$1,000	0	0.0
More Than \$1,000	0	0.0
No Recorded Answer	0	0.0

## Highland

Total Number of Unsheltered Adults: 78

Of the 78 persons counted, volunteers were able to administer 50 surveys.

Demographic Information	n=50	
Gender:	Number	Percent
Male	35	70.0
Female	15	30.0
Transgender	0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0.0
Don't Know or No Recorded Answer	0	0.0
Age:		
18 to 24	3	60.0
25 - 39	20	40.0
40 – 49	8	16.0
50 – 54	6	12.0
55 – 61	10	20.0
62+	3	6.0
Ethnicity:		
Hispanic or Latino	14	28.0
Race:		
African American or Black	10	20.0
American Indian or Alaska Native	1	2.0
Asian	0	0.0
Native Hawaiian or Pacific Islander	1	2.0
White	35	70.0
Multiple Races or Other	1	2.0
Don't Know/Refused	2	4.0
Became Homeless for First Time During Past 12 Months:	21	42.0
Chronically Homeless:	10	20.0
Veteran Status:	2	4.0

Demographic Information	n=50	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	12	24.0
HIV/AIDS:	1	2.0
Physical Disability That Seriously Limits Ability to Live Independently:	10	20.0
Developmental Disabilities:	3	6.0
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	15	30.0
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	3	6.0
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	3	6.0
Released from Correctional Institutions During Past Year:	8	16.0
Monthly Income:		
No Monthly Income	35	70.0
\$1 - \$250	7	14.0
\$251 - \$500	2	4.0
\$501 - \$1,000	6	12.0
More Than \$1,000	0	0.0
No Recorded Answer	0	0.0

## Joshua Tree

Total Number of Unsheltered Adults: 54

Of the 54 persons counted, volunteers were able to administer 49 surveys.

Demographic Information	n=49	
Gender:	Number	Percent
Male	39	79.6
Female	10	20.4
Transgender	0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0.0
Don't Know or No Recorded Answer	0	0.0
Age:		
18 to 24	4	8.7
25 - 39	14	28.0
40 – 49	17	34.7
50 – 54	5	10.2
55 – 61	5	10.2
62+	4	8.2
Ethnicity:		
Hispanic or Latino	10	20.4
Race:		
African American or Black	0	0.0
American Indian or Alaska Native	0	0.0
Asian	0	0.0
Native Hawaiian or Pacific Islander	0	0.0
White	33	67.3
Multiple Races or Other	16	32.7
Don't Know/Refused		
Became Homeless for First Time During Past 12 Months:	24	49.0
Chronically Homeless:	22	44.9
Veteran Status:	5	10.2

Demographic Information	n=49	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	11	22.4
HIV/AIDS:	0	0.0
Physical Disability That Seriously Limits Ability to Live Independently:	7	14.3
Developmental Disabilities:	1	2.0
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	17	34.7
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	12	24.5
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	1	2.0
Released from Correctional Institutions During Past Year:	9	18.4
28.6		
Monthly Income:		
No Monthly Income	14	28.6
\$1 - \$250	9	18.4
\$251 - \$500	10	20.4
\$501 - \$1,000	11	22.4
More Than \$1,000	4	8.2
No Recorded Answer	1	2.0

## Lake Arrowhead

Total Number of Unsheltered Adults: 11

Of the 11 persons counted, volunteers were able to administer 8 surveys.

Demographic Information	n=8	
Gender:	Number	Percent
Male	5	62.5
Female	3	37.5
Transgender	0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0.0
Don't Know or No Recorded Answer	0	0.0
Age:		
18 to 24	0	0.0
25 - 39	1	12.5
40 – 49	4	50.0
50 – 54	0	0.0
55 – 61	0	0.0
62+	3	37.5
Ethnicity:		
Hispanic or Latino	1	12.5
Race:		
African American or Black	0	0.0
American Indian or Alaska Native	0	0.0
Asian	0	0.0
Native Hawaiian or Pacific Islander	0	0.0
White	8	100
Multiple Races or Other	0	0.0
Don't Know/Refused	0	0.0
Became Homeless for First Time During Past 12 Months:	1	12.5
Chronically Homeless:	5	62.5
Veteran Status:	1	12.5

Demographic Information	n=8	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	1	12.5
HIV/AIDS:	0	0.0
Physical Disability That Seriously Limits Ability to Live Independently:	0	0.0
Developmental Disabilities:	0	0.0
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	3	37.5
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	4	50.0
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	1	12.5
Released from Correctional Institutions During Past Year:	2	25.0
Monthly Income:		
No Monthly Income	6	75.0
\$1 - \$250	0	0.0
\$251 - \$500	0	0.0
\$501 - \$1,000	1	12.5
More Than \$1,000	1	12.5
No Recorded Answer	0	0.0



## Landers

Total Number of Unsheltered Adults: 2

Of the 2 persons counted, volunteers were able to administer 2 surveys.

