



Contract Number

SAP Number

Department of Behavioral Health

Department Contract Representative

Telephone Number

Contractor

Contractor Representative

Telephone Number

Contract Term

Original Contract Amount

Amendment Amount

Total Contract Amount

Cost Center

THIS CONTRACT is entered into in the State of California by and between San Bernardino County, hereinafter called the County, and (insert contractor's name here) referenced above, hereinafter called Contractor.

IT IS HEREBY AGREED AS FOLLOWS:

WHEREAS, San Bernardino County (County) desires to designate a contractor of choice to [describe services to be provided], as further described in the description of program services; and

WHEREAS, the County conducted a competitive process to find [enter legal name of Contractor] (Contractor) to provide these services, and

WHEREAS, based upon and in reliance on the representations of Contractor in its response to the County's Request for Proposals, the County finds Contractor qualified to provide [enter service]; and

WHEREAS, the County desires that such services be provided by Contractor and Contractor agrees to perform these services as set forth below:

THIS CONTRACT is entered into in the State of California by and between San Bernardino County, hereinafter called the County, and (insert contractor's name here) referenced above, hereinafter called Contractor.

IT IS HEREBY AGREED AS FOLLOWS:

WHEREAS, the County desires to purchase and Contractor desires to provide (Project Name or Description of services) services, and,

WHEREAS, this Agreement is authorized by law,

NOW, THEREFORE, the parties hereto do mutually agree to terms and conditions as follows:

TEMPLATE JANUARY 2022

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TEMPLATE JANUARY 2022

A. Cultural Competency

The State mandates counties to develop and implement a Cultural Competency Plan (CCP). This Plan applies to all DBH services. Policies and procedures and all services must be culturally and linguistically appropriate. Contract agencies are included in the implementation process of the most recent State approved CCP for San Bernardino County and shall adhere to all cultural competency standards and requirements. Contractor shall participate in the County's efforts to promote the delivery of services in a culturally competent and equitable manner to all enrollees, including those with limited English proficiency and diverse cultural and ethnic backgrounds, disabilities, and regardless of gender, sexual orientation or gender identity. In addition, contract agencies will maintain a copy of the current DBH CCP.

1. Cultural and Linguistic Competency

Cultural competence is defined as a set of congruent practice skills, knowledge, behaviors, attitudes, and policies that come together in a system, agency, or among consumer providers and professionals that enables that system, agency, or those professionals and consumer providers to work effectively in cross-cultural situations.

- a. To ensure equal access to quality care for diverse populations, Contractor shall adopt the Federal Office of Minority Health Culturally and Linguistically Appropriate Services (CLAS) national standards.
- b. Contractor shall be required to assess the demographic make-up and population trends of its service area to identify the cultural and linguistic needs of the eligible beneficiary population. Such studies are critical to designing and planning for providing appropriate and effective mental health and substance use disorder treatment services.
- c. Upon request, Contractor shall provide DBH with culture-specific service options available to be provided by Contractor.
- d. Contractor shall have the capacity or ability to provide interpretation and translation services in threshold and prevalent non-English languages, free of charge to beneficiaries. Upon request, Contractor will provide DBH with language service options available to be provided by Contractor. Including procedures to determine competency level for multilingual/bilingual personnel.
- e. Contractor shall provide cultural competency training to personnel.

NOTE: Contractor staff is required to complete cultural competency trainings. Staff who do not have direct contact providing services to clients/consumers shall complete a minimum of two (2) hours of cultural competency training, and direct service staff shall complete a minimum of four (4) hours of cultural competency training each calendar year. Contractor shall upon request from the County, provide information and/or reports as to whether its provider staff completed cultural competency training.

- f. DBH recognizes that cultural competence is a goal toward which professionals, agencies, and systems should strive. Becoming culturally competent is a developmental process and incorporates at all levels the importance of culture, the assessment of cross-cultural relations, vigilance towards the dynamics that result from cultural differences, the expansion of cultural knowledge, and the adaptation of services to meet culturally-unique needs. Providing mental health and substance use disorder treatment services in a culturally appropriate and responsive manner is fundamental in any effort to ensure success of high quality and cost-effective behavioral health services. Offering those services in a manner that fails to achieve its intended result due to cultural and linguistic barriers does not reflect high quality of care and is not cost-effective.
- g. To assist Contractor's efforts towards cultural and linguistic competency, DBH shall provide the following:
- i. Technical assistance to Contractor regarding cultural competency implementation.
 - a) Monitoring activities administered by DBH may require Contractor to demonstrate documented capacity to offer services in threshold languages or contracted interpretation and translation services.
 - b) procedures must be in place to determine multilingual and competency level(s).
 - ii. Demographic information to Contractor on service area for service(s) planning.
 - iii. Cultural competency training for DBH and Contractor personnel, when available.
 - iv. Interpreter training for DBH and Contractor personnel, when available.
 - v. Technical assistance for Contractor in translating mental health and substance use disorder treatment services information to DBH's threshold language (Spanish). Technical assistance will consist of final review and field testing of all translated materials as needed.
 - vi. The Office of Equity and Inclusion (OEI) may be contacted for technical assistance and training offerings at cultural_competency@dbh.sbcounty.gov or by phone at (909) 252 - 5150.

I. Conclusion

- A. This Agreement consisting of **sixty-six (66)** pages, Schedules, Addenda, and Attachments inclusive is the full and complete document describing the services to be rendered by Contractor to the County, including all covenants, conditions and benefits.
- B. IN WITNESS WHEREOF, the Board of Supervisors of San Bernardino County has caused this Agreement to be subscribed by the Clerk thereof, and Contractor has caused this Agreement to be subscribed on its behalf by its duly authorized officers, the day, month, and year first above written.

This Agreement may be executed in any number of counterparts, each of which so executed shall be deemed to be an original, and such counterparts shall together constitute one and the same Agreement. The parties shall be entitled to sign and transmit an electronic signature of this Agreement (whether by facsimile, PDF or other email transmission), which signature shall be binding on the party whose name is contained therein. Each party providing an electronic signature agrees to promptly execute and deliver to the other party an original signed Agreement upon request.

SAN BERNARDINO COUNTY

►

Curt Hagman, Chairman, Board of Supervisors

Dated: _____
SIGNED AND CERTIFIED THAT A COPY OF THIS
DOCUMENT HAS BEEN DELIVERED TO THE
CHAIRMAN OF THE BOARD

Lynna Monell
Clerk of the Board of Supervisors
of San Bernardino County

B

y

Deputy

(Print or type name of corporation, company, contractor, etc.)

B

y

(Authorized signature - sign in blue ink)

Name

(Print or type name of person signing contract)

Title

(Print or Type)

Dated: _____

Address _____

FOR COUNTY USE ONLY

Approved as to Legal Form

►
Dawn Martin, Deputy County Counsel

Date _____

Reviewed for Contract Compliance

►
Natalie Kesssee, Contracts Manager

Date _____

Reviewed/Approved by Department

►
Georgina Yoshioka, Interim Director

Date _____

Cultural Competency Advisory Committee Subcommittees

Cultural Competency Advisory Committee (CCAC)

3rd Thursday of the month from 1 - 2:30 p.m.
Virtual meeting via Teams, [click here](#) to join

African American Awareness Subcommittee

3rd Monday of the month
2 - 3:30 p.m.
Virtual meeting via Teams, [click here](#) to join.

Asian Pacific Islander Awareness Subcommittee

2nd Friday of the month
10 - 11:30 a.m.
Virtual meeting via Teams, [click here](#) to join.

Consumer and Family Members Awareness Subcommittee

4th Monday of the month
11 a.m. - Noon
Via Teams: [click here](#) to join.
Hybrid, visit the DBH website for updates on in-person locations

Disabilities Awareness Subcommittee

2nd Thursday of the month
10 - 11:30 a.m.
Virtual Meeting via Teams, [click here](#) to join.

Latino Awareness Subcommittee

4th Thursday of the month
10 - 11:30 a.m.
Virtual meeting via Teams, [click here](#) to join.

LGBTQ Awareness Subcommittee

4th Tuesday of the month
12:30 - 2 p.m.
Virtual meeting via Teams, [click here](#) to join.

Mental Health and Substance Use Awareness Subcommittee

2nd Wednesday of the month
10 - 11:30 a.m.
Virtual meeting via Teams, [click here](#) to join.

Native American Awareness Subcommittee

3rd Tuesday of the month
2 - 3:30 p.m.
Virtual meeting via Teams, [click here](#) to join.

Older Adults Awareness Subcommittee

4th Thursday of the month
10 - 11:30 a.m.
Virtual meeting via Teams, [click here](#) to join.

Spirituality Awareness Subcommittee

2nd Tuesday of the month
1 - 2:30 p.m.
Virtual meeting via Teams, [click here](#) to join.

Suicide Prevention Awareness Subcommittee

2nd Monday of every month
10 - 11:30 a.m.
Virtual meeting via Teams, [click here](#) to join.

Transitional Age Youth (TAY) Awareness Subcommittee

3rd Wednesday of the month
2 - 3 p.m.
Virtual meeting via Teams, [click here](#) to join.

Veterans Awareness Subcommittee

1st Monday of the month
3 - 4:30 p.m.
Virtual meeting via Teams, [click here](#) to join.

Women's Awareness Subcommittee

4th Wednesday of the month
1 - 3 p.m.
Virtual meeting via Teams, [click here](#) to join.

Dates and times subject to change
Rev. 4/25

Subcomités del Comité Consultivo de Competencia Cultural

Comité Consultivo de Competencia Cultural (CCAC)

Tercer jueves de cada mes de la 1 -2:30 p.m.
Reunión virtual a través de Teams, [haga clic aquí](#) para unirse

Subcomité de Concientización de Afroamericanos

Tercer lunes de cada mes
2 -3:30 p.m.
Reunión virtual a través de Teams, [haga clic aquí](#) para unirse.

Subcomité de Concientización de Asiáticos/ Isleños del Pacífico

Segundo viernes de cada mes
10 -11:30 a.m.
Reunión virtual a través de Teams, [haga clic aquí](#) para unirse.

Subcomité de Concientización de Consumidores y Miembros de Familias

Cuarto lunes de cada mes
11 a.m. – mediodía
En persona y virtual. Visita la página de DBH para actualizaciones.

Subcomité de Concientización de Discapacidades

Segundo jueves de cada mes
10 - 11:30 a.m.
Reunión virtual a través de Teams, [haga clic aquí](#) para unirse

Subcomité de Concientización de Latinos

Cuarto jueves de cada mes
10 -11:30 a.m.
Reunión virtual a través de Teams, [haga clic aquí](#) para unirse.

Subcomité de Concientización de LGBTQ

Cuarto martes de cada mes
12:30 – 2 p.m.
Reunión virtual a través de Teams, [haga clic aquí](#) para unirse.

Subcomité de Concientización de Salud Mental y Uso de Sustancias

Segundo miércoles de cada mes
10 -11:30 a.m.
Reunión virtual a través de Teams, [haga clic aquí](#) para unirse.

Subcomité de Concientización de Nativos Americanos

Tercer martes de cada mes
2 -3:30 p.m.
Reunión virtual a través de Teams, [haga clic aquí](#) para unirse.

Subcomité de Concientización de Adultos Mayores

Cuarto jueves de cada mes
10 - 11:30 a.m.
Reunión virtual a través de Teams, [haga clic aquí](#) para unirse.

Subcomité de Concientización de Espiritualidad

Segundo martes de cada mes
1 -2:30 p.m.
Reunión virtual a través de Teams, [haga clic aquí](#) para unirse.

Subcomité de Concientización de Prevención del Suicidio

Segundo Lunes de cada mes
10 -11:30 a.m.
Reunión virtual a través de Teams, [haga clic aquí](#) para unirse.

Subcomité de Concientización de Jóvenes en Edad de Transición (TAY)

Tercer miércoles de cada mes
2 – 3 p.m.
Reunión virtual a través de Teams, [haga clic aquí](#) para unirse.

Subcomité de Concientización de Veteranos

Primer lunes de cada mes
3 -4:30 p.m.
Reunión virtual a través de Teams, [haga clic aquí](#) para unirse.

Subcomité de Concientización de Mujeres

Cuarto miércoles de cada mes
1 – 3 p.m.
Reunión virtual a través de Teams, [haga clic aquí](#) para unirse.

Fechas y horarios sujetos a cambios
Rev. 25/4



Behavioral Health

Cultural Competency Advisory Committee

4TH ANNUAL CCAC SUMMIT 2024
"UNITY IN RESILIENCY"



OCTOBER 29, 2024

8:30 A.M. – 4 P.M.

Immanuel Praise Fellowship
9592 7th St,
Rancho Cucamonga, CA 91730

Join us for a day of wellness cultural practices, a panel, community discussion, and an engaging keynote.

- Open to all stakeholders, community members, county employees, and community partners.
- Lunch will be provided
- No cost to attend



Register at <https://bit.ly/3zTRgGB> or scan the QR Code

For questions contact the Office of Equity and Inclusion at (909) 252-4077 or by email at cultural_competency@dbh.sbcounty.gov

If you speak another language, language assistance services are available free of charge by dialing (909) 252-4077. TTY users dial 711. DBH complies with applicable federal, civil rights laws and does not discriminate based on race, color, national origin, sex, gender identity, age, disability, or the inability to speak English (LEP).

5TH ANNUAL CULTURAL COMPETENCY ADVISORY COMMITTEE SUMMIT



SAVE
THE
DATE:

THURSDAY, OCTOBER 30, 2025

Bridges of Belonging: Healing through Generations

Join us for a day of wellness cultural practices, a panel, community discussion, resources, and an engaging keynote.

KEYNOTE SPEAKER

Ashley Hill

Ashley Hill is a licensed marriage and family therapist with hands-on experience supporting foster youth.

- Open to all stakeholders, community members, county employees, and community partners.
- No cost to attend, and lunch will be provided.



Victor Valley College, Educational Event Center
18422 Bear Valley Road
Victorville, CA 92395
8:00 a.m.- 3:30 p.m.



bit.ly/ccacsummit

If you speak another language, free language assistance services are available by dialing (888) 743-1478. TTY users dial 711. DBH complies with applicable federal, civil rights laws and does not discriminate based on race, color, national origin, sex, gender identity, age, disability, or the inability to speak English (LEP).

CONTACT US: Office of Equity and Inclusion at (909) 252-5150 or cultural_competency@dbh.sbcounty.gov



San Bernardino County

Peer and Family Advocate - Public Relations and Outreach*

SALARY	\$18.94 - \$26.05 Hourly \$3,282.93 - \$4,515.33 Monthly \$39,395.20 - \$54,184.00 Annually	LOCATION	Throughout San Bernardino County, CA
JOB TYPE	Full-time	JOB NUMBER	25-06011pro-01
DEPARTMENT	Department of Behavioral Health	OPENING DATE	10/27/2025
CLOSING DATE	11/14/2025 5:00 PM Pacific		

The Job

Be an agent of change by engaging directly with the community to promote health and wellness. This exciting position enables you to leverage your lived experience to connect with diverse groups, share valuable resources, and cultivate meaningful partnerships throughout San Bernardino County.

Be a part of a passionate team that is committed to delivering comprehensive health and wellness services to the residents of San Bernardino County, and help us build a healthier, more resilient community.



The **San Bernardino County Department of Behavioral Health** invites qualified individuals to apply for the position of **Peer and Family Advocate - Public Relations and Outreach*** who provide outreach and education support for the Department's Public Relations and Outreach (PRO) program. This position will provide linkages to services, and support for consumers of behavioral health services. This position requires public speaking in the delivery of information and assistance services, establishing and maintaining a current directory of community resources, and planning/preparing events, trainings, and presentations on a variety of topics.

The Department of Behavioral Health (DBH) values the expertise that peer providers bring to the system of care. Peer providers are individuals who have self-identified as having lived experience with the process of recovery from mental illness, substance use disorder, or both, either as a consumer of these services or as the parent or family member of the consumer and use that experience to deliver services in a variety of roles.

The essential duties of this position include, but are not limited to the following:

- Plan, develop, prepare, and deliver presentations at community events, schools and partner meetings on various behavioral health topics and department services offered.
- Represent the department at outreach events, health fairs, and community events to provide information and resources to the public.
- Develop and maintain partnerships with diverse community and consumer groups
- Proactively identify and develop new community partnerships to expand outreach and engagement.
- Assist with the development and maintenance of communications materials for consumers and family members
- Assist with planning, organizing, and implementing departmental and community events, including setup, breakdown, and day-of coordination.
- Assist with planning and implementing of department events.

For additional details, please refer to the [Peer and Family Advocate](#) job description.

This position is in the Unclassified Service and serves at the pleasure of the appointing authority.



The **Department of Behavioral Health (DBH)** is responsible for providing mental health and substance use disorder services to county residents who are experiencing major mental illness or substance abuse related issues. DBH provides mental health and substance use disorder prevention and treatment services to all age groups, with a primary emphasis on treating children/youth who may be seriously emotionally disturbed, adults who are experiencing a serious and persistent mental illness, and individuals who are experiencing substance use disorders. DBH also provides an array of outreach/engagement, prevention, and early intervention services. DBH's core values are **service, integrity, accountability, and trust.**

DBH is a unique County Department comprised of eight (8) direct service areas: Community Outpatient and Transitional Age Youth Services; Youth Collaborative and Justice Involved Services; Substance Use Disorder and Recovery Services; 24 Hour and Specialty Services; Adult Justice Involved and Diversion Services; Medical Services; Community Engagement and Equity Services; Office of Patients' Rights and five (5) indirect service areas: Administrative and Fiscal Services; Public Relations and Outreach Services; Program Support Services; Disaster and Safety Unit; and the Office of Compliance. The Department currently has a workforce in excess of 1500 positions and an approximate \$800 million-dollar annual budget.

Follow this link [to learn more about the Department of Behavioral Health](#)

Follow this link [to learn more about San Bernardino County](#)

The list established from this recruitment may be used to fill current and future vacancies as they occur throughout the Department.

EXCELLENT BENEFITS!

To review job-specific benefits, please refer to:

Summary of Benefits
Memorandum of Understanding (MOU)

CONDITIONS OF EMPLOYMENT

Pre-Employment Process: Prior to appointment, applicants must pass a background investigation, which includes fingerprinting and medical exam, which may include drug and/or TB testing. Applicants must be a U.S. Citizen or a permanent U.S. resident.

Field-Based Availability: Positions are field-based and require traveling/working outside of the office frequently.

Work Schedule: Must be willing to work non-traditional hours, such as evenings and weekends.

Travel: Regular travel throughout the County is required. Employees will be required to make provisions for transportation (mileage reimbursement at current IRS rate is available). A valid California Class C driver license and proof of automobile liability insurance must be provided and maintained for the individual providing the transportation.

Sponsorship: Please note San Bernardino County is not able to consider candidates who will require visa sponsorship at the time of application or in the future.

Minimum Requirements

Must possess a valid CA Identification Card or CA Driver's License along with:

Education: High School Diploma or general equivalency degree (GED)

--AND--

Experience: Two (2) years of full-time equivalent experience *conducting community outreach* (4,160 hours of paid or volunteer experience) in mental health, substance use, social, and/or human services.

NOTE: A certification of completion in a Peer Behavioral Health Training Program must be completed prior to the end of the probationary period as identified by the Department.

Desired Qualifications

Applicants fluent in American Sign Language, Arabic, Korean, Mandarin, Spanish, Tagalog, and/or Vietnamese are strongly encouraged to apply. Additional compensation is associated with positions requiring the use of bilingual skills. Testing of bilingual skills may be required to receive additional compensation.

The following factors will provide the basis for competitively evaluating each candidate:

- Strong interpersonal and communication (oral and written) skills
- Excellent organizational skills and attention to detail
- Community outreach experience
- Ability to work under pressure and perform multiple tasks with accuracy
- Possess initiative and problem-solving abilities
- Adaptability and flexibility to adjust to changing priorities and event schedules
- Strong meeting facilitation and public speaking skills, including the ability to effectively present information to a wide variety of audiences
- Ability to build and maintain trust-based relationships with multiple internal and external stakeholders
- Technology savvy with solid proficiency in using Outlook, Word and Excel
- Awareness and understanding of mental health stigma and discrimination
- Willingness to learn from others, take feedback, and make adjustments to communication and behavior

- Experience taking initiative to self-educate about unfamiliar subjects or concepts
- Affirmative and accepting approaches toward people from diverse backgrounds and experiences

Selection Process

Application Procedure: There will be a **competitive evaluation** of qualifications based on the information provided in the Application and the Supplemental Questionnaire. You are encouraged to include **detailed descriptions of your qualifying experience**, as only the most highly qualified applicants will be referred to the Department. *Please ensure all relevant experience is indicated in the Application and responses to the Supplemental Questionnaire, as resumes and other attachments will not be reviewed for the competitive evaluation.*

Completing your application with statements such as "see/refer to resume" or "see attached" rather than completing your work history may affect your eligibility or competitive evaluation score. Be sure to clearly describe your experience in meeting the minimum requirements.

Technical Assistance: If you require technical assistance, follow this link to [review the Government Jobs online application guide](#) or contact their Toll-Free Applicant Support line at **(855) 524-5627**. Please note that Human Resources is not responsible for any issues or delays caused by your internet connection, computer, or browser when submitting an application.

Equal Employment Opportunity (EEO) / Americans with Disabilities Act (ADA): San Bernardino County is an [Equal Employment Opportunity \(EEO\)](#) and Americans with Disabilities Act (ADA) compliant employer, dedicated to ensuring equal employment opportunities for all employees and applicants.

ADA Accommodation: If you have a disability and need accommodations during the testing process, please submit the [Special Testing Accommodations Request Form](#) within one week of the recruitment filing deadline.

Veterans' Preference: Eligible veterans and their spouses or widows/widowers who are not current County employees may receive additional Veterans' Preference points. For details and instructions on how to request these points, please refer to the [Veterans' Preference Policy](#).

For more important details, [review the Applicant Information and County Employment Process](#).

Employer

San Bernardino County

Address

175 West Fifth Street, 1st Floor

San Bernardino, California, 92415-0440

Phone

(909) 387-8304

TTY Users: 711

Website

<http://www.sbcounty.gov/jobs>

Peer and Family Advocate - Public Relations and Outreach* Supplemental Questionnaire

*QUESTION 1

Instructions: The information on the application and your responses to the following supplemental questions will be used in a **competitive evaluation of qualifications**. *Experience listed on this questionnaire must also be listed and fully detailed in the work experience section of your application.*

☐ I have read and understand the above statement.

***QUESTION 2**

Field-Based Availability: Positions are field-based and require traveling/working outside of the office frequently.

Indicate your availability below:

☐ I AM available and willing to work in a field-based position that requires traveling/working outside of the office frequently.

☐ I AM NOT available nor willing to work in a field-based position.

***QUESTION 3**

Experience: Do you have two (2) years of full-time equivalent experience conducting community outreach (4,160 hours of paid or volunteer experience) in mental health, substance use, social, or human services? Experience must also be listed and fully detailed in the work experience section of your application.

☐ Yes

☐ No

***QUESTION 4**

Experience Continued: Describe the experience you have gained conducting community outreach in mental health, social or human services working with individuals with Mental Illness. Provide the name of the employer, dates of employment, and hours worked per week for each employer. If no experience (paid or volunteer) indicate, "N/A".

***QUESTION 5**

Education: Do you have a High School Diploma, or G.E.D.?

☐ Yes

☐ No

***QUESTION 6**

Do you possess a valid CA Identification Card or CA Driver's License?

☐ Yes

☐ No

***QUESTION 7**

Degree: Indicate the highest level of education you have COMPLETED.

☐ Master's Degree or higher

☐ Bachelor's Degree

☐ Associate's Degree

☐ High School Diploma or G.E.D.

☐ None of the above

***QUESTION 8**

Select any of the following populations that you identify with, check all that apply.

☐ Consumer of mental health services

☐ Consumer of alcohol and drug services

☐ Family Member/Caregiver of a person using mental health services

- ☐ Family Member/Caregiver of a person using alcohol and drug services
- ☐ Current or former foster youth
- ☐ Parent/Family Member/Caregiver of a current or former foster youth

***QUESTION 9**

Do you possess valid certification as a Certified Medi-Cal Peer Support Specialist (CMPSS) per the CalMHSA certification database? A copy of your certification MUST be attached to your application.

- ☐ Yes
- ☐ No

***QUESTION 10**

If you answered "Yes" to the question above, please provide your CMPSS number below. If you do not possess certification, indicate, "N/A".

***QUESTION 11**

This position requires public speaking and facilitation skills. Please list any public speaking or facilitation experience that you have. If no experience, indicate "N/A."

***QUESTION 12**

Describe your experience supporting others and/or yourself in identifying and accessing needed resources such as housing, employment, seeking services, crisis support, etc. If no experience, indicate "N/A."

***QUESTION 13**

Describe your experience with mental health and/or substance use and how you use that experience to support and coach others. If no experience, indicate "N/A."

***QUESTION 14**

Describe computer programs that you have used. Please list examples of how you have used each program. Include any web-based meeting platforms that you have experience using. If no experience, indicate "N/A."

***QUESTION 15**

ADDITIONAL BILINGUAL SKILLS: Performing bilingual translation involving the use of English and a second language as a part of a position's regular duties may be entitled to bilingual compensation. In addition to English, check any of the following languages you are also fluent in.

- ☐ American Sign Language (ASL)
- ☐ Arabic
- ☐ Korean
- ☐ Mandarin
- ☐ Spanish
- ☐ Tagalog
- ☐ Vietnamese
- ☐ Other (Hindi, French, Bengali, Russian, Portuguese, Indonesian, etc.)
- ☐ None of the above

*QUESTION 16

Applicant Acknowledgement - Notification via email: As part of our efforts to increase efficiency and promote conservation of resources, human resources uses email to communicate with applicants. Therefore, all future communications regarding this recruitment, including applicant status and testing notifications, will be made via email. Each applicant needs their own email address. We strongly encourage you, as an applicant, to ensure that the email address you have provided us with your application is current, secure, confidential, and readily accessible to you. Adjust Spam and/or other filters so that our emails are accepted. Please carefully read any notices that we send you and follow any instructions provided in a timely manner. *We will not be responsible in any way if you do not receive our emails (i.e., for the non-delivery of our emails or if you fail to check your e-mail on a timely basis).*

☐ I acknowledge that I have read, understood, and agree to the above.

*QUESTION 17

****ATTENTION GMAIL USERS****

We have become aware of an increase in Gmail's spam filter sensitivity. Due to this change, it is possible that emails coming from San Bernardino County Human Resources may be marked as spam and will not make it into your Gmail inbox.

For your convenience, a step-by-step guide to create and apply filters within Gmail is available in the attached PDF. [Download the PDF Guide. \(Download PDF reader\)](#) Once downloaded, follow the instructions so that you will receive future emails from San Bernardino County Human Resources.

Note: If you apply the filters and still do not receive emails from San Bernardino County Human Resources you can check your www.governmentjobs.com (Neogov) account inbox. All notifications will appear there.

☐ I understand

*QUESTION 18

Applicant Acknowledgement - Application Complete: Thank you for taking the time to complete this application and supplemental questionnaire. Please be sure to review all information provided prior to submitting it as you cannot update or revise it once submitted. Your submitted application will be reviewed and evaluated as is. Please do not refer to a resume or other documentation in lieu of completing the employment history section or responding to the supplemental questions; they will not be reviewed or considered.

Once your application has been successfully submitted, you will receive an onscreen confirmation and an email confirmation will be sent to the email address listed on your application. We recommend that you save and/or print these for your records. *Please note: if you do not receive an onscreen confirmation and an email acknowledging our receipt of your application, we have not received your application.*

☐ I acknowledge that I have reviewed my application and understand that I will not be able to update or revise any part of it once submitted.

* Required Question

Cultural Competency Advisory Committee By-Laws

Article I

Mission Statement:

To advocate for the development, implementation and evaluation of high quality, culturally/linguistically attuned, behavioral health services capable of meeting the diverse needs of all cultural groups in San Bernardino County.

Article II

Philosophy:

The members of the Cultural Competency Advisory Committee (CCAC) believe that persons of all cultural backgrounds have the right to receive quality behavioral health services, regardless of age, creed, gender identity, sexual orientation, ethnicity, socio-economic status, disability or nationality.

Article III

Values:

Diversity
Transparency
Respect
Community Input
Education and Training
Equity
Inclusion

Article IV

Objectives:

The members of the CCAC are committed to:

- a) Promoting equitable distribution of behavioral health services utilizing multi-lingual, multi-cultural staff.
- b) Promoting equal access to behavioral health services.
- c) Advocating the equitable and efficient use of resources in the behavioral health system.
- d) Promoting community inclusion and input.
- e) Promoting community awareness about behavioral health issues.
- f) Advancing cultural attunement through participation in joint efforts to improve the policies and effectiveness of behavioral health services for all cultural groups.
- g) Promoting equitable research and evaluation of behavioral health needs and interventions and promising culturally responsive practices with culturally diverse communities.
- h) To work towards cultural attunement and cultural competency as defined as “a set of congruent practice, skills, attitudes, policies and structures which come together in a system, agency or among professionals to work effectively with diverse populations.”(Cross, *et al*, 1989, cited in DHCS Information Notice 03-04)

Cultural Competency Advisory Committee By-Laws

Article V

Subcommittee Structure:

The CCAC will have functional subcommittees that would include having an approved work-plan by the CCAC with standard goals and objectives. Subcommittees will be created on an as needed basis. The subcommittees are expected to respond to and act on various issues and projects that the CCAC will be involved in and provide the CCAC with updates and progress of their work. The Subcommittee Chairs and Co-Chairs are to have active participation at the CCAC monthly meetings.

Subcommittee Chairs and Co-Chairs are responsible for leading their subcommittee in the following:

- Regularly attending monthly CCAC meetings as well as Subcommittee Chair Meetings
- Developing, implementing and monitoring a subcommittee work plan (including relevant goals, objectives, and timeframes) annually and presenting workplan to CCAC for approval
- Developing events, trainings, and programs that help to advance the subcommittee work plan, and facilitating collaboration with other subcommittees where applicable
- The Chairs and Co-Chairs of each subcommittee and all members of the CCAC are to come together to plan a diverse world culture event to bring forth community and active subcommittee members.
- Maintaining and growing a diverse subcommittee membership that is representative of the community and its respective cultural group
- Reviewing Department of Behavioral Health programs, services, outcomes and evaluations designs, and policies and procedures while providing relevant feedback to the CCAC, Office of Cultural Competence and Ethnic Services (OCCES) and the Cultural Competency Officer (CCO)
- Maintaining regular communication with the members of the subcommittee on culturally relevant topics related to behavioral health, behavioral health programs and services, outcomes an evaluation designs, relevant community events, disparities and gaps in services related to subcommittee focus and strategies for promoting equitable access to behavioral health care
- Recording, or assigning a member to record, meeting minutes/notes for distribution and reporting to CCAC
- Voting on candidates for CCAC Chair and Vice Chair (one vote per Subcommittee)
- Vote on by-law amendments (one vote per Subcommittee)
- Provide CCAC Chair and Vice Chair with a report on the activities of the past year (calendar year) for inclusion in the CCAC final report to the CCO

Article VI

Section I. Participation and Composition

1. Participation will be open-ended; new members can join at any time in the year.
2. Participants will include: diversity of community members, consumers, family members, private practice providers, contractors, primary care providers, faith-based organizations/individuals, community-based agencies, representatives from various Department of Behavioral Health programs, elected members, community leaders, and other interested individuals.
3. The Cultural Competency Advisory Committee will be comprised of seventeen (17) active voting members, including one (1) voting member from each subcommittee, the CCAC Chair and Vice Chair and the Cultural Competency Officer.

Cultural Competency Advisory Committee By-Laws

4. Staff from the Office of Cultural Competence and Ethnic Services (OCCES) will be responsible for the orientation of new members.
5. The Cultural Competency Advisory Committee will put out a mission statement, which in turn will be directed to different agencies outside and within County Departments to let them know the importance of attending CCAC.
6. CCAC meetings will also be an appropriate forum to discuss issues or concerns raised by community as they relate to the delivery of behavioral health services, access, equity, outcomes and evaluation designs, and cultural competency.

Section II. Voting

1. Subcommittee Chair or Co-Chair (one vote per subcommittee) is responsible for voting on business conducted through the CCAC. In the event that the Subcommittee Chair or Co-Chair cannot attend a CCAC meeting where a vote will take place, they will assign one subcommittee member, by email to the CCO 48 hours prior to the meeting, to vote on behalf of the Subcommittee
2. At least three (3) nominations will be submitted for the Cultural Competency Excellence Award in order for the CCAC to vote on a quarterly basis. Voting members and General members present when the meeting is taking place will vote on the Cultural Competency Excellence Award.
3. Voting may be conducted in-person or virtually at a CCAC meeting or via an online method of communication (survey, poll, tracking tool etc.)
4. Voting members include one subcommittee Chair, Co-Chair or designee, CCAC Chair, CCAC Vice-Chair and Cultural Competence Officer
5. General members defined as any person who has attended three (3) or more CCAC meetings within the calendar year. General members will vote on the following: CCAC leadership nominations, elections, excellence awards, and other issues presented for a vote, as needed

Article VIII

Interaction of the CCAC with Department of Behavioral Health (DBH):

The CCAC will establish direct channels of communication with the staff of the DBH Office of Cultural Competence and Ethnic Services (OCCES), and the Cultural Competency Officer (CCO). The CCAC will interact closely with and advise the CCO to share pertinent information and research data regarding the special needs of the target populations in the community. Likewise, information will flow from the CCO to the CCAC to ensure their active participation in the planning of behavioral health service delivery, evaluation design and outcome process, development of policies and procedures, and outreach and engagement of the diverse communities of San Bernardino County.

Article IX

Officers and Elections:

- a) The officers of the CCAC shall consist of a Chairperson and a Vice-Chairperson, who shall be elected annually, each on alternating years. The Chair shall not be a DBH employee; however, in the event of unprecedented situations where no other non-DBH CCAC members have applied for or shown interest in becoming the Chair, then a DBH employee, by vote can serve as the Chairperson. The Chair shall appoint a nominating committee to present nominations for the election of new officers at the October monthly meeting. The new Chair and Vice-Chair shall assume duties in January.
- b) The Chair and Vice-Chair will be responsible for setting CCAC monthly meeting agenda in collaboration with OCCES and the CCO.

Cultural Competency Advisory Committee By-Laws

- c) The Chair and Vice-Chair will be responsible for initiating a CCAC Strategic Plan based on CCAC input and the needs of the community, resulting in a final report on the activities of the past year due to the Cultural Competency Officer at the end of the calendar year.
- d) The Chair will preside over CCAC meetings and appoint Nomination Committee Chair and other special meeting, project meeting, chairs.
- e) The Vice-Chair will assist the Chair in carrying out their duties in their absence or inability to serve.
- f) The Chair and Vice-Chair will inform subcommittees on the various issues and projects that the CCAC will be involved in and request subcommittee participation.
- g) The Chair and Vice-Chair will work with subcommittees to have work plans approved by CCAC.
- h) Subcommittee Chairs and Co-Chairs: Elected annually, on alternating years. Co-Chair is responsible for assisting the Chair in carrying out their overall duties and responsibilities. Subcommittee Chairs may be DBH employees.
- i) Vacancies: Positions available for nominations the month they become vacant. Elections to take place the month following the vacancy.
- j) CCAC elected Chair, Vice-Chair and subcommittee Chairs will promote the mission and objectives of the CCAC.
- k) CCAC elected Chair, Vice-Chair and Subcommittee Chairs will represent the voice of CCAC as requested and/or voted by CCAC members.
- l) Office of Cultural Competence and Ethnic Services (OCCES) staff will be responsible for orienting new Officers to their roles and responsibilities.

Article X

Meetings:

Cultural Competency Advisory Committee meetings shall be held monthly. The time and place will be announced prior to the adjournment of the current meeting.

Section I. Special Meetings

Special meetings may be held by giving 48 hours' notice of the purpose to all participants.

Section II. Quorum

One third (1/3) of all active Subcommittee Chairs/Co-Chairs present will serve as the quorum to conduct business and vote on an issue or election. Whereas the number of voting members is 17, quorum will be established when 6 voting members are present.

Article XI

Adoption and Amendment:

These by-laws shall become operative upon their approval by voting members. Amendments to the proposed by-laws may be introduced by members at the Cultural Competency Advisory Committee. The CCAC Chair will call for a separate meeting to review the proposed amendments at which time the Chair will appoint a Chair to lead the by-laws committee. By-laws committee will include CCO or designee (OCCES staff).

The Committee appointed Chair will introduce the amendments to the CCAC at a regular meeting at which time a vote to adopt the amendments will take place. Voting members will be notified of the voting to take place one week in advance (agenda).

Note: For guidance on parliamentary procedures CCAC will reference Roberts Rules of Order and voting members will vote on actions taken.



Behavioral Health

CULTURAL COMPETENCY ADVISORY COMMITTEE Annual Report *Calendar Year 2025*

DRAFT

Subcommittee Update Calendar Year 2025

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Subcommittee Update Calendar Year 2025

Cultural Competency Advisory Committee (CCAC)

The Cultural Competency Advisory Committee (CCAC) serves as an advisory group to the Department of Behavioral Health (DBH) to ensure that Cultural Competency is embedded as a critical component in the planning and delivery of Behavioral Health Services. The CCAC strives to ensure that every aspect of behavioral health is represented. Membership is composed of consumers and family members, DBH staff, DBH contracted providers, community partners and community stakeholders. The CCAC has fourteen subcommittees that focus on the diverse behavioral health needs of San Bernardino County residents. The updates below provide an overview of the CCAC and its subcommittees accomplishments for calendar year 2025.

CCAC Update

Chair: Dr. April Clay, Clay Counseling Solutions

Vice Chair: Melissa Bucarey, Providence St. Mary Medical Center

Number of meetings held: 11

Meeting Agendas attached.

Number of participants: 468

Meeting Attendance sheets attached.

Goals:

- a) Strategic Plan and Annual Report to CCO on CCAC activities.
- b) Prioritize and deepen understanding of DBH service programs
- c) Increase CCAC membership and participation
- d) Increase participation by including highlights and resources offered by CPAC
- e) Boost participation in the CCAC subcommittee with the lowest attendance
- f) Host virtual and hybrid meetings beyond to sustain remote access for attendees.
- g) Post meetings on the DBH Website and social media to increase community awareness and participation.
- h) Increase committee engagement and ownership of subcommittee meetings, fill chair and co-chair positions with community partners/stakeholders.
- i) Poll attendees: Identify who is attending meetings and determine what contributes to their attendance.
- j) Continue to support the CCAC-Subcommittee collaboration(s), cross-cultural connections (ex. intersectionality).
- k) Hold quarterly leadership meetings with subcommittee leadership, share what everyone is doing and collaborate.
- l) Identifying solutions for increasing outreach and engagement services to marginalized populations and CCAC Subcommittees with waning or poor attendance.

Outcomes/Highlights/Accomplishments:

- a) Completed for Calendar year 2025. Included in the Fiscal Year (FY) 2024/2025 Cultural Competency Plan Update Office of Equity and Inclusion – DBH Internet Website (sbcounty.gov).
- b) Completed through our monthly subcommittee spotlights, which feature presenters from community organizations and DBH programs.
- c) Participant attendance in the calendar year as of November 2025 was 468. An increase of 2.41%.

Subcommittee Update Calendar Year 2025

- d) Completed by adding CPAC report as a standing agenda item in monthly CCAC meetings
- e) Supported subcommittees to increase participation through the spotlight format, see report to review attendance changes.
- f) Two meetings every other month were held in person. Three in-person meetings in total. Eight meetings were held virtually.
- g) Meetings were posted on the department's monthly [Media and Events webpage](#) [Media and Events – DBH Internet Website \(sbcounty.gov\)](#), the San Bernardino Countywide Calendar of Events [Welcome to San Bernardino County](#), and on the Office of Equity and Inclusion webpage [Office of Equity and Inclusion – DBH Internet Website](#).
- h) In FY 2024-25 89% of subcommittee Chairs and Co-chairs were consumer and community stakeholders. 19 Chairs and Co-Chairs.
- i) Continued to maintain a poll to stakeholders during CCAC meetings. (Attachment B)
- j) The CCAC supported the following subcommittee collaborations: (Attachment C)
 - Native American: May 2025 Native American Missing and Murdered Indigenous Relatives
 - Mental Health and Substance Use: September 2025 Recovery Happens
 - Native American: September 2025 California Native American Day: Tribal Pathways to Recovery and Hope
 - Spirituality: October 2025, Day of Prayer
 - CCAC Summit October 2025
- k) Quarterly leadership meetings took place during Calendar year 2025.
- l) Hosted the 5th Annual CCAC Summit (Attachment D)
 - a. Over 120 community partners, providers, DBH staff and consumers attended
 - b. Facilitated workshops to increase awareness of behavioral health healing activities and cultural practices.

Subcommittee Update Calendar Year 2025

Subcommittee Updates

Subcommittee Name: African American Awareness Subcommittee

Committee Chair: Dr. Gwen Rodgers, Arrowhead United Way

Term: 2022-present

Committee Co-Chair: Tawon Green, Dreams Training Facility

Term: February 2024-present

Number of Subcommittee meetings held: 10

Number of participants for the year: 250

Workplan Goals:

- Improve access and quality of services to African American consumers.
- Provide technical assistance to San Bernardino County Churches that target the African American population in San Bernardino County to support and improve their behavioral health ministries.

Workplan Objectives:

- Develop an event to honor African American Mental Health Awareness Week.
- Develop strategies on how to reduce stigma of mental health in African American community.
- Provide Training on Mental Health and Substance Abuse Disorder trainings to leaders within the African American Churches.

Workplan Outcomes/Highlights/Accomplishments:

Stakeholder Participation:

The subcommittee experienced a slight decrease of 1.57% attendees compared to 2024 attendance. This may have been attributed to the change in changes virtual platform where meetings were hosted on Webex and moved to Microsoft Teams.

Collaborations and Partnerships:

Community: The African American Awareness Subcommittee partnered with several community organizations this year. In February the subcommittee honored the late Dr. Margaret Hill and her legacy. We partnered with Young Visionaries in March to spotlight Dr. Amanda Vann-Orellana for Social Worker Awareness month. In April, we partnered with Autism Heroes in observation of Autism Awareness month. In May, the committee held a powerful and needed conversation about the State of Mental Health in our community and featured community members as part of the panel to include Kevin White, author and entrepreneur and educator, Lawrence Hardy. DBH's own Eden Habtegiorgis with Public Relations also participated. In June, in observation of Alzheimer's Awareness, we received a presentation on How Alzheimer's Impacts the African American Community for Eureka Williams with Kaiser Permanente. In honor of minority business month, we partnered with the American Mental Health Coalition, with Linda Hart and spotlighted Beauregard Therapy, Jonathan Beauregard, CEO. Both organizations are doing great work with the African American community. In September, we continued the discussion around Alzheimer's awareness as this disease is impacting the African American population at a higher rate than our counterparts. The Alzheimer's Foundation presented on ALZ Awareness, and we partnered with Building Resilient Communities to talk about Emergency Preparedness considering recent local natural disasters. We concluded this year's calendar by hearing from community member Teiyana Muse and her personal journey with Down Syndrome, for down syndrome awareness month.

Leadership:

Subcommittee support attended and participated in 3 CCAC Subcommittee Leadership meetings. Subcommittee support attended and participated in 11 monthly CCAC meetings.

Subcommittee Update Calendar Year 2025

Subcommittee Name: Asian Pacific Islander (API) Awareness Subcommittee

Committee Chair: Rochelle Bernarte, Department of Behavioral Health

Term: May 2024 - present

Committee Co-Chair: Rina Dakanay, Claremont Lincoln University

Term: May 2025-present

Number of Subcommittee meetings held: 10

Number of participants for the year: 169

Workplan Goals:

- Educate community on issues related to the Asian Pacific Islander (API) population, the API culture, and how to access behavioral health services.
- Increase education and access to behavioral health services by reaching out to and fostering greater membership within the API community.
- Grow subcommittee membership.

Workplan Objectives:

- Collaborate on mental health care events.
- Reduce cultural stigmas associated with mental health care issues.

Workplan Outcomes/Highlights/Accomplishments: Subcommittee leadership brought forth various presenters from both San Bernardino and Riverside County community organizations that service the API community. Presentations for this year included: Mental Health Services Act Annual Update, TODEC Legal Services, Love Your Best Life Doula Services, AAPI Data, Transgender Health and Wellness Center, St. John's Community Health, Youth Action Project, Family Assistance Program, Eastern Harmony Mental Health, VARP Inc., Office of Suicide Prevention, Center Against Racism and Trauma, Filipino American National Historical Society, and MHSA Innovation Peer Housing Project Plan. The subcommittee highlighted AAPI Heritage Month and May Mental Health for the month of May. The subcommittee was present alongside the Department of Behavioral Health (DBH) at Valley College's Asian Pacific Islander event in the month of May (Attachment C). The API Subcommittee had both chair and co-chair for most of the year and there was an increase in attendance, specifically from contracted agencies and community partners. The subcommittee also connected with Eastern Harmony Mental Health and California Culture Festival to have Department presence at Lunar festivals in Rancho Cucamonga and Chino in 2026.

Stakeholder Participation:

The Asian Pacific Islander (API) Awareness Subcommittee experienced an increase in stakeholder/participant attendance this year. The annual attendance rose from 135 in 2024 to 169 in 2025, which is an increase of 34 participants, or approximately 25% growth over the year.

Collaborations and Partnerships:

Community: For 2025 the Asian Pacific Islander (API) Subcommittee partnered with the community organizations, Filipino American Association of the Inland Empire (PAIS-IE). The subcommittee collaborated with the Training Occupational Development Educating Communities (TODEC) for the month of March to provide a training on *Knowing Your Rights*. The subcommittee also collaborated with the Center Against Racism and Trauma and the Filipino American National Historical Society for the month of October to commemorate Filipino American History Month. For 2025, API Subcommittee leadership connected with the local organization Eastern Harmony Mental Health which in turn led to a partnership where DBH will have a sponsoring presence at the Rancho Cucamonga and Chino Lunar Festivals in 2026.

Subcommittee Update Calendar Year 2025

Leadership:

API leadership and DBH support staff have been present at each of the CCAC Subcommittee Leadership meetings and monthly CCAC meetings. Leadership assisted in the planning of the annual CCAC Summit, attended and hosted a cultural activity and represented the API subcommittee.

Subcommittee Update Calendar Year 2025

Subcommittee Name: Consumer and Family Members Awareness Subcommittee

Committee Chair: Rachel Miller, Pathways to Recovery Clubhouse

Term: October 23 to present

Committee Co-Chair: Veronica Latimer, Central Valley FUN Clubhouse

Term: September 2025 to present

Number of Subcommittee meetings held: 8

Number of participants for the year: 155

Workplan Goals:

- Improve access and quality of services to consumers and their family members.
- Increase subcommittee membership.
- Gather feedback from community members and stakeholders to increase access and quality of care.

Workplan Objectives:

- Increase awareness of the needs of the consumer and family members.
- To reduce stigma related to behavioral health challenges.
- Outreach and support – networking for consumers and family members.

Workplan Outcomes/Highlights/Accomplishments:

The Subcommittee members participated in the annual Recovery, Resilience and Wellness Training which is a two-hour training held twice each year and presented by the Consumer and Family Members Awareness Subcommittee and facilitated by the Office of Equity and Inclusion. This training is on client culture and includes personal experiences and explains the Recovery Model and the Medical Model. This year training was held in person on May 21 at the Apple Valley Community Clinic at Victor Community Support Services in Apple Valley and on June 12 at the Vista Community Counseling Center in Fontana California.

This subcommittee continues to be hybrid, and this year was hosted by 3 different clubhouses, Pathways to Recovery, TEAM House and Central Valley Clubhouse at Pacific Clinics. This has helped us to increase our attendance.

Stakeholder Participation:

The subcommittee experienced a 25% increase compared to 2024 total attendance.

Collaborations and Partnerships:

In January Claudia Haro, Program Specialist, I presented the Mental Health Services Act Annual Update FY 25/26. In March Cynthia Miller presented an overview of DBH Recovery Based Engagement support TEAM (RBEST). Sonia Navarro, Senior Program Manager Community Engagement. Maribel Gutierrez, MPA, Deputy Director presented on the Behavioral Health Act Updates. Cheynne Crawford BSN, RN Breast Navigator, San Antonio Hospital Presented World Breast Cancer Day. The chair of this committee is always looking for presenters who have resources that can be of help to our members.

Gustavo Hurtado presented an overview of the Rainbow Youth Alliance.

Leadership:

Subcommittee leadership and DBH support staff attended and participated in 3 CCAC Subcommittee Leadership meetings.

Subcommittee leadership and DBH support staff Designee attended and participated in 12 monthly CCAC meetings.

Subcommittee Update Calendar Year 2025

Subcommittee Name: Disabilities Awareness Subcommittee

Committee Chair: Kelli Guillory, California Department of Rehabilitation

Term: June 2021- present

Committee Co-Chair: Vacant

Term:

Number of Subcommittee meetings held: 10

Number of participants for the year: 158

Workplan Goals:

- Improve access and quality of services to consumers with disabilities.
- Provide trainings on Self-Advocacy and Disability Sensitivity for DBH staff, contractors, and community.
- Increase subcommittee participation.

Workplan Objectives:

- Provide resources to individuals with disabilities.
- Coordinate disability sensitive training and Self Advocacy training to service providers.
- Create promotional tools and resources.

Workplan Outcomes/Highlights/Accomplishments:

Stakeholder Participation:

The Subcommittee experienced a 1.86% decrease in attendance compared to last year's attendance.

Collaborations and Partnerships:

The subcommittee members heard from local community resources and DBH Program updates.

Some of the topics that were presented include the *California Mental Health Patients' Rights and Advocacy*, *Navigating Mental Health: NAMI's Programs and Services for San Bernardino*, *Preparedness for Emergency Disasters from Red Cross*, *Family Resource Network and Family Empowerment Center*, *The Parent Perspective: Navigating Disability and Care*, *Diveheart*. Members also learned about various state and county programing that intersect within the Disabilities community and mental health, that include: *The Role of the State Council on Developmental Disabilities (SCDD)*, *County's Disability Community*, *Developmental Disability Awareness Month*, *DBH Community Program Planning Process Innovations Peer Housing Project*.

Leadership:

Subcommittee leadership attended and participated in 2 CCAC Subcommittee Leadership Meetings. Subcommittee leadership attended and participated in 7 monthly CCAC Meetings.

Subcommittee Update Calendar Year 2025

Subcommittee Name: Latino Awareness Subcommittee

Committee Chair: Vacant

Term: N/A

Committee Co-Chair: Vacant

Term: N/A

Number of Subcommittee meetings held: 10

Number of participants for the year: 169

Workplan Goals:

- Increase awareness of Latino issues in mental health
- Reduce stigma of mental illness among Latinos
- Reduce stigma of substance use disorders among Latinos
- Increase awareness of available Spanish resources

Workplan Objectives: Provide resources to the Latino community, service providers, and DBH staff. Coordinate annual Hispanic Heritage Month Celebration. Coordinate annual events for consumers and community members. Create resource guide that focuses on services offered in Spanish.

Workplan Outcomes/Highlights/Accomplishments: Presentations for this year were all conducted in Spanish and included: Mental Health Services Act Annual Update, Fiesta Educativa, Know Your Rights by TODEC, Love Your Best Life Doula Services, Inland Caregiver Resource Center, South Coast Community Services, Behavioral Health Services Act Update, Planned Parenthood, Rainbow Pride Youth Alliance, Rolling Start, Inc., Staying Strong: Resilience after Childhood Adversity, Inland Counties Legal Services, Inland Empire Father Involvement Coalition, and Family Resources Network.

Stakeholder Participation:

The Latino Awareness Subcommittee experienced an increase in stakeholder/participant attendance this year. The annual attendance rose from 117 in 2024 to 169 in 2025, which is an increase of 52 participants, or approximately 44% growth over the year.

Collaborations and Partnerships:

The Latino Awareness Subcommittee collaborated with the Training Occupational Development Educating Communities (TODEC) for the month of February to provide a training on *Knowing Your Rights*. This subcommittee was spotlighted in the month of July at the Cultural Competency Advisory Committee (CCAC). This subcommittee also collaborated with Inland Counties Legal Services for the month of September, to host a 90-minute Spanish training on *An Immigration Roadmap: Navigating Today's Landscape*.

Leadership:

DBH support staff attended most of the CCAC monthly meetings.

Subcommittee Update Calendar Year 2025

Subcommittee Name: LGBTQ Awareness Subcommittee

Committee Chair: Oscar Lobos, Family Assistance Program

Term: May 2023-present

Committee Co-Chair: Caitlyn Kautzman, Family Assistance Program

Term: May 2023-present

Number of Subcommittee meetings held: 9

Number of participants for the year: 202

Workplan Goals:

- Increase subcommittee membership in person and online.
- Increase awareness, reduce stigmas regarding LGBTQ populations in multiple sectors.
- Improve access and quality of services to LGBTQ populations/consumers.
- Provide LGBTQ specific and/or affirming services guide to the Inland Empire.

Workplan Objectives:

- Create a digital learning space for members who cannot attend in person, utilize technology to increase impact.
- Host 1-2 community-based LGBTQ education events.
- Educate service providers about the mental health needs and potential outcomes of LGBTQ populations through training provision.
- Collect, assess, organize, and share an Inland Empire LGBTQ Resource Guide.

Workplan Outcomes/Highlights/Accomplishments:

Stakeholder Participation:

The subcommittee had slight decrease of 1.49% in attendance compared to last year's attendance, it is important to note the subcommittee held one less meeting compared to the previous year.

Collaborations and Partnerships:

The subcommittee created a space for consumers, friends and family and Community Based Organizations (CBO) to connect and share resources that impact a person's whole health and wellbeing. Sponsorship and DBH resources tabling were provided to San Bernardino Pride and High Desert Pride (Attachment C). San Bernardino Pride occurred on June 2025 and was organized by Welcome Home Family Assistance Program. High Desert Pride was hosted in September 2025 and organized by the High Desert Pride Center.

Seven subcommittee meetings were held both in person and virtual and two meetings were held virtually. Riverside San Bernardino County Indian Health's Community Health Workers program supported with the physical location, technology, and food for the in-person portion of the meetings. They provided a conference room at their San Manuel Indian Health Clinic in Grand Terrace.

Community: The Subcommittee meetings offered time to learn about local services and opportunities to ask questions on eligibility requirements, future expansions, and how to adjust with current political policies. The following CBO presented, Transgender Health and Wellness Center,

Stop the Hate and Human Rights Campaign, St. John's Affirm Program, Rainbow Pride Youth Alliance, and Family Assistance Program.

Other Subcommittees:

In collaboration with the Suicide Prevention Awareness Subcommittee, the subcommittees invited the Trevor Project to provide the CARE Training. CARE Training is an interactive and intensive session designed to equip adults with the knowledge and tools to support LGBTQ+ youth, particularly around suicide prevention (Attachment #).

Subcommittee Update Calendar Year 2025

Leadership:

Subcommittee support attended and participated in 3 CCAC Subcommittee leadership meetings.

Subcommittee support attended and participated in 11 monthly CCAC meetings

Subcommittee Update Calendar Year 2025

Subcommittee Name: Mental Health and Substance Use Awareness Subcommittee

Committee Chair: Michelle Nance

Term: November 2023-June 2025

Committee Co-Chair: Melissa Bucarey

Term: August 2022-present

Number of Subcommittee meetings held: 10

Number of participants for the year: 221

Workplan Goals:

- Increase awareness of co-occurring issues in mental health.
- Educate the community and service providers on issues unique to the co-occurring populations.
- Create a resource library that co-occurring subcommittee members can contribute to and distribute to the community.
- Provide a safe space for providers or community workers to reset, recharge, refuel, and share their own experience.

Workplan Objectives:

- Provide resources to individuals, community members, and service providers on co-occurring substance abuse.
- Make resources, information, and training available to the community through MHSU Subcommittee meeting.
- Host a space or document where resources information can be stored and accessed by providers and community members.
- Hold discussion time for members to share their experience with reaching out to community resources and sharing their experiences with these community resources.

Workplan Outcomes/Highlights/Accomplishments: This subcommittee leadership brought forth various presentations for this year. Presentations for this year included: Mental Health Services Act (MHSU) Annual Update, Rolling Start, Inc., Rainbow Pride Youth Alliance, Wavelengths Desert Recovery Treatment, VARP Treatment Services, ABC Recovery Treatment Services, Friday Night Live Program, Institute for Public Strategies, and St. John's Community Health.

Monthly awareness initiatives were also incorporated to highlight the various overlaps of this Subcommittee's intersectionality with other special interest such as Black History Month-Mental Health Perspective, PTSD Awareness Month, Recovery Month, and Suicide Prevention Month. Awareness topics were utilized to create opportunities for educational insight and discussion around various overlapping population interests that can also interact within special interest groups involving mental health and substance use concerns.

Stakeholder Participation:

The Mental Health and Substance Use Awareness Subcommittee experienced an increase in stakeholder/participant attendance this year. The annual attendance rose from 190 in 2024 to 221 in 2025, which is an increase of 31 participants, or approximately 16% growth over the year.

Collaborations and Partnerships:

For 2025, the MHSU Subcommittee has partnered with community organizations, other CCAC subcommittees, and department programs to present education specific to awareness topics and initiatives as well as shared experience greatly enhanced the subcommittee topic of focus.

Such collaborations were: DBH Access Unit, Veterans Subcommittee and Native American Subcommittee provided PTSD Resources, MHSA Innovation Peer Housing Project Plan, and the Clubhouses and Community Connections Program.

Subcommittee Update Calendar Year 2025

Leadership:

MHSU leadership and DBH support staff have been present at each of the CCAC Subcommittee Leadership meetings and monthly CCAC meetings. Leadership assisted in the planning of the annual CCAC Summit.

Subcommittee Update Calendar Year 2025

Subcommittee Name: Native American Awareness Subcommittee

Committee Chair: Marcelina Shackelford

Term: 2018- present

Committee Co-Chair: Vanessa Brierty

Term: 2022-present

Number of Subcommittee meetings held: 11

Number of participants for the year: 286

Work plan Goals:

- Educate the community on historical trauma and intergenerational trauma and how it impacts the Native American population ability to access services.
- Provide cultural awareness to community which will reduce & discrimination of the Native American community.
- Support local tribal leaders, elected officials in bringing awareness to disparities in care.
- Support and provide culturally responsive education regarding the Native American population.
- Continue conversation on racism and the disparities of care in communities of color
- Increase membership

Workplan Objectives:

- Support local tribal leader's efforts to bring awareness to Native American issue.
- Coordinate California Native American Day Celebration
- Coordinate annual Native American Heritage Month Celebration
- Collaborate with various subcommittees on community events
- Continue Diversity Film Series
- Provide resources to the Native American community
- Develop specific cultural humility training on historical trauma
- Continue to collaborate with San Bernardino County Subcommittees on the annual CCAC Summit.

Work plan Outcomes/Highlights/Accomplishments:

- The Native American Awareness Subcommittee was proud to support and participate in San Bernardino County Department of Behavioral Cultural Competency Advisory Committee Summit.
- Participated in the planning and development of the CCAC Summit.
- Honoring our Missing and Murdered Indigenous Relatives – May 20, 2025, hosted a virtual presentation and discussion on historical impacts that contribute the MMIP crisis.

California Native American Heritage Day Celebration- "Tribal Pathways to Recovery & Hope" Hosted at Morongo Tribal TANF (San Bernardino site) on September 16, 2025. Panel discussion on California Tribal community efforts to address substance use and suicide prevention. Discussion on substance use prevention with Riverside San Bernardino County Indian Health, Inc. (RSBCIHI) Chemical Dependency Counselor & Celebrating Families Facilitator, Lester Nelson, Associate Chemical Dependency Counselor & Certified Native American Peer Support, Wayne Cortez, Certified Native American Peer Support, Damon Miranda. Panel discussion also included RSBCIHI efforts to address suicide prevention with 988 Tribal Suicide Prevention Program Coordinator, Les Rollakanti. The event included California traditional bird singing, prayer and Native American specific resources to address substance use which included NARCAN training, suicide prevention and mental health

Subcommittee Update Calendar Year 2025

resources.

Stakeholder Participation:

The Native American Awareness Subcommittee experienced a significant increase in stakeholder/participant attendance this year. The annual attendance rose from 149 in 2024 to 286 in 2025, which is an increase of 137 participants, or approximately 92% growth over the year.

Collaborations and Partnerships:

Community: Briefly describe your subcommittee's collaborations or efforts to collaborate with the community (Community Based Organizations, Faith Based Organizations, Groups or Individuals) to accomplish the goals of your subcommittee.

- February 18, 2025, TODEC presented "Know Your Rights," information and resources to address the communities concern regarding immigration policies implemented by current administration.
- April 15th Sexual Assault Awareness – Sonia Chatman, San Bernardino County Victim Advocate Supervisor gave a presentation her work and the resources her program offers.
- June 17th Patti Martinez – ICWA Southern Rep gave a presentation on Indian Child Welfare Act and the resources available in San Bernardino County.
- May 2025 Missing & Murdered Indigenous Persons in California – Rubidoux Connect Presentation

Other Subcommittees: Briefly describe your subcommittee's collaborations/Partnerships with any of the other 14 subcommittees to accomplish the goals of your subcommittee or CCAC.

- March 18th – Women's Awareness Subcommittee presentation on Women's history and Native American women's contribution
- May – Suicide Prevention Awareness Subcommittee – Correlation between high rates of suicide and the MMIP crisis.
- October 21st – Domestic Violence Awareness – Riverside San Bernardino County Indian Health Inc. Tribal Victim Services.

Leadership:

Subcommittee Leadership or Designee attended and participated in CCAC Subcommittee Leadership Meetings: Marcelina Shackleford, Vanessa Brierty and designee attended 4 meetings attended total.

Subcommittee Leadership or Designee attended and participated in monthly CCAC Meetings: Marcelina Shackleford & Vanessa Brierty and designee attended all meetings.

Subcommittee Name: Older Adults Awareness Subcommittee

Committee Chair: N/A

Term: N/A

Committee Co-Chair: N/A

Term: N/A

Number of Subcommittee meetings held: 10

Number of participants for the year: 156

Workplan Goals:

- Increase awareness of mental health services.
- Increase accessibility of mental health services.
- Reduce the stigma of seeking mental health services.

Workplan Objectives:

- Identify and disperse information on whole health services.
- Engage local providers and encourage increased provider participation in local health fairs.
- Coordinate the implementation of a health fair.

Workplan Outcomes/Highlights/Accomplishments:

Stakeholder Participation:

The subcommittee experienced 12.23% increase in attendance compared to 2024 attendance.

Collaborations and Partnerships:

This year Older Adults partnered with Susie Singer actress/producer who brought a snippet of her movie, “No Place for Old People” which chartered her personal story with the perils of her mother who was living in a care facility and uncovers the amount of abuse and neglect that happens in many of these institutions, we partnered with Inland United Way 211 and Red Cross to bring presentations on how to be prepared in the event of a natural disaster, in light of the devastating fires that plagued Pasadena, Altadena and Pacific Palisades. We partnered with Wells Fargo to bring Safe Banking for Seniors which highlights the protection that seniors need to take to safeguard them from becoming victims of scamming. Parent Care Management Services presented on Clients with Dementia, Managing Agitation and Aggression. We viewed a documentary and had a rich discussion on America’s Caregiver Crisis and had Makita with Elite Health Care Options give a presentation about their caretaker services. We finished the year partnering with Adult Protective Services (DAAS), City of Redlands and Department of Public Health

Other Subcommittees: Due to the lack of leadership, we were unable to partner with any other subcommittees this year

Leadership:

No Current Leadership for Older Adults for the entire year of 2025. Please be advised that support staff, La Keisha Mosley has attended the following meetings/events in effort to increase attendance for the Older Adults Awareness Subcommittee as well as seeking out leadership for this subcommittee:

- Educational Training Summit (IHSS Caretakers Summit) April 9, 2025, 9:00am – 4:00pm (outreach)
- IHSS Advisory Council Meeting 8/6/2025 9:30am – 12:30pm
- Bloomington Senior Nutrition Resource Fair 9/24/25 11:00am – 1:30pm (outreach)
- City of Redlands Senior Activities Advisory Board Meeting 10/15/2025 9:30am – 10:30am
- Autumn Cornhole Tournament and Resource Fair (Senior program) 11/12/2025 1:30pm – 4:30pm (outreach).

Subcommittee Name: Spirituality Awareness Subcommittee

Committee Chair: Dr. April Clay, Chair

Committee Co-Chair: Ellen Marie Drummonds

Term: Calendar Year 2025

Number of Subcommittee meetings held: 12

Number of participants for the year: 145

Workplan Goals:

- Increase awareness and cultural learning among DBH staff and contract providers regarding spirituality and its role in behavioral healthcare.
- Increase awareness among community members and consumers about the intersections between spirituality and behavioral health.

Workplan Objectives:

Provide learning opportunities for DBH staff and contract providers; offer educational resources to community members and leaders within faith organizations; and increase and diversify participation in the Spirituality Awareness Subcommittee.

Workplan Outcomes/Highlights/Accomplishments:

- Educational & Behavioral Health Updates: Provided system and wellness education through MHSA Updates, Mindful Conversations, BHSA Updates, and Recovery Month presentations led by DBH program specialists and coordinators.
- Faith-Based & Community Leadership Engagement: Featured faith leaders from Ecclesia, SDA Church, The Way World Outreach, and Mt. Zion to discuss crisis response, mental health ministry, and spiritual support.
Cultural & Spiritual Observances: Honored Juneteenth, Pride Month, and Kwanzaa through presentations, inclusive activities, and collaborative programming with the LGBTQ Awareness Subcommittee.
- Mental Health Education & Stigma Reduction: Delivered sessions on storytelling for wellness, stigma-focused video discussion, and the Power Hour reflection to support emotional resilience and shared learning.
Major Annual Highlight – Day of Prayer: Hosted in San Bernardino with ~35 attendees, including a panel (Mark Chitjian, Centers for Spiritual Living & Carl Clay, Clay Counseling Foundation) and a spirituality-focused rock painting activity promoting healing and reflection.

Stakeholder Participation:

Stakeholders included DBH staff, contract providers, consumers, community members, clergy, and faith-based ministry leaders. The subcommittee consistently engaged participants from county programs and community congregations, with strong turnout at culturally significant events such as the Day of Prayer. The Subcommittee had a 70.6% increase in attendance compared to the previous year.

Community Collaborations:

The subcommittee partnered with multiple faith-based and community organizations, including Ecclesia Christian Fellowship, The Way World Outreach, San Bernardino Community SDA Church, Mt. Zion Mental Health Ministry, Centers for Spiritual Living and Clay Counseling Foundation. These partners supported panel discussions, mental health ministry presentations, crisis response conversations, and cultural observances such as Juneteenth, Pride Month, and the Day of Prayer.

Subcommittee Collaborations:

The Spirituality Awareness Subcommittee collaborated with the LGBTQ Awareness Subcommittee during the June meeting, which featured an LGBTQ-led icebreaker and Pride Month trivia activity, strengthening cross-subcommittee engagement and inclusive practices.

Subcommittee Leadership Engagement:

Subcommittee leadership or a designated representative remained fully engaged in CCAC activities throughout the year. Leadership attended and participated in:

- CCAC Subcommittee Leadership Meetings: 12
- Monthly CCAC General Meetings: 12
- CCAC Summit: Participated and supported event activities.

Subcommittee Name: Suicide Prevention Awareness Subcommittee (SPAS)

Committee Chair: Dr. Rachel Riphagen

Term: February 2022 - present

Committee Co-Chair: Dr. Christa Banton

Term: 2023- Present

Number of Subcommittee meetings held: 11

Number of participants for the year: 346

Workplan Goals:

- To strengthen and build on existing statewide suicide prevention efforts.
- Create local awareness of suicide risk factors, support, and resources.
- Inform and support local systems in suicide prevention strategies and providing an environment where we can continue the conversation on how we can reduce suicides and increase awareness.
- Inform members and the community of means safety by providing local resources and education on the matter.

Workplan Objectives:

- Establish a greater presence in the community.
- Work with local organizations to collaborate on combined efforts to strengthen suicide prevention efforts in the community.

Workplan Outcomes/Highlights/Accomplishments:

Stakeholder Participation:

The subcommittee experienced a 55.86% increase in participants this year compared to the previous year.

Collaborations and Partnerships:

Community: SPAS has a very active and robust community collaborations and partnerships beginning with DBH's Office of Suicide Prevention. We partnered with the following agencies during calendar year 2025: We started off the year with our annual MHSA updates and a panel that consisted of James Wood, aka Dat Yoga Dude, a community provider. Department of Public Health presented on Black Infant Health and Other Agents of change in February in observation of Black History month. We partnered with AFSP (American Foundation for Suicide Prevention) for the first time and relationships were established and there will be an ongoing effort with OSP to partner on future events. In November, for observation of Veteran's Day, we had a presentation with our partner and friend Briana Green with Veteran's Administration on Lethal Means Training.

Other Subcommittees: We have partnered with the Native American Awareness Subcommittee in May for observation of Missing and Murdered Indigenous Day awareness and received a presentation from the Chair Marcelina Shackelford and Co-Chair Vanessa Brierty on Red Dress Day. Vanessa Brierty is scheduled to come back in December to present on Policy Updates as it relates to Native Americans and Suicide Prevention, as there is a slight uptick of attempted suicides amongst native people. We also partnered with LGBTQ+, in June we had a spotlight for two community providers for LGBTQ+ populations and again in October, we partnered with LGBTQ+ for CARE training provided by The Trevor Project and combined both meetings together for the month of October. Participants were granted 1.5 hours of Cultural Competency training hours.

Leadership:

Subcommittee leadership and designee attended and participated in 3 CCAC Subcommittee Leadership Meetings.

Dr. Christa Banton, the Co-Chair of the Suicide Prevention Awareness Subcommittee has been extremely active in her efforts to reduce suicide prevention in the county, specifically the High Desert Region. She participated in the following events/activities:

- Human Trafficking event on Barstow Community College Campus 1/22/25
 - Barstow Community College Mental Health Matters Resource Fair, w/Art with Impact 4/22/25
 - QPR was completed by Indian Health Care at Barstow Community College for BCC staff – 9/18/2025
 - Dr. Banton Presented on Suicide Awareness to CCAC Committee 9/18/25
 - Training at Barstow Community College on identifying high-risk students for SI/HI using Behavioral Threat Assessment Management (BTAM) for prevention of SI/HI events was given by Dr. Beliz from LA County Department of Mental Health
 - Dr. Banton presented at the San Bernardino County Children’s Network Conference 10/15/25
 - Dr. Banton presented at the Vets Center on substance use/abuse and mental health including suicide prevention 11/5/25
 - Dr. Banton was a part of the panel for the CCAC (Cultural Competency Advisory Committee) Summit at Victor Valley College 10/30/25
 - Dr. Banton published a textbook chapter on the mental health of Black male educators including addressing issues with DEI and mental health related issues. 11/25/25
- Subcommittee leadership and designee attended and participated in 11 monthly CCAC meetings.

Subcommittee Name: Transitional Age Youth (TAY) Awareness Subcommittee

Committee Chair: Maelena Enriquez, Ontario TAY

Term: 2025-present

Committee Co-Chair: Abelina Ayon, Ontario TAY

Term: 2025-present

Number of Subcommittee meetings held: 8

Number of participants for the year: 159

Workplan Goals:

- Increase outreach in the community through events and activities geared towards educating the community on behavioral health services for the TAY community and how to access those services.
- Educate the TAY community on issues relating to their population.

Workplan Objectives:

- Provide culturally specific resources/presentations to TAY Center consumers.
- Coordinate and promote annual TAY events.
- Provide the TAY community education on healthy lifestyles, completing educational goals, and future employment.

Workplan Outcomes/Highlights/Accomplishments: The TAY Subcommittee brought forth various presentations including St. John's Community Health's AFFIRM Program, Behavioral Health Services Act (BHSA) Updates, Men's Mental Health, Molding Hearts Organization, Community Program Planning MHSA Annual Update, and Suicide Awareness Presentation. The subcommittee obtained two TAY youths as Chair and Co-chair in the month of April.

Stakeholder Participation:

The TAY Awareness Subcommittee experienced a decrease in stakeholder/participant attendance this year. The annual attendance declined from 190 in 2024 to 159 in 2025, which is a decrease of 31 participants, or approximately 16% in this calendar year.

Collaborations and Partnerships:

The TAY Subcommittee made an effort to increase education by having different organizations present for the youth. The leadership shared their lived experience while using their voices to advocate for the youth. The MHSA Administration collaborated with the subcommittee to provide an annual update and get stakeholder feedback for their Community Program Planning in the month of October.

Leadership:

The Chair and DBH Support staff were present at each of the CCAC Subcommittee Leadership meetings and monthly CCAC meetings. The Chair participated in the panel discussion for the 2025 CCAC Summit and shared her lived experience and represented the TAY Subcommittee.

Subcommittee Name: Veterans Awareness Subcommittee

Committee Chair: Minette O'Bryan

Term: January 2014 to present

Committee Co-Chair: NA

Term: NA

Number of Subcommittee meetings held: 11

Number of participants for the year: 220

Workplan Goals:

- Increase awareness of Veterans issues in mental health and suicide prevention.
- Increase awareness of resources available to military, veterans, reservists & their families
- Increase awareness of concerns/issues of significance to military, veteran's, reservists & their families

Workplan Objectives:

- Provide resources to community agencies who serve military, veteran's, reservists & their families
- Provide resources to military, veteran's, reservists & their families
- Collaborate with community non-profits & other organizations to provide monthly presentations on resources/services available in the community & nation wide

Stakeholder Participation:

- The subcommittee experienced a 30.22% increase of stakeholders/participants this calendar year compared to the previous year.

Collaborations and Partnerships:

• **January** – Vicki Coffman, LMFT, retired L.A. County Sheriff Department as a Sergeant (25 years), Encouragers Counseling & Training Centers (ECTC), Inc. is one of a kind, they are a 501c3 nonprofit with mental health clinics in Murrieta and Corona, California and Midlothian, Virginia, but it's the providers who make ECTC unique. ECTC serves military families and veterans through the Veterans Administration Community Care Network (VACCN). ECTC is proud to report that they have not lost any client to suicide in the 10 years they have been serving.

• **February** – MHSA (Mental Health Services Act) Annual presentation.

John J. McBrearty (Col Mack), Lt. Colonel, U.S. Army (Retired) & LCpl/CPT USMC (Emeritus), member of CSUSB Written by Veterans, is an active member of several Veterans Affairs support groups, warrior, published author, and father. Military memoirs are available on Amazon. www.johnwriteshistory.com

• **March** – In Honor of Women's History Month: Marina Rabinek, Navy Retired, Founder & President of Military Women's Collective (MWC) presented. Since their establishment in 2021, Military Women's Collective has been committed to supporting servicewomen and Women Veterans through our nonprofit work. Their purpose is to combat the epidemic of women veteran suicide by creating strong connections and supportive networks. Through adventures and engaging programs, they help women veterans cultivate resilience and confidence. By addressing loneliness and isolation, they ensure women veterans reclaim their sense of purpose, tribe, and camaraderie, providing the resources and community needed to thrive in their post-military lives. Their commitment to support encompasses mental health resources, mentorship opportunities, and community events that foster lasting relationships among women veterans.

• **April** – Michael Welsh, Co-Founder of Working Dogs for presented. Working Dogs for Warriors is a 501(c)(3) Nonprofit Organization, dedicated to helping our Nation's Warriors by training and donating service dogs to Veterans and First Responders.

• **May** – National Military Appreciation Month

Presentation from Mike Waldron, USMC, Executive Director of 23rd Veteran in Duluth, Minnesota. MN23rd Veteran helps people who are living with trauma. Their unique mental health program has empowered warriors to break free from isolation, anxiety, panic, and depression by boosting

neurotransmitters key to happiness and re-associating negative fears from past experiences with new, positive memories and emotions, they help people reclaim their lives.

• **June** – PTSD Awareness Month

Sharyn Kreitzer; Founder, Executive Director and Living Kidney Donor of DOVE (Donor Outreach for Veterans) Transplant. Living Kidney Donation for Veterans based out of Verona, NJ. DOVE's mission is to find, educate, support and match living kidney donors to Veterans in need. DOVE believes in the power of community engagement to help remedy the kidney donor shortage for all.

• **July** – Presentation from Gloria DePaul, Founder of RememberEveryoneDeployed.org (R.E.D.). RememberEveryoneDeployed.org (R.E.D.) is a Florida 501(C)3 non-profit entity. The organization was created to show solidarity and provide support to our deployed service members as well as veterans.

Rabbi Sholom D. Langsam, Chaplain, Founder, SoulLinks also presented. Rabbi Sholom Langsam serves as a chaplain to numerous federal and local law enforcement agencies, including the United States Secret Service, FBI Los Angeles Field Office, LAPD, L.A. County Probation Department, and the U.S. Coast Guard Auxiliary. He is also the founder and Executive Director of SoulLinks, a nonprofit organization dedicated to supporting spiritual resilience, Jewish education, and community connection, especially within the law enforcement and military communities.

• **August** – Presentation from Mike Byer, 1SG US Army retired, Executive Director of Operation Song Nashville, TN. The vision of Operation Song is to honor & serve every veteran, military personnel, and their families through the power of songwriting, and to inspire every American with their stories.

Paul Davisson, Navy, Co-Founder of Operation Cookies Pittsburgh, PA also presented on Veteran owned Cookie Shop supporting Veteran causes. Operation Cookies is a veteran-owned, family-run bakery based out of Pittsburgh, Pennsylvania that sells their cookies online. They give monthly monetary donations to organizations that enhance the lives of veterans in need. They donate to various organizations such as the Wounded Warrior Project, Fisher House Foundation, the Gary Sinise Foundation, Tunnel to Towers, Stop Soldier Suicide and Folds of Honor.

Josh White, USMC, NASCAR racer Ravenswood, W.V., Veteran Owned. First USMC Vet to race NASCAR in its top 3 series since 1966. Mission of the charity is to bring awareness to the participating charities and the resources available to bring awareness to combat veteran suicide and PTSD.

JWR Veteran Resources Group A group for Veterans to share resources, find resources, and to find lost comradery post service.

• **September** – BHSA Overview presentation by Maribel Gutierrez Deputy Director Community Engagement and Equity Services.

