



Department of Behavioral Health
INFORMATION NOTICE 15-01

Date: June 2, 2015

To: All Department of Behavioral Health Staff and Contractors

From: CaSonya Thomas, MPA, CHC, Director

Handwritten signature of CaSonya Thomas

Subject: Non-use of Blood Glucometers

Introduction: The Department of Behavioral Health (DBH) does not currently have a Clinical Laboratory Improvement Amendment (CLIA) certificate of waiver (COW) allowing glucose monitoring of clients...

Definitions: Glucometer: A device used to measure blood glucose levels.

Direction for Responding to Glucose Testing Needs: If a client requests glucose testing on presents with non-emergent need for glucose monitoring, clinical staff are to take the following steps:

Table with 2 columns: Step, Action. Row 1: 1, Refer client to Primary Care Physician. Row 2: 2, Document in the client's chart advice issued.

If a client requests glucose testing with presented acute physical distress and emergent need for glucose monitoring, clinical staff are to take the following steps:

Table with 2 columns: Step, Action. Row 1: 1, Immediately call 911. Row 2: 2, Assist the client to sit or lie down in a quiet, uncongested area as indicated by the client's condition. Row 3: 3, Clinic staff member is to stay with client until emergency personnel arrive and assume care.

Continued on next page



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**Direction for  
Responding to  
Glucose  
Testing Needs**  
continued

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Step	Action
4	Clinic staff member is to assist emergency personnel as needed
5	Document in client's chart: <ul style="list-style-type: none"><li>• Presenting symptoms</li><li>• Reason client came to the clinic</li><li>• Advice issued</li><li>• Care provided</li><li>• Final disposition</li></ul> <p><b>Note:</b> Conduct a telephone follow-up within three (3) business days and document in client's chart.</p>

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**Violations** Failure to comply with this Instruction Notice may result in disciplinary actions, up to and including termination.

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**Reference** <http://wwwn/cdc.gov/clia/Regulatory/default.aspx>

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**Questions** For questions regarding this Information Notice, please contact Medical Services at 909-383-3959.

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