Demographic Information	n=2	
Gender:	Number	Percent
Male	2	100
Female	0	0.0
Transgender	0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0.0
Don't Know or No Recorded Answer		
Age:		
18 to 24	0	0.0
25 - 39	1	50.0
40 – 49	0	0.0
50 – 54	0	0.0
55 – 61	0	0.0
62+	1	50.0
Ethnicity:		
Hispanic or Latino	1	50.0
Race:		
African American or Black	0	0.0
American Indian or Alaska Native	0	0.0
Asian	0	0.0
Native Hawaiian or Pacific Islander	1	50.0
White	0	0.0
Multiple Races or Other	1	50.0
Don't Know/Refused	0	0.0
Became Homeless for First Time During Past 12 Months:	0	0.0
Chronically Homeless:	2	100
Veteran Status:	1	50.0

Demographic Information	n=2	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	1	50.0
HIV/AIDS:	0	0.0
Physical Disability That Seriously Limits Ability to Live Independently:	1	50.0
Developmental Disabilities:	0	0.0
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	0	0.0
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	1	50.0
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	1	50.0
Released from Correctional Institutions During Past Year:	1	50.0
Monthly Income:		
No Monthly Income	1	50.0
\$1 - \$250	0	0.0
\$251 - \$500	0	0.0
\$501 - \$1,000	0	0.0
More Than \$1,000	1	50.0
No Recorded Answer	0	0.0

## Loma Linda

Total Number of Unsheltered Adults: 27

Of the 27 persons counted, volunteers were able to administer 20 surveys.

Demographic Information	n=20	
Gender:	Number	Percent
Male	14	70.0
Female	6	30.0
Transgender	0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0.0
Don't Know or No Recorded Answer	0	0.0
Age:		
18 to 24	2	10.0
25 - 39	4	20.0
40 – 49	7	35.0
50 – 54	2	10.0
55 – 61	1	5.0
62+	4	20.0
Ethnicity:		
Hispanic or Latino	12	60.0
Race:		
African American or Black	1	5.0
American Indian or Alaska Native	2	10.0
Asian	0	0.0
Native Hawaiian or Pacific Islander	0	0.0
White	8	40.0
Multiple Races or Other	8	40.0
Don't Know	1	5.0
Became Homeless for First Time During Past 12 Months:	3	15.0
Chronically Homeless:	0	0.0
Veteran Status:	1	5.0

Demographic Information	n=20	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	2	10.0
HIV/AIDS:	0	0.0
Physical Disability That Seriously Limits Ability to Live Independently:	3	15.0
Developmental Disabilities:	0	0.0
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	0	0.0
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	9	45.0
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	1	5.0
Released from Correctional Institutions During Past Year:	7	35.0
Monthly Income:		
No Monthly Income	14	70.0
\$1 - \$250	2	10.0
\$251 - \$500	1	5.0
\$501 - \$1,000	2	10.0
More Than \$1,000	1	5.0
No Recorded Answer	0	0.0

## Montclair

Total Number of Unsheltered Adults: 54

Of the 54 persons counted, volunteers were able to administer 20 surveys.

Demographic Information	n=20	
Gender:	Number	Percent
Male	14	70.0
Female	6	30.0
Transgender	0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0.0
Don't Know or No Recorded Answer	0	0.0
Age:		
18 to 24	0	0.0
25 - 39	9	45.0
40 – 49	8	40.0
50 – 54	3	15.0
55 – 61	0	0.0
62+	0	0.0
Ethnicity:		
Hispanic or Latino	9	45.0
Race:		
African American or Black	3	15.0
American Indian or Alaska Native	0	0.0
Asian	1	5.0
Native Hawaiian or Pacific Islander	0	0.0
White	16	80.0
Multiple Races or Other	0	0.0
Don't Know/Refused	0	0.0
Became Homeless for First Time During Past 12 Months:	7	35.0
Chronically Homeless:	7	35.0
Veteran Status:	1	5.0