Nekole Paschal, Family Support Counselor for Victor Community Support Services San Bernardino-Department of Behavioral Health Military Services and Family Support Program in-home and on-location services tailored to the needs of active duty and retired military personnel and their families. Services are free and are provided to individuals who are Active Duty, National Guard, Reservist or have recently returned from deployment and their families. No referral is needed. Individuals may contact agency directly.

• **October** – Presenter Tim French of I Walk 4 Them: Honoring Our Fallen Soldiers from Crossville, TN is a US Navy Veteran. He served from 1980 to 1984 on non-active reserves. He shared, “Walking with our flag and dedicating my walks to honoring a fallen soldier has provided me with a mission, tasking to ensure that the memories of our fallen will always be remembered and talked about.”

Song made possible by Operation Song and created by Doug Gill & Tim French was shared. Tim expressed, “This song is my story. This is my life. Honoring our Fallen Heroes by walking with them. One mile at a time.”

Stephanie Weaver-Army Ret WLA Veterans Home Administrator, Supports for Veterans with disabilities presented.

Monica Chacon DBH MHSA Administration presented on MHSA/BHSA CPP Plan presentation and Arthur Shaw III DBH MHSA, Innovation team presented on the Innovation Peer Housing project.

• **November** –National Veterans & Military Families Month

Crayon Eater's Wife 1775 Nonprofit, Beth King & Jimmy King-USMC from Rocky Mount, NC presented. The nonprofit empowers veterans and first responders with creative expression for mental well-being and community healing. Crayon Eater's Wife 1775 was founded to support those who have served, helping veterans and first responders find healing, purpose, and camaraderie through creative arts, comedy, and community events.

Captain Justin Howard Chaplain US Army 14th Regiment Infantry presented. Justin Howard was raised in Los Angeles, immersed in the rich and soulful tradition of Black culture, where he grew up surrounded by resilience, hope, and the power of community. Even with this strong foundation, he felt drawn to experiences that reached far beyond the familiar. Today, as a U.S. Army Chaplain, Justin carries these lessons into his work with soldiers, providing encouragement, reflection, and support in the midst of military life's unique challenges. His global perspective and heart for connection allow him to meet people where they are, offering a sense of belonging and understanding. Through his journey and work, Justin reminds others that no one has to navigate the in-between spaces alone.

Leadership:

Subcommittee Leadership or Designee attended and participated in 4 CCAC Subcommittee Leadership meetings.

Subcommittee Leadership or Designee attended and participated in 11 monthly CCAC Meetings.

Community: To accomplish the goals of our subcommittee we collaborated and participated with a plethora of non-profit and community organizations that serve and support our military, veterans, reservists & their families.

Other Subcommittees: During the year, we have brought a variety of speakers and presenters, that were able to relate to numerous other subcommittees like: Disabilities, African American, LGBTQ+, Women's, Suicide Prevention, and Spirituality Awareness Subcommittees; and meeting reminders were sent to the chairs/designees asking them to disseminate amongst their members in hopes they would attend.

Subcommittee Name: Women's Awareness Subcommittee

Committee Chair: Vacant

Term: N/A

Committee Co-Chair: Vacant

Term: N/A

Number of Subcommittee meetings held: 9

Number of participants for the year: 149

Workplan Goals:

The goals of the Women's Awareness Subcommittee are as follows:

- Increase awareness of women's issues in mental health.
- Provide a mental health training/film focused on groups and individuals that provide services to women.
- Increase participation from male community members.
- Highlight the discussion on stigma of mental health, learn about its origins and educate others to help reduce stigma.
- Inform women to be more conscious of their whole health and early prevention.

Workplan Objectives:

The objectives for the Women's Awareness Subcommittee include:

- Address women's access to services.
- Reduce stigma regarding women and mental health related issues.
- Provide training on mental health and its unique needs.
- Include males in the discussion of women's mental health issues and bring awareness to those providing services to women.

Workplan Outcomes/Highlights/Accomplishments:

The Women's Awareness Subcommittee achieved many of its goals over the past year, marked by community engagement and a rich variety of guest speakers who contributed to a broader understanding of women's physical, mental, and overall health. Presentations throughout the year addressed critical issues such as human trafficking prevention, access to behavioral health services, and disparities impacting Black maternal and infant health. Additional sessions highlighted DBH Access Unit resources, Planned Parenthood services, and the work of Magdalena's Daughters in supporting vulnerable youth. Speakers also addressed healing and self-discovery through Project Fighting Chance, as well as food access challenges presented by Project Food Box. In recognition of Domestic Violence Awareness Month, the Family Assistance Program provided education on Domestic Violence 101 and youth services. Collectively, these presentations deepened members' awareness of the unique challenges women face and supported the Subcommittee's ongoing commitment to education, advocacy, and whole-health empowerment.

Stakeholder Participation: The Women's Awareness Subcommittee experienced a decrease in stakeholder/participant attendance this year. Annual attendance declined from 211 participants in 2024 to 149 in 2025, approximately 29%.

Collaborations and Partnerships:

This year the Women's Awareness Subcommittee partnered with many community-based organizations to further advance the education and lift up programs that are working with women in all different sectors of the community.

- January 2025: *Human Trafficking; Prevention and Protection* by Assistance Program Specialist, Homeland Security

- February 2025: DBH Adult Justice Involved and Diversion Services: CARE Act and Laura's Law (AOT)
- March 2025: *Disparity Reduction Work: The Black Infant Health (BIH) Program and Other Agents of Change*, Department of Public Health Black Infant Health Program
- April 2025: DBH Access Unit Overview
- May 2024: *Planned Parenthood Services* Planned Parenthood of Orange and San Bernardino Counties
- July 2025: Magdalena's Daughters
- August 2024: Project Fighting Chance, Healing and Self-Discovery Dominique McMahon, LMFT
- September 2025: Project Food Box
- October 2025: Family Assistance Program, Youth Services on *Domestic Violence 101 and Domestic Violence Awareness Month*.

Other Subcommittees:

- In March 2025, we presented at the Native American Awareness Subcommittee on *Women's Awareness Subcommittee – Influential Women in History*,

Leadership:

The subcommittee support attended all CCAC Subcommittee leadership meetings and attended 11 monthly CCAC meetings.

Attachments, a- d



Agenda

Cultural Competency Advisory Committee

January 2025

To: Cultural Competence Advisory Committee

Meeting date, time, and place Date: Thursday, January 16, 2025
Time: 1:00-2:30 PM
Place: WebEx
<https://sbcountybh.webex.com/sbcountybh/j.php?MTID=m976fb32a6ef3ef621ae440bb86e2d8c>
Meeting number (access code): 969 101 891
Meeting Password: CCAC123
Join by phone: +1-415-655-0002 United States Toll
Please do not put meeting on hold. Please mute microphone/phone.

Discussion topics

The table below identifies the topics to be discussed and discussion leaders.

Topic	Discussion Leader
Welcome	Dr. April Clay, Chair Melissa Bucarey, Co-chair
Introductions Question of the Day Subcommittee Roll Call Accept Agenda Review and Accept Minutes	Dr. April Clay, Chair Melissa Bucarey, Co-chair
Community Discussion: 2025 Goals and Expectations	Dr. April Clay, Chair Maribel Gutierrez, Equity, Cultural Competency Officer, Deputy Director
Presentation: Mental Health Services Act Annual Update Fiscal Year 2025/26	Arthur Shaw III, Program Specialist, PEI
Subcommittee Spotlight: LGBTQ Awareness Subcommittee	Oscar Lobos, Chair of the LGBTQ Awareness Subcommittee Caitlyn Kautzman, Co-Chair of the LGBTQ Awareness Subcommittee
Cultural Competency Officer Update	Maribel Gutierrez, Equity, Cultural Competency Officer, Deputy Director
Subcommittee Invitation	Dr. April Clay, Chair Melissa Bucarey, Co-chair
Community Calendar and Announcements	All

Next meeting date, time, and place Date: Thursday, February 20, 2025
Time: 1:00- 2:30 PM
Place: WebEx



For alternative communicative methods please email: cultural_competency@dbh.sbcounty.gov



Orden del Día: Comité Consultivo de Competencia Cultural Enero 2025

Para: Comité Consultivo de Competencia Cultural

**Fecha, hora y
lugar de la
reunión**

Fecha: Jueves, 16 de enero, 2025

Hora: 1:00-2:30 PM

Lugar: Webex

<https://sbcountybh.webex.com/sbcountybh/j.php?MTID=m976fb32a6ef3ef621aecea0bb86e2d8c>

Número de reunión (código de acceso): 969 101 891

Contraseña: CCAC123

Únete por teléfono: +1-415-655-0002 Peaje de Estados Unidos

Por favor no ponga la reunión en espera. Por favor silencie su micrófono/teléfono.

**Temas de
discusión**

La tabla siguiente identifica los temas para discutir y los líderes de discusión.

Tema	Líder de discusión
Bienvenida	Dra. April Clay, presidenta Melissa Bucarey, co-presidenta
Introducciones Aceptar agenda Revisar y aceptar actas Pasar lista de los subcomités Pregunta del día	Dra. April Clay, presidenta Melissa Bucarey, co-presidenta
Discusión de la comunidad: Objetivos y expectativas para 2025	Dra. April Clay Maribel Gutierrez, Equity, Cultural Competency Officer, Deputy Director
Presentación: Actualización anual a la Ley de Servicios de Salud Mental Año Fiscal 2025/26	Arthur Shaw III, Program Specialist, PEI
Enfoque de subcomité: Subcomité de Concientización de LGBTQ	Oscar Lobos, presidente del subcomité de concientización de LGBTQ Caitlyn Kautzman, copresidenta del concientización del subcomité de LGBTQ
Reporte de la Oficial de Competencia Cultural	Maribel Gutierrez, Equity, Cultural Competency Officer, Deputy Director
Invitación del Subcomité	Dr. April Clay, Chair Melissa Bucarey, Co-chair
Calendario y Anuncios de la Comunidad	Todos

Fecha, hora, y Fecha: Jueves, 20 de Febrero del 2025

lugar de la Hora: 1:00 - 2:30PM

próxima reunión Lugar: WebEx




Para métodos alternativos de comunicación, por favor mande un correo electrónico a:
cultural_competency@dbh.sbcounty.gov

MINUTES OF OFFICIAL DEPARTMENTAL MEETING
Cultural Competence Advisory Committee (CCAC)

A meeting of the Cultural Competence Advisory Committee (CCAC) was held on January 16, 2025, at 1:00 p.m. virtually via Webex.

ATTENDANCE: Alexis Ray, Allison Cunningham, Dr. April Clay, Arthur Shaw III, Brenda Garcia, Carlos Vazquez, Christina Tran, Lizette Vazquez, Dawn Waters, Dr. Amanda Vann-Orellana, Dr. Rebecca Scott Young, Gabriela Layseca, Gustavo Cisneros, Ismael Urbina, Jayla Griffin, Jeanine Wymer, Jessica Boykin, Jillian Rae, Karen Urquia, Kia Hines, Kristina Darbinian, La Keisha Mosley, Lisa Herrmann, Maribel Gutierrez, Marisela Soto, Marlen Hernandez, Martin Walls, Melissa Bucarey, Michelle Garcia, Michelle Nance, Minette O'Bryan, Natalie Fagan, Oscar Lobos, Paola D'Aloia-Pascuzzo, Sandra Becerra, Susan Abito, Lauretta Ross

AGENDA TOPICS	PRESENTATION OF AGENDA ITEMS	DISCUSSION OF AGENDA ITEMS:
Welcome	Dr. April Clay, Chair	<ul style="list-style-type: none"> Dr. April Clay welcomed everyone to the meeting. Participants were asked to drop their name and emails to be added to CCAC distribution list and take a quick poll.
Agenda/Minutes	Dr. April Clay, Chair	<ul style="list-style-type: none"> Reviewed January CCAC Agenda with participants. December Minutes were accepted. Dr. Clay asked if there were any changes or edits to the minutes. No changes were requested.
Community Discussion and 2025 Goals	Dr. April Clay, Chair	<ul style="list-style-type: none"> Dr. Rebecca Scott Young suggested employee engagement activities. Gabriela Layseca suggested continuing to be kind to one another. Karen Urquia suggested in person meetings and visiting different areas outside our county. Oscar Lobos suggested organizing advocates to use their voice and platforms to come together. Deputy Director Maribel Gutierrez reminded all that Dr. Young, and her team, will have a small slot on our agenda and update us about CPAC. Dr. April Clay thanked the OEI team for their great work and all the community members for their continual commitment to participating in the CCAC subcommittees. <p>Goals for 2025:</p> <ul style="list-style-type: none"> Prioritizing and understanding DBH services programs. More participation and highlights of programs offered by CPAC. More participation in the CCAC subcommittee with the lowest attendance.
Introduction of Subcommittee / Roll Call/ Icebreaker	Melissa Bucarey, CCAC Co-Chair	<ul style="list-style-type: none"> Subcommittee Roll Call took place. <ul style="list-style-type: none"> Chairs, Co-Chairs, and representatives from the 14-subcommittees introduced themselves.
Presentation: Mental Health Services Act (MHSA) Annual Update Fiscal Year 2025/26	Arthur Shaw III Program Specialist, DBH PEI	<ul style="list-style-type: none"> MHSA Annual Update Fiscal Year 25/26 update objectives are: <ul style="list-style-type: none"> Provide an overview of the Mental Health Services Act Provide an overview of the Mental Health Services Act Annual Plan Update Learn about program changes and updates Share the community program planning schedule Share the community program planning survey Provide an overview on Proposition 1 and DBH Capacity Assessment Prevention and early intervention (PEI) Child and Youth Connection – Budget Increase The Children's Assessment Center (CAC), by Loma Linda University Children's Hospital (LLUCH), under the Child and Youth Connection (CYC) program, will increase funding from \$62,000 to \$165,000 per year. This funding change will increase early access and linkage to medically necessary care and treatment by connecting children and youth with

		<p>severe mental health conditions to care as early in the onset of these conditions as practicable, to medically necessary care and treatment, including, but not limited to, care provided by county mental health programs.</p> <ul style="list-style-type: none"> ○ Goals of the project: Pre-forensic examination counseling services will help minimize the children's/youths' trauma from the examination and decrease the psychological distress associated with child abuse allegations. ○ Provide an estimated 900 unduplicated children's and adolescents' pre-forensic examination counseling services. ○ This program serves consumers ages 0-18 years old throughout San Bernardino County. <ul style="list-style-type: none"> ● Community Services and Supports (CSS) Housing and Homeless Services Continuum of Care Program – Position Transfer The Homeless Outreach Support Team (HOST) under the Housing and Homeless Services Continuum of Care Program is transferring a Clinical Therapist I Psychologist position to the Choosing Healthy Options to Instill Change and Empowerment (CHOICE) program under the Forensic Services Continuum of Care program. ○ This change will allow the CHOICE program to provide psychiatric services directly to consumers enrolled in the CHOICE Mental Health Outpatient program at the Probation Department Day Reporting Centers rather than referring them to another clinic. ○ This position will be funded under the AB109 Realignment funding. <ul style="list-style-type: none"> ● MHSA Administration is requesting your input. Please use the QR code or link to take the survey. ● Survey Link: https://survey123.arcgis.com/share/dc731d5c7c754ab7a18a69af3601764b?portalUrl=https://maps.sbcounty.gov/sbcgis ● Paper surveys can be scanned and emailed to MHSA@dbh.sbcounty.gov. ● Attendees may also mail a hard copy of the completed survey back to us at: Mental Health Services Act Administration 1950 Sunwest Lane, Suite 200. San Bernardino, CA 92415 or via Interoffice mail: Mental Health Services Act Administration WET/Training Institute. Attn: Mental Health Services Act Admin #0019 ● The deadline for receipt of the completed forms is close of business February 25, 2025. Items mailed in must be postmarked no later than February 25, 2025. ● To report any concerns related to MHSA Community Program Planning, please refer to the MHSA Issue Resolution Process located at: http://wp.sbcounty.gov/dbh/wp-content/uploads/2021/08/COM0947.pdf ● To report concerns related to receipt of behavioral health services, please contact the DBH Access Unit at: (909) 386-8256 Toll Free 1 (888) 743-1478 or 7-1-1 for TTY users. ● For questions or comments, please contact: Dr. Rebecca Scott Young, Mental Health Services Act Administrative Manager by email MHSA@dbh.sbcounty.gov or by phone 909-252-4021. 
Subcommittee Highlight	LGBTQ Awareness Subcommittee Oscar Lobos Chair Caitlyn Kautzman Co-Chair	<p>Why do we exist:</p> <ul style="list-style-type: none"> ● To support organizations and events within our LGBTQ community. ● To reduce stigma and family rejection and homelessness. ● Awareness of unequal employment, housing and health care, marriage adoption and parental rights. ● Religious condemnation based on cultural norms. <p>How can the CCAC can support us:</p> <ul style="list-style-type: none"> ● Provide feedback, encourage collaboration, share insights and best practices. <p>Groups, training and events:</p> <ul style="list-style-type: none"> ● LGBT movies Thursdays @ Open Arms 3:00 PM. ● Anti-human Trafficking Walk. 40-hour training. 10:00 AM to 2:00 PM., Feb 11th, March 4th. Tuesday, Wednesday and Thursday from 5:00 PM to 9:00 PM via Zoom. ● Listening Session TBD. 4 separate sessions youth focused. <p>When do we meet:</p> <ul style="list-style-type: none"> ● 4th Tuesday of every month at 12:30 PM. Next meeting is January 28th.

Cultural Competency Officer Updates	Maribel Gutierrez, Equity Cultural Competency Officer	<ul style="list-style-type: none"> Point in Time Count will be happening on January 23, 2025. Volunteers are still needed. Click on the following link to volunteer https://sbchp.sbcounty.gov/community-projects/point-in-time-count/ County Offices will be closed on Monday January 20 in observance of Dr. Martin Luther King Jr. Day. Behavioral Health Crisis and Emergency Urgent Care Services will still be available. Click on the following link for contact information https://wp.sbcounty.gov/dbh/ The Department of Behavioral Health is recruiting for a Senior Program Manager for Community Outpatient Clinics and Programs, Clinic Supervisors, and Alcohol and Drug Counselors. Available job descriptions and applications can be found on the following site https://www.governmentjobs.com/careers/sanbernardino
Subcommittee Invitation	Open	<ul style="list-style-type: none"> Asian Pacific Islander Awareness Subcommittee meets on the second Friday of the month at 10am <ul style="list-style-type: none"> Lunar Festivals will be hosted in San Bernardino County and Riverside County. Click https://www.calfestival.com/ for more information. Filipino Ministry Diocese of San Bernardino will be hosting a Symposium of Suicide Awareness and Prevention in Older Adults on January 18, 2025, 8:30 a.m. – 1:30 p.m. Consumer and Family Member Awareness the next meeting will be January 27th 11-12pm Disabilities Awareness Subcommittee next meeting is on February 13 at 10am. Latino Awareness Subcommittee next meeting will be Thursday January 23, from 10-11:30pm. They will have the MHSA Annual Update in Spanish. Native American Awareness Subcommittee meeting - Tuesday, Jan 21st at 2pm MHSA Update followed by a discussion on upcoming subcommittee events for 2025. Older Adults Awareness Subcommittee meeting is on Thursday, January 23rd at 10am, MHSA Update and viewing of No Country for Old People. TAY Awareness Subcommittee meets on the third Wednesday of each month at 2pm. Veterans Awareness Subcommittee's next meeting will be February 3rd at 3pm, they will feature the MHSA Annual Update. <ul style="list-style-type: none"> In honor of Women's History Month in March, Military Women's Collective will be presented. VA Loan Guaranty Special Relief for the California Wildfires Outlines resources available for special relief for CA wildfire victims https://content.govdelivery.com/.../USV.../bulletins/3cbcf03 Flyer for Veteran borrowers - https://www.benefits.va.gov/.../va-policy-regarding. List of resources provided to us by Congressional liaisons, FEMA, Community partners, newspapers and LARO employees. All are welcome to drop off supplies at our Working Dog Shop 9259 Utica Ave #110 Rancho Cucamonga Monday-Friday 9AM-7PM, Saturdays 7am-7pm Women's Awareness Wednesday January 22 1-3 Human Trafficking 101, MHSA Update, Subcommittee goals and future event planning
Community Calendar and Announcements	All	<ul style="list-style-type: none"> Due to the Wind Advisory and Power Outages, some DBH Clinics and Clubhouse will allow the community to charge medical equipment and phones, see the attached flyer for a list of resources available https://oes.sbcounty.gov/wp-content/uploads/sites/110/2025/01/Screenshot-2025-01-16-103721.png?x94300
Adjourn	Dr. April Clay, Chair	<ul style="list-style-type: none"> The meeting was adjourned at 2:24 p.m.

The next meeting will be held on February 20, 2025, at 1:00 p.m. virtually via WebEx.
This document can be made available in additional languages at your request.

CCAC Attendance

1/16/2025

Meeting Nam	Meeting Dat	Display Name	Agency/Organization	Attendance Duration
1 CCAC	1/16/2025	Alexis Ray	Department of Behavioral Health	42 mins
2 CCAC	1/16/2025	Allison Cunningham	Department of Behavioral Health	26 mins
3 CCAC	1/16/2025	April Clay LMFT, EDD	Clay Counseling Solutions	86 mins
4 CCAC	1/16/2025	Arthur Shaw III	Department of Behavioral Health- PEI	97 mins
5 CCAC	1/16/2025	Brenda Garcia	Victor Community Support Services	5 mins
6 CCAC	1/16/2025	Carlos Vazquez PFA OEI	Department of Behavioral Health OEI	92 mins
7 CCAC	1/16/2025	Christina Tran	Asian American Resource Center	81 mins
8 CCAC	1/16/2025	DBH OEI	DBH OEI	97 mins
9 CCAC	1/16/2025	Dawn Waters	Department of Behavioral Health	81 mins
10 CCAC	1/16/2025	Dr. Amanda Vann- Orellana, LCSW	Young Visionaries Youth Leadership Academy	54 mins
11 CCAC	1/16/2025	Dr. Rebecca Scott Young	Department of Behavioral Health MHSA Administrator	56 mins
12 CCAC	1/16/2025	Gabriela Layseca, OMSD	Ontario Montclair School District	85 mins
13 CCAC	1/16/2025	Gustavo Cisneros	Department of Behavioral Health	74 mins
14 CCAC	1/16/2025	Ismael Urbina	Ontario Montclair School District	82 mins
15 CCAC	1/16/2025	Jayla Griffin MHN	Diversity Uplifts	59 mins
16 CCAC	1/16/2025	Jeanine Wymer	Department of Behavioral Health	84 mins
17 CCAC	1/16/2025	Jessica Boykin	Department of Behavioral Health	80 mins
18 CCAC	1/16/2025	Jillian Rae	Department of Behavioral Health PRO	76 mins
19 CCAC	1/16/2025	Karen Urquia	Department of Behavioral Health	84 mins
20 CCAC	1/16/2025	Kia Hines	Diversity Uplifts	71 mins
21 CCAC	1/16/2025	Kristina Darbinian, MSW Student	Arizona State University	75 mins
22 CCAC	1/16/2025	La Keisha Mosley	Department of Behavioral Health OEI	92 mins
23 CCAC	1/16/2025	Lisa Herrmann	Victor Community Support Services	22 mins
24 CCAC	1/16/2025	Maribel Gutierrez	Department of Behavioral Health OEI	84 mins
25 CCAC	1/16/2025	Marisela Soto	Victor Community Support Services	66 mins
26 CCAC	1/16/2025	Marlen Hernandez (she,her,ella)	Department of Behavioral Health OEI	89 mins
27 CCAC	1/16/2025	Martin Walls, DBH	Department of Behavioral Health	19 mins
28 CCAC	1/16/2025	Melissa Bucarey	Providence Saint Mary	83 mins
29 CCAC	1/16/2025	Michelle Garcia	Department of Behavioral Health	23 mins
30 CCAC	1/16/2025	Michelle Nance	Pacific Clinics	1 min
31 CCAC	1/16/2025	Minette O'Bryan	Department of Behavioral Health	83 mins
32 CCAC	1/16/2025	Minette Obryan-DBH	Department of Behavioral Health	83 mins
33 CCAC	1/16/2025	Natalie Fagan, DBH	Department of Behavioral Health TAY Center	77 mins
34 CCAC	1/16/2025	Oscar Lobos	Family Assistance	87 mins
35 CCAC	1/16/2025	Paola D'Aloia-Pascuzzo	Ontario Montclair School District	87 mins
36 CCAC	1/16/2025	Sandra Becerra	Victor Community Support Services	82 mins
37 CCAC	1/16/2025	Susan Abito	Department of Behavioral Health	97 mins
38 CCAC	1/16/2025	Lauretta Ross	Department of Behavioral Health OEI	83 mins



Agenda

Cultural Competency Advisory Committee

February 2025

To: Cultural Competency Advisory Committee

Meeting date, time, and place Date: Thursday, February 20, 2025
Time: 1:00-2:30 PM
Place: In-Person
Department of Behavioral Health – Administration Building
303 E. Vanderbilt Way, 1st Floor Room 109
San Bernardino, CA, 92415

Discussion topics The table below identifies the topics to be discussed and discussion leaders.

Topic	Discussion Leader
Welcome	Dr. April Clay, Chair Melissa Bucarey, Co-chair
Introductions Accept Agenda Review and Accept Minutes Question of the Day	Dr. April Clay, Chair Melissa Bucarey, Co-chair
Community Policy Advisory Committee Recap	Anna Duarte, Program Specialist II, Mental Health Services Act Administration
Presentation: CARE Act and Services	Alicia Harris Program Manager, Adult Forensics Services
Subcommittee Spotlight: Consumer and Family Members Awareness Subcommittee	Lauretta Ross, Peer and Family Advocate, Office of Equity and Inclusion
Cultural Competency Officer Update	Maribel Gutierrez, Deputy Director and Equity Cultural Competency Officer
Subcommittee Invitation	Dr. April Clay, Chair Melissa Bucarey, Co-chair
Community Calendar and Announcements	All

Next meeting date, time, and place Date: Thursday, March 20, 2025
Time: 1:00- 2:30 PM
Place: WebEx



For alternative communicative methods please email: cultural_competency@dbh.sbcounty.gov



Orden del Día: Comité Consultivo de Competencia Cultural Febrero 2025

Para: Comité Consultivo de Competencia Cultural

Fecha, hora y lugar de la reunión
Fecha: jueves, 20 de febrero, 2025
Hora: 1:00-2:30 PM
Lugar: En Persona
Departamento de Salud Mental– Edificio de Administración
303 E. Vanderbilt Way, Primer Piso Sala 109
San Bernardino, CA 92415

Temas de discusión La tabla siguiente identifica los temas para discutir y los líderes de discusión.

Tema	Líder de discusión
Bienvenida	Dra. April Clay, presidenta Melissa Bucarey, co-presidenta
Introducciones Aceptar agenda Revisar y aceptar actas Pregunta del día	Dra. April Clay, presidenta Melissa Bucarey, co-presidenta
Resumen del Comité Asesor de Políticas Comunitarias	Anna Duarte, Especialista de Oficina II, Administrativo de la Ley De Servicios de Salud Mental
Presentación: Ley y Servicios CARE	Alicia Harris, Gerente de Programa, Servicios Forenses para Adultos
Enfoque de subcomité: Subcomité de Concientización de Consumidores y Miembros de Familias	Lauretta Ross, Defensora de Pares y Familiares, Oficina de Equidad e Inclusión
Reporte de la Oficial de Competencia Cultural	Maribel Gutierrez, Directora Adjunto y Oficial de Equidad y Competencia Cultural
Invitación del Subcomité	Dra. April Clay, presidenta Melissa Bucarey, co-presidenta
Calendario y Anuncios de la Comunidad	Todos

Fecha, hora, y lugar de la próxima reunión
Fecha: Jueves, 20 de marzo del 2025
Hora: 1:00 - 2:30PM
Lugar: WebEx



Para métodos alternativos de comunicación, por favor mande un correo electrónico a: cultural_competency@dbh.sbcounty.gov

MINUTES OF OFFICIAL DEPARTMENTAL MEETING
Cultural Competence Advisory Committee (CCAC)

A meeting of the Cultural Competence Advisory Committee (CCAC) was held on February 20th, 2025, at 1:00 p.m. in-person and virtual.

ATTENDANCE: Dr. April Clay, Melissa Bucarey, Maribel Gutierrez, Lizette Vazquez, Carlos Vazquez, La Keisha Mosley, Marlen Hernandez, Lauretta Ross, Emmanuel Perez, Anna Gastelum, Stacey Huynh, Alyssa Cabral, Vanessa Brierty, Christina Tran, Michelle Nance, Natividad Vasquez-Silva, Kazumi Yamaguchi, Rachel Miller, Arthur Shaw, Dr. Jessica Mosher, Angela Ukiru, Brenda Garcia, Milka Zere, Veronica Hay, Dawn Waters, Mimi Velazquez, Gustavo Cisneros, Anna Duarte, Karen Urquia, Nima Jafari, Latoya Love, Maelena Enriquez, Catrina Figueroa, Alicia Harris, Paola D'Aloja-Pascual, Sade de La Espriella, Anna Mejia, Matt Montana, Gabriela Layseca, Erica Wilson, Sonia Navarro, Dr. Alyce Belford, Cassandra Crook, Jessica Boykin, Carl Clay, Teri Marvell, Danniel Frausto, Leticia Manzano, Darrsey Perry, Rochelle Bernarte, Jennifer Esparza.

AGENDA TOPICS	PRESENTATION OF AGENDA ITEMS	DISCUSSION OF AGENDA ITEMS:
Welcome	Dr. April Clay, Chair Melissa Bucarey, CCAC Co-Chair	<ul style="list-style-type: none"> Dr. April Clay welcomed everyone to the meeting. Participants were asked to drop their name and emails to be added to CCAC distribution list and take a quick survey.
Agenda/Minutes	Dr. April Clay, Chair	<ul style="list-style-type: none"> Reviewed February 2025 CCAC Agenda with participants. January Minutes were accepted. Dr. Clay asked if there were any changes or edits to the minutes. No changes were requested. Dr. Clay requested to have the CCAC in person meeting the same day as CPAC to allow people to attend both meetings.
Icebreaker	Melissa Bucarey, CCAC Co-Chair	<ul style="list-style-type: none"> The ice breaker question was: How do you maintain your mental wellness during change and uncertainty? A collage of wellness images was shared along with the question. <ul style="list-style-type: none"> Participants shared their answers out loud and in the chat.
Community Policy Advisory Committee(CPAC) Recap	Anna Duarte, Program Specialist II, Mental Health Services Act Administration	<ul style="list-style-type: none"> The Community Policy Advisory Committee (CPAC) meeting celebrated Black History Month. <ul style="list-style-type: none"> Celebrated the retirement of Andre Bossieux and a certificate of appreciation was given to him. The 2025 annual MHSA update was presented. Presentation on Eating Disorder Collaborative (EDC). Food was provided for all attendees.
Presentation: CARE Act and Laura's Law (AOT)	Alicia Harris, Adult Forensic Services.	<ul style="list-style-type: none"> In 2014, Recovery Based Engagement Support Teams (RBEST) was implemented as San Bernardino County's response to Laura's Law in an effort to voluntarily engage individuals with untreated severe mental illness into treatment. RBEST strives to connect individuals to appropriate behavioral health services and resources by reducing barriers, providing education, and creating a supportive system of care. The goal is to help individuals living with a serious mental illness to understand their needs better, advocate for themselves, and achieve health and wellness, however the individual may define it. RBEST envisions a community where RBEST staff can walk alongside individuals through their journey to recover without judgment or bias. By building trust and linking to community-based resources, RBEST supports individuals living with severe mental illness and encourages healthy, independent, and fulfilling lives. What is CARE Act? CARE Act is a civil, not criminal, court process created to: <ul style="list-style-type: none"> Hold counties and local governments responsible for providing services to people living with untreated schizophrenia and/or other psychotic disorders. This includes behavioral health services and other essential resources. Provide legal counsel to the individual and promote supported decision-making while protecting their civil rights. Provide support to individuals in need before their condition worsens.

		<ul style="list-style-type: none"> ○ Collaborate with multiple entities to ensure success. This includes but is not limited to Public Defender's office, Superior Courts, Office of the Public Guardian, and Patients' Rights. • Who does this program serve? <ul style="list-style-type: none"> ○ Adults, 18 years or older ○ Individuals diagnosed with Schizophrenic or Psychotic Disorders. ○ Experiencing symptoms/behaviors related to a severe mental illness (SMI). ○ Individuals who are not actively participating in a treatment program. ○ Individuals who need supervision to safely survive in the community and their behavior is worsening. ○ Individuals who need support and services to prevent a relapse, harm to others, or decline of behaviors that will lead to grave disability. ○ Individuals for whom participation in the CARE program is the least restrictive alternative. ○ Individuals who are likely to benefit from the CARE program. • Who is not served by this program? <ul style="list-style-type: none"> ○ People with conditions other than schizophrenia/psychotic conditions and severe mental illness. ○ Psychosis resulting from: <ul style="list-style-type: none"> ▪ Traumatic brain injury. ▪ Autism. ▪ Dementia. ▪ Substance use disorders. ○ Individuals already stabilized in voluntary treatment. ○ Individuals not at risk of relapse or grave disability. • What is in a CARE Agreement Plan and implementation? <ul style="list-style-type: none"> ○ Behavioral health service, medication management, housing resources, and social services and support. • The CARE Act is being implemented in two phases: <ul style="list-style-type: none"> ○ Cohort I: Glenn, Orange, Riverside, San Diego, Stanislaus, Tuolumne, and San Francisco counties implemented on October 1, 2023. ○ Cohort II: All other counties, including San Bernardino, were required to implement by December 1, 2024. • To prepare for implementation, DBH has: <ul style="list-style-type: none"> ○ Collaborated with local partners, such as the Public Defender's office, Superior Courts, Office of the Public Guardian, and Patients' Rights, to develop workflows and communication strategies. ○ Developed internal policies, procedures, and workflows and ensured staff are adequately trained on all processes. ○ Created educational content and resources about the petition process. ○ Developed CARE Act website. ○ Ensured resources will be available at Self-Help centers. ○ Established a strategy with Legal Aid to help support petitioners. ○ Participated in a mock trial/case walk-through with Superior Court to identify and address any potential concerns. • What is Laura's Law? <ul style="list-style-type: none"> ○ Assembly Bill (AB) 1421, also known as Laura's Law, was enacted in 2002. ○ Authorizes court-ordered Assisted Outpatient Treatment (AOT) pursuant to Welfare and Institutions Code (WIC) Sections 5345-5349.5 for individuals who have a history of untreated mental illness. ○ AB 1976 repealed the sunset date of Laura's Law, thereby extending the program indefinitely. AB 1976 also implemented annual reporting requirements to the Department of Health Care Services (DHCS).
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- In 2021, Senate Bill (SB) 507 amended the legislation associated with AOT, to expand the criteria for when AOT services may be court-ordered to include the requirement that AOT is needed to prevent a relapse or deterioration that would be likely to result in grave disability or serious harm to the person or to others, without also requiring that a person's condition be substantially deteriorating.
- This bill also requires the examining mental health professional to determine if the subject of the AOT petition has the capacity to give informed consent regarding psychotropic medication in their affidavit to the court.
- Purpose of AOT: It is intended to interrupt the cycle of hospitalization, incarceration, and homelessness for adults ages 18 and older who are living with serious mental illness and have been unable and/or unwilling to participate in mental health services on a voluntary basis.
- AOT is a clinical and legal mechanism that is designed for those caught in the mental health system's revolving door.
- In the rare instance that extensive engagement efforts are unsuccessful, AOT is an option that utilizes the court to motivate the participant to maintain engagement with treatment providers.
- Limitations of Laura's Law:
 - Laura's Law/AOT was not designed to be a replacement for the involuntary evaluation and treatment provisions of WIC Sections 5150 et seq.
 - Laura's Law specifically stipulates that in the event a person refuses to comply with court-ordered AOT, any continued treatment may only be pursuant to WIC Sections 5150 et seq., and then only if the individual also meets the criteria of WIC Sections 5150 et seq.
 - Laura's Law does not allow for involuntary medication; however, the court's order can include an expectation that the person adheres to recommended psychiatric medication.
- Criteria for Referrals Under Laura's Law, per WIC 5345:
 - The person is at least 18 years of age.
 - The person is mentally ill, as defined in WIC.
 - The person is clinically determined to be unlikely to survive safely in the community without supervision.
 - The person has a history of treatment non-compliance, as evidenced by one of the following:
 - Two occurrences of hospitalizations or mental health treatment in prison or jail within the last 36 months or one occurrence of serious and violent behavior (including threats) within the last 48 months.
 - The person has been offered treatment (including services described in WIC Section 5348) and continues to fail to engage in treatment.
 - The person has a condition that is substantially deteriorating.
 - Assisted Outpatient Treatment must be the least restrictive placement to ensure the person's recovery and stability.
 - The treatment is needed to prevent a relapse or deterioration that would likely result in grave disability or serious harm to self or others as defined in WIC Sections 5150 et seq.
 - The person is expected to benefit from AOT.
- CARE Act vs. Laura's Law (AOT).
- CARE Court applies only to individuals with a diagnosis on the Schizophrenia spectrum or other psychotic disorder.
- CARE Court provides a new CARE Supporter role, to empower the individual in directing their care as much as possible.
- CARE Plan is no longer than 12 or, if extended, 24 months, whereas Laura's Law authorizes treatment for up to 6 months.
- CARE Court is different from Laura's Law in that family members, service providers, and other authorized parties are able to petition the court directly.
- CARE Court is also separate from Probate Conservatorship, where a court may appoint a conservator for people determined to be incapacitated to manage their financial or personal care decisions.

		<ul style="list-style-type: none"> • CARE Court differs fundamentally from Mental Health/LPS Conservatorship. It does not include custodial settings or long-term involuntary medications. • CARE Act website: https://wp.sbcounty.gov/dbh/careact/ • Laura's Law/AOT website: https://wp.sbcounty.gov/dbh/lauraslaw/
Subcommittee Spotlight: Consumer and Family Members Awareness Subcommittee	DBH Support Staff Lauretta Ross OEI.	<ul style="list-style-type: none"> • Nothing about us without us. In 2011, California consumer leaders met to discuss the need for a stronger consumer voice in mental health. The word Consumer directly relates to the consumer movement that gained significant momentum in the 1970s. • CAMHPRO (California Association of Mental Health Peer Run Organizations) was founded in 2012 by California consumer leaders to advocate for mental health consumers and their consumer-run organizations. • Subcommittee Purpose: <ul style="list-style-type: none"> ○ Promote well-being by talking about topics of interest to consumers and their family members. Improve access and quality of services to consumers and family members. • Goals: <ul style="list-style-type: none"> ○ Gathering feedback from community members and stakeholders to increase access and quality of care. Provide in-depth educational training and increase awareness of consumers and family members' needs. • Objectives: <ul style="list-style-type: none"> ○ Bring awareness to community and family members to reduce stigma. Outreach and support-networking for consumers and family members. • Recovery, Resilience and Wellness training is presented by Cultural Competency Advisory Committee (CCAC). Consumer and Family Members Awareness Subcommittee and facilitated by the Office of Equity and Inclusion (OEI). • Consumer and Family Members Awareness Subcommittee. <ul style="list-style-type: none"> ○ Meetings are on the 4th Monday of Each Month from 11:00 am-12 noon. • Chair Contact: Rachel Miller racheljmi96@gmail.com • DBH Staff Contact: Lauretta Ross, OEI Email: lross@dbh.sbcounty.gov
Cultural Competency Officer Updates	Maribel Gutierrez, Equity Cultural Competency Officer	<ul style="list-style-type: none"> • Maribel introduced the new Office of Equity and Inclusion Program Manager Emmanuel Perez. • Department of Behavioral Health(DBH) is hiring Health Nurse Manager, Clinical Therapist for the Crisis Team. Click on the link for additional details and deadlines Job Opportunities Departments: Department of Behavioral Health Sorted by Posting Date descending Join the San Bernardino County Team! (governmentjobs.com) • DHB secured \$3.9 million to provide language services for the next 3 years. • In regard to changes by the federal government, there are no changes in DBH.
Introductions/ Subcommittee Roll Call	Melissa Bucarey, CCAC Co-Chair	<ul style="list-style-type: none"> • Chairs, Co-Chairs, and representatives from the 14 subcommittees introduced themselves. • African American Awareness Subcommittee will be celebrating Dr. Margret Hill's Legacy during the upcoming Monday, February 24 meeting. This meeting was rescheduled due to the county holiday on February 17. • Suicide Prevention Awareness Subcommittee is meeting on Monday March 10 at 10am. The TEST program will be presenting. • LGBTQ Awareness Subcommittee will have St. John presenting for February. The subcommittee meets on the 4th Tuesday of the month at 12:30pm • Women's Awareness Subcommittee meets on the 4th Wednesday of the month from 1-3pm. This subcommittee is looking for a chair and co-chair. • Disabilities Awareness Subcommittee will be meeting March 13 at 10am. • Native American Awareness Subcommittee is incorporating ASL interpreter to every monthly meeting. The subcommittee meets on 3rd Tuesday of the month from 2-3:30pm

		<ul style="list-style-type: none"> • Mental Health and Substance Use Awareness Subcommittee meets on the second Wednesday of the month from 10-11:30m. • Asian Pacific Island Awareness subcommittee will have two presenters on March 14. TODEC will be presenting on Knowing your Rights and Dr. Priya will be presenting on Doula Services. The subcommittee meets on the second Friday of the month from 10-11:30am. Co-chair nominations are now being accepted. • TAY Awareness Subcommittee is accepting nominations for chair and co-chair. TAY Youth from all 5 centers gathered to celebrate Andre Bossieux 's retirement. The subcommittee meets on the 3rd Wednesday of the month from 2-3pm. • Latino Awareness Subcommittee is accepting nominations for chair and co-chair, the subcommittee meets on the 4th Thursday of the month from 10am-11:30am. The meetings are held in Spanish. • Spiritually Subcommittee meets on the second Tuesday of the month from 1-2:30pm. • The subcommittee meetings and CCAC meetings will be transitioning from Webex to Microsoft Team details and links will be updated soon.
Community Calendar and Announcements	All	<ul style="list-style-type: none"> • Inland Empire Disabilities Collaborative is on 3rd Tuesday of the month taking place at the IEHP Headquarters from 9:30AM-11:30AM • Reel Reality: Red Carpet Award Ceremony- Saturday March 15th 3:00 PM- 6:00PM at AMC Victoria Gardens <ul style="list-style-type: none"> ○ Register to attend the Reel Reality Fentanyl Film Contest https://www.eventcreate.com/e/reelrealityarmendarez • University of Redlands Pow-Wow will be on March 22nd please visit the following link for additional information https://calendar.powwows.com/events/university-of-redlands-pow-wow/
Adjourn	Dr. April Clay, Chair	<ul style="list-style-type: none"> • The meeting was adjourned at 2:10 p.m.

The next meeting will be held on March 20th, 2025, at 1:00 p.m. virtually via Teams.

This document can be made available in additional languages at your request.

CCAC Attendance
2/20/2025

Meeting Name	Meeting Date	Display Name	Attendee Email	Agency/Organization	Attendance Duration
1 CCAC	2/20/2025	Alyssa Cabral	alyssa.cabral@dbh.sbcounty.gov	Department of Behavioral Health	67 mins
2 CCAC	2/20/2025	Angela Ukiru	angela.ukiru@dbh.sbcounty.gov	Department of Behavioral Health	53 mins
3 CCAC	2/20/2025	Anna Gastelum	anna.gastelum@hss.sbcounty.gov	Human Resources	17 mins
4 CCAC	2/20/2025	Arthur Shaw III	arthur.shawiii@dbh.sbcounty.gov	Department of Behavioral Health	25 mins
5 CCAC	2/20/2025	Brenda Garcia	brenda.dela-garcia@victor.org	Victor Community Support Services	75 mins
6 CCAC	2/20/2025	Call-in User_1			7 mins
7 CCAC	2/20/2025	Christina Tran	christina.aarc@gmail.com	Asian American Resource Center	72 mins
8 CCAC	2/20/2025	DBH OEI	cultural_competency@dbh.sbcounty.gov	Department of Behavioral Health	77 mins
9 CCAC	2/20/2025	Dawn Waters	dwaters@dbh.sbcounty.gov	Department of Behavioral Health	40 mins
10 CCAC	2/20/2025	Dr. Jessica Mosher MBA DrPH (Pascua Yaqui)	jessicamosher@me.com	Community Member	75 mins
11 CCAC	2/20/2025	Fabiola Yanez	fabiola.yanez@dbh.sbcounty.gov	Department of Behavioral Health	78 mins
12 CCAC	2/20/2025	Gustavo Cisneros	gustavo.cisneros@dbh.sbcounty.gov	Department of Behavioral Health	69 mins
13 CCAC	2/20/2025	Kazumi Yamaguchi (they/them)	kyamaguchi@sjch.org	St. John Community Health	3 mins
14 CCAC	2/20/2025	Michelle Nance	mnance@pacificclinics.org	Pacific Clinics	76 mins
15 CCAC	2/20/2025	Milka Zere	milkazere@elsolnec.org	El Sol Neighborhood Educational Center	26 mins
16 CCAC	2/20/2025	Mimi Velazquez	mimi.velazquez@molinahealthcare.com	Molina Healthcare	66 mins
17 CCAC	2/20/2025	Natividad Vasquez-Silva	natividadvasquezsilva@wefcs.org	West End Family Counseling Services	70 mins
18 CCAC	2/20/2025	Rachel Miller	racheljmi96@gmail.com	Community Member	76 mins
19 CCAC	2/20/2025	Stacey Huynh	shuynh@chair.org	Community Health Association Inland Southern Region	68 mins
20 CCAC	2/20/2025	Vanessa Brierty	vanessa.brierty@asm.ca.gov	Assemblymember Ramos Office	2 mins
21 CCAC	2/20/2025	Veronica Hay	veronica.hay@cahelp.org	California Association of Health and Education	65 mins



Department of Behavioral Health
Office of Equity and Inclusion

Meeting: Cultural Competency Advisory Committee

Date: Thursday, February 20, 2025

Location: San Bernardino County Department of Behavioral Health
303 E. Vanderbilt Way Room 109 San Bernardino CA 92415

Time: 1:00-2:30pm

(Please print legibly)

	Name	Signature	Email	Organization/Agency	First Time Attending?
1	Anna Duarte			DBH, MHSA Admin	Y
2	Melissa Bucarey		MELISSA.BUCAREY@PROVIDENCE-OR	PROVIDENCE	N
3	Karen Urquiza		global	DBH	N
4	Lauretta Ross		lross@dbh.sbcounty.gov	DBH	No
5	Nima Jafari		njafari@stersinc.com	VS / TAY (contract)	NO
6	Latonya Love		lbanks@stersinc.com	"	NO
7	Maelena Enriquez		enriquezmaelena8@gmail.com	TAY	
8	Cathy Figuer		global	DBH	
9	Alia Harris		global	DBH	
10	CARLOS VAZQUEZ		carlos.vazquez@dbh.sbcounty.gov	DBH OEI	N
11	Paola D'Aloia-Pascuzzo		paola.daloia-pascuzzo@amsd.net	AMS	N
12	Lizette Vazquez		global	DBH-OEI	NO
13	Lalisha Mosley		lmosley@dbh.sbcounty.gov	DBH OEI	NO
14	Leticia Manzano		leticia.manzano@dbh.sbcounty.gov	DBH OEI	NO
15	Emanuel Perez		global	DBH OEI	Yes



Department of Behavioral Health
Office of Equity and Inclusion

Meeting: Cultural Competency Advisory Committee

Date: Thursday, February 20, 2025

Location: San Bernardino County Department of Behavioral Health
303 E. Vanderbilt Way Room 109 San Bernardino CA 92415

Time: 1:00-2:30pm

(Please print legibly)

	Name	Signature	Email	Organization/Agency	First Time Attending?
16	Darlene Perry	Darlene P	Darlene P @ Gmail.com	DBH	✓
17	Rockelle Bernarte	[Signature]	global	DBH	
18	Manuel Gutierrez	[Signature]	global	DBH	
19	Marlen Hernandez	[Signature]	global	DBH	
20	SADE DE LA ESPRIELLA	[Signature]	global	DBH	
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Department of Behavioral Health
Office of Equity and Inclusion

Meeting: Cultural Competency Advisory Committee

Date: Thursday, February 20, 2025

Location: San Bernardino County Department of Behavioral Health
303 E. Vanderbilt Way Room 109 San Bernardino CA 92415

Time: 1:00-2:30pm

(Please print legibly)

	Name	Signature	Email	Organization/Agency	First Time Attending?
31	Anna Mejia		anna.mejia@dbh	DBH	yes
32	Matt Mouton		matthew.mouton@dbh.sbcounty.gov	DBH	no
33	Jennifer Esparza		jennifer.esparza@dbh.sbcounty.gov	DBH C&I	NO
34	Gabriela Laysera		gabriela.laysera@omscd.net	OMSD	No
35	Erica Wilson		erica.wilson@dbh.sbcounty.gov	DBH	NO
36	JONIA NAVAERO		DBH GLOBAL	DBH	no
37	Alyce Belford		DBH	DBH	NO
38	Cassandra Crook		cassandra.crook@dbh.sbcounty.gov	DBH	No
39	Jessica Bykin		jessica.bykin@dbh.sbcounty.gov	DBH	no
40	Teri Marvell		global	DBH	NO
41	Carl Clay		carlclaycounselingsolutions.com	CCS	NO
42	Lamier Frousto		DBH	DBH	NO
43					
44					
45					



Agenda

Cultural Competency Advisory Committee

March 2025

To: Cultural Competency Advisory Committee

Meeting date, time, and place
Date: Thursday, March 20, 2025
Time: 1:00-2:30 PM
Place: Microsoft Teams <https://bit.ly/422xx2K>
Meeting ID: 255 553 890 216
Passcode: YU9mo9wv

Discussion topics The table below identifies the topics to be discussed and discussion leaders.

Topic	Discussion Leader
Welcome	Dr. April Clay, Chair Melissa Bucarey, Vice-Chair
Introductions Roll Call Accept Agenda Review and Accept Minutes Question of the Day	Dr. April Clay, Chair Melissa Bucarey, Vice-Chair
Community Policy Advisory Committee Recap	Dr. Rebecca Scott Young, Administrative Manager, Mental Health Services Act Administration
Panel: Women and Wellness 2025	Vanessa Perez, MBA, Executive Director, Time for Change Foundation Brenda Flores, Department of Homeland Security Priya Kalyan-Masih, Love Your Best Life Doula Services
Subcommittee Spotlight: Veterans Awareness Subcommittee	Brianna Green, Subcommittee Member
Cultural Competency Officer Update	Emanuel Perez, Program Manager
CCAC Summit	Dr. April Clay, Chair
Subcommittee Invitation	Melissa Bucarey, Vice-Chair
Community Calendar and Announcements	All

Next meeting date, time, and place
Date: Thursday, April 24, 2025
Time: 1:00- 2:30 PM
Place: In- Person



For alternative communicative methods please email: cultural_competency@dbh.sbcounty.gov



Orden del Día: Comité Consultivo de Competencia Cultural Marzo 2025

Para: Comité Consultivo de Competencia Cultural

Fecha, hora y lugar de la reunión
Fecha: jueves, 20 de marzo, 2025
Hora: 1:00-2:30 PM
Lugar: Microsoft Teams <https://bit.ly/422xx2K>
Número de reunión: 255 553 890 216
Contraseña: YU9mo9wv

Temas de discusión La tabla siguiente identifica los temas para discutir y los líderes de discusión.

Tema	Líder de discusión
Bienvenida	Dra. April Clay, Presidenta Melissa Bucarey, Vicepresidenta
Introducciones Aceptar agenda Revisar y aceptar actas Pregunta del día	Dra. April Clay, Presidenta Melissa Bucarey, Vicepresidenta
Resumen del Comité Asesor de Políticas Comunitarias	Dr. Rebecca Scott Young, Gerente Administrativo, Administrativo de la Ley De Servicios de Salud Mental
Panel de discusión: Mujeres y bienestar 2025	Vanessa Perez, MBA, Directora Ejecutiva, Time for Change Fundación Brenda Flores, Departamento de Seguridad Interior Priya Kalyan-Masih, Love Your Best Life Servicios doula
Enfoque de subcomité: Subcomité de Concientización de Veteranos	Brianna Green, miembro del subcomite
Reporte de la Oficial de Competencia Cultural	Emanuel Perez, Gerente de programa
Cumbre de la CCAC	Dra. April Clay, Presidenta
Invitación del Subcomité	Melissa Bucarey, Vicepresidenta
Calendario y Anuncios de la Comunidad	Todos

Fecha, hora, y lugar de la próxima reunión
Fecha: Jueves, 24 de April del 2025
Hora: 1:00 - 2:30PM
Lugar: En persona





Para métodos alternativos de comunicación, por favor mande un correo electrónico a: cultural_competency@dbh.sbcounty.gov

MINUTES OF OFFICIAL DEPARTMENTAL MEETING Cultural Competence Advisory Committee (CCAC)

A meeting of the Cultural Competence Advisory Committee (CCAC) was held on March 20th, 2025, at 1:00 p.m. virtually on Teams.

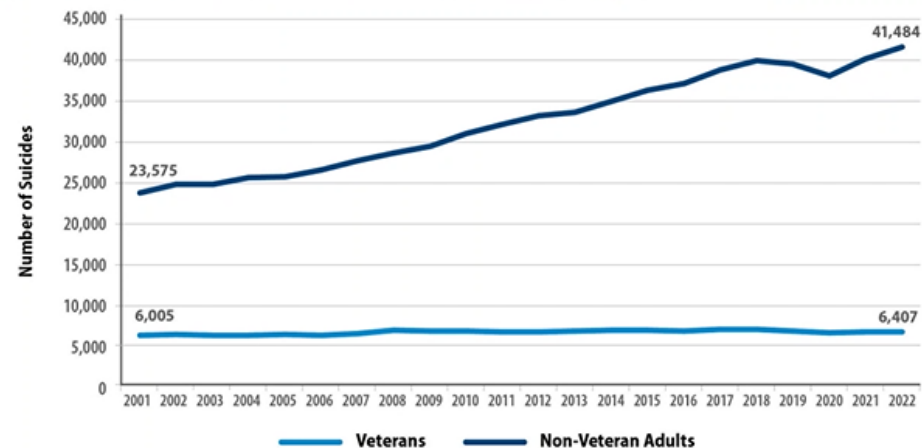
ATTENDANCE: Dr. April Clay, Mellissa Bucarey, Emanuel Perez, Briana R. Green, Carlos Vazquez, Laretta Ross, Jasmine Medina, Minette O'Bryan, Paola D'Aloia-Pascuzzo, Cabral, Alyssa, Rebecca Scott Young, Brenda M. Florez, Marlen Hernandez, Alejandro Rodriguez, Frank Ramos, Gabriela Layseca, Michelle Nance, Cassandra Crook, Jeanine Wymer, Montana, Matthew, Kelli Guillory, Sade De La Espriella, Christina Tran, Sonia Navarro, Gustavo Cisneros, Natividad Vasquez-Silva, Marcelina Shackelford, Vanessa Perez, Arthur Shaw III, Jennifer Esparza, Jorge De La Cruz, Anna Duarte, Ismael Urbina, Veronica Hay, Dr. Priya, Vanessa Brierty, Carmen Macias, Jessica Boykin, Fabiola Yañez, Jorge Berumen, Jayla Griffin, Jessica Mosher, La Keisha Mosley, Ashley N Hill, Elisa R Nieblas, Kalisha Brown, Lizette Vazquez.

AGENDA TOPICS	PRESENTATION OF AGENDA ITEMS	DISCUSSION OF AGENDA ITEMS:
Welcome	Dr. April Clay, Chair	<ul style="list-style-type: none"> Dr. April Clay welcomed everyone to the meeting. Participants were asked to drop their name and emails to be added to CCAC distribution list and take a quick survey. The opening poll link: https://docs.google.com/forms/d/e/1FAIpQLSdmTlxOgaqfO2RBeO4XNjFSzyB_iElh2hzwnwNpwFYRX-5wgQ/viewform?usp=sharing
Agenda/Minutes	Dr. April Clay, Chair	<ul style="list-style-type: none"> Reviewed March 2025 CCAC Agenda with participants. The agenda was amended and accepted. Dr. Clay asked if there were any changes or edits to the February minutes. No changes were requested. <ul style="list-style-type: none"> February Minutes were accepted.
Icebreaker	Melissa Bucarey, CCAC Co-Chair	<p>Which image stands out to you the most and why?</p>   <ul style="list-style-type: none"> Chairs, Co-Chairs, and representatives from the 14 subcommittees introduced themselves.
Community Policy Advisory Committee Recap	Dr. Scott Young	<ul style="list-style-type: none"> CPAC highlights for the month of April: BHSA update and CPAC fiscal year summary and highlights. Innovation program highlights will also be shared. Next CPAC meeting will be April 17th and will be virtual. Flyer to be sent out.
Subcommittee Spotlight: Veterans Awareness Subcommittee	Briana Green	<ul style="list-style-type: none"> Who is a Veteran? <ul style="list-style-type: none"> Someone who is or was in service, or reserves, and was not dishonorable discharge. Some Vietnam Veterans do not want to be considered as a veteran, based on their service, since they did not have any combat while serving. Facts about Veterans' suicide:¹⁷⁰

- Suicide was the 12th-leading cause of death for Veterans in 2022.
- Suicide was the 2nd -leading cause of death for veterans under 45years old.
- In 2022, suicide rates were the highest among younger veterans ages 18-34 years old.
- Decrease in suicide rates among veterans, 18-34 years old, from 2021=2022, the suicide rate among veterans decreased by 1.9 per 100,000 marking a 3.8 % reduction.

Suicide deaths trend by U.S adults 2001-2022

Figure 1: Suicide Deaths Among Veterans and Non-Veteran U.S. Adults, by Year, 2001–2022



- **Military Specific Risk Factors.**
 - Childhood bullying and premilitary sexual trauma.
 - A history of ACEs may be more predictable of suicide ideation than other risk factors among veterans, serving in combat zones and or experiencing a traumatic brain injury TBI.
- **Military Risk Factors (Exacerbation of Environmental and Situation Factors).**
 - While deployed to a war zone and combat exposure, may not be risk factors for suicide death among Veterans or service members, combat exposure is associated with suicide ideation among veterans.
 - Moral injury, or exposure to specific combat-related experiences, such as participating in or witnessing violences or atrocities, is associated with suicidal behavior among Veterans and service members.
 - Veterans with a history of TBI are higher risk of suicide than Veterans with no history of TBI.
 - Physical or Sexual Assault while in service (military Sexual Trauma).
- **Transition to Civilian Life (Situational).**
 - Veteran men and women were found to be more likely to report suicidal ideation and attempt in adulthood when compared to their civilian counterparts.
 - While the risk for death by suicide can remain elevated for years following, this transition, Veterans are most vulnerable during the first three months.
 - IPV (Intimate Partner Violence) may be higher among military than civilian populations.

		<ul style="list-style-type: none"> ○ All types of IPV (Intimate Partner Violence) Appear to be more prevalent among Veterans compared to active-duty service members. • Veterans Awareness Subcommittee <ul style="list-style-type: none"> ○ 1st Monday of the month from 3-4:30PM via Teams. ○ Chair: Minette O'Bryan Co-Chair: Vacant OEI Support: La Keisha Mosley
Panel: Women and Wellness 2025	<p>Priya Kalyan-Masih, Love Your Best Life Doula Services</p> <p>Brenda Flores, Department of Homeland Security</p> <p>Vanessa Perez, Time for Change Foundation</p>	<p>In honor of March being Women's History Month, the <i>Women and Wellness</i> panel will be a space to explore the unique perspectives of women in helping professions and the overall wellness within various women-based support services in the San Bernardino County.</p> <p>We hope to target the challenges, aspirations, and experience of our diverse panel members to provide cultural insight to our community members, stakeholders, and staff.</p> <ul style="list-style-type: none"> • What recent challenges have emerged or evolved in women's health, particularly in relation to behavioral health and access to services? <ul style="list-style-type: none"> ○ Women population has spiked in numbers with depression and for not having the services they need to take care of their needs or the needs of their children. ○ Women in postpartum have increased in depression and anxiety. ○ Women suffering from human trafficking have increased dependence on their perpetrators. • What are three important aspects of women's wellness, health, or behavioral health that often go unnoticed or receive less attention? <ul style="list-style-type: none"> ○ Women in postpartum suffers from lack of housing, family support, and access to food and basic needs. ○ Lack of main necessities, transportation, food, and medication. ○ Impact of trauma in woman who have been incarcerated, victims of domestic violence, and burnout due to multiple duties in their life. ○ Not enough awareness of women with substance use disorder and meeting their needs and education. • In your experience, what is a unique challenge that affects women's behavioral health and overall well-being in your community or daily life? <ul style="list-style-type: none"> ○ Lack of transportation to doctor visits, and basic services needed to survive. ○ Lack of understanding of women's needs like hormonal change, menopause or biological change. ○ The impact of separation from their children and the impact to their mental health. • How do cultural values and traditions influence a woman's ability to prioritize her behavioral health and well-being? <ul style="list-style-type: none"> ○ Need cultural awareness to women who are victims of crimes. ○ Women neglect their own needs based cultural traditions. ○ More awareness on how to address the needs of women from different cultures and respecting their values. ○ The need to be the voice of women in need. ○ Awareness to be patient with women's needs. ○ The work that we do matters in women's needs.
Cultural Competency Officer Updates	Emmanuel Perez Project Manager	<ul style="list-style-type: none"> • County Integrated Planning meeting on March 19th – Stakeholder / Public meeting and Department of Health Services. • Stakeholders requested the need to align the data collected, to avoid duplication of reports. More updates to be reported. • DBH is hiring for Case Review Specialist, Public Relations Supervisor, Budget Officer, Clinical Internship Program Lead, Clubhouse Operations Supervisor, Peer and Family Advocate, Health Information Management Coordinator. Check the San Bernardino County - Human Resources webpage.
Introduction/ Subcommittee Roll Call	Melissa Bucarey, CCAC Co-Chair	<ul style="list-style-type: none"> • Chairs, Co-Chairs, and representatives from the 14 subcommittees introduced themselves. • LGBTQ Awareness Subcommittee in person and virtual. We will have Gabriella Kruger sharing her experience transitioning. Next meeting is Tuesday Tuesday, April 25 at 12:30pm

		<ul style="list-style-type: none"> • Older Adults Awareness Subcommittee will be recruiting for Chair and Co-Chair. The subcommittee meets on the 4th Thursday of the month at 10am. • Spirituality Awareness Subcommittee would like to invite all to the Day of Prayer in October. This subcommittee meets on the 2nd Tuesday of the month from 1-2:30pm. • Native American Awareness Subcommittee will be presenting about sexual assault in April. Join us on the 3rd Tuesday of the month from 2-3:30pm virtually. • Latino Awareness Subcommittee Awareness Subcommittee will be recruiting for Chair and Co-Chair. The subcommittee meets on the 4th Thursday of the month at 10am • Women's Awareness Subcommittee is looking for a chair and co-chair. Nominations and self-nominations are being accepted. Next meeting will be on Wednesday, April 26 at 1pm. • Disability Awareness Subcommittee meetings are every 2nd Thursday every month from 10AM to 11:30AM
Community Calendar and Announcements	All	<ul style="list-style-type: none"> • CCAC 5th Annual Summit Update: Next Summit Planning Subcommittee meeting will be Tuesday April 1st. 3:30PM to 4:30PM virtual / TEAMS Microsoft. • The Inland Empire Disabilities Collaborative meeting is on the 3rd Tuesday of the month from 9:30-11:30am at the IEHP Headquarters in Rancho Cucamonga. • March 23-29, 2025 - Piastewa Challenge 2025 -- Virtual 150-mile race to honor women in military service. Gather your family, friends, and colleagues to form a team up to 6 participants and collectively move 150 miles from March 23 to 29 March. Each mile honors the service and sacrifice of an American Hero. Individuals are welcome to wear blue. • The Piastewa Challenge commemorates the 179 women who have given their lives in combat operations since 9/11, as well as all women who have died as a result of their military service. Inspired by SPC Lori Ann Piastewa, the first Native American woman killed in combat on foreign soil and the first female service member killed in Iraq, this effort reminds us of their sacrifice. <ul style="list-style-type: none"> ○ This year's challenge begins Sunday, 23 March 2025. Unite with us in this meaningful tribute as we honor and celebrate the lives of these women through every mile. Register here: https://racery.com/r/piastewa/registration?fbclid=IwAR2tbBXn0NnV3vQSSB2aNJF5V7F-nWZTRv_3n2AYau_og5HF2p0S1NSofFM • Most Tuesdays Combat Veterans ONLY Support/Warrior Group hosted by Warrior Built 1930-2030 Combat Vet Support, Warrior Group on Zoom, Hosed by the PTSD Foundation of America <ul style="list-style-type: none"> ○ Time: Almost every Tuesday 7:00PM to 8:30PM Pacific Time (US and Canada) ○ Contact Aaron Seibert to get the log in information: aqseibert@yahoo.com https://www.facebook.com/aqseibert • Next Veterans Awareness Sub-Committee meeting MON 4/7/2025 at 3pm PT <ul style="list-style-type: none"> ○ Call-in and/or Teams options are available to participate in the meeting. Below is the link to join virtually: https://tinyurl.com/44azyvwf • From DBH Public Relations and Outreach Services: High school students in San Bernardino County's 2nd and 4th District are invited to create a 30-60 second video raising awareness about the dangers of fentanyl. Presented by Board of Supervisors, San Bernardino County Department of Behavioral Health, and San Bernardino County Public Health, the <i>Reel Reality Fentanyl Awareness Film Contest</i> will conclude with a Red-Carpet Film Screening and Awards Ceremony to honor participants' impactful work. <ul style="list-style-type: none"> ○ Curt Hagman Fourth District Supervisor - Date: Thursday, April 10 at 6:00 p.m. Location: Harkins Theaters Chino Hills 18 Crossroads Entertainment Center, 3070 Chino Ave, Chino Hills Registration Link: Reel Reality Film Contest - 4th District ○ Jesse Armendarez Second District Supervisor - Date: Saturday, April 12 at 11:00 a.m. Location: AMC Victoria Gardens 12 12600 N Mainstreet, Rancho Cucamonga Registration Link: Reality Film Contest 2nd District

		<ul style="list-style-type: none"> • April 5, 2025 - 12th Annual Veterans and Community Expo. 9AM to 2PM. location: The Salvation Army. 30-400, Landau Blvd, Cathedral City. Patriotic Program, lunch and 40+ Exhibitor Expo. Everyone welcome. Bill Young at majorbill1@aol.com • April 22, 2025, Mental Health Matters Resource Fair at Barstow Community College https://www.barstow.edu/events/mental-health-matters-resource-fair • May 17, 2025 – The Ruck Challenge 6:30 AM – 7:30 AM: Registration, ruck weigh, refreshments <ul style="list-style-type: none"> ○ The Ruck Challenge (TRC), 10K 5K competition, aims to foster teamwork and camaraderie among veterans engaged in rehabilitative programs in our community. It challenges various agencies to compete in an event that tests endurance, strength, and strategy, all while honoring the sacrifices veterans have made in serving our country. ○ This event is a platform to raise awareness for the invisible wounds of war that our local military Veterans endure. Funds raised will directly support Veterans grappling with Post-Traumatic Stress Disorder, Traumatic Brain Injury, substance abuse, and sexual trauma. Whether you prefer to walk, run, or participate without a ruck, your involvement matters. Can't join the challenge in person? Consider donating to support our cause. Every contribution counts toward improving the lives of those who've served our country. ○ Start point: American Legion Post 328: 3888 Old Hamner Rd., Norco, CA 92860. Register here: https://register.chronotrack.com/r/82208
Adjourn	Dr. April Clay, Chair	<ul style="list-style-type: none"> • The meeting was adjourned at 2:30 p.m.

The next meeting will be held on April 17th, 2025, at 1:00 p.m. in person at Clay Counseling Solutions
San Bernardino, CA, 92415

This document can be made available in additional languages at your request.

CCAC Attendance
3/20/2025

Meeting	Meeting Date	Name	Agency/Organization	Attendance Duration
1 CCAC	3/20/2025	Vazquez, Lizette DBH	Department of Behavioral Health OEI	1h 39m 32s
2 CCAC	3/20/2025	Perez, Emanuel DBH	Department of Behavioral Health OEI	1h 29m 7s
3 CCAC	3/20/2025	Green, Briana R.	Veteran's Affairs	56m 15s
4 CCAC	3/20/2025	Vazquez, Carlos DBH	Department of Behavioral Health OEI	1h 37m 6s
5 CCAC	3/20/2025	Ross, Laurretta DBH	Department of Behavioral Health OEI	1h 28m 20s
6 CCAC	3/20/2025	Medina, Jasmine DBH	Department of Behavioral Health PRO	1h 24m 18s
7 CCAC	3/20/2025	O'Bryan, Minette DBH	Department of Behavioral Health CYCS	39s
8 CCAC	3/20/2025	Paola D'Aloia-Pascuzzo	Ontario Montclair School District	1h 28m 4s
9 CCAC	3/20/2025	Minette O'Bryan, SBC-DBH (Unverif	Department of Behavioral Health CYCS	1h 26m 51s
10 CCAC	3/20/2025	Cabral, Alyssa DBH	Department of Behavioral Health	1h 26m 13s
11 CCAC	3/20/2025	Scott Young, Rebecca DBH	Department of Behavioral Health MHSA Admir	32m 24s
12 CCAC	3/20/2025	Flores, Brenda M	Department of Homeland Security	1h 26m 3s
13 CCAC	3/20/2025	Hernandez, Marlen DBH	Department of Behavioral Health OEI	1h 25m 40s
14 CCAC	3/20/2025	Dr. April Clay	Clay Counseling Solutions	50m 15s
15 CCAC	3/20/2025	Rodriguez, Alejandro DBH	Department of Behavioral Health OSP	1h 24m 26s
16 CCAC	3/20/2025	Ramos, Frank	Office of Congressman Pete Aguilar	1h 13m 51s
17 CCAC	3/20/2025	Gabriela Layseca	Ontario Montclair School District	58m 3s
18 CCAC	3/20/2025	Bucarey, Melissa	Providence St. Mary	1h 24m 58s
19 CCAC	3/20/2025	Michelle Nance	Pacific Clinics	1h 19m 33s
20 CCAC	3/20/2025	Crook, Cassandra DBH	Department of Behavioral Health	54m 12s
21 CCAC	3/20/2025	Wymer, Jeanine DBH	Department of Behavioral Health	1h 3m 55s
22 CCAC	3/20/2025	Montana, Matthew DBH	Department of Behavioral Health MHSA Admir	54m 27s
23 CCAC	3/20/2025	Guillory, Kelli@DOR	CA Department of Rehabilitation	1h 23m 14s
24 CCAC	3/20/2025	De La Espriella, Sade DBH	Department of Behavioral Health OEI	1h 23m 48s
25 CCAC	3/20/2025	Christina Tran (Unverified)	Asian American Resource Center	1h 23m 19s
26 CCAC	3/20/2025	Navarro, Sonia DBH	Department of Behavioral Health MHSA Admir	1h 25m 48s
27 CCAC	3/20/2025	Cisneros, Gustavo DBH	Department of Behavioral Health	59m 13s
28 CCAC	3/20/2025	Natividad Vasquez-Silva	West End Family Counseling Services	1h 22m 42s
29 CCAC	3/20/2025	Marcelina Shackelford (Unverified)	Riverside San Bernardino County Indian Healt	1h 22m 11s
30 CCAC	3/20/2025	Vanessa Perez	Time for a Change Foundation	1h 10m 22s
31 CCAC	3/20/2025	Shaw III, Arthur DBH	Department of Behavioral Health PEI	1h 21m 25s
32 CCAC	3/20/2025	Esparza, Jennifer DBH	Department of Behavioral Health OEI	1h 21m 12s
33 CCAC	3/20/2025	De La Cruz, Jorge DBH	Department of Behavioral Health OSP	1h 20m 30s
34 CCAC	3/20/2025	Duarte, Anna DBH	Department of Behavioral Health MHSA Admir	47m 39s
35 CCAC	3/20/2025	Ismael Urbina	Ontario Montclair School District	6m 17s
36 CCAC	3/20/2025	Veronica Hay	San Bernardino County Superintendent of Sch	1h 19m 46s
37 CCAC	3/20/2025	Dr. Priya (Unverified)	Love Your Best Life	1h 19m 45s
38 CCAC	3/20/2025	Vanessa Brierty (Unverified)	Assemblymember James Ramos Office	28m 3s
39 CCAC	3/20/2025	Macias, Carmen T.	Veteran's Affairs	4m 34s
40 CCAC	3/20/2025	Boykin, Jessica DBH	Department of Behavioral Health	1h 15m 1s
41 CCAC	3/20/2025	Yañez, Fabiola DBH	Department of Behavioral Health	51m 20s
42 CCAC	3/20/2025	Jorge Berumen	Victor Community Support Services	1h 14m 55s
43 CCAC	3/20/2025	Jayla Griffin MHN (Unverified)	Community Member	1h 3m
44 CCAC	3/20/2025	Jessica Mosher	HC2 Strategies	1h 6m 19s
45 CCAC	3/20/2025	Mosley, La Keisha DBH	Department of Behavioral Health OEI	46m 21s
46 CCAC	3/20/2025	Ashley N Hill	Community Member	16m 46s
47 CCAC	3/20/2025	Elisa R Nieblas	LAUNCH Program	14m 55s
48 CCAC	3/20/2025	Dr. April Clay (Unverified)	Clay Counseling Solutions	57m 2s
49 CCAC	3/20/2025	Kalisha Brown, LCSW (Unverified)	Breaking Cycles Counseling	58m 39s



Agenda

Cultural Competency Advisory Committee

April 2025

To: Cultural Competency Advisory Committee

Meeting date, time, and place
Date: Thursday, April 17, 2025
Time: 1:00-2:30 PM
Place: Clay Counseling Office
570 W 4th St Suite 216, San Bernardino, CA 92401
Teams Link <https://bit.ly/422xx2K>

Discussion topics The table below identifies the topics to be discussed and discussion leaders.

Topic	Discussion Leader
Welcome	Dr. April Clay, Chair Melissa Bucarey, Vice-Chair
Introductions Roll Call Accept Agenda Review and Accept Minutes Ice Breaker	Dr. April Clay, Chair Melissa Bucarey, Vice-Chair
Community Policy Advisory Committee Recap	Matthew Montana, Program Specialist II, Mental Health Services Act Administration
CCAC Connection Activity	All
Older Adults Panel: Coping with Stress while Aging	Krystal Perez, Education/Outreach Supervisor, Inland Caregiver Resource Center Michelle Huerta, CalAIM Community Support Coordinator, GA Foods Karena Dial, Special Projects Coordinator, Wise and Healthy Aging
Subcommittee Spotlight: Women's Awareness Subcommittee	Jennifer Esparza, Peer and Family Advocate
Cultural Competency Officer Update	Maribel Gutierrez, Equity, Cultural Competency Officer
CCAC Summit Planning Committee	Dr. April Clay, Chair
Subcommittee Invitation	Melissa Bucarey, Vice-Chair
Community Calendar and Announcements	All

Next meeting date, time, and place
Date: Thursday, May 15, 2025
Time: 1:00- 2:30 PM
Place: Virtual



For alternative communicative methods, please email: cultural_competency@dbh.sbcounty.gov



Orden del Día: Comité Consultivo de Competencia Cultural Abril 2025

Para: Comité Consultivo de Competencia Cultural

Fecha, hora y lugar de la reunión
Fecha: jueves, 17 de abril, 2025
Hora: 1:00-2:30 PM
Lugar: Clay Counseling Office
570 W 4th St Suite 216, San Bernardino, CA 92401
Enlace de Teams: <https://bit.ly/422xx2K>

Temas de discusión La tabla siguiente identifica los temas para discutir y los líderes de discusión.

Tema	Líder de discusión
Bienvenida	Dra. April Clay, Presidenta Melissa Bucarey, Vicepresidenta
Introducciones Pasar lista de los subcomités Aceptar agenda Revisar y aceptar actas Pregunta del día	Dra. April Clay, Presidenta Melissa Bucarey, Vicepresidenta
Resumen del Comité Asesor de Políticas Comunitarias	Matthew Montana, Especialista de Programa II, Administración de la Ley De Servicios de Salud Mental
Actividad de Conexión CCAC	Todos
Panel de personas mayores: Afrontar el estrés al envejecer	Krystal Perez, Supervisora de Educación y Divulgación, Inland Caregiver Resource Center Michelle Huerta, Coordinador de apoyo comunitario de CalAIM, GA Foods Karena Dial, Coordinador de proyectos especiales, Wise and Healthy Aging
Enfoque de subcomité: Subcomité de Concientización de Mujeres	Jennifer Esparza, Defensora de Pares y Familiares, Oficina de Equidad e Inclusión
Reporte de la Oficial de Competencia Cultural	Maribel Gutierrez, Oficial de Equidad y Competencia Cultural
Cumbre de la CCAC	Dra. April Clay, Presidenta
Invitación del Subcomité	Melissa Bucarey, Vicepresidenta
Calendario y Anuncios de la Comunidad	Todos

Fecha, hora, y lugar de la próxima reunión
Fecha: jueves, 15 de mayo del 2025
Hora: 1:00 - 2:30PM
Lugar: Virtual



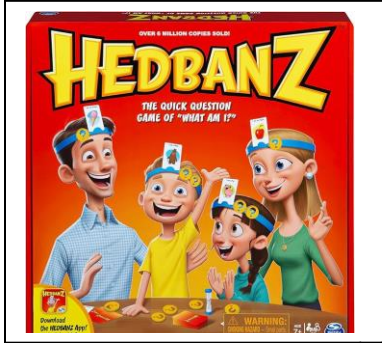


Para métodos alternativos de comunicación, por favor mande un correo electrónico a: cultural_competency@dbh.sbcounty.gov

MINUTES OF OFFICIAL DEPARTMENTAL MEETING


Cultural Competence Advisory Committee (CCAC)

A meeting of the Cultural Competence Advisory Committee (CCAC) was held on April 17th, 2025, at 1:00 p.m. hybrid at Clay Counseling Office and on Team

ATTENDANCE: Dr. April Clay, Melissa Bucarey, Maribel Gutierrez DBH, Carl Clay, Daniel Frausto DBH, Jennifer Esparza, Emmanuel Perez, Sade De La Espriella, Laurreta Ross, Erica Wilson, Howard Thomas, Marlen Hernandez, Brandon Quiñones, Carlos Vazquez, Krystal Perez, Karena Dial, Leticia Manzano, Lizette Vazquez, Minette O'Bryan, La Keisha Mosley, Candace Armijo, Michelle Nance, Cassandra Crook, Veronica Hay, Matthew Montana, Kelli Guillory, Michelle Calderon-Tanahara, Rodriguez, Alejandro Rodriguez, Anna Duarte, Arthur Shaw III, Maria Dozier, Jeanine Wymer, La Mika Lydia, Dr. Rebecca Scott Young, Natalie Fagan, Marisela Soto, Natividad Vasquez-Silva, James Moses, Michelle Huerta, Ernesto Buenrostro, Graciela Arzola, Tamara R Langevain, Antoinette Deboisblanc, Catrina Figueroa, Gavina Urena, Gustavo Cisneros, Morrell, Teresa Morrell, Gabriela Layseca, Fabiola Yanez, Lia Brown, Diana Fox, Erica Banks, Ismael Urbina, Alyssa Cabral, Lisa Herrmann, Miguel Olaz, Sandra Becerra, Rochelle Bernarte.

