

## Electronic Signature Request Checklist

\_\_\_\_\_ hereby attests that its software,Á  
complies with the standards set forth by San Bernardino County Department of Behavioral Health (DBH). This letter certifies that  
complies with the following state and federal laws, regulations or standards as required for electronic signatures (e-signature): (check all applicable)

- CA Government Code, Section 16.5
- Title 9 of the CA Code of Regulations, Division 1
- Title 2 of the CA Code of Regulations, Sections 22000-22005
- California Information Practices Act (CA Civil Code Section 1798 et seq.)
- Certification Commission for Healthcare Information Technology (CCHIT) certification criteria (version 2007 or newer) or equivalent: *Security: Access Control, Security: Audit, and Security: Authentication*
- The Confidentiality of Medical Information Act (CIMA) (CA Civil Code Section 56 et seq.)
- CA Government Code, Section 6254
- Welfare and Institutions Code, Section 5328
- Title 21 of the Code of Federal Regulations, Part 11 et al.
- Electronic Signatures in Global and National Commerce Act of 2000 Health Information Portability and Accountability Act (HIPAA) privacy and security
- Applicable Security requirements of Title 45 of the Code of Federal Regulations
- Privacy requirements of Title 42 of the Code of Federal Regulations, Part 2
- Compliance with all other applicable state and federal laws and regulations

Additionally, \_\_\_\_\_ attests it has complied and will continue to comply, if required, with the following actions pertaining to implementing and maintaining the use of e-signatures for contracts with DBH:

- Maintain documentation demonstrating the development, implementation and maintenance of appropriate security measures that include, at minimum, the requirements and implementation features of those measures
- Maintain necessary documentation to demonstrate that security measures have been periodically reviewed, validated, updated and kept current
- Conform to county, state and federal laws and regulations regarding e-signature
- Complete annual submission of the Electronic Signature Certification attesting to compliance with the above stated regulations
- Complete annual submission of the Electronic Signature Agreement signed by individual providers requesting e-signature authorization and agreement of the provider to adhere to the terms of the use of an e-signature

- Utilize any of the following approaches to obtain client signatures:
  - Scan paper documents, treatment plans or other medical record documents containing client signatures;
  - Capture signature images from a signature pad;
  - Record biometric information such as a fingerprint using a fingerprint scanner; or,
  - Enter authenticating information known only to the client or authorized representative such as a password or personal identification number
  - For ADS Contractors, if client signature is unavailable, Contract Agency ADS Program Administrator or designee must provide an electronically signed explanation why signature not available
- Provide physical access to electronic health record (EHR) when DBH or State agencies conduct audits and reviews
- Provide computer access to the EHRs needed for an audit and review, including written procedures describing how to access the records
- Provide access, system or network, to EHRs, e.g. provide user IDs and passwords for DBH and State auditors
- Provide access to printers and capability to print necessary documents
- Provide access to scanned documents, if needed, which are readable and complete
- Ensure the electronic signature mechanism is:
  - Unique to the signer;
  - Under the signer's sole control;
  - Capable of being verified; and
  - Linked to the data so that, if the data is changed, the signature is invalidated.
- Provide technical assistance to DBH and State auditors as needed

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Printed Name

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Authorized Signature