Demographic Information	n=20	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	3	15.0
HIV/AIDS:	0	0.0
Physical Disability That Seriously Limits Ability to Live Independently:	1	5.0
Developmental Disabilities:	1	5.0
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	3	15.0
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	6	30.0
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	1	5.0
Released from Correctional Institutions During Past Year:	6	30.0
Monthly Income:		
No Monthly Income	11	55.0
\$1 - \$250	3	15.0
\$251 - \$500	2	10.0
\$501 - \$1,000	3	15.0
More Than \$1,000	1	5.0
No Recorded Answer	0	0.0

## Muscoy

Total Number of Unsheltered Adults: 24

Of the 24 persons counted, volunteers were able to administer 9 surveys.

Demographic Information	n=9	
Gender:	Number	Percent
Male	6	66.7
Female	3	33.0
Transgender	0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0.0
Don't Know or No Recorded Answer	0	0.0
Age:		
18 to 24	0	0.0
25 - 39	4	44.4
40 – 49	4	44.4
50 – 54	0	0.0
55 – 61	0	0.0
62+	1	11.1
Ethnicity:		
Hispanic or Latino	6	66.7
Race:		
African American or Black	1	11.1
American Indian or Alaska Native	1	11.1
Asian	0	0.0
Native Hawaiian or Pacific Islander	0	0.0
White	4	44.4
Multiple Races or Other	2	22.2
Don't Know/Refused	0	0.0
Became Homeless for First Time During Past 12 Months:	3	33.3
Chronically Homeless:	3	33.3
Veteran Status:	0	0.0

Demographic Information	n=9	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	0	0.0
HIV/AIDS:	0	0.0
Physical Disability That Seriously Limits Ability to Live Independently:	1	11.1
Developmental Disabilities:	0	0.0
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	3	33.3
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	2	22.2
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	1	11.1
Released from Correctional Institutions During Past Year:	3	33.3
Monthly Income:		
No Monthly Income	7	77.8
\$1 - \$250	2	22.2
\$251 - \$500	0	0.0
\$501 - \$1,000	0	0.0
More Than \$1,000	0	0.0
No Recorded Answer	0	0.0



## Needles

Total Number of Unsheltered Adults: 16

Of the 16 persons counted, volunteers were able to administer 11 surveys.

Demographic Information	n=11	
Gender:	Number	Percent
Male	8	72.7
Female	3	27.3
Transgender	0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0.0
Don't Know or No Recorded Answer	0	0.0
Age:		
18 to 24	0	0.0
25 - 39	1	9.1
40 – 49	0	0.0
50 – 54	2	18.2
55 – 61	4	36.4
62+	4	36.4
Ethnicity:		
Hispanic or Latino	3	27.3
Race:		
African American or Black	1	9.1
American Indian or Alaska Native	0	0.0
Asian	0	0.0
Native Hawaiian or Pacific Islander	0	0.0
White	7	63.6
Multiple Races or Other	3	27.3
Don't Know	0	0.0
Became Homeless for First Time During Past 12 Months:	1	9.1
Chronically Homeless:	4	36.4
Veteran Status:	1	9.1

Demographic Information	n=11	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	4	36.4
HIV/AIDS:	0	0.0
Physical Disability That Seriously Limits Ability to Live Independently:	3	27.3
Developmental Disabilities:	0	0.0
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	3	27.3
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	0	0.0
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	0	0.0
Released from Correctional Institutions During Past Year:	1	9.1
Monthly Income:		
No Monthly Income	4	36.4
\$1 - \$250	0	0.0
\$251 - \$500	0	0.0
\$501 - \$1,000	3	27.3
More Than \$1,000	4	36.4
No Recorded Answer	0	0.0

## Ontario

Total Number of Unsheltered Adults: 74

Of the 74 persons counted, volunteers were able to administer 54 surveys.