AGENDA TOPICS	PRESENTATION OF AGENDA ITEMS	DISCUSSION OF AGENDA ITEMS:
Welcome	Dr. April Clay, CCAC Chair Melissa Bucarey, CCAC Vice-Chair	<ul style="list-style-type: none"> Dr. April Clay welcomed everyone to the meeting. Participants were asked to drop their name and emails to be added to CCAC distribution list and take a quick poll.
Introductions Roll Call Accept Agenda Review and Accept Minutes Icebreaker		<ul style="list-style-type: none"> Reviewed April 2025 CCAC Agenda with participants. March Minutes were accepted. Dr. Clay asked if there were any changes or edits to the minutes. No changes were requested. Chairs, Co-Chairs, and representatives from the 14 subcommittees introduced themselves. April is stress awareness month. The following Ice breaker question was asked: What do you do for stress reduction? Games were played in person and online in ways to learn how to reduce stress.
Community Policy Advisory Committee Recap	Matthew Montana, Program Specialist II, Mental Health Services Act Administration	Topics presented: <ul style="list-style-type: none"> Proposition 1 and the Behavioral Health Service Act. BHSA County Policy Manual. Feedback from the February CPAC meeting. Innovations projects Updates: Program Improvement for Valued Outpatient Treatment (PIVOT), Peer Housing Project, Behavioral Health Crisis Walk-in Clinic, Nurse Concept Project Next CPAC meeting in on May 15 from 10-12pm at the Teamsters Hall in San Bernardino, light lunch provided https://wp.sbcounty.gov/dbh/events/
CCAC Connection Activity	Dr. April Clay, CCAC Chair Melissa Bucarey, CCAC Vice-Chair	<ul style="list-style-type: none"> Several games were played in person and online with all the attendees. <div>    </div>

Older Adults Panel: Coping with Stress while Aging	Krystal Perez, Educational Outreach Supervisor, Inland Care Giver Resource Center Karena Dial, Special Project Advocate, Wise and Healthy Aging	<ul style="list-style-type: none"> • Question to the Panel: What does stress looks like for the older adults you serve, and what impact has stress had on the population you serve in older women? <ul style="list-style-type: none"> ○ Some challenges impacting the older adult community include: relocation stress, leaving property behind, leaving memories behind, leaving friends behind, depression, anxiety, isolation. ○ From Caregiver to Care-Receiver: <ul style="list-style-type: none"> ▪ Change of identity. ▪ Character changes with different stages of life. ▪ Different physical and emotional needs based on their mental health and wellbeing. • What unique challenges older adults face in their 60's, 70's and 80's? <ul style="list-style-type: none"> ○ Loss of identity. Not having house routine roles. ○ By 2035 there will be a 600% increase of older adults over 65 years old. ○ Challenge on knowing how to be and act depends on others as you grow old. ○ Quality of life based personal values. • Do you see an increase of focus and awareness in the mental and behavioral health within the older population? <ul style="list-style-type: none"> ○ Yes, the conversations are there. However, many residents are grouped together so it is harder to pinpoint their behavioral health and mental needs. ○ Views have advanced much. Yet there are still a lot of stigmas. Different cultures do not like to talk about their behavioral health challenges and disorders. • What recommendation do you have that benefits the older adult you work to serve? <ul style="list-style-type: none"> ○ Know your resources, contact your county for extra resources and get familiar with your senior's centers. ○ Now your rights and have your legal affairs in order. ○ It all starts with us. We must help our own family members and have weekly visits.
Subcommittee Spotlight: Women's Awareness Subcommittee	Jennifer Esparaza, Peer and Family Advocate - Medi-Cal Certified Peer & Family Specialist	<ul style="list-style-type: none"> • The subcommittee is necessary to have to offer a time and place for resources and experiences to be shared that impact women. <ul style="list-style-type: none"> ○ Share information on women's mental health and physical health. ○ Offer resources women can use for themselves or those they care for. ○ The meetings also allows for women to share on their struggles and experiences that impact their mental health. • The Women's Awareness Subcommittee hosted an in-person event on Domestic Violence 101 for Domestic Violence Awareness in October 2024. This event reached its capacity and featured a panel discussion from community members impacted by domestic violence. <ul style="list-style-type: none"> ○ Two local agencies also presented on the services and resources they offer to individuals experiencing domestic violence in San Bernardino County. • CCAC can support the subcommittee by assisting in finding a Chair and Co-Chair for the subcommittee as the positions are currently vacant. • The Women's Awareness Subcommittee meets on the 4th, Wednesday of each month. 1:00 PM to 3:00 PM via teams.
Cultural Competency Officer Update	Maribel Gutierrez, Deputy Director	<ul style="list-style-type: none"> • The state of California is going through big changes. Proposition 1 passed in March of 2024 which is transforming the Behavioral Health Service System. <ul style="list-style-type: none"> ○ Proposition 1 and Behavioral Health Services Act BHSA County Policy Manual ○ Preview on the BHSA County Policy Manual – Module 3 is open for feedback until April 25. ○ Feedback from the February CPAC meeting ○ Innovation Projects Updates: Program Improvement for Valued Outpatient Treatment (PIVOT), Peer Housing Project, Behavioral Health Crisis Walk-in Clinic, Nurse Concept Project ○ Programs changing: Cal-Aim, Partnership and Collaboration with Manage Care-Plans.

		<ul style="list-style-type: none"> ○ The state has placed 14 goals on all counties that must report beginning on July 1st, 2026. ○ We will have to report one goal for improvement and one goal for reduction within our Behavioral Health Department. • OEI will play a key role in reporting on the 14 goals required. • Questions or comments on the Innovations Projects can be sent to MHSA@dbh.sbcounty.gov
CCAC Closing Poll	All	<ul style="list-style-type: none"> • The closing poll link was shared https://docs.google.com/forms/d/e/1FAIpQLSdmTlxOqagfO2RBeO4XNjFSzyB_iElh2hznwvNpwFYRX-5wgQ/viewform?usp=sharing Closing Poll <ul style="list-style-type: none"> • Share your feedback with us ☺ <p>To access polls, scan the QR code with your phone or click on the link shared in the chat</p> 
Subcommittee Invitation Community Calendar and Announcements	Dr. April Clay, CCAC Chair Melissa Bucarey, CCAC Vice-Chair	<ul style="list-style-type: none"> • The Veterans Awareness Subcommittee meeting will have 23rd Veteran virtual presentation on 5/5/25 at 3pm Mike Waldron, USMC, Executive Director of 23rd Veteran Duluth, MN. 23rd Veteran helps people who are living with trauma <ul style="list-style-type: none"> ○ https://23rdveteran.org ○ https://www.facebook.com/23rdveteran • Meet the Artist Exhibition Event Date: Friday, May 9 Event Location: Fontana Lewis Library and Technology Center (8437 Sierra Avenue, Fontana) Event Time: 6 – 7:30 p.m. Registration Link: Meet the Artist Event RSVP • Resilient and Real Summit Event Date: Wednesday, May 21 Time: 8 a.m. – Noon, Location: Yucaipa Performing Arts Center (12062 California St, Yucaipa) Registration Link: Resilient and Real Summit RSVP • Join San Bernardino County Department of Behavioral Health for a FREE event focused on mental health, wellness, and lived experience. Hear from Dr. Georgina Yoshioka the Director of San Bernardino County Department of Behavioral Health, Dr. Chanté D. DeLoach Founder and Executive Director of Luminesce Psychological Services, and Terrance L. Stone Founder/President/ CEO of Young Visionaries Youth Leadership Academy. Enjoy a meal, connect with community resources, and engage in a dynamic Q&A. • Directing Change Screening & Award Ceremony Event Date: Saturday, May 17 Time: 4 – 6 p.m. (Check-in begins at 3 p.m.) Location: AMC Victoria Gardens 12 (12600 N Mainstreet, Rancho Cucamonga) • Registration Link: Directing Change Award Ceremony RSVP San Bernardino County Department of Behavioral Health is proud to spotlight youth voices as we showcase this year's submissions for the Directing Change Program & Film Contest with a FREE event and snacks. These short films raise awareness about suicide prevention and mental health through powerful, creative storytelling.
Adjourn		<ul style="list-style-type: none"> • The meeting was adjourned at 2:30 p.m.

The next meeting will be held on May 15th, 2025, at 1:00 p.m. on Teams.

This document can be made available in additional languages at your request.

CCAC Attendance

4/17/2025

Meeting Name	Meeting Date	Name	Agency/Organization	Attendance Duration
1 CCAC	4/17/2025	Manzano, Leticia DBH	Department of Behavioral Health OEI	1h 34m 38s
2 CCAC	4/17/2025	Vazquez, Lizette DBH	Department of Behavioral Health OEI	1h 36m 13s
3 CCAC	4/17/2025	Perez, Emanuel DBH	Department of Behavioral Health OEI	20m 24s
4 CCAC	4/17/2025	O'Bryan, Minette DBH	Department of Behavioral Health CYCS	1h 39m 9s
5 CCAC	4/17/2025	Mosley, La Keisha DBH	Department of Behavioral Health OEI	1h 40m 8s
6 CCAC	4/17/2025	Armijo, Candace DBH	Department of Behavioral Health OEI	1h 39m 14s
7 CCAC	4/17/2025	Michelle Nance	Pacific Clinics	1h 36m 44s
8 CCAC	4/17/2025	Crook, Cassandra DBH	Department of Behavioral Health	1h 34m 40s
9 CCAC	4/17/2025	Veronica Hay	San Bernardino County Superintendent of Schools	1h 27m 12s
10 CCAC	4/17/2025	Montana, Matthew DBH	Department of Behavioral Health	1h 1m 41s
11 CCAC	4/17/2025	Guillory, Kelli@DOR	CA Department of Rehabilitations	1h 31m 44s
12 CCAC	4/17/2025	Bucarey, Melissa	Providence St. Mary Medical Center	1h 34m 3s
13 CCAC	4/17/2025	Calderon-Tanahara, Michelle DBH	Department of Behavioral Health OEI	1h 31m 2s
14 CCAC	4/17/2025	Rodriguez, Alejandro DBH	Department of Behavioral Health OSP	58m 49s
15 CCAC	4/17/2025	Duarte, Anna DBH	Department of Behavioral Health	35m 30s
16 CCAC	4/17/2025	Shaw III, Arthur DBH	Department of Behavioral Health PEI	1h 6m 37s
17 CCAC	4/17/2025	Dozier, Maria	Human Resources	1h 30m 55s
18 CCAC	4/17/2025	Wymer, Jeanine DBH	Department of Behavioral Health	40m 19s
19 CCAC	4/17/2025	Lydia, La Mika DBH	Department of Behavioral Health MHSA Administr.	57m 21s
20 CCAC	4/17/2025	Scott Young, Rebecca DBH	Department of Behavioral Health MHSA Administr.	28m 35s
21 CCAC	4/17/2025	Fagan, Natalie DBH	Department of Behavioral Health TAY Center	1h 27m 49s
22 CCAC	4/17/2025	Marisela Soto	Victor Community Support Services	1h 30m 53s
23 CCAC	4/17/2025	Gutierrez, Maribel DBH	Department of Behavioral Health	1h 27m 25s
24 CCAC	4/17/2025	Natividad Vasquez-Silva	West End Family Counseling Services	1h 2m 1s
25 CCAC	4/17/2025	James Moses	Child Care Resource Center	1h 12m 41s
26 CCAC	4/17/2025	Michelle Huerta	GA Foods	44m 43s
27 CCAC	4/17/2025	Ernesto Buenrostro	Ontario Montclair School District	5m 55s
28 CCAC	4/17/2025	Arzola, Graciela DBH	Department of Behavioral Health	1h 20m 21s
29 CCAC	4/17/2025	Langevain, Tamara R	Providence St. Mary Medical Center	1h 7m 33s
30 CCAC	4/17/2025	Deboisblanc, Antoinette@DOR	CA Department of Rehabilitations	29m 44s
31 CCAC	4/17/2025	Figueroa, Catrina DBH	Department of Behavioral Health	54m
32 CCAC	4/17/2025	Urena, Gavina DBH	Department of Behavioral Health	1h 25m 30s
33 CCAC	4/17/2025	Cisneros, Gustavo DBH	Department of Behavioral Health	32m 3s
34 CCAC	4/17/2025	Morrell, Teresa DBH	Department of Behavioral Health	1h 24m 26s
35 CCAC	4/17/2025	Gabriela Layseca	Ontario Montclair School District	2m 16s
36 CCAC	4/17/2025	Yañez, Fabiola DBH	Department of Behavioral Health	1h 22m 28s
37 CCAC	4/17/2025	Brown, Lia DBH	Department of Behavioral Health TAY Center	1h 21m 11s
38 CCAC	4/17/2025	Diana Fox	Reach Out	15m
39 CCAC	4/17/2025	Banks, Erica	County Administrative Office	1h 17m 11s
40 CCAC	4/17/2025	Ismael Urbina	Ontario Montclair School District	1h 16m 52s
41 CCAC	4/17/2025	Cabral, Alyssa DBH	Department of Behavioral Health	1h 5m 29s
42 CCAC	4/17/2025	Lisa Herrmann	Victor Community Support Services	1h 2m 19s
43 CCAC	4/17/2025	Miguel Olaz	Reach Out	6m 55s
44 CCAC	4/17/2025	Sandra Becerra	Victor Community Support Services	50m 37s
45 CCAC	4/17/2025	Bernarte, Rochelle DBH	Department of Behavioral Health	53m 17s



Agenda

Cultural Competency Advisory Committee

May 2025

To: Cultural Competency Advisory Committee

Meeting date, time, and place
Date: Thursday, May 15, 2025
Time: 1:00-2:30 PM
Place: Virtual Microsoft Teams

<https://bit.ly/422xx2K>

Meeting ID: 255 553 890 216

Passcode: YU9mo9wv

Discussion topics

The table below identifies the topics to be discussed and discussion leaders.

Topic	Discussion Leader
Welcome	Dr. April Clay, Chair Melissa Bucarey, Vice-Chair
Introductions Roll Call Accept Agenda Review and Accept Minutes Ice Breaker	Dr. April Clay, Chair Melissa Bucarey, Vice-Chair
Community Policy Advisory Committee Recap	Dr. Rebecca Scott Young, Administrative Manager, Mental Health Services Act Administration
Panel: Mental Health & Wellness in Latino communities	Vivian De Armas, Community Programs Administrative Manager, TODEC Legal Center Grace Molina, Coordinator, Ventanilla de Salud, Health Window, Consulate of Mexico San Bernardino Marlene Galvan, Founder, Circulo Avani
Subcommittee Spotlight: Latino Awareness Subcommittee	Marlen Hernandez, Mental Health Education Consultant
BHSA Update Presentation	Maribel Gutierrez, Equity, Cultural Competency Officer
Cultural Competency Officer Update	Maribel Gutierrez, Equity Cultural Competency Officer
CCAC Summit Planning Committee	Dr. April Clay, Chair
Subcommittee Invitation	Melissa Bucarey, Vice-Chair
Community Calendar and Announcements	All

Next meeting date, time, and place
Date: June 19, 2025
Time: 1:00- 2:30 PM
Place: TBD



For alternative communicative methods please email: cultural_competency@dbh.sbcounty.gov



Orden del Día: Comité Consultivo de Competencia Cultural Mayo 2025

Para: Comité Consultivo de Competencia Cultural

Fecha, hora y lugar de la reunión
Fecha: jueves, 15 de mayo, 2025
Hora: 1:00-2:30 PM
Lugar: Virtual en Microsoft Teams
Enlace: <https://bit.ly/422xx2K>
Número de reunión: 255 553 890 216 Contraseña: YU9mo9wv

Temas de discusión La tabla siguiente identifica los temas para discutir y los líderes de discusión.

Tema	Líder de discusión
Bienvenida	Dra. April Clay, Presidenta Melissa Bucarey, Vicepresidenta
Introducciones Pasar lista de los subcomités Aceptar agenda Revisar y aceptar actas Pregunta del día	Dra. April Clay, Presidenta Melissa Bucarey, Vicepresidenta
Resumen del Comité Asesor de Políticas Comunitarias	Dr. Rebecca Scott Young, Gerente Administrativo, Administrativo de la Ley De Servicios de Salud Mental
Panel de Latinos: Salud Mental y Bienestar en las comunidades latine	Vivian De Armas, Gerente Administrativo de Programas Comunitarios, TODEC Legal Center Grace Molina, Coordinadora, Ventanilla de Salud, Consulado de México en San Bernardino Marlene Galvan, Fundadora, Circulo Avani
Enfoque de subcomité: Subcomité de Concientización de Latinos	Marlen Hernandez, Oficina de Equidad e Inclusión
Presentación: Actualizaciones de BHSA	Maribel Gutierrez, Oficial de Equidad y Competencia Cultural
Reporte de la Oficial de Competencia Cultural	Maribel Gutierrez, Oficial de Equidad y Competencia Cultural
Cumbre de la CCAC	Dra. April Clay, Presidenta
Invitación del Subcomité	Melissa Bucarey, Vicepresidenta
Calendario y Anuncios de la Comunidad	Todos

Fecha, hora, y lugar de la próxima reunión
Fecha: 19 de junio del 2025
Hora: 1:00 - 2:30PM
Lugar: Por ser determinado

Para métodos alternativos de comunicación, por favor mande un correo electrónico a: cultural_competency@dbh.sbcounty.gov



MINUTES OF OFFICIAL DEPARTMENTAL MEETING
Cultural Competence Advisory Committee (CCAC)

A meeting of the Cultural Competence Advisory Committee (CCAC) was held on May 15th, 2025, at 1:00 p.m. virtual.

ATTENDANCE: Dr. April Clay, Melissa Bucarey, Maribel Gutierrez, Lizette Vazquez, Leticia Manzano, Daniel Frausto, Emanuel Perez, Marlen Hernandez Minette O'Bryan, Dr. Rebecca Scott Young, Ellen Drummonds, Cassandra Crook, La Keisha Mosley, Kelli Guillory, Michelle Calderon-Tanahara, Sonia Navarro, Lisa Herrmann, Jeanine Wymer, Alyssa Cabral Natalie Fagan, Grace Molina, Miriam Watson, Carmen Perryman, Arthur Shaw III, Veronica Hay, Rochelle Bernarte, Veronica Hay, Erica Wilson, Marlene Galvan, Alberto Cruz, Bryson Anderlik, Kia Hines, Graciela Arzola, Jessica Boykin, Maria Dozier, Lauretta Ross, Candace Armijo, Christina Tran Margaret Christiansen, Natividad Vasquez-Silva, Anna Duarte, Miguel Olaz, Sandra Becerra, Zakiya Otis, La Mika Lydia, Brian Hermosillo, Jennifer Esparza, Carlos Vazquez

AGENDA TOPICS	PRESENTATION OF AGENDA ITEMS	DISCUSSION OF AGENDA ITEMS:
Welcome	Dr. April Clay, CCAC Chair Melissa Bucarey, CCAC Vice-Chair	<ul style="list-style-type: none"> Dr. April Clay welcomed everyone to the meeting. Participants were asked to type their name and emails in the chat to be added to CCAC distribution list and take a quick poll.
Introductions Roll Call Accept Agenda Review and Accept Minutes Icebreaker	Dr. April Clay, CCAC Chair Melissa Bucarey, CCAC Vice-Chair	<ul style="list-style-type: none"> Reviewed May CCAC agenda with participants. April minutes were accepted. Dr. Clay asked if there were any changes or edits to the minutes. No changes were requested. Chairs, Co-Chairs, and representatives from the 14 subcommittees introduced themselves. May is Mental Health awareness month. The following Ice breaker question was asked: What is in your bag? All members in the meeting participated.
Community Policy Advisory Committee Recap	Dr. Rebecca Scott Young, Administrative Manager, Mental Health Services Act Administration	<p>Topics presented:</p> <ul style="list-style-type: none"> Proposition 1 and the Behavioral Health Service Act. <ul style="list-style-type: none"> MHSA and BHSA updates were presented. April's surveys were reviewed. Changes and updates were made based on stakeholders' needs. Innovations projects updates with stakeholders' testimonies were given. CPAC is going dark for June. Next CPAC meeting will be on July 17th, from 10-12pm https://wp.sbcounty.gov/dbh/events/ For additional information and questions contact MHSA Administration at mhsa@dbh.sbcounty.gov.
Panel: Mental Health & Wellness in Latino communities	Graciela Molina, Coordinator, Ventanilla de Salud, Health Window, Consulate of Mexico San Bernardino Sandra, Coordinator, TODEC Legal Center	<ul style="list-style-type: none"> Ventanilla de Salud, Health Window, Consulate of Mexico San Bernardino: A program that offers health resources in all Mexican consulates in the United States, https://ventanillasdesaludums.org/ TODEC Legal Center: An organization that helps immigrants with legal justice, equality and protects their rights. <ul style="list-style-type: none"> Research shared by TODEC: https://berkeley.app.box.com/s/ycoxzpm6l18z9chce207y8p1yhwr4wzw Circulo Avani: An organization that focuses on inner healing in a holistic way dealing with the mind, emotion, and body. https://www.circuloavani.com/ Interpretation was provided and switched from simultaneous to consecutive based on limitations on the virtual platform. What does mental health and wellness look like for the Latino community you serve? <ul style="list-style-type: none"> There is still stigma in the Latino community when it comes to accessing mental health services. Talking about it is the first step to helping others access mental health resources. Current trends do show an increase in mental health concerns in the immigrant community. Economic stressors influence mental health stressors.

	Marlene Galvan, Founder, Circulo Avani	<ul style="list-style-type: none"> ○ The Latino community sometimes seek interior healing and whole person health that may not be resolved with only using western medications. ● Do you see an increase in behavioral health discussions (mental health and substance use) for the Latino community? <ul style="list-style-type: none"> ○ There is a need to speak about the use of substances, and it is being reflected in our kids. Parents seek help for their children with substance use issues. The leads to discussions and understanding of mental health and the root of the cause for substance use. ○ The current politics and immigration law is affecting the Latino community. Testimonies shared show some have attempted to take their own lives. The political climate creates fear and impacts people's mental health. ● What is something that you do to reduce mental health stigma and encourage overall wellness? <ul style="list-style-type: none"> ○ We must speak openly and clearly about stigma. The Health Window provides virtual workshops about health and mental health. The community seeks more educational workshops. ○ TODEC uses data from University of CA, Berkley study. It is a cultural issue not to talk about weaknesses or mental health. We must speak about it to be able to reduce the stigma. TODEC connects the community to mental health experts, services, and resources that will help in their wellness ● What role do you believe culture has played in serving our communities and how can we empower them? <ul style="list-style-type: none"> ○ First would be to speak their native language not just Spanish but also indigenous languages. ○ Make interpersonal connections to get address the stigma. ○ Provide clear access to the mental health services to the immigrant community. ○ Breaking the cultural barrier and the economical barrier to provide access to the immigrant community. ○ Treat people with love and compassion without judgement. ○ Teach people not to judge themselves based on how they are feeling. ● Ventanilla de Salud Consulado de San Bernardino Workshops can be viewed at https://www.facebook.com/VDSSANBERNARDINO/
Cultural Competency Officer Update	Maribel Gutierrez, Equity, Cultural Competency Officer	<ul style="list-style-type: none"> ● May is Mental health month. May 21st is the Real Resilience Summit event. The following will be on the panel: Dr. Yoshioka, D. DeLoach Founder and Executive Director of Luminesce Psychological Services, and Terrance L. Stone Founder/President/ CEO of Young Visionaries Youth Leadership Academy ● Yucaipa Performing Arts Center 12062 California St, Yucaipa, CA 92399 ● https://wp.sbcounty.gov/dbh/event/resilient-and-real-summit-2/ ● DBH is hiring, please see https://wp.sbcounty.gov/dbh/careers/ ● The Governor's budget was just release and there will cuts in the funding that will impact the undocumented population and older adults with Medi-Cal.
CCAC Closing Poll	All	<ul style="list-style-type: none"> ● The closing poll link was shared https://docs.google.com/forms/d/e/1FAIpQLSdmTlxOqagfO2RBeO4XNjFSzyB_iElh2hznwvNpwFYRX-5wgQ/viewform?usp=sharing
Subcommittee Invitation Community Calendar and Announcements	Dr. April Clay, CCAC Chair Melissa Bucarey, CCAC Vice-Chair	<ul style="list-style-type: none"> ● Directing Change Screening & Award Ceremony Event Date: Saturday, May 17, Time: 4 – 6 p.m. Check-in begins at 3 p.m. Location: AMC Victoria Gardens 12, 12600 N Mainstreet, Rancho Cucamonga ● Registration Link: Directing Change Award Ceremony. RSVP San Bernardino County Department of Behavioral Health is proud to spotlight youth voices as we showcase this year's submissions for the Directing Change Program & Film Contest with a free event and snacks. These short films raise awareness about suicide prevention and mental health through powerful, creative storytelling. ● DBH Certified Training Seeking Safety: 6/3/25 & 6/11/25 from 9:00 am-4:00 pm <ul style="list-style-type: none"> ○ Open to all DBH staff and the Contract agencies

		<ul style="list-style-type: none"> ○ Register on DBH web blast on 5/21/25, Open to all DBH staff and the Contract agencies Register at https://dbh.training.reliaslearning.com/Learning/Catalog.aspx?CourseCode=DBH-SeekingSafetySUDor for additional information visit the following Seeking Safety Training.
Adjourn	Dr. April Clay, CCAC Chair	<ul style="list-style-type: none"> • The meeting was adjourned at 2:30 p.m.

The next meeting will be held on June 26, 2025, at 1:00 p.m. on Teams.

This document can be made available in additional languages at your request.

CCAC Attendance
5/15/2025

Meeting Name	Meeting Date	Name	Agency/Organization	Attendance Duration
1 CCAC	5/15/2025	Vazquez, Lizette DBH	Department of Behavioral Health OEI	1h 54m 11s
2 CCAC	5/15/2025	Manzano, Leticia DBH	Department of Behavioral Health OEI	1h 53m 42s
3 CCAC	5/15/2025	Frausto, Danniel DBH	Department of Behavioral Health OEI	1h 17m 36s
4 CCAC	5/15/2025	Perez, Emanuel DBH	Department of Behavioral Health OEI	1h 45m 54s
5 CCAC	5/15/2025	Interpreter - yelka (Unverified)	Interpreter	1m 19s
6 CCAC	5/15/2025	Hernandez, Marlen DBH	Department of Behavioral Health OEI	1h 38m 37s
7 CCAC	5/15/2025	Spanish - Vicki (Unverified)	Interpreter	7m 47s
8 CCAC	5/15/2025	Minette O'Bryan, SBC-DBH	Chair of Veterans SubCommittee (Unv	Department of Behavioral Health CYCS
9 CCAC	5/15/2025	Scott Young, Rebecca DBH	Department of Behavioral Health MHSA Admin	1h 30m 48s
10 CCAC	5/15/2025	Ellen Drummonds	Community Member	1h 29m 36s
11 CCAC	5/15/2025	Crook, Cassandra DBH	Department of Behavioral Health	49m 30s
12 CCAC	5/15/2025	Mosley, La Keisha DBH	Department of Behavioral Health OEI	1h 16m 45s
13 CCAC	5/15/2025	Guillory, Kelli@DOR	CA Department of Rehabilitation	1h 31m 25s
14 CCAC	5/15/2025	Gutierrez, Maribel DBH	Department of Behavioral Health	1h 31m 14s
15 CCAC	5/15/2025	Bucarey, Melissa	Providence St. Mary Medical Center	1h 31m 7s
16 CCAC	5/15/2025	Calderon-Tanahara, Michelle DBH	Department of Behavioral Health OEI	1h 30m 54s
17 CCAC	5/15/2025	Navarro, Sonia DBH	Department of Behavioral Health	1h 30m 55s
18 CCAC	5/15/2025	Lisa Herrmann	Victor Community Support Services	1h 31m 36s
19 CCAC	5/15/2025	Wymer, Jeanine DBH	Department of Behavioral Health	1h 8m 50s
20 CCAC	5/15/2025	Cabral, Alyssa DBH	Department of Behavioral Health	1h 29m 59s
21 CCAC	5/15/2025	Fagan, Natalie DBH	Department of Behavioral Health TAY Center	1h 29m 25s
22 CCAC	5/15/2025	Grace Molina (Unverified)	Loma Linda University	1h 29m 17s
23 CCAC	5/15/2025	Dr. April Clay (Unverified)	Clay Counseling Solutions	1h 29m 59s
24 CCAC	5/15/2025	Miriam Watson	Child Care Resource Center	56m 19s
25 CCAC	5/15/2025	Carmen Perryman	Ontario Montclair School District	59m 13s
26 CCAC	5/15/2025	Shaw III, Arthur DBH	Department of Behavioral Health PEI	1h 29m 6s
27 CCAC	5/15/2025	Veronica Hay	San Bernardino County School of Superintendents	1m 3s
28 CCAC	5/15/2025	Bernarte, Rochelle DBH	Department of Behavioral Health	1h 28m 6s
29 CCAC	5/15/2025	Veronica Hay, PhD (Unverified)	Community Member	1h 27m 13s
30 CCAC	5/15/2025	Wilson, Erica DBH	Department of Behavioral Health PRO	56m 1s
31 CCAC	5/15/2025	Marlene Galvan	Attendee	1h 26m 40s
32 CCAC	5/15/2025	Alberto Cruz, TODEC (Unverified)	Training Occupational Development Educating Commur	7m 24s
33 CCAC	5/15/2025	Bryson Anderlik	Victor Community Support Services	50m 31s
34 CCAC	5/15/2025	Kia Hines MHN (Unverified)	Attendee	1h 24m 13s
35 CCAC	5/15/2025	Arzola, Graciela DBH	Department of Behavioral Health	1h 24m 4s
36 CCAC	5/15/2025	Boykin, Jessica DBH	Department of Behavioral Health	1h 23m 56s
37 CCAC	5/15/2025	Dozier, Maria	Human Resources	1h 24m
38 CCAC	5/15/2025	Ross, Lauretta DBH	Department of Behavioral Health OEI	1h 23m 58s
39 CCAC	5/15/2025	Armijo, Candace DBH	Department of Behavioral Health OEI	1h 24m 7s
40 CCAC	5/15/2025	Christina Tran (Unverified)	Asian American Resource Center	1h 22m 34s
41 CCAC	5/15/2025	Christiansen, Margaret	Department of Aging and Adult Services	57m 16s
42 CCAC	5/15/2025	Natividad Vasquez-Silva	West End Family Counseling Services	1h 21m 32s
43 CCAC	5/15/2025	Duarte, Anna DBH	Department of Behavioral Health MHSA Admin	1h 21m 25s
44 CCAC	5/15/2025	Sandra TODEC (Unverified)	Training Occupational Development Educating Commur	1h 20m 39s
45 CCAC	5/15/2025	Miguel Olaz	Reach Out	3m 33s
46 CCAC	5/15/2025	SMAART Admin	Beauregard Family Therapy Gropup	1h 20m 3s
47 CCAC	5/15/2025	Sandra Becerra	Victor Community Support Services	1h 19m 28s
48 CCAC	5/15/2025	Otis, Zakiya DBH	Department of Behavioral Health	1h 18m 40s
49 CCAC	5/15/2025	Lydia, La Mika DBH	Department of Behavioral Health MHSA Admin	29m 4s
50 CCAC	5/15/2025	Interpreter Yelka (Unverified)	Interpreter	59m 9s
51 CCAC	5/15/2025	Hermosillo, Brian DBH	Department of Behavioral Health R&E	25m 1s
52 CCAC	5/15/2025	Esparza, Jennifer DBH	Department of Behavioral Health OEI	9m
53 CCAC	5/15/2025	Vazquez, Carlos DBH	Department of Behavioral Health OEI	2m 20s



Agenda

Cultural Competency Advisory Committee

June 2025

To: Cultural Competency Advisory Committee

Meeting date, time, and place Date: Thursday, June 26, 2025
Time: 1:00-2:30 PM
Place: Virtual Microsoft Teams
<https://bit.ly/422xx2K>
Meeting ID: 255 553 890 216 Passcode: YU9mo9wv

Discussion topics The table below identifies the topics to be discussed and discussion leaders.

Topic	Discussion Leader
Welcome	Dr. April Clay, Chair Melissa Bucarey, Vice-Chair
Introductions Roll Call Accept Agenda Review and Accept Minutes Ice Breaker	Dr. April Clay, Chair Melissa Bucarey, Vice-Chair
Community Policy Advisory Committee Recap	Sonia Navarro Senior Program Manager
Behavioral Health Services Act (BHSA) Update	Sonia Navarro Senior Program Manager
Community Excellence Award	Dr. April Clay, Chair Melissa Bucarey, Vice-Chair
Navigating the Storm: Healing, Humility, and Holding Space	Dr. April Clay, Chair Melissa Bucarey, Vice-Chair
Cultural Competency Officer Update	Maribel Gutierrez, Equity Cultural Competency Officer
Subcommittee Spotlight: Latino Awareness Subcommittee	Marlen Hernandez, Mental Health Education Consultant
Subcommittee Invitation	Melissa Bucarey, Vice-Chair
Community Calendar and Announcements	All

Next meeting date, time, and place Date: Thursday July 17, 2025
Time: 1:00- 2:30 PM
Place: Microsoft Teams – Virtual



For alternative communicative methods please email: cultural_competency@dbh.sbcounty.gov



Orden del Día: Comité Consultivo de Competencia Cultural Junio 2025

Para: Comité Consultivo de Competencia Cultural

Fecha, hora y lugar de la reunión
Fecha: jueves, 26 de junio, 2025
Hora: 1:00-2:30 PM
Lugar: Virtual en Microsoft Teams
Enlace: <https://bit.ly/422xx2K>
Número de reunión: 255 553 890 216 Contraseña: YU9mo9wv

Temas de discusión La tabla siguiente identifica los temas para discutir y los líderes de discusión.

Tema	Líder de discusión
Bienvenida	Dra. April Clay, Presidenta Melissa Bucarey, Vicepresidenta
Introducciones Pasar lista de los subcomités Aceptar agenda Revisar y aceptar actas Pregunta del día	Dra. April Clay, Presidenta Melissa Bucarey, Vicepresidenta
Resumen del Comité Asesor de Políticas Comunitarias	Sonia Navarro, Gerente Senior de Programas
Actualizaciones de la Ley de Servicios de Salud Conductual	Sonia Navarro, Gerente Senior de Programas
Premio de Excelencia Comunitaria	Dra. April Clay, Presidenta Melissa Bucarey, Vicepresidenta
Navegando la Tormenta: Sanación, Humildad y Sosteniendo Espacio	Dra. April Clay, Presidenta Melissa Bucarey, Vicepresidenta
Reporte de la Oficial de Competencia Cultural	Maribel Gutierrez, Oficial de Equidad y Competencia Cultural
Enfoque de subcomité: Subcomité de Concientización de Latinos	Marlen Hernandez, Consultora de educación en salud mental
Invitación del Subcomité	Melissa Bucarey, Vicepresidenta
Calendario y Anuncios de la Comunidad	Todos

Fecha, hora, y lugar de la próxima reunión
Fecha: 17 de julio del 2025
Hora: 1:00 - 2:30PM
Lugar: Microsoft Teams – Virtual



Para métodos alternativos de comunicación, por favor mande un correo electrónico a: cultural_competency@dbh.sbcounty.gov

MINUTES OF OFFICIAL DEPARTMENTAL MEETING
Cultural Competence Advisory Committee (CCAC)

A meeting of the Cultural Competence Advisory Committee (CCAC) was held on June 26, 2025, at 1:00 p.m. virtual.

ATTENDANCE: Dr. April Clay, Melissa Bucarey, Maribel Gutierrez, Lizette Vazquez, Leticia Manzano, Emanuel Perez, Lauretta Ross, Marlen Hernandez, Sonia Navarro, Teresa Morrell, Tesoro Lopez, Gabriela Layseca, Dr. Amanda Vann-Orellana, Kelli Guillory, Michelle Calderon-Tanahara, Margaret Christiansen, Marcelina Shackelford, La Keisha Mosley, Natividad Vasquez-Silvia, Savannah Hull, Kristina Darbinian, Ellen Marie Drummonds Curtis, Minette O'Bryan, Erica Wilson, Dakota Brown, Lisa Hermann, Ashley N. Hill, Sir Duplechan, Christina Tran, Nicole Joyner, Martin Wall, Candace Armijo, Donis Ronald

AGENDA TOPICS	PRESENTATION OF AGENDA ITEMS	DISCUSSION OF AGENDA ITEMS:
Welcome	Dr. April Clay, CCAC Chair Melissa Bucarey, CCAC Vice-Chair	<ul style="list-style-type: none"> Dr. April Clay welcomed everyone to the meeting. Participants were asked to type their name and emails in the chat to be added to CCAC distribution list. Attendees were encouraged to take a quick poll.
Introductions Roll Call Accept Agenda Review and Accept Minutes Icebreaker	Dr. April Clay, CCAC Chair Melissa Bucarey, CCAC Vice-Chair	<ul style="list-style-type: none"> Ice Beaker video was introduced: 2-minute Quick Focus Reset Meditation. May minutes were accepted. Dr. Clay asked if there were any changes or edits to the minutes. No changes were requested. Reviewed June CCAC agenda with participants. Chairs, Co-Chairs, and representatives from the 14 subcommittees introduced themselves.
Community Policy Advisory Committee Recap	Sonia Navarro, Senior Program Manager	<p>Topics presented:</p> <ul style="list-style-type: none"> The Community Policy Advisory Committee meeting was dark in June due to the county holiday. Next CPAC meeting will be on July 17th, from 10-12pm https://wp.sbcounty.gov/dbh/events/ <ul style="list-style-type: none"> Overview on what the community program planning priorities are for the upcoming fiscal year. Update on how population-based goals will be evaluated on how the counties are doing based on population data. Behavioral Health Services Act integrated plan update. For additional information and questions contact MHSA Administration at mhsa@dbh.sbcounty.gov.
Presentation: Behavioral Health Services Act (BHSA) Update	Sonia Navarro, Senior Program Manager	<ul style="list-style-type: none"> BHSA Behavioral Health Landscape in California <ul style="list-style-type: none"> County BH includes Medi-Cal members experiencing “serious mental illness” (SMI) Medi-Cal members experiencing substance use disorders (SUD) Anyone who requires immediate stabilization via mobile crisis. Managed Care Plans (MCPS) <ul style="list-style-type: none"> Medi-Cal members experiencing “mild to moderate mental illness” Commercial Insurance <ul style="list-style-type: none"> Everyone who has commercial insurance, typically through their job. Non-Medi-Cal MHSA brief history was shared to understand what changes are coming with BHSA November 2004: California voters approved Proposition 63, the Mental Health Services Act (MHSA) Purpose: To improve the lives of those adults afflicted with serious and persistent mental illness, and children with serious emotional disturbances by transforming the public mental health system Established a 1% tax to incomes over a million dollars. Required counties to work with local community approval to develop three-year spending plans to provide services for individuals with mental health conditions in the following components:

- Community Services and Supports (CSS) - Minimum of 51% must be spent on full-service partnerships
- Prevention and Early Intervention (PEI) -Minimum of 51% must be spent on children and youth aged 25 and younger
- Innovation, Workforce Education and Training, and Capital Facilities and Technological Needs
- MHSa to BHSA 2026
- Proposition 1 was approved by voters in March of 2024
 - Major structural reform to the MHSa for the first time in nearly two decades
- Budget Change: Changes in how millionaires' tax funds are spent
 - Doubles current state allocation from 5% to 10%
 - Directs funding to three new major components
- Policy Change: Changes in populations and services offered
 - Includes allowance for treatment for people with substance use disorders
- Accountability: Increases and expenses reporting requirements
 - Integrated Plan will include all behavioral health programs & funding sources
- Infrastructure: Established a new infrastructure bond \$6.4B
- BHSA Funding Allocation Shift:

Pre-Prop 1: MHSa

76% for Community Services and Supports

19% for Prevention & Early Intervention

5% for Innovation

Post Prop 1: BHSA

35% for Full-Service Partnership

35% for BH Services and Supports

30% for Housing Intervention

- BHSA Components and Funding Allocation
- Housing Interventions – 30%
 - Includes rental subsidies, operating subsidies, shared housing, family housing for eligible children and youth, the nonfederal share for transitional rent, capital development projects, and project-based housing assistance. Housing interventions will not be limited to those in FSP or those enrolled in Medi-Cal.
- Full Services Partnership – 35%
 - Includes mental health services, supportive services, and substance use disorder treatment services, to be provided pursuant to a whole-person approach that is trauma informed, age appropriate, and in partnership with families or an individual's natural supports. Services are provided in a streamlined and coordinated manner to help reduce any barriers to services.
- Behavioral Health Services and Supports – 35%
 - Includes services for the children's system of care and for the adult and older adult system of care (excluding housing intervention services and FSPs), early intervention programs, outreach and engagement, WET, CFTN, and INN projects.
- Priority Populations for BHSA - BHSA targets individuals living with a range of behavioral health needs and prioritizes those disproportionately affected by mental health and SUD challenges with unmet needs. These priority populations mirror those for other statewide behavioral health initiatives and programs.
 - Individuals experiencing homelessness or at risk of experiencing homelessness
 - Justice-involved individuals or individuals at risk of criminal justice system involvement
 - Children and youth, including those involved in the child welfare system
 - Individuals in or leaving institutional settings, or those at risk of institutionalization
- MHSa Plans

		<ul style="list-style-type: none"> ○ The Three-Year Program and Expenditure Plan focused on MHSA funding only. ○ The goal is to collect and report on local county MHSA data, promote stakeholder engagement and improve local outcomes. ○ Plans are developed every three years. ○ Annual updates required. ○ Requires stakeholder engagement. ○ The last MHSA 3-year plan update is due to DHCS by June 30, 2025. ● BHSA Integrated Plan <ul style="list-style-type: none"> ○ A Prospective plan and budget for all County Behavioral Health services. ○ The goal is to standardize data collection and reporting, promote stakeholder engagement and improve local outcomes. ○ Alignment with Statewide Population BH Goals. ○ Plan developed every three years. ○ Requires engagement from an expanded list of stakeholders. ○ First BHSA Integrated Plan is due to DHCS by June 30, 2026. ● BHSA required stakeholders to include those previously included on the MHSA stakeholder list, but additional stakeholders have been included like early childhood organizations, area agencies on aging, independent living centers, local public health jurisdictions, disability insurers, regional centers, emergency medical services, just to name a few. ● BHSA Community Planning Process - Collaboration Requirements and Shared Purpose <ul style="list-style-type: none"> ○ Must work with community partners to address key local health issues ○ Local Health Jurisdictions (LHJs) ○ Medi-Cal Managed Care Plans (MCP) ○ Community Health Assessment (CHA) describes the status of population health within a jurisdiction. ○ Community Health Implementation Plan (CHIP) identifies how the public health entity will work with community partners to address key issues elevated in the CHA. ○ Medi-Cal Community Supports ● What is next? Current MHSA Programs and services will continue as approved through June 30, 2026 ● Stakeholder opportunities Mental Health Services Act (MHSA) – DBH Internet Website ● Behavioral Health Infrastructure Bond Act opportunities Behavioral Health Infrastructure Bond Act of 2024 - BHCIP ● February to Summer 2025 DHCS Policy Guidance ● September to December 2025 BHSA Community Planning Process (CPP) ● June 2026 First County Integrated Plan due ● Contact MHSA Administration: Dr. Rebecca Scott Young, DBA, MBA MHSA Administrative Manager at (909) 252-4021 mhsa@dbh.sbcounty.gov
Community Excellence Award	Dr. April Clay, CCAC Chair	<ul style="list-style-type: none"> ● The Community Excellence Award was presented to Dakota Brown, Community Liaison from the Wellness and Disability Equity Alliance. ● Dakota Brown grew up in a Coast Guard family and moved around from Seattle to Miami to Virginia and the Pacific Northwest. That taught her flexibility and how to adapt to new situations. She worked in entertainment radio for many years with occasional stints into stand-up comedy and desktop publishing. She went on to become a behavioral health peer support and created associated e-courses and curriculums. She helped implement the county's Innovation Project to develop TakemyHand, A4i, and Digital Mental Health Literacy training before moving to her current position as a RUHS-BH Cultural Community Liaison to People with Disabilities. She identifies as disabled, with severe hearing loss, lymphedema from Stage IV cancer treatment 15 years ago and live in recovery from her behavioral health symptoms.

<p>Discussion Navigating the Storm: Healing, Humility, and Holding Space</p>	<p>Dr. April Clay, CCAC Chair Melissa Bucarey, CCAC Vice Chair</p>	<ul style="list-style-type: none"> • An interactive discussion was held to invite personal reflection, cultural connections, and ideas of ways that we can hold space for each other and take recommendations to take back to our own various communities and workplaces, as well as things that we could do for ourselves. • Discussion Questions: • “Have you ever been expected to get over something before you had time to heal? What is it like to have to get over something that you’re not yet over?” <ul style="list-style-type: none"> ○ Members share on the feeling of being told to move past it without allowing time to grieve and work through their emotions. It creates challenges when support is not shared from leadership. Other situations may trigger memories and emotions from those traumatic events. People can become hypervigilant, and it creates added anxiety in new situations or spaces. • “When you think about holding space for each other and just being cognizant of how we’re all dealing with stressful situations happening in our current time, what are some things that you do see happening around us, what are some signs that either someone is in distress or people are looking out for one another? What are you seeing?” <ul style="list-style-type: none"> ○ Some shared that they noticed their surroundings and the people around them more. They check in to see if those around them are okay. They notice physical reactions like increased heart rate or temperature changes to inconvenient or uncomfortable situations. • “What are some external stressors that are shaping our communities and what helps you personally regulate when you are feeling overwhelmed?” <ul style="list-style-type: none"> ○ Individuals shared to limit doom scrolling as it can cause bad feelings afterwards. ○ People are seeing more spaces that are having these challenging conversations. People are protesting, speaking up, and writing letters to assembly members. • “Thinking about culture of humility, what is one word or phrase that you associated with that term?” <ul style="list-style-type: none"> ○ Attendees shared their words in the chat: grace, responsibility, respect, patience, compassion, integrity, acknowledging biases. • “What’s one small way you can show up for someone else?” <ul style="list-style-type: none"> ○ Attendees shared: Take breaks and step away, laugh, connect with people, being present in the moment without guilt or worry. Being with those who are going through these challenges and spending quality time with them.
<p>Cultural Competency Officer Update</p>	<p>Maribel Gutierrez, Equity, Cultural Competency Officer</p>	<ul style="list-style-type: none"> • Behavioral Health Information Notice as the mental health plan and the DMCODS Drug Medical Organized Delivery System of a requirement to ensure that all direct services are providing transgender gender diverse intersex cultural competency training. currently already required with our Managed Care Plan and now a requirement for behavioral health and SUD plans. <ul style="list-style-type: none"> ○ The notice requires that we work with organizations that are serving these populations to co-create or train department staff. • Office of Equity and Inclusion and Department sponsored the Family Assistance San Bernardino Pride event that is taking place on Thursday June 26, from 5:00 to 10:00 at the Al Guhin Park in San Bernardino.
<p>Subcommittee Invitation Community Calendar and Announcements</p>	<p>Dr. April Clay, CCAC Chair Melissa Bucarey, CCAC Vice-Chair</p>	<ul style="list-style-type: none"> • The Native American Awareness Subcommittee would love for everyone join us on the third Tuesday of the month from 2-3:30. • July 7 at 3pm the Veterans Awareness Subcommittee meeting Gloria DePaul Rabbi Sholom D. Langsam, Chaplain, Founder, SoulLinks. • Disability Awareness Subcommittee meets every second Thursday of the month, and everybody is invited to come. The meeting starts at 10:00am. • July Event: Join San Bernardino County Department of Behavioral Health for Into Light: Illuminating Voices Poetry Night, featuring powerful spoken word performances that explore substance use, recovery, and resilience. Attendees can also

		<p>view The INTO LIGHT Project, a moving exhibit of hand-drawn portraits and stories honoring lives lost to substance use disorder.</p> <ul style="list-style-type: none"> ○ Event Details: Register Here: Illuminating Voices Registration Link Date and Time: Saturday, July 26, 6 – 8 p.m. Location: Garcia Center for the Arts, 536 West 11th Street, San Bernardino, CA 92410 • August Event: Join San Bernardino County Department of Behavioral Health for the INTO LIGHT Family Panel & Closing Reception, where participating families will share stories, honor loved ones lost to the opioid crisis and reflect on their journey through the exhibit. This evening of connection and remembrance offers space for healing, meaningful conversation, and community support. <ul style="list-style-type: none"> ○ Event Details: Register here: Into Light Family Panel Registration Link Date and Time: Thursday, August 14, 10 a.m. – noon Location: Garcia Center for the Arts, 536 West 11th Street, San Bernardino, CA 92410 • September Event: Recovery Happens is an annual event hosted by the San Bernardino County Department of Behavioral Health to celebrate the resilience of those in substance use treatment and recovery. This free, family-friendly event brings together treatment centers, recovery advocates, and community members for a day of fun, food, and celebration, featuring our annual banner contest and awards ceremony! <ul style="list-style-type: none"> ○ Event Details: Register Here: Recovery Happens Registration Link Date and Time: Saturday, September 6 Check-in begins at 2 p.m. Event start time: 3 – 6 p.m. Location: Sylvan Park, 601 N University St, Redlands, CA 92374 • Clay Counseling is holding space for community members who are experiencing anxiety and stress, specifically related to the events happening around the immigrant community. Clinicians will be leading the discussions in Spanish, it is at no cost it and will be online Contact Clay Counseling for additional information info@claycounselingsolutions.com, 909-804-8877
Adjourn	Dr. April Clay, CCAC Chair	<ul style="list-style-type: none"> • The meeting was adjourned at 2:30 p.m.

The next meeting will be held on July 17, 2025, at 1:00 p.m. on Teams.

This document can be made available in additional languages at your request.

CCAC Attendance
6/26/2025

Meeting Name	Meeting Date	Name	Agency/Organization	Attendance Duration
1 CCAC	6/26/2025	Vazquez, Lizette DBH	Department of Behavioral Health OEI	1h 43m 10s
2 CCAC	6/26/2025	Manzano, Leticia DBH	Department of Behavioral Health OEI	1h 42m 50s
3 CCAC	6/26/2025	Perez, Emanuel DBH	Department of Behavioral Health OEI	1h 35m 1s
4 CCAC	6/26/2025	Ross, Laretta DBH	Department of Behavioral Health OEI	1h 41m 31s
5 CCAC	6/26/2025	Hernandez, Marlen DBH	Department of Behavioral Health OEI	1h 36m 36s
6 CCAC	6/26/2025	Navarro, Sonia DBH	Department of Behavioral Health	1h 31m 41s
7 CCAC	6/26/2025	Morrell, Teresa DBH	Department of Behavioral Health	1h 35m 4s
8 CCAC	6/26/2025	Tesoro Lopez	Victor Community Support Services	3m 4s
9 CCAC	6/26/2025	Gabriela Layseca	Ontario Montclair School District	57m 25s
10 CCAC	6/26/2025	SMAART Admin	Beauregard Family Therapy Group	1m
11 CCAC	6/26/2025	Bucarey, Melissa	Providence St. Mary	1h 31m 58s
12 CCAC	6/26/2025	Dr. Amanda Vann- Orellana, LCSW (Unverified)	Young Visionaries Youth Leadership Academy	33m 20s
13 CCAC	6/26/2025	Guillory, Kelli@DOR	CA Department of Behavioral Health	1h 31m 55s
14 CCAC	6/26/2025	A Clay (Unverified)	Clay Counseling Center	12m 11s
15 CCAC	6/26/2025	Calderon-Tanahara, Michelle DBH	Department of Behavioral Health OEI	1h 30m 34s
16 CCAC	6/26/2025	Christiansen, Margaret	Department of Aging and Adult Services	17m 52s
17 CCAC	6/26/2025	Marcelina Shackelford (Unverified)	Riverside San Bernardino County Indian Health	1h 26m 37s
18 CCAC	6/26/2025	Mosley, La Keisha DBH	Department of Behavioral Health OEI	35m 8s
19 CCAC	6/26/2025	Natividad Vasquez-Silva	West End Family Counseling Services	1h 29m 47s
20 CCAC	6/26/2025	Savannah Hull (Unverified)	Community Member	1h 17m 24s
21 CCAC	6/26/2025	kristina darbinian	Community Member	1h 28m 46s
22 CCAC	6/26/2025	Ellen Marie Drummonds Curtis (Unverified)	Community Member	1h 28m 26s
23 CCAC	6/26/2025	O'Bryan, Minette DBH	Department of Behavioral Health CYCS	1h 24m 56s
24 CCAC	6/26/2025	Wilson, Erica DBH	Department of Behavioral Health	1h 26m 10s
25 CCAC	6/26/2025	Dakota Brown she/her/they (Unverified)	Riverside University Health System	1h 25m 10s
26 CCAC	6/26/2025	Lisa Herrmann	Victor Community Support Services	49m 58s
27 CCAC	6/26/2025	Ashley N Hill	Kaiser Permanente	1h 2m 51s
28 CCAC	6/26/2025	A Clay (Unverified)	Clay Counseling Center	1h 11m 52s
29 CCAC	6/26/2025	Sir Duplechan (Unverified)	Attendee	2m 31s
30 CCAC	6/26/2025	Christina Tran (Unverified)	Asian American Resource Center	1h 14m 54s
31 CCAC	6/26/2025	Nicole Joyner (Unverified)	Community Member	14m 49s
32 CCAC	6/26/2025	Walls, Martin DBH	Department of Behavioral Health	55m 1s
33 CCAC	6/26/2025	Armijo, Candace DBH	Department of Behavioral Health OEI	8m 13s
34 CCAC	6/26/2025	Donis, Ronald DBH	Department of Behavioral Health	3m 20s
35 CCAC	6/26/2025	Gutierrez, Maribel DBH	Department of Behavioral Health	34m 24s



Agenda

Cultural Competency Advisory Committee

July 2025

To: Cultural Competency Advisory Committee

Meeting date, time, and place

Date: Thursday, July 17th, 2025
 Time: 1:00-2:30 PM
 Place: Virtual Microsoft Teams
<https://bit.ly/422xx2K>
 Meeting ID: 255 553 890 216 Passcode: YU9mo9wv

Discussion topics The table below identifies the topics to be discussed and discussion leaders.

Topic	Discussion Leader
Welcome	Dr. April Clay, Chair Melissa Bucarey, Vice-Chair
Introductions Roll Call Accept Agenda Review and Accept Minutes Ice Breaker- <i>Flip Your Lid: Resiliency and Regulation</i>	Dr. April Clay, Chair Melissa Bucarey, Vice-Chair
Community Policy Advisory Committee Recap	Matthew Montana, Program Specialist II, Mental Health Services Act Administration
CCAC Summit Planning Committee	Dr. April Clay, Chair
Presentation: Disability Sensitivity Training and Inland Empire Disabilities Collaborative Overview	Marissa Brazzill, Health Equity Programs Liaison, Health Equity Operations, Inland Empire Health Plan (IEHP)
Subcommittee Spotlight: Latino Awareness Subcommittee	Marlen Hernandez, Mental Health Education Consultant
Cultural Competency Officer Update	Maribel Gutierrez, Equity Cultural Competency Officer
Subcommittee Invitation	Melissa Bucarey, Vice-Chair
Community Calendar and Announcements	All

Next meeting date, time, and place

Date: Thursday August 21, 2025
 Time: 1:00- 2:30 PM
 Place: Virtual



For alternative communicative methods please email: cultural_competency@dbh.sbcounty.gov



Orden del Día: Comité Consultivo de Competencia Cultural Julio 2025

Para: Comité Consultivo de Competencia Cultural

**Fecha, hora y
lugar de la
reunión**

Fecha: jueves, 17 de julio, 2025

Hora: 1:00-2:30 PM

Lugar: Virtual en Microsoft Teams

Enlace: <https://bit.ly/422xx2K>

Número de reunión: 255 553 890 216

Contraseña: YU9mo9wv

**Temas de
discusión**

La tabla siguiente identifica los temas para discutir y los líderes de discusión.

Tema	Líder de discusión
Bienvenida	Dra. April Clay, Presidenta Melissa Bucarey, Vicepresidenta
Introducciones Pasar lista de los subcomités Aceptar agenda Revisar y aceptar actas Pregunta del día	Dra. April Clay, Presidenta Melissa Bucarey, Vicepresidenta
Resumen del Comité Asesor de Políticas Comunitarias	Matthew Montana, Especialista de Programa II, Administración de la Ley de Servicios de Salud Mental
Comité de Planificación de la Cumbre CCAC	Dra. April Clay, Presidenta
Presentación de Capacitación en Sensibilidad a la Discapacidad, Resumen la Colaborativa de Discapacidades del Inland Empire	Marissa Brazzill, Vínculo de Programas de Equidad en Salud, Operaciones de Equidad en Salud, Inland Empire Health Plan (IEHP)
Enfoque del Subcomité Subcomité de Concientización de Latinos	Marlen Hernandez, Consultora de educación en salud mental
Reporte de la Oficial de Competencia Cultural	Maribel Gutierrez, Oficial de Equidad y Competencia Cultural
Invitación al subcomité	Melissa Bucarey, Vicepresidenta
Calendario y Anuncios de la Comunidad	Todos

Fecha, hora, y Fecha: 21 de agosto del 2025

lugar de la Hora: 1:00 - 2:30PM

próxima reunión Lugar: virtual



Para métodos alternativos de comunicación, por favor mande un correo electrónico a:
cultural_competency@dbh.sbcounty.gov

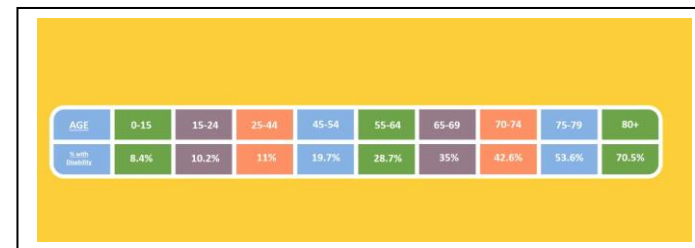
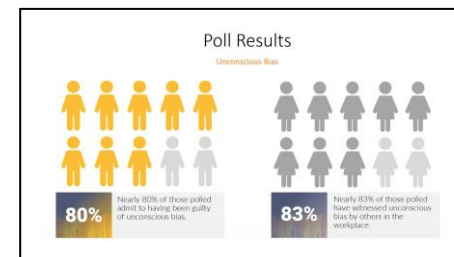
MINUTES OF OFFICIAL DEPARTMENTAL MEETING
Cultural Competence Advisory Committee (CCAC)

A meeting of the Cultural Competence Advisory Committee (CCAC) was held on July 17th, 2025, at 1:00 p.m. virtual.

ATTENDANCE: Dr. April Clay, Melissa Bucarey, Maribel Gutierrez, Lizette Vazquez, Leticia Manzano, Emanuel Perez, Lauretta Ross, Marlen Hernandez, Marissa Brazzill, Michelle Calderon-Tanahara, Margaret Christiansen, Marcelina Shackelford, La Keisha Mosley, Natividad Vasquez-Silvia, Erica Wilson, Candace Armijo, Andrea Chiogar, Matthew Montana, Alejandro Rodríguez, Daniel Frausto, Jasmine Medina, Susana Campuzano, Gabriela Layseca, Lisa Herrmann, Christina Tran, Jayla Griffin, Jennifer Portillo, Xavier Laporte, Iyanna Newborn, Dr. Amanda Vann- Orellana, Anna Duarte, Martin Walls, Veronica Hay, Gustavo Cisneros, Brianna Jimenez, Candice Hughes, Catrina Figueroa, Claudia Haro, Donna Caudillo, Jessica Boykin, Rochelle Bernarte, Heather Granger, Graciela Arzola, Arthur Shaw III, Carlos Vazquez.

AGENDA TOPICS	PRESENTATION OF AGENDA ITEMS	DISCUSSION OF AGENDA ITEMS:
Welcome	Dr. April Clay, CCAC Chair Melissa Bucarey, CCAC Vice-Chair	<ul style="list-style-type: none"> • Dr. April Clay welcomed everyone to the meeting. • Participants were asked to type their name and emails in the chat to be added to CCAC distribution list. • Attendees were encouraged to take a quick poll.
Introductions Roll Call Accept Agenda Review and Accept Minutes Icebreaker	Dr. April Clay, CCAC Chair Melissa Bucarey, CCAC Vice-Chair	<ul style="list-style-type: none"> • Reviewed July CCAC agenda with participants. • Chairs, Co-Chairs, and representatives from the 14 subcommittees introduced themselves. • Ice Breaker 4-minute video was introduced: World Brain Day – Flipping Your Lid.
Community Policy Advisory Committee Recap	Matthew Montana Program Specialist II MHSA	<p>Topics presented on July 17, 2025, CPAC meeting:</p> <ul style="list-style-type: none"> • Overview of Proposition 1, the Behavioral Health Services Act (BHSA)- Approved by voters in March of 2024 • Shared feedback from the May CPAC meeting. <ul style="list-style-type: none"> ○ Homeless Services feedback. ○ SUD Services feedback. ○ Prevention and Early Intervention. • Presented Community Program Planning Priorities.2025-2026. • Statewide Behavioral Health Services Act Goals. • MHSA to BHSA 2026. • Budget Change: Changes in how millionaires' tax funds are spent. <ul style="list-style-type: none"> ○ Doubles current state allocation from 5% to 10%. • Policy Change: Changes in population and services offered. <ul style="list-style-type: none"> ○ Includes allowance for treatment for people with substance use disorders. • Accountability: Increases and expenses reporting requirements. • Infrastructure: Established a new infrastructure bond of \$6.4B. • Main difference between MHSA Plans and BHSA Plan. <ul style="list-style-type: none"> ○ MHSA Plan was focused on MHSA plans and programs. ○ BHSA Plan will include all behavioral funding streams. • Priority Populations for BHSA - BHSA targets individuals living with a range of behavioral health needs and prioritizes those disproportionately affected by mental health and SUD challenges with unmet needs. These priority populations mirror those for other statewide behavioral health initiatives and programs. • 14 Statewide Behavioral Health Goals. <ul style="list-style-type: none"> ○ 6 were given to San Bernardino DBH.

		<ul style="list-style-type: none"> ○ 1 more goal will be given to improve or set our numbers down. • Behavioral Health Infrastructure Bond Act opportunities Behavioral Health Infrastructure Bond Act of 2024 - BHCIP • February to Summer 2025 DHCS Policy Guidance. • September to December 2025 BHSA Community Planning Process (CPP). • June 2026 First County Integrated Plan due. <ul style="list-style-type: none"> ○ Contact MHSA Administration: Dr. Rebecca Scott Young, DBA, MBA MHSA Administrative Manager at (909) 252-4021 mhsa@dbh.sbcounty.gov • Next CPAC meeting will be on August 21st., from 10-12pm https://wp.sbcounty.gov/dbh/events/ <ul style="list-style-type: none"> ○ Location Morongo TANF Carnegie Drive Suite 150. San Bernardino, CA 92408. ○ For additional information and questions contact MHSA Administration at mhsa@dbh.sbcounty.gov.
CCAC Summit Planning Committee	Dr. April Clay, CCAC Chair Melissa Bucarey, CCAC Vice-Chair	<ul style="list-style-type: none"> • Planned date for the CCAC Summit is October 30th, 2025. <ul style="list-style-type: none"> ○ CCAC Volunteer Interest form was shared in the chat. ○ Chair, Co-Chairs and Subcommittee members are encouraged to get involved. ○ Stakeholders are encouraged to share topics and needs of the community.
Presentation: Disability Sensitivity Training and Inland Empire Disabilities Collaborative Overview	Marissa Barazzill, Health Equity Programs Liaison, Health Equity Operations, Inland Empire Health Plan (IEHP)	<ul style="list-style-type: none"> • Disability Sensitivity Training and Inland Empire Disabilities Collaborative Overview. • Unconscious Bias – Tendency to favor one group over the other. <ul style="list-style-type: none"> ○ Influences the way information about individual with real consequences. ○ Denied promotional opportunities. ○ Improper health services treatment. ○ Racial, Age, Gender, Sexual and gender minorities. • Tips overcoming Bias. <ul style="list-style-type: none"> ○ Recognize you have biases. ○ Widen your social circle. ○ Practice Perspective-taking. • Seniors and Persons with Disabilities. <ul style="list-style-type: none"> ○ 20% or 1 in 5 Americans have a disability. ○ 13.7% or 1 in 8 are older adults. ○ 10/3 % in California. ○ 11.0% in Riverside County. ○ 10.9% in San Bernardino County. • Disability awareness - Quick Guide. <ul style="list-style-type: none"> ○ Use “People First Language”. ○ Show Respect, Never Assume, Ask, ○ Understand, Recognize, Speak Directly, Be courteous, Be Patient, and Identify yourself. • IEHP Center for Learning & Innovation Meeting location and times. <ul style="list-style-type: none"> ○ 9500 Cleveland Ave. Rancho Cucamonga, CA 91730 ○ info@iedisabilities.org ○ Tuesday August 19th, 2025, from 9:30 AM to 11:30 AM.
Subcommittee Spotlight:	Marlen Hernandez, Mental Health	<ul style="list-style-type: none"> • Leadership: <ul style="list-style-type: none"> ○ Chair and Co- Chair positions are available ○ For interest, please email us at– cultural_competency@dbh.sbcounty.gov



Latino Awareness Subcommittee	Education Consultant	<ul style="list-style-type: none"> Goals: <ul style="list-style-type: none"> Increase awareness of Latino Issues in Mental Health. Reduce stigma of mental illness among Latinos, reduce stigma of substance use disorders among Latinos and increase awareness of available Spanish resources. Objectives: <ul style="list-style-type: none"> Provide Resources to the Latino community, Service providers, and DBH staff. Coordinate annual Hispanic Heritage Month Celebration, coordinate annual events for consumers and community members and create a resource guide that focuses on services offered in Spanish. Why is the Latino Awareness Subcommittee necessary to have? <ul style="list-style-type: none"> Involving the community, providing a safe space for the community, to bring light navigating the health system, and to share Latino voices that bring a diverse perspective. Equity Issues that affect the mental health of this community: <ul style="list-style-type: none"> Racism, discrimination, Lack of culturally competent resources, stigma based on past and current generations, and the ability to find mental health services with professionals that are bilingual. When do we meet: <ul style="list-style-type: none"> 4th Thursday of each month, from 10:00 AM to 11:30 AM in Spanish Our next meeting is July 24th, 2025. https://bit.ly/4iJV4uV Meeting ID: 290 759 516 952 Passcode: TJ2rG6aK
Equity Cultural Competency Officer (ECCO) Update	Maribel Gutierrez, Equity, Cultural Competency Officer (ECCO)	<ul style="list-style-type: none"> Statewide Population Behavioral Health Goals. <ul style="list-style-type: none"> Counties will be accountable by the state. 14 Goals required by the State Goals for Improvement & Goals for Reduction DBH will be Required to report on the progress on 6 of these goals: <ul style="list-style-type: none"> Access to care, Untreated behavioral Health Conditions, Institutionalization, Justice Involvement, Homelessness and Removal of Children from Home. DBH will provide disparities within our demographics, write a report and formulate a plan to reduce them. DBH will select 1 additional goal where we are underperforming or overperforming to address in the integration plan for the next 3 years. <ul style="list-style-type: none"> DBH needs to reduce in Suicide. DBH cannot control how the data is collected but we can provide our efforts in reduction. DBH will have a draft of the integrated plan by October 2025 There will be public posting in the next 3 months to allow people to share their feedback. <div data-bbox="1360 751 1980 1141"> </div>
Subcommittee Invitation	Dr. April Clay, CCAC Chair Melissa Bucarey, CCAC Vice-Chair	<ul style="list-style-type: none"> The Native American Awareness Subcommittee would love for everyone join us on the <i>3rd Tuesday of the month</i> 2 – 3:30 p.m. https://tinyurl.com/cee59c4h Meeting ID: 295 312 272 03 Passcode: 2z99Kr2J LGBTQ Awareness Subcommittee <i>4th Tuesday of the month</i> 12:30 – 2 p.m. https://bit.ly/4iFVNNP Meeting ID: 271 614 200 406 Passcode: rT6oj2uu

		<ul style="list-style-type: none"> • The Veterans Awareness Subcommittee meeting is the 1st Monday of the month 3 – 4:30 p.m. We will have two great presenters: https://www.operationsong.org/opsongarmy https://www.operationcookies.com https://tinyurl.com/33ns82s4 Meeting ID: 291 132 597 570 Passcode: ju7K2BC2 • Disability Awareness Subcommittee meets every second Thursday of the month, and everybody is invited to come. The meeting starts at 10:00am. • The Mental Health and Substance Use Awareness Subcommittee will be going dark for August. They will resume in September. We meet Mental Health and Substance Use Awareness Subcommittee 2nd Wed. of the month 10 – 11:30 a.m. https://tinyurl.com/55hsz6f5 Meeting ID: 295 312 272 03 Passcode: 2z99Kr2J • Spirituality Awareness Subcommittee 2nd Tuesday of the month 1 – 2:30 p.m. https://tinyurl.com/43j3zcwu Meeting ID: 271 308 778 728 Passcode: 4zU24i4s - Preparing for the day of Prayer. • Consumer and Family Members Awareness Subcommittee 4th Monday of the month 11 a.m. – 12 p.m. https://tinyurl.com/u4tb9msv Meeting ID: 297 507 714 953 Passcode: id7or7yj
Community Calendar and Announcements	All	<ul style="list-style-type: none"> • July Event: Join San Bernardino County Department of Behavioral Health for Into Light: Illuminating Voices Poetry Night, featuring powerful spoken word performances that explore substance use, recovery, and resilience. Attendees can also view The INTO LIGHT Project, a moving exhibit of hand-drawn portraits and stories honoring lives lost to substance use disorder. <ul style="list-style-type: none"> ○ Event Details: Register Here: Illuminating Voices Registration Link Date and Time: Saturday, July 26, 6 – 8 p.m. Location: Garcia Center for the Arts, 536 West 11th Street, San Bernardino, CA 92410 • August Event: Join San Bernardino County Department of Behavioral Health for the INTO LIGHT Family Panel & Closing Reception, where participating families will share stories, honor loved ones lost to the opioid crisis and reflect on their journey through the exhibit. This evening of connection and remembrance offers space for healing, meaningful conversation, and community support. <ul style="list-style-type: none"> ○ Event Details: Register here: Into Light Family Panel Registration Link Date and Time: Thursday, August 14, 10 a.m. – noon Location: Garcia Center for the Arts, 536 West 11th Street, San Bernardino, CA 92410 • September Event: Recovery Happens is an annual event hosted by the San Bernardino County Department of Behavioral Health to celebrate the resilience of those in substance use treatment and recovery. This free, family-friendly event brings together treatment centers, recovery advocates, and community members for a day of fun, food, and celebration, featuring our annual banner contest and awards ceremony! <ul style="list-style-type: none"> ○ Event Details: Register Here: Recovery Happens Registration Link Date and Time: Saturday, September 6 Check-in begins at 2 p.m. Event start time: 3 – 6 p.m. Location: Sylvan Park, 601 N University St, Redlands, CA 92374 • Clay Counseling is holding space for community members who are experiencing anxiety and stress, specifically related to the events happening around the immigrant community. Clinicians will be leading the discussions in Spanish, it is at no cost it and will be online Contact Clay Counseling for additional information info@claycounselingsolutions.com, 909-804-8877 • Remember to fill out the stakeholder survey Please complete our stakeholder survey using the following link: https://survey123.arcgis.com/share/9b0288a029234b178ccd291debb845f4?portalUrl=https://maps.sbcounty.gov/sbcgis • ArcGIS Survey123 is a complete, form-centric solution for creating, sharing and analyzing surveys.
Adjourn	Dr. April Clay, CCAC Chair	<ul style="list-style-type: none"> • The meeting was adjourned at 2:30 p.m.

The next meeting will be held on August 14th, 2025, at 1:00 p.m. on Teams.

This document can be made available in additional languages at your request.

CCAC Attendance

7/17/2025

Meeting Name	First Join	Name	Organization/Agency	Attendance Duration
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3 CCAC	7/17/2025	Medina, Jasmine DBH	DBH PRO	1h 2m 11s
4 CCAC	7/17/2025	Christiansen, Margaret	Department of Aging and Adult Services	11m 11s
5 CCAC	7/17/2025	Mosley, La Keisha DBH	DBH OEI	1h 37m 31s
6 CCAC	7/17/2025	A Clay (Unverified)	Clay Counseling Solutions	1h 28m 15s
7 CCAC	7/17/2025	Vazquez, Carlos DBH	DBH OEI	1h 34m 14s
8 CCAC	7/17/2025	Susana Campuzano	Pacific Clinics	1h 37m 39s
9 CCAC	7/17/2025	Gabriela Layseca	Ontario Montclair School District	58m 59s
10 CCAC	7/17/2025	Ross, Lauretta DBH	DBH OEI	1h 39m 2s
11 CCAC	7/17/2025	Andrea Chiogor (Unverified)	A Greater Hope	1h 36m 29s
12 CCAC	7/17/2025	Hernandez, Marlen DBH	DBH OEI	1h 36m 14s
13 CCAC	7/17/2025	Arzola, Graciela DBH	DBH Access	1h 13m 34s
14 CCAC	7/17/2025	Montana, Matthew DBH	DH MHSA	1h 33m 37s
15 CCAC	7/17/2025	Marissa Brazzill	Inland Empire Health Plan (IEHP)	1h 33m 34s
16 CCAC	7/17/2025	Gutierrez, Maribel DBH	DBH	1h 24m 34s
17 CCAC	7/17/2025	Bucarey, Melissa	Providence St. Mary Medical Center	1h 34m 14s
18 CCAC	7/17/2025	Calderon-Tanahara, Michelle DBH	DBH OEI	1h 32m 31s
19 CCAC	7/17/2025	Rodriguez, Alejandro DBH	DBH OSP	1h 51m 30s
20 CCAC	7/17/2025	Natividad Vasquez-Silva	West End Family Counseling Services	1h 33m 3s
21 CCAC	7/17/2025	Granger, Heather	Department of Aging and Adult Services	1h 33m 7s
22 CCAC	7/17/2025	SMAART Admin	Young Visionaries	19s
23 CCAC	7/17/2025	Wilson, Erica DBH	DBH PRO	1h 32m 36s
24 CCAC	7/17/2025	Brianna Jimenez (Unverified)	Diversity Uplifts	1h 7m 31s
25 CCAC	7/17/2025	Hughes, Candice DBH	DBH MHSA	1h 30m 45s
26 CCAC	7/17/2025	Dr. Amanda Vann- Orellana,LCSW (Unverified)	Young Visionaries	4m 31s
27 CCAC	7/17/2025	Duarte, Anna DBH	DBH MHSA	1m 7s
28 CCAC	7/17/2025	Lisa Herrmann	Victor Community Support Services	1h 29m 57s
29 CCAC	7/17/2025	Armijo, Candace DBH	DBH OEI	1h 29m 33s
30 CCAC	7/17/2025	Christina Tran (Unverified)	Asian American Resource Center	1h 29m 47s
31 CCAC	7/17/2025	Walls, Martin DBH	DBH	49m 11s
32 CCAC	7/17/2025	Veronica Hay	Desert Mountain Children's Center/Calif	1h 29m 28s
33 CCAC	7/17/2025	Cisneros, Gustavo DBH	DBH SUDRS	1h 30m 40s
34 CCAC	7/17/2025	Shaw III, Arthur DBH	DBH MHSA	1h 28m 45s
35 CCAC	7/17/2025	Bernarte, Rochelle DBH	DBH MHSA	1h 28m 47s
36 CCAC	7/17/2025	Frausto, Danniel DBH	DBH OEI	1h 24m 51s
37 CCAC	7/17/2025	Jayla Griffin - MHN (Unverified)	Diversity Uplifts	1h 25m 25s
38 CCAC	7/17/2025	Iyanna Newborn (Unverified)	Lyanna Newborn	1h 24m 25s
39 CCAC	7/17/2025	Boykin, Jessica DBH	DBH Complaine	1h 22m 34s
40 CCAC	7/17/2025	Xavier Laporte	St. John's Community Health	1h 14m 22s
41 CCAC	7/17/2025	Marcelina Shackelford (Unverified)	Riverside San Bernardino County Indian	1h 13m 40s
42 CCAC	7/17/2025	Figueroa, Catrina DBH	DBH MHSA	1h 16m 58s
43 CCAC	7/17/2025	Jennifer Portillo	Child Care Resource Center	5m 22s
44 CCAC	7/17/2025	Caudillo, Donna DBH	DBH CCICMDS	1h 1m 38s
45 CCAC	7/17/2025	Haro, Claudia DBH	DBH MHSA	55m 52s



Agenda

Cultural Competency Advisory Committee

August 2025

To: Cultural Competency Advisory Committee

Meeting date, time, and place

Date: Thursday, August 21st, 2025
Time: 1:00-2:30 PM
Place: Virtual Microsoft Teams
<https://bit.ly/422xx2K>
Meeting ID: 255 553 890 216 Passcode: YU9mo9wv

Discussion topics The table below identifies the topics to be discussed and discussion leaders.

