

Site Map

Pages Numbered

1. Homepage

- Services We Offer
 - Urgent Care
 - Substance Use Disorder and Recovery Services
 - Outpatient Clinics
 - Other Services and Supports
- Announcements
- Sidebar of Webpage
 - Mental Health 24-hour Helpline
 - Substance Use Disorder 24-hour Helpline
 - Handbooks
 - Mental Health Plan Beneficiary Handbook (Regular and Large print in English and Spanish)
 - Drug Medi-Cal Organized Deliver System Member Handbook (Regular and Large print in English and Spanish)
 - Quality Improvement Plan
 - Presumptive Transfer

2. Urgent Care Services

- CCRT
- CWIC
 - Victorville
 - Yucca Valley
- CSU
 - Merrill Center
 - Windsor Center

3. Services

- a. Outpatient Clinics
 - East Valley Locations
 - Mesa Counseling Service
 - Phoenix Community Counseling Center
 - South Coast Community Services
 - Valley Star Community Services
 - Desert/Mountain
 - Barstow Counseling Center
 - Family Services Agency
 - Lutheran Social Services
 - Needles Behavioral Health Center
 - Victor Valley Behavioral Health
 - Victorville Center
 - Morongo Basin
 - Hi Desert Behavioral Health Services

- Valley Star Yucca Adult (FSP)
 - West Valley
 - Mariposa Community Counseling
 - South Coast Community Services
 - Vista Community Counseling
 - West End Family Counseling
 - Services for specific populations
 - EMQ Children and Family Services
 - High Desert Child, Adolescent & Family Services Center
 - Project Sister Family Services Rape/Sexual Assault Crisis Counseling
 - San Bernardino Sexual Assault Services
 - Valley Star Children & Family Services
 - Victor Community Support Services
- b. Other Services and Supports
 - i. Services for Children, Transitional Youth, and Families
 - Family Resource Center (FRC)
 - Preschool PEI Program
 - LIFT Program
 - Student Assistance Program (SAP)
 - Transitional Aged Youth (TAY) Centers
 - Resilience Promotion in African American Children (RPIAAC)
 - Specialty Children’s Services
 - Early Identification & Intervention Services (EIS)
 - School-Aged Treatment Services (SATS)
 - Screening, Assessment, Referral & Treatment (SART)
 - Success First/Early Wrap
 - Therapeutic Behavioral Services (TBS)
 - ii. Clubhouses
 - A Place to Go
 - Amazing Place
 - Central Valley Fun
 - Desert Stars
 - Our Place
 - Pathways to Recovery
 - Santa Fe Social Club
 - Serenity
 - Team House
 - iii. Prevention & Early Intervention Programs
 - Community Wholeness & Enrichment (CWE)
 - Family Resource Centers (FRC)
 - LIFT Program
 - Military Services & Family Support Program (MSFS)
 - Native American Resource Center

- Older Adults Community Services
- Preschool PEI Program
- Promotores de Salud /Community Health
- Resilience Promotion in African American Children (RPIAAC)
- Student Assistance Program (SAP)
- iv. Residential Treatment
 - CRTs
 - The STAY
 - SUD Residential
- v. Other specialized programs
 - Community Supervised Treatment After Release (CSTAR)
 - Employment Program
 - Recovery Based Engagement Support Teams (RBEST)
 - Homeless Services
- c. Substance Use Disorder and Recovery Services
 - Outpatient Treatment Providers
 - Recovery Services/Centers
 - Perinatal Treatment Programs
 - Narcotic Treatment Programs
 - SUDRS Handbooks, Provider Directory and MAT Formulary
- d. Education and Training
 - Mental Health First Aid
 - Applied Suicide Intervention Skills Trainings
 - General DBH mental health and substance use disorder services
 - Cultural Competency
 - Environmental Prevention Providers
 - Crisis Intervention Training for Law Enforcement, First Responders, and other Community Agencies
- e. Service Guides, Directories and Resource Library
 - Services Guide
 - Mental Health Plan Beneficiary Handbook (Regular and Large print in English and Spanish)
 - Mental Health Plan Organizational/Rendering Provider Directory
 - Drug Medi-Cal Organized Deliver System Member Handbook (Regular and Large print in English and Spanish)
 - Substance Use Disorder and Recovery Services Provider Directory
 - Contracted Psychiatric Hospitals
 - Educational Brochures
 - Other Resources