Demographic Information	n=54	
Gender:	Number	Percent
Male	45	83.3
Female	9	16.7
Transgender	0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0.0
Don't Know or No Recorded Answer	0	0.0
Age:		
18 to 24	5	9.3
25 - 39	16	29.6
40 – 49	11	20.4
50 – 54	10	18.5
55 – 61	8	14.8
62+	4	7.4
Ethnicity:		
Hispanic or Latino	27	50.0
Race:		
African American or Black	7	13.0
American Indian or Alaska Native	3	5.6
Asian	1	1.9
Native Hawaiian or Pacific Islander	1	1.9
White	30	55.6
Multiple Races or Other	9	16.7
Don't Know/Refused	3	5.6
Became Homeless for First Time During Past 12 Months:	14	25.9
Chronically Homeless:	26	48.1
Veteran Status:	3	5.6

Demographic Information	n=54	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	15	27.8
HIV/AIDS:		
Physical Disability That Seriously Limits Ability to Live Independently:	13	24.1
Developmental Disabilities:	0	0.0
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	10	18.5
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	16	29.6
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	1	1.9
Released from Correctional Institutions During Past Year:	18	33.3
Monthly Income:		
No Monthly Income	34	63.0
\$1 - \$250	4	7.4
\$251 - \$500	4	7.4
\$501 - \$1,000	9	16.7
More Than \$1,000	3	5.6
No Recorded Answer	0	0.0

## Phelan/Pinion Hills

Total Number of Unsheltered Adults: 2

Of the 2 persons counted, volunteers were able to administer 0 surveys.

Demographic Information	n=0	
Gender:	Number	Percent
Male	0	0.0
Female	0	0.0
Transgender	0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0.0
Don't Know or No Recorded Answer	0	0.0
Age:		
18 to 24	0	0.0
25 - 39	0	0.0
40 – 49	0	0.0
50 – 54	0	0.0
55 – 61	0	0.0
62+	0	0.0
Ethnicity:		
Hispanic or Latino	0	0.0
Race:		
African American or Black	0	0.0
American Indian or Alaska Native	0	0.0
Asian	0	0.0
Native Hawaiian or Pacific Islander	0	0.0
White	0	0.0
Multiple Races or Other	0	0.0
Don't Know/Refused	0	0.0
Became Homeless for First Time During Past 12 Months:	0	0.0
Chronically Homeless:	0	0.0
Veteran Status:	0	0.0

Demographic Information	n=0	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	0	0.0
HIV/AIDS:	0	0.0
Physical Disability That Seriously Limits Ability to Live Independently:	0	0.0
Developmental Disabilities:	0	0.0
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	0	0.0
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	0	0.0
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	0	0.0
Released from Correctional Institutions During Past Year:	0	0.0
Monthly Income:		
No Monthly Income	0	0.0
\$1 - \$250	0	0.0
\$251 - \$500	0	0.0
\$501 - \$1,000	0	0.0
More Than \$1,000	0	0.0
No Recorded Answer	0	0.0

## Rancho Cucamonga

Total Number of Unsheltered Adults: 48

Of the 48 persons counted, volunteers were able to administer 27 surveys.

Demographic Information	n=27	
Gender:	Number	Percent
Male	20	74.1
Female	7	25.9
Transgender	0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0.0
Don't Know or No Recorded Answer	0	0.0
Age:		
18 to 24	2	7.4
25 - 39	14	51.9
40 – 49	1	3.7
50 – 54	2	7.4
55 – 61	2	7.4
62+	6	22.2
Ethnicity:		
Hispanic or Latino	4	14.8
Race:		
African American or Black	8	29.6
American Indian or Alaska Native	1	3.7
Asian	0	0.0
Native Hawaiian or Pacific Islander	0	0.0
White	15	55.6
Multiple Races or Other	3	11.1
Don't Know/Refused	0	0.0
Became Homeless for First Time During Past 12 Months:	8	29.6
Chronically Homeless:	11	40.7
Veteran Status:	3	11.1

Demographic Information	n=27	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	2	7.4
HIV/AIDS:	0	0.0
Physical Disability That Seriously Limits Ability to Live Independently:	6	22.2
Developmental Disabilities:	1	3.7
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	3	11.1
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	5	18.5
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	2	7.4
Released from Correctional Institutions During Past Year:	7	25.9
Monthly Income:		
No Monthly Income	10	37.0
\$1 - \$250	6	22.2
\$251 - \$500	3	11.1
\$501 - \$1,000	6	22.2
More Than \$1,000	2	7.4
No Recorded Answer	0	0.0



## Redlands

Total Number of Unsheltered Adults: 141

Of the 141 persons counted, volunteers were able to administer 95 surveys.