Topic	Discussion Leader
Welcome	Dr. April Clay, Chair Melissa Bucarey, Vice-Chair
Introductions Roll Call Accept Agenda Review and Accept Minutes Ice Breaker – <i>Wellness Video</i>	Dr. April Clay, Chair Melissa Bucarey, Vice-Chair
Community Policy Advisory Committee Recap	Dr. Rebecca Scott Young, Administrative Manager, Mental Health Services Act Administration
CCAC Summit Planning Committee	Dr. April Clay, Chair
Presentation: <i>Grief and Wellness</i>	Chanel Treadwell, Clay Counseling Solutions, Clinical Director & Clinical Counselor
Subcommittee Spotlight: African American Awareness Subcommittee	Tawon Green, Co-Chair
Cultural Competency Officer Update: Behavioral Health Goals and Survey	Maribel Gutierrez, Equity Cultural Competency Officer Sonia Navarro, Senior Program Manager
Subcommittee Invitation	Melissa Bucarey, Vice-Chair
Community Calendar and Announcements	All

Next meeting date, time, and place

Date: Thursday September 18th, 2025
Time: 1:00- 2:30 PM
Place: Virtual



For alternative communicative methods please email: cultural_competency@dbh.sbcounty.gov



Orden del Día: Comité Consultivo de Competencia Cultural agosto 2025

Para: Comité Consultivo de Competencia Cultural

**Fecha, hora y
lugar de la
reunión**

Fecha: jueves, 21 de agosto, 2025

Hora: 1:00-2:30 PM

Lugar: Virtual en Microsoft Teams

Enlace: <https://bit.ly/422xx2K>

Número de reunión: 255 553 890 216

Contraseña: YU9mo9wv

**Temas de
discusión**

La tabla siguiente identifica los temas para discutir y los líderes de discusión.

Tema	Líder de discusión
Bienvenida	Dra. April Clay, Presidenta Melissa Bucarey, Vicepresidenta
Introducciones Pasar lista de los subcomités Aceptar agenda Revisar y aceptar actas Pregunta del día - <i>Video de Bienestar</i>	Dra. April Clay, Presidenta Melissa Bucarey, Vicepresidenta
Resumen del Comité Asesor de Políticas Comunitarias	Dr. Rebecca Scott Young, Gerente Administrativo, Administración de la Ley de Servicios de Salud Mental
Comité de Planificación de la Cumbre CCAC	Dra. April Clay, Presidenta
Presentación: <i>Duelo y Bienestar</i>	Chanel Treadwell, Clay Counseling Solutions, Directora Clínica y Consejera Clínica
Enfoque del Subcomité Subcomité de Concientización Afroamericana	Tawon Green, Copresidente
Reporte de la Oficial de Competencia Cultural: Metas y Encuesta de Salud Conductual	Maribel Gutierrez, Oficial de Equidad y Competencia Cultural Sonia Navarro, Gerente de Programa Senior
Invitación al subcomité	Melissa Bucarey, Vicepresidenta
Calendario y Anuncios de la Comunidad	Todos

Fecha, hora, y Fecha: 18 de septiembre del 2025

lugar de la Hora: 1:00 - 2:30PM

próxima reunión Lugar: virtual

Para métodos alternativos de comunicación, por favor mande un correo electrónico a:



cultural_competency@dbh.sbcounty.gov

MINUTES OF OFFICIAL DEPARTMENTAL MEETING
Cultural Competence Advisory Committee (CCAC)

A meeting of the Cultural Competence Advisory Committee (CCAC) was held on August 21st, 2025, at 1:00 p.m. virtual.

ATTENDANCE: Dr. April Clay, Carl Clay, Melissa Bucarey, Maribel Gutierrez, Sonia Navarro, Dr. Rebeca Scott Young, Lizette Vazquez, Leticia Manzano, Emanuel Perez, Lauretta Ross, Marlen Hernandez, Francisco Sanchez, Jessica Boykin, Enbony Bullard, Miyoung Byrd, Christina Tran, Dr. Amanda Vann-Orellana, Dr. Gwen Rodgers, Dr. Perez, , Dr. Amanda Vann-Orellana, Andrea Chiogor, Catrina Figueroa, Kelli Guillory, Michelle Calderon-Tanahara, La Keisha Mosley, Natividad Vásquez-Silvia, Ellen Marie Drummonds Curtis, Elizabeth Maldonado, Dakota Brown, Lisa Hermann, Christina Tran, Marisela Soto, Martin Walls, Candace Armijo, Rochelle Bernarte, Donis Ronald, Carol McDonald, Kia Hines, Donna Caudillo, Alejandro Rodríguez, Tawon Green, Victoria Hall, Viviana Martínez, Arthur Shaw III, Sandra Becerra, Mimi Velázquez, Anna Duarte, Rosie Guerra, Marisela Soto, Carlos Vazquez.

AGENDA TOPICS	PRESENTATION OF AGENDA ITEMS	DISCUSSION OF AGENDA ITEMS:
Welcome	Dr. April Clay, CCAC Chair Melissa Bucarey, CCAC Vice-Chair	<ul style="list-style-type: none"> Dr. April Clay welcomed everyone to the meeting. Participants were asked to type their name and emails in the chat to be added to CCAC distribution list. Attendees were encouraged to take a quick poll.
Introductions Roll Call Accept Agenda Review and Accept Minutes Icebreaker- Wellness video	Dr. April Clay, CCAC Chair Melissa Bucarey, CCAC Vice-Chair	<ul style="list-style-type: none"> Ice Breaker video introduced: National Wellness Day. Reviewed August CCAC agenda with participants. One change was made. <ul style="list-style-type: none"> Dr. Clay will be presenting instead of Channell Treadwell. Maribel Gutierrez yielded her time to Sonia Navarro due to time restraint. Dr. Clay asked if there were any changes or edits to the minutes. No changes were requested. Chairs, Co-Chairs, and representatives from the 14 subcommittees introduced themselves.
Community Policy Advisory Committee Recap	Dr. Rebecca Scott Young Administrative Manager, Mental Health Services Act Administration	<ul style="list-style-type: none"> Dr. Rebecca Scott Young gave overview of the CAPC meeting: <ul style="list-style-type: none"> Bond Behavioral Continuum Infrastructure Program. BCIP History, Successes, and current ground opportunities. Update on the MHSA and BHSA MHSA Office of Innovation has posted the Draft Program Improvements for Valued Outpatient Treatment (PIVOT) Innovation Project Plan 2025 for public review and feedback from 8/1/25 - 8/30/25. The plan is posted on the DBH Website: https://wp.sbcounty.gov/dbh/programs/mhsa/ Please complete the brief survey here regarding the PIVOT project. We value your voice! <ul style="list-style-type: none"> https://survey123.arcgis.com/share/889c990374dd43289a81805dc9fa992a?portalUrl=https://maps.sbcounty.gov/sbcgis Next CPAC meeting will be on September 18th, 2025. <ul style="list-style-type: none"> Office of Suicide Prevention will be presenting their campaign.
Presentation: Grief and Wellness	Dr. April Clay, founder and CEO of Clay Counseling Solutions.	<p>Grief and Wellness – Understanding Healing and Thriving.</p> <ul style="list-style-type: none"> Wellness – Involves balancing mind, body, and spirit. Grief – is a natural response to loss. Goal – Explore the intersection of grief and wellness Another Help – Beside that there are various kinds of interest features of our application.



Understanding Grief

- **Impact** – Emotional, Physical, and Spiritual
- **Stages of Grief** – Denial, Anger, Bargaining, Depression, Acceptance.
- Grief is unique and non-linear.

Cultural Perspectives on Grief and Wellness

- Grief is shaped by cultural beliefs, traditions & practices.
- Wellness practices should honor individual & community traditions.
- Cultural view influence expressions of grief and healing.
- Respecting cultural fosters inclusive support.
- Ritual & ceremonies provided comfort & connection.

Impact of Grief on Wellness

- Emotional health: Sadness, anxiety and guilt.
- Physical health: Fatigue, sleep disruption and illness.
- Social wellness: Isolation, strained relationship.
- Spiritual wellness: Question of meaning and faith.

Pathways to Healing

- Acknowledge & express feelings.
- Build supportive connections.
- Practice self-care & healing routines.
- Seek professional help when needed.

Supporting Others

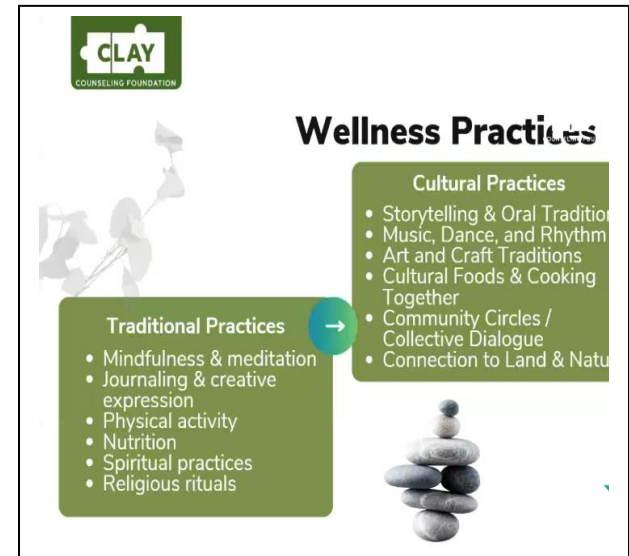
- Culturally responsive approach
- Offer presence and listening
- Avoid judgement and clichés
- Encourage professional and community resources
- Respect cultural and individual differences
- Use inclusive language
- Foster communal support.

Conclusion

- Grief is universal, healing is personal
- Wellness can be nurtured, even during loss.
- Healing is a journey of resilience and hope.

Upcoming Events

- Building a Community:
 - Friday August 29th,
 - 6:00 PM – 8:00 PM



Clay Counseling Foundation

Restorative Justice Practices

Healing circles Training

Rialto USD

WE SERVE WITH **HEART**

Healing, Empowering And Restoring Relationships Together

RJ Training & Workshops

Therapy


Individual, Family, Group
No to low-cost

10

RESTORATIVE JUSTICE PRACTICES FOUNDATION
SINCE 2024

		<ul style="list-style-type: none"> ○ 570 W. 4th St. Suite 216 San Bernardino CA 92401 ○ www.claycounseling.org or by phone (909)-804-8877
Subcommittee Spotlight: African American Awareness Subcommittee	Tawon Green, Co-Chair	<p>Why is this a necessary subcommittee for us to have?</p> <ul style="list-style-type: none"> • The African American Awareness Subcommittee continues to allow those in the African American community to have a safe space. • Freedom of cultural expression and historical stigma. • Mental health awareness in the African American community. • Growth from each other. • Continues to be a light and a voice in the fight against racism. • Racism was declared a Mental Health Crisis in 2020 in San Bernardino County. <p>Objectives and goals</p> <ul style="list-style-type: none"> • Reduce mental health stigma, provide resources and improve quality service. • Access to resources, prevent chronic and persistent racial discrimination. • Help understand those who can help. <p>How can the CCAC support?</p> <ul style="list-style-type: none"> • Continue to allow this safe space for the community. • Support driving the agenda towards healing and belonging. • Allowing time for participants to share their lived experience. <p>Past accomplishments</p> <ul style="list-style-type: none"> • Collaborated with disabilities Awareness and Office of Suicide Prevention • Shared different awareness roundtable discussion with community leaders. • We meet: African American Awareness Subcommittee 3rd Monday of the month 2 – 3:30 p.m. • https://tinyurl.com/bddbfkz Meeting ID: 247 421 838 75 Passcode: EV7cx6sw
Community Policy Advisory Committee Recap. Behavioral Health Services Act (BHSA) Update	Sonia Navarro, Senior Program Manager	<p>BHSA Components and Funding Allocation</p> <ul style="list-style-type: none"> • Housing Interventions – 30% <ul style="list-style-type: none"> ○ Includes rental subsidies, operating subsidies, shared housing, family housing for eligible children and youth, the nonfederal share for transitional rent, capital development projects, and project-based housing assistance. Housing interventions will not be limited to those in FSP or those enrolled in Medi-Cal. • Full Services Partnership – 35% <ul style="list-style-type: none"> ○ Includes mental health services, supportive services, and substance use disorder treatment services, to be provided pursuant to a whole-person approach that is trauma informed, age appropriate, and in partnership with families or an individual's natural supports. Services are provided in a streamlined and coordinated manner to help reduce any barriers to services. • Behavioral Health Services and Supports – 35%



		<ul style="list-style-type: none"> ○ Includes services for the children's system of care and for the adult and older adult system of care (excluding housing intervention services and FSPs), early intervention programs, outreach and engagement, WET, CFTN, and INN projects. • Priority Populations for BHSA - BHSA targets individuals living with a range of behavioral health needs and prioritizes those disproportionately affected by mental health and SUD challenges with unmet needs. These priority populations mirror those for other statewide behavioral health initiatives and programs. <ul style="list-style-type: none"> ○ Individuals experiencing homelessness or at risk of experiencing homelessness ○ Justice-involved individuals or individuals at risk of criminal justice system involvement ○ Children and youth, including those involved in the child welfare system ○ Individuals in or leaving institutional settings, or those at risk of institutionalization • What is next? Current MHSA Programs and services will continue as approved through June 30, 2026 <p>Statewide Behavioral Health Goals</p> <ul style="list-style-type: none"> • The 14 statewide behavioral health goals focus on improving well-being and decreasing adverse outcomes to inform state and county planning and prioritization of BHSA resources. • Counties are required to review the data for the measures listed in the Integrated Plan and address the actions they are taking on the seven required goals, including <u>six priority goals</u> (underlined below) and at least <u>one goal</u> in which the county-wide data is higher or lower than the statewide rate or average, as appropriate.  <p>Real world Example</p> <ul style="list-style-type: none"> • If our data shows high incarceration rates: • We may fund programs that offer treatment instead of jail, support people leaving jail, train police to recognize mental health needs. • Over time, we check: Did incarceration go up or down? Did access to care go up or down? <p>Complete survey here: Statewide Population Behavioral Health Goals (CCAC)</p> <p>For questions, please contact MHSA Administration: Dr. Rebecca Scott Young, DBA, MBA MHSA Administrative Manager at (909) 252-4021 mhsa@dbh.sbcounty.gov</p>
Community Calendar and Announcements	All	<ul style="list-style-type: none"> • If you are interested in volunteering for the CCAC Summit 2025 or know of an agency/organization that would like to have a resource table please click on the following link to be added to our interest form https://forms.gle/GDHeVdParMWnPWjW6 • 5th Annual Cultural Competency Advisory Committee Summit: <i>Bridges of Belonging: Healing through Generations</i>. <ul style="list-style-type: none"> ○ This year's summit will explore the power of cultural connection, intergenerational healing, and inclusive practices that build stronger, more resilient communities. This transformative event will highlight the importance of cultural identity, generational wisdom, and collective healing in fostering true belonging within our communities. Come be part of the conversation and connection. Don't miss this opportunity to learn, share, and be inspired together.

		<ul style="list-style-type: none"> ○ The CCAC Summit is open to all stakeholders, community members, county employees, and community partners. This event is FREE to attend. ○ RSVP HERE: CCAC Summit October 30, 2025 • Recovery Happens https://www.eventcreate.com/e/recoveryhappens2025 Date: Saturday, September 6 Time: 2 – 6 p.m. Location: Sylvan Park 601 N. University Street, Redlands Check-in begins at 2 p.m. on Saturday, September 6. Event programming will run from 3 – 6 p.m. Please click the link to register to attend the event. • Sound Of Recovery September 25, 2025 Date: Thursday September 25, 2025, Time: 7:00 - 9:00 p.m. Location: 701 South Mt Vernon Ave San Bernardino, Valley College Auditorium Building • To be added to the CCAC distribution list and/or any interest in a Subcommittee(s), please email the Office of Equity and Inclusion at cultural_competency@dbh.sbcounty.gov
Adjourn	Dr. April Clay, CCAC Chair	<ul style="list-style-type: none"> • The meeting was adjourned at 2:30 p.m.

The next meeting will be held on September 18th, 2025, at 1:00 p.m. on Teams.

This document can be made available in additional languages at your request.

CCAC Attendance
8/21/2025

Meeting Name	Meeting Date	Name	Agency/Organization	Attendance Duration
1 CCAC	8/21/2025	Manzano, Leticia DBH	DBH OEI	1h 42m 54s
2 CCAC	8/21/2025	Vazquez, Lizette DBH	DBH OEI	1h 38m 47s
3 CCAC	8/21/2025	Perez, Emanuel DBH	DBH OEI	1h 32m 34s
4 CCAC	8/21/2025	Mosley, La Keisha DBH	DBH OEI	35m 56s
5 CCAC	8/21/2025	Natividad Vasquez-Silva	West End Family Counseling Services	1h 37m 32s
6 CCAC	8/21/2025	Viviana Martinez	Ontario Montclair School District	1h 35m 18s
7 CCAC	8/21/2025	Dr Gwen Rodgers (Unverified)	Arrowhead United Way	1h 35m 26s
8 CCAC	8/21/2025	Bullard, Enbony	Department of Aging and Adult Services	49m 46s
9 CCAC	8/21/2025	Bucarey, Melissa	Providence St. Mary Medical Center	1h 34m 13s
10 CCAC	8/21/2025	Calderon-Tanahara, Michelle DBH	DBH OEI	1h 32m 55s
11 CCAC	8/21/2025	Bernarte, Rochelle DBH	DBH MHSA	1h 32m 45s
12 CCAC	8/21/2025	Scott Young, Rebecca DBH	DBH MHSA	1h 16m 26s
13 CCAC	8/21/2025	Sanchez, Francisco DBH	DBH	1h 31m 26s
14 CCAC	8/21/2025	Ellen Drummonds Curtis (Unverified)	Community	1h 32m 45s
15 CCAC	8/21/2025	Andrea Chiogor, A Greater Hope (Unverif	A Greater Hope	1h 32m 21s
16 CCAC	8/21/2025	Navarro, Sonia DBH	DBH MHSA	1h 30m 19s
17 CCAC	8/21/2025	Figueroa, Catrina DBH	DBH MHSA	1h 30m 37s
18 CCAC	8/21/2025	Maldonado, Elizabeth DBH	DBH	1h 30m 59s
19 CCAC	8/21/2025	Dr. Perez (Unverified)	One Health Center Community Health Center	1h 29m 17s
20 CCAC	8/21/2025	Vazquez, Carlos DBH	DBH OEI	1h 30m 34s
21 CCAC	8/21/2025	Dr. April Clay	Clay Counseling Solutions	6m 19s
22 CCAC	8/21/2025	Rodriguez, Alejandro DBH	DBH OSP	1h 9m 57s
23 CCAC	8/21/2025	Guillory, Kelli@DOR	California Department of Rehabilitation	1h 27m 3s
24 CCAC	8/21/2025	Velazquez, Mimi	Molina Health Care	1h 26m 39s
25 CCAC	8/21/2025	Duarte, Anna DBH	DBH MHSA	16m 48s
26 CCAC	8/21/2025	Ross, Laretta DBH	DBH OEI	1h 28m 43s
27 CCAC	8/21/2025	Byrd, Miyoung DBH	DBH	1h 24m 58s
28 CCAC	8/21/2025	Gutierrez, Maribel DBH	DBH	38m 8s
29 CCAC	8/21/2025	Sandra Becerra	Victor Community Support Services	1h 28m 43s
30 CCAC	8/21/2025	Armijo, Candace DBH	DBH OEI	1h 26m 59s
31 CCAC	8/21/2025	Boykin, Jessica DBH	DBH	1h 21m 58s
32 CCAC	8/21/2025	Guerra, Rosie	DBH	1h 24m 10s
33 CCAC	8/21/2025	McDonald, Carol DBH	DBH PRO	1h 11m 19s
34 CCAC	8/21/2025	A Clay (Unverified)	Clay Counseling Solutions	1h 24m 45s
35 CCAC	8/21/2025	Hall, Victoria DBH	DBH	1h 26m 42s
36 CCAC	8/21/2025	Tawon Green (Unverified)	Dreams Training Facility	1h 24m 26s
37 CCAC	8/21/2025	SMAART Admin	Young Visionaries	1m
38 CCAC	8/21/2025	DR .Amanda Vann-Orellana (Unverified)	Young Visionaries	1h 24m 48s
39 CCAC	8/21/2025	Christina Tran (Unverified)	Asian American Resource Center	1h 22m 19s
40 CCAC	8/21/2025	Lisa Herrmann	Victor Community Support Services	1h 19m 58s
41 CCAC	8/21/2025	Shaw III, Arthur DBH	DBH MHSA	1h 17m 57s
42 CCAC	8/21/2025	Caudillo, Donna DBH	DBH	1h 16m 48s
43 CCAC	8/21/2025	Walls, Martin DBH	DBH	1h 11m 32s
44 CCAC	8/21/2025	Carl Clay	Clay Counseling Solutions	1h 5m 20s
45 CCAC	8/21/2025	Marisela Soto	Victor Community Support Services	1h 5m 10s
46 CCAC	8/21/2025	Kia Hines (Unverified)	Kia Hines	58m 45s
47 CCAC	8/21/2025	George Lamb	George Lamb	1m



Agenda

Cultural Competency Advisory Committee

September 2025

To: Cultural Competency Advisory Committee

Meeting date, time, and place

Date: Thursday, September 18th, 2025
Time: 1:00-2:30 PM
Place: Virtual Microsoft Teams
<https://bit.ly/422xx2K>
Meeting ID: 255 553 890 216 Passcode: YU9mo9wv

Discussion topics The table below identifies the topics to be discussed and discussion leaders.

Topic	Discussion Leader
Welcome	Dr. April Clay, Chair Melissa Bucarey, Vice-Chair
Introductions Roll Call Accept Agenda Review and Accept Minutes	Dr. April Clay, Chair Melissa Bucarey, Vice-Chair
Ice Breaker: Hispanic Heritage Month	Marisela Soto, Family Support Counselor, Victor Community Support Services
Subcommittee Spotlight: Suicide Prevention Awareness Subcommittee	Dr. Rachel Riphagen, Chair, Suicide Prevention Awareness Subcommittee Dr. Christa Banton, Co-Chair, Suicide Prevention Awareness Subcommittee
Community Policy Advisory Committee Recap	Dr. Rebecca Scott Young, Administrative Manager, Mental Health Services Act Administration
Recovery Awareness Fireside Chat with Matty Grounds (DBH SUDRS)	Matty Grounds, LCSW, Program Manager II, Substance Use and Disorders Recovery Services, Department Behavioral Health
Cultural Competency Officer Update	Maribel Gutierrez, Equity Cultural Competency Officer
CCAC Summit Planning Committee	Melissa Bucarey, Vice-Chair
Subcommittee Invitation	Melissa Bucarey, Vice-Chair
Community Calendar and Announcements	All

Next meeting date, time, and place

[CCAC Summit RSVP Here](#)
Date: October 30th, 2025
Time: 8:00 a.m. - 3:30 p.m.
Place: Victor Valley College
Educational Event Center Building



For alternative communicative methods, please email: cultural_competency@dbh.sbcounty.gov



Orden del Día: Comité Consultivo de Competencia Cultural septiembre 2025

Para: Comité Consultivo de Competencia Cultural

**Fecha, hora y
lugar de la
reunión**

Fecha: jueves, 18 de septiembre, 2025

Hora: 1:00-2:30 PM

Lugar: Virtual en Microsoft Teams

Enlace: <https://bit.ly/422xx2K>

Número de reunión: 255 553 890 216

Contraseña: YU9mo9wv

**Temas de
discusión**

La tabla siguiente identifica los temas para discutir y los líderes de discusión.

Tema	Líder de discusión
Bienvenida	Dra. April Clay, Presidenta Melissa Bucarey, Vicepresidenta
Introducciones Pasar lista de los subcomités Aceptar agenda Revisar y aceptar actas	Dra. April Clay, Presidenta Melissa Bucarey, Vicepresidenta
Rompehielos: Mes de la Herencia Hispana	Marisela Soto, Consejera de Apoyo Familiar, Victor Community Support Services
Enfoque del Subcomité: Subcomité de Concientización sobre la Prevención del Suicidio	Dr. Rachel Riphagen, Presidenta, Suicide Prevention Awareness Subcommittee Dr. Christa Banton, Copresidenta, Suicide Prevention Awareness Subcommittee
Resumen del Comité Asesor de Políticas Comunitarias	Dr. Rebecca Scott Young, Gerente Administrativo, Administración de la Ley de Servicios de Salud Mental
Charla sobre la concienciación de la recuperación con Amber Carpenter	Matty Brown, LCSW, Gerente de Programa II, Servicios de Recuperación de Uso y Trastornos de Sustancias, Departamento de Salud Mental
Reporte de la Oficial de Competencia Cultural	Maribel Gutierrez, Oficial de Equidad y Competencia Cultural
Comité de Planificación de la Cumbre CCAC	Melissa Bucarey, Vicepresidenta
Invitación al subcomité	Melissa Bucarey, Vicepresidenta
Calendario y Anuncios de la Comunidad	Todos

[CCAC Summit RSVP Aqui](#)

**Fecha, hora, y
lugar de la
próxima
reunión**

Fecha: 30 de octubre del 2025

Hora: 8:00 - 3:30PM

Lugar: Victor Valley College

Educational Event Center Building



Para métodos alternativos de comunicación, por favor mande un correo electrónico a:
cultural_competency@dbh.sbcounty.gov

MINUTES OF OFFICIAL DEPARTMENTAL MEETING Cultural Competence Advisory Committee (CCAC)

A meeting of the Cultural Competence Advisory Committee (CCAC) was held on September 18th, 2025, at 1:00 p.m. virtual.

ATTENDANCE: Dr. April Clay, Carl Clay, Melissa Bucarey, Maribel Gutierrez, Sonia Navarro, Dr. Rebeca Scott Young, Lizette Vazquez, Leticia Manzano, Emanuel Perez, Lauretta Ross, Marlen Hernandez, Francisco Sanchez, Jessica Boykin, Enbony Bullard, Miyoung Byrd, Christina Tran, Dr. Gwen Rodgers, Dr. Perez, , Dr. Amanda Vann-Orellana, Andrea Chiogor, Catrina Figueroa, Kelli Guillory, Michelle Calderon-Tanahara, La Keisha Mosley, Natividad Vásquez-Silvia, Ellen Marie Drummonds Curtis, Elizabeth Maldonado, Lisa Hermann, Christina Tran, Marisela Soto, Martin Walls, Candace Armijo, Donis Ronald, Carol McDonald, Donna Caudillo, Alejandro Rodríguez, Victoria Hall, Viviana Martínez, Arthur Shaw III, Sandra Becerra, Mimi Velázquez, Rosie Guerra, Graciela Arzola, Marisela Soto, Rochelle Bernate, Cristina Celedon, Donna Caudillo, Dr. Christa Banton, Cassandra Cook, Matty Grounds, Eden Habtegiorgis, Jayla Griffin, Gustavo Cisneros, Matthew Montana, Nayelly M. Zakiya Otis, Alexis Ray, Dr. Rachel Riphagen, Alejandro Rodriguez, Gabriela Layseca, Ehab Soliman, Maureen Tran, Carlos Vazquez.

AGENDA TOPICS	PRESENTATION OF AGENDA ITEMS	DISCUSSION OF AGENDA ITEMS:
Welcome Introductions Accept Agenda Review and Accept	Dr. April Clay, CCAC Chair Melissa Bucarey, CCAC Vice-Chair	<ul style="list-style-type: none"> Dr. April Clay welcomed everyone to the meeting. Participants were asked to type their name and emails in the chat to be added to CCAC distribution list. Attendees were encouraged to take a quick poll. Reviewed the September CCAC agenda with participants. One change was made. Melissa asked if there were any changes or edits to the August minutes. No changes were requested. <ul style="list-style-type: none"> August minutes were adopted.
Icebreaker	Marisela Soto, Family Support Counselor, Victor Community Support Services	<ul style="list-style-type: none"> Ice Breaker video introduced: National Hispanic Heritage <ul style="list-style-type: none"> Why is music important in Hispanic heritage? Hispanic music context was conducted by playing different clips of songs. Music is used to preserve and promote different cultures Music is used for wellness and mental health healing.
Subcommittee Spotlight: Suicide Prevention Awareness Subcommittee	Dr. Rachel Riphagen, Chair, Suicide Prevention Awareness Subcommittee Dr. Christa Banton, Co-Chair, Suicide Prevention Awareness Subcommittee	<ul style="list-style-type: none"> Dr. Rachel Riphagen Program Director II at Pacific Clinics and Dr. Christa Banton, LMFT and Professor at Barstow Community College, chairs of the subcommittee shared on the importance for this subcommittee. Improve efforts to help San Bernardino County(SBC) rural areas bring awareness to suicide prevention. Service providers struggle to bring the proper services to the community. SBC has a 44% gap to provide services of suicide prevention to the community. It is through the stories of suicide survivors that we can spread the need for prevention. Sharing resources in our subcommittee to help prevent suicide. Collaborate with DBH and other agencies, universities, colleges, and schools. Suicide Prevention Awareness Subcommittee Meeting <ul style="list-style-type: none"> 2nd Monday of the month 10:00 AM – 11:00 AM https://tinyurl.com/y2aspmab Office of Suicide Prevention https://wp.sbcounty.gov/dbh/osp/ Some of their efforts to reach our community are: <ul style="list-style-type: none"> Training Activities Events



		<ul style="list-style-type: none"> • Outreach <p>For further questions please contact: Dr. Rachel Riphagen, Chair, rachel.riphagen@pacificclinics.org and Dr. Christa Banton, Co-Chair, cbanton@barstow.edu</p>
Community Policy Advisory Committee Recap	Dr. Rebecca Scott Young Administrative Manager, Mental Health Services Act Administration	<ul style="list-style-type: none"> • Dr. Rebecca Scott Young gave an overview of the CPAC meeting in July and August: <ul style="list-style-type: none"> ○ Suicide prevention ○ Annual updates ○ Update on the MHSA and BHSA ○ The plan is posted on the DBH Website: https://wp.sbcounty.gov/dbh/programs/mhsa/ • For questions, please contact MHSA Administration: Dr. Rebecca Scott Young, DBA, MBA MHSA Administrative Manager at (909) 252-4021 mhsa@dbh.sbcounty.gov
Recovery Awareness Fireside Chat with Matty Grounds (DBH SUDRS)	Matty Grounds, LCSW, Program Manager II, Substance Use and Disorders Recovery Services, Department Behavioral Health	<p>Can you describe the impact of addiction on individuals and their families?</p> <ul style="list-style-type: none"> • Severe and intense impacts • Affects physical and mental health • Family member impact • Day-to-day physical health functions <p>Can you share a success story or moment that illustrates the importance of your work?</p> <ul style="list-style-type: none"> • Based on personal testimony and real stories of our resilience of our community members. • The team helped a lady's mental state and helped her recover her children and her husband. • Now she is back in school and working for the team. <p>Why is it important for the community to be involved when it comes to recovery and addiction treatment?</p> <ul style="list-style-type: none"> • No person likes to be alone. • We need people together, in community. • Faith based community. • Family members joining forces as a community to celebrate and support. • For more questions please contact: Matty Grounds - Screening Assessment & Referral Center (SARC) (909) 421-4601 and (800) 968-2636
Cultural Competency Officer Update	Maribel Gutierrez, Equity Cultural Competency Officer	<ul style="list-style-type: none"> • Fact Sheet on information on future impacts from the Budget Reconciliation Act (H.R. 1) on Low-Income Older Adults' Access to Health and Long-Term Care will be shared with attendees. <ul style="list-style-type: none"> ○ They will be impacted as soon as January 2026 • Direct service providers are needed. 20 opening currently. See our SBC job openings. https://www.governmentjobs.com/careers/sanbernardino?department[0]=Department%20of%20Behavioral%20Health&sort=PositionTitle%7CAscending • The Office of Equity and Inclusion is working on Competency plan, that will be submitted to the state in December and will be posted for all to view.
Subcommittees Announcements		<ul style="list-style-type: none"> • Veterans Awareness Subcommittee 1st Monday of the month 3 – 4:30 p.m. https://tinyurl.com/33ns82s4 Meeting ID: 291 132 597 570 Passcode: ju7K2BC2 Phone number +1-661-568-6806 Phone conference ID: 918 049 304#

		<ul style="list-style-type: none"> LGBTQ Awareness Subcommittee meets on 4th Tuesday of the month 12:30 – 2 p.m. https://bit.ly/4iFVNNP Meeting ID: 271 614 200 406 Passcode: rT6oj2uu Women's Awareness Subcommittee - In-Person Domestic Violence 101 October 22nd 1 – 3 p.m. - 1950 South Sunwest Lane, Suite 200 San Bernardino, CA 92415 Space is limited, Register here Latino Awareness Subcommittee meets on the 4th Thursday of the month 10 – 11:30 a.m. https://bit.ly/4iJV4uV Meeting ID: 290 759 516 952 Passcode: TJ2rG6aK September 25th, we will be having a presentation from Inland Counties Legal Services, An Immigration Roadmap: Navigating Today's Landscape Join us for the Day of Prayer on October 14th at the DBH Administration 303 E. Vanderbilt Way San Bernardino CA 92415 at 1pm. Consumer and Family Member Awareness Subcommittee Date: Monday, September 22, 2025, Time: 11:00am – 12:00pm Place: Hybrid – TEAM House, 201 W. Mill St., San Bernardino, CA 92408 or virtually on Teams https://tinyurl.com/u4tb9msv Asian Pacific Islander Awareness Subcommittee meeting will be on Friday, October 10 from 10-11:30am. The topic will be on Filipino American Heritage Month presented by Joe Virata from the Filipino American National Historical Society.
Community Calendar Announcements	Dr. April Clay, CCAC Chair Melissa Bucarey, CCAC Vice-Chair. All.	<p>2025 CCAC Summit will be October 30th at Victor Valley College, register to attend, https://www.eventcreate.com/e/ccacsummit2025</p> <p>5th Annual Cultural Competency Advisory Committee Summit: <i>Bridges of Belonging: Healing through Generations</i>.</p> <ul style="list-style-type: none"> This year's summit will explore the power of cultural connection, intergenerational healing, and inclusive practices that build stronger, more resilient communities. This transformative event will highlight the importance of cultural identity, generational wisdom, and collective healing in fostering true belonging within our communities. Come be part of the conversation and connection. <p>Volunteer Interest Form</p> <ul style="list-style-type: none"> Our CCAC Summit will be October 30th if you are interested in participating, please sign up using the following link and/or continue to share this interest form with your team, community partners, or community members interested in participating as we are currently seeking more participation from the community with an emphasis on partners from the High Desert area. Sound Of Recovery September 25, 2025 Date: Thursday September 25, 2025, Time: 7:00 - 9:00 p.m. Location: 701 South Mt Vernon Ave San Bernardino, Valley College Auditorium Building Fall Wellness Extravaganza Event Saturday, October 25, from 2 - 6 p.m. more details and flyers to come. To be added to the CCAC distribution list and/or any interest in a Subcommittee(s), please email the Office of Equity and Inclusion at cultural_competency@dbh.sbcounty.gov / https://forms.gle/DirBGGKC2dNfCqFN7



Adjourn	Melissa Bucarey, CCAC Vice-Chair	<ul style="list-style-type: none">The meeting was adjourned at 2:30 p.m.
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The next meeting will be held on November 20, 2025, at 1:00 p.m. on Teams.
This document can be made available in additional languages at your request.

CCAC Attendance
9/18/2025

Meeting Name	Meeting Date	Name	Agency/Organization	Attendance Duration
1 CCAC	9/18/2025	Vazquez, Lizette DBH	DBH OEI	1h 33m 10s
2 CCAC	9/18/2025	Manzano, Leticia DBH	DBH OEI	1h 31m 17s
3 CCAC	9/18/2025	Perez, Emanuel DBH	DBH OEI	1h 20m 39s
4 CCAC	9/18/2025	Hernandez, Marlen DBH	DBH OEI	1h 30m 29s
5 CCAC	9/18/2025	Marisela Soto	Victor Community Support Services	1h 29m 43s
6 CCAC	9/18/2025	Mosley, La Keisha DBH	DBH OEI	1h 27m 41s
7 CCAC	9/18/2025	Scott Young, Rebecca DBH	DBH MHSA	1h 21m 10s
8 CCAC	9/18/2025	Grounds, Matty DBH	DBH SUDRS	1h 24m 22s
9 CCAC	9/18/2025	Crook, Cassandra DBH	DBH	1h 16m 7s
10 CCAC	9/18/2025	Cisneros, Gustavo DBH	DBH SUDRS	1h 23m 55s
11 CCAC	9/18/2025	Bullard, Enbony	Department of Aging and Adult Services	45m 11s
12 CCAC	9/18/2025	Christa Banton	Barstow Community College	50m 15s
13 CCAC	9/18/2025	Bucarey, Melissa	Providence St. Mary Medical Center	1h 22m 26s
14 CCAC	9/18/2025	Vazquez, Carlos DBH	DBH OEI	1h 22m 8s
15 CCAC	9/18/2025	Gutierrez, Maribel DBH	DBH	1h 21m 29s
16 CCAC	9/18/2025	Gabriela Layseca	Ontario Montclair Shool District	1h 20m 57s
17 CCAC	9/18/2025	Calderon-Tanahara, Michelle DBH	DBH OEI	1h 20m 50s
18 CCAC	9/18/2025	Ray, Alexis DBH	DBH	1h 20m 20s
19 CCAC	9/18/2025	Arzola, Graciela DBH	DBH Access	1h 14m 47s
20 CCAC	9/18/2025	Ross, Lauretta DBH	DBH OEI	1h 20m 30s
21 CCAC	9/18/2025	Armijo, Candace DBH	DBH OEI	1h 20m 20s
22 CCAC	9/18/2025	Christina Tran (Unverified)	Asian American Resource Center	1h 19m 53s
23 CCAC	9/18/2025	Carl Clay	Clay Counseling Soulutions	26m 53s
24 CCAC	9/18/2025	Montana, Matthew DBH	DBH MHSA	1h 20m 10s
25 CCAC	9/18/2025	Habtegiorgis, Eden DBH	DBH PRO	1h 20m 1s
26 CCAC	9/18/2025	SMAART Admin	Young Visionaries	44m 44s
27 CCAC	9/18/2025	Navarro, Sonia DBH	DBH MHSA	1h 14m 20s
28 CCAC	9/18/2025	Byrd, Miyoung DBH	DBH	1h 18m 56s
29 CCAC	9/18/2025	Shaw III, Arthur DBH	DBH MHSA	1h 18m 42s
30 CCAC	9/18/2025	Rachel Riphagen	Pacific Clinics	49m 39s
31 CCAC	9/18/2025	Bernarte, Rochelle DBH	DBH MHSA	1h 17m 48s
32 CCAC	9/18/2025	Caudillo, Donna DBH	DBH	1h 17m 43s
33 CCAC	9/18/2025	Sandra Becerra	Victor Community Support Services	1h 17m 42s
34 CCAC	9/18/2025	Nayelly M (Unverified)	Nayelly M	1h 18m 1s
35 CCAC	9/18/2025	Boykin, Jessica DBH	DBH	55m 48s
36 CCAC	9/18/2025	Natividad Vasquez-Silva	West End Family Counseling Services	1h 15m 4s
37 CCAC	9/18/2025	Jayla Griffin MHN (Unverified)	Diversity Uplifts	1h 14m 34s
38 CCAC	9/18/2025	Lisa Herrmann	Victor Community Support Services	1h 13m 41s
39 CCAC	9/18/2025	A Clay (Unverified)	Clay Counseling Soulutions	1h 40s
40 CCAC	9/18/2025	All of God's Children's STRTP Williamson		11m 29s
41 CCAC	9/18/2025	AGC Staff	AGC Staff	7s
42 CCAC	9/18/2025	Rodriguez, Alejandro DBH	DBH OSP	1h 6m 31s
43 CCAC	9/18/2025	Otis, Zakiya DBH	DBH MHSA	1h 5m 4s
44 CCAC	9/18/2025	Soliman, Ehab	Department of Aging and Adult Services	47m 11s
45 CCAC	9/18/2025	Ellen Marie Drummonds Curtis (Unverifi	Community Member	53m 32s
46 CCAC	9/18/2025	Tran, Maureen	Department of Public Health	42m 58s
47 CCAC	9/18/2025	Celedon, Cristina	Department of Aging and Adult Services	42m 28s
48 CCAC	9/18/2025	Andrea Chiogor (Unverified)	A Greater Hope	10m 46s



Agenda

Cultural Competency Advisory Committee

October 2025

To: Cultural Competence Advisory Committee

Meeting date, time, and place The committee went dark for the month of October. All members were encouraged to attend the CCAC Summit.

Discussion topics The table below identifies the topics to be discussed and discussion leaders.

Topic	Discussion Leader

Next meeting date, time, and place



For alternative communicative methods please email: cultural_competency@dbh.sbcounty.gov



Orden del Día: Comité Consultivo de Competencia Cultural octubre 2025

Para: Comité Consultivo de Competencia Cultural

Fecha, hora y lugar de la reunión La reunión de octubre será cancelada. Todos son invitados al cumbre de CCAC.

Temas de discusión La tabla siguiente identifica los temas para discutir y los líderes de discusión.

Tema	Líder de discusión

Fecha, hora, y lugar de la próxima reunión La reunión de octubre será cancelada.



Para métodos alternativos de comunicación, por favor mande un correo electrónico a: cultural_competency@dbh.sbcounty.gov



Agenda

Cultural Competency Advisory Committee

November 2025

To: Cultural Competency Advisory Committee

Meeting date, time, and place
Date: Thursday, November 20th, 2025
Time: 1:00-2:30 PM
Place: Virtual Microsoft Teams <https://bit.ly/422xx2K>
Meeting ID: 255 553 890 216 Passcode: YU9mo9wv

Discussion topics The table below identifies the topics to be discussed and discussion leaders.

Topic	Discussion Leader
Welcome	Dr. April Clay, Chair Melissa Bucarey, Vice-Chair
Introductions Roll Call Accept Agenda Review and Accept Minutes	Dr. April Clay, Chair Melissa Bucarey, Vice-Chair
CCAC Summit Recap	Melissa Bucarey, Vice-Chair
Community Policy Advisory Committee Recap	Dr. Rebecca Scott Young, Administrative Manager, Mental Health Services Act Administration
Ice Breaker: Native American Heritage Month	Vanessa Brierty, Native American Awareness Subcommittee Co-chair, District Director, Office of Assemblymember James C. Ramos AD-45
Subcommittee Spotlight: Spirituality Awareness Subcommittee	Ellen Drummonds, Co-Chair Spirituality Awareness Subcommittee Dr. April Clay, Co-Chair Spirituality Awareness Subcommittee
Presentation: Mental Health Services Act Annual Update & Behavioral Health Services Act Integrated Plan	La Mika Lydia, Program Manager I, Mental Health Services Act
Cultural Competency Officer Update	Emanuel Perez, Program Manager I, Office of Equity and Inclusion
Request for CCAC Chair Nomination	Dr. April Clay, Chair
Subcommittee Invitation	Melissa Bucarey, Vice-Chair
Community Calendar and Announcements	All

Next meeting date, time, and place
[CCAC Holiday RSVP](#)
Date: December 18th, 2025
Time: 1:00 p.m. - 2:30 p.m.
Place: 303 E. Vanderbilt Way



For alternative communicative methods, please email: cultural_competency@dbh.sbcounty.gov



Orden del Día: Comité Consultivo de Competencia Cultural noviembre 2025

Para: Comité Consultivo de Competencia Cultural

**Fecha, hora y
lugar de la
reunión**

Fecha: jueves, 20 de noviembre, 2025

Hora: 1:00-2:30 PM

Lugar: Virtual en Microsoft Teams Enlace: <https://bit.ly/422xx2K>

Número de reunión: 255 553 890 216

Contraseña: YU9mo9ww

**Temas de
discusión**

La tabla siguiente identifica los temas para discutir y los líderes de discusión.

Tema	Líder de discusión
Bienvenida	Dra. April Clay, Presidenta Melissa Bucarey, Vicepresidenta
Introducciones Pasar lista de los subcomités Aceptar agenda Revisar y aceptar actas	Dra. April Clay, Presidenta Melissa Bucarey, Vicepresidenta
Resumen de la Cumbre CCAC	Melissa Bucarey, Vicepresidenta
Resumen del Comité Asesor de Políticas Comunitarias	Dr. Rebecca Scott Young, Gerente Administrativo, Administración de la Ley de Servicios de Salud Mental
Rompehielos: Mes de Herencia de Nativos Americanos	Vanessa Brierty, Copresidenta del Subcomité de Concientización de Nativos Americanos Directora de Distrito, Oficina del Miembro de la Asamblea James C. Ramos AD-45
Enfoque del Subcomité: Subcomité de Concientización de Espiritualidad	Ellen Drummonds, Copresidenta del Subcomité de Conciencia Espiritual Dra. April Clay, Copresidenta
Presentación: Ley de Servicios de Salud Mental Actualización Anual y Plan Integrado de la Ley de Servicios de Salud Conductual	La Mika Lydia, Gerente de Programa I, Ley de Servicios de Salud Mental
Reporte de la Oficial de Competencia Cultural	Emanuel Perez, Gerente de Programa I, Oficina de Equidad e Inclusión
Solicitud de nominación para la presidencia del CCAC	Dra. April Clay, Presidenta
Invitación al subcomité	Melissa Bucarey, Vicepresidenta
Calendario y Anuncios de la Comunidad	Todos

**Fecha, hora, y
lugar de la
próxima
reunión**

[CCAC Holiday RSVP](#)

Fecha: 18 de diciembre del 2025

Hora: 1:00 - 2:30 p.m.

Lugar: 303 E. Vanderbilt Way

Para métodos alternativos de comunicación, por favor mande un correo electrónico a:
cultural_competency@dbh.sbcounty.gov

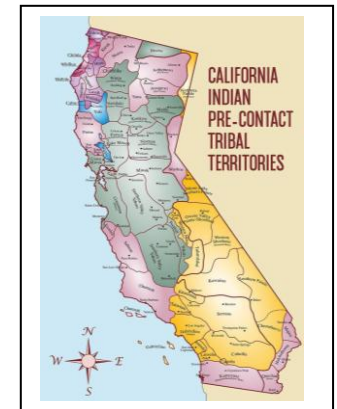


MINUTES OF OFFICIAL DEPARTMENTAL MEETING
Cultural Competence Advisory Committee (CCAC)

A meeting of the Cultural Competence Advisory Committee (CCAC) was held on November 20th, 2025, at 1:00 p.m. virtual.

ATTENDANCE: Dr. April Clay, Carl Clay, Melissa Bucarey, Sonia Navarro, Lizette Vazquez, Leticia Manzano, Emanuel Perez, Lauretta Ross, Marlen Hernandez, Michelle Calderon-Tanahara, La Keisha Mosley, Andrea Chiogor, Candace Armijo, Rochelle Bernarte, Brenda DeLa-Garcia, Brianna Jimenz, Vanessa Brierty, Bryceton Danico, Derrick Cannon, Donna Caudillo, Monica Chacon, Cheryl Williamson, Christina Tran, Cassandra Crook, Ellen Drummonds, Catrina Figueroa, Kelli Guillori, Claudia Haro, Candice Hughes, Ismael Urbina, La Mika Lydia, Marcelina Shackelford, Margaret J. O'Neil, Velerie Maybrier, Natividad Vasquez-Silva, Nayelly, Nieves, Sandra Becerra, Dr. Rebecca Scott Young, Arthur Shaw III, Surinder Bhinder, Sonia Vega, Veronica Hay, Martin Walls, Dawn Waters, Erica Wilson, Josie Gaytan, Minette O'Bryan, Carlos Vazquez.

AGENDA TOPICS	PRESENTATION OF AGENDA ITEMS	DISCUSSION OF AGENDA ITEMS:
Welcome Introductions Accept Agenda Review and Accept	Dr. April Clay, CCAC Chair Melissa Bucarey, CCAC Vice-Chair	<ul style="list-style-type: none"> • Dr. April Clay welcomed everyone to the meeting. • Participants were asked to type their name and emails in the chat to be added to CCAC distribution list. • Attendees were encouraged to take a quick poll and write their names and subcommittee in the chat. • November's agenda was reviewed with members: CCAC Summit recap was moved to December. • Melissa asked if there were any changes or edits to the August minutes. No changes were requested. August minutes were adopted.
Community Policy Advisory Committee Recap	Dr. Rebecca Scott Young Administrative Manager, Mental Health Services Act Administration	<ul style="list-style-type: none"> • Dr. Rebecca Scott Young gave an overview of the CPAC meeting in November: • Innovation Projects • Pivot Project, Peer and Housing Project, and Commission Tea Event. • Updates on the MHSA and BHSA <ul style="list-style-type: none"> ○ The plan is posted on the DBH Website: https://wp.sbcounty.gov/dbh/programs/mhsa/ • For questions, please contact MHSA Administration: Dr. Rebecca Scott Young, DBA, MBA MHSA Administrative Manager at (909) 252-4021 mhsa@dbh.sbcounty.gov
Ice Breaker: Native American Heritage Month	Vanessa Brierty, Native American Awareness Subcommittee Co- chair, District Director, Office of Assemblymember James C. Ramos AD-45	<p>The Importance of Representation: The Legacy of California's First Native American Legislator James C. Ramos</p> <ul style="list-style-type: none"> • California is home to the largest population of Tribes and Tribal individuals in the nation. • Despite many attempts, assimilation and cultural erasure throughout history, rich traditions of these Tribal nations continue to thrive. • Many communities actively work to preserve their languages, ceremonies, and customs, passing them down to future generations. Efforts are underway to reclaim and protect sacred lands, as well as to secure representation and rights within state and federal governments. • This ongoing journey is a testament to the enduring strength and pride of Indigenous people in California, who have contributed significantly to the cultural fabric of the state. • Through education, advocacy, and community initiatives, they are ensuring that their heritage remains a vibrant and influential part of California's identity. • Navigating through systems, structures, and institutions that are not conducive to the traditional ways of life of Tribal nations presents significant challenges.



Challenges

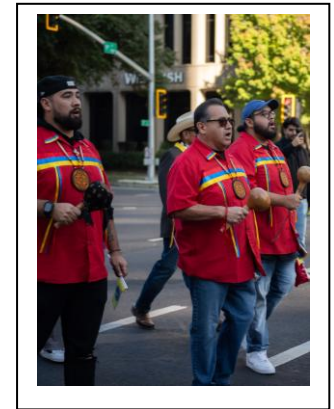
- Examples include boarding school, forced removal from traditional lands, forced assimilation, displacement.
- As a result, we see higher rates of mental health related issues, domestic violence, and over representation in the foster care system.

Overcoming

- Representation is indeed crucial for the advancement of Native Americans across various domains. Having relatable narratives and fostering inclusive environments can significantly enhance outcomes for everyone involved.
- The connection to culture through representation fosters a sense of self-identity, enhances self-confidence, and offers individuals a defined purpose or role within society.

Native American Representation

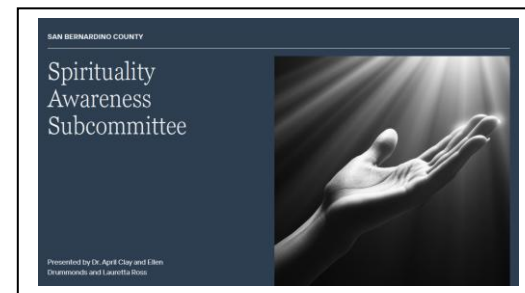
- James C. Ramos made history in 2018 by becoming the first California Native American elected to the state legislature, where he represents the 45th Assembly District. In addition to his legislative role, he has also served in various elected and appointed positions.
- Ramos prioritizes several key issues, including mental health, public safety, education, housing, business development, and matters pertinent to Native American communities. He has led significant and historic legislation focused on Native American concerns, addressing topics such as Missing and Murdered Indigenous People (MMIP), accurate historical representation, foster care, environmental conservation, place names, and ensuring authentic representation.



Historic Legislation - over 70 pieces of legislation signed into law

- AB3099 - California Department of Justice provides training and guidance to law enforcement agencies and tribal governments to help reduce uncertainty regarding criminal jurisdiction and improve public safety on tribal lands.
- AB 1314 - The Feather Alert is a system that provides immediate information to the public to help find missing Indigenous people.
- AB338 - Established a Native American monument at Capitol Park, with a tribute to the local tribes
- AB1812 - California public schools are required to teach the true history of the impact on California Native Americans during the Mission Period and the Gold Rush.
- AB2112 - State Department of Public Health to establish the Office of Suicide Prevention within the department.
- AB1183 - Establishes and administers the California Desert Conservation Program and Fund to acquire land and water rights, restore desert ecosystems, protect cultural resources, ensure public access, and address climate change and natural disaster impacts.
- AB31 -This bill authorizes the DOJ to grant tribal police from three California tribes state peace officer status, if they meet state requirements. This bill would allow law enforcement to clarify jurisdictional issues that contribute to the MMIP crisis
- AB440 -This bill mandates CalTrans to create policies to evaluate, report, and develop suicide prevention measures for bridges and highway systems in the state.

		<ul style="list-style-type: none"> • AB1369 - This bill clarifies the students right to wear traditional tribal regalia to high school graduations. This bill would eliminate a pre-approval process from the local educational agency. • AB53 - This bill provides up to a \$20,000 state tax exemption for retired members of the Armed Forces and recipients of the Department of Defense's Survivors Benefits Program. <p>How to support:</p> <ul style="list-style-type: none"> • Learn what Tribes are in your area or historically tied to your area. • Find events and/or meetings that include the Native American perspective. • Read, watch, listen to Native American books, tv shows, documentaries, radio shows, and even podcasts. • Attend Native American Awareness Subcommittee 3rd Tuesday of the month 2-3:30PM • For more information, please contact Vanessa Brierty (Pueblo of Laguna) <ul style="list-style-type: none"> ○ District Director - vanessa.brierty@asm.ca.gov
Subcommittee Spotlight: Spirituality Awareness Subcommittee	Ellen Drummonds, Co-Chair Spirituality Awareness Subcommittee Dr. April Clay, Co-Chair Spirituality Awareness Subcommittee	<p>Importance of Spirituality</p> <ul style="list-style-type: none"> • The Spirituality Awareness Subcommittee plays a crucial role in promoting holistic well-being. By integrating spiritual perspectives into mental health care, we support individuals and communities in achieving greater resilience, connection, and understanding, essential for behavioral wellness and recovery. <p>Objectives and Goals</p> <ul style="list-style-type: none"> • Increase community awareness of spirituality's impact on mental health and behavioral wellness. • Advocate for inclusive practices that integrate spiritual beliefs into behavioral health services and support systems. • Foster collaboration between various community organizations to enhance support for individuals' spiritual needs. • Cultural Competence Providers should actively learn and understand the diverse cultural backgrounds of community members. • Holistic approaches integrating spiritual practices with traditional behavioral health treatments can enhance overall wellness for individuals. • Community engagement regularly involves community members in decision-making processes, foster trust and collaboration with service providers. • Limited assessment tools to distinguish culture-bound practices. Overrepresentation of marginalized groups in misdiagnosis. • Past experiences of being dismissed or invalidated limited access to spiritually congruent or affirming providers • Celebrating Progress, the Spirituality Awareness Subcommittee has made significant strides in enhancing community well-being. Our achievements include successful workshops, increased awareness initiatives, and fostering connections among diverse groups, ultimately promoting understanding and respect for spiritual well-being in behavioral health practices.



		<p>Spirituality Awareness Subcommittee meets 2nd Tuesday of the month 1 – 2:30 p.m. https://tinyurl.com/43j3zcwu Meeting ID: 271 308 778 728 Passcode: 4zU24i4s</p>
<p>Presentation: Mental Health Services Act Annual Update & Behavioral Health Services Act Integrated Plan</p>	<p>La Mika Lydia, Program Manager I, Mental Health Services Act</p>	<p>Mental Health Services Act Annual Update & Behavioral Health Services Act Integrated Plan</p> <ul style="list-style-type: none"> • Provide an overview of the Mental Health Services Act • Provide an overview of the Mental Health Services Act Annual Plan Update • Learn about changes and updates to current programming • Share the Community Program Planning (CPP) schedule • Provide the Community Program Planning (CPP) survey • Behavioral Health Transformation (BHT) (Proposition 1) Update • The Mental Health Services Act, Prop 63, was passed by California voters in November 2004 and went into effect in January 2005. <ul style="list-style-type: none"> ○ The Act provides increased funding for mental health programs across the state. ○ The Act is funded by a 1% tax surcharge on personal income of over \$1 million per year. • Fluctuations in tax payments impact fiscal projections and available funding. • It is required by Mental Health Services Act regulations (Welfare Institution Code § 5847). • Highlights trends, program goals, and outcomes of the Department of Behavioral Health programs and provides a roadmap to a unified system of care. • Current plan covers the time period of fiscal years (FYs) 2023/24 through 2025/26. • Approved on June 13, 2023, by the County Board of Supervisors. <p>An Annual Plan Update provides:</p> <ul style="list-style-type: none"> • Service data for the prior fiscal year. • The data reported is for fiscal year 2024/25. • Updates to the Mental Health Services Act Three-Year Integrated Plan for FY 2023/2024 through 2025/2026. <p>The purpose of the Annual Plan Update is to:</p> <ul style="list-style-type: none"> • Evaluate short-term and long-term impacts of Mental Health Services Act funded programs. • Use the document as evidence to demonstrate that we are meeting the regulatory requirements. <p>This will be the final fiscal year of the MHSA FY 2023/2024 through 2025/2026 Plan. We will transition into the Behavioral Health Services Act Integrated Plan (IP) effective 07/01/2026.</p> <p>CPP Stakeholder Meetings:</p> <ul style="list-style-type: none"> • For FY 2025/26, we will be conducting CPP meetings for our MHSA Annual Update during the following meetings between October 2025 through December 2025. <ul style="list-style-type: none"> ○ Cultural Competency Advisory Committee (CCAC) ○ Community Policy Advisory Committee (CPAC) ○ District Advisory Committee Meetings (DACs) ○ Transitional Age Youth (TAY) Awareness Subcommittee ○ Veterans Awareness Subcommittee ○ Senior Affairs Commission



Enhanced Board and Care Increase

- Helping Hearts California, LLC, an established San Bernardino County contractor providing Adult Residential Facility (ARF) services, is transitioning one of their active Social Rehabilitation sites with 10 beds into an Adult Residential Facility (ARF) and adding two additional 10-bed sites, for a total of 30 ARF beds for Enhanced Board and Care.
- With this addition, DBH will be able to provide for a total of 235 ARF beds with enhanced support and will look to serve a total of 325 consumers annually across all Enhanced Board and Care contracted partners funded within the Adult Transitional Care Programs (A-13) component of MHSA.
- Enhanced Board and Care Increase
- Helping Hearts California, LLC, an established San Bernardino County contractor providing Adult Residential Facility (ARF) services, is transitioning one of their active Social Rehabilitation sites with 10 beds into an Adult Residential Facility (ARF) and adding two additional 10-bed sites, for a total of 30 ARF beds for Enhanced Board and Care.
- With this addition, DBH will be able to provide for a total of 235 ARF beds with enhanced support and will look to serve a total of 325 consumers annually across all Enhanced Board and Care contracted partners funded within the Adult Transitional Care Programs (A-13) component of MHSA.

Continuation of Joxel Support for my Avatar System Improvements

- The Department of Behavioral Health (DBH) is approving the four-year contract with The Joxel Group, LLC (Joxel), to ensure continued specialized support for DBH's electronic health record (EHR) system, my Avatar. The total amount of MHSA funding is \$1,200,000 and is broken down across the four-year contract period as such: FY 2025/26 - \$240,000; FY 2026/27 - \$320,000; FY 2027/28 - \$320,000; FY 2028/29 - \$320,000.

Eating Disorder Collaborative – Project Sunset

- The Eating Disorder Collaborative (EDC) project is designed to support treatment for eating disorders and care coordination. The project is scheduled to sunset December 31, 2025. The Department of Behavioral Health (DBH) is reviewing project data and outcomes to explore options to continue the project after sunset.

Cracked Eggs – Project Sunset

- The Cracked Eggs project will sunset June 30, 2026, and will not continue as a standalone program. The project is currently conducting its final cohorts, which highlights art as a therapeutic tool. DBH will explore integrating select art-based strategies into its system of care where appropriate. The final project report is expected in FY 2026/27.
- The following projects are in development and have anticipated approval dates in fiscal year 2025/26.

Program Improvements for Valued Outpatient Treatment (PIVOT) – New Potential Project

- The Program Improvements for Valued Outpatient Treatment project is created to support the Department of Behavioral Health in transitioning from MHSA requirements to the new Behavioral Health Services Act (BHSA) requirements. The project consists of two components:
- Full Services Partnership Reboot – This component seeks to ensure that San Bernardino County can offer comprehensive wraparound services to those most in need.
- Developing Capacity for Specialty Mental Health Services with Diverse Communities – This component focuses on ensuring community-based organizations are prepared to provide culturally-appropriate Medi-Cal billable services and care to the community.
- Current MHSA Programs and services will continue as approved through June 30, 2026.

		<ul style="list-style-type: none"> • Expanding stakeholder engagement by identifying and connecting with new partners to ensure inclusive participation in the CPP process and program planning. • Continuing to meet with county partners and discuss program impacts. • Developing mitigation plans to ensure a smooth transition. • Maintaining a proactive role in the BHSA transition, engaging in Behavioral Health Transformation (BHT) listening sessions led by the state, and staying up to date on evolving policies and regulations to ensure informed decision-making and community alignment. • Additional information on stakeholder engagement can be found on the Department of Health Care Services (DHCS) website using the link below: • Stakeholder-Engagement https://www.dhcs.ca.gov/BHT/Pages/Stakeholder-Engagement.aspx • To report any concerns related to MHSA Community Program Planning, please refer to the MHSA Issue Resolution Process located at: <ul style="list-style-type: none"> ○ https://wp.sbcounty.gov/dbh/wp-content/uploads/sites/121/2021/08/COM0947.pdf?x62087 • For any question please contact: Dr. Rebecca Scott Young, Mental Health Services Act Administrative Manager (909) 252-4021
Community Announcements		<p>Due to time, community announcements were shared in the chat:</p> <p>Native American Heritage Month / American Indian and Alaska Native Heritage Month</p> <ul style="list-style-type: none"> • United Native Americans http://www.unitednativeamerica.com/veterans.html • California Indian Education http://www.californiaindianeducation.org/native_american_veterans • Native American Veterans' Storytelling Project https://www.youtube.com/watch?v=udUm_u2g_zs • The Library of Congress http://www.loc.gov/vets/stories/ex-war-nativeamericans.html • National American Indian Veterans, Inc. (NAIV) https://naivets.org • Why We Serve - National Museum of the American Indian https://americanindian.si.edu/why-we-serve • National Congress of American Indians (NCAI) http://www.ncai.org/initiatives/native-american-heritage-month • US Army National American Indian and Alaska Native Heritage Month https://www.army.mil/article/47701/national_american_indian_and_alaska_native_heritage_month • Northwest Indian Veteran Association (NIVA) https://www.facebook.com/groups/NIVAVets • VA Native Americans http://www.benefits.va.gov/persona/veteran-tribal.asp • CCAC will be hosting elections for Chair position in December. Please see the attached form, for any questions contact the Office of Equity and Inclusion cultural_competency@dbh.sbcounty.gov <p>Elections will take place in person during the CCAC meeting on Thursday, December 18, 12:30pm at DBH Administration 303 E. Vanderbilt Way San Bernardino CA.</p>
Adjourn	Melissa Bucarey, CCAC Vice-Chair	<ul style="list-style-type: none"> • The meeting was adjourned at 2:30 p.m.

The next meeting will be held on December 18th, 2025, at 12:30 p.m. in person.

This document can be made available in additional languages at your request.

CCAC Attendance

11/12/2025

Meeting Name	Meeting Date	Name	Agency/Organization	In-Meeting Duration
1 CCAC	11/20/2025	Manzano, Leticia DBH	DBH OEI	1h 41m 2s
2 CCAC	11/20/2025	Vazquez, Lizette DBH	DBH OEI	1h 38m 55s
3 CCAC	11/20/2025	Perez, Emanuel DBH	DBH OEI	1h 28m 14s
4 CCAC	11/20/2025	Crook, Cassandra DBH	DBH	1h 4m 46s
5 CCAC	11/20/2025	Mosley, La Keisha DBH	DBH OEI	1h 36m
6 CCAC	11/20/2025	Hernandez, Marlen DBH	DBH OEI	1h 35m 40s
7 CCAC	11/20/2025	Walls, Martin DBH	DBH	48m 6s
8 CCAC	11/20/2025	SMAART Admin	Young Visionaries	1h 13s
9 CCAC	11/20/2025	Brierty, Vanessa	Assembly Members Office	1h 3m 54s
10 CCAC	11/20/2025	Ellen Drummonds	Community Members	1h 32m 16s
11 CCAC	11/20/2025	Ross, Laurretta DBH	DBH OEI	1h 30m 6s
12 CCAC	11/20/2025	Marcelina Shackelford (Unverified)	Riverside San Bernardino County Indian Health	3m 24s
13 CCAC	11/20/2025	nieves (Unverified)		1h 28m 19s
14 CCAC	11/20/2025	Maybrier, Valerie DBH	DBH	58m 3s
15 CCAC	11/20/2025	Scott Young, Rebecca DBH	DBH MHSA	1h 28m 14s
16 CCAC	11/20/2025	Bucarey, Melissa	Providence St. Mary Medical Center	1h 29m 36s
17 CCAC	11/20/2025	Dr. April Clay		1h 24s
18 CCAC	11/20/2025	Natividad Vasquez-Silva	West Enf Family Counseling Services	1h 28m 50s
19 CCAC	11/20/2025	Vazquez, Carlos DBH	DBH OEI	1h 28m 32s
20 CCAC	11/20/2025	Wilson, Erica DBH	DBH PRO	1h 28m 54s
21 CCAC	11/20/2025	Ismael Urbina	Ontario Montclair School District	1h 28m 20s
22 CCAC	11/20/2025	Caudillo, Donna DBH	DBH	1h 28m 7s
23 CCAC	11/20/2025	Calderon-Tanahara, Michelle DBH	DBH OEI	1h 27m 51s
24 CCAC	11/20/2025	Christina Tran (Unverified)	Asian American Resources Center	1h 27m 40s
25 CCAC	11/20/2025	O'Bryan, Minette DBH	DBH	1h 27m 19s
26 CCAC	11/20/2025	Brianna Jimenez-MHN (Unverified)	Diversity Uplifts ?	53m 17s
27 CCAC	11/20/2025	Cannon, Derrick DBH	DBH Clubhouses	1h 27m 20s
28 CCAC	11/20/2025	Andrea Chiogor, A Greater Hope (Unverified)	A Greater Hope	1h 26m 59s
29 CCAC	11/20/2025	Veronica Hay	Desert Mountain Children's Center	1h 25m 37s
30 CCAC	11/20/2025	Armijo, Candace DBH	DBH OEI	1h 17s
31 CCAC	11/20/2025	Vega, Sonia	Department of Public Health	1h 25m 48s
32 CCAC	11/20/2025	Lydia, La Mika DBH	DBH MHSA	1h 24m 24s
33 CCAC	11/20/2025	Margaret J O'Neill	UC Agriculture and Natural Resources	33m 26s
34 CCAC	11/20/2025	Bernarte, Rochelle DBH	DBH MHSA	1h 24m 17s
35 CCAC	11/20/2025	Surinder Bhinder	Inland Empire Healht Plan	1h 24m 10s
36 CCAC	11/20/2025	All of God's Children's STRTP Williamsor	All of God's Children STRTP	7m 15s
37 CCAC	11/20/2025	Guillory, Kelli@DOR	CA Department of Rehabilitation	1h 22m 4s
38 CCAC	11/20/2025	Chacon, Monica DBH	DBH MHSA	1h 21m 30s
39 CCAC	11/20/2025	Brenda DeLa-Garcia	Victor Community Support Services	1h 20m 28s
40 CCAC	11/20/2025	Waters, Dawn DBH	DBH	1h 19m 44s
41 CCAC	11/20/2025	Alicea, Marilyn	Department Public Health	1m 21s
42 CCAC	11/20/2025	Haro, Claudia DBH	DBH	1h 19m 42s
43 CCAC	11/20/2025	Cheryl Williamson, Director (Unverified)	All of God's Children STRTP	35m 39s
44 CCAC	11/20/2025	Hughes, Candice DBH	DBH MHSA	1h 3m 7s
45 CCAC	11/20/2025	Shaw III, Arthur DBH	DBH MHSA	1h 15m 30s
46 CCAC	11/20/2025	Sandra Becerra	Victor Community Support Services	1h 14m 37s
47 CCAC	11/20/2025	Nayelly (Unverified)		29m 39s
48 CCAC	11/20/2025	Figueroa, Catrina DBH	DBH MHSA	1h 12m 59s
49 CCAC	11/20/2025	Bryceton Danico	Telecare Corporation	1h 11m 47s
50 CCAC	11/20/2025	April Clay (Unverified)	Clay Counseling	1h 3m 33s
51 CCAC	11/20/2025	Cabral, Alyssa DBH	DBH	19m 48s
52 CCAC	11/20/2025	Josefina Gaytan	Reach Out	54m 15s
53 CCAC	11/20/2025	Maggie ONeill (Unverified)		31m 3s
54 CCAC	11/20/2025	Kia Hines MHN (Unverified)	Diversity Uplifts ?	47m 21s
55 CCAC	11/20/2025	Thomas, Wynter DBH	DBH	2m 16s



Agenda

Cultural Competency Advisory Committee

December 2025

To: Cultural Competence Advisory Committee

Meeting date, time, and place
Date: Thursday, December 18, 2025
Time: 12:30-2:30 PM
Place: In-Person
303 E. Vanderbilt Way, 1st Floor Room 109
San Bernardino, CA

Discussion topics The table below identifies the topics to be discussed and discussion leaders.

Topic	Discussion Leader
Welcome and Potluck	Dr. April Clay, Chair Melissa Bucarey, Vice Chair
CCAC Summit Recap	Melissa Bucarey, Vice Chair
CCAC Chair Nominations	Kelli Guillory, Chair of the Disabilities Awareness Subcommittee Rachel Miller, Chair of the Consumer and Family Members Awareness Subcommittee
Ice Breaker	All
Subcommittee Recognition and Awards Ceremony	Dr. April Clay, Chair Melissa Bucarey, Vice Chair
CCAC Chair Election	Kelli Guillory, Chair of the Disabilities Awareness Subcommittee Rachel Miller, Chair of the Consumer and Family Members Awareness Subcommittee
Community Calendar and Announcements	All

Next meeting date, time, and place
Date: Thursday, January 15, 2025
Time: 1:00- 2:30 PM
Place: Microsoft Teams



For alternative communicative methods please email: cultural_competency@dbh.sbcounty.gov



Orden del Día: Comité Consultivo de Competencia Cultural Diciembre 2025

Para: Comité Consultivo de Competencia Cultural

Fecha, hora y lugar de la reunión
Fecha: Jueves, Diciembre 18, 2025
Hora: 12:30-2:30 PM
Lugar: En persona
303 E. Vanderbilt Way, 1^{er} Piso Cuarto 109
San Bernardino, CA

Temas de discusión La tabla siguiente identifica los temas para discutir y los líderes de discusión.

Tema	Líder de discusión
Bienvenida y convivio	Dra. April Clay Melissa Bucarey
Resumen de la Cumbre CCAC	Melissa Bucarey
Candidaturas para presidente del CCAC	Kelli Guillory, presidenta del subcomité de concientización de Discapacidades Rachel Miller, presidenta del subcomité de concientización de Consumidores y Miembros de Familias
Rompe Hielo	Todos
Ceremonia de reconocimiento y entrega de premios	Dra. April Clay
Elección para presidente del CCAC	Kelli Guillory, presidenta del subcomité de concientización de Discapacidades Rachel Miller, presidenta del subcomité de concientización de Consumidores y Miembros de Familias
Calendario y Anuncios de la Comunidad	Todos

Fecha, hora, y lugar de la próxima reunión
Fecha: Jueves, 15 de Enero del 2025
Hora: 1:00 - 2:30PM
Lugar: Microsoft Teams



Para métodos alternativos de comunicación, por favor mande un correo electrónico a: cultural_competency@dbh.sbcounty.gov

DBH OEI's meeting

16 - 23 Jan 2025

Poll results

Table of contents

- CCAC Opening Poll

CCAC Opening Poll (1/4)

0 1 5

Which of the following best describes you:
(1/2)

I am a San Bernardino County community member



I am another county community member (i.e. LA County, Riverside County)



I am a mental health consumer, currently or previously



I am an alcohol and drug consumer, currently or previously



I am a DBH employee



CCAC Opening Poll (1/4)

0 1 5

Which of the following best describes you:
(2/2)

I am a Contract Provider



None of the above



CCAC Opening Poll (2/4)

0 1 4

**Have you or a family member ever
received/accessed mental health services?**

Yes



No



CCAC Opening Poll (3/4)

0 1 5

**Have you or a family member ever
received/accessed substance use treatment
services?**

Yes



No



CCAC Opening Poll (4/4)

0 1 5

Do you work in any of the following areas/fields?

(1/2)

Law Enforcement

 0 %

Education

 13 %

Healthcare - Physical Health

 0 %

Social or Human Service Program/Agency

 0 %

Behavioral Health

 73 %

CCAC Opening Poll (4/4)

0 1 5

Do you work in any of the following areas/fields?

(2/2)

Alcohol and Drug Service Program

 7 %

Veterans Organization

 0 %

Faith Based Organization

 0 %

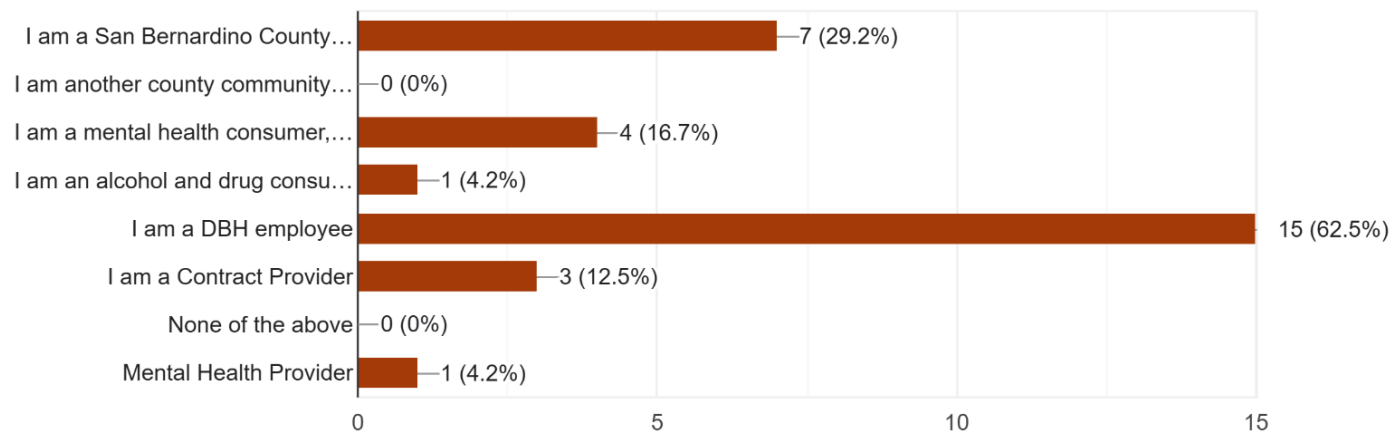
Other

 7 %

CCAC Opening Poll February 2025

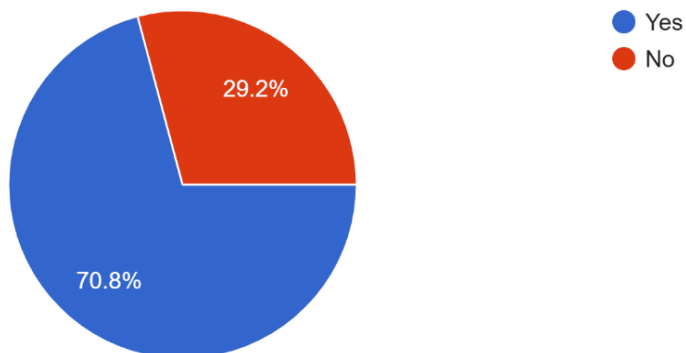
Which of the following best describes you:

24 responses



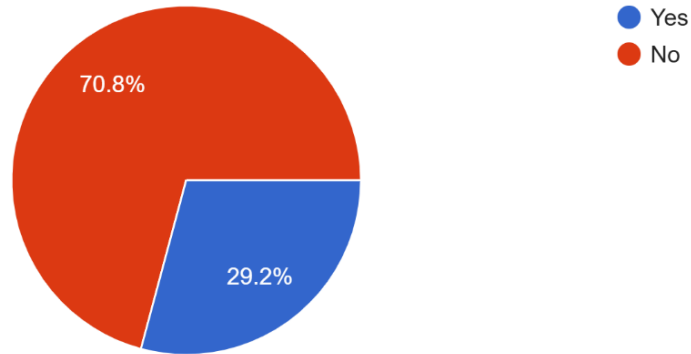
Have you or a family member ever received/accessed mental health services?