4. Programs

- a. OEI
- b. MHSA
- c. Children and Youth Collaborate Services
- d. Quality Management
 - External Quality Review Organization (EQRO) reports
 - Mental Health Plan Beneficiary Handbook English/ Spanish
 - Notice of Privacy Practices English/Spanish
 - Performance Outcomes System
 - Quality Improvement Performance Plan Fiscal Year 20-21
- e. Compliance

5. For Agencies

- a. Documents
- b. CANS website
- c. Referral Only Programs
 - i. Adult Forensic Services Programs
 - Choosing Healthy Options to Instill Change and Empowerment (CHOICE)
 - Diversion Opportunity for Outpatient Recovery Services (DOORS)
 - Re-Integrative Supportive Engagement Services (RISES)
 - Supervised Treatment After Release (CSTAR)
 - Telecare Forensics Assertive Community Treatment (FACT)/Community FACT
 - ii. Children's System of Care
 - Centralized Children's Intensive Case Management Services (CCICMS)
 - Juvenile Court Behavioral Health Services (JCBHS) / Healthy Homes
 - Parent Partner Program
 - SB 163 Wraparound
 - iii. Juvenile Justice Programs
 - Court for the Individualized Treatment of Adolescents (CITA)
 - Forensic Adolescent Services Team (FAST)
 - Integrated New Family Opportunities (INFO)
 - Juvenile Justice Community Reintegration (JJCR)
 - iv. Other Referral Only Services and Supports
 - Adult Continuing Care Program
 - CalWORKs
 - Coalition Against Sexual Exploitation (CASE)
 - Community Reintegration Services (CRS)
 - Conservatorship Investigation Program
 - Deferred Entry of Judgment (DEJ) Services
 - Driving Under the Influence (DUI) programs
 - Drug Court Programs
 - Emergency Shelter Services

- Homeless Outreach and Support Team (HOST)
- Innovative Remote Onsite Assistance Delivery (INNROADs)
- Long-Term Residential Care
- Placement After Stabilization (PAS)
- Supportive Services
- Triage, Engagement and Support Teams (TEST)
- Therapeutic Alliance Program (TAP)
- Triage Transitional Services (TTS)
- Withdrawal Management Detox Programs

6. For Consumers

- a. Medical Records
 - How to request medical records and forms
- b. Consumer Forms
 - Change of Provider Request
 - Grievances Process
 - Appeal Process
 - Second Opinion Request
 - State Fair Hearing Process
 - Notice of Adverse Benefits Determination
 - Notice of Appeal Resolution
 - Notice of Privacy Practices
 - Advance Health Care Directives
- c. Office of Consumer and Family Affairs

7. Behavioral Health Commission

- Meeting
- Agendas and Minutes
- District Advisory Committee
- Annual Report and By-Laws

8. About Us

- a. Welcome
 - Message from the Director
 - About
 - Vision, Mission, Values
 - Contact
- b. Careers and Internships
 - Job Openings
 - Internship Programs
 - Volunteer Services Program
 - About
- c. Media and Events
 - Upcoming Events

- Media Inquiries
- Social Media
- Resilient and Real Podcast
- Branding Resources
- d. Administrative Offices (brief description and contact info.)
 - Billing
 - Children's Youth and Collaborative Services
 - Child & Youth Connection
 - Compliance
 - Contracts
 - Facilities and Property Management
 - Fiscal Services
 - Human Resources
 - Information Technology
 - Internal Audits
 - Managed Care Coordination
 - Medical Records
 - Medical Services
 - Mental Health Services Act Administration
 - Office of Equity and Inclusion
 - Patients' Rights
 - Payroll
 - Public Relations and Outreach
 - Quality Management
 - Receipts
 - Research and Evaluation
 - SUDRS Administration
 - Workforce Education and Training