Demographic Information		n=95	
Gender:		Number	Percent
Male		71	74.7
Female		22	23.2
Transgender		1	1.1
Gender Non-Conforming (i.e. not exclusively male or female)		1	1.1
Don't Know or No Recorded Answer			
Age:			
18 to 24		47	49.5
25 - 39		15	15.8
40 – 49		8	8.4
50 – 54		6	6.3
55 – 61		8	8.4
62+		11	11.6
Ethnicity:			
Hispanic or Latino		26	27.4
Race:			
African American or Black		12	12.6
American Indian or Alaska Native		2	2.1
Asian		1	1.1
Native Hawaiian or Pacific Islander		0	0.0
White		52	54.7
Multiple Races or Other		26	27.4
Don't Know		2	2.1
Became Homeless for First Time During Past 12 Months:		8	8.4
Chronically Homeless:		59	62.1
Veteran Status:		8	8.4

Demographic Information	n=95	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	9	9.5
HIV/AIDS:	1	1.1
Physical Disability That Seriously Limits Ability to Live Independently:	12	12.6
Developmental Disabilities:	2	2.1
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	30	31.6
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	52	54.7
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	8	8.4
Released from Correctional Institutions During Past Year:	24	25.3
Monthly Income:		
No Monthly Income	61	64.2
\$1 - \$250	19	20.0
\$251 - \$500	5	5.5
\$501 - \$1,000	7	7.4
More Than \$1,000	2	2.1
No Recorded Answer	1	1.1

## Rialto

Total Number of Unsheltered Adults: 115

Of the 115 persons counted, volunteers were able to administer 89 surveys.

Demographic Information	n=89	
Gender:	Number	Percent
Male	62	69.7
Female	27	30.3
Transgender	0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0.0
Don't Know or No Recorded Answer	0	0.0
Age:		
18 to 24	6	6.7
25 - 39	30	33.7
40 – 49	26	29.2
50 – 54	11	12.4
55 – 61	10	11.2
62+	6	6.7
Ethnicity:		
Hispanic or Latino	33	37.1
Race:		
African American or Black	21	23.6
American Indian or Alaska Native	4	4.5
Asian	1	1.1
Native Hawaiian or Pacific Islander	1	1.1
White	49	55.1
Multiple Races or Other	9	10.1
Don't Know	4	4.5
Became Homeless for First Time During Past 12 Months:	38	42.7
Chronically Homeless:	36	40.4
Veteran Status:	5	5.6

Demographic Information	n=89	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:		
HIV/AIDS:	2	2.2
Physical Disability That Seriously Limits Ability to Live Independently:	28	31.5
Developmental Disabilities:	5	5.6
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	15	16.9
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	27	30.3
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	6	6.7
Released from Correctional Institutions During Past Year:	20	69.0
Monthly Income:		
No Monthly Income	57	64.0
\$1 - \$250	16	18.0
\$251 - \$500	2	2.2
\$501 - \$1,000	11	12.4
More Than \$1,000	2	2.2
No Recorded Answer	1	1.1

## Running Springs

Total Number of Unsheltered Adults: 1

Of the 1 persons counted, volunteers were able to administer 1 surveys.

Demographic Information	n=1	
Gender:	Number	Percent
Male	1	100
Female	0	0.0
Transgender	0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0.0
Don't Know or No Recorded Answer	0	0.0
Age:		
18 to 24	1	100
25 - 39	0	0.0
40 – 49	0	0.0
50 – 54	0	0.0
55 – 61	0	0.0
62+	0	0.0
Ethnicity:		
Hispanic or Latino	0	0.0
Race:		
African American or Black	0	0.0
American Indian or Alaska Native	0	0.0
Asian	0	0.0
Native Hawaiian or Pacific Islander	0	0.0
White	1	100
Multiple Races or Other	0	0.0
Don't Know/Refused	0	0.0
Became Homeless for First Time During Past 12 Months:	0	0.0
Chronically Homeless:	0	0.0
Veteran Status:	0	0.0

Demographic Information	n=1	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	0	0.0
HIV/AIDS:	0	0.0
Physical Disability That Seriously Limits Ability to Live Independently:	0	0.0
Developmental Disabilities:	0	0.0
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	0	0.0
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	0	0.0
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	0	0.0
Released from Correctional Institutions During Past Year:	1	100
Monthly Income:		
No Monthly Income	1	100
\$1 - \$250	0	0.0
\$251 - \$500	0	0.0
\$501 - \$1,000	0	0.0
More Than \$1,000	0	0.0
No Recorded Answer	0	0.0

## San Bernardino

Total Number of Unsheltered Adults: 823

Of the 823 persons counted, volunteers were able to administer 459 surveys.

