

## COUNTY OF SAN BERNARDINO STANDARD PRACTICE

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APPROVED

EFFECTIVE 9/96

DEPARTMENT

BEHAVIORAL HEALTH

SUBJECT

**INITIAL CONTACT FORM** 

Dick Duyw

Dick Dwyer, Assistant Director

## I. PURPOSE

To establish a consistent procedure for the completion of the Initial Contact Form for each person referred to the outpatient and/or case management clinics.

## II. PROCEDURE

- A. Clerical staff are to complete the first part of the Initial Contact Form (see Attachment 1) on every telephone or walk-in referral.
- B. After obtaining this basic information, the clerk is to complete the "DBH Office Use Only" section.
- C. If the referred individual is given an appointment for the group screening or intake, clerical staff are to indicate the date and time.
- D. If the referred individual is directed elsewhere (another clinic or agency), clerical staff are to indicate where.
- E. The second part of the Initial Contact Form may be completed on the telephone by clerical staff or given to the client for completion at the time of screening.
- F. After the data on the Initial Contact Form is entered into DBH's computer system (SIMON), Clerical staff are to maintain the completed form in a file located in the clerical area for six months.

ocwaitinglist/9/16/98

## DEPARTMENT OF BEHAVIORAL HEALTH INITIAL CONTACT FORM Reporting Unit #:\_\_\_\_\_ Chart #:\_\_\_\_\_ Gen. (Alias/Maiden) Last Name First Name Last Name First Name Zip Code Street Address Work Phone: ( Home Phone ( Type of Service Requested: Date of Birth: \_\_\_\_\_ Age: \_\_\_ Sex: M F O or U Social Security #:\_\_\_\_\_ If minor, Name of parent/guardian:\_\_\_ Relationship: Conservatorship: Yes No If Yes, indicate Name:\_ Medical Insurance Coverage: ☐ Medi-Cal Number:\_ County: ☐ Kaiser ☐ None ☐ Blue Cross ☐ Medicare Other: Client or Clerk can fill out Education: Physical Disability:\_\_\_\_ Language: 3-Other Sign 00 None 00 None A-English H-Cambodian O-Llacano V-Russian W-Portuguese 4-Other 01 Severe Visual Impairment **B-Spanish** I-Sign Language P-Mien 1-20 Grade Levels Indicate highest grade 02 Severe Hearing Impairment C-Chinese Dialect J-Other O-Hmong X-Italian Chinese R-Turkish Y-Arabic 9-Unknown 04 Speech Impairment D-Japanese K-Cantonese completed, if higher 08 Physical Impairment/Mobility E-Filipino Dialect S-Hebrew Z-Samoan than 20, use 20 L-Korean T-French 1-Thai 16 Developmentally Disabled F-Vietnamese M-Mandarın 2-Farsı 32 Other Physical Impairment G-Laotian N-Armenia U-Polish 99 Unknown Marital Status: Presenting Problem:\_\_\_\_ Ethnicity: 1 Never Married 0 None A-White G-Chinese N-Other Non-White T-Hawaiian Native 2 Married/Live together 1 Substance Abuse B-Black H-Vietnamese O-Unknown **U-Guamanian** 2 DD P-Other South East V-Amerasian 3 Widowed C-Native American I-Laotian X-Multiple (Only on 4 Divorced/Dissolved 3 Substance Abuse&DD D-Mex American/ J-Cambodian Asıan 2<sup>nd</sup> one) 4 Physical Health Q-Korean 5 Separated K-Japanese Chicano R-Samoan 9 Unknown 5 SubAbuse&Physical Health E-Latin American L-Filipino F-Other Spanish M-OtherAsian S-Asian Indian 6 DD & Physical Health 7 SubAbuse.DD.&PhyHE Program Code: (Enter 2 if AB2726, 4 if CARS) Mother's First Name: Birthplace: Client Birth Name: Significant Other Name Relationship: Phone: Significant Other Address:\_\_\_\_\_ \_\_ (Put in Code#) Employment: Referral Source: 1 Full Time 2 Part Time 4 Homemaker 8 School 12 Unemployed (looking) □ CPS/DCS □Friend/Family □MHS 13 Unemployed (Not looking) 15 Not in labor force 16 Unknown ☐ Probation/Parole ☐ Self ☐ Medical/Legal ☐ Other FOR DBH USE ONLY Date:\_\_\_\_\_ 1. Referred to Screening: Yes □ No Day:\_\_\_\_ \_\_\_\_\_\_Date:\_\_\_\_\_\_\_ 2. Referred to Clinician: Yes □ No Day: ☐ No Where: ☐ Yes 3. Referred elsewhere: Data Entry Initials:\_\_\_\_\_ Form Completed by: \_\_\_\_\_ Date: \_\_\_\_