24 responses



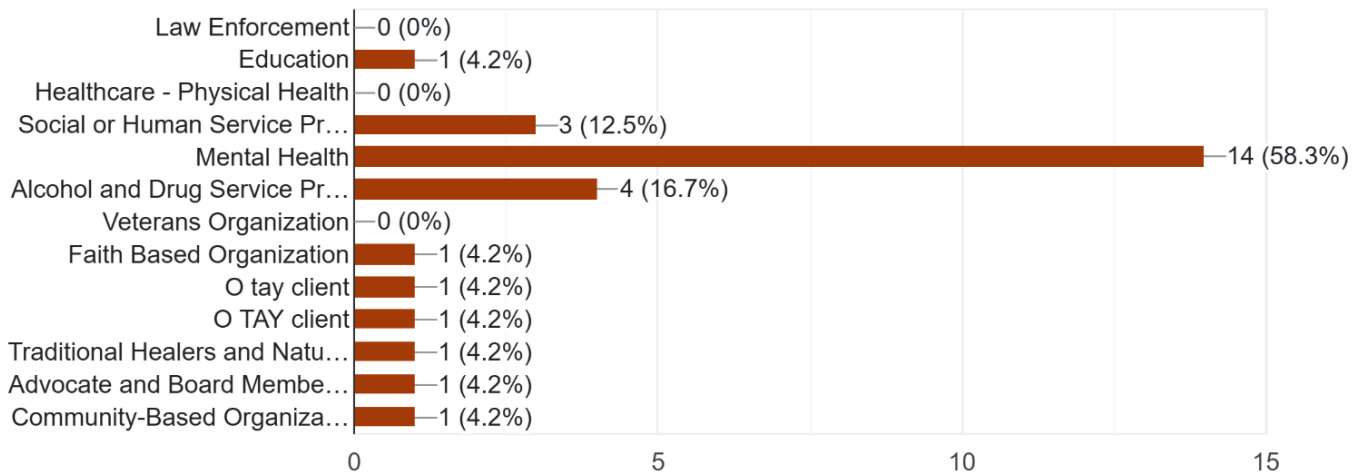
Have you or a family member ever received/accessed substance use treatment services

24 responses



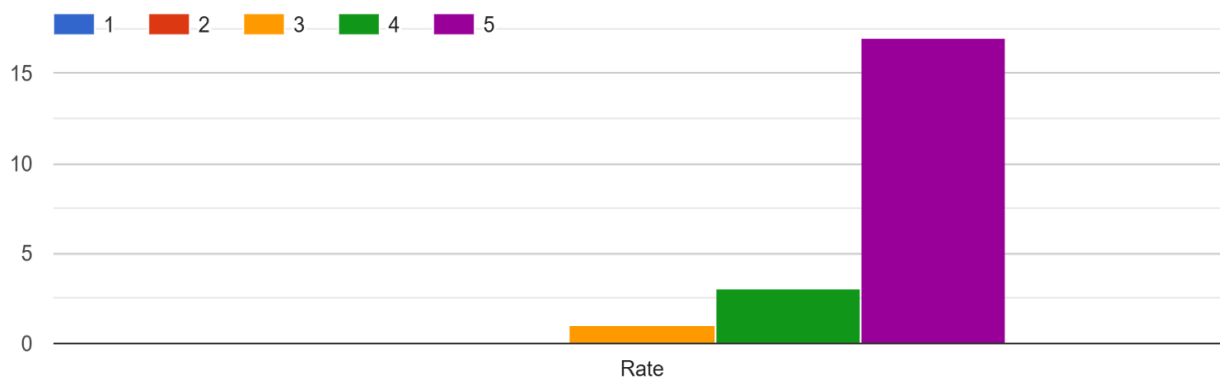
Do you work in any of the following areas/fields?

24 responses



CCAC Closing Poll February 2025

Rate the meeting 1-5 (1 being poor and 5 being great)



What are areas you would like to see continue or what would you like to see in future meetings? What are aspects of that you would like to see changed?

I really like the option for hybrid as well as the engaging speakers and topics. Amazing work everyone!

County program information

I would appreciate a presentation about the county's DMC-ODS program and how they are utilizing Traditional Healers and Natural Helpers.

Program & resource updates

I was most excited about the potential TAY subcommittee because I believe it is essential to work with youth for greater care and progressive changes for all of our future generations.

Continue the presentations of services and programs in our community

It was a great meeting and I appreciate being able to attend virtually.

Continue info on programs that can help consumers.

Discuss how dbh implementing cultural incousion in community and services

Community events and subcommittee information.

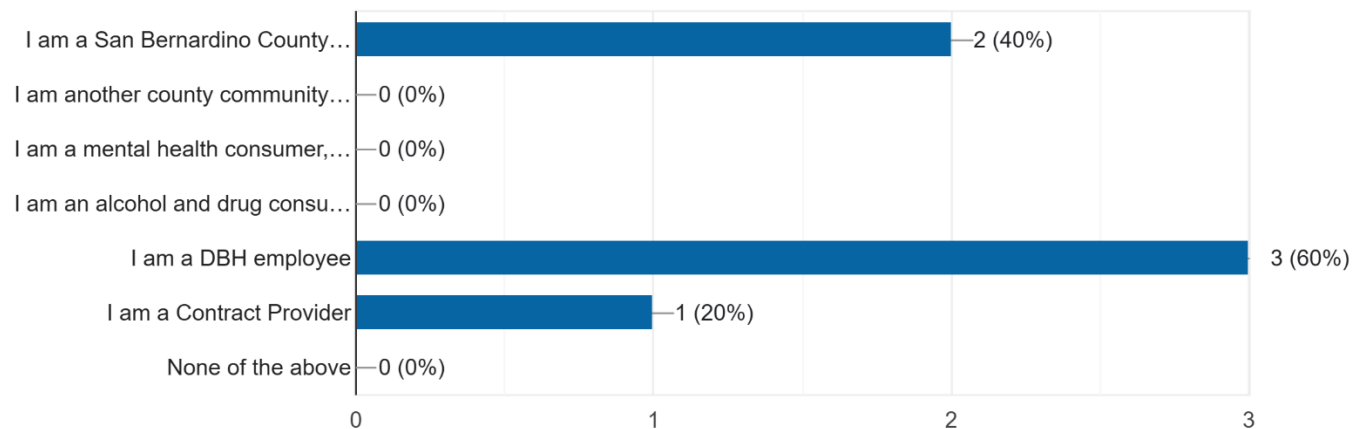
Presentations about resources, new laws, etc.

Continue presentations about services and programs.

CCAC Opening Poll March 2025

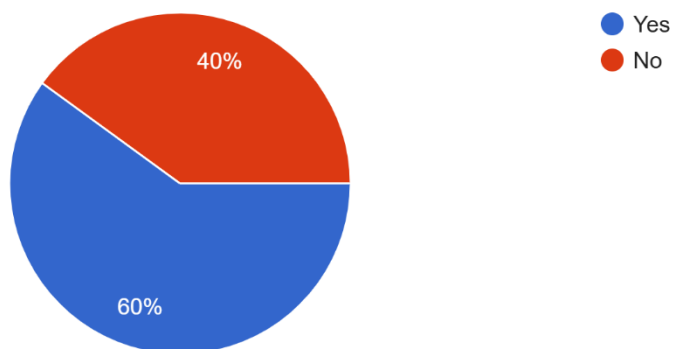
Which of the following best describes you:

5 responses



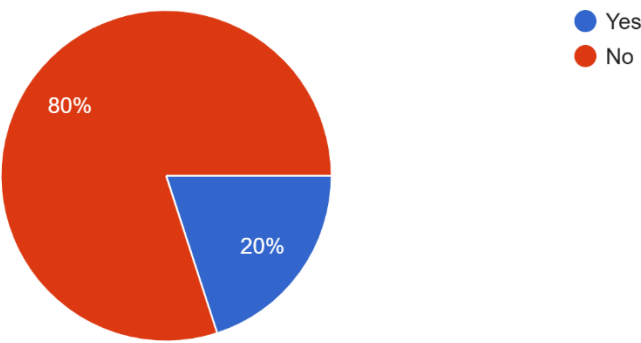
Have you or a family member ever received/accessed mental health services?

5 responses



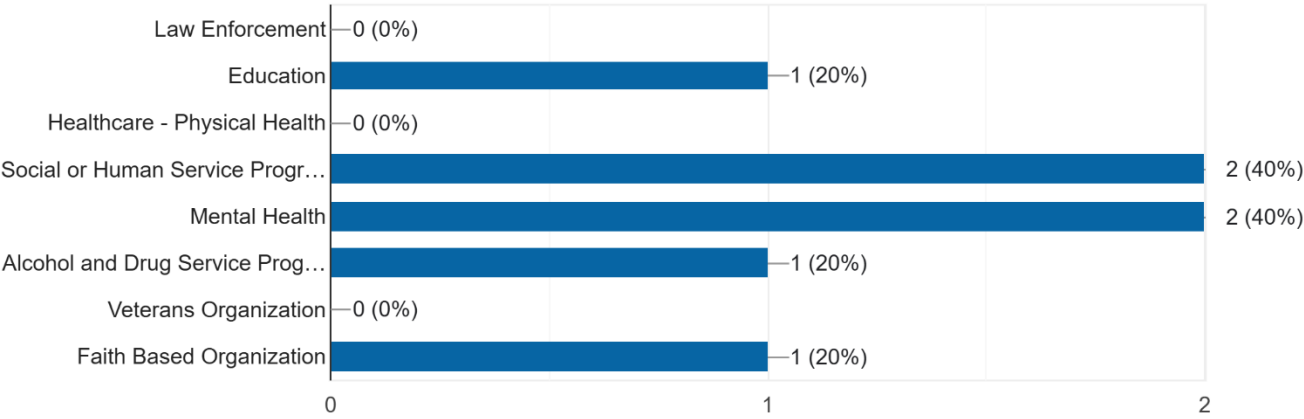
Have you or a family member ever received/accessed substance use treatment services

5 responses



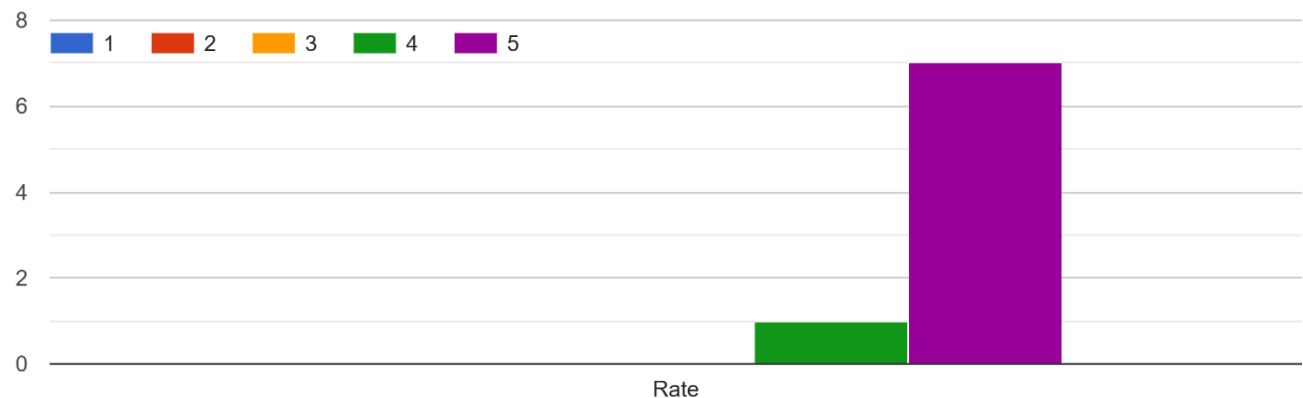
Do you work in any of the following areas/fields?

5 responses



CCAC Closing Poll March 2025

Rate the meeting 1-5 (1 being poor and 5 being great)



What are areas you would like to see continue or what would you like to see in future meetings? What are aspects of that you would like to see changed?

3 responses

Great speakers with very helpful information and resources.

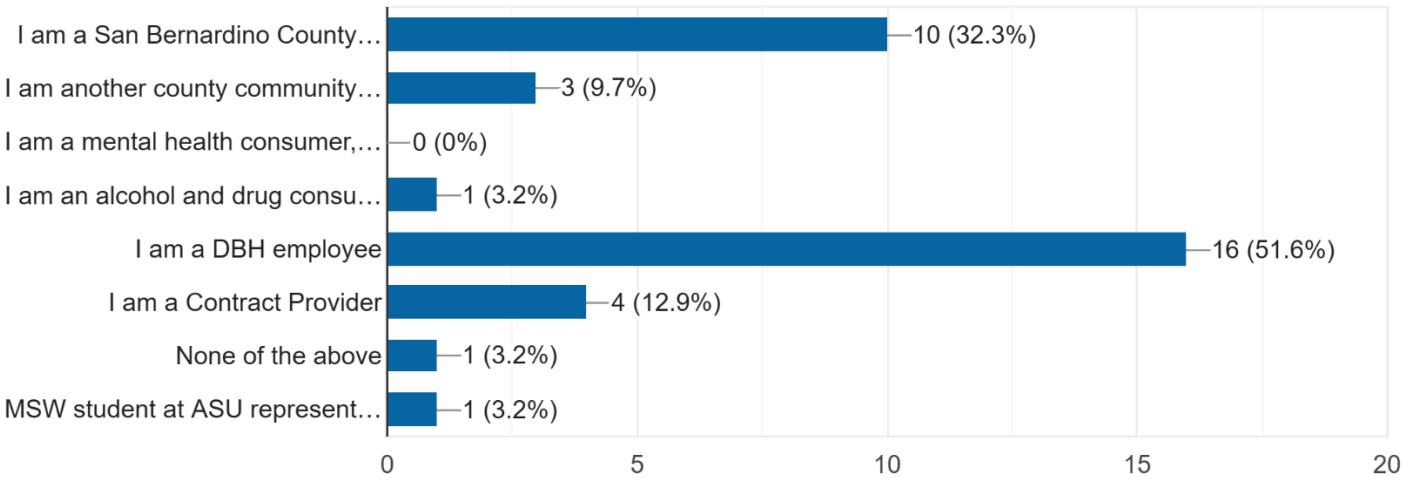
More interactive videos/activities about the subject matters. Make them fun.

Love everything about it! The panel was amazing and and informative. Would like more of those.
Thank you, for all that you do for our committee's.

CCAC Opening Poll April 2025

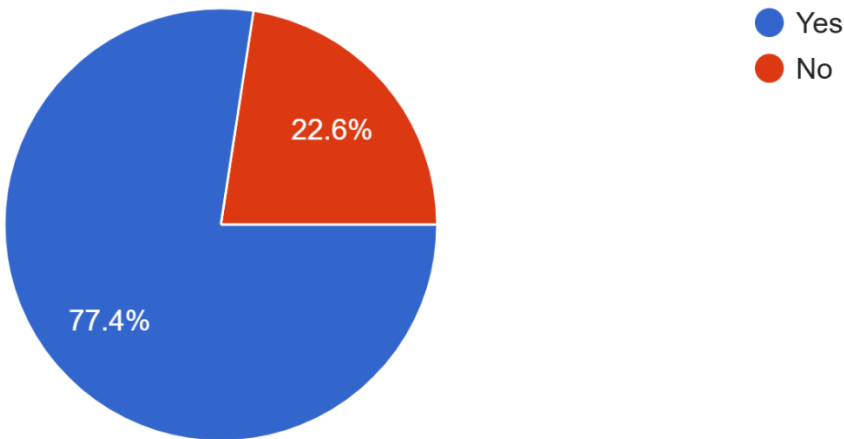
Which of the following best describes you:

31 responses



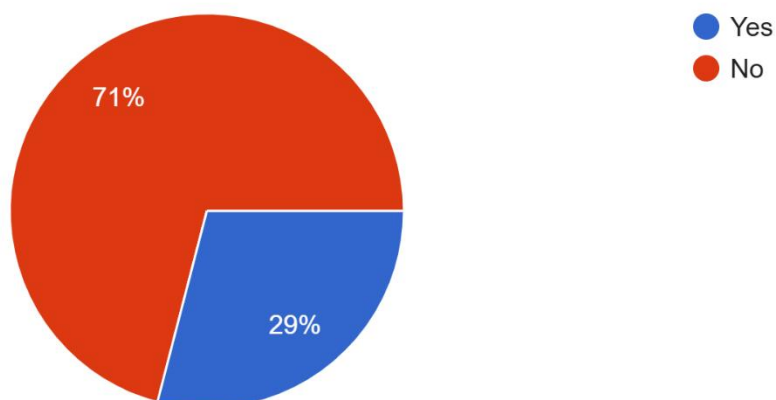
Have you or a family member ever received/accessed mental health services?

31 responses



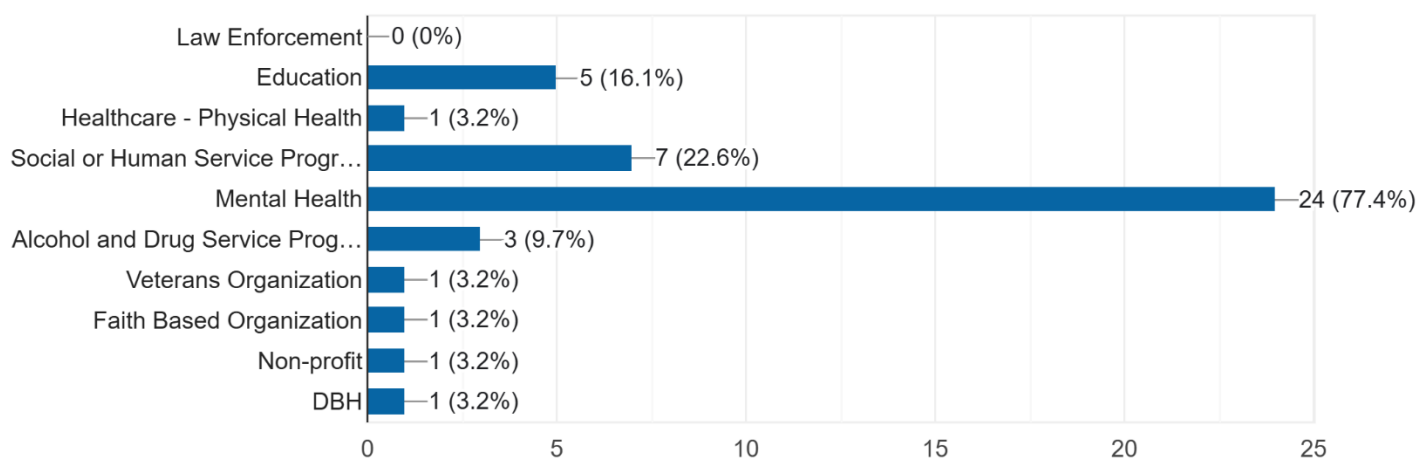
Have you or a family member ever received/accessed substance use treatment services

31 responses



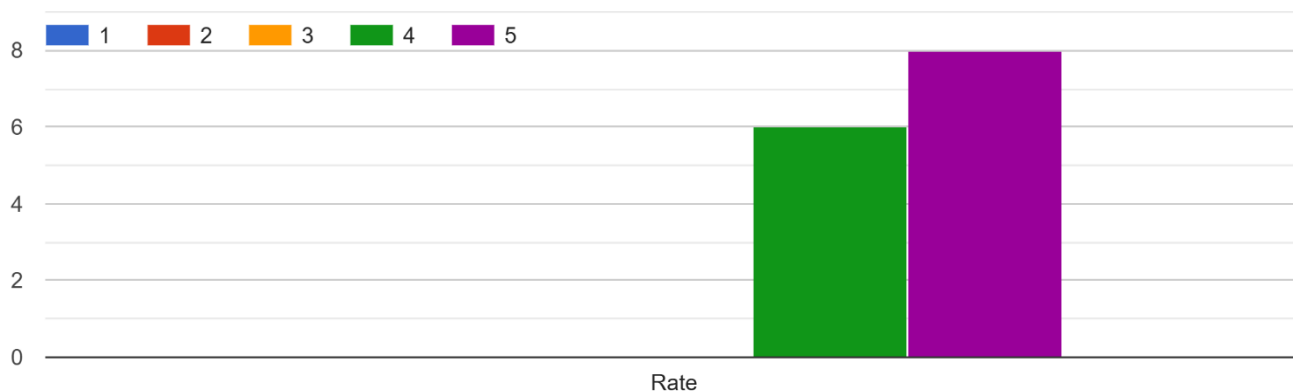
Do you work in any of the following areas/fields?

31 responses



CCAC Closing Poll April 2025

Rate the meeting 1-5 (1 being poor and 5 being great)



What are areas you would like to see continue or what would you like to see in future meetings? What are aspects of that you would like to see changed?

NA

I like the option of being in person for the meeting. The link to the meeting on DBH's website doesn't work.

New behavioral health programs and changes

More resources around the subject

Mental health. Dementia. No change!

Not able to get sound

Content is really helpful Continue to provide

This was a great meeting. The best hybrid experience yet.

Thank you for the information on elderly services.

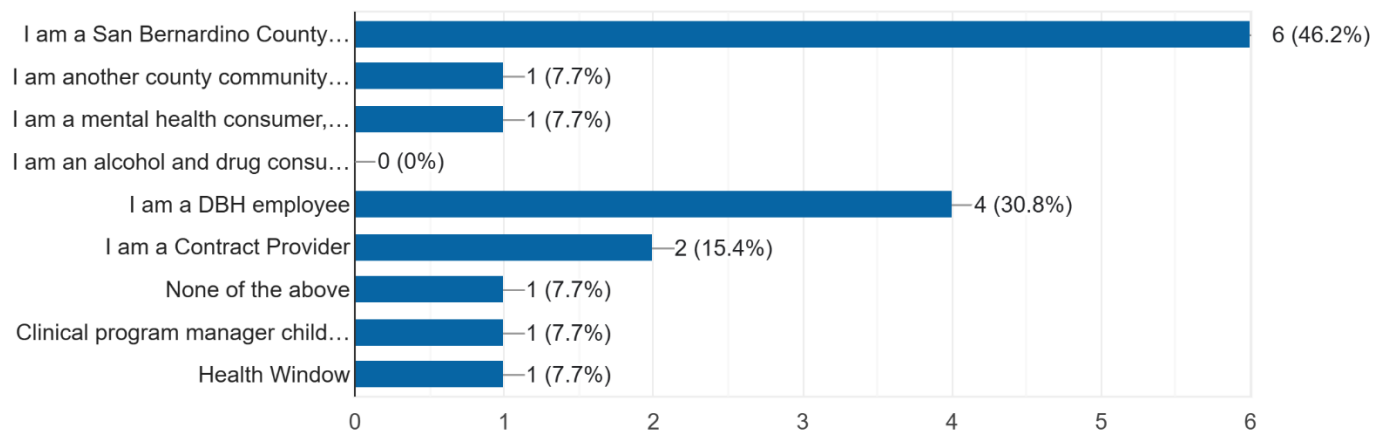
Today's interview style presentation was a welcome change in style. Loved it

I truly appreciated the connection activity for those of us online, even though we could not be there in person. It felt inclusive.

CCAC Opening Poll May 2025

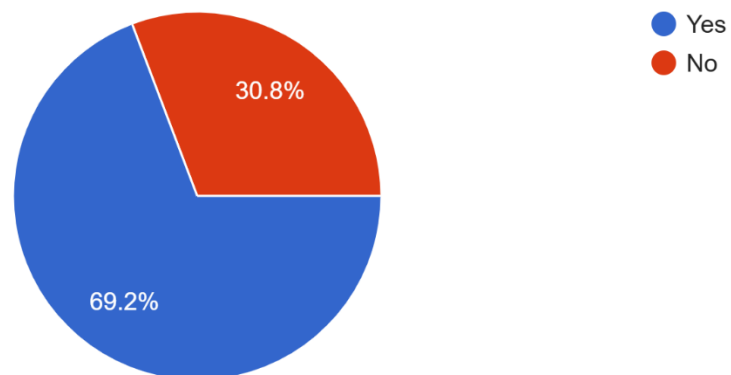
Which of the following best describes you:

13 responses



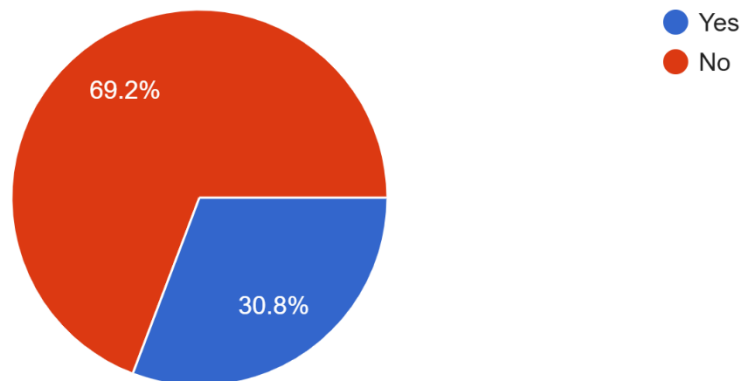
Have you or a family member ever received/accessed mental health services?

13 responses



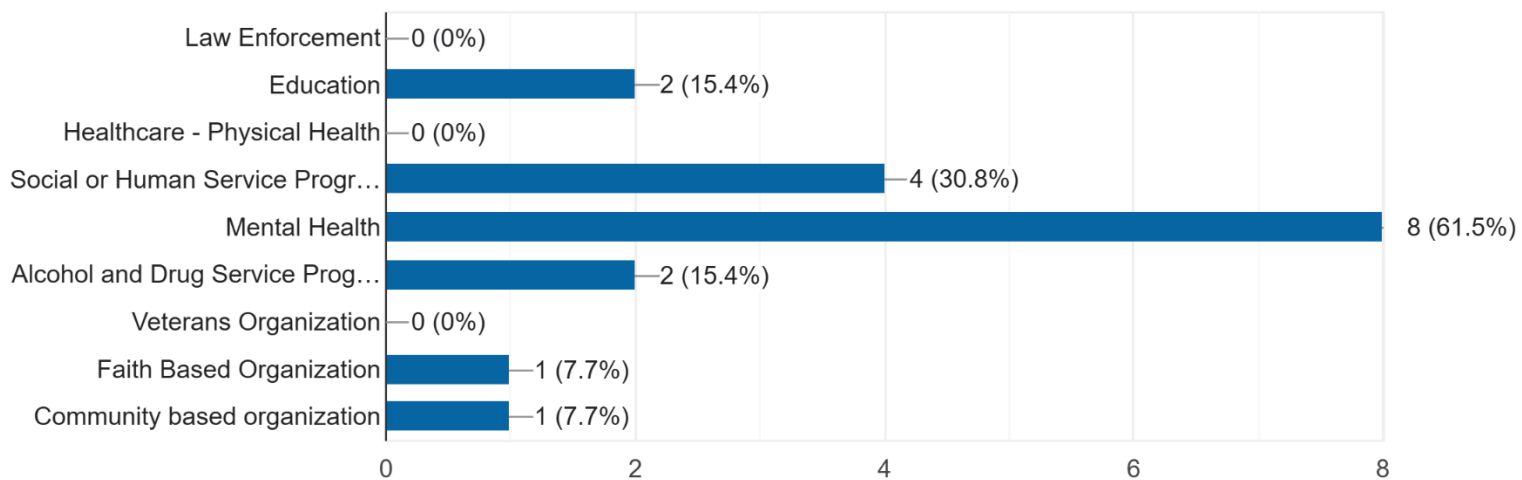
Have you or a family member ever received/accessed substance use treatment services

13 responses



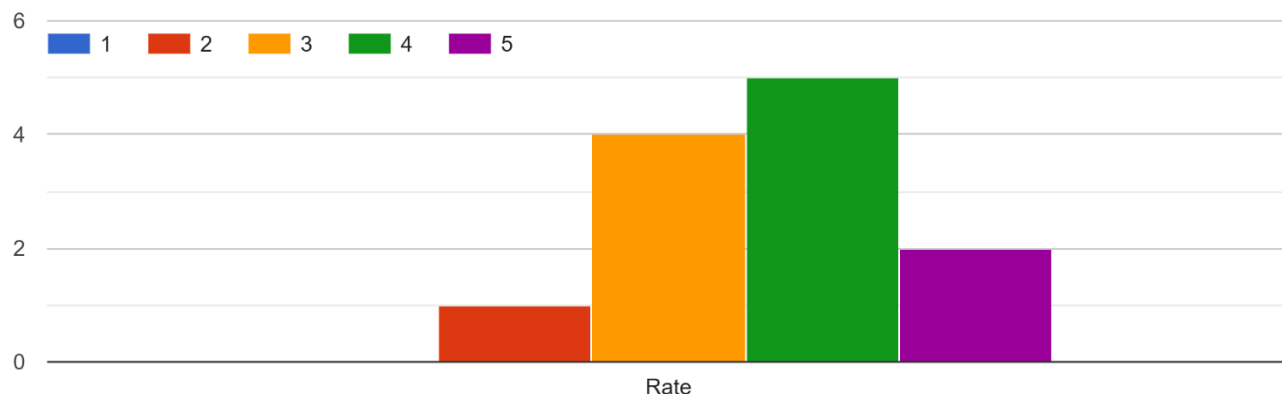
Do you work in any of the following areas/fields?

13 responses



CCAC Closing Poll May 2025

Rate the meeting 1-5 (1 being poor and 5 being great)



What are areas you would like to see continue or what would you like to see in future meetings? What are aspects of that you would like to see changed?

Maybe do a practice run with the technology before the meeting?

Continue Having live interpretation

Would be great to have in person.

Great discussion

Including guest speakers

For leadership to not be dismissive during presentations or panel discussions. It felt as the lady that was leading the meeting, was not paying attention to panel discussion and was showing microaggressions when the speakers were sharing.

Workshops which I would love to offer to the community from Circulo Avani

Including our Spanish only community was a first but important but good for us

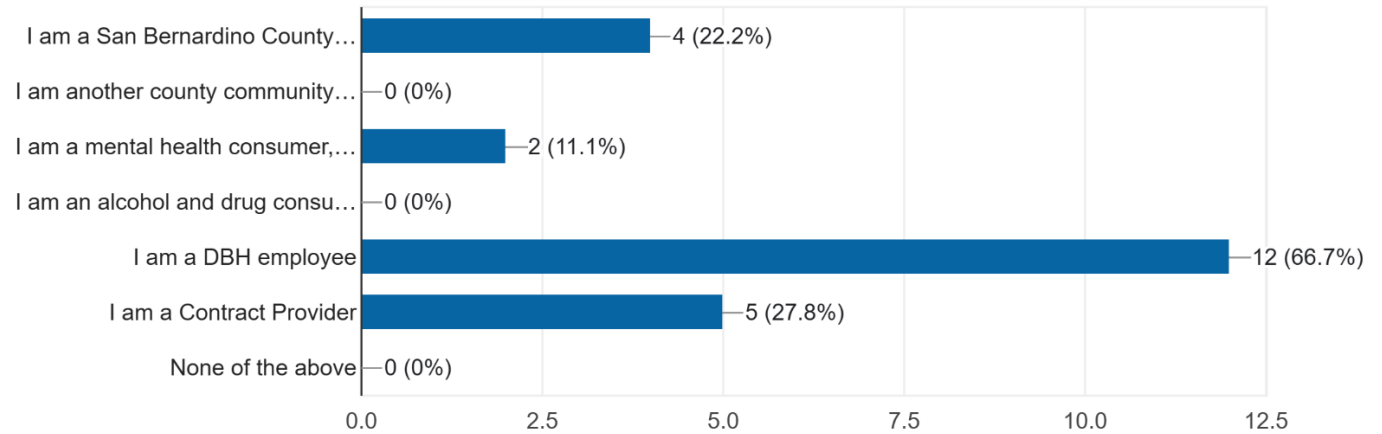
N/A

Was not able to understand the language and most of the presentation. The interpretation was very hard to follow. There should be a separate english and spanish channel.

CCAC Opening Poll July 2025

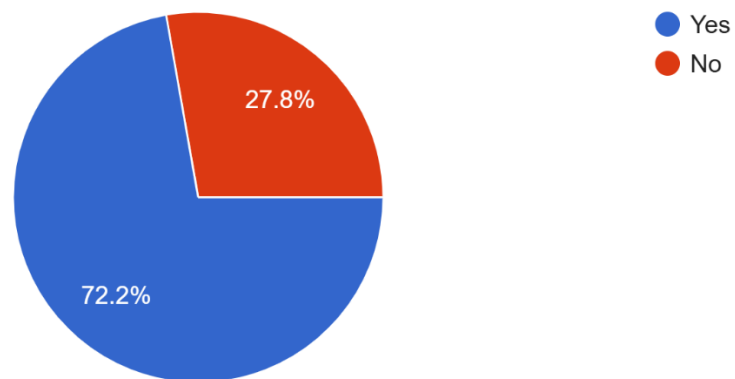
Which of the following best describes you:

18 responses



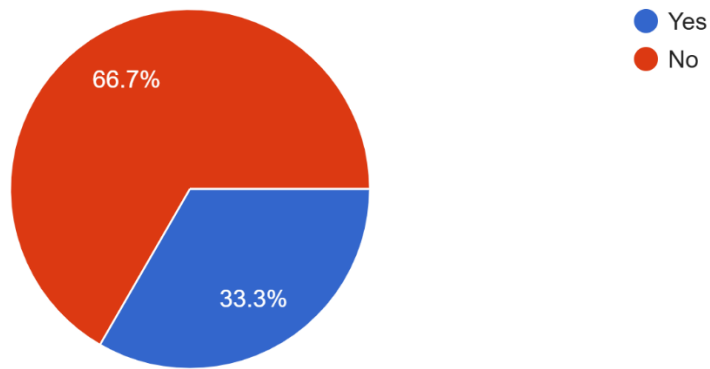
Have you or a family member ever received/accessed mental health services?

18 responses



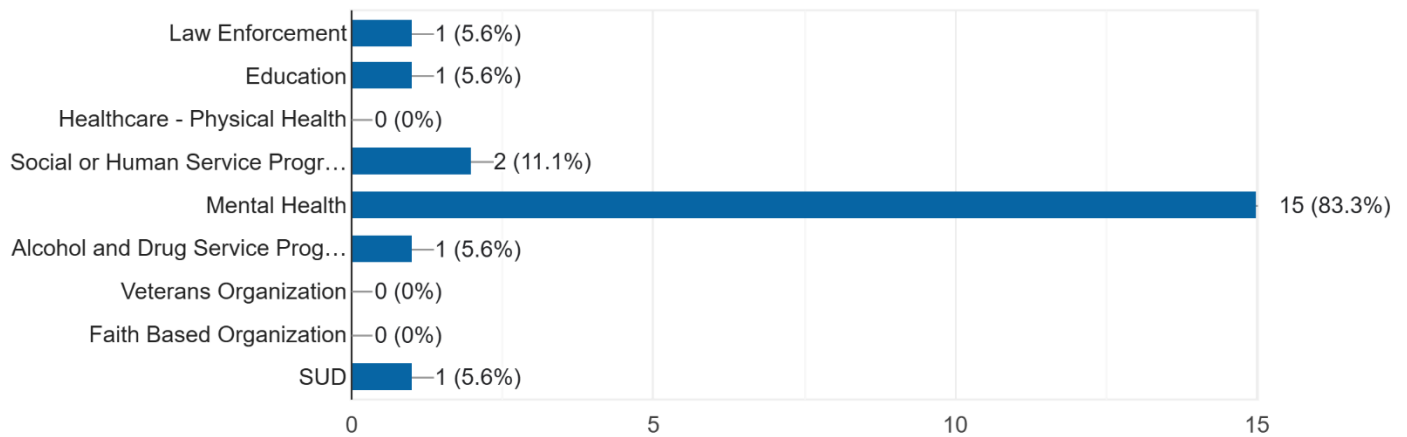
Have you or a family member ever received/accessed substance use treatment services

18 responses



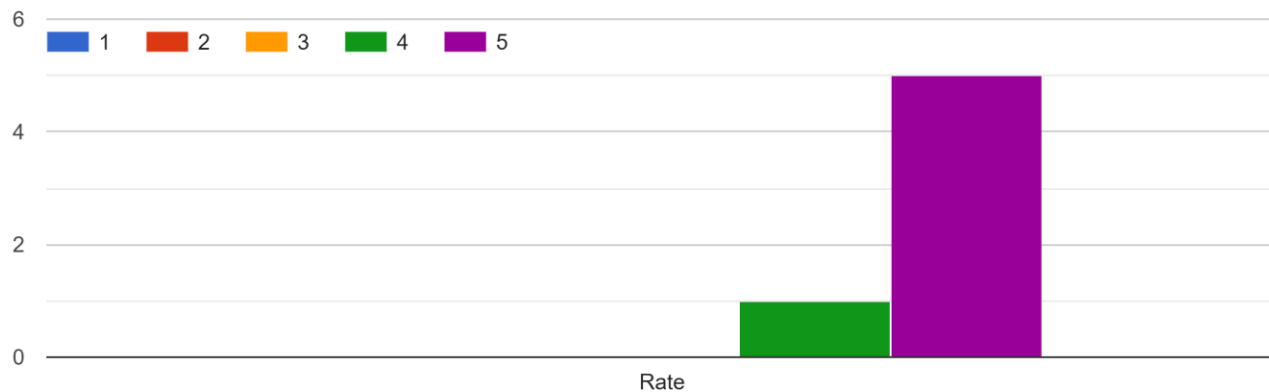
Do you work in any of the following areas/fields?

18 responses



CCAC Closing Poll July 2025

Rate the meeting 1-5 (1 being poor and 5 being great)



What are areas you would like to see continue or what would you like to see in future meetings? What are aspects of that you would like to see changed?

3 responses

Disability info very helpful and all the resources shared too. Always great meetings.

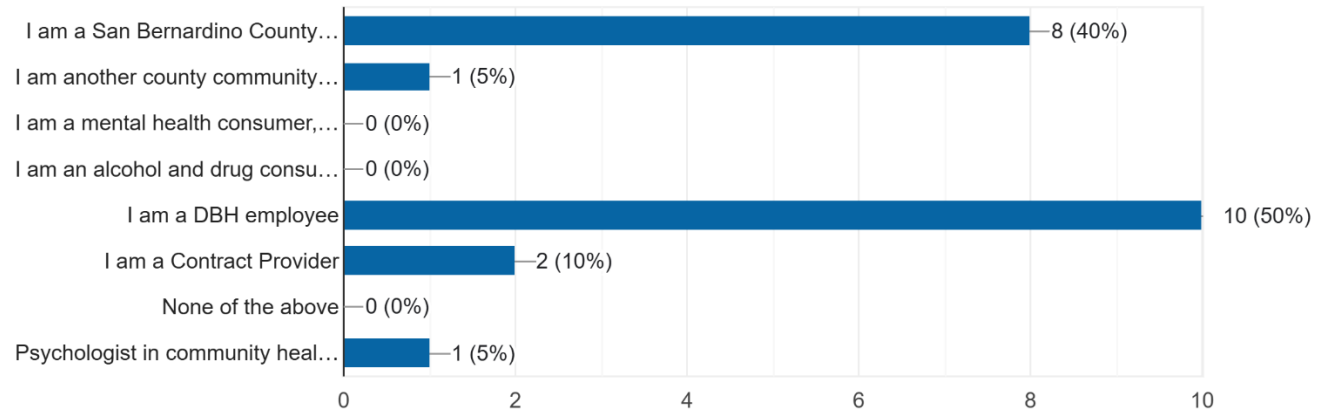
It would be nice if the meeting could be in person at least once every 3 months.

Allowing members to share events going on within their organizations.

CCAC Opening Poll August 2025

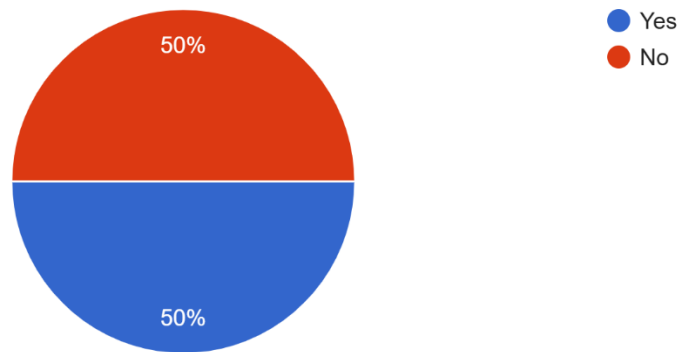
Which of the following best describes you:

20 responses



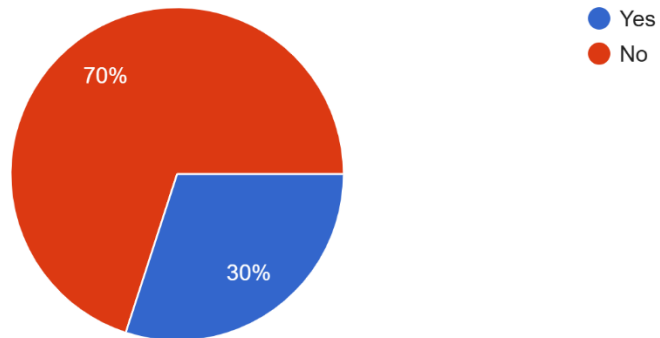
Have you or a family member ever received/accessed mental health services?

20 responses



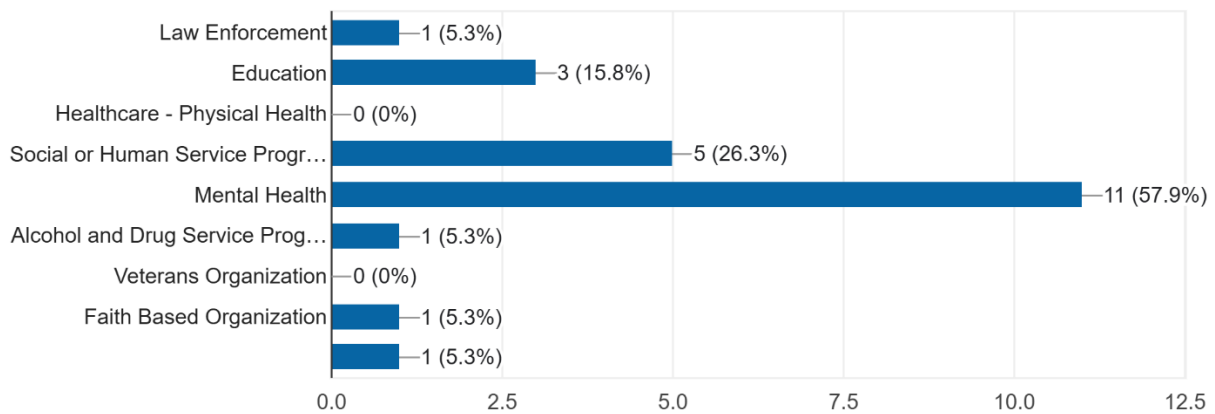
Have you or a family member ever received/accessed substance use treatment services

20 responses



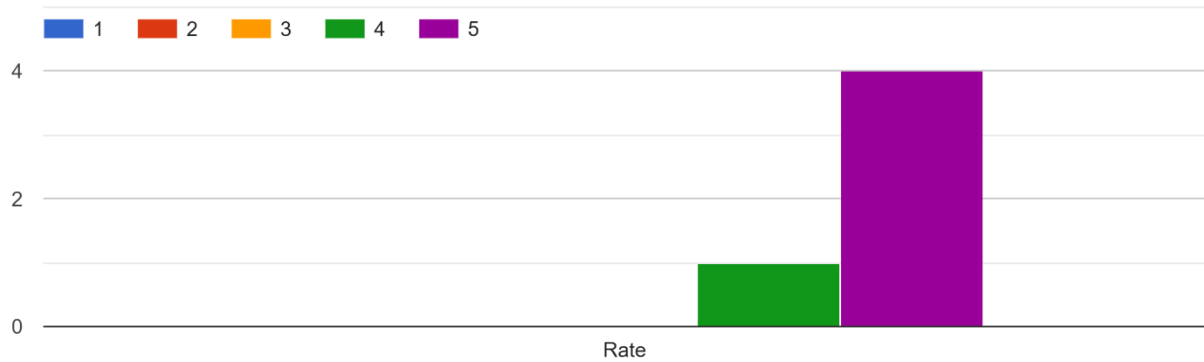
Do you work in any of the following areas/fields?

19 responses



CCAC Closing Poll August 2025

Rate the meeting 1-5 (1 being poor and 5 being great)



What are areas you would like to see continue or what would you like to see in future meetings? What are aspects of that you would like to see changed?

2 responses

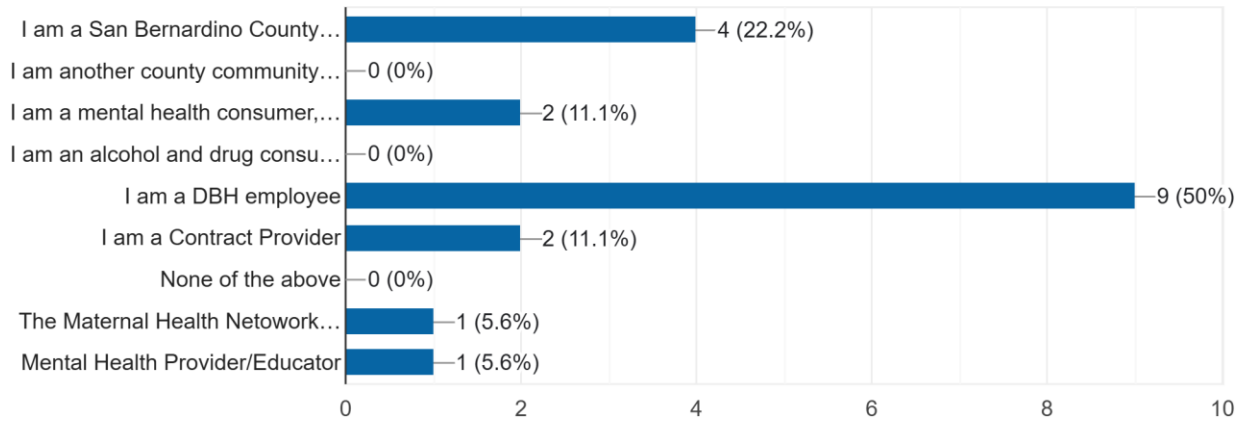
Info like today that is helpful for our work and ourselves.

The presentation on wellness and grief was fantastic very informative and the explanation of the behavior health policy was helpful to understand goals for the county

CCAC Opening Poll September 2025

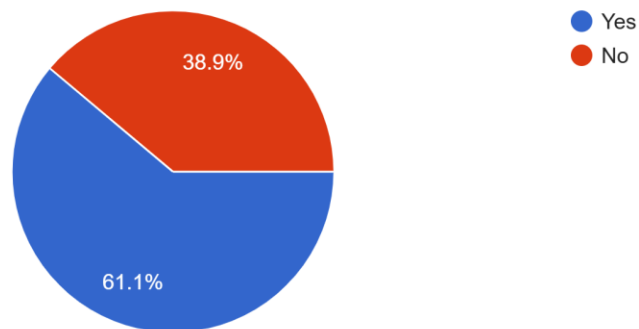
Which of the following best describes you:

18 responses



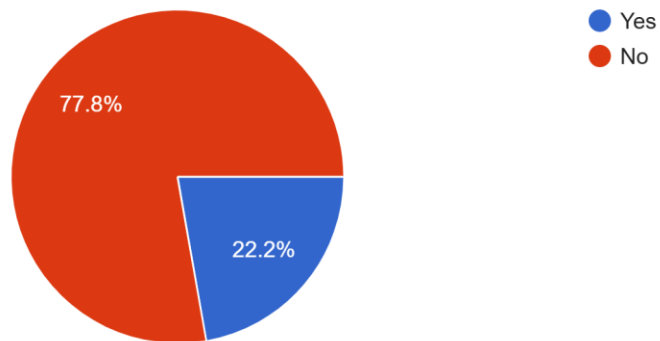
Have you or a family member ever received/accessed mental health services?

18 responses



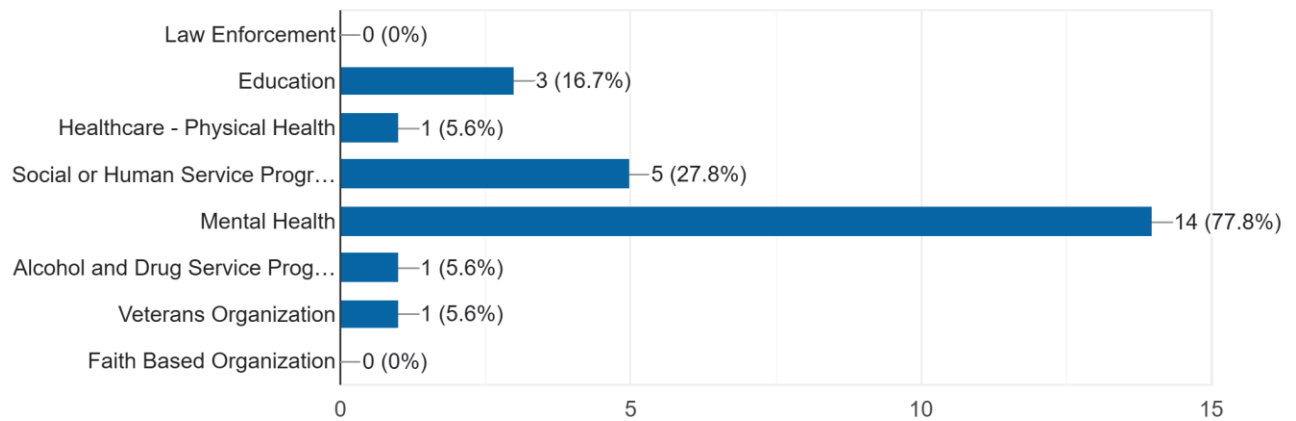
Have you or a family member ever received/accessed substance use treatment services

18 responses



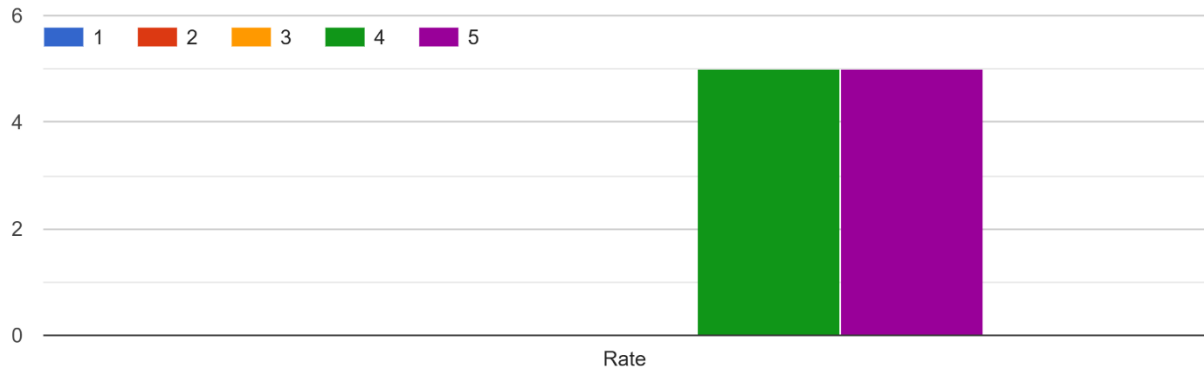
Do you work in any of the following areas/fields?

18 responses



CCAC Closing Poll September 2025

Rate the meeting 1-5 (1 being poor and 5 being great)



What are areas you would like to see continue or what would you like to see in future meetings? What are aspects of that you would like to see changed?

6 responses

More community members involvement

Presentations were great today and helpful for us to share with others.

N/A

More fun like today

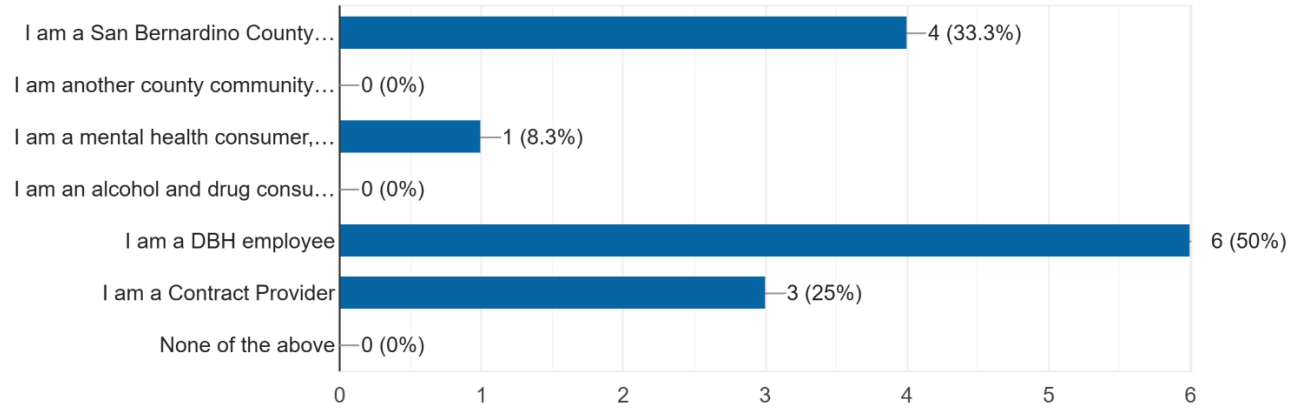
There were some technical difficulties, particularly with audio.

Continue to share resources that are available to the community.

CCAC Opening Poll November 2025

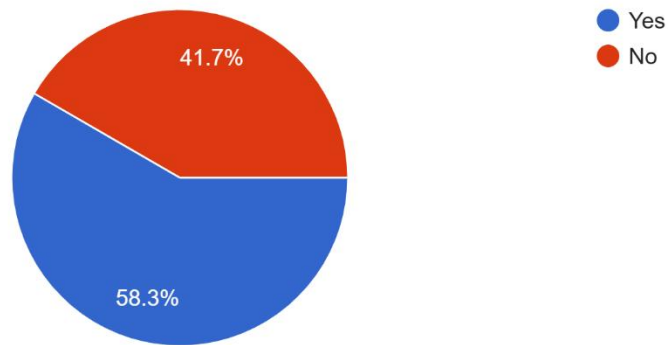
Which of the following best describes you:

12 responses



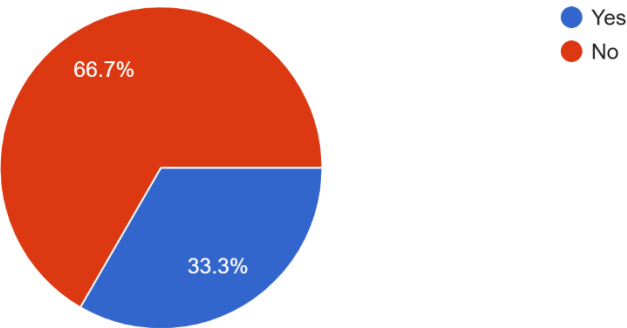
Have you or a family member ever received/accessed mental health services?

12 responses



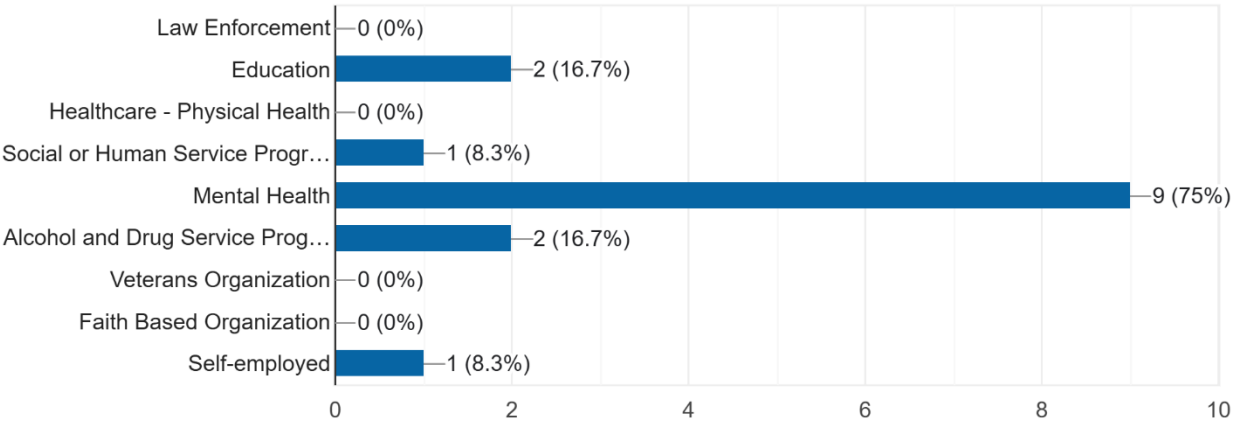
Have you or a family member ever received/accessed substance use treatment services

12 responses



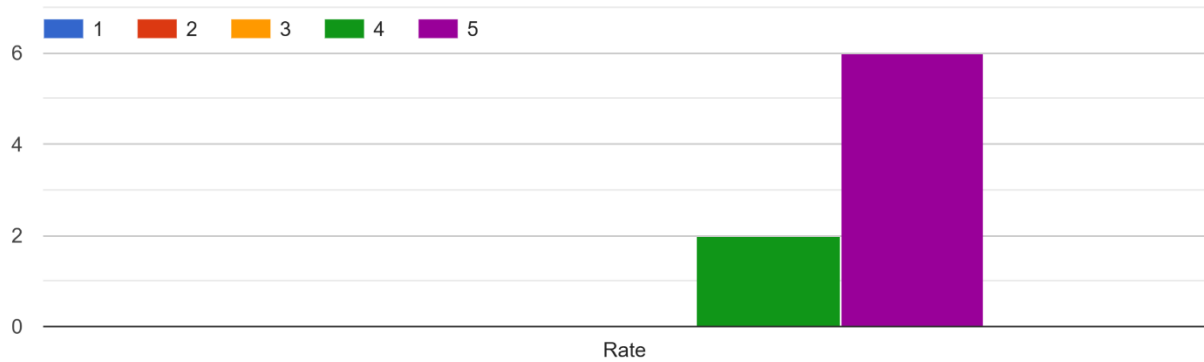
Do you work in any of the following areas/fields?

12 responses



CCAC Closing Poll November 2025

Rate the meeting 1-5 (1 being poor and 5 being great)



What are areas you would like to see continue or what would you like to see in future meetings? What are aspects of that you would like to see changed?

5 responses

More diverse presence and presentations like today. Great!!

More on BHSA

More presenters like these to keep us informed.

Resources available for youth, like treatment centers or other community resources.

I like all the updates and event info

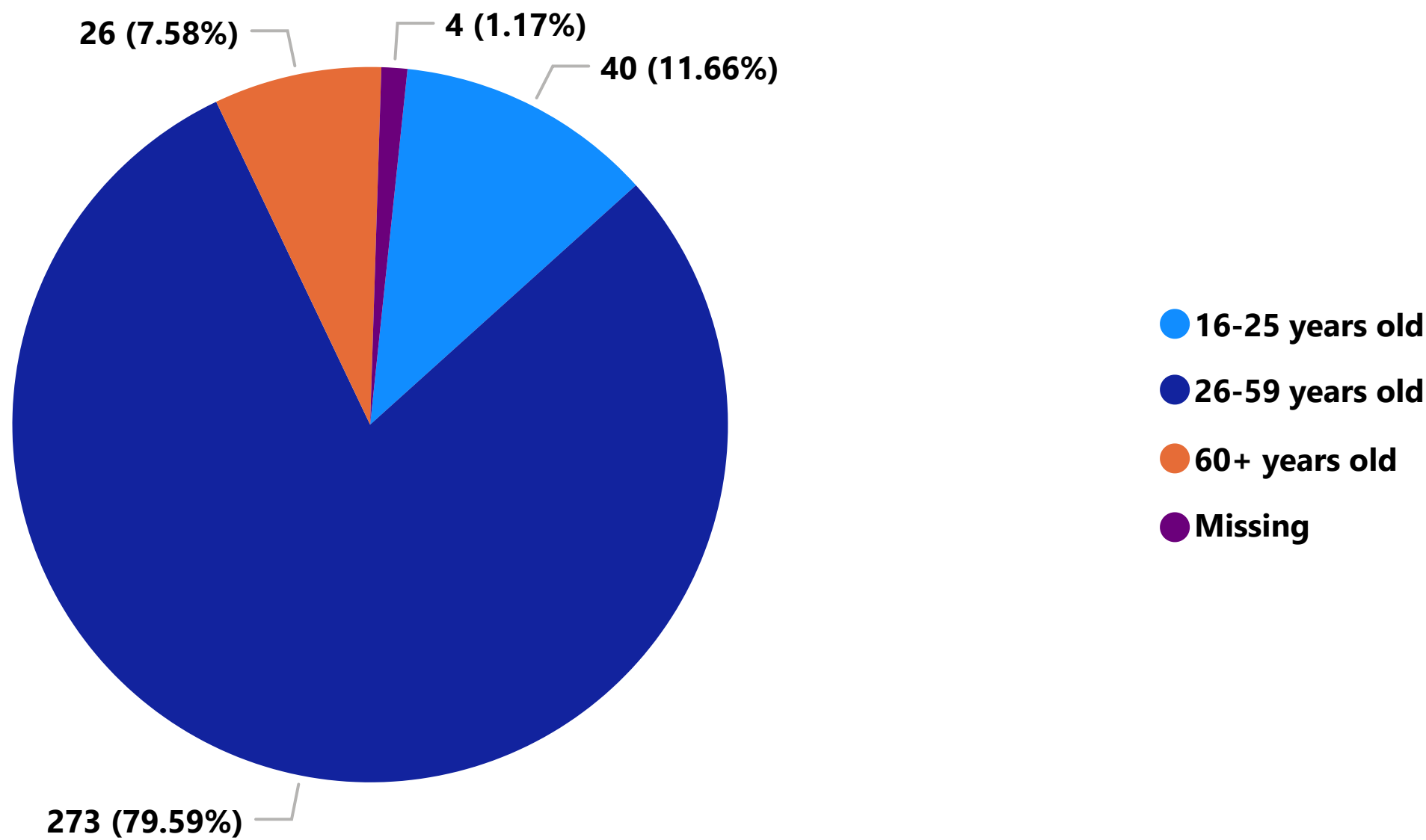


Month/Year

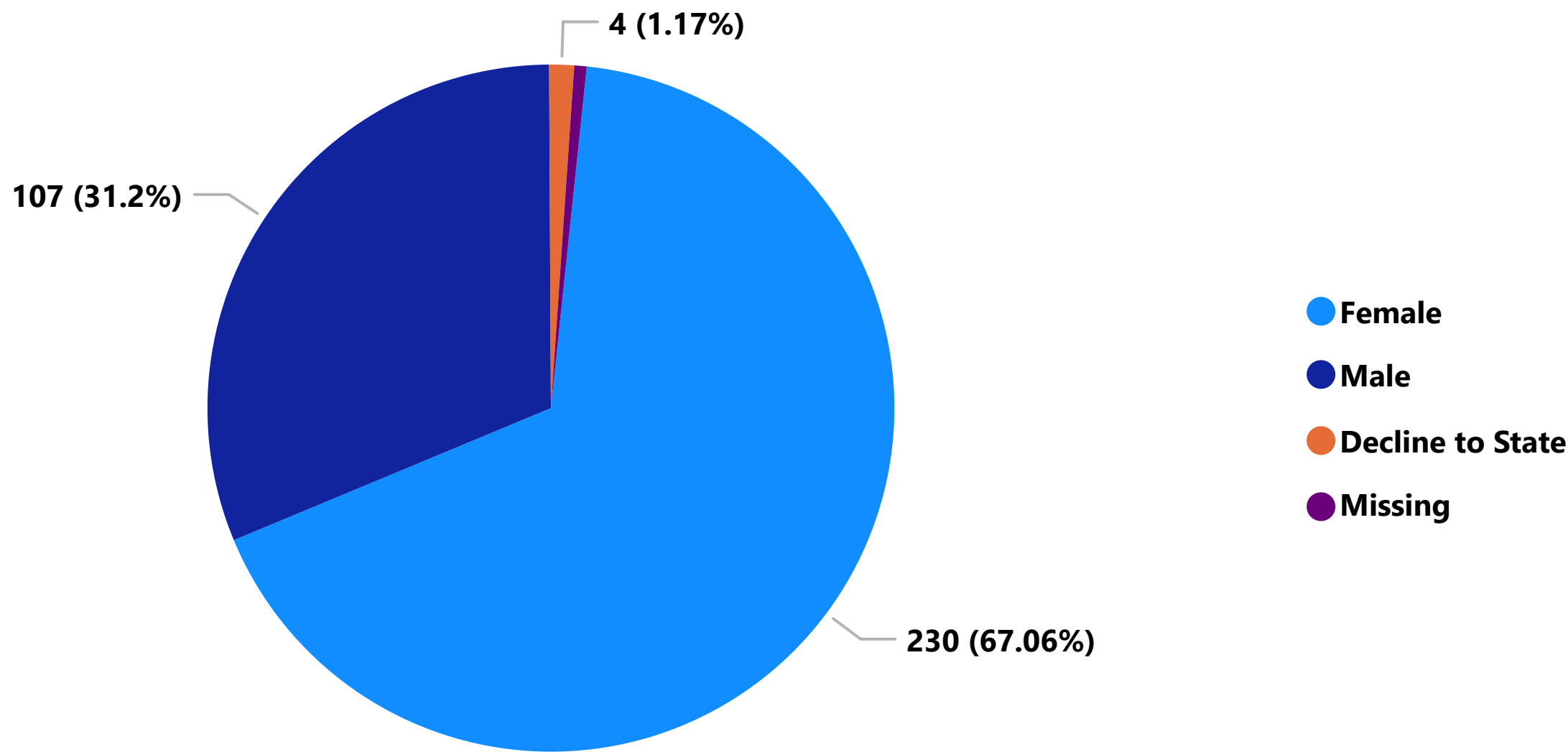
Multiple selections

263

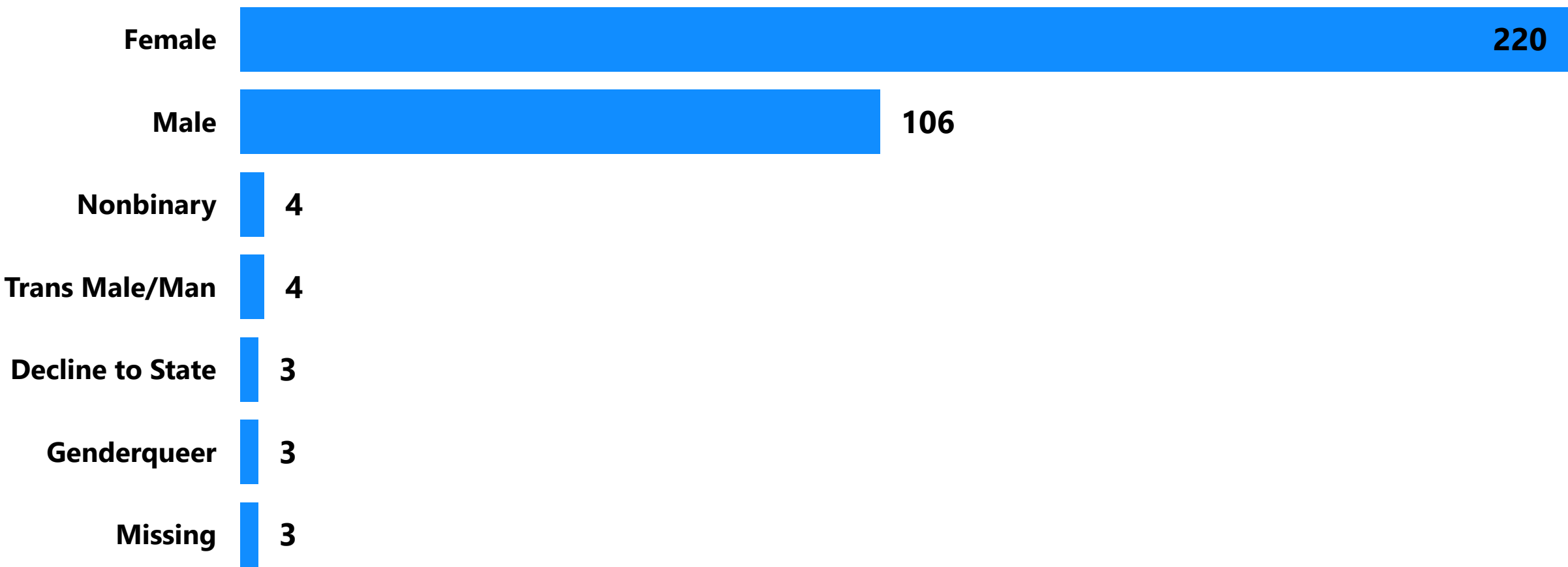
What is your age?



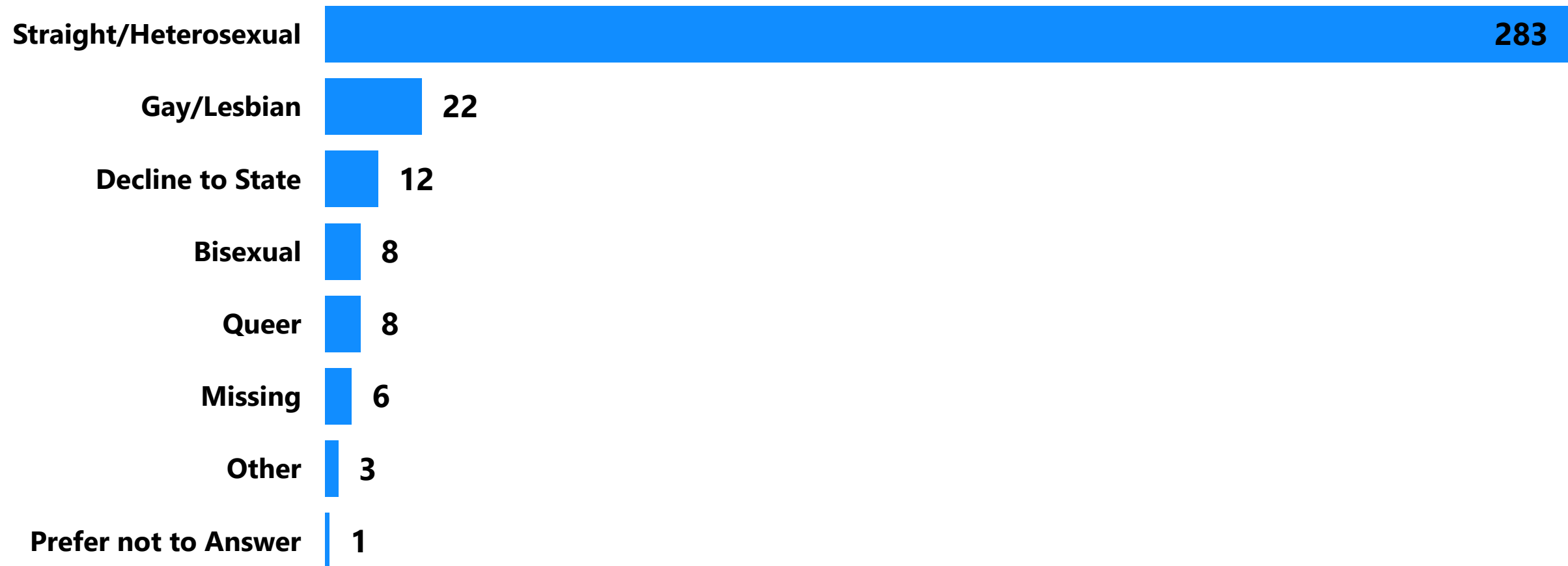
What sex were you assigned at birth?



How do you describe yourself?



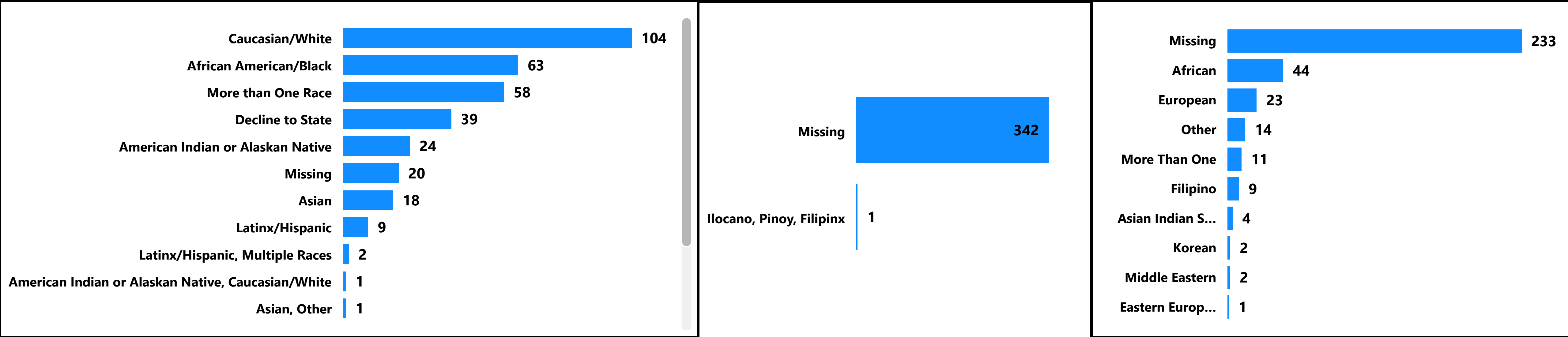
Do you consider yourself...



Which category best describes your race?

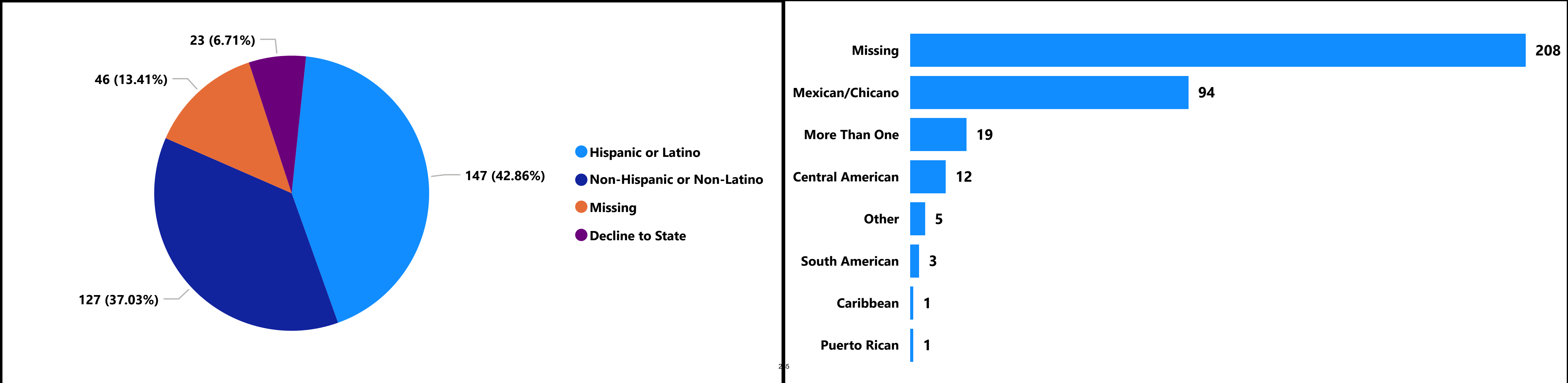
Other Race Breakdown


Non-Latino/Hispanic Group Breakdown



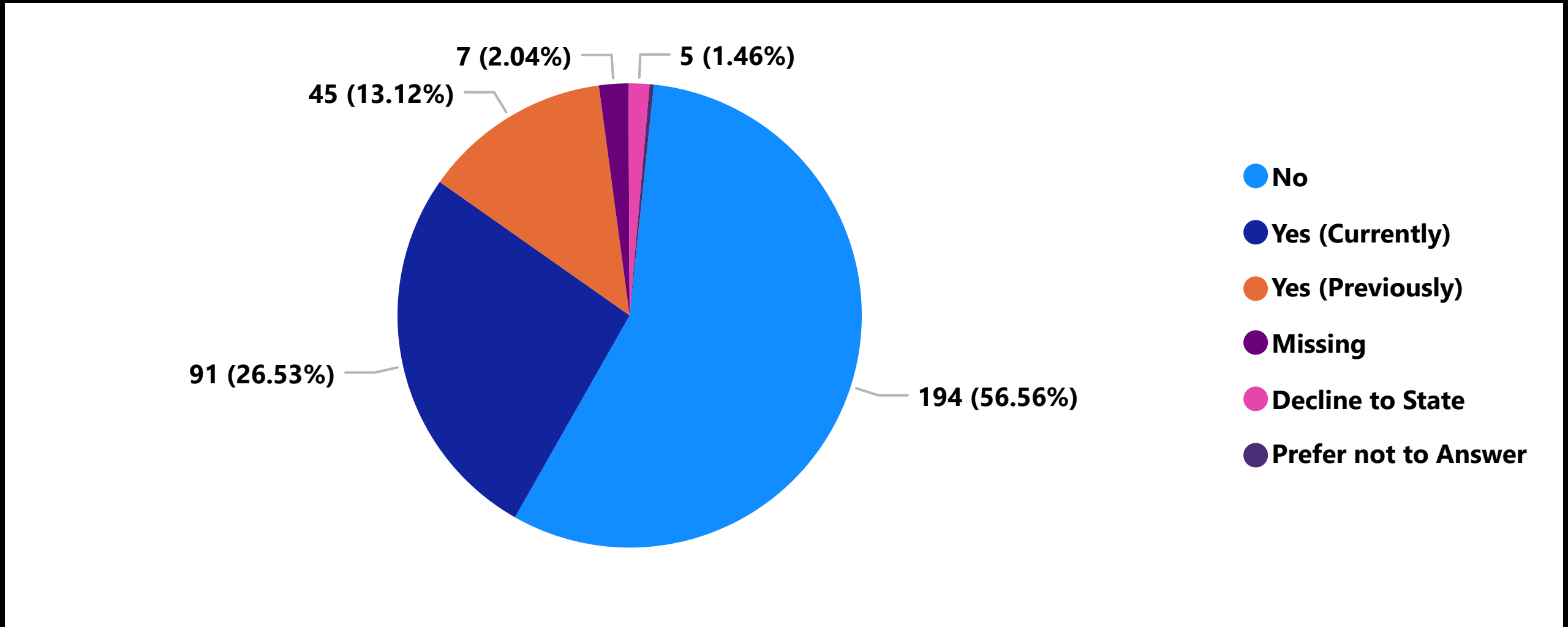
Which category best describes your ethnic/cultural background?