Demographic Information	n=459	
Gender:	Number	Percent
Male	312	68.0
Female	145	31.6
Transgender	1	0.2
Gender Non-Conforming (i.e. not exclusively male or female)	0	0.0
Don't Know or No Recorded Answer	1	0.0
Age:		
18 to 24	20	4.4
25 - 39	149	32.5
40 – 49	109	23.7
50 – 54	74	16.1
55 – 61	79	17.2
62+	28	6.1
Ethnicity:		
Hispanic or Latino	142	30.9
Race:		
African American or Black	124	27.0
American Indian or Alaska Native	14	3.1
Asian	8	1.7
Native Hawaiian or Pacific Islander	2	0.4
White	206	44.9
Multiple Races or Other	85	18.5
Don't Know	20	4.4
Became Homeless for First Time During Past 12 Months:	139	30.3
Chronically Homeless:	194	42.3
Veteran Status:	34	7.4

Demographic Information	n=459	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	105	22.9
HIV/AIDS:	8	1.7
Physical Disability That Seriously Limits Ability to Live Independently:	126	27.5
Developmental Disabilities:	31	6.8
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	138	30.1
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	144	31.4
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	29	6.3
Released from Correctional Institutions During Past Year:	108	23.5
Monthly Income:		
No Monthly Income	323	70.4
\$1 - \$250	42	9.2
\$251 - \$500	26	5.7
\$501 - \$1,000	50	10.9
More Than \$1,000	14	3.1
No Recorded Answer	4	0.9



## Twentynine Palms

Total Number of Unsheltered Adults: 28

Of the 28 persons counted, volunteers were able to administer 26 surveys.

Demographic Information	n=26	
Gender:	Number	Percent
Male	19	73.1
Female	7	26.9
Transgender	0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0.0
Don't Know or No Recorded Answer	0	0.0
Age:		
18 to 24	0	0.0
25 - 39	7	26.9
40 – 49	4	15.4
50 – 54	7	26.9
55 – 61	5	19.2
62+	3	11.5
Ethnicity:		
Hispanic or Latino	6	23.1
Race:		
African American or Black	1	3.8
American Indian or Alaska Native	1	3.8
Asian	0	0.0
Native Hawaiian or Pacific Islander	0	0.0
White	16	61.5
Multiple Races or Other	7	26.9
Don't Know	1	3.8
Became Homeless for First Time During Past 12 Months:	10	38.5
Chronically Homeless:	10	38.5
Veteran Status:	6	23.1

Demographic Information	n=26	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	4	15.4
HIV/AIDS:	1	3.8
Physical Disability That Seriously Limits Ability to Live Independently:	10	38.5
Developmental Disabilities:	0	0.0
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	7	26.9
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	2	7.7
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	1	3.8
Released from Correctional Institutions During Past Year:	7	26.9
Monthly Income:		
No Monthly Income	17	65.4
\$1 - \$250	0	0.0
\$251 - \$500	0	0.0
\$501 - \$1,000	8	30.8
More Than \$1,000	1	3.8
No Recorded Answer	0	0.0

## Upland

Total Number of Unsheltered Adults: 44

Of the 44 persons counted, volunteers were able to administer 36 surveys.

Demographic Information	n=36	
Gender:	Number	Percent
Male	28	77.8
Female	8	22.2
Transgender	0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0.0
Don't Know or No Recorded Answer	0	0.0
Age:		
18 to 24	3	8.3
25 - 39	11	30.6
40 – 49	7	19.4
50 – 54	5	13.9
55 – 61	5	13.9
62+	5	13.9
Ethnicity:		
Hispanic or Latino	13	36.1
Race:		
African American or Black	3	8.3
American Indian or Alaska Native	2	5.6
Asian	0	0.0
Native Hawaiian or Pacific Islander	0	0.0
White	23	63.9
Multiple Races or Other	6	16.7
Don't Know	2	5.5
Became Homeless for First Time During Past 12 Months:	10	27.8
Chronically Homeless:	11	30.6
Veteran Status:	1	2.8

Demographic Information	n=36	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	8	22.2
HIV/AIDS:	1	2.8
Physical Disability That Seriously Limits Ability to Live Independently:	8	22.2
Developmental Disabilities:	1	2.8
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	6	16.7
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	4	11.1
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	1	2.8
Released from Correctional Institutions During Past Year:	7	19.4
Monthly Income:		
No Monthly Income	21	58.3
\$1 - \$250	2	5.6
\$251 - \$500	2	5.6
\$501 - \$1,000	4	11.1
More Than \$1,000	4	11.1
No Recorded Answer	0	0.0

## Victorville

Total Number of Unsheltered Adults: 298

Of the 298 persons counted, volunteers were able to administer 190 surveys.

