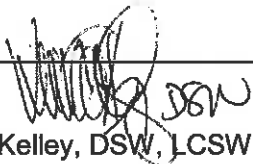




Substance Use Disorder and Recovery Services Coordination of Care Policy

Effective Date 06/14/2019
Approved Date 06/14/2019


Veronica Kelley, DSW, LCSW, Director

Policy It is the policy of the Department of Behavioral Health (DBH) for clients' to receive coordination of services and care throughout an episode of care, between levels of care, and across an integrated array of services. Additionally, with written consent/authorization from clients, care will be coordinated with other organizations and providers.

Purpose The purpose of this policy is to provide guidance to DBH staff regarding service utilization requirements for all Medi-Cal clients receiving specialty mental health (SMH) and/or substance use disorder (SUD) treatment services.

Definition(s) **American Society of Addiction Medicine (ASAM) Criteria:** Single common standard for assessing client needs, optimizing placement, determining medical necessity, and documenting the appropriateness of reimbursement.
Continuum of Care: System that guides and tracks clients over time through a comprehensive of array of health care services spanning all levels and intensity of care.

Continuum of Care Services Provided Requirements DBH shall include a continuum of care system that guides and tracks clients over time through a comprehensive array of health services to all eligible clients. DBH is required to adopt the continuum of care modeled after the ASAM Criteria for SUD treatment services.
The ASAM Criteria provide a matrix for matching severity and level of function with type and intensity of treatment needs. ASAM is intended to move the client from a program-driven system to an assessment-driven methodology in the treatment and placement of clients.

Continued on next page

Substance Use Disorder and Recovery Services

Coordination of Care Policy, Continued

Managed Care Plan Coordination

DBH strives to provide integrated care and care coordination and every effort will be made to ensure that primary care and mental health services are easily accessible, and that connections or referrals to social services are available. Services furnished by DBH will be coordinated with services a client may receive from other managed care organizations, or in FFS Medicaid, to ensure that all the needs of the client are addressed.

In order to prevent duplication of services by DBH and other managed care organizations who are concurrently providing services to DBH clients, results of assessments will be shared as appropriate.

Privacy Requirements

The confidentiality of clients enrolled in SUD treatment programs is protected by state and federal regulations. Prior to communicating with other providers to coordinate client care, DBH shall ensure that the exchange of protected health information (PHI) is permitted by state and federal regulations, or by a valid Authorization to Release Protected Health Information (PHI) (COM001) signed by the client or their legally authorized representative.

Note: The Authorization to Release PHI includes a notice prohibiting the re-disclosure of SUD information. Providers who receive SUD clients' PHI from DBH are not allowed to re-disclose the information without first obtaining a valid Authorization to Release Protected Health Information (PHI) (COM001) signed by the client or their legally authorized representative.

Related Policy or Procedure

DBH Standard Practice Manual:

- Coordination of Care Procedure (COM0228-1)
 - Confidentiality of Protected Health Information (PHI) (COM0905)
-

Reference(s)

- Department of Health Care Services, The American Society of Addiction Medicine (ASAM) Criteria Fact Sheet
 - Department of Health Care Services, Drug Medi-Cal Organized Delivery System Waiver Fact Sheet
 - San Bernardino County Behavioral Health, Drug Medi-Cal Organized Delivery System, County Implementation Plan
-