Latino/Hispanic Group Breakdown

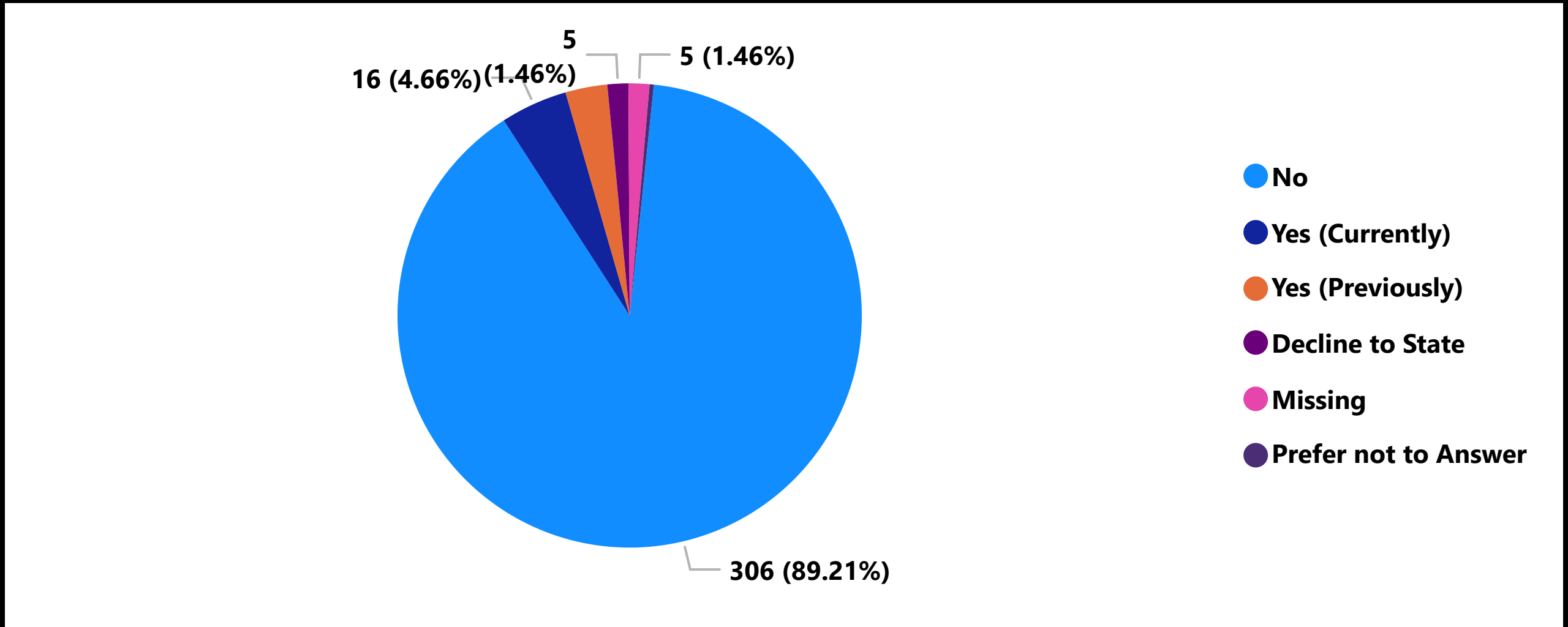


<div>  <div> <div>SAN BERNARDINO</div> <div>COUNTY</div> </div> </div> <div>Behavioral Health</div>	<div>Subcommittee</div> <div>All</div>	<div>Fiscal Year</div> <div>All</div>	<div>Quarter</div> <div>All</div>	<div>Month/Year</div> <div>Multiple selections</div>	<div>Clear all filters</div>
<div>What is your primary language spoken at home?</div>	<div># of Participants by Other Language</div>				
<div>English</div> <div>301</div> <div>Spanish</div> <div>27</div> <div>Other</div> <div>8</div> <div>Missing</div> <div>6</div> <div>Mandari</div> <div>1</div>	<div>Both English and Spanish</div> <div>2</div> <div>both</div> <div>1</div> <div>Hindi</div> <div>1</div> <div>Korean</div> <div>1</div> <div>Mandarin, Taiwanese</div> <div>1</div> <div>Tagalog</div> <div>1</div>				

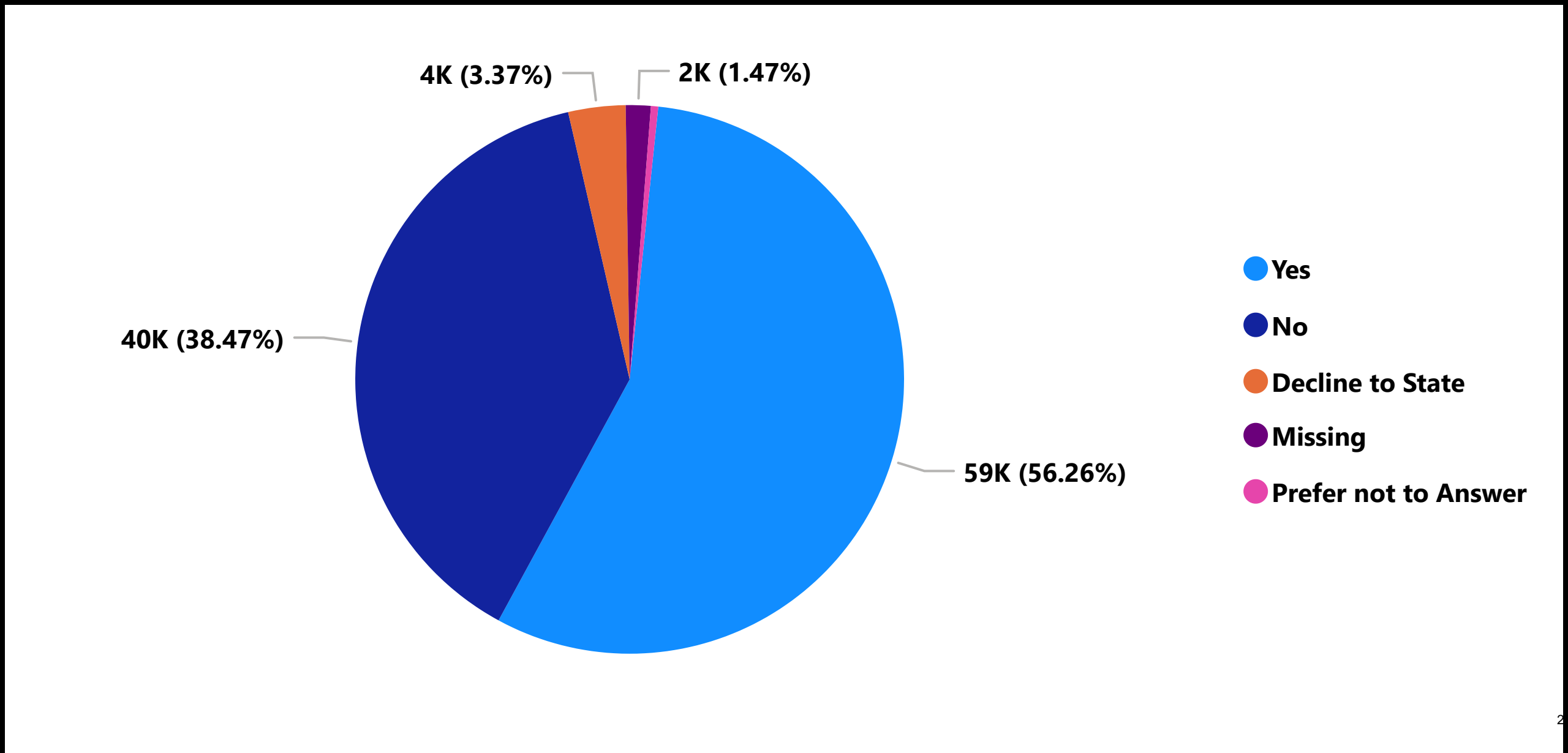
Are you a consumer of mental health services?



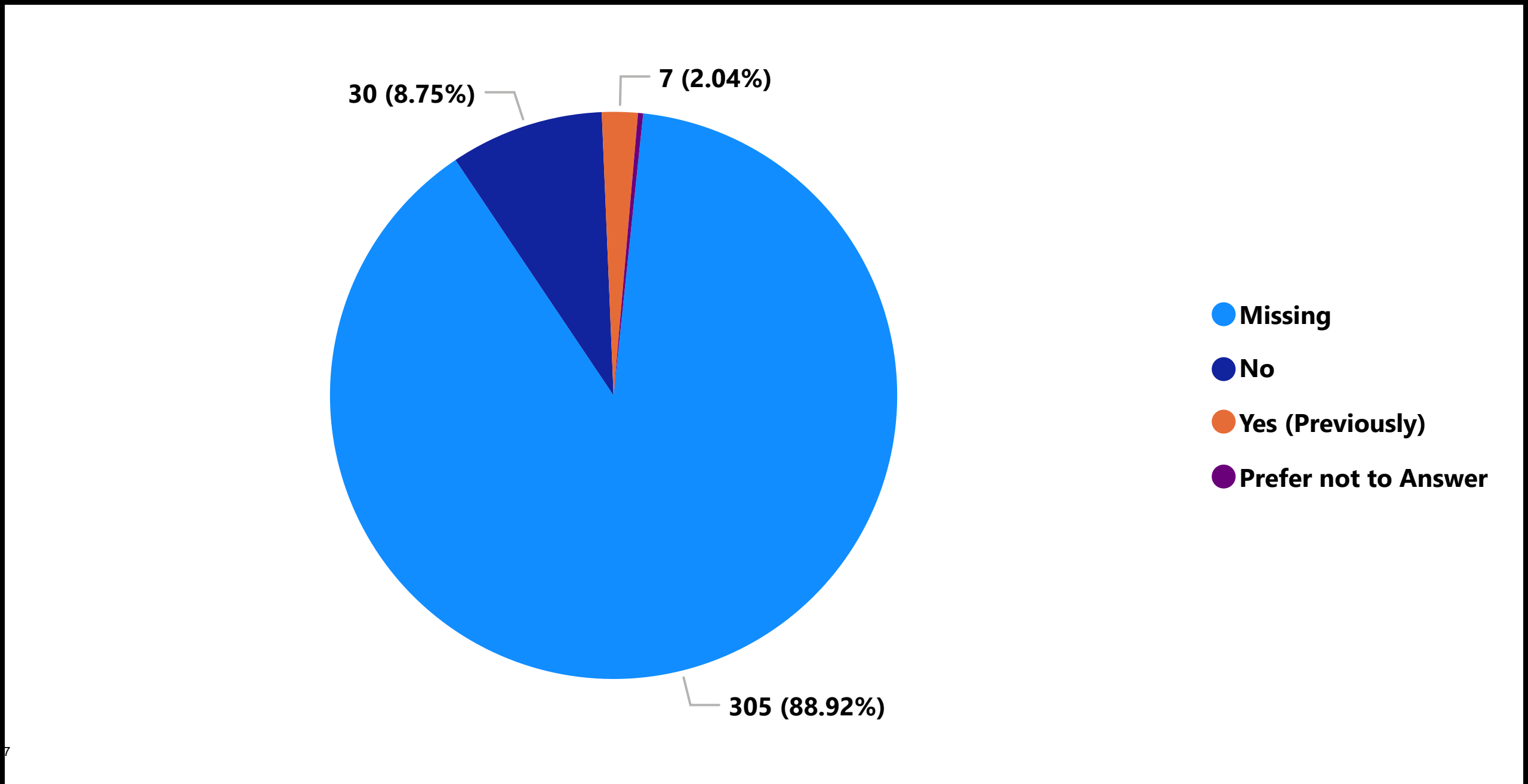
Are you a consumer of alcohol and/or drug services?



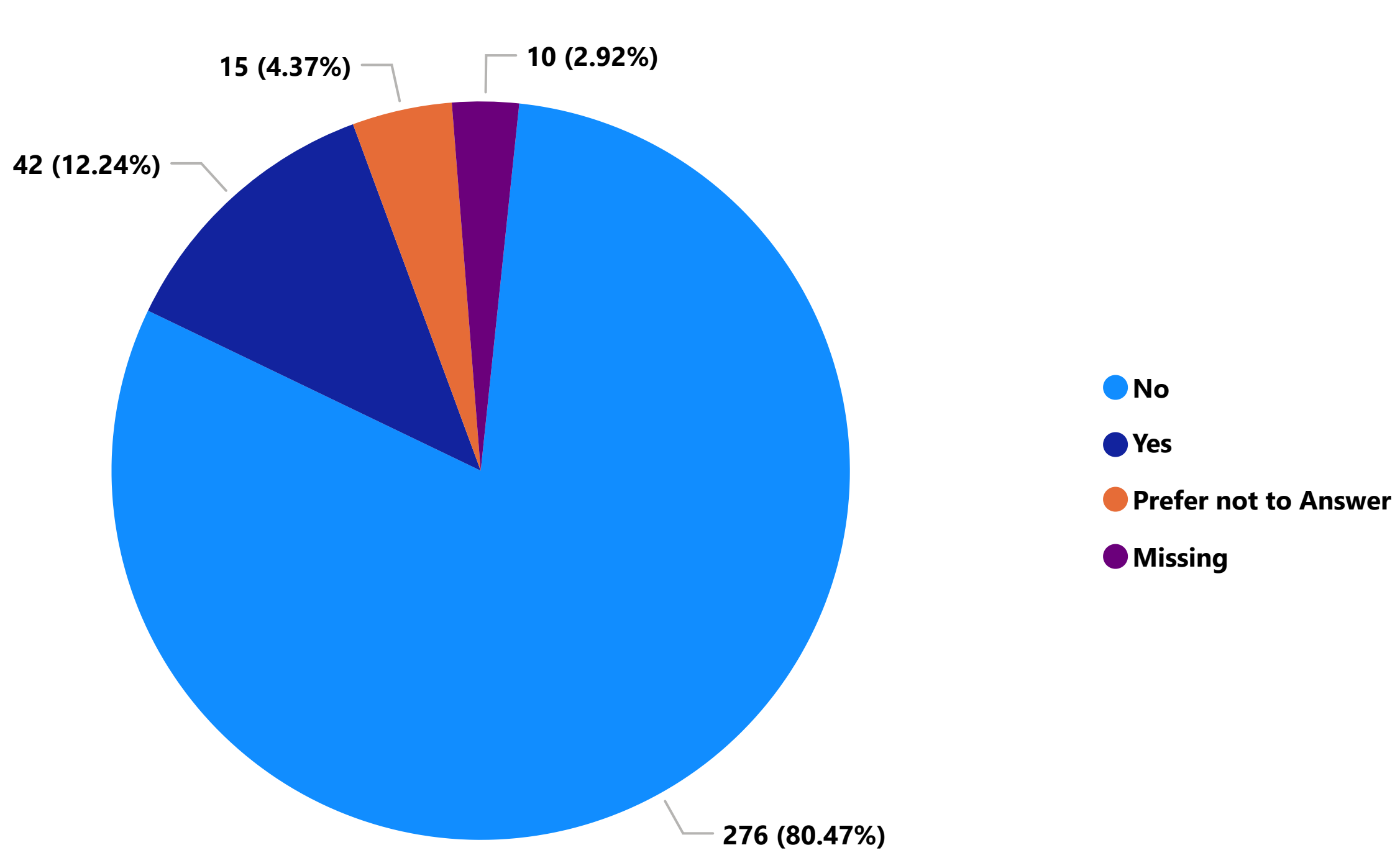
Are you a friend, family member, or loved one of a consumer of mental health services and/or alcohol and drug services?



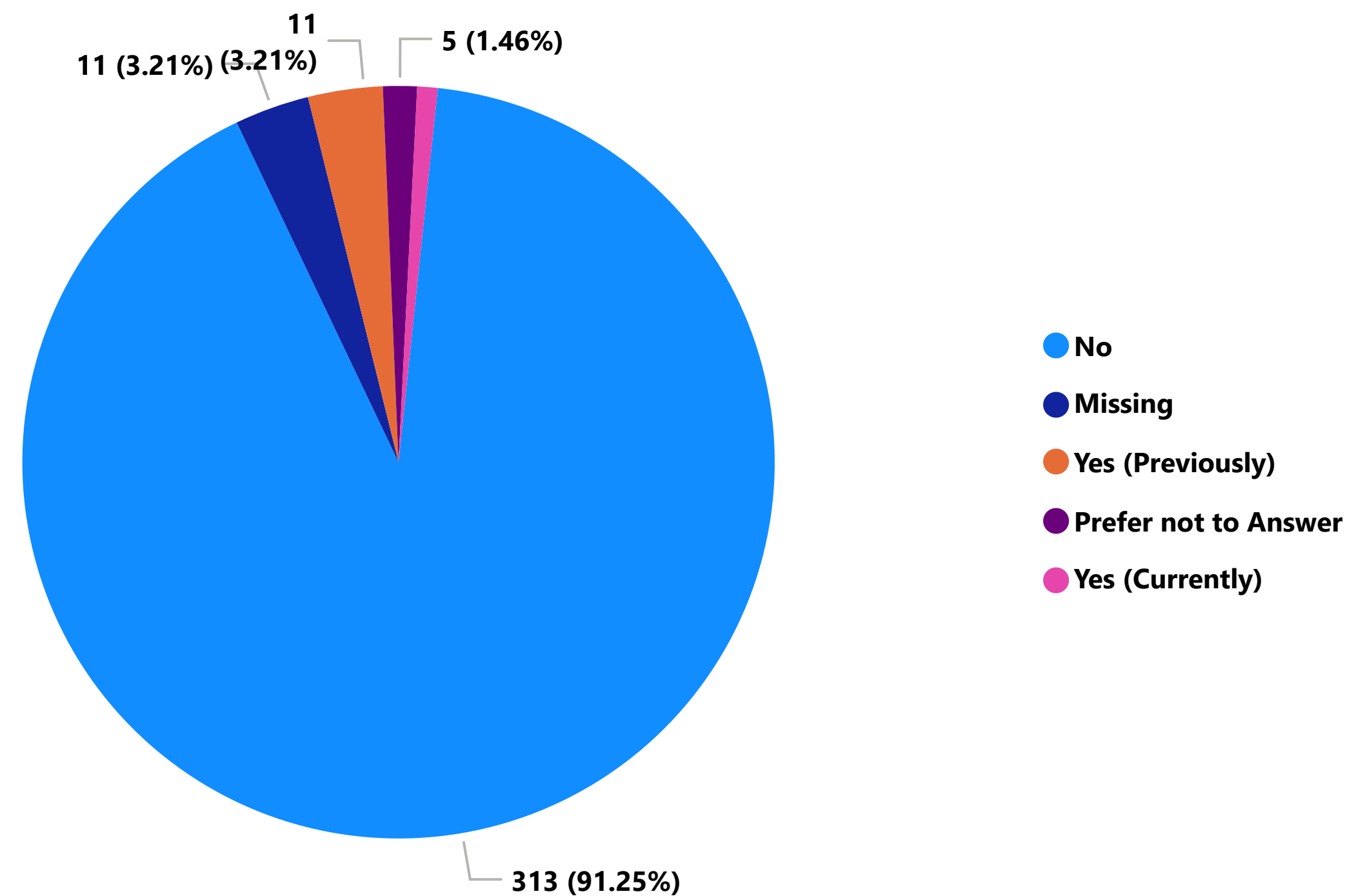
Have you experienced homelessness?

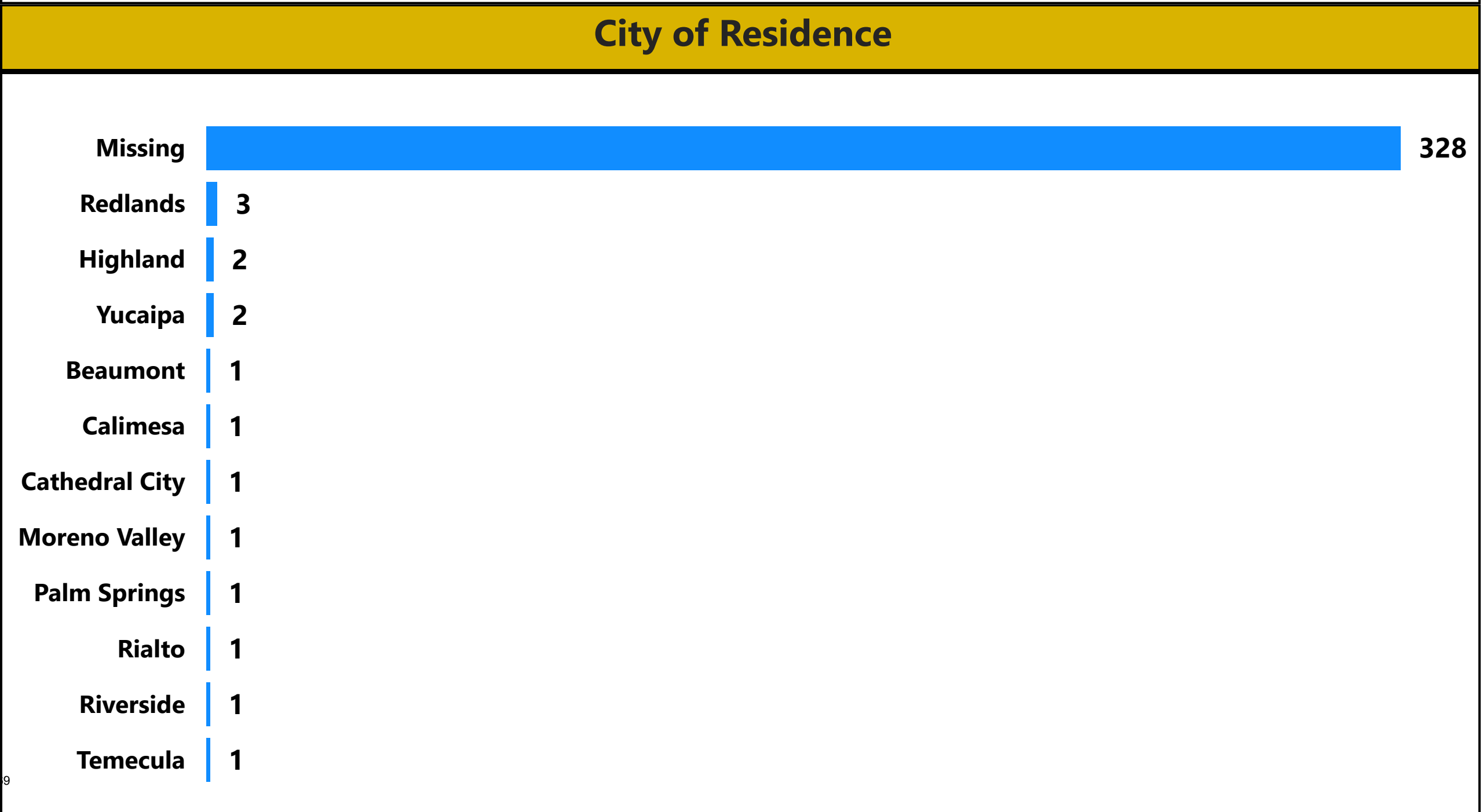
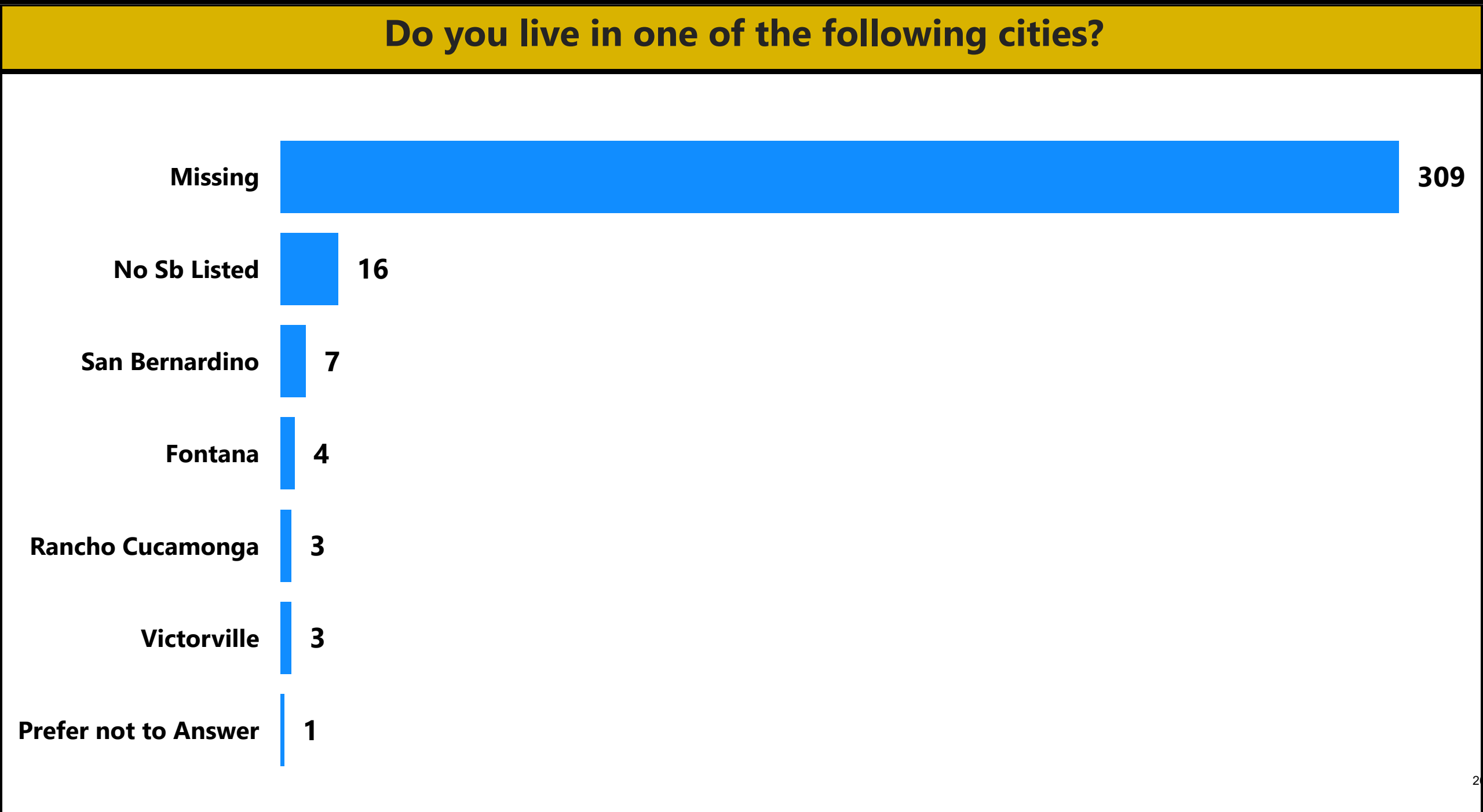
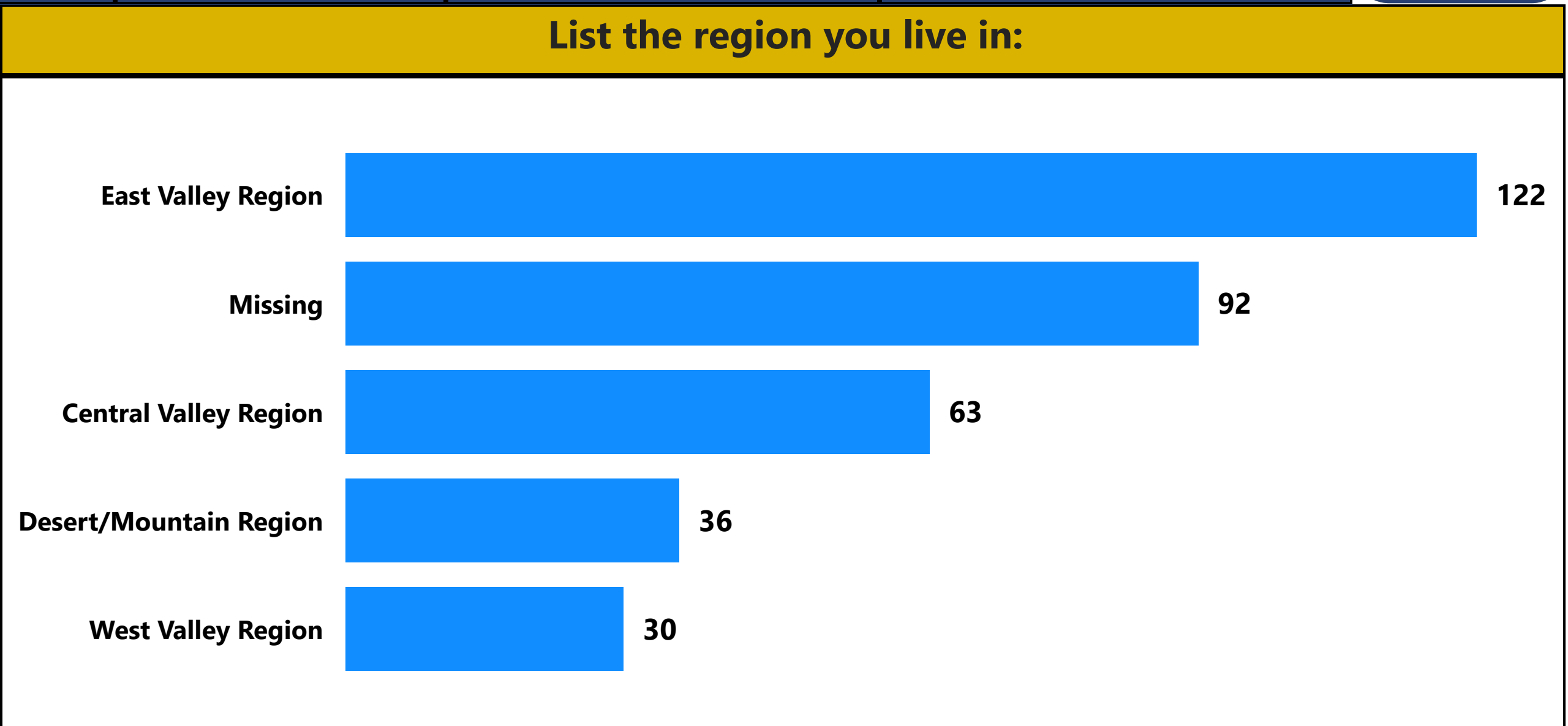
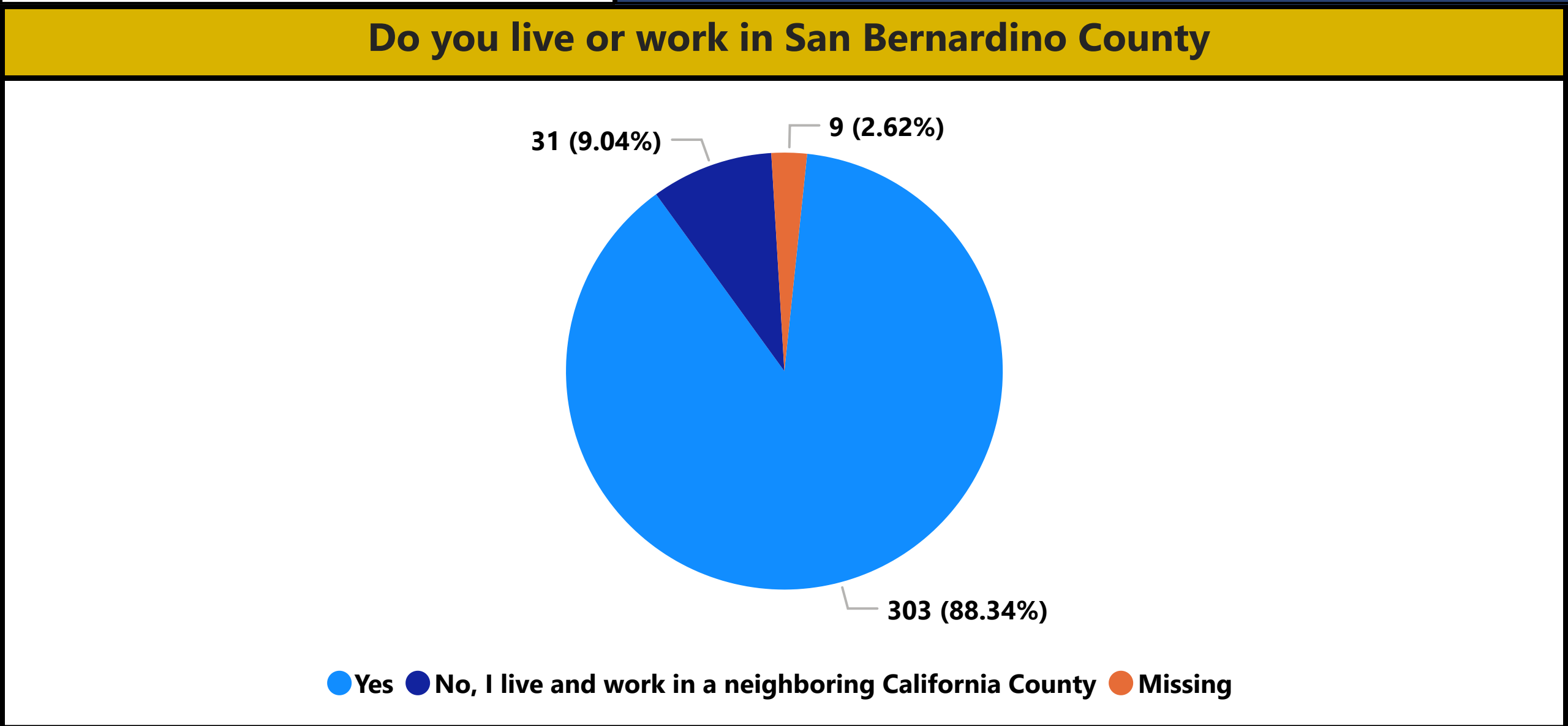


Do you have disability or other impairment that substantially limits major life activity, which is not the result of a severe mental illness?



Have you ever served in the military?







<div><div><div>SAN BERNARDINO COUNTY</div></div></div> <div>Behavioral Health</div>		Subcommittee <div>All</div>		Fiscal Year <div>All</div>	Quarter <div>All</div>	Month/Year <div>Multiple selections</div>	Clear all filters
Rate the meeting 1-5 (1 being poor and 5 being great)			Average Rating		Were you satisfied that this meeting met its objectives?		
<div><div><div>2</div><div>1</div></div><div><div>3</div><div>2</div></div><div><div>15</div><div>3</div></div><div><div>47</div><div>4</div></div><div><div>227</div><div>5</div></div></div>			4.68		<div><div><div>305</div><div>Missing</div></div><div><div>31</div><div>Very Satisfied</div></div><div><div>7</div><div>Satisfied</div></div></div>		
Open Ended Responses							
Month/Year	Subcommittee	Feedback					
November 2025	Suicide Prevention Awareness	Ms. Briana Green was quite knowledgeable about the topic of "Lethal Means to Safety", she answered everyone's questions with direct answers, and they were so appropriately discussed. Thank you for teaching us how to handle any situation if we are to confront it.					
November 2025	Asian/Pacific Islander Awareness	Rochelle is a great chair. And Marlen is great for making sure our meeting goes well and also shares. Interaction is invaluable.					
October 2025	Older Adults Awareness	Cut Back on Sodium and Breast Cancer Awareness Month - was Perfect- Luz Quezada was amazing and LaKeisha are always great!!!					
October 2025	Asian/Pacific Islander Awareness	Great job with the presenters! I enjoyed getting updates regarding the new proposed Peer Housing Plan and the FANHS presentation.					
October 2025	Disabilities Awareness	Great meeting, a lot of useful information. I learned something new.					
October 2025	Mental Health and Substance Use Awareness	Great presentations really enjoyed FNL info.					
October 2025	Native American Awareness	It is hard to contribute when you are not in consensus with the rest of the group, you get shut down.					
October 2025	Spirituality Awareness	It was a wonderful meeting to help facilitate. Everyone was so lovely, and so were the prayers and the sharings and the panel. I can't wait till next year!					
October 2025	Veterans Awareness	N/A					
October 2025	Latino Awareness	NA					
October 2025	Spirituality Awareness	The day of prayer was wonderful. Very affirming. I needed this in my day today. Thank you.					
October 2025	Veterans Awareness	The Veterans meeting was great. I did not know the county provided this meeting. Great topics and much needed. I wish more veterans and their family members knew about this meeting.					
October 2025	Veterans Awareness	Very good information from the CalVet representative. Inspiring story from the veteran who walks in honor of others.					
October 2025	Spirituality Awareness	Would love to attend subcommittee meetings					
September 2025	Cultural Competency Advisory Committee (CCAC)	All info shared very helpful to also to share with others					
September 2025	Older Adults Awareness	Enjoyed the presentation and the information provided by the city of Redlands					
September 2025	LGBTQ Awareness	Excellent meeting, good collaboration and resources shared					

ASIAN & PACIFIC ISLANDER HERITAGE MONTH 2025

Rising in Community

WEEK 1

API Heritage Month Opening Celebration @ CHC

Tuesday, April 22
12:00pm-2:00pm
Roadrunner Cafe

Taste & Fold: Ramen & Origami @ CHC

Thursday, April 24
2:00pm-3:00pm
CCR-155

API Game Night with Veterans Resource Center @ SBVC

Thursday, April 24
2:00pm-4:00pm
Business Bldg. Rm 100

WEEK 2

Tea Talks: Sipping Stories from the AAPI Community w/Viva La Boba @ CHC

Tuesday, April 29
12:00pm-1:00pm
CCR-155

Unveiling the Beauty of Laos through Culture & Dance w/Dok Kulap Sinlapakorn @ CHC

Thursday, May 1
12:00pm-1:00pm
CCR-155

Book Discussion: *Lenses of Humanity: How to Understand Differences by Prioritizing Our Humanity* by Kyle Reyes

Thursday, May 1
2:00pm-3:00pm
Zoom Meeting ID: 894 8091 0386

Island Grad @ SBVC

Saturday, May 3
Vendors & Food 3:00pm
Ceremony at 6:00pm
Greek Theatre

WEEK 3

Taytayan Oral History Project Showcase @ SBVC

Monday, May 5
1:00pm-3:00pm
Library Viewing Rm 149

Film Screening: *The Forgotten Pacific* Pasefika Student Union @ SBVC

Tuesday, May 6
1:00pm-3:00pm
Library Viewing Rm 149

API Heritage Month Finale @ SBVC

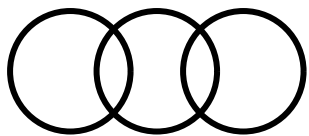
Wednesday, May 7
12:00pm-2:00pm
Gym Breezeway

API Grad Celebration @ SBVC

Thursday, May 8
2:00pm-4:00pm
Business Bldg. Rm. 100

CARE Training

Care,
Accept,
Respond,
Empower



Behavioral Health

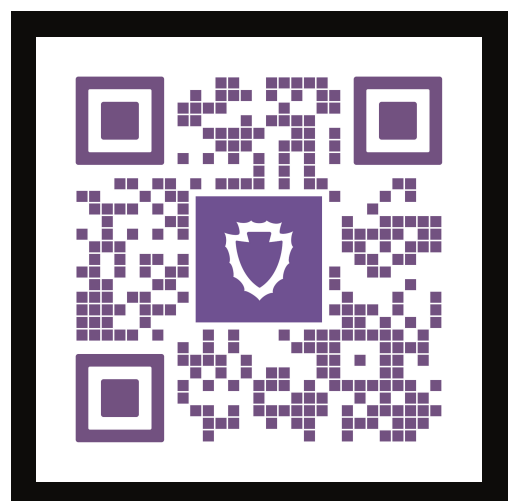
THE
TREVOR
PROJECT



The CARE Training is an interactive and intensive session designed to equip adults with the knowledge and tools to support LGBTQ+ youth, particularly around suicide prevention.

Tuesday
October 28
12:30 - 2 p.m.

Scan the QR code to join the meeting via Microsoft Teams.
Meeting ID: 271 614 200 406
Passcode: rT6oj2uu



This training is a collaboration between the DBH Suicide Prevention Awareness Subcommittee, LGBTQ+ Awareness Subcommittee and The Trevor Project in observance of Suicide Prevention Awareness Month.



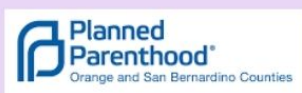
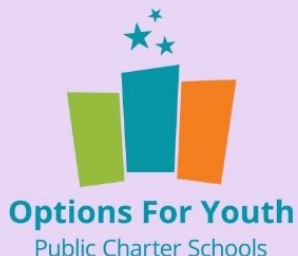
COME CELEBRATE



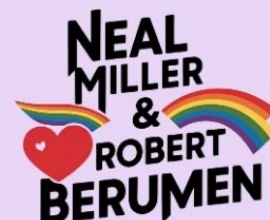
SAN BERNARDINO

Pride

SPONSORED BY



SPONSORED BY



**THURSDAY JUNE 26TH, 2025
5 PM - 10 PM**

**AL GUHIN PARK
3664 LITTLE LEAGUE DR.
SAN BERNARDINO, CA 92410**

**NO REGISTRATION NECESSARY
NO ENTRY FEE
NO HOMOPHOBIA ALLOWED**

**CELEBRATE PRIDE MONTH
WITH FREE MUSIC,
PERFORMANCES,
COMMUNITY RESOURCES,
AND HIV/STI TESTING!**

**FOOD FOR PURCHASE.
FOOD OR RETAIL VENDORS
MUST APPLY WITH THE
PRCSD**

**DRAG SHOW
HOSTED BY
OUT AND ABOUT
PRIDE**



HIGH DESERT PRIDE FESTIVAL 2025:

Join us for a vibrant celebration



Saturday September 13th

10 am to 10 pm

San Bernardino Fairgrounds

14800 7th Street, Victorville, CA 92395

Buliding 1 and the Meadows



Check social media for all updates on Line up.



hdpridecenter.org



Honoring our Missing & Murdered Indigenous Relatives



VIRTUAL EVENT
May 20, 2025
2pm - 3:30pm

Join the Chair and Co-Chair of the Native American Awareness Subcommittee for a discussion on Missing and Murdered Indigenous Relatives.

May is recognized as MMIP awareness month which brings attention and education to the ongoing crisis of MMIP.



REGISTER



https://us06web.zoom.us/webinar/register/WN_KjnsNzfSQI2sT_W23VuiTw

Tribal Pathways to Recovery and Hope

Join us in person, for our monthly meeting celebrating September's California Native American Day. Guest speakers will highlight efforts using culturally based programming within recovery and suicide prevention.

September 16, 2025

2:00pm-4:00pm

**Morongo Tribal TANF- San Bernardino Office
720 Carnegie Dr, San Bernardino, CA 92408**

Space is limited, registration is required.

Register with the QR code or link.

<https://forms.gle/XApDsqbEiZHLStDf7>



In Collaboration with:
RSBCIHI Tribal Victims Services
Morongo Tribal TANF
RSBCIHI Native American Resource Center
RSBCIHI Community Health Worker Program



ALL SPIRITUAL PATHS + RELIGIOUS TRADITIONS WELCOME

TUESDAY, OCTOBER 14
1-3 P.M.

SAN BERNARDINO COUNTY
DEPARTMENT OF
BEHAVIORAL HEALTH
303 E. VANDERBILT WAY
SAN BERNARDINO

SPIRITUALITY AWARENESS
SUBCOMMITTEE PRESENT:
**DAY OF
PRAYER**

NATIONAL NEEDS
PRAYING FOR ALL OF
UNITED STATES

**SAVE
THE
DATE**

RESERVE YOUR SPOT TODAY!

SEATS ARE LIMITED — REGISTER EARLY TO SECURE YOUR PLACE.
CONTACT LAURETTA ROSS AT (909) 388-0916 OR LROSS@DBH.SBCOUNTY.GOV.

SAVE
THE
DATE:

THURSDAY, OCTOBER 30, 2025

5TH ANNUAL Cultural Competency Advisory Committee SUMMIT



Bridges of Belonging: Healing through Generations

Join us for a day of wellness cultural practices, a panel, community discussion, and an engaging keynote.

➤ Open to all stakeholders, community members, county employees, and community partners.

➤ Lunch will be provided.

➤ No cost to attend.

RSVP



**Victor Valley College,
Educational Event Center**
18422 Bear Valley Road
Victorville, CA 92395
8:00 a.m.- 3:30 p.m.

bit.ly/ccacsummit

If you speak another language, free language assistance services are available by dialing (888) 743-1478. TTY users dial 711. DBH complies with applicable federal, civil rights laws and does not discriminate based on race, color, national origin, sex, gender identity, age, disability, or the inability to speak English (LEP).

CONTACT US: Office of Equity and Inclusion at (909) 252-5150 or cultural_competency@dbh.sbcounty.gov

RESERVE
LA
FECHA:

JUEVES 30 DE OCTUBRE DE 2025

CUMBRE ANUAL NÚMERO CINCO DEL **Comité Asesor sobre Competencia Cultural**



Puentes de Pertenencia: Sanando a Través de las Generaciones

Acompáñanos en un día de bienestar con prácticas culturales, un diálogo comunitario y presentación principal.

➤ Abierto a miembros de la comunidad, empleados del condado y aliados comunitarios.

➤ Se ofrecerá almuerzo.

➤ Asistencia gratuita.



**Victor Valley College,
Educational Event Center**
18422 Bear Valley Road
Victorville, CA 92395
8:00 a.m.- 3:30 p.m.

RESERVAR



bit.ly/ccacsummit

Si habla otro idioma, hay servicios gratuitos de ayuda con el idioma disponibles llamando al (888) 743-1478. Los usuarios de TTY deben marcar 711. El Departamento cumple con las leyes federales de derechos civiles y no discrimina por motivos de raza, color, origen nacional, sexo, identidad de género, edad, discapacidad o por no hablar inglés.

CONTÁCTENOS: Oficina de Equidad e Inclusión al (909) 252-5150 o cultural_competency@dbh.sbcounty.gov

5TH ANNUAL CULTURAL COMPETENCY ADVISORY COMMITTEE SUMMIT





SAVE
THE
DATE:

THURSDAY, OCTOBER 30, 2025

Bridges of Belonging: Healing through Generations

Join us for a day of wellness cultural practices, a panel, community discussion, resources, and an engaging keynote.

-  Open to all stakeholders, community members, county employees, and community partners.
-  No cost to attend, and lunch will be provided.

KEYNOTE SPEAKER

Ashley Hill

Ashley Hill is a licensed marriage and family therapist with hands-on experience supporting foster youth.



Victor Valley College, Educational Event Center
18422 Bear Valley Road
Victorville, CA 92395
8:00 a.m.- 3:30 p.m.

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bit.ly/ccacsummit

CONTACT US: Office of Equity and Inclusion at (909) 252-5150 or cultural_competency@dbh.sbcounty.gov

CCAC and Subcommittee Work Plans FY 2024-2025

CCAC 2024-2025						
<i>Goals</i>	<i>Objectives</i>	<i>Measure</i>	<i>Person Responsible</i>	<i>Method</i>	<i>Completion Date</i>	<i>Completion Criteria</i>
a) Strategic Plan and Annual Report to CCO on CCAC activities. b) Increase CCAC membership.	1) Provide a report highlighting goals, outcomes and accomplishments reached during the year. 2) Invite stakeholders, DBH Staff and community based organization to the CCAC and subcommittee meetings.	Yes	CCAC Leadership	1) CCAC leadership will provide the templet for the annual report that each subcommittee leadership or designee will complete. CCAC leadership will review the report before publishing. 2) Promote CCAC meetings at various community meetings like CPAC, subcommittee meetings and community based organizations.	Ongoing	1) Cultural Competency Advisory Committee Annual Report 2) Review CCAC sign-in sheets compare to participation numbers from the previous year.
Changes and Updates						
<i>Goals</i>	<i>Objectives</i>	<i>Measure</i>	<i>Person Responsible</i>	<i>Method</i>	<i>Completion Date</i>	<i>Completion Criteria</i>
c) Increase in person meetings and/or hybrid. d) Post meetings on the DBH Website to increase participation and visibility. e) Increase committee engagement and ownership of subcommittee meetings, fill chair and co-chair positions with community partners/stakeholders. f) Poll attendees: Identify who is attending meetings and determine what contributes to their attendance g) Continue to foster, support, and encourage the CCAC-Subcommittee collaboration(s), cross-cultural connections (ex. intersectionality) h) Hold quarterly leadership meetings with subcommittee leadership, share what everyone is doing and collaborate. i) Identifying solutions for increasing outreach and engagement services to the African American/Black, LGBTQ+, Asian/Pacific Islander population.	3) CCAC meetings will be held on Webex and in person with the option of hybrid. 4) Post meeting information, contact information and links on the DBH site so stakeholders, staff and community can access information and join meetings. 5) Support the subcommittees in filling their leadership roles with community members that represent the specific subcommittee. Prioritize targeted efforts to increase community engagement in subcommittees with low attendance and no community leadership. 6) Gather data on who is attending the CCAC meeting, why they are attending, who they are representing, and input into what the gaps are in accessing mental health that is equitable.	Yes	CCAC Leadership/ DBH support staff	3) Meeting links and passwords will remain the same and will be accessible through the monthly agenda and meeting invite. Physical locations for the meetings will be announced and updated on the monthly agenda and shared through online resources. 4) Flyer with CCAC meeting information and Webex links will be updated and posted on the DBH website and shared through DBH social media. 5) Help identify subcommittee members who can provide in the leadership for the specific subcommittee, reach out to individuals who may be interested. Engage presenters to invite participants. 6) Utilize poll feature on Webex to ask demographic information, provide a closing poll for comments, suggestions and questions, and the stakeholder survey link will also be provided to those who wish to provide feedback at a later time.	Ongoing	3) Distribution of agenda through the meeting link and phone number for call in option. 4) Information is posted on the DBH website, flyer is sent to various subcommittee participation lists. 5) Fill the current subcommittee leadership vacancies. 6) Implement suggestions provided from poll and address questions during the planning of CCAC meetings.

CCAC and Subcommittee Work Plans FY 2024-2025

Women's Awareness Subcommittee						
Goals	Objectives	Measure	Person	Method	Completion	Completion Criteria
a) Increase awareness of women's issues in mental health b) Provide a Mental Health training/Film focused on groups and individuals that provide services for Women.	1) Address women's access to services. 2) Reduce stigma regarding women and mental health related issues. 3) Provide Training on Mental Health and their unique needs.	Yes	Subcommittee	1) Recruit women to offer personal testimonials regarding their experiences with mental health related issues. 2) Provide educational trainings regarding women's mental health issues (domestic violence, maternal mental health, human trafficking) 3) Partner with other subcommittees on collaborative events	Ongoing	1) Complete sign in sheet, training evaluations, and comment cards. 2) Provide resources at trainings that are geared towards the specific topics that are being presented.
Changes and Updates						
Goals	Objectives	Measure	Person Responsible	Method	Completion Date	Completion Criteria
C) Increase participation from male community members d) Highlight the discussion on the stigma of Mental Health, learn about its origins and educate to help reduce stigma. e) To inform women to be more conscious of their whole health and early prevention.	1) Include males in the discussion of women's mental health issues and bring awareness to those providing services to women.	Yes	Subcommittee	1) Announce that the subcommittee is open to all	Ongoing	

Transitional Age Youth (TAY) Awareness Subcommittee						
Goals	Objectives	Measure	Person Responsible	Method	Completion Date	Completion Criteria
a) Increase outreach in the community through events and activities geared towards educating the community on behavioral health services for the TAY community and how to access those services. b) Educate the TAY community on issues relating to their population.	1) Provide culturally specific resources/presentations to TAY Center consumers. 2) Coordinate and promote annual TAY events. 3) Provide the TAY community education on healthy lifestyles, completing educational goals, and future employment.	Yes	Subcommittee	1) Collaborate with community partners to educate TAY on issues that directly affect their mental health (STD's and mental health issues, employment opportunities for TAY, physical and healthy lifestyles). 2) Provide educational events geared towards overcoming obstacles. 3) Partner with other subcommittees on collaborative events.	Ongoing	1) Bring educational trainings in-house to TAY Centers. 2) Complete event sign in sheets and event evaluations. 3) Promote conversation with youth about physical health, mental health, and healthy lifestyles.

CCAC and Subcommittee Work Plans FY 2024-2025

Veterans Awareness Subcommittee						
<i>Goals</i>	<i>Objectives</i>	<i>Measure</i>	<i>Person Responsible</i>	<i>Method</i>	<i>Completion Date</i>	<i>Completion Criteria</i>
a) Increase awareness of Veterans issues in mental health.	1) Provide educational trainings for providers and DBH staff.	Yes	Subcommittee	1) Recruit Veteran's to offer personal testimonials regarding their experiences with mental health related issues.	Ongoing	1) Completed sign in sheets and event evaluations and comment cards.
b) Provide Mental Health First Aid (MHFA) trainings focused on groups and individuals that provide services for Veterans. Provide Veterans 101 training to DBH Staff.	2) Coordinate MHFA training to veteran's subcommittee.			2) Develop trainings specific to Post Traumatic growth, brain injury, military sexual trauma, and women veterans.		2) Provide resources at trainings that are geared towards the specific topics that are being presented.

Asian Pacific Islander Awareness Subcommittee						
<i>Goals</i>	<i>Objectives</i>	<i>Measure</i>	<i>Person Responsible</i>	<i>Method</i>	<i>Completion Date</i>	<i>Completion Criteria</i>
a) Educate community on issues related to the Asian Pacific Islander (API) population, the API culture, and how to access behavioral health services.	1) Collaborate on mental health care events.	Yes	Subcommittee	1) Gather resources for the development of a community resource guide that will increase access to culturally appropriate services.	Ongoing	1) Complete sign in sheets and training evaluations.
b) Increase education and access to behavioral health services through community outreach within the API community.	2) Reduce cultural stigmas associated with mental health care issues (pamphlet).			2) Increase cultural awareness through education and outreach activities in the API community to reduce mental health stigma.		2) Compile resources and make available through CCAC, OEI, and the API Subcommittee.

LGBTQ Awareness Subcommittee						
<i>Goals</i>	<i>Objectives</i>	<i>Measure</i>	<i>Person Responsible</i>	<i>Method</i>	<i>Completion Date</i>	<i>Completion Criteria</i>
a) Increase subcommittee membership in person and online.	1) Create a digital learning space for members who cannot attend in person, utilize technology to increase impact.	Yes	Subcommittee	1) Skype/Zoom/other programs to make meetings digitally accessible to distant members.	Ongoing	1) Sign in sheets/attendance records of each subcommittee meeting.
b) Increase awareness, reduce stigma(s) regarding LGBTQ populations in multiple sectors.	2) Host 1-2 community based LGBTQ education events.			2) One day symposium training.		2) Complete sign in sheets and evaluations.
c) Improve access and quality of services to LGBTQ populations/consumers.	3) Educate service providers about the mental health needs and potential outcomes of LGBTQ populations through training provision.			3) Training, outreach, networking; present LGBTQ mental health information at various sites for various sectors.		3) Distribute resource guides to DBH clinics, various offices, and community partners.
d) Provide LGBTQ specific and/or affirming services guide to the Inland Empire.	4) Collect, assess, organize, and share an Inland Empire LGBTQ Resource Guide.			4) Continue compiling lists or providers, screening for affirmation/services, organize into a guide with OEI & PIO approval – send to print and share for online access. Maintain resource guide and make available to the community as a whole.		

CCAC and Subcommittee Work Plans FY 2024-2025

Mental Health and Substance Use Awareness Subcommittee						
Goals	Objectives	Measure	Person Responsible	Method	Completion Date	Completion Criteria
a) Increase awareness of Co-Occurring issues in mental health. b) Educate the community and service providers on issues unique to the Co-occurring populations.	1) Provide resources to individuals, community members, and service providers on Co-Occurring Substance Abuse. 2) Make resources, information, and trainings available to the community through COSAC Subcommittee meeting.	Yes	Subcommittee	1) Provide information, resources, presentations, on the intersectionality of mental health and substance use. 2) Participate in Recovery Happens, CCAC Summit, trainings, and/or other San Bernardino County events to share information on the subcommittee and available resources.	Ongoing	1) Compile resources and make available through CCAC, OEI, and the COSAC Subcommittee. 2) Disperse resource material to event attendees, DBH staff, clinics, and community partners.
Changes and Updates						
Goals	Objectives	Measure	Person Responsible	Method	Completion Date	Completion Criteria
c) Create a Resource library that Co-Occurring subcommittee members can contribute to and distribute to the community. d) Provide a space for providers or community workers to reset, recharge, refuel, and share the on experience.	3) Host a space or document where resources' information can be stored and accessed by providers and community members. 4) Hold discussion time for members to share their experience with reaching out to community resources and sharing their experiences with these community resources.	Yes	Subcommittee	3) Create a document to be distributed virtually and on paper that provide agency names and contact information, ability to distribute at resource fairs and other community events. 4) Allow time in the agenda for discussion on resources.	Ongoing	3) Disperse resource library information to DBH staff, clinics, and community partners. 4) During the monthly meeting, discuss and share on experiences utilizing shared resources.
Disabilities Awareness Subcommittee						
Goals	Objectives	Measure	Person Responsible	Method	Completion Date	Completion Criteria
a) Improve access and quality of services to consumers with disabilities. b) Provide trainings on Self-Advocacy and Disability Sensitivity for DBH staff, contractors, and community.	1) Provide resources to individuals with disabilities. 2) Coordinate disability sensitive training and Self Advocacy training to service providers.	Yes	Subcommittee	1) Provide a venue to discuss and advocate with and for individuals with disabilities who are experiencing behavioral health issues. 2) Provide culturally sensitive educational opportunities for providers and trainings on disability education and inclusion in the workplace.	Ongoing	1) Provide resources at trainings to participants. 2) Complete sign in sheet and training evaluation.
Changes and Updates						
Goals	Objectives	Measure	Person Responsible	Method	Completion Date	Completion Criteria
c) Increase subcommittee participation.	3) Create promotional tools and resources.	Yes	Subcommittee	3) Create a flyer with the subcommittee details, begin a document with local resource that provide services to the disabilities community.	Ongoing	

CCAC and Subcommittee Work Plans FY 2024-2025

Native American Awareness Subcommittee						
Goals	Objectives	Measure	Person Responsible	Method	Completion Date	Completion Criteria
a) Improve access and quality of services to Native American consumers.	1) Coordinate annual Native American Heritage Month Celebration.	Yes	Subcommittee	1) Conduct cultural awareness training to consumers, DBH staff, and the community geared towards reducing stigma.	Ongoing	1) Complete sign in sheets and training evaluations.
b) Provide cultural awareness to community which will reduce stigma and discrimination of the Native American community.	2) Coordinate events for consumers and community members.			2) Provide awareness to consumers and community members.		2) Provide resources at trainings to participants.
c) Educate the community on issues relating to the Native American population (historical trauma).	3) Provide resources to the Native American community.			3) Provide information to the community about DBH services and education on mental illness.		3) Disperse resource guides to DBH clinics, various offices, and community partners.
	4) Develop specific cultural humility training on historical trauma.					
	5) Generate outcome tools designed to measure impact of various trainings.					
African American Awareness Subcommittee						
Goals	Objectives	Measure	Person Responsible	Method	Completion Date	Completion Criteria
A) Improve access and quality of services to African American consumers.	1) Develop an event to honor African American Mental Health Awareness Week.	Yes	Subcommittee	1) Conduct cultural awareness training for the consumers, DBH staff, and the community geared towards reducing stigma and cultural awareness.	Ongoing	1) Complete sign in sheet, training evaluations and comment cards.
B) Provide technical assistance to San Bernardino County Churches that target the African American population in San Bernardino County to support and improve their behavioral health ministries.	2) Develop strategies on how to reduce stigma of mental health in African American community.			2) Disperse information at the yearly African American Mental Health Awareness Week.		2) Provide resources at trainings to participants.
	3) Provide Training on Mental Health and Substance Abuse Disorder trainings to leaders within the African American Churches.			3) Identify Faith Based Groups that focus on the African American population that include behavioral health ministries.		3) Disperse resource guides to DBH clinics, various offices, and community partners.
Consumer and Family Members Awareness Subcommittee						
Goals	Objectives	Measure	Person Responsible	Method	Completion Date	Completion Criteria
a) Improve access and quality of services to Consumers and family members.	1) Provide in-depth education trainings and increase awareness of needs to consumers and family members.	Yes	Subcommittee	1) Provide awareness training for the consumers, DBH staff, and contract providers.	Ongoing	1) Complete sign in sheet, training evaluations and comment cards.
b) Increase membership.				2) Provide resources to individuals with mental health issues.		2) Provide resources at trainings to participants.
c) Gather feedback from community member and stakeholder to increase access and quality of care.	2) Bring awareness to community and family members to reduce stigma.			3) Host family night.		

CCAC and Subcommittee Work Plans FY 2024-2025

Older Adults Awareness Subcommittee						
<i>Goals</i>	<i>Objectives</i>	<i>Measure</i>	<i>Person Responsible</i>	<i>Method</i>	<i>Completion Date</i>	<i>Completion Criteria</i>
a) Increase awareness of mental health services.	1) Identify and disperse information on whole health services.	Yes	Subcommittee	1) Develop a resource guide.	Ongoing	1) Complete sign in sheet, training evaluations and comment cards.
b) Increase accessibility of mental health services.	2) Engage local providers and encourage increased provider participation in local health fairs.			2) Collaborate with local faith-based and community organizations to disseminate information and provide health fairs.		2) Provide resources at trainings to participants.
c) Reduce the stigma of seeking mental health services.	3) Coordinate the implementation of a health fair.			3) Facilitate communication between providers to increase awareness of additional services.		3) Disperse resource guides to DBH clinics, various offices, and community partners.
Changes and Updates						
<i>Goals</i>	<i>Objectives</i>	<i>Measure</i>	<i>Person Responsible</i>	<i>Method</i>	<i>Completion Date</i>	<i>Completion Criteria</i>
d) Increase subcommittee participants	4) Utilize space to discuss resources within the community from various departments, agencies, and organizations.	Yes	Subcommittee	4) Create flyer with subcommittee information including link and QR code. Attend community events that are specific to the older adults	Ongoing	d) Stakeholder form completion and sign-in documents.
e) Increase community involvement						
f) Provide training on/for Older Adult community	5) Invite and participate with other subcommittees.					
Suicide Prevention Awareness Subcommittee						
<i>Goals</i>	<i>Objectives</i>	<i>Measure</i>	<i>Person Responsible</i>	<i>Method</i>	<i>Completion Date</i>	<i>Completion Criteria</i>
a) To strengthen and build on existing statewide suicide prevention efforts.	1) Establish a greater presence in the community.		Subcommittee	1) Continue to increase its participation by informing the local systems on suicide prevention strategies.	Ongoing	
b) Create local awareness of suicide risk factors, supports, and resources.	2) Work with local organizations to collaborate on combined efforts to strengthen suicide prevention efforts in the community.			2) Provide an environment where conversations can continue on how to reduce suicide and increase awareness.		
c) Inform and support local systems in suicide prevention strategies, and providing an environment where we can continue the conversation on how we can reduce suicides and increase awareness.						
d) Inform members and the community of means safety by providing local resources and education on the matter.						

CCAC and Subcommittee Work Plans FY 2024-2025

Latino Awareness Subcommittee						
<i>Goals</i>	<i>Objectives</i>	<i>Measure</i>	<i>Person Responsible</i>	<i>Method</i>	<i>Completion Date</i>	<i>Completion Criteria</i>
a) Increase awareness of Latino issues in mental health.	1) Provide resources to the Latino community, service providers, and DBH staff.	Yes	Subcommittee	1) Provide culturally sensitive education material to Latino population.	Ongoing	1) Completed sign in sheets, event evaluations and comment cards.
b) Reduce stigma of mental illness among Latinos.	2) Coordinate annual Hispanic Heritage Month Celebration. 3) Coordinate annual event (Binational) for consumers and community members.			2) Provide culturally specific resources to Latino population.		2) Provide resources at trainings that are geared towards the specific topics that are being presented.
Changes and Updates						
<i>Goals</i>	<i>Objectives</i>	<i>Measure</i>	<i>Person Responsible</i>	<i>Method</i>	<i>Completion Date</i>	<i>Completion Criteria</i>
c) Reduce stigma of substance use disorders among Latinos. D) Increase awareness of available Spanish resources.	4) Create resource guide that focuses on services offered in Spanish.			3) Provide co-occurring education in Spanish. 4) Develop a subcommittee directory of people that attend and the services they offer in Spanish.	Ongoing	3) Provide resource guide in English and Spanish.

Spirituality Awareness Subcommittee						
<i>Goals</i>	<i>Objectives</i>	<i>Measure</i>	<i>Person Responsible</i>	<i>Method</i>	<i>Completion Date</i>	<i>Completion Criteria</i>
a) Increase awareness and cultural learning among DBH staff and contract providers on issues relating to spirituality, focusing specifically on the role of spirituality in behavioral healthcare.	1) Provide resources and learning opportunities (specifically skills building and other opportunities to expand understanding – Diversity Film Series, Panel Events, etc.) to DBH staff and contract providers.	Yes	Subcommittee	1) Provide skills Learning through training (including role play), create and strategically distribute document addressing legal inquiry and permission regarding spirituality in behavioral health care, as well as differences between religion and spirituality. Collect and strategically distribute data on the dimensionality of consumers including spiritual make-up of who we serve, host panel events.	Ongoing	1) Complete sign-in sheets and evaluations in order to address in-depth topics.
b) Increase awareness in the community relating to the intersections between spirituality and behavioral health.	2) Provide resources and educational opportunities to community members and leaders within faith-based organizations. 3) Increase and diversify subcommittee participants in the subcommittee.			2) Provide recommendations to Diversity Film Series, coordinate National Day of Prayer, continue inviting community partners to subcommittee meetings (including clergy, laity and other strategic stakeholders – specifically consumers)		

CCAC Montly Presentations 2024/2025		
Month	Presentation	Subcommittee Spotlight
Jul-24	Disability Awareness Sensitivity Training	Disability Awareness Subcommittee
Aug-24	NAMI San Bernardino	Older Adults Awareness Subcommittee
Sep-24	The Sound of Recovery/Recovery Happens	Mental Health and Substance Use Awareness
Oct-24	Meeting went Dark/Members Encouraged to attend the CCAC Summit	
Nov-24	Summit Recap - Tawon Green December CCAC Invitation - Dr. Clay Presentation: Cultural Competence - Berry Knight	Native American Awareness Subcommittee
Dec-24	Community Awards Vice Chair Elections	Subcommittee Highlights
2025		
Jan-24	CCAC 2025 Goals MHSA FY 25/26 Update	LGBTQ Awareness Subcommittee
Feb-24	CARE Court	Consumer and Family Members Awareness Subcommittee
Mar-24	Women and Wellness 2025 Panel	Veteran's Awareness Subcommittee
Apr-25	Older Adult Panel Coping with Stress while Aging	Women's Awareness Subcommittee
May-25	Panel: Mental Health & Wellness in Latino communities	No Spotlight due to timing
Jun-25	Navigating the Storm: Healing, Humility, and Holding Space & BHSA Update	Latino Awareness Subcommittee

CCAC Attendance
07/18/2024

	Meeting Name	Meeting Date	Display Name	Agency/Organization	Attendance Duration
1	CCAC	7/18/2024	Alexis Ray	SBC-DBH Mental Health Clinic Supervisor	61 mins
2	CCAC	7/18/2024	Araceli Bedolla	AGCClericals	92 mins
3	CCAC	7/18/2024	Arthur Shaw III	SBC-DBH PEI	90 mins
4	CCAC	7/18/2024	Call-in User_1		85 mins
5	CCAC	7/18/2024	Candace Armijo	DBH OEI	96 mins
6	CCAC	7/18/2024	Cheryl		30 mins
7	CCAC	7/18/2024	Christina Tran	Asian American Resource Center	83 mins
8	CCAC	7/18/2024	DBH OEI	SBC-DBH OEI	97 mins
9	CCAC	7/18/2024	Dawn Waters	SBC-DBH CYCS	50 mins
10	CCAC	7/18/2024	Dr. April Clay	Clay Counseling Solutions	58 mins
11	CCAC	7/18/2024	Dr. Christa Banton	Barstow Community College	50 mins
12	CCAC	7/18/2024	Fabiola Yanez	SBC-DBH OEI	90 mins
13	CCAC	7/18/2024	Gabriela Layseca, OMSD	Ontario Montclair School District	86 mins
14	CCAC	7/18/2024	Jayla Griffin	Diversity Uplifts- Maternal Health Network of San Bernardino Co.	78 mins
15	CCAC	7/18/2024	Jennifer Esparza She, Her, Hers	SBC-DBH OEI	87 mins
16	CCAC	7/18/2024	Karen Urquia	SBC-DBH Office of Innovation	11 mins
17	CCAC	7/18/2024	Kazumi Yamaguchi they/them	St. John Community Health	1 min
18	CCAC	7/18/2024	Kelli Guillory	CA Department of Rehabilitation	78 mins
19	CCAC	7/18/2024	La Keisha Mosley	SBC-DBH OEI	91 mins
20	CCAC	7/18/2024	La'Cobra Curry	Admin Clericals	1 min
21	CCAC	7/18/2024	Lisa Herrmann	Victor Community Support Services	82 mins
22	CCAC	7/18/2024	Marcelina Shackelford	Riverside San Bernardino County Indian Health Inc.	70 mins
23	CCAC	7/18/2024	Maribel Gutierrez	DBH Administration	3 mins
24	CCAC	7/18/2024	Melissa Bucarey	Providence St. Mary Medical Center	78 mins
25	CCAC	7/18/2024	Michelle Nance	Pacific Clinics	77 mins
26	CCAC	7/18/2024	Minette O'Bryan-DBH	SBC-DBH	77 mins
27	CCAC	7/18/2024	Natalie Fagan, DBH	DBH TAY	79 mins
28	CCAC	7/18/2024	Natividad Vasquez-Silva	West End Family Counseling Services	84 mins
29	CCAC	7/18/2024	Paola D'Aloia-Pascuzzo	Ontario Montclair School District	86 mins
30	CCAC	7/18/2024	Priscilla Valenzuela MHN	Diversity Uplifts- Maternal Health Network of San Bernardino Co.	81 mins
31	CCAC	7/18/2024	Rochelle Bernarte	DBH WET	83 mins
32	CCAC	7/18/2024	Rosana Ayala, IEHP	IEHP	81 mins
33	CCAC	7/18/2024	Susana Campuzano	Pacific Clinics	18 mins
34	CCAC	7/18/2024	Tawon G	Clay Counseling Foundation	83 mins
35	CCAC	7/18/2024	Valerie Maybrier	DBH Compliance	47 mins
36	CCAC	7/18/2024	Nicole Joyner	Young Visionaries Youth Leadership Academy	73 mins

CCAC Attendance
08/15/2024

	Meeting Name	Meeting Date	Display Name	Organization/Agency	Attendance Duration
1	CCAC	8/15/2024	Andre Bossieux	DBH TAY	89 mins
2	CCAC	8/15/2024	Araceli Bedolla	AGCClericals	96 mins
3	CCAC	8/15/2024	Arthur Shaw III	SBC-DBH PEI	91 mins
4	CCAC	8/15/2024	Aura Lopez	Ontario Montclair School District	90 mins
5	CCAC	8/15/2024	Call-in User_1		91 mins
6	CCAC	8/15/2024	Christina Tran	Asian American Resource Center	92 mins
7	CCAC	8/15/2024	Claudia Haro	DBH PEI	26 mins
8	CCAC	8/15/2024	DBH OEI	DBH OEI	122 mins
9	CCAC	8/15/2024	Dawn Waters	DBH Children Youth and Collaborative Services	16 mins
10	CCAC	8/15/2024	Dr. Rebecca Scott Young	DBH MHSA	35 mins
11	CCAC	8/15/2024	Gabriela Layseca, OMSD	Ontario Montclair School District	93 mins
12	CCAC	8/15/2024	Green, Briana R.	Veteran's Affair	59 mins
13	CCAC	8/15/2024	Gustavo Cisneros	DBH SUDRS	67 mins
14	CCAC	8/15/2024	Jeanine Wymer	DBH WET	80 mins
15	CCAC	8/15/2024	Jessica Boykin	DBH Compliance	86 mins
16	CCAC	8/15/2024	Jonathan Leiva	St. John Community Health	6 mins
17	CCAC	8/15/2024	Joshua Thomas	Diversity Uplifts	89 mins
18	CCAC	8/15/2024	Kelli Guillory	CA Department of Rehabilitation	87 mins
19	CCAC	8/15/2024	Luis Martinez	DBH Administration	90 mins
20	CCAC	8/15/2024	Maribel Gutierrez	DBH Administration	76 mins
21	CCAC	8/15/2024	Marina Ramirez	Victor Community Support Services	72 mins
22	CCAC	8/15/2024	Melissa	Providence St. Mary Medical Center	87 mins
23	CCAC	8/15/2024	Michelle Nance	Pacific Clinics	58 mins
24	CCAC	8/15/2024	Minette O'Bryan-DBH	SBC-DBH	90 mins
25	CCAC	8/15/2024	Omar Gonzalez-Valentino	Telecare Corporation	68 mins
26	CCAC	8/15/2024	Sandra Becerra	Victor Community Support Services	55 mins
27	CCAC	8/15/2024	Sonia Navarro	DBH PEI	29 mins
28	CCAC	8/15/2024	Stacey Huynh, CHAISR	Community Health Association Inland Southern Region	92 mins
29	CCAC	8/15/2024	Susana Campuzano	Pacific Clinics	91 mins
30	CCAC	8/15/2024	TAY AV1	DBH TAY	122 mins
31	CCAC	8/15/2024	TAY AV2	DBH TAY	121 mins
32	CCAC	8/15/2024	Tawon G	Clay Counseling Foundation	84 mins
33	CCAC	8/15/2024	Vanessa Brierty	Native American Legislative Caucus	75 mins
34	CCAC	8/15/2024	Veronica Hay	CA Association of Health and Education Linked Professional(CAHELP)	52 mins
35	CCAC	8/15/2024	lross@dbh.sbcounty.gov	DBH OEI	97 mins



Department of Behavioral Health
Office of Equity and Inclusion

Meeting: Cultural Competency Advisory Committee

Date: Thursday, August 15, 2024

Location: San Bernardino TAY Center

780 E. Gilbert St. San Bernardino, CA 92404

Time: 1:00-2:30pm

(Please print legibly)

	Name	Signature	Email	Organization/Agency	First Time Attending?
1	Phillip Woodlows		phillip.woodlows@sbcounty.gov	DAS	
2	Deb Stone		Deb.MLR24@gmail.com	my Life Rejuvenation	yes
3	Thelma Rodriguez		Thelma.Rodriguez@dbhsbcounty.gov	Medical Services	yes
4	Maribel C.			DBH	NO
5	Carol McDonald			DBH	NO
6	Matthew Montan		matthew.montan@dbhsbcounty.gov	DBH	yes
7	Rochelle Bernarte		rochelle.bernarte@dbhsbcounty.gov	DBH	NO
8	Halkisha Mosley		hmosley@dbhsbcounty.gov	DBH	
9	Tawon Green		Tawon@ClayCounseling.org	CCF	NO
10	April Clay		aril@claycounselingsolutions.com	CCS/CCF	NO
11	Carl Clay		carl@claycounselingsolutions.com	CCS	NO
12	Wolfgang Hall		wolfgang.hall@namisb.org	NAMI	yes
13	Brenda Garcia		Brenda.DeLa-Garcia@victor.org	VCS	NO
14	Miriam Clark			CT	NO
15	Natalie Fagan		natalie.fagan@dbhsbcounty.gov	PMI DBH	NO



Department of Behavioral Health
Office of Equity and Inclusion

Meeting: Cultural Competency Advisory Committee

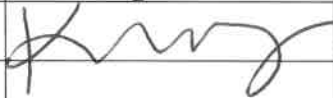
Date: Thursday, August 15, 2024

Location: San Bernardino TAY Center

780 E. Gilbert St. San Bernardino, CA 92404

Time: 1:00-2:30pm

(Please print legibly)

	Name	Signature	Email	Organization/Agency	First Time Attending?
16	Karen Urquia		Karen.Urquia@dbh.sbcounty.gov	DBH	NO
17					
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CCAC Attendance

9/19/2024

Meeting Name	Meeting Date	Display Name	Organization/Agency	Attendance Duration
1	CCAC	9/19/2024 April Clay	Clay Counseling Solutions	57 mins
2	CCAC	9/19/2024 Arthur Shaw III	DBH PEI	37 mins
3	CCAC	9/19/2024 Candace Armijo	DBH OEI	100 mins
4	CCAC	9/19/2024 DBH OEI	DBH OEI	108 mins
5	CCAC	9/19/2024 Dawn Waters	DBH Children Youth and Collaborative Services	30 mins
6	CCAC	9/19/2024 Donald Harris	DBH SUDRS	108 mins
7	CCAC	9/19/2024 Dr. April Clay	Clay Counseling Solutions	25 mins
8	CCAC	9/19/2024 Dr. Rebecca Scott Young	DBH MHSA	20 mins
9	CCAC	9/19/2024 Erica Wilson-DBH PRO	DBH PRO	98 mins
10	CCAC	9/19/2024 Gabriela Layseca, OMSD	Ontario Montclair School District	98 mins
11	CCAC	9/19/2024 Gustavo Cisneros	DBH SUDRS	92 mins
12	CCAC	9/19/2024 Jayla Griffin MHN	Diversity Uplifts	91 mins
13	CCAC	9/19/2024 Jeanine Wymer	DBH WET	85 mins
14	CCAC	9/19/2024 Jessica Boykin	DBH Compliance	87 mins
15	CCAC	9/19/2024 Karen Urquia	DBH Innovation	92 mins
16	CCAC	9/19/2024 Kelli Gultory	CA Department of Rehabilitation	89 mins
17	CCAC	9/19/2024 Kia Hines	Diversity Uplifts	59 mins
18	CCAC	9/19/2024 Leticia Manzano	DBH OEI	100 mins
19	CCAC	9/19/2024 Lisa Herrmann VCSS	Victor Community Support Services	45 mins
20	CCAC	9/19/2024 Marcelina Shackelford	RSBCIHI	65 mins
21	CCAC	9/19/2024 Maribel Gutierrez	DBH Admin	92 mins
22	CCAC	9/19/2024 Marina Ramirez	Victor Community Support Services	94 mins
23	CCAC	9/19/2024 Marlen Hernandez she,her,hers,ella	DBH OEI	33 mins
24	CCAC	9/19/2024 Matthew Montana	DBH MHSA	95 mins
25	CCAC	9/19/2024 Melissa Bucarey	Providence St. Mary Medical Center	94 mins
26	CCAC	9/19/2024 Michelle Nance	Pacific Clinics	53 mins
27	CCAC	9/19/2024 Natalie Fagan, DBH	DBH TAY	94 mins
28	CCAC	9/19/2024 Natividad Vasquez-Silva	West End Family Counseling Services	87 mins
29	CCAC	9/19/2024 Omar Gonzalez-Valentino	Telecare Corporation	56 mins
30	CCAC	9/19/2024 Phillip Woodland	HS DAAS	88 mins
31	CCAC	9/19/2024 Rochelle Bernarte	DBH WET	95 mins
32	CCAC	9/19/2024 Tawon G	Clay Counseling	84 mins
33	CCAC	9/19/2024 Thelma Rodriguez	DBH Medical Services	93 mins
34	CCAC	9/19/2024 TiFani Law IE-CHI	Inland Empire- Community Health Initiative	27 mins
35	CCAC	9/19/2024 Veronica Hay, PhD	CA Association of Health and Education Linked Professional(CAHELP)	95 mins

