

Department of Behavioral Health ANNOUNCEMENT



Compliance



Behavioral Health

Compliance Corner

Stay in-the-know, by reading below.

Newly Posted Departmental Policies, Procedures, and Forms

The following are newly posted departmental policies, procedures, notices, and forms from September through October 2025.

Please review, as each DBH staff member is responsible for familiarization with department notices, policies, procedures, and forms. These items can be found on the DBH Website, under the "For Agencies" drop down menu in the section titled "Documents." You can locate each document by clicking the appropriate tab and typing the title or number into the search box on the right. You can also search by sorting the column titled "Name" (by clicking on it) and locating the document alphabetically.

New Policies and Procedures:

- IT5015 System Administrator Account Policy

Revised Policies and Procedures:

- COM0902 Subpoena of Medical Records Policy
- COM0905 Confidentiality of Protected Health Information
- COM0912 Authorization to Release Protected Health Information (PHI) Policy
- SFT7017 Incident Reporting Master Policy

Revised Forms:

- CUL010 Client Comment Card
- CUL011 Interpreter Feedback for DBH Staff
- PR006 Guidance for Detaining Persons by 5150 Application in Non LPS Designated Facility

For more information, contact Policy Management Unit by email or phone at DBHPMUquestions@dbh.sbcounty.gov or (909) 388-0879.

Newly Posted Departmental Policies, Procedures, and Forms**Incident Reporting Master Policy (SFT7017)**

The Safety Reporting Policy has been updated to provide clear streamlined instruction for reporting various safety incidents that occur at DBH facilities and/or are related to DBH functions.

Click here to access SFT7017 Safety Reporting Master Policy (supersedes SFT7017 How to Report an Incident Policy)

SFT7017**Office of Compliance Contact Emails Flyer**

The DBH Office of Compliance provides the following list of email addresses to help ensure prompt responses to varying compliance inquiries. As a reminder, Compliance's purpose is to assess and address risk of, or actual, fraud/waste/abuse, as well as ensure adequate privacy practices. For more information regarding DBH Compliance, refer to the DBH [Code of Conduct](#) (pp. 21-25).

Office of Compliance Contact Emails Flyer**ICD-10 Diagnosis Codes Updates**

This guidance is being issued to assist DBH providers in selecting the correct ICD-10 diagnosis codes. **Effective October 1, 2025**, all service providers must ensure proper use of current ICD-10 diagnosis codes to prevent errors, delays or denied claims.

ICD-10 Dx Code prior to 10/1/2025	New ICD-10 Dx Code Effective 10/1/2025	Description
Z59.86 (DO NOT USE ON/AFTER 10/1/2025)	Z59.861	Financial insecurity, difficulty paying for utilities
	Z59.868	Other specified financial insecurity
	Z59.869	Financial insecurity, unspecified
New ICD-10 Dx Code for Behavioral Health	New ICD-10 Dx Code Effective 10/1/2025	Description
G35	G35.A	Relapsing-remitting multiple sclerosis
	G35.B0	Primary progressive multiple sclerosis, unspecified
	G35.B1	Active primary progressive multiple sclerosis
	G35.B2	Non-active primary progressive multiple sclerosis
	G35.C0	Secondary progressive multiple sclerosis, unspecified
	G35.C1	Active secondary progressive multiple sclerosis
	G35.C2	Non-active secondary progressive multiple sclerosis
	G35.D	Multiple sclerosis, unspecified
R11.10	R11.16	Cannabis hyperemesis syndrome
Z77.3	Z77.31	Contact with and (suspected) exposure to Gulf War theater
	Z77.39	Contact with and (suspected) exposure to other war theater

Questions are to be directed to the following email boxes, depending on the subject matter:

Compliance Coding: DBH-ComplianceCodingQuestions@dbh.sbcounty.gov

Quality Management/Document:

DBH-QualityManagementDivision@dbh.sbcounty.gov

Information Technology: DBH-IT-CalAIM@dbh.sbcounty.gov

Revenue Cycle: DBH-RevenueCycle@dbh.sbcounty.gov

Department of Behavioral Health - WEBMASTER

(909) 386-9730

Our job is to create a county in which those who reside and invest can prosper and achieve well-being.

www.SBCounty.gov/DBH

County of San Bernardino Confidentiality Notice: This communication contains confidential information sent solely for the use of the intended recipient. If you are not the intended recipient of this communication, you are not authorized to use it in any manner, except to immediately destroy it and notify the sender.