Demographic Information	n=190	
Gender:	Number	Percent
Male	124	65.3
Female	66	34.7
Transgender	0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0.0
Don't Know or No Recorded Answer	0	0.0
Age:		
18 to 24	13	6.8
25 - 39	70	36.8
40 – 49	51	26.8
50 – 54	20	10.5
55 – 61	26	13.7
62+	10	5.3
Ethnicity:		
Hispanic or Latino	46	24.2
Race:		
African American or Black	43	22.6
American Indian or Alaska Native	5	2.6
Asian	1	0.5
Native Hawaiian or Pacific Islander	2	1.1
White	102	53.7
Multiple Races or Other	31	16.3
Don't Know/refused	6	3.2
Became Homeless for First Time During Past 12 Months:	41	21.6
Chronically Homeless:	70	36.8
Veteran Status:	22	11.6

Demographic Information	n=190	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	25	13.2
HIV/AIDS:	1	0.5
Physical Disability That Seriously Limits Ability to Live Independently:	35	18.4
Developmental Disabilities:	12	6.3
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	41	21.6
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	68	35.8
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	7	3.7
Released from Correctional Institutions During Past Year:	26	13.7
Monthly Income:		
No Monthly Income	130	68.4
\$1 - \$250	21	11.1
\$251 - \$500	11	5.8
\$501 - \$1,000	15	7.9
More Than \$1,000	5	2.6
No Recorded Answer	8	4.2

## Yucaipa

Total Number of Unsheltered Adults: 13

Of the 13 persons counted, volunteers were able to administer 11 surveys.

Demographic Information		n=11	
Gender:		Number	Percent
Male		9	81.8
Female		2	18.2
Transgender		0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)		0	0.0
Don't Know or No Recorded Answer		0	0.0
Age:			
18 to 24		0	0.0
25 – 39		4	36.4
40 – 49		2	18.2
50 – 54		1	9.1
55 – 61		4	36.4
62+		0	0.0
Ethnicity:			
Hispanic or Latino		3	27.3
Race:			
African American or Black		2	18.2
American Indian or Alaska Native		1	9.1
Asian		0	0.0
Native Hawaiian or Pacific Islander		0	0.0
White		7	63.6
Multiple Races or Other		1	9.1
Don't Know		0	0.0
Became Homeless for First Time During Past 12 Months:		2	18.2
Chronically Homeless:		8	72.7
Veteran Status:		1	9.1

Demographic Information	n=11	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	1	9.1
HIV/AIDS:	0	0.0
Physical Disability That Seriously Limits Ability to Live Independently:	2	18.2
Developmental Disabilities:	2	18.2
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	2	18.2
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	5	45.5
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	4	36.4
Released from Correctional Institutions During Past Year:		
Monthly Income:		
No Monthly Income	1	9.1
\$1 - \$250	2	18.2
\$251 - \$500	1	9.1
\$501 - \$1,000	5	45.5
More Than \$1,000	2	18.2
No Recorded Answer	0	0.0



## Yucca Valley

Total Number of Unsheltered Adults: 44

Of the 44 persons counted, volunteers were able to administer 38 surveys.

Demographic Information		n=38	
Gender:		Number	Percent
Male		31	81.6
Female		7	18.4
Transgender		0	0.0
Gender Non-Conforming (i.e. not exclusively male or female)		0	0.0
Refused			
Age:			
18 to 24		0	0.0
25 - 39		7	18.4
40 – 49		14	36.8
50 – 54		6	15.8
55 – 61		7	18.4
62+		4	10.5
Ethnicity:			
Hispanic or Latino		15	39.5
Race:			
African American or Black		1	2.6
American Indian or Alaska Native		3	7.9
Asian		0	0.0
Native Hawaiian or Pacific Islander		1	2.6
White		23	60.5
Multiple Races or Other		7	18.4
Don't Know		0	0.0
Became Homeless for First Time During Past 12 Months:		17	44.7
Chronically Homeless:		20	52.6
Veteran Status:		6	15.8