CCAC Attendace

11/21/2024

	Meeting Name	Meeting Date	Display Name	Agency/Organization	Attendance Duration
1	CCAC	11/25/2024	Angela Ukiru	DBH CYCS	41 mins
2	CCAC	11/25/2024	Anna Duarte	DBH MHSA Admin	26 mins
3	CCAC	11/25/2024	April Clay LMFT, EDD	Clay Counseling	91 mins
4	CCAC	11/25/2024	Arthur Shaw III	DBH PEI	90 mins
5	CCAC	11/25/2024	Barry E. Knight	Riverside County	24 mins
6	CCAC	11/25/2024	Brenda Garcia	Victor Community Support Services	30 mins
7	CCAC	11/25/2024	Call-in User_1		93 mins
8	CCAC	11/25/2024	Candace Armijo	DBH OEI	1 min
9	CCAC	11/25/2024	Carmen Macias- VA Loma Linda	Veteran's Affair Loma Linda	6 mins
10	CCAC	11/25/2024	Cassandra Crook	DBH SUDRS	83 mins
11	CCAC	11/25/2024	Catrina Figueroa	DBH WET	92 mins
12	CCAC	11/25/2024	Christina Tran	Asian American Resource Center	92 mins
13	CCAC	11/25/2024	DBH OEI	DBH OEI	103 mins
14	CCAC	11/25/2024	Dr. April Clay	Clay Counseling	9 mins
15	CCAC	11/25/2024	Erica Wilson -DBH PRO	DBH PRO	92 mins
16	CCAC	11/25/2024	Gabriela Layseca, OMSD	Ontario Montclair School District	90 mins
17	CCAC	11/25/2024	Ismael Urbina	Ontario Montclair School District	88 mins
18	CCAC	11/25/2024	Jacob Gonzalez	DBH Innovations	64 mins
19	CCAC	11/25/2024	Jasmine Kuizon (she/her)	Molina Healthcare	88 mins
20	CCAC	11/25/2024	Jayla Griffin	Diversity Uplifts	19 mins
21	CCAC	11/25/2024	Jessica Boykin	DBH Compliance	9 mins
22	CCAC	11/25/2024	Karen Urquiza	DBH Innovations	21 mins
23	CCAC	11/25/2024	Kelli Guillory	CA Department of Rehabilitation	87 mins
24	CCAC	11/25/2024	La Keisha Mosley	DBH OEI	96 mins
25	CCAC	11/25/2024	Leticia Manzano	DBH OEI	5 mins
26	CCAC	11/25/2024	Lydia Bell	DBH FPM	35 mins
27	CCAC	11/25/2024	Marcelina Shackelford	RSBCIHI	94 mins
28	CCAC	11/25/2024	Maribel Gutierrez	DBH Admin	92 mins
29	CCAC	11/25/2024	Marisela Soto	Victor Community Support Services	39 mins
30	CCAC	11/25/2024	Melissa Bucarey	Providence St. Mary Medical Center	86 mins
31	CCAC	11/25/2024	Michelle Nance	Pacific Clinics	95 mins
32	CCAC	11/25/2024	Natividad Vasquez-Silva	West End Family Counseling Services	91 mins
33	CCAC	11/25/2024	Sandra Becerra	Victor Community Support Services	72 mins
34	CCAC	11/25/2024	Susan Abito	DBH WET	85 mins
35	CCAC	11/25/2024	Tawon G	Clay Counseling	13 mins
36	CCAC	11/25/2024	Thelma Rodriguez	DBH Medical Services	59 mins
37	CCAC	11/25/2024	Vanessa Brierty	Native American Legislative Caucus	90 mins
38	CCAC	11/25/2024	Veronica Hay	CA Association of Health and Education Linked Professional(CAHELP)	82 mins
39	CCAC	11/25/2024	amanda vann-orellana	Young Visioneries	29 mins
40	CCAC	11/25/2024	tross@dbh.sbcounty.gov	DBH OEI	98 mins



Department of Behavioral Health
Office of Equity and Inclusion

Meeting: Cultural Competency Advisory Committee

Date: Thursday, December 19, 2024

Location: San Bernardino County Department of Behavioral Health
303 E. Vanderbilt Way San Bernardino CA 92415

Time: 12:30-2:30pm

(Please print legibly)

	Name	Signature	Email	Organization/Agency	First Time Attending?
1	Natalie Fagan		natalie.fagan@dbh.sbcounty.com	DBH / TAY	NO
2	Gabriela Layseca		gabriela.layseca@dbhsd.net	OMSD	NO
3	Rachel Miller		racheljm94@gmail.com	Clubhouse / CEC	NO
4	Jon Butten		jbutten@youthaction.com	NBG / ceem / tap	NO
5	Rebecca Scott Young			DBH	NO
6	Linda Campillo				
7	Karen Urquiza		Global	DBH	NO
8	Carmen Figueroa			DBH	NO
9	Marcelina Shackelford		mshackelford@relacih.org	PSBCH	NO
10	Vanessa Brierty		vanessa.brierty@csu.ca.gov	Asm Ramos	NO
11	Jayla Griffin		jgriffin@diversityuplifts.org	Maternal Health Network ^{of}	NO
12	Brian Hermosillo		Global	DBH	
13	Candace Armijo		Global	DBH	NO
14	Rockelle Bernarte				
15	Daniel Frousto		Global	DBH	Yes



Department of Behavioral Health
Office of Equity and Inclusion

Meeting: Cultural Competency Advisory Committee

Date: Thursday, December 19, 2024

Location: San Bernardino County Department of Behavioral Health
303 E. Vanderbilt Way San Bernardino CA 92415

Time: 12:30-2:30pm

(Please print legibly)

	Name	Signature	Email	Organization/Agency	First Time Attending?
16	Lizette Vazquez		DBH	DBH	NO
17	CARLOS VAZQUEZ		DBH	DBH	YES.
18	Kelli Guillory		Kelli.Guillory@dor.ca.gov	DOR	NO
19	April Clay		april@claycounseling.org	DBH	
20	Howard Thomas		"	"	
21	Jennifer Esparza			DBH - OEI	NO
22	Lauretta Ross		DBH	DBH - OEI	NO
23	MELISSA Bucarey		MELISSA.BUCAREY@PROVIDENCE.ORG	ST. MARY MEXICAN-AM / N	
24					
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Department of Behavioral Health
Office of Equity and Inclusion





Meeting: Cultural Competency Advisory Committee

Date: Thursday, December 19, 2024

Location: San Bernardino County Department of Behavioral Health
303 E. Vanderbilt Way San Bernardino CA 92415

Time: 12:30-2:30pm

(Please print legibly)

	Name	Signature	Email	Organization/Agency	First Time Attending?
31	Maribel Gutierrez			DBH	no
32	Leticia Manzano			DBH OEI	no
33	Lauretta Ross				
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CCAC Attendance

1/16/2024

Meeting Nam	Meeting Dat	Display Name	Agency/Organization	Attendance Duratio
1 CCAC	1/16/2025	Alexis Ray	Department of Behavioral Health	42 mins
2 CCAC	1/16/2025	Allison Cunningham	Department of Behavioral Health	26 mins
3 CCAC	1/16/2025	April Clay LMFT, EDD	Clay Counseling Solutions	86 mins
4 CCAC	1/16/2025	Arthur Shaw III	Department of Behavioral Health- PEI	97 mins
5 CCAC	1/16/2025	Brenda Garcia	Victor Community Support Services	5 mins
6 CCAC	1/16/2025	Carlos Vazquez PFA OEI	Department of Behavioral Health OEI	92 mins
7 CCAC	1/16/2025	Christina Tran	Asian American Resource Center	81 mins
8 CCAC	1/16/2025	DBH OEI	DBH OEI	97 mins
9 CCAC	1/16/2025	Dawn Waters	Department of Behavioral Health	81 mins
10 CCAC	1/16/2025	Dr. Amanda Vann- Orellana, LCS	Young Visionaries Youth Leadership Academy	54 mins
11 CCAC	1/16/2025	Dr. Rebecca Scott Young	Department of Behavioral Health MHSA Administr	56 mins
12 CCAC	1/16/2025	Gabriela Layseca, OMSD	Ontario Montclair School District	85 mins
13 CCAC	1/16/2025	Gustavo Cisneros	Department of Behavioral Health	74 mins
14 CCAC	1/16/2025	Ismael Urbina	Ontario Montclair School District	82 mins
15 CCAC	1/16/2025	Jayla Griffin MHN	Diversity Uplifts	59 mins
16 CCAC	1/16/2025	Jeanine Wymer	Department of Behavioral Health	84 mins
17 CCAC	1/16/2025	Jessica Boykin	Department of Behavioral Health	80 mins
18 CCAC	1/16/2025	Jillian Rae	Department of Behavioral Health PRO	76 mins
19 CCAC	1/16/2025	Karen Urquia	Department of Behavioral Health	84 mins
20 CCAC	1/16/2025	Kia Hines	Diversity Uplifts	71 mins
21 CCAC	1/16/2025	Kristina Darbinian, MSW Studen	Arizona State University	75 mins
22 CCAC	1/16/2025	La Keisha Mosley	Department of Behavioral Health OEI	92 mins
23 CCAC	1/16/2025	Lisa Herrmann	Victor Community Support Services	22 mins
24 CCAC	1/16/2025	Maribel Gutierrez	Department of Behavioral Health OEI	84 mins
25 CCAC	1/16/2025	Marisela Soto	Victor Community Support Services	66 mins
26 CCAC	1/16/2025	Marlen Hernandez (she,her,ella)	Department of Behavioral Health OEI	89 mins
27 CCAC	1/16/2025	Martin Walls, DBH	Department of Behavioral Health	19 mins
28 CCAC	1/16/2025	Melissa Bucarey	Providence Saint Mary	83 mins
29 CCAC	1/16/2025	Michelle Garcia	Department of Behavioral Health	23 mins
30 CCAC	1/16/2025	Michelle Nance	Pacific Clinics	1 min
31 CCAC	1/16/2025	Minette O'Bryan	Department of Behavioral Health	83 mins
32 CCAC	1/16/2025	Minette Obryan-DBH	Department of Behavioral Health	83 mins
33 CCAC	1/16/2025	Natalie Fagan, DBH	Department of Behavioral Health TAY Center	77 mins
34 CCAC	1/16/2025	Oscar Lobos	Family Assistance	87 mins
35 CCAC	1/16/2025	Paola D'Aloia-Pascuzzo	Ontraio Montclair School District	87 mins
36 CCAC	1/16/2025	Sandra Becerra	Victor Community Support Services	82 mins
37 CCAC	1/16/2025	Susan Abito	Department of Behavioral Health	97 mins
38 CCAC	1/16/2025	Lauretta Ross	Department of Behavioral Health OEI	83 mins

CCAC Attendance
2/20/2025

Meeting Name	Meeting Date	Display Name	Attendee Email	Agency/Organization	Attendance Duration
1 CCAC	2/20/2025	Alyssa Cabral	alyssa.cabral@dbh.sbcounty.gov	Department of Behavioral Health	67 mins
2 CCAC	2/20/2025	Angela Ukiru	angela.ukiru@dbh.sbcounty.gov	Department of Behavioral Health	53 mins
3 CCAC	2/20/2025	Anna Gastelum	anna.gastelum@hss.sbcounty.gov	Human Resources	17 mins
4 CCAC	2/20/2025	Arthur Shaw III	arthur.shawiii@dbh.sbcounty.gov	Department of Behavioral Health	25 mins
5 CCAC	2/20/2025	Brenda Garcia	brenda.dela-garcia@victor.org	Victor Community Support Services	75 mins
6 CCAC	2/20/2025	Call-in User_1			7 mins
7 CCAC	2/20/2025	Christina Tran	christina.aarc@gmail.com	Asian American Resource Center	72 mins
8 CCAC	2/20/2025	DBH OEI	cultural_competency@dbh.sbcounty.gov	Department of Behavioral Health	77 mins
9 CCAC	2/20/2025	Dawn Waters	dwaters@dbh.sbcounty.gov	Department of Behavioral Health	40 mins
10 CCAC	2/20/2025	Dr. Jessica Mosher MBA DrPH (Pascua Yaqui)	jessicamosher@me.com	Community Member	75 mins
11 CCAC	2/20/2025	Fabiola Yanez	fabiola.yanez@dbh.sbcounty.gov	Department of Behavioral Health	78 mins
12 CCAC	2/20/2025	Gustavo Cisneros	gustavo.cisneros@dbh.sbcounty.gov	Department of Behavioral Health	69 mins
13 CCAC	2/20/2025	Kazumi Yamaguchi (they/them)	kyamaguchi@sjch.org	St. John Community Health	3 mins
14 CCAC	2/20/2025	Michelle Nance	mnance@pacificclinics.org	Pacific Clinics	76 mins
15 CCAC	2/20/2025	Milka Zere	milkazere@elsolnec.org	El Sol Neighborhood Educational Center	26 mins
16 CCAC	2/20/2025	Mimi Velazquez	mimi.velazquez@molinahealthcare.com	Molina Healthcare	66 mins
17 CCAC	2/20/2025	Natividad Vasquez-Silva	natividadvasquezsilva@wefcs.org	West End Family Counseling Services	70 mins
18 CCAC	2/20/2025	Rachel Miller	racheljmi96@gmail.com	Community Member	76 mins
19 CCAC	2/20/2025	Stacey Huynh	shuynh@chair.org	Community Health Association Inland Southern Region	68 mins
20 CCAC	2/20/2025	Vanessa Brierty	vanessa.brierty@asm.ca.gov	Assemblymember Ramos Office	2 mins
21 CCAC	2/20/2025	Veronica Hay	veronica.hay@cahelp.org	California Association of Health and Education	65 mins



Department of Behavioral Health
Office of Equity and Inclusion

Meeting: Cultural Competency Advisory Committee

Date: Thursday, February 20, 2025

Location: San Bernardino County Department of Behavioral Health
303 E. Vanderbilt Way Room 109 San Bernardino CA 92415

Time: 1:00-2:30pm

(Please print legibly)

	Name	Signature	Email	Organization/Agency	First Time Attending?
1	Anna Duarte			DBH, MHSA Admin	Y
2	Melissa Bucarey		MELISSA.BUCAREY@PROVIDENCE-OR	PROVIDENCE	N
3	Karen Urquiza		global	DBH	N
4	Lauretta Ross		lross@dbh.sbcounty.gov	DBH	No
5	Nima Jafari		njafari@stersinc.com	VS / TAY (contract)	NO
6	Latonya Love		lbanks@stersinc.com	..	NO
7	Maelena Enriquez		enriquezmaelena8@gmail.com	TAY	
8	Cathy Figuer		global	DBH	
9	Alia Harris		global	DBH	
10	CARLOS VAZQUEZ		carlos.vazquez@dbh.sbcounty.gov	DBH OEI	N
11	Paola D'Aloia-Pascuzzo		paola.daloia-pascuzzo@amsd.net	AMS	N
12	Lizette Vazquez		global	DBH-OEI	NO
13	Lalisha Mosley		lmosley@dbh.sbcounty.gov	DBH OEI	NO
14	Leticia Manzano		leticia.manzano@dbh.sbcounty.gov	DBH OEI	NO
15	Emanuel Perez		global	DBH OEI	Yes



Department of Behavioral Health
Office of Equity and Inclusion

Meeting: Cultural Competency Advisory Committee

Date: Thursday, February 20, 2025

Location: San Bernardino County Department of Behavioral Health
303 E. Vanderbilt Way Room 109 San Bernardino CA 92415

Time: 1:00-2:30pm

(Please print legibly)

	Name	Signature	Email	Organization/Agency	First Time Attending?
16	Darr-e Perry	Darr-e Perry	Darr-e Perry @ Gmail.com	DBH	✓
17	Rockelle Bernarte	[Signature]	global	DBH	
18	Manuel Gutierrez	[Signature]	global	DBH	
19	Marlen Hernandez	[Signature]	global	DBH	
20	SADE DE LA ESPRIELLA	[Signature]	global	DBH	
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Department of Behavioral Health
Office of Equity and Inclusion

Meeting: Cultural Competency Advisory Committee

Date: Thursday, February 20, 2025

Location: San Bernardino County Department of Behavioral Health
303 E. Vanderbilt Way Room 109 San Bernardino CA 92415

Time: 1:00-2:30pm

(Please print legibly)

	Name	Signature	Email	Organization/Agency	First Time Attending?
31	Anna Mejia		anna.mejia@dbh	DBH	yes
32	Matt Mouton		matthew.mouton@dbh.sbcounty.gov	DBH	no
33	Jennifer Esparza		jennifer.esparza@dbh.sbcounty.gov	DBH C&I	NO
34	Gabriela Laysera		gabriela.laysera@omscd.net	OMSD	No
35	Erica Wilson		erica.wilson@dbh.sbcounty.gov	DBH	NO
36	JONIA NAVARRO		DBH GLOBAL	DBH	no
37	Alyce Belford		DBH	DBH	NO
38	Cassandra Crook		cassandra.crook@dbh.sbcounty.gov	DBH	No
39	Jessica Bykin		jessica.bykin@dbh.sbcounty.gov	DBH	no
40	Teri Marvell		global	DBH	No
41	CARL CLAY		carlclaycounselingsolutions.com	CCS	NO
42	Lamier Frousto		DBH	DBH	NO
43					
44					
45					

CCAC Attendance
3/20/2025

Meeting	Meeting Date	Name	Agency/Organization	Attendance Duration
1 CCAC	3/20/2025	Vazquez, Lizette DBH	Department of Behavioral Health OEI	1h 39m 32s
2 CCAC	3/20/2025	Perez, Emanuel DBH	Department of Behavioral Health OEI	1h 29m 7s
3 CCAC	3/20/2025	Green, Briana R.	Veteran's Affairs	56m 15s
4 CCAC	3/20/2025	Vazquez, Carlos DBH	Department of Behavioral Health OEI	1h 37m 6s
5 CCAC	3/20/2025	Ross, Laurretta DBH	Department of Behavioral Health OEI	1h 28m 20s
6 CCAC	3/20/2025	Medina, Jasmine DBH	Department of Behavioral Health PRO	1h 24m 18s
7 CCAC	3/20/2025	O'Bryan, Minette DBH	Department of Behavioral Health CYCS	39s
8 CCAC	3/20/2025	Paola D'Aloia-Pascuzzo	Ontario Montclair School District	1h 28m 4s
9 CCAC	3/20/2025	Minette O'Bryan, SBC-DBH (Unverif	Department of Behavioral Health CYCS	1h 26m 51s
10 CCAC	3/20/2025	Cabral, Alyssa DBH	Department of Behavioral Health	1h 26m 13s
11 CCAC	3/20/2025	Scott Young, Rebecca DBH	Department of Behavioral Health MHSA Admir	32m 24s
12 CCAC	3/20/2025	Flores, Brenda M	Department of Homeland Security	1h 26m 3s
13 CCAC	3/20/2025	Hernandez, Marlen DBH	Department of Behavioral Health OEI	1h 25m 40s
14 CCAC	3/20/2025	Dr. April Clay	Clay Counseling Solutions	50m 15s
15 CCAC	3/20/2025	Rodriguez, Alejandro DBH	Department of Behavioral Health OSP	1h 24m 26s
16 CCAC	3/20/2025	Ramos, Frank	Office of Congressman Pete Aguilar	1h 13m 51s
17 CCAC	3/20/2025	Gabriela Layseca	Ontario Montclair School District	58m 3s
18 CCAC	3/20/2025	Bucarey, Melissa	Providence St. Mary	1h 24m 58s
19 CCAC	3/20/2025	Michelle Nance	Pacific Clinics	1h 19m 33s
20 CCAC	3/20/2025	Crook, Cassandra DBH	Department of Behavioral Health	54m 12s
21 CCAC	3/20/2025	Wymer, Jeanine DBH	Department of Behavioral Health	1h 3m 55s
22 CCAC	3/20/2025	Montana, Matthew DBH	Department of Behavioral Health MHSA Admir	54m 27s
23 CCAC	3/20/2025	Guillory, Kelli@DOR	CA Department of Rehabilitation	1h 23m 14s
24 CCAC	3/20/2025	De La Espriella, Sade DBH	Department of Behavioral Health OEI	1h 23m 48s
25 CCAC	3/20/2025	Christina Tran (Unverified)	Asian American Resource Center	1h 23m 19s
26 CCAC	3/20/2025	Navarro, Sonia DBH	Department of Behavioral Health MHSA Admir	1h 25m 48s
27 CCAC	3/20/2025	Cisneros, Gustavo DBH	Department of Behavioral Health	59m 13s
28 CCAC	3/20/2025	Natividad Vasquez-Silva	West End Family Counseling Services	1h 22m 42s
29 CCAC	3/20/2025	Marcelina Shackelford (Unverified)	Riverside San Bernardino County Indian Healt	1h 22m 11s
30 CCAC	3/20/2025	Vanessa Perez	Time for a Change Foundation	1h 10m 22s
31 CCAC	3/20/2025	Shaw III, Arthur DBH	Department of Behavioral Health PEI	1h 21m 25s
32 CCAC	3/20/2025	Esparza, Jennifer DBH	Department of Behavioral Health OEI	1h 21m 12s
33 CCAC	3/20/2025	De La Cruz, Jorge DBH	Department of Behavioral Health OSP	1h 20m 30s
34 CCAC	3/20/2025	Duarte, Anna DBH	Department of Behavioral Health MHSA Admir	47m 39s
35 CCAC	3/20/2025	Ismael Urbina	Ontario Montclair School District	6m 17s
36 CCAC	3/20/2025	Veronica Hay	San Bernardino County Superintendent of Sch	1h 19m 46s
37 CCAC	3/20/2025	Dr. Priya (Unverified)	Love Your Best Life	1h 19m 45s
38 CCAC	3/20/2025	Vanessa Brierty (Unverified)	Assemblymember James Ramos Office	28m 3s
39 CCAC	3/20/2025	Macias, Carmen T.	Veteran's Affairs	4m 34s
40 CCAC	3/20/2025	Boykin, Jessica DBH	Department of Behavioral Health	1h 15m 1s
41 CCAC	3/20/2025	Yañez, Fabiola DBH	Department of Behavioral Health	51m 20s
42 CCAC	3/20/2025	Jorge Berumen	Victor Community Support Services	1h 14m 55s
43 CCAC	3/20/2025	Jayla Griffin MHN (Unverified)	Community Member	1h 3m
44 CCAC	3/20/2025	Jessica Mosher	HC2 Strategies	1h 6m 19s
45 CCAC	3/20/2025	Mosley, La Keisha DBH	Department of Behavioral Health OEI	46m 21s
46 CCAC	3/20/2025	Ashley N Hill	Community Member	16m 46s
47 CCAC	3/20/2025	Elisa R Nieblas	LAUNCH Program	14m 55s
48 CCAC	3/20/2025	Dr. April Clay (Unverified)	Clay Counseling Solutions	57m 2s
49 CCAC	3/20/2025	Kalisha Brown, LCSW (Unverified)	Breaking Cycles Counseling	58m 39s

CCAC Attendance

4/17/2025

Meeting Name	Meeting Date	Name	Agency/Organization	Attendance Duration
1 CCAC	4/17/2025	Manzano, Leticia DBH	Department of Behavioral Health OEI	1h 34m 38s
2 CCAC	4/17/2025	Vazquez, Lizette DBH	Department of Behavioral Health OEI	1h 36m 13s
3 CCAC	4/17/2025	Perez, Emanuel DBH	Department of Behavioral Health OEI	20m 24s
4 CCAC	4/17/2025	O'Bryan, Minette DBH	Department of Behavioral Health CYCS	1h 39m 9s
5 CCAC	4/17/2025	Mosley, La Keisha DBH	Department of Behavioral Health OEI	1h 40m 8s
6 CCAC	4/17/2025	Armijo, Candace DBH	Department of Behavioral Health OEI	1h 39m 14s
7 CCAC	4/17/2025	Michelle Nance	Pacific Clinics	1h 36m 44s
8 CCAC	4/17/2025	Crook, Cassandra DBH	Department of Behavioral Health	1h 34m 40s
9 CCAC	4/17/2025	Veronica Hay	San Bernardino County Superintendent of Schools	1h 27m 12s
10 CCAC	4/17/2025	Montana, Matthew DBH	Department of Behavioral Health	1h 1m 41s
11 CCAC	4/17/2025	Guillory, Kelli@DOR	CA Department of Rehabilitations	1h 31m 44s
12 CCAC	4/17/2025	Bucarey, Melissa	Providence St. Mary Medical Center	1h 34m 3s
13 CCAC	4/17/2025	Calderon-Tanahara, Michelle DBH	Department of Behavioral Health OEI	1h 31m 2s
14 CCAC	4/17/2025	Rodriguez, Alejandro DBH	Department of Behavioral Health OSP	58m 49s
15 CCAC	4/17/2025	Duarte, Anna DBH	Department of Behavioral Health	35m 30s
16 CCAC	4/17/2025	Shaw III, Arthur DBH	Department of Behavioral Health PEI	1h 6m 37s
17 CCAC	4/17/2025	Dozier, Maria	Human Resources	1h 30m 55s
18 CCAC	4/17/2025	Wymer, Jeanine DBH	Department of Behavioral Health	40m 19s
19 CCAC	4/17/2025	Lydia, La Mika DBH	Department of Behavioral Health MHSA Administr.	57m 21s
20 CCAC	4/17/2025	Scott Young, Rebecca DBH	Department of Behavioral Health MHSA Administr.	28m 35s
21 CCAC	4/17/2025	Fagan, Natalie DBH	Department of Behavioral Health TAY Center	1h 27m 49s
22 CCAC	4/17/2025	Marisela Soto	Victor Community Support Services	1h 30m 53s
23 CCAC	4/17/2025	Gutierrez, Maribel DBH	Department of Behavioral Health	1h 27m 25s
24 CCAC	4/17/2025	Natividad Vasquez-Silva	West End Family Counseling Services	1h 2m 1s
25 CCAC	4/17/2025	James Moses	Child Care Resource Center	1h 12m 41s
26 CCAC	4/17/2025	Michelle Huerta	GA Foods	44m 43s
27 CCAC	4/17/2025	Ernesto Buenrostro	Ontario Montclair School District	5m 55s
28 CCAC	4/17/2025	Arzola, Graciela DBH	Department of Behavioral Health	1h 20m 21s
29 CCAC	4/17/2025	Langevain, Tamara R	Providence St. Mary Medical Center	1h 7m 33s
30 CCAC	4/17/2025	Deboisblanc, Antoinette@DOR	CA Department of Rehabilitations	29m 44s
31 CCAC	4/17/2025	Figueroa, Catrina DBH	Department of Behavioral Health	54m
32 CCAC	4/17/2025	Urena, Gavina DBH	Department of Behavioral Health	1h 25m 30s
33 CCAC	4/17/2025	Cisneros, Gustavo DBH	Department of Behavioral Health	32m 3s
34 CCAC	4/17/2025	Morrell, Teresa DBH	Department of Behavioral Health	1h 24m 26s
35 CCAC	4/17/2025	Gabriela Layseca	Ontario Montclair School District	2m 16s
36 CCAC	4/17/2025	Yañez, Fabiola DBH	Department of Behavioral Health	1h 22m 28s
37 CCAC	4/17/2025	Brown, Lia DBH	Department of Behavioral Health TAY Center	1h 21m 11s
38 CCAC	4/17/2025	Diana Fox	Reach Out	15m
39 CCAC	4/17/2025	Banks, Erica	County Administrative Office	1h 17m 11s
40 CCAC	4/17/2025	Ismael Urbina	Ontario Montclair School District	1h 16m 52s
41 CCAC	4/17/2025	Cabral, Alyssa DBH	Department of Behavioral Health	1h 5m 29s
42 CCAC	4/17/2025	Lisa Herrmann	Victor Community Support Services	1h 2m 19s
43 CCAC	4/17/2025	Miguel Olaez	Reach Out	6m 55s
44 CCAC	4/17/2025	Sandra Becerra	Victor Community Support Services	50m 37s
45 CCAC	4/17/2025	Bernarte, Rochelle DBH	Department of Behavioral Health	53m 17s

CCAC Attendance
5/15/2025

Meeting Name	Meeting Date	Name	Agency/Organization	Attendance Duration
1 CCAC	5/15/2025	Vazquez, Lizette DBH	Department of Behavioral Health OEI	1h 54m 11s
2 CCAC	5/15/2025	Manzano, Leticia DBH	Department of Behavioral Health OEI	1h 53m 42s
3 CCAC	5/15/2025	Frausto, Danniel DBH	Department of Behavioral Health OEI	1h 17m 36s
4 CCAC	5/15/2025	Perez, Emanuel DBH	Department of Behavioral Health OEI	1h 45m 54s
5 CCAC	5/15/2025	Interpreter - yelka (Unverified)	Interpreter	1m 19s
6 CCAC	5/15/2025	Hernandez, Marlen DBH	Department of Behavioral Health OEI	1h 38m 37s
7 CCAC	5/15/2025	Spanish - Vicki (Unverified)	Interpreter	7m 47s
8 CCAC	5/15/2025	Minette O'Bryan, SBC-DBH	Chair of Veterans SubCommittee (Unv	Department of Behavioral Health CYCS
9 CCAC	5/15/2025	Scott Young, Rebecca DBH	Department of Behavioral Health MHSA Admin	1h 30m 48s
10 CCAC	5/15/2025	Ellen Drummonds	Community Member	1h 29m 36s
11 CCAC	5/15/2025	Crook, Cassandra DBH	Department of Behavioral Health	49m 30s
12 CCAC	5/15/2025	Mosley, La Keisha DBH	Department of Behavioral Health OEI	1h 16m 45s
13 CCAC	5/15/2025	Guillory, Kelli@DOR	CA Department of Rehabilitation	1h 31m 25s
14 CCAC	5/15/2025	Gutierrez, Maribel DBH	Department of Behavioral Health	1h 31m 14s
15 CCAC	5/15/2025	Bucarey, Melissa	Providence St. Mary Medical Center	1h 31m 7s
16 CCAC	5/15/2025	Calderon-Tanahara, Michelle DBH	Department of Behavioral Health OEI	1h 30m 54s
17 CCAC	5/15/2025	Navarro, Sonia DBH	Department of Behavioral Health	1h 30m 55s
18 CCAC	5/15/2025	Lisa Herrmann	Victor Community Support Services	1h 31m 36s
19 CCAC	5/15/2025	Wymer, Jeanine DBH	Department of Behavioral Health	1h 8m 50s
20 CCAC	5/15/2025	Cabral, Alyssa DBH	Department of Behavioral Health	1h 29m 59s
21 CCAC	5/15/2025	Fagan, Natalie DBH	Department of Behavioral Health TAY Center	1h 29m 25s
22 CCAC	5/15/2025	Grace Molina (Unverified)	Loma Linda University	1h 29m 17s
23 CCAC	5/15/2025	Dr. April Clay (Unverified)	Clay Counseling Solutions	1h 29m 59s
24 CCAC	5/15/2025	Miriam Watson	Child Care Resource Center	56m 19s
25 CCAC	5/15/2025	Carmen Perryman	Ontario Montclair School District	59m 13s
26 CCAC	5/15/2025	Shaw III, Arthur DBH	Department of Behavioral Health PEI	1h 29m 6s
27 CCAC	5/15/2025	Veronica Hay	San Bernardino County School of Superintendents	1m 3s
28 CCAC	5/15/2025	Bernarte, Rochelle DBH	Department of Behavioral Health	1h 28m 6s
29 CCAC	5/15/2025	Veronica Hay, PhD (Unverified)	Community Member	1h 27m 13s
30 CCAC	5/15/2025	Wilson, Erica DBH	Department of Behavioral Health PRO	56m 1s
31 CCAC	5/15/2025	Marlene Galvan	Attendee	1h 26m 40s
32 CCAC	5/15/2025	Alberto Cruz, TODEC (Unverified)	Training Occupational Development Educating Commur	7m 24s
33 CCAC	5/15/2025	Bryson Anderlik	Victor Community Support Services	50m 31s
34 CCAC	5/15/2025	Kia Hines MHN (Unverified)	Attendee	1h 24m 13s
35 CCAC	5/15/2025	Arzola, Graciela DBH	Department of Behavioral Health	1h 24m 4s
36 CCAC	5/15/2025	Boykin, Jessica DBH	Department of Behavioral Health	1h 23m 56s
37 CCAC	5/15/2025	Dozier, Maria	Human Resources	1h 24m
38 CCAC	5/15/2025	Ross, Lauretta DBH	Department of Behavioral Health OEI	1h 23m 58s
39 CCAC	5/15/2025	Armijo, Candace DBH	Department of Behavioral Health OEI	1h 24m 7s
40 CCAC	5/15/2025	Christina Tran (Unverified)	Asian American Resource Center	1h 22m 34s
41 CCAC	5/15/2025	Christiansen, Margaret	Department of Aging and Adult Services	57m 16s
42 CCAC	5/15/2025	Natividad Vasquez-Silva	West End Family Counseling Services	1h 21m 32s
43 CCAC	5/15/2025	Duarte, Anna DBH	Department of Behavioral Health MHSA Admin	1h 21m 25s
44 CCAC	5/15/2025	Sandra TODEC (Unverified)	Training Occupational Development Educating Commur	1h 20m 39s
45 CCAC	5/15/2025	Miguel Olaz	Reach Out	3m 33s
46 CCAC	5/15/2025	SMAART Admin	Beauregard Family Therapy Gropup	1h 20m 3s
47 CCAC	5/15/2025	Sandra Becerra	Victor Community Support Services	1h 19m 28s
48 CCAC	5/15/2025	Otis, Zakiya DBH	Department of Behavioral Health	1h 18m 40s
49 CCAC	5/15/2025	Lydia, La Mika DBH	Department of Behavioral Health MHSA Admin	29m 4s
50 CCAC	5/15/2025	Interpreter Yelka (Unverified)	Interpreter	59m 9s
51 CCAC	5/15/2025	Hermosillo, Brian DBH	Department of Behavioral Health R&E	25m 1s
52 CCAC	5/15/2025	Esparza, Jennifer DBH	Department of Behavioral Health OEI	9m
53 CCAC	5/15/2025	Vazquez, Carlos DBH	Department of Behavioral Health OEI	2m 20s

CCAC Attendance
6/26/2025

Meeting Name	Meeting Date	Name	Agency/Organization	Attendance Duration
1 CCAC	6/26/2025	Vazquez, Lizette DBH	Department of Behavioral Health OEI	1h 43m 10s
2 CCAC	6/26/2025	Manzano, Leticia DBH	Department of Behavioral Health OEI	1h 42m 50s
3 CCAC	6/26/2025	Perez, Emanuel DBH	Department of Behavioral Health OEI	1h 35m 1s
4 CCAC	6/26/2025	Ross, Laretta DBH	Department of Behavioral Health OEI	1h 41m 31s
5 CCAC	6/26/2025	Hernandez, Marlen DBH	Department of Behavioral Health OEI	1h 36m 36s
6 CCAC	6/26/2025	Navarro, Sonia DBH	Department of Behavioral Health	1h 31m 41s
7 CCAC	6/26/2025	Morrell, Teresa DBH	Department of Behavioral Health	1h 35m 4s
8 CCAC	6/26/2025	Tesoro Lopez	Victor Community Support Services	3m 4s
9 CCAC	6/26/2025	Gabriela Layseca	Ontario Montclair School District	57m 25s
10 CCAC	6/26/2025	SMAART Admin	Beauregard Family Therapy Group	1m
11 CCAC	6/26/2025	Bucarey, Melissa	Providence St. Mary	1h 31m 58s
12 CCAC	6/26/2025	Dr. Amanda Vann- Orellana, LCSW (Unverified)	Young Visionaries Youth Leadership Academy	33m 20s
13 CCAC	6/26/2025	Guillory, Kelli@DOR	CA Department of Behavioral Health	1h 31m 55s
14 CCAC	6/26/2025	A Clay (Unverified)	Clay Counseling Center	12m 11s
15 CCAC	6/26/2025	Calderon-Tanahara, Michelle DBH	Department of Behavioral Health OEI	1h 30m 34s
16 CCAC	6/26/2025	Christiansen, Margaret	Department of Aging and Adult Services	17m 52s
17 CCAC	6/26/2025	Marcelina Shackelford (Unverified)	Riverside San Bernardino County Indian Health	1h 26m 37s
18 CCAC	6/26/2025	Mosley, La Keisha DBH	Department of Behavioral Health OEI	35m 8s
19 CCAC	6/26/2025	Natividad Vasquez-Silva	West End Family Counseling Services	1h 29m 47s
20 CCAC	6/26/2025	Savannah Hull (Unverified)	Community Member	1h 17m 24s
21 CCAC	6/26/2025	kristina darbinian	Community Member	1h 28m 46s
22 CCAC	6/26/2025	Ellen Marie Drummonds Curtis (Unverified)	Community Member	1h 28m 26s
23 CCAC	6/26/2025	O'Bryan, Minette DBH	Department of Behavioral Health CYCS	1h 24m 56s
24 CCAC	6/26/2025	Wilson, Erica DBH	Department of Behavioral Health	1h 26m 10s
25 CCAC	6/26/2025	Dakota Brown she/her/they (Unverified)	Riverside University Health System	1h 25m 10s
26 CCAC	6/26/2025	Lisa Herrmann	Victor Community Support Services	49m 58s
27 CCAC	6/26/2025	Ashley N Hill	Kaiser Permanente	1h 2m 51s
28 CCAC	6/26/2025	A Clay (Unverified)	Clay Counseling Center	1h 11m 52s
29 CCAC	6/26/2025	Sir Duplechan (Unverified)	Attendee	2m 31s
30 CCAC	6/26/2025	Christina Tran (Unverified)	Asian American Resource Center	1h 14m 54s
31 CCAC	6/26/2025	Nicole Joyner (Unverified)	Community Member	14m 49s
32 CCAC	6/26/2025	Walls, Martin DBH	Department of Behavioral Health	55m 1s
33 CCAC	6/26/2025	Armijo, Candace DBH	Department of Behavioral Health OEI	8m 13s
34 CCAC	6/26/2025	Donis, Ronald DBH	Department of Behavioral Health	3m 20s
35 CCAC	6/26/2025	Gutierrez, Maribel DBH	Department of Behavioral Health	34m 24s

OEI Training Schedule FY 2024-25

	Date	Training Name	Audience	#
1	9/19/2024	Implicit Bias (Virtual)	Medical Staff	89
2	12/4/2024	Behavioral Health Interpreter Training	DBH Staff, Contract Providers	17
3	12/11/2024	Behavioral Health Interpreter Training	DBH Staff, Contract Providers	19
4	1/8/2025	Behavioral Health Interpreter Training	DBH Staff, Contract Providers	17
5	1/15/2025	Behavioral Health Interpreter Training	DBH Staff, Contract Providers	21
6	1/27/2025	Translation & Interpretation Training	DBH Staff	39
7	1/28/2025	Translation & Interpretation Training	DBH Staff	55
8	1/29/2025	Translation & Interpretation Training	DBH Staff	55
9	1/30/2025	Translation & Interpretation Training	DBH Staff	39
10	1/31/2025	Translation & Interpretation Training	DBH Staff	2
11	2/4/2025	Translation & Interpretation Training	DBH Staff	5
12	2/5/2025	Translation & Interpretation Training	DBH Staff	9
13	2/6/2025	Introduction to Racial Trauma Part 1	DBH Staff;Contract providers	
14	2/6/2025	Translation & Interpretation Training	DBH Staff	17
15	2/12/2025	Translation & Interpretation Training	DBH Staff	4
16	2/20/2025	Translation & Interpretation Training	DBH Staff	7
17	2/26/2025	Translation & Interpretation Training	DBH Staff	6
18	2/27/2025	Translation & Interpretation Training	DBH Staff	5
19	2/28/2025	Translation & Interpretation Training	DBH Staff	2
20	3/4/2025	Translation & Interpretation Training	DBH Staff	3
21	3/17/2025	Translation & Interpretation Training	DBH Staff	5
22	3/18/2025	Translation & Interpretation Training	DBH Staff	4
23	3/26/2025	Translation & Interpretation Training	DBH Staff	4
24	3/27/2025	Translation & Interpretation Training	DBH Staff	6
25	4/3/2025	Introduction to Racial Trauma Part 2- Direct Providers	DBH Staff;Contract providers	
26	4/16/2025	Translation & Interpretation Training	DBH Staff	7
27	4/30/2025	Translation & Interpretation Training	DBH Staff	5
28	5/20/2025	Translation & Interpretation Training	DBH Staff	2
29	5/21/2025	Recovery, Resilience and Wellness	DBH Staff, Contract Providers and Community Partners	18
30	6/3/2025	Race Based Trauma for Leaders - Part 3	DBH Supervisors, Managers and Leadership	
33	6/4/2025	Translation & Interpretation Training	DBH Staff	7
34	6/5/2025	Translation & Interpretation Training	DBH Staff	9
31	6/11/2025	Bridging Culture and Language in Mental Health with Latinx Clients for Clinicians (Spanish)	DBH Staff, Contract Providers	39
35	6/11/2025	Translation & Interpretation Training	DBH Staff	3
36	6/12/2025	Translation & Interpretation Training	Dbh Staff	5
37	6/12/2025	Recovery, Resilience and Wellness	DBH Staff, Contract Providers and Community Partners	23
32	6/25/2025	Bridging Culture and Language in Mental Health with Latinx Clients for Clinicians (Spanish)	DBH Staff, Contract Providers	34



Interoffice Memo

DATE: November 18, 2025

PHONE: 909-252-4012

FROM: JOSHUA REED, Behavioral Health Training Coordinator
Workforce Education & Training

TO: JENNIFER EZPARZA, Peer & Family Advocate
Office of Equity and Inclusion

SUBJECT: SURVEY RESULTS FOR CONSUMER PEER & FAMILY ADVOCATE MOVEMENT

The results of the course evaluation survey includes responses from 26 attendees.

Here are some highlights from the numerical responses:

- Numerical scores for achieving objectives were very strong across the board.
- Scores for the trainer were similarly strong.
- Scores for content were also consistently positive.

Here are some highlights from the comments:

- Best presentation/training I've attended thus far!
- Two of the speakers did not share their experience within the context of the material. They were extremely graphic and triggering in the way they shared their story.
- Guided instructions to participants sharing their story.

The comments are similar to comments we have received for prior versions of this training. Participants feel that panel members should be more focused on sharing their lived experience. Some of the possible solutions to this are:

Use questions to guide the panel discussion and take a more active role in managing the conversation.

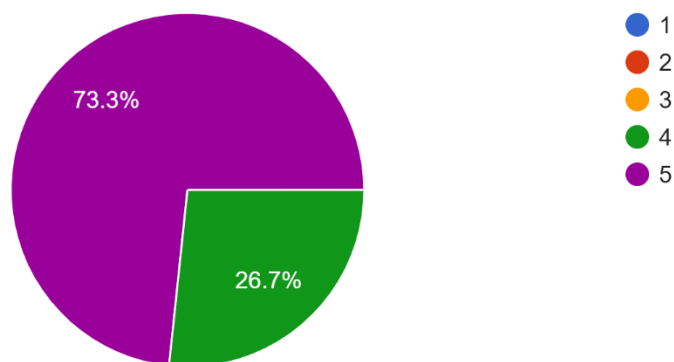
Be sure to include an activation warning at the beginning of training.

Invite a member of CIT to sit in on the trainings in case anyone feels activated and would be helped by speaking to someone.

The question about the Objective Achievement asks: For each question, please check the box under the number that best represents your assessment of course objective achievement, using the scale of:
1 = Strongly Disagree, 2 = Disagree, 3 = Neither Agree nor Disagree, 4 = Agree; and 5 = Strongly Agree.

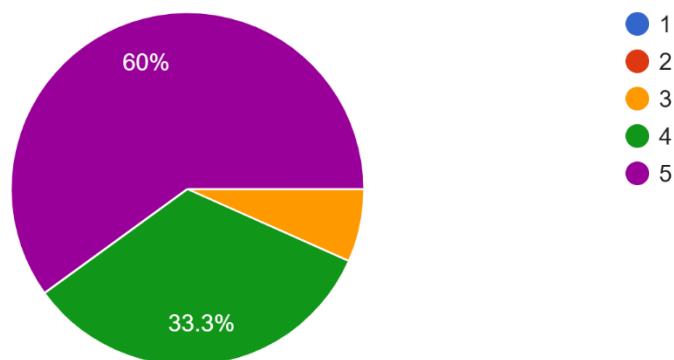
O1. Describe the history of the Consumer/Peer and Family Advocate Movement.

15 responses



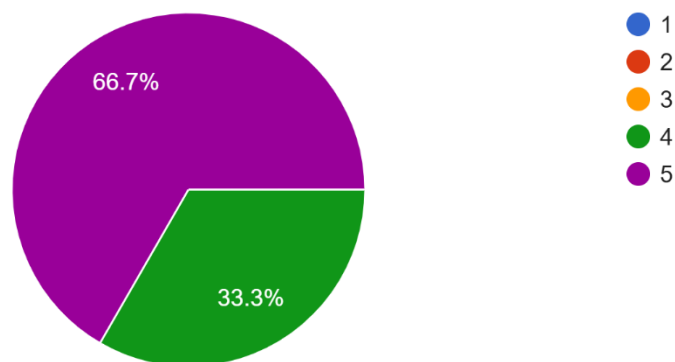
O2. Identify the history of the Office of Consumer and Family Affairs (OCFA), Clubhouses, Consumer Evaluation Council and Peer Workforce.

15 responses



O3. Discuss the overview of Senate Bill 803 Peer Support Specialist Certification Program Act of 2020 and its implementation into the San Bernardino County system of care.

15 responses

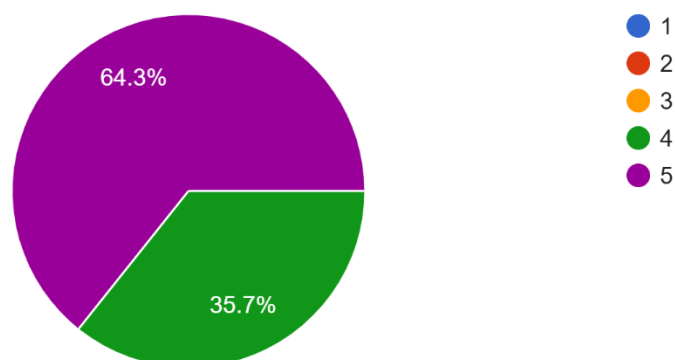


The question about the trainer asks: For each question, please check the box under the number that best represents your assessment of the trainer, using the scale of:

1 = Strongly Disagree, 2 = Disagree, 3 = Neither Agree nor Disagree, 4 = Agree; and 5 = Strongly Agree.

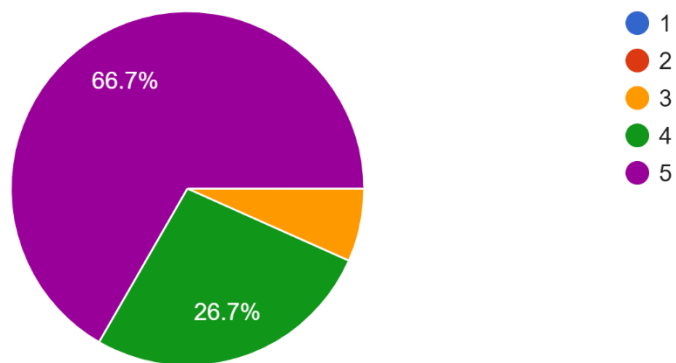
T1. The trainer presented the content of the training clearly and effectively.

14 responses



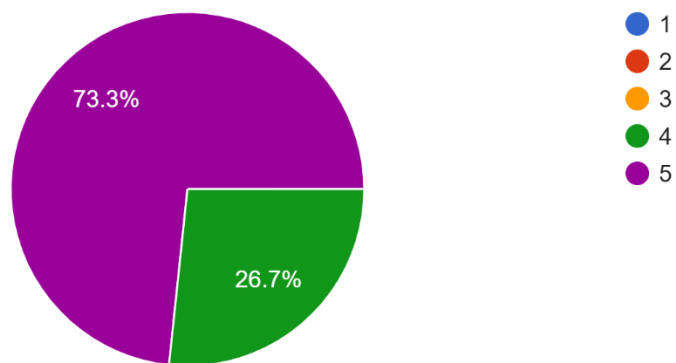
T2. The trainer knew the subject matter.

15 responses



T3. The trainer was responsive to questions and comments.

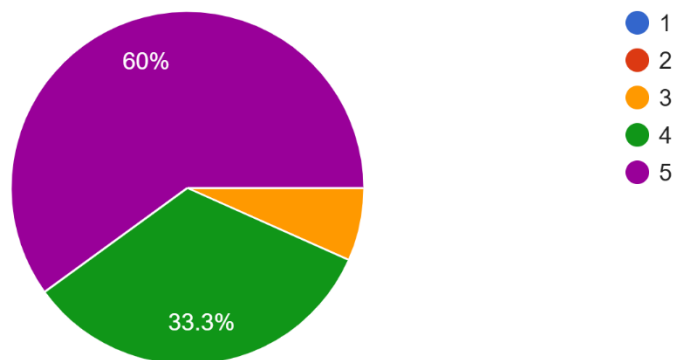
15 responses



The question about content asks: For each question, please check the box under the number that best represents your assessment of the course content, using the scale of:
1 = Strongly Disagree, 2 = Disagree, 3 = Neither Agree nor Disagree, 4 = Agree; and 5 = Strongly Agree.

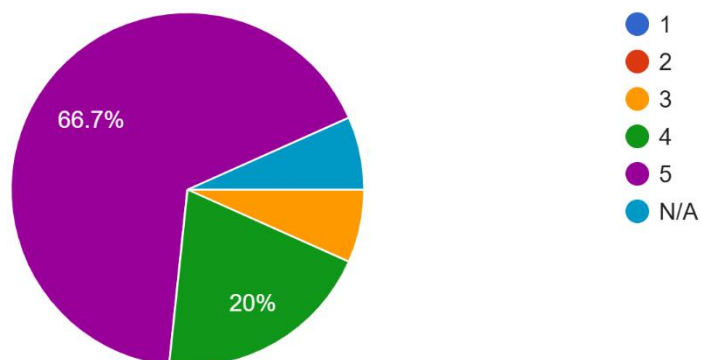
C1. The information presented can be applied to my work practice.

15 responses



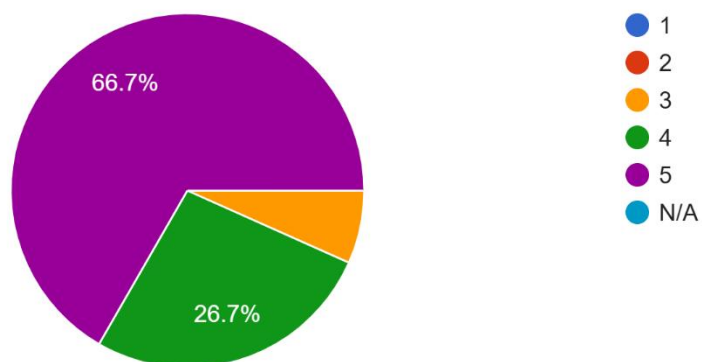
C2. The training addressed cultural issues and issues of diversity.

15 responses



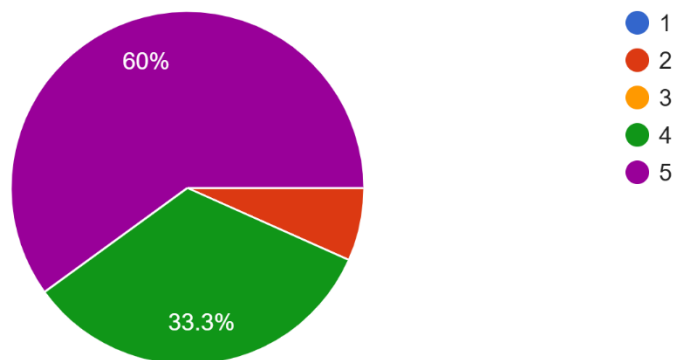
C3. The training was appropriate to my education, experience, and/or licensure level.

15 responses



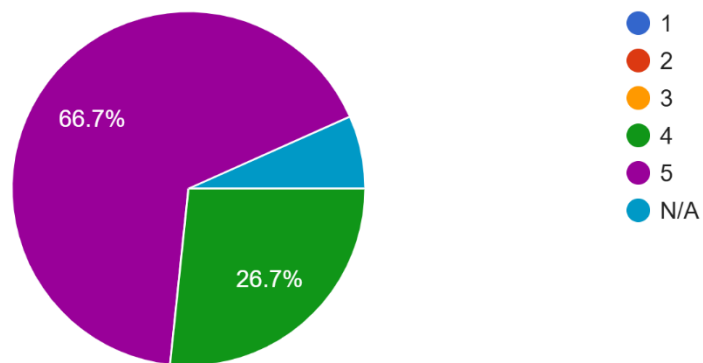
C4. The information provided was current and accurate.

15 responses



C5. The instructional material(s) contributed to the overall effectiveness of the training.

15 responses



Comments:

best presentation/training i've attended thus far!

Two of the speakers did not share their experience within the context of the material. They were extremely graphic and triggering in the way they shared their story.

Guided instructions to participants sharing their stories.

PFA duties in various clinics

anything peer related :)

More in depth on the movement, more emphasis on the position and what it does within the dept and more outcomes on the impact that having lived experience does for wellness outcome.



Interoffice Memo

DATE: June 26, 2025

PHONE: 909-252-4012

FROM: JOSHUA REED, Training and Development Specialist
Workforce Education & Training

TO: MARLEN HERNANDEZ, MENTAL HEALTH EDUCATION CONSULTANT
Office of Equity and Inclusion

SUBJECT: BRIDGING LANGUAGE AND CULTURE...

Here are some highlights from the numerical responses:

- Survey completion was robust with 26 responses out of about 40 attendees.
- Numerical scores for achieving objectives were very strong across the board. Scores were all Strongly Agree or Agree.
- Scores for the trainer were similarly strong with no scores below agree and strongly agree
- Scores for content were also very strong.

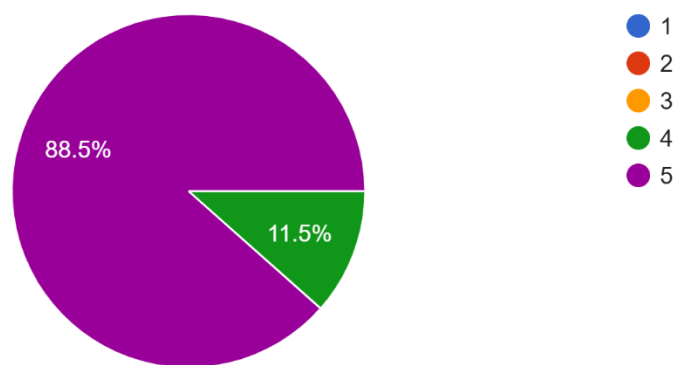
Comments from attendees are provided at the end of this document. Comments largely centered around making the training longer or creating a series of trainings to provide additional instruction for clinicians to provide bilingual support. Commenters specifically highlighted the presenter's knowledge of the material, interactivity, and engagement with the audience.

The question about objectives asks: For each question, please check the box under the number that best represents your assessment of course objective achievement, using the scale of:

1 = Strongly Disagree, 2 = Disagree, 3 = Neither Agree nor Disagree, 4 = Agree; and 5 = Strongly Agree.

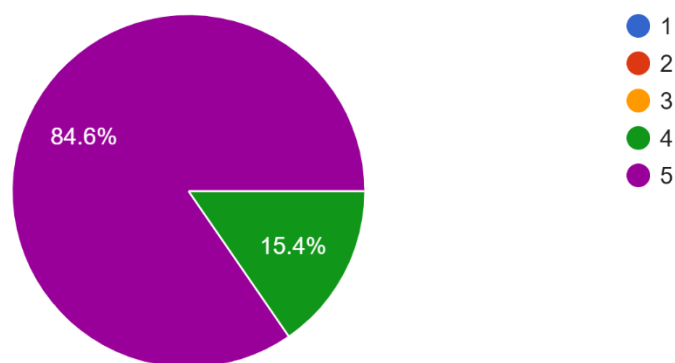
O1. Participants will increase their clinical Spanish vocabulary, learning at least five commonly used therapeutic terms and strategies to simplify them during sessions.

26 responses



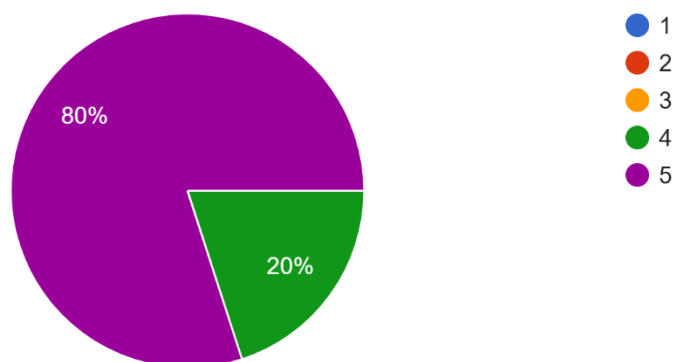
O2. Participants will learn at least two strategies to establish trust and rapport with Spanish-speaking clients.

26 responses



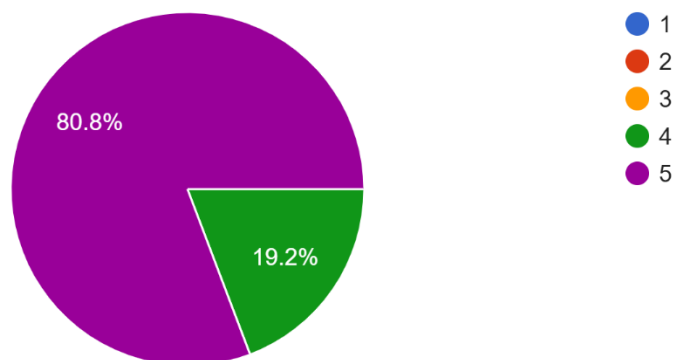
03. Participants will gain at least three culturally relevant therapeutic interventions tailored to Latinx clients.

25 responses



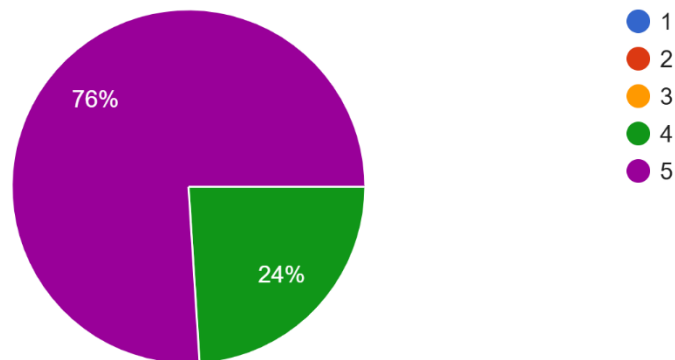
04. Participants will learn at least two collaborative methods for developing treatment goals with Spanish-speaking clients.

26 responses



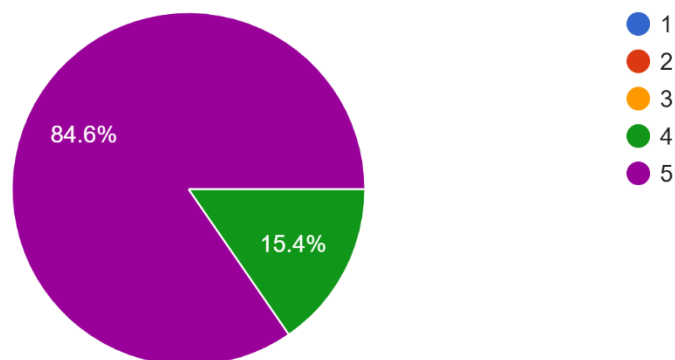
O5. Participants will learn at least two interventions to support Latinx parents and their children, particularly in families navigating second-generation dynamics.

25 responses



O6. Participants will explore at least two tools for addressing immigration-related anxiety and uncertainty in clients, and one strategy for managing their own emotional responses as clinicians.

26 responses

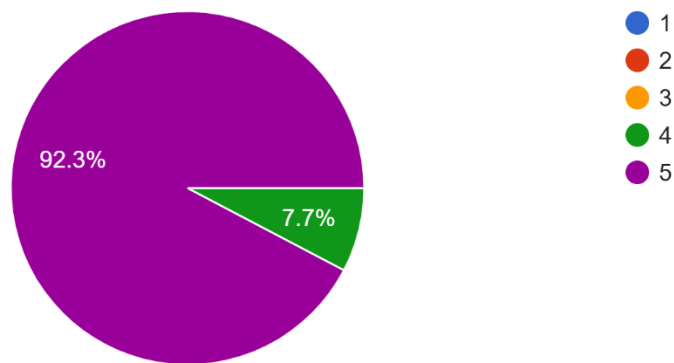


The question about the trainer asks: For each question, please check the box under the number that best represents your assessment of course objective achievement, using the scale of:

1 = Strongly Disagree, 2 = Disagree, 3 = Neither Agree nor Disagree, 4 = Agree; and 5 = Strongly Agree.

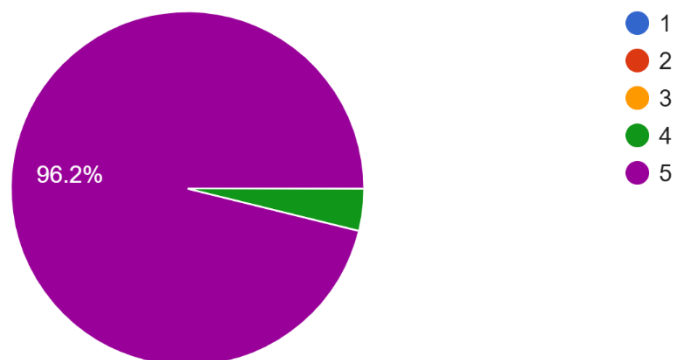
T1. The trainer presented the content of the training clearly and effectively.

26 responses



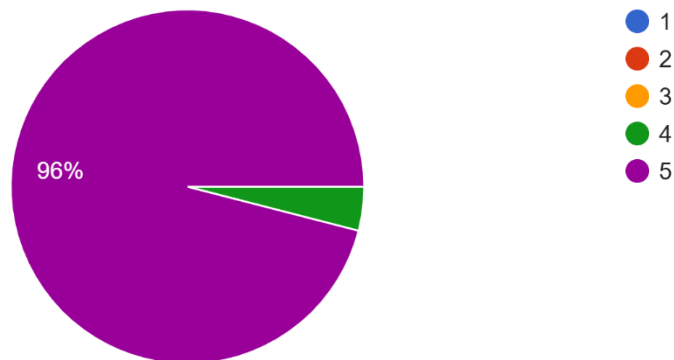
T2. The trainer knew the subject matter.

26 responses



T3. The trainer was responsive to questions and comments.

25 responses

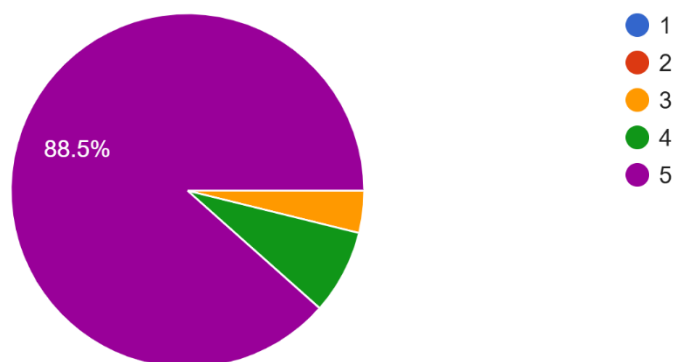


The question about content asks: For each question, please check the box under the number that best represents your assessment of course objective achievement, using the scale of:

1 = Strongly Disagree, 2 = Disagree, 3 = Neither Agree nor Disagree, 4 = Agree; and 5 = Strongly Agree.

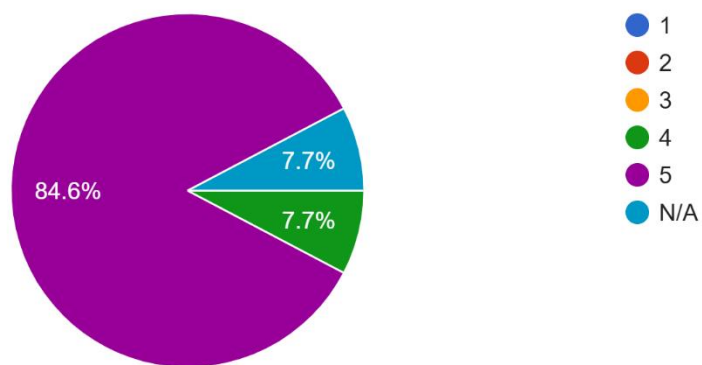
C1. The information presented can be applied to my work practice.

26 responses



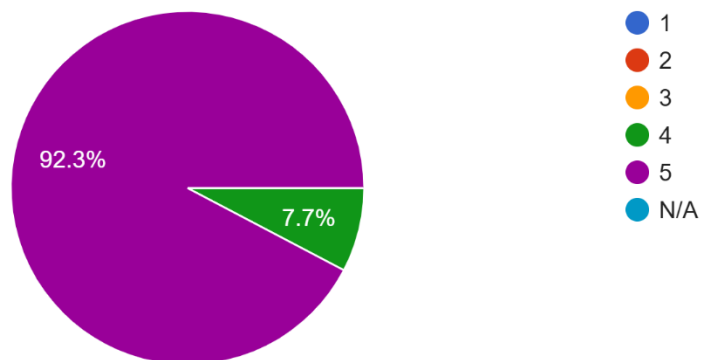
C2. The training addressed cultural issues and issues of diversity.

26 responses



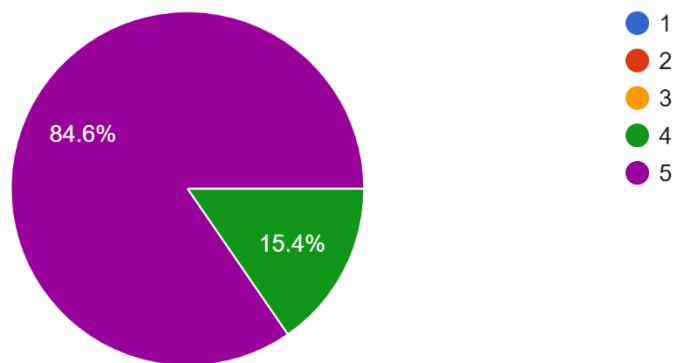
C3. The training was appropriate to my education, experience, and/or licensure level.

26 responses



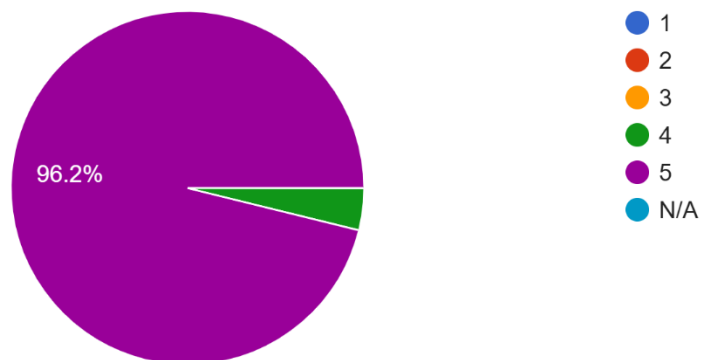
C4. The information provided was current and accurate.

26 responses



C5. The instructional material(s) contributed to the overall effectiveness of the training.

26 responses

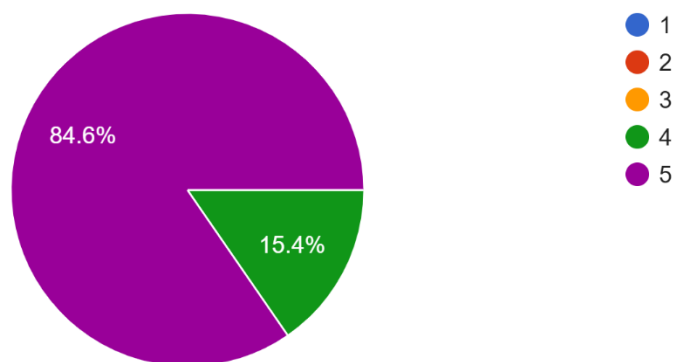


The question about the facility asks: For each question, please check the box under the number that best represents your assessment of course objective achievement, using the scale of:

1 = Strongly Disagree, 2 = Disagree, 3 = Neither Agree nor Disagree, 4 = Agree; and 5 = Strongly Agree.

F1. The facility or virtual environment was appropriate for the training.

26 responses



Comments

Please provide suggestions to improve the content and presentation of this training:
Expanding to a full day training
Make it a full day of training 8-4pm to cover all content completely
I would suggest expanding and allowing more time. As it was a lot information and a part 2.
She was great very informative
Would be great if it was an all day
Josefina is absolutely amazing! I would have loved for this to be a whole day training to be able to get through all the material because she is so knowledgeable!
The training should be longer such important information but I felt like we went too fast through the material.
Presenter was so good with presenting no issues to address.
I wish it was a full day training.
I think this training should be giving more time since there is much to learn in a short elapsed time.
This training would benefit from being an 8 hour training. The material is great but we had to rush through very important parts of the training and skip some videos to ensure we finished on time.
More thorough. Going over vocabulary deeper. Real life scenarios.
Josefina kept saying she didn't have time for all her slides and would go through them quickly. It is better to prepare for a shorter training with less slides or make the training time length longer and use all her material. It felt very rushed. I am excited to receive the handout that was promised, I think that should be helpful to build up my language skills.

I have no suggestions, everything was well done.
Expand to a full day training, too much information for not enough time
This training was wonderful. It is rare to connect so much with a speaker and the content of a training. The challenges for bilingual clinicians are also hardly ever addressed and it was encouraging to obtain some guidance. My only complaint was the training was too short! There was so much material to cover and I know the presenter was doing her best, but with this being relatively new and hardly covered topics, I think we would benefit from a full day training, but I feel even a 2-day training or training series could be done based on just the materials we were given. Let's bring this back!
The presenter mentioned that she had a lot of material, so not sure if we need more time for the next time.

Suggestions of other training topics you would like to see us offer:
Marianismo
More bilingual and cultural diversity trainings
Intervention classes.
The trainer was great and this training was a great refresher. I hope we have similar trainings in the future.
Continue trainings like this in Spanish
Mindfulness terms in Spanish
N/A
Specific therapeutic interventions in Spanish. How to bring culture into interventions.
I would like a training focused more on Spanish therapeutic terms.
Enuresis, Parenting techniques for clinicians, adolescent problematic sexual behaviors, Paraphilic disorders
Spanish Mindfulness
Marianismo
More of this, and motivational interviewing for non-substance use populations.



Interoffice Memo

DATE: June 13, 2025

PHONE: 909-252-4012

FROM: JOSHUA REED, Training and Development Specialist
Workforce Education & Training

TO: MARLEN HERNANDEZ, Mental Health Education Consultant
Office of Equity and Inclusion

SUBJECT: SURVEY RESULTS FOR CULTURAL AND LINGUISTIC TOOLS FOR SUPPORTING SPANISH...

Here are some highlights from the numerical responses:

- Numerical scores for achieving objectives were very strong across the board. Scores were overwhelmingly Strongly Agree or Agree.
- Scores for the trainer were even stronger, indicating the audience felt the presenter knew the topic well, presented it clearly, responded to questions and effectively delivered the content. Josefina's trainings are one of our most popular and audiences find her knowledgeable, dynamic, and engaging.
- Scores for content were also similarly strong with all scores primarily Strongly Agree and Agree making for mostly positive responses.

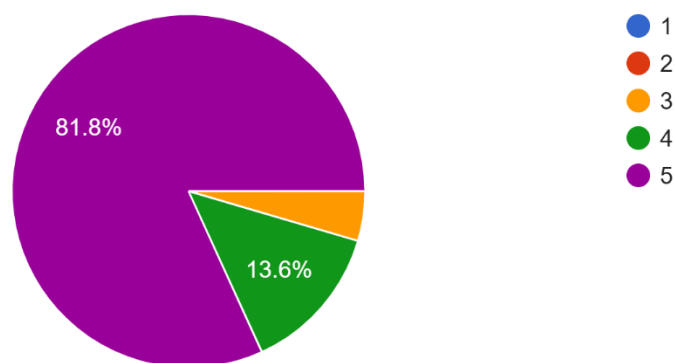
Comments are provided at the end of this document, however, the comments were overwhelmingly positive. Attendees requested more trainings from Josefina and several people mentioned that the training should be 8 hours long.

The question about objectives asks: For each question, please check the box under the number that best represents your assessment of course objective achievement, using the scale of:

1 = Strongly Disagree, 2 = Disagree, 3 = Neither Agree nor Disagree, 4 = Agree; and 5 = Strongly Agree.

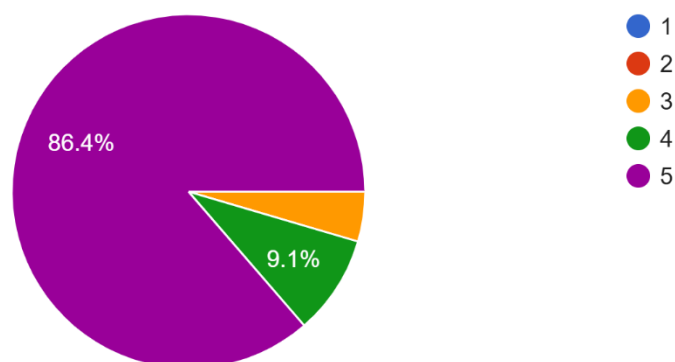
O1. Use basic and appropriate Spanish phrases relevant to client interaction in supportive care settings.

22 responses



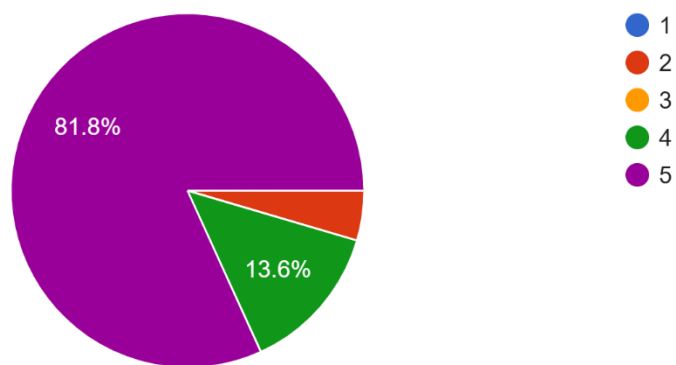
O2. Simplify language for greater clarity during moments of emotional stress or confusion.

22 responses



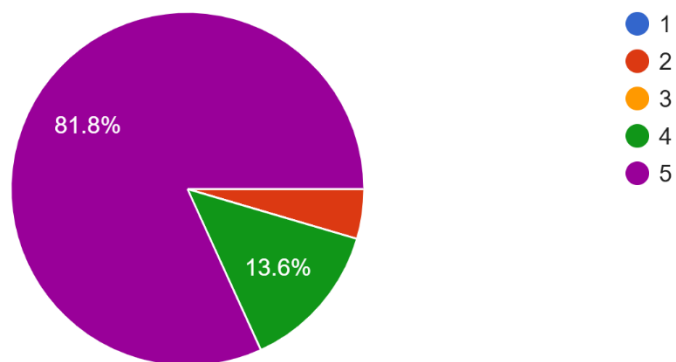
O3. Recognize verbal and non-verbal signs of distress or crisis in Spanish-speaking clients.

22 responses



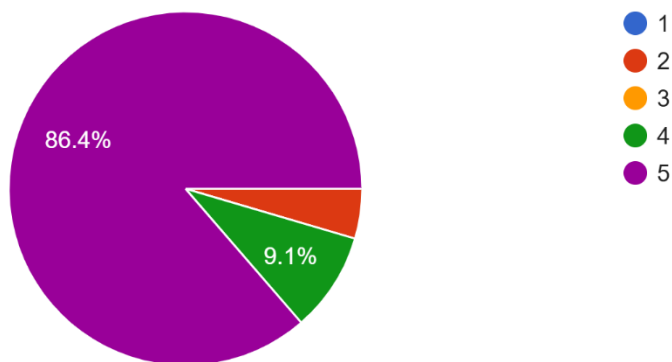
O4. Apply de-escalation strategies that are sensitive and respectful when clients are distressed.

22 responses



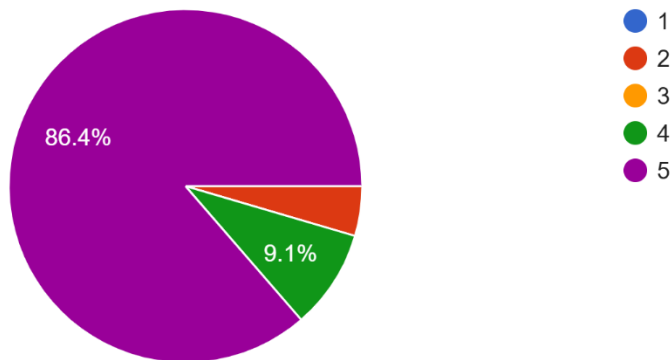
O5. Demonstrate a greater awareness of how culture, language, and trust interact in client-provider relationships.

22 responses



O6. Recognize how current immigration-related uncertainties affect both clients and providers and explore ways to support emotional well-being for clients.

22 responses

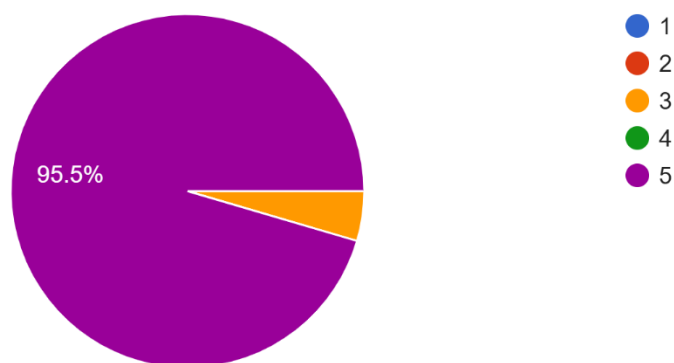


The question about the trainer asks: For each question, please check the box under the number that best represents your assessment of the trainer, using the scale of:

1 = Strongly Disagree, 2 = Disagree, 3 = Neither Agree nor Disagree, 4 = Agree; and 5 = Strongly Agree.

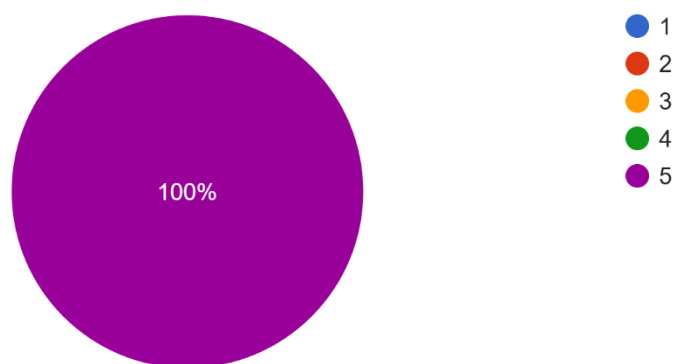
T1. The trainer presented the content of the training clearly and effectively.

