

NOTICE TO CLIENTS – UNLICENSED PROVIDERS

The Access Unit of the San Bernardino County Department of Behavioral Health (DBH) receives and responds to complaints regarding the practice of psychotherapy by any unlicensed or unregistered practitioner providing services at DBH.

To file a complaint with DBH, contact:

DBH Access Unit, 303 E. Vanderbilt Way, San Bernardino, CA 92415

24/7 Hotline (888) 743-1478

Email DBH-Grievances@dbh.sbcounty.gov

The Board of Behavioral Sciences receives and responds to complaints regarding services provided by individuals licensed and registered by the board. If you have a complaint and are unsure if your practitioner is licensed or registered, please contact the Board of Behavioral Sciences.

To file a complaint with BBS, contact:

(916) 574-7830

For assistance or to utilize the board's online license verification feature by visiting:

www.bbs.ca.gov