Demographic Information	n=38	
Chronic Health Condition That Is Life-Threatening Such as Heart, Lung, Liver, Kidney, or Cancerous Disease:	11	28.9
HIV/AIDS:	0	0.0
Physical Disability That Seriously Limits Ability to Live Independently:	6	15.8
Developmental Disabilities:	4	10.5
Mental Health Disability or Disorder That Seriously Limits Ability to Live Independently:	19	50.0
Substance Use Problem Disability or Disorder That Seriously Limits Ability to Live Independently:	19	50.0
Victims of Domestic Violence:		
Experiencing Homelessness Because Fleeing Domestic Violence, Dating Violence, Sexual Assault, or Stalking	7	18.4
Released from Correctional Institutions During Past Year:	8	21.0
Monthly Income:		
No Monthly Income	28	73.7
\$1 - \$250	3	7.9
\$251 - \$500	0	0.0
\$501 - \$1,000	5	13.2
More Than \$1,000	2	5.3
No Recorded Answer	0	0.0

## **Appendix C:**

### **Percent of Unsheltered Adults Who Were Surveyed by Jurisdiction**

The following table provides the percent of unsheltered adults who were surveyed for 2019 and 2020 by jurisdiction. Those unsheltered adults who were not surveyed were counted by observation. The goal is to complete a survey for at least 70% of unsheltered adults.

Those jurisdictions that surveyed at least 70% of unsheltered adults in 2019 and 2020 include:

- Adelanto
- Apple Valley
- Chino
- Loma Linda
- Ontario
- Upland
- Yucca Valley

Those jurisdictions that surveyed between 50% and 70% of unsheltered adults in 2019 and 2020 include:

- Bloomington
- Chino Hills
- Colton
- Fontana
- Grand Terrace
- Highland
- Needles
- Rancho Cucamonga
- Redlands
- Rialto
- San Bernardino
- Twentynine Palms
- Victorville

Those jurisdictions that surveyed below 50% of unsheltered adults in 2019 or 2020 include:

- Barstow
- Hesperia
- Yucaipa

Those jurisdictions that surveyed below 50% of unsheltered adults in 2019 and 2020 include:

- Montclair

Table 14. Total Adults Counted, Number of Adults Surveyed, and Percent of Adults Surveyed in 2019 and 2020 by Jurisdiction.

	2019			2020		
	Total Adults Count	# of Adults Surveyed	% of Adults Surveyed	Total Adults Count	# of Adults Surveyed	% of Adults Surveyed
Adelanto	3	3	100	11	10	91
Apple Valley	20	14	70	24	20	83
Barstow	59	23	39	78	45	58
Big Bear City/Sugarloaf	0	0	0	12	8	67
Big Bear Lake	7	7	100	0	0	0
Bloomington	24	16	67	19	10	53
Cajon Canyon	2	2	100	0	0	0
Chino	23	19	83	30	24	80
Chino Hills	4	3	75	2	1	50
Colton	57	51	89	135	83	61
Crestline	0	0	0	22	21	95
Fontana	90	58	64	115	78	68
Grand Terrace	1	1	100	5	3	60
Hesperia	21	15	71	18	5	28
Highland	72	42	60	77	50	65
Joshua Tree	0	0	0	53	49	92
Lake Arrowhead	0	0	0	9	8	89
Landers	0	0	0	2	2	100
Lenwood	0	0	0	0	0	0
Loma Linda	8	6	75	27	20	74
Lytle Creek	0	0	0	0	0	0
Mentone/Crafton	0	0	0	0	0	0
Montclair	24	10	42	47	20	43
Morongo Valley	0	0	0	0	0	0
Muscoy	0	0	0	24	9	38
Needles	28	23	82	16	11	69
Ontario	89	76	85	72	54	75
Phelan/Pinion Hills	0	0	0	2	0	0
Rancho Cucamonga	43	31	72	48	27	56
Redlands	137	93	68	139	95	68
Rialto	128	88	69	114	89	78
Running Springs	0	0	0	1	1	100

San Bernardino	639	348	55	818	459	56
Twentynine Palms	39	24	62	28	26	93
Upland	43	31	72	44	36	82
Victorville	176	120	68	295	190	64
West Cajon Valley	0	0	0	0	0	0
Yermo	0	0	0	0	0	0
Yucaipa	16	6	38	13	11	85
Yucca Valley	44	32	73	44	38	86