22 responses



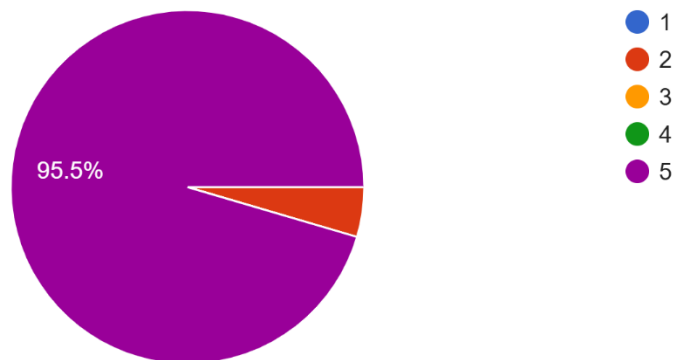
T2. The trainer knew the subject matter.

22 responses



T3. The trainer was responsive to questions and comments.

22 responses

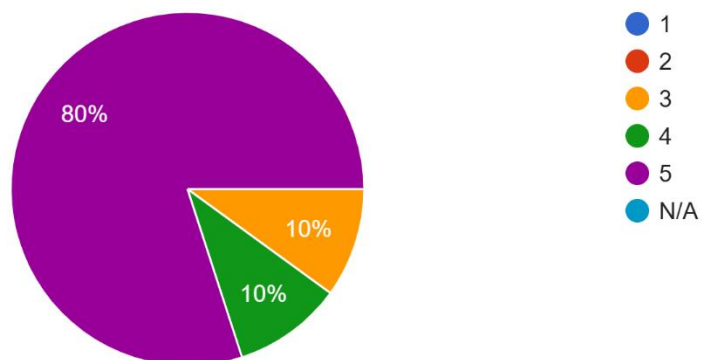


The question about content asks: For each question, please check the box under the number that best represents your assessment of the course content, using the scale of:

1 = Strongly Disagree, 2 = Disagree, 3 = Neither Agree nor Disagree, 4 = Agree, and 5 = Strongly Agree.

C5. The instructional material(s) contributed to the overall effectiveness of the training.

10 responses

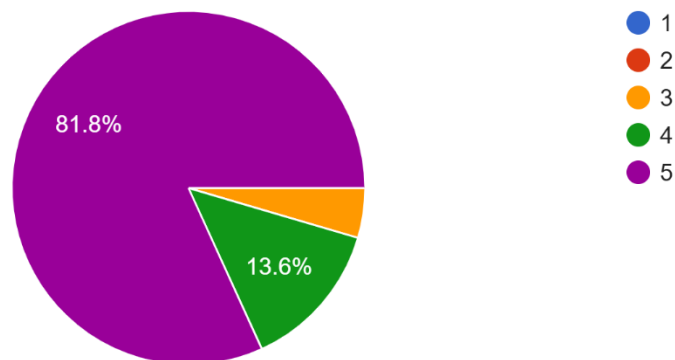


The question about Facilities asks: For each question, please check the box under the number that best represents your assessment of the facility, using the scale of:

1 = Strongly Disagree, 2 = Disagree, 3 = Neither Agree nor Disagree, 4 = Agree, and 5 = Strongly Agree.

F1. The facility or virtual environment was appropriate for the training.

22 responses



Comments:

Please provide suggestions to improve the content and presentation of this training:

- More time, it felt like it was being rushed. Also, if there are talkers in the room, don't allow them to hog the training. Perhaps it would be kind to remind everyone to limit their comments and questions.
- make the training longer
- This course would be quite beneficial in a full 8 hour day
- the trainer was amazing
- NOnE
- Thank you
- Bringing cultures from other countries like Peru, El Salvador or Panama. Not just Mexico.
- Full day training would be beneficial
- I think the training should be given more time to interact and share our experiences and doubt s.
- Good
- None. She did a wonderful job of incorporating small groups, audiovisual supports, case studies, and more!

Suggestions of other training topics you would like to see us offer:

- More trainings in Spanish
- More in depth discussion
- Keep the good work.
- Multi cultural.

- Clinical language in Spanish
- Any
- The Educate, Equip and Support curriculum is excellent for parents whose children are receiving care through our clinics. There is a Spanish curriculum as well, and I found it very helpful at my previous job to provide shared vocabulary and a baseline of understanding to be able to have more in-depth conversations with parents and give them better tools for advocating for their kids at school and with the clinical staff.



Interoffice Memo

DATE: February 25, 2025

PHONE: 909-252-4012

FROM: JOSHUA REED, Training and Development Specialist
Workforce Education & Training

TO: MARLEN HERNANDEZ, Mental Health Education Consultant
Office of Equity and Inclusion

SUBJECT: SURVEY RESULTS FOR BEHAVIORAL HEALTH INTERPRETER TRAINING

The results of the course evaluation survey includes responses from 56 attendees.

Here are some highlights from the numerical responses:

- Numerical scores for achieving objectives were very strong across the board.
- Scores for the trainer were similarly strong.
- Scores for content were also consistently positive.

Here are some highlights from the comments:

- Facility was too cold – something that has since been resolved.
- Training was great.
- Presenters could use microphones.
- More current videos.
- Would like a list of common medical terms used in DBH.

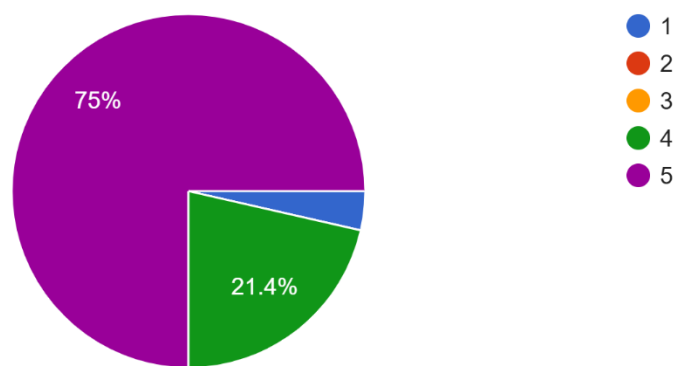
The comments were largely positive with the most negative related to the cold temperatures in the venue. Comments that focused on the presenters and/or material reported that the training was “great.”

The question about the trainer asks: For each question, please check the box under the number that best represents your assessment of the trainer, using the scale of:

1 = Strongly Disagree, 2 = Disagree, 3 = Neither Agree nor Disagree, 4 = Agree; and 5 = Strongly Agree.

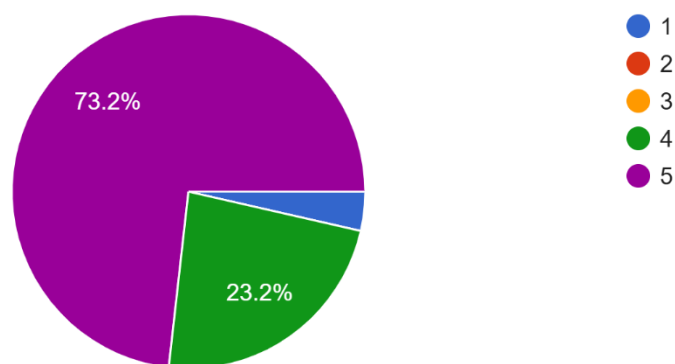
T1. The trainer presented the content of the training clearly and effectively.

56 responses



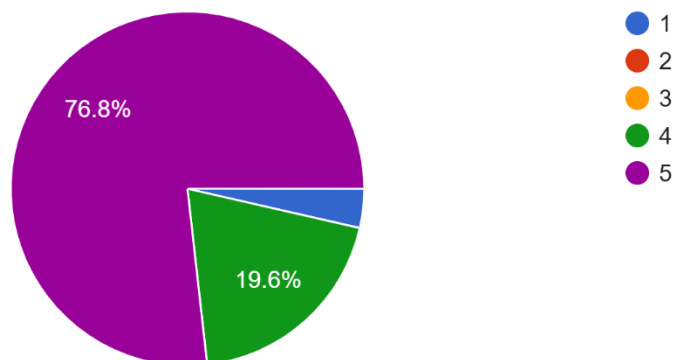
T2. The trainer knew the subject matter.

56 responses



T3. The trainer was responsive to questions and comments.

56 responses

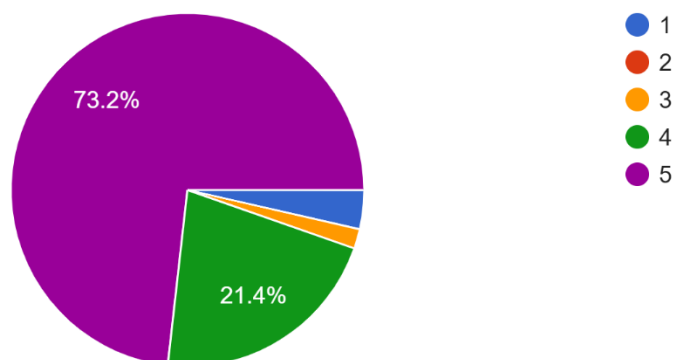


The question about content asks: For each question, please check the box under the number that best represents your assessment of the course content, using the scale of:

1 = Strongly Disagree, 2 = Disagree, 3 = Neither Agree nor Disagree, 4 = Agree; and 5 = Strongly Agree.

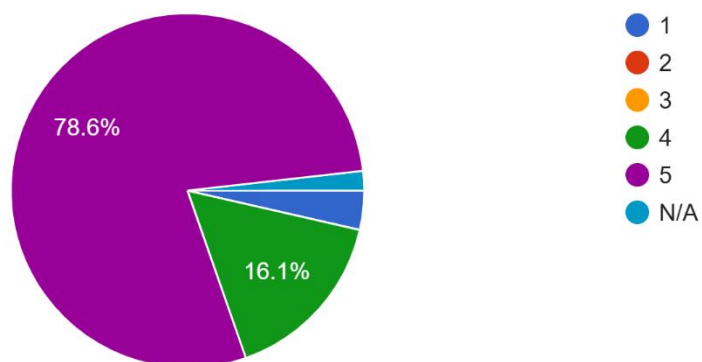
C1. The information presented can be applied to my work practice.

56 responses



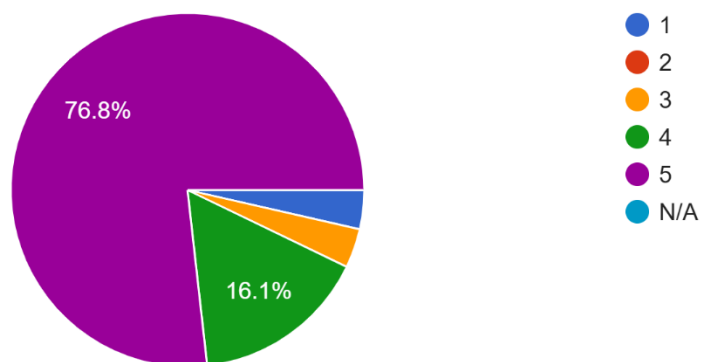
C2. The training addressed cultural issues and issues of diversity.

56 responses



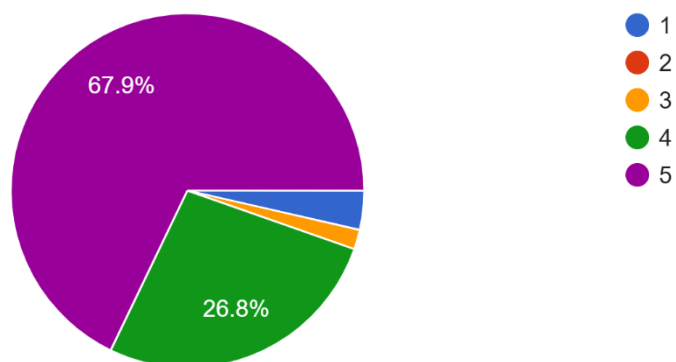
C3. The training was appropriate to my education, experience, and/or licensure level.

56 responses



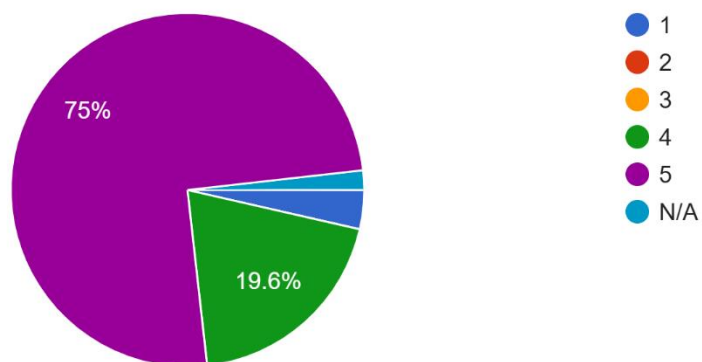
C4. The information provided was current and accurate.

56 responses



C5. The instructional material(s) contributed to the overall effectiveness of the training.

56 responses





Interoffice Memo

DATE: November 12, 2025

PHONE: 909-252-4012

FROM: JOSHUA REED, Behavioral Health Training Coordinator
Workforce Education & Training

TO: LA KEISHA MOSLEY, Mental Health Education Consultant
Office of Equity and Inclusion

SUBJECT: SURVEY RESULTS FOR INTRO TO RACIAL TRAUMA II 4/3/25

Here are some highlights from the numerical responses:

- Numerical scores for achieving objectives were very strong across the board. Scores were overwhelmingly Strongly Agree or Agree.
- Scores for the trainer were even stronger, indicating the audience felt Dr. DeLoach knew the topic well, presented it clearly, responded to questions and effectively delivered the content. Dr. DeLoach is one of our most popular presenters and audiences find her knowledgeable, dynamic, and engaging.
- Scores for content were also similarly strong with all scores Strongly Agree and Agree. There were no scores below 4.

Comments were similarly positive with folks requesting additional training on this topic.

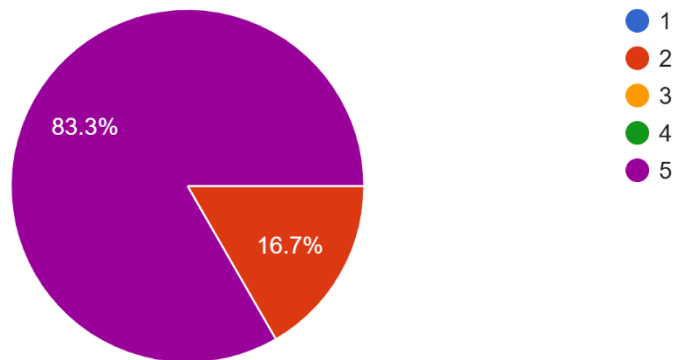
- Provide parts 3.4.5.6
- This course was amazing really enjoyed the content!

The question about objectives asks: For each question, please check the box under the number that best represents your assessment of course objective achievement, using the scale of:

1 = Strongly Disagree, 2 = Disagree, 3 = Neither Agree nor Disagree, 4 = Agree; and 5 = Strongly Agree.

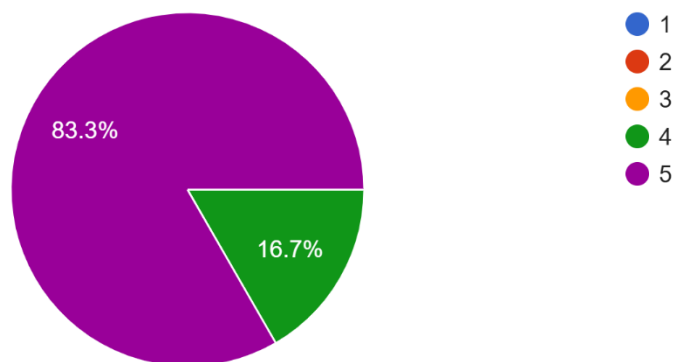
O1. Define Race-based stress and racial trauma.

6 responses



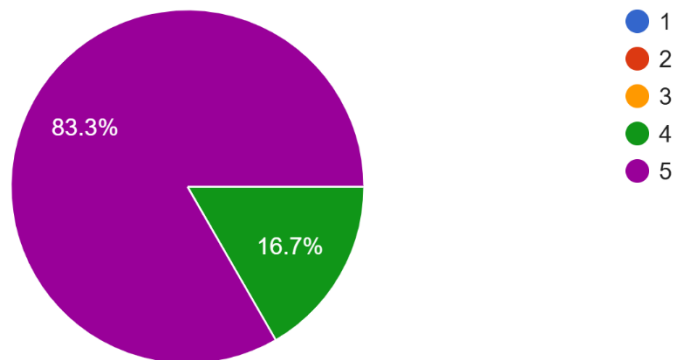
O2. Recognize different clinical manifestations of racial trauma.

6 responses



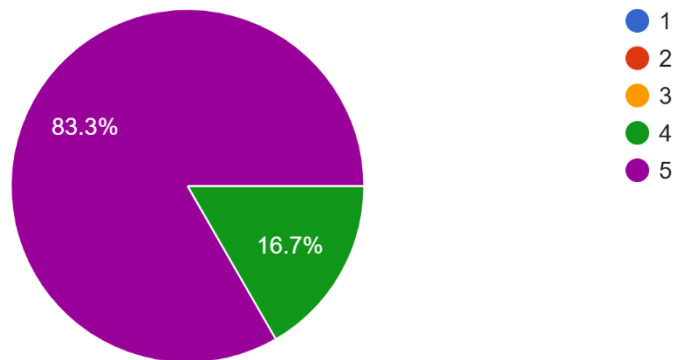
O3. Identify four ways racial trauma and Race-based stress affect the mental health of Black and Latinx individuals and communities.

6 responses



O4. Describe ethical considerations in culturally attuned therapy for racial trauma.

6 responses

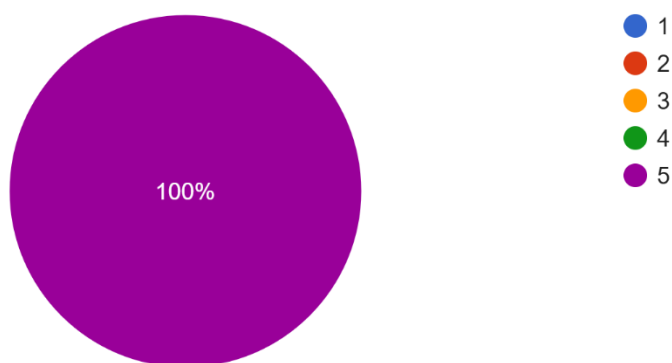


The question about the trainer asks: For each question, please check the box under the number that best represents your assessment of the trainer, using the scale of:

1 = Strongly Disagree, 2 = Disagree, 3 = Neither Agree nor Disagree, 4 = Agree; and 5 = Strongly Agree.

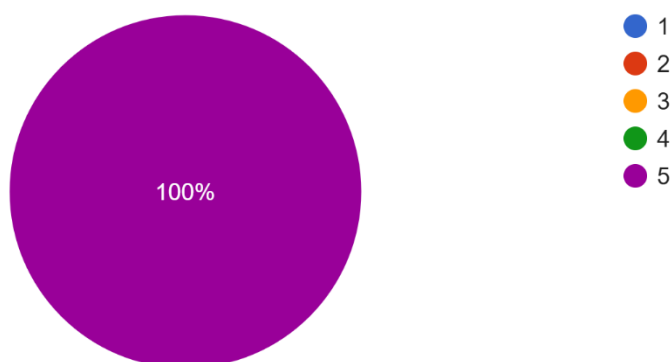
T1. The trainer presented the content of the training clearly and effectively.

6 responses



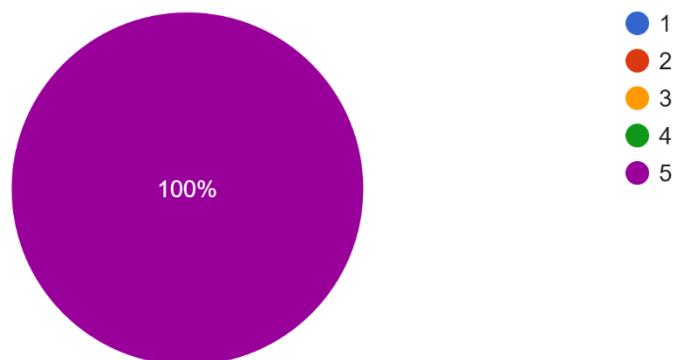
T2. The trainer knew the subject matter.

6 responses



T3. The trainer was responsive to questions and comments.

6 responses

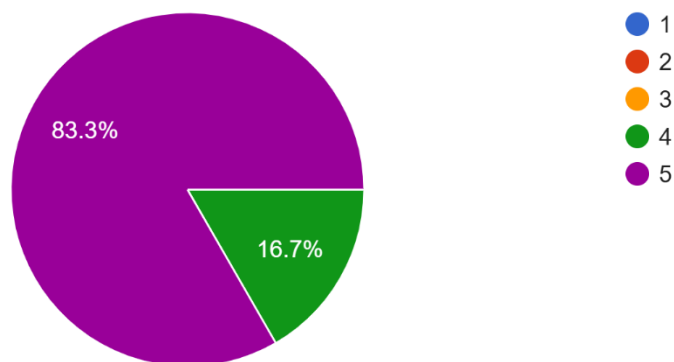


The question about content asks: For each question, please check the box under the number that best represents your assessment of the course content, using the scale of:

1 = Strongly Disagree, 2 = Disagree, 3 = Neither Agree nor Disagree, 4 = Agree, and 5 = Strongly Agree.

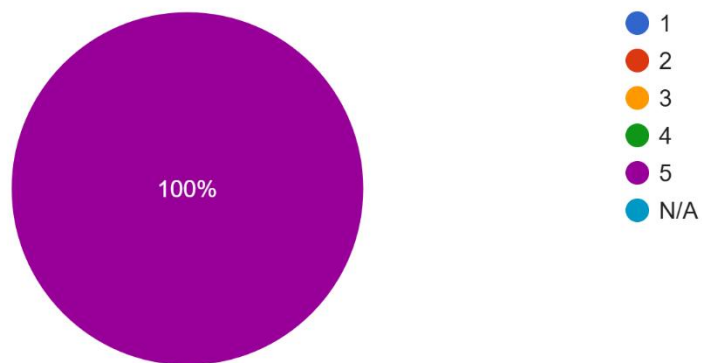
C1. The information presented can be applied to my work practice.

6 responses



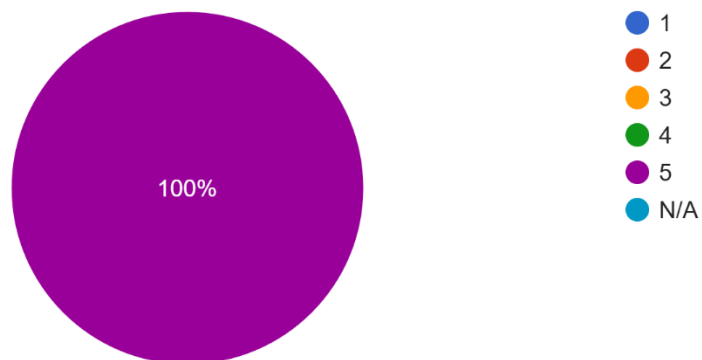
C2. The training addressed cultural issues and issues of diversity.

6 responses



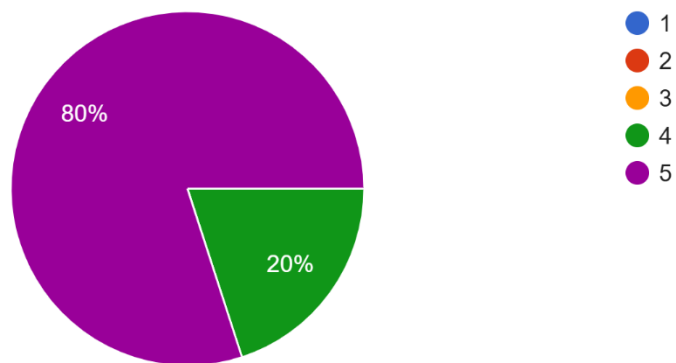
C3. The training was appropriate to my education, experience, and/or licensure level.

6 responses



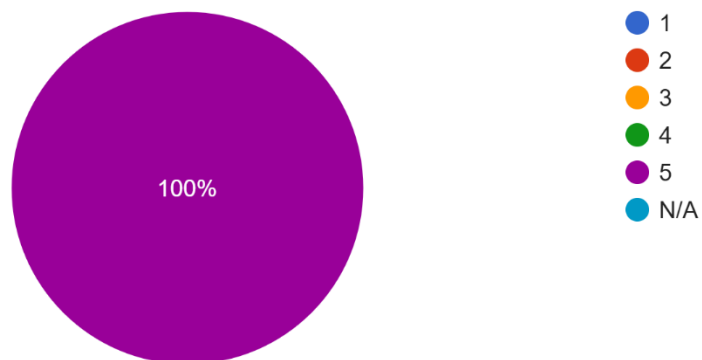
C4. The information provided was current and accurate.

5 responses



C5. The instructional material(s) contributed to the overall effectiveness of the training.

6 responses





Interoffice Memo

DATE: March 12, 2025

PHONE: 909-252-4012

FROM: JOSHUA REED, Training and Development Specialist
Workforce Education & Training

TO: LA KEISHA MOSLEY, Mental Health Education Consultant
Office of Equity and Inclusion

SUBJECT: SURVEY RESULTS FOR INTRO TO RACIAL TRAUMA 2/6/25

Here are some highlights from the numerical responses:

- Scores were strong across all areas with no score below 3 in all aspects of the evaluations.
- Numerical scores for achieving objectives were very strong across the board. Scores were overwhelmingly Strongly Agree or Agree.
- Scores for the trainer were even stronger, indicating the audience felt Dr. DeLoach knew the topic well, presented it clearly, responded to questions and effectively delivered the content. Dr. DeLoach is one of our most popular presenters and audiences find her knowledgeable, dynamic, and engaging.
- Scores for content were also similarly strong with all scores primarily Strongly Agree and Agree making for mostly positive responses. There were no scores below 3.

Noticeably absent from the comments compared to 2024 were requests to expand this training to other communities. Also missing from the comments and from the numerical scores was any mention of instructional materials. This speaks to Dr. DeLoach's responsiveness to feedback and tailoring her material to the audience. This was the only comment from the training:

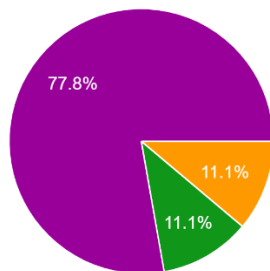
- I really enjoyed the training. I would have liked to have a bit more time for discussion as the topics were very relevant to our work.

The question about objectives asks: For each question, please check the box under the number that best represents your assessment of course objective achievement, using the scale of:

1 = Strongly Disagree, 2 = Disagree, 3 = Neither Agree nor Disagree, 4 = Agree; and 5 = Strongly Agree.

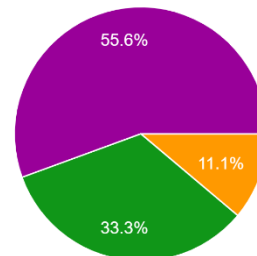
O1. Define race-based stress and racial trauma.

9 responses



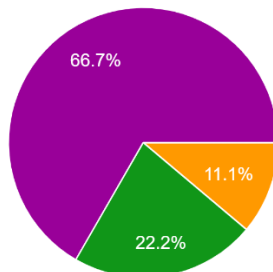
O2. Recognize different clinical manifestations of racial trauma.

9 responses



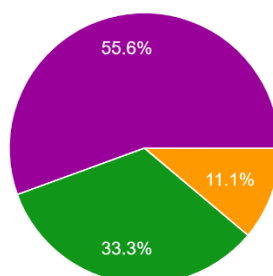
O3. Identify four ways racial trauma and race-based stress affect the mental health of Black and Latinx individuals and communities.

9 responses



O4. Describe ethical considerations in culturally attuned therapy for racial trauma.

9 responses

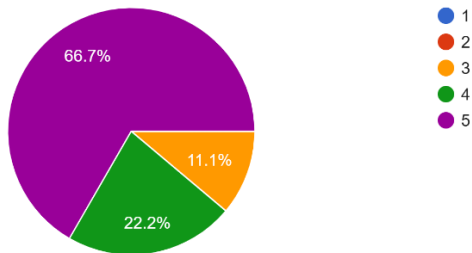


The question about the trainer asks: For each question, please check the box under the number that best represents your assessment of the trainer, using the scale of:

1 = Strongly Disagree, 2 = Disagree, 3 = Neither Agree nor Disagree, 4 = Agree; and 5 = Strongly Agree.

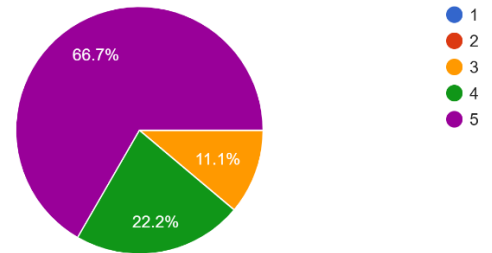
T1. The trainer presented the content of the training clearly and effectively.

9 responses



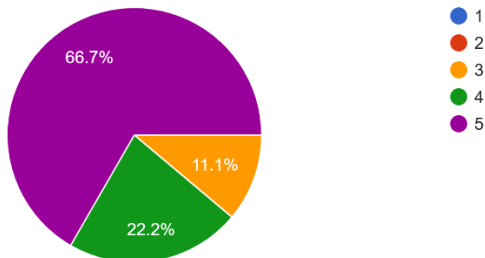
T2. The trainer knew the subject matter.

9 responses



T3. The trainer was responsive to questions and comments.

9 responses

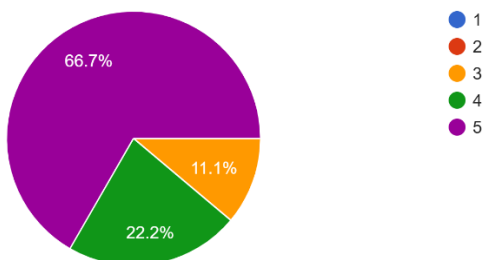


The question about content asks: For each question, please check the box under the number that best represents your assessment of the course content, using the scale of:

1 = Strongly Disagree, 2 = Disagree, 3 = Neither Agree nor Disagree, 4 = Agree, and 5 = Strongly Agree.

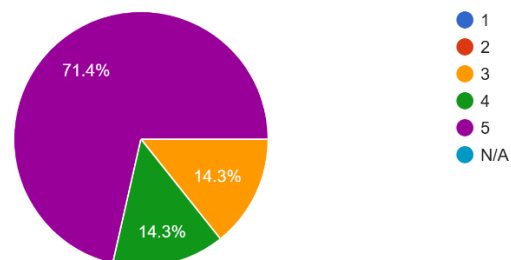
C1. The information presented can be applied to my work practice.

9 responses



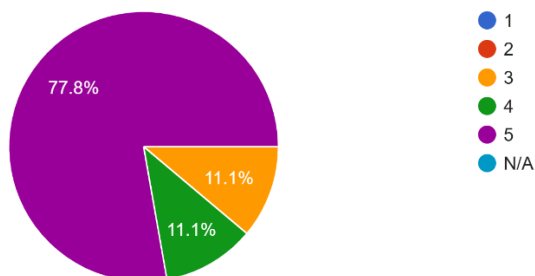
C2. The training addressed cultural issues and issues of diversity.

7 responses



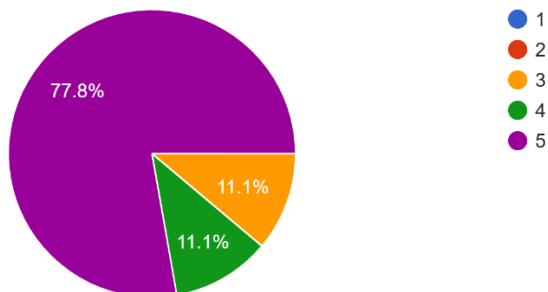
C3. The training was appropriate to my education, experience, and/or licensure level.

9 responses



C4. The information provided was current and accurate.

9 responses





Interoffice Memo

DATE: June 13, 2025

PHONE: 909-252-4012

FROM: JOSHUA REED, Training and Development Specialist
Workforce Education & Training

TO: LA KEISHA MOSLEY, Mental Health Education Consultant
Office of Equity and Inclusion

SUBJECT: SURVEY RESULTS FOR RACIAL TRAUMA IN THE WORKPLACE 6/3/2025

Here are some highlights from the numerical responses:

- Numerical scores for achieving objectives were very strong across the board. Scores were overwhelmingly Strongly Agree or Agree.
- Scores for the trainer were even stronger, indicating the audience felt Dr. DeLoach knew the topic well, presented it clearly, responded to questions and effectively delivered the content. Dr. DeLoach is one of our most popular presenters and audiences find her knowledgeable, dynamic, and engaging.
- Scores for content were also similarly strong with all scores primarily Strongly Agree and Agree making for mostly positive responses. There were no scores below 3.

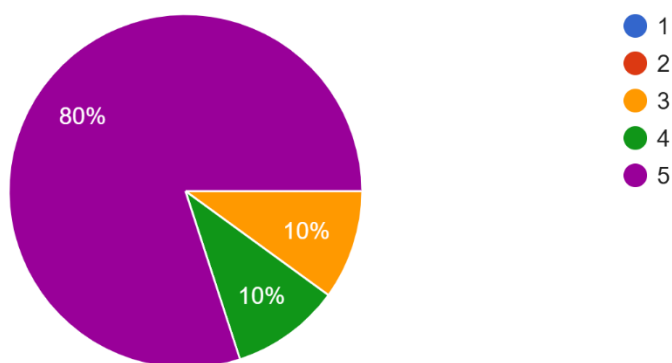
Comments are provided at the end of this document, however, the comments were overwhelmingly positive. Attendees requested more trainings from Dr. DeLoach particularly on Trauma-Informed Leadership and Transformational Conflict.

The question about objectives asks: For each question, please check the box under the number that best represents your assessment of course objective achievement, using the scale of:

1 = Strongly Disagree, 2 = Disagree, 3 = Neither Agree nor Disagree, 4 = Agree; and 5 = Strongly Agree.

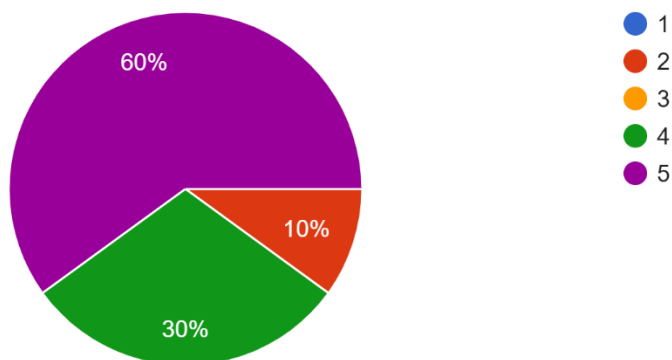
O1. Identify internal and external sources of race-based stress and racial trauma that manifests in the workplace.

10 responses



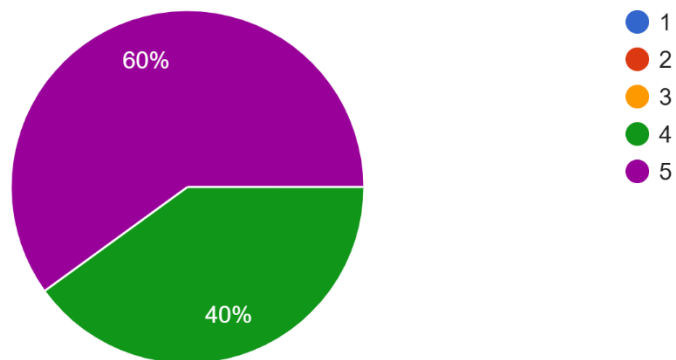
O2. Learn and identify conflict transformation strategies to repair relationships and resolve conflict.

10 responses



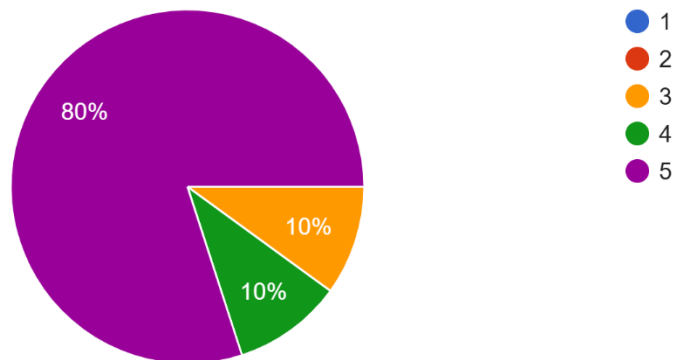
O3. Identify three ways to engage in trauma-informed and psychologically sensitive approaches to leadership.

10 responses



O4. Identify three culturally attuned strategies to build relationships of trust with other leaders, colleagues, and team members.

10 responses

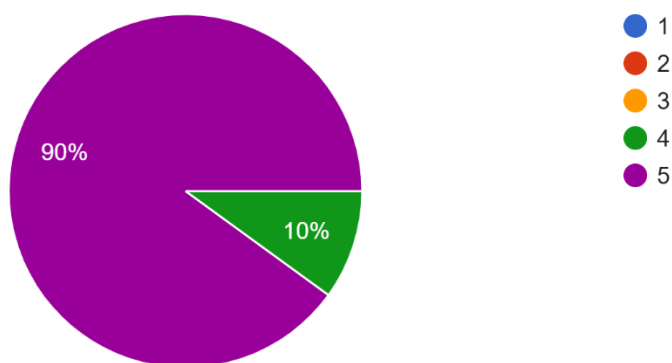


The question about the trainer asks: For each question, please check the box under the number that best represents your assessment of the trainer, using the scale of:

1 = Strongly Disagree, 2 = Disagree, 3 = Neither Agree nor Disagree, 4 = Agree; and 5 = Strongly Agree.

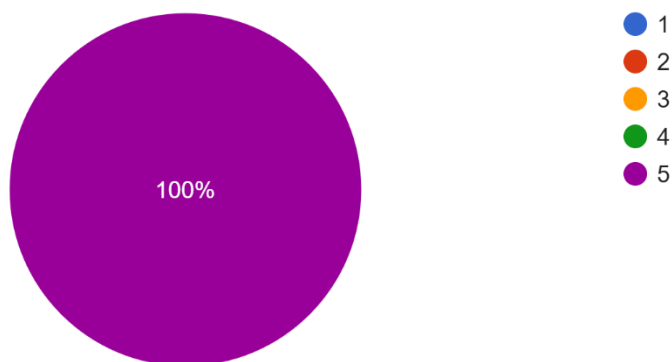
T1. The trainer presented the content of the training clearly and effectively.

10 responses



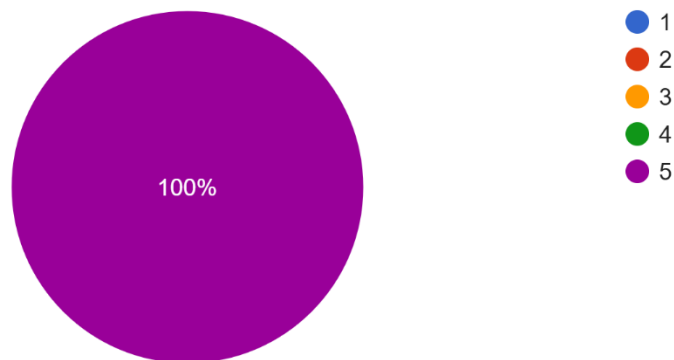
T2. The trainer knew the subject matter.

10 responses



T3. The trainer was responsive to questions and comments.

10 responses

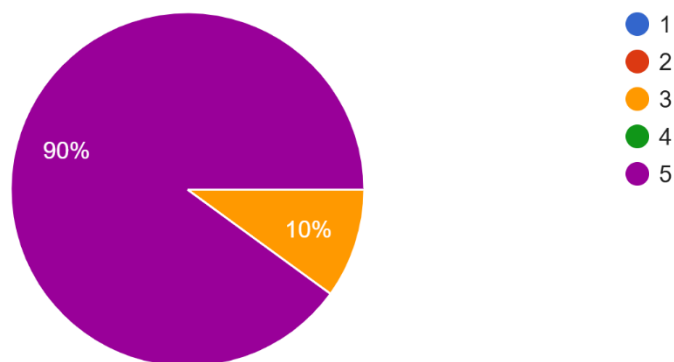


The question about content asks: For each question, please check the box under the number that best represents your assessment of the course content, using the scale of:

1 = Strongly Disagree, 2 = Disagree, 3 = Neither Agree nor Disagree, 4 = Agree, and 5 = Strongly Agree.

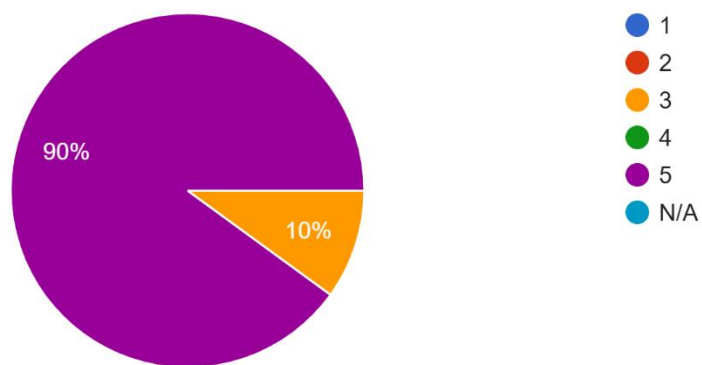
C1. The information presented can be applied to my work practice.

10 responses



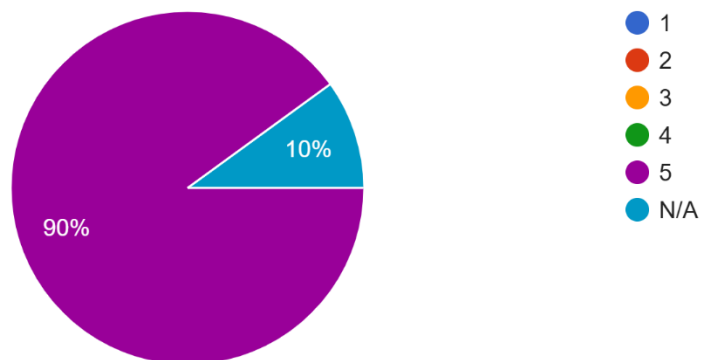
C2. The training addressed cultural issues and issues of diversity.

10 responses



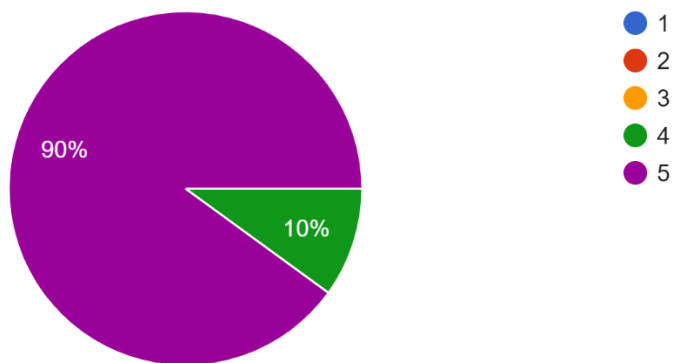
C3. The training was appropriate to my education, experience, and/or licensure level.

10 responses



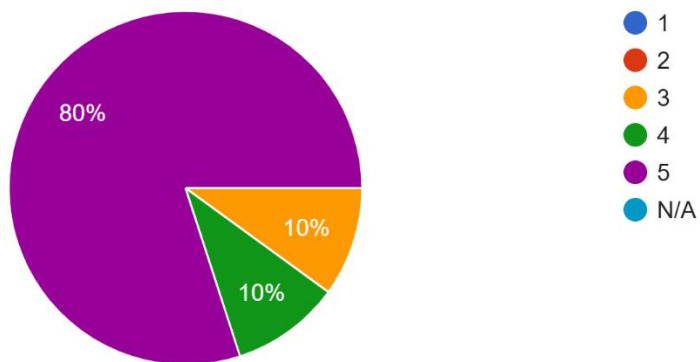
C4. The information provided was current and accurate.

10 responses



C5. The instructional material(s) contributed to the overall effectiveness of the training.

10 responses

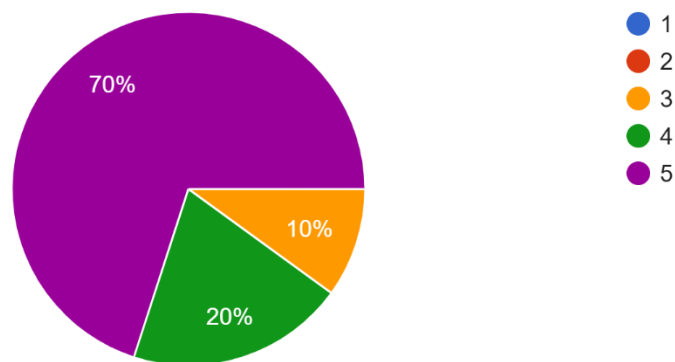


The question about Facilities asks: For each question, please check the box under the number that best represents your assessment of the facility, using the scale of:

1 = Strongly Disagree, 2 = Disagree, 3 = Neither Agree nor Disagree, 4 = Agree, and 5 = Strongly Agree.

F1. The facility or virtual environment was appropriate for the training.

10 responses



Comments:

Please provide suggestions to improve the content and presentation of this training:

- The presenter did such an amazing job presenting the information, would like to have a copy of her presentation.
- Including print out of presentation slides or have access to slide presentation before hand so we have the option to print out or take notes electronically that coincide with the slide presentation.
- I would be more than happy to attend a longer training session by Dr. DeLoach.

Suggestions of other training topics you would like to see us offer:

- I would like to have the opportunity to attend additional trainings on Trauma-Informed Leadership and Psychological Safety.
- Training more targeted to how to have difficult conversations with employees/ supervisees.
- I would love to see this offered more frequently. I would also like to see a training re: sexism in the workplace as well.
- I would love to see Dr. Deloach do a training focused on transformational conflict



Interoffice Memo

DATE: June 25, 2025

PHONE 909-252-4012

:

FROM: **JOSHUA REED**, Training and Development Specialist
Workforce Education & Training

TO: **LAURETTA ROSS, PEER & FAMILY ADVOCATE**
Office of Equity and Inclusion

SUBJECT: **RECOVERY, RESILIENCE, AND WELLNESS (MAY AND JUNE TRAININGS COMBINED)**

Here are some highlights from the numerical responses:

- Survey completion was fairly robust with 17 responses out of about 40 attendees spread over the May and June trainings.
- Numerical scores for achieving objectives were very strong across the board. Scores were overwhelmingly Strongly Agree or Agree.
- Scores for the trainer were more mixed – primarily for the training in which two presenters were unable to attend. This likely had an effect on the scores reflecting the trainer and panel.
- Scores for content were similarly mixed. Comments suggest that attendees would prefer to hear more from the panelists with less emphasis on the seminar part of the presentation.

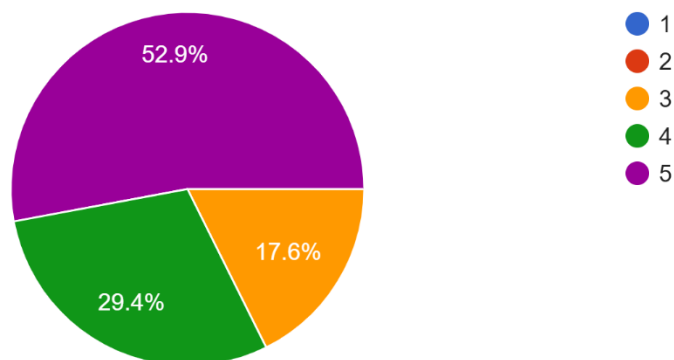
Comments from attendees are provided at the end of this document. Comments mostly had two themes as to what they would prefer: 1. More time with panelists 2. A copy of the presentation/other materials prior to the training.

The question about objectives asks: For each question, please check the box under the number that best represents your assessment of course objective achievement, using the scale of:

1 = Strongly Disagree, 2 = Disagree, 3 = Neither Agree nor Disagree, 4 = Agree; and 5 = Strongly Agree.

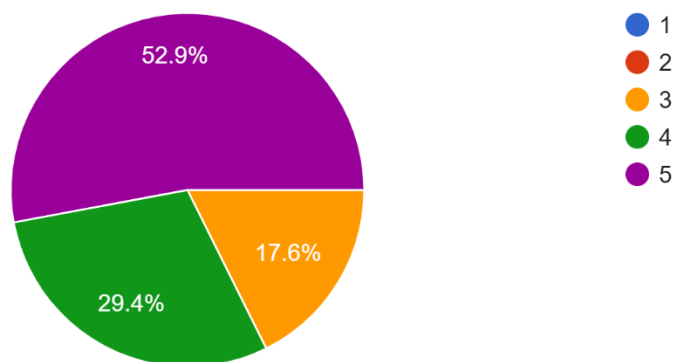
O1. Define and discuss the concepts of recovery, resilience, and wellness.

17 responses



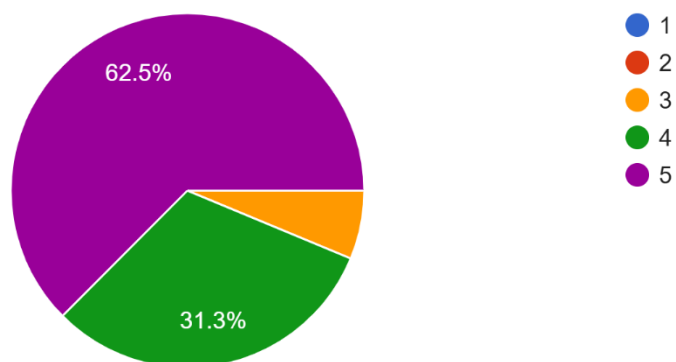
O2. Review the history of the "Medical Model."

17 responses



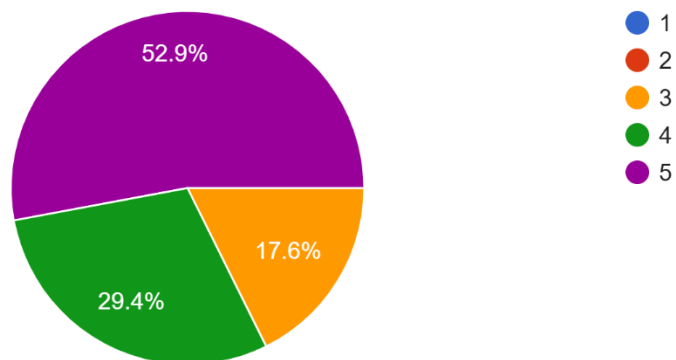
03. Explain the "Recovery Model" and identify its meanings.

16 responses



04. Compare different strategies for "Walking in Recovery."

17 responses

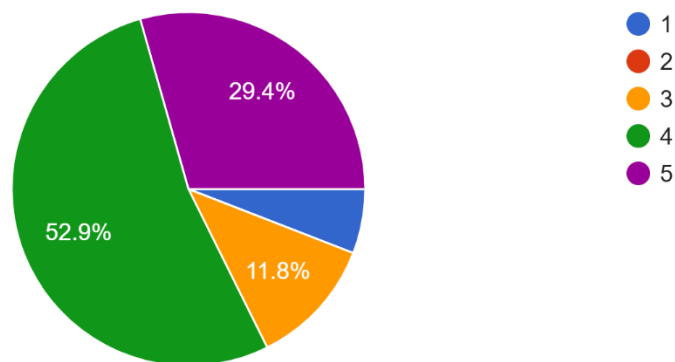


The question about the trainer asks: For each question, please check the box under the number that best represents your assessment of course objective achievement, using the scale of:

1 = Strongly Disagree, 2 = Disagree, 3 = Neither Agree nor Disagree, 4 = Agree; and 5 = Strongly Agree.

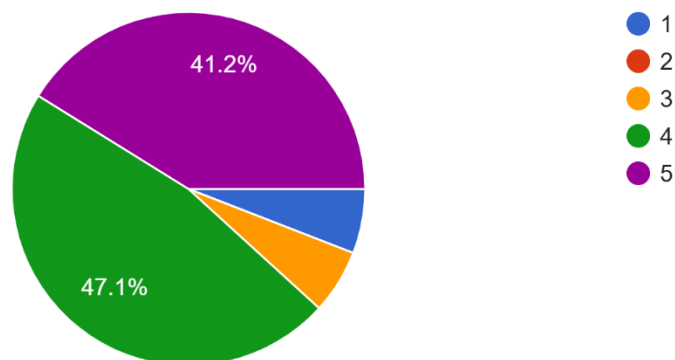
T1. The trainer presented the content of the training clearly and effectively.

17 responses



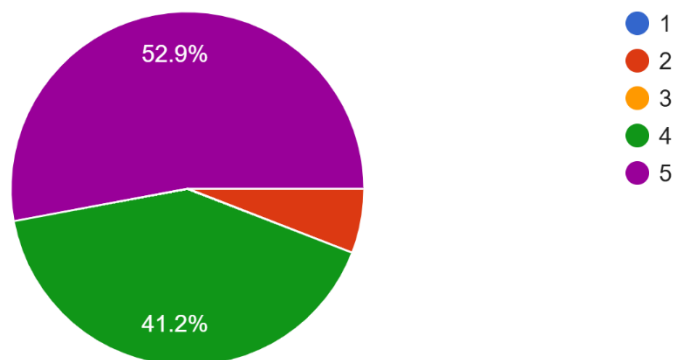
T2. The trainer knew the subject matter.

17 responses



T3. The trainer was responsive to questions and comments.

17 responses

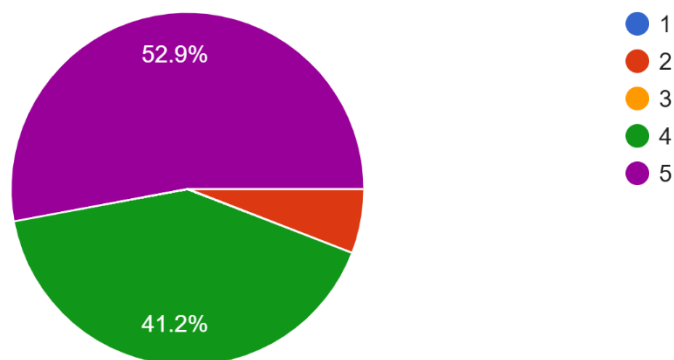


The question about content asks: For each question, please check the box under the number that best represents your assessment of course objective achievement, using the scale of:

1 = Strongly Disagree, 2 = Disagree, 3 = Neither Agree nor Disagree, 4 = Agree; and 5 = Strongly Agree.

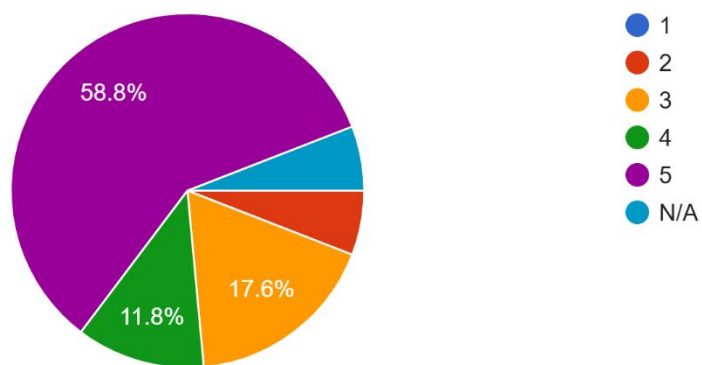
C1. The information presented can be applied to my work practice.

17 responses



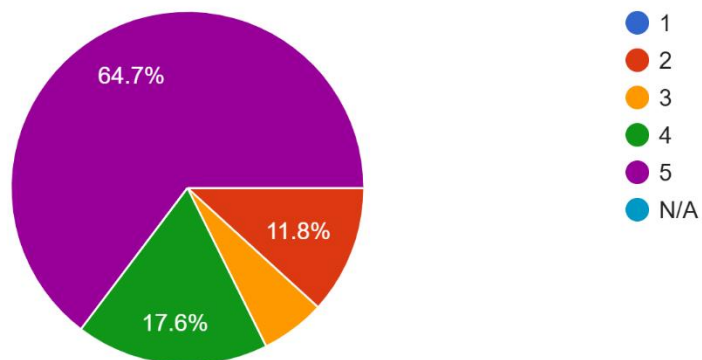
C2. The training addressed cultural issues and issues of diversity.

17 responses



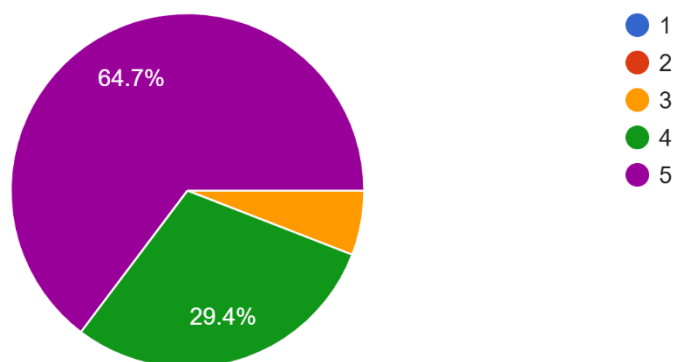
C3. The training was appropriate to my education, experience, and/or licensure level.

17 responses



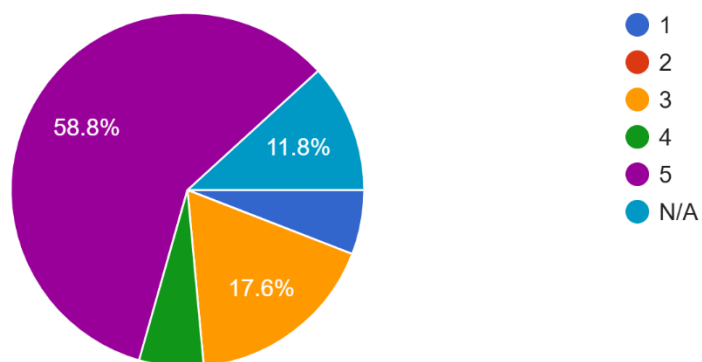
C4. The information provided was current and accurate.

17 responses



C5. The instructional material(s) contributed to the overall effectiveness of the training.

17 responses

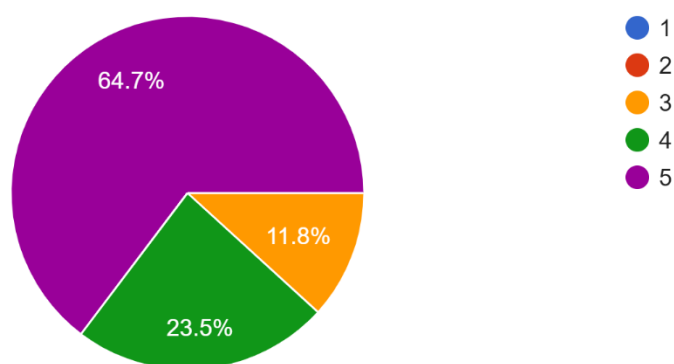


The question about the facilities asks: For each question, please check the box under the number that best represents your assessment of course objective achievement, using the scale of:

1 = Strongly Disagree, 2 = Disagree, 3 = Neither Agree nor Disagree, 4 = Agree; and 5 = Strongly Agree.

F1. The facility or virtual environment was appropriate for the training.

17 responses



COMMENTS

Please provide suggestions to improve the content and presentation of this training:

Honestly, I feel like the presentation needed more interaction and energy. I wanted to see more handouts that were more related to the topic or maybe resources passed out that can help us in our day-to-day jobs. I want to see more people with real-life experiences related to today's issues. I think that it would've been powerful to have someone speak on those issues and how we can support those going through these things. I think that this training could've used more peer/family advocates as presenters. I would want an opportunity to run a training like this or be a presenter

more experienced panelist in this position

The training provided great content, and Loretta did a wonderful job explaining the history of why these services are needed.

The trainer seemed confused, disorganized and was lost. It appeared that the trainer was not prepared to present the information she provided. It would have been helpful if handouts of the presentation had been given to help us follow the materials presented. It was hard to read the

words on the TV since the font was too small. For a CE training it could have been more professional.

Focus more on guest speakers and less on material. Provide materials in writing and not read from slides.

No recommendations. The personal stories added a significant piece of understanding to how trauma and recovery can look in real time.

Guest speakers should have more time to share their testimony. Also.... The room was extremely cold.

Suggestions of other training topics you would like to see us offer:

More dates for Basic Motivational Interviewing, supporting those who speak another language other than English rather than just conducting the training in that specific language. For example, Bridging Culture and Language in Mental Health with Latinx Clients for Clinicians only being conducted in Spanish. When other providers who don't speak Spanish still treat those that are Spanish speaking. I would also want to see case management best practices coordination of care, documentation, linking clients to services and navigating systems. Cognitive Behavioral Techniques for non-clinicians. Teaching front line staff basic CBT tools to support behavior change.

Motivational Interviewing

Behavioral Health Master Bilingual List effective 5/1/2025

Program	Job Title	Name	Language	Level	Work Phone
24-Hour & Speciality Services/ Adult Justice Involved & Diversion Services	Executive Administrative Assistant I	Perez, Maribel	Spanish	Verbal	(909) 252-5297
Access Unit	Clinical Therapist Pre-License	Arzola, Graciela Chavarin (Grace)	Spanish	Technical	(909) 252-5141
Access Unit	Clinical Therapist I	Minjares, Lourdes	Spanish	Verbal	(909) 252-5998
Access Unit	Office Assistant III	Morales, Luz	Spanish	Verbal	(909) 252-9999
Access Unit	Supervising Office Assistant	Pena, Jennifer	Spanish	Verbal	(909) 252-5108
Access Unit	Office Assistant III	Quezada, Monica M.	Spanish	Written	(909) 252-5110
Access Unit	Social Worker II	Williams, Josephine	Spanish	Technical	(909) 421-5675
ACJ Re-Integrative Supportive Engagement Services (RISES)	Social Worker II	Benitez, Blanca Estela	Spanish	Technical	(909) 501-0763
ACJ Re-Integrative Supportive Engagement Services (RISES)	Clinical Therapist II	Oropeza, Stephanie	Spanish	Technical	(909) 501-0810
ACJ Re-Integrative Supportive Engagement Services (RISES)	Clinical Therapist Pre-License	Santana, Guadalupe	Spanish	Technical	(909) 501-0770
Apple Valley Community Clinic	Office Assistant II	Chavez, Sandra	Spanish	Verbal	(760) 955-8802
Barstow Counseling Center	Clinical Therapist Pre-License	Alcantara, Sabrina B	Spanish	Verbal	(760) 255-5700
Barstow Counseling Center	Care Assistant	Alvarado, Maria Guadalupe	Spanish	Technical	(760) 995-8864
Barstow Counseling Center	Office Assistant III	Hernandez, Carolina	Spanish	Verbal	(760) 255-5700
Behavioral Health Payroll	Office Assistant II	Frausto, Melissa	Spanish	Verbal	(909) 388-0900
CALWORKS-Rialto/Colton	Social Worker II	Gonzalez, Enrique	Spanish	Technical	(909) 873-4487
CALWORKS-Rialto/Colton	Mental Health Specialist	Monarrez, Jessica Pereda	Spanish	Technical	(909) 873-4447
CalWorks-San Bernardino	Secretary I	Aguayo, Elizabeth	Spanish	Technical	(909) 501-0725
Centralized Children's Intensive Case Management Services (CCICMS)	Clinical Therapist Pre-License	Caudillo, Donna	Spanish	Technical	(909) 501-0740
Centralized Children's Intensive Case Management Services (CCICMS)	Office Assistant III	Garcia, Evelyn M	Spanish	Verbal	(909) 387-5325
Centralized Children's Intensive Case Management Services (CCICMS)	Social Worker II	O'Bryan, Minette A	Spanish	Verbal	(909) 501-0744
Centralized Children's Intensive Case Management Services (CCICMS)	Mental Health Clinic Supervisor	Oliveros, Olivia L	Spanish	Technical	(909) 501-0700
Centralized Children's Intensive Case Management Services (CCICMS)	Office Assistant III	Cruz, Stephanie	Spanish	Technical	(909) 501-0823
Centralized Hospital Aftercare Services (CHAS) - Long Term Care	Clinical Therapist Pre-License	Armenta, Jessica	Spanish	Verbal	(909) 421-9472
Centralized Hospital Aftercare Services (CHAS) - Long Term Care	Mental Health Specialist	Calvillo-Bouarada, Jessie	Spanish	Technical	(909) 421-4609
Centralized Hospital Aftercare Services (CHAS) - Long Term Care	Office Assistant III	Chavarria, Isamar D	Spanish	Verbal	(909) 421-9472
Centralized Hospital Aftercare Services (CHAS) - Transportation	General Services Worker II	Arellano, Miguel	Spanish	Verbal	(909) 721-9156
Centralized Hospital Aftercare Services (CHAS) - Transportation	Fiscal Assistant	Serna Horta, Carlos	Spanish	Verbal	(909) 421-9437
Children/Youth Collaborative Services	Mental Health Clinic Supervisor	Aguilar Godinez, Elizabeth	Spanish	Technical	(909) 501-0725
Children/Youth Collaborative Services	Clinical Therapist Pre-License	Amezcuca, Laura	Spanish	Technical	(909) 501-0714
Children/Youth Collaborative Services	Clinical Therapist Pre-License	Carlos, Vanessa	Spanish	Technical	(909) 501-0720
Children/Youth Collaborative Services	Clinical Therapist I	Ceja, Maria	Spanish	Technical	(840) 587-1418
Children/Youth Collaborative Services	Clinical Therapist Pre-License	Garcia Wright, Daniela	Spanish	Technical	(909) 501-0732
Children/Youth Collaborative Services	Mental Health Specialist	Guardado-Whitfield, Maritza	Spanish	Written	(909) 501-0714
Children/Youth Collaborative Services	Social Worker II	Hernandez, Dianna	Spanish	Technical	(909) 387-5317
Children/Youth Collaborative Services	Clinical Therapist II	Llamas, Juan Carlos	Spanish	Technical	(909) 501-0786
Children/Youth Collaborative Services	Clinical Therapist Pre-License	Nunez, Jocelyn	Spanish	Technical	(909) 382-3502
Children/Youth Collaborative Services	Clinical Therapist Pre-License	Ponce, Victoria	Spanish	Technical	(909) 501-0718
Children/Youth Collaborative Services	Office Assistant III	Tapia, Nabil Imelda	Spanish	Technical	(909) 501-0821
Children/Youth Collaborative Services	Clinical Therapist Pre-License	Tejeda, Raquel S.	Spanish	Technical	(909) 501-0711
Children's Assessment Center	Social Worker II	Alvarenga, Lesley A.	Spanish	Technical	(909) 382-3504
Children's Services	Staff Aide	Robles Carias, Jade Zuceth	Spanish	Written	(909) 387-5308
Choosing Healthy Options to Instill Change and Empowerment (CHOICE)	Mental Health Specialist Trainee	Ambrossi, Adan	Spanish	Verbal	(909) 382-7832
Choosing Healthy Options to Instill Change and Empowerment (CHOICE)	Clinical Therapist Pre-Lic Psychologist	Garcia, Claudia	Spanish	Technical	(909) 387-7882
Choosing Healthy Options to Instill Change and Empowerment (CHOICE) - Fontana	Social Worker II	Navarro Gomez, Sharon M	Spanish	Technical	(909) 356-6487
Choosing Healthy Options to Instill Change and Empowerment (CHOICE) - VV	Social Worker II	Mendoza, Yarely Alicia	Spanish	Technical	(760) 249-8165
Choosing Healthy Options to Instill Change and Empowerment (CHOICE) - VV	Alcohol & Drug Counselor	Sanchez, Adriana	Spanish	Technical	(760) 243-8247
Community Connection	Employment Services Specialist	Valdivia, Diane	Spanish	Written	(909) 388-5615
Community Crisis Response Team – Crisis Call Center	Social Worker II Trainee	Avendano, Yasmin	Spanish	Technical	(909) 252-5996
Community Crisis Response Team – Crisis Call Center	Social Worker Trainee	Cunningham, Isis	Spanish	Technical	(909) 252-5869
Community Crisis Response Team – Crisis Call Center	Mental Health Clinic Supervisor	Manzo Parish, Leticia	Spanish	Technical	(909) 252-5102
Community Crisis Response Team – East Valley	Social Worker II	Puga, Jaclyn	Spanish	Technical	(909) 421-9216
Community Crisis Response Team – East Valley	Social Worker II	Randles Duran, Cynthia D	Spanish	Technical	(909) 421-9216
Community Crisis Response Team - Hi Desert	Mental Health Clinic Supervisor	Alcala, Linda	Spanish	Technical	(760) 956-2345
Community Crisis Response Team - Hi Desert	Social Worker II	Garcia, Darlyn C.	Spanish	Technical	(909) 454-4884
Community Crisis Response Team - Hi Desert	Social Worker II	Noyes, Crystal	Spanish	Technical	(909) 269-2539
Community Crisis Response Team – High Desert	Clinical Therapist Pre-License	Corniel, Yessenia	Spanish	Technical	(760) 956-2682

Behavioral Health Master Bilingual List effective 5/1/2025

Program	Job Title	Name	Language	Level	Work Phone
Community Crisis Response Team - West Valley	Clinical Therapist Pre-License	Boyzo, Lorena	Spanish	Technical	(909) 458-1518
Community Crisis Response Team - West Valley	Clinical Therapist Pre-License	Samari, Farbod R	Farsi	Technical	(909) 453-9188
Community Crisis Response Team - West Valley	Social Worker II	Tapia, Roberto	Spanish	Technical	(909) 458-1517
Community Crisis Response Team - West Valley	Clinical Therapist Pre-License	Vazquez, Norma L	Spanish	Technical	(909) 458-1512
Community Crisis Response Team - West Valley	Clinical Therapist Pre-License	Vera, Angel M.	Spanish	Technical	(909) 458-1505
Community Crisis Response Team - West Valley	Office Assistant III	Zirbes, Luz	Spanish	Technical	(909) 458-1570
Community Engagement and Equity Services	Behavioral Health Senior Program Manager	Navarro, Sonia L	Spanish	Written	(909) 252-4050
Community Engagement and Equity Services	Executive Administrative Assistant I	Yanez, Fabiola	Spanish	Technical	(909) 383-3968
Conservatorship Investigation Unit (CIU)	Office Specialist	Garcia, Ana L	Spanish	Verbal	(909) 798-8589
Conservatorship Investigation Unit (CIU)	Clinical Therapist I	Zapata, Ildelisa	Spanish	Technical	(909) 798-8590
Crisis Intervention Training Program - Law Enforcement Community Partners	Mental Health Program Manager I	Clark, Miriam	Spanish	Technical	(909) 386-8272
Directors Office	Office Assistant III	Corona Zavala, Marlen	Spanish	Verbal	(909) 388-0900
Directors Office	Executive Administration Assistant II	Hernandez, Aidery	Spanish	Verbal	(909) 252-5498
Directors Office	Executive Administration Assistant III	Valadez, Marybel	Spanish	Verbal	(909) 252-5142
Diversion Opportunity for Outpatient Recovery Services (DOORS)	Social Worker II	Coley, Rachel	Spanish	Technical	(909) 421-9480
Diversion Opportunity for Outpatient Recovery Services (DOORS)	Mental Health Specialist	Saenz, Veronica	Spanish	Technical	(909) 421-9485
Enhanced Care Mangement Program - Administration	ECM Community Health Worker Supervisor	Pena, Jennifer	Spanish	Technical	(909) 361-7468
Enhanced Care Mangement Program - Mariposa	ECM Community Health Worker	Canedo, Abigail Citalli	Spanish	Technical	(840) 587-2341
Family Stabilization - Calworks Administration (Rialto TAD)	Social Worker II	Villavicencio, Mary J.	Spanish	Verbal	(909) 501-6073
Family Stabilization - Calworks Administration (SB TAD)	Social Worker II	Hamilton, Ramona J	Spanish	Verbal	(909) 475-2020
Fiscal Services	Fiscal Specialist	Godinez, Mardy	Spanish	Written	(909) 386-8226
Forensic Administration	Behavioral Health Senior Program Manager	Bermudez, Vivian	Spanish	Verbal	(909) 386-8250
Gateway to ARISE	Clinical Therapist Pre-License	Gonzalez, Jennifer Adriana	Spanish	Verbal	(760) 961-6688
Gateway to ARISE	Clinical Therapist I Trainee	Labrada, Aida	Spanish	Technical	(760) 961-6707
Gateway to ARISE	Clinical Therapist Pre-License	Partida, Amalia C	Spanish	Verbal	(760) 961-6689
HOST Homeless Program	Mental Health Specialist	Gutierrez, Nancy	Spanish	Verbal	(909) 601-0915
HOST Homeless Program	Social Worker II	Rodriguez, Luis	Spanish	Technical	(909) 915-9257
Innovative Remote Onsite Assistance Delivery (InnROADs)	Alcohol & Drug Counselor	Kessler, Maira G.	Spanish	Verbal	(909) 531-0964
Innovative Remote Onsite Assistance Delivery (InnROADs)	Office Assistant III	Montes De Oca, Janet E.	Spanish	Verbal	(909) 387-8686
Innovative Remote Onsite Assistance Delivery (InnROADs)	Clinical Therapist Pre-License	Olmos, Rodrigo	Spanish	Verbal	(909) 893-0975
Integrated New Family Opportunities	Social Worker II	Angulo, Desiree	Spanish	Verbal	(760) 552-6602
Integrated New Family Opportunities	Clinical Therapist Pre-License	Barraza Felix, Elizabeth	Spanish	Technical	(909) 361-2107
Integrated New Family Opportunities - HD	Peer & Family Advocate	Gonzalez Santana, Mayra	Spanish	Technical	(760) 552-6606
Juvenile Court Behavioral Health Services	Clinical Therapist Pre-License	Barfield, Edith	Spanish	Technical	(909) 501-0819
Juvenile Court Behavioral Health Services	Clinical Therapist I	Ochoa-Argueta, Cynthia Corina	Spanish	Technical	(909) 723-2385
Juvenile Court Behavioral Health Services	Clinical Therapist Pre-License	Perez, Emy C	Spanish	Technical	(909) 501-0742
Juvenile Court Behavioral Health Services	Mental Health Nurse II	Rios, Isaima Mayari	Spanish	Technical	(909) 501-0707
Juvenile Justice Community Reintegration - Central Valley	Clinical Therapist Pre-License	Reynoso, Diana	Spanish	Technical	(760) 552-6662
Juvenile Justice Community Reintegration - Central Valley	Social Worker II	Villegas, Jennifer X.	Spanish	Technical	(909) 387-7253
Juvenile Justice Community Reintegration Program	Mental Health Clinic Supervisor	Romero, Christian Lucia	Spanish	Technical	(909) 421-5617
Juvenile Justice Program - Administration	Supervising Office Assistant	Morga, Anjelica	Spanish	Verbal	(909) 387-7383
Juvenile Justice Program - Central Valley Fast	Clinical Therapist Pre-License	Ramirez-Florez, Atari	Spanish	Verbal	(909) 386-0704
Juvenile Justice Program - Central Valley Fast	Care Assistant	Valles (Macias), Delmy A	Spanish	Technical	(909) 387-7118
Mariposa Community Counseling	Clinical Therapist Pre-License	Beas, Mayra	Spanish	Technical	(909) 458-1350
Mariposa Community Counseling	Clinical Therapist I	Camacho, Veronica	Spanish	Technical	(909) 458-1311
Mariposa Community Counseling	Office Assistant III	Cortez, Aida	Spanish	Written	(909) 458-1384
Mariposa Community Counseling	Social Worker II	Echave, Guadalupe	Spanish	Written	(909) 458-1326
Mariposa Community Counseling	Mental Health Specialist Trainee	Estrada, Anahi	Spanish	Technical	(909) 458-1350
Mariposa Community Counseling	Clinical Therapist Pre-License	Garcia, Vanessa Leanete Gonzalez	Spanish	Technical	(909) 458-1332
Mariposa Community Counseling	Social Worker II	Gutierrez, Sonia	Spanish	Technical	(909) 458-1313
Mariposa Community Counseling	Clinical Therapist II	Haus, Kelly M	Spanish	Verbal	(909) 458-1536
Mariposa Community Counseling	Office Specialist	Hernandez, Araceli	Spanish	Verbal	(909) 458-1318
Mariposa Community Counseling	Psychiatric Technician I	Jimenez, Edith	Spanish	Verbal	(909) 458-1558
Mariposa Community Counseling	Social Worker II	Johnson, Stephanie	Spanish	Technical	(909) 458-1324
Mariposa Community Counseling	Clinical Therapist Pre-License	Manzo, Jacqueline C.	Spanish	Technical	(909) 418-1331
Mariposa Community Counseling	Social Worker II	Martinez, Liah	Spanish	Technical	(909) 458-1328
Mariposa Community Counseling	Clinical Therapist Pre-License	Moore, Patricia	Spanish	Technical	(909) 458-1325

Behavioral Health Master Bilingual List effective 5/1/2025

Program	Job Title	Name	Language	Level	Work Phone
Mariposa Community Counseling	Mental Health Clinic Supervisor	Orellana, Yanira	Spanish	Technical	(909) 458-1336
Mariposa Community Counseling	Office Assistant II	Silva, Aleah Nicole	Spanish	Verbal	(909) 458-1364
Mariposa Community Counseling	Supervising Office Assistant	Valdez, Rosio	Spanish	Written	(909) 458-1319
Mariposa Community Counseling (SUDRS)	Alcohol & Drug Counselor	Avitia, Jesus	Spanish	Technical	(909) 458-1375
Mariposa Community Counseling (SUDRS)	Alcohol & Drug Counselor	Zatarain, Daniel	Spanish	Technical	(909) 458-1374
Medical Treatment Services	Psychiatrist IV	Block, David R	Spanish	Technical	(909) 386-8201
Medical Treatment Services	Care Assistant	Buenrostro Martinez, Luis Miguel	Spanish	Technical	(909) 421-9393
Medical Treatment Services	Care Assistant	Cantorán, Mary C	Spanish	Verbal	(909) 458-1350
Medical Treatment Services	Licensed Vocational Nurse II	Diaz Morales, Nancy R.	Spanish	Technical	(760) 995-8861
Medical Treatment Services	Care Assistant	Duenas, Jennifer	Spanish	Verbal	(909) 458-1350
Medical Treatment Services	Psychiatrist III	Moffat Jr., Jeffrey C.	Spanish	Technical	(909) 387-7200
Medical Treatment Services	Psychiatrist II	Nguyen, Thuy Huynh	Vietnamese	Technical	(909) 388-0996
Medical Treatment Services	Psychiatrist III	Pequeno Rodriguez, Juan Carlos	Spanish	Technical	(760) 326-9276
Medical Treatment Services	Office Assistant III	Preciado, Elisa	Spanish	Verbal	(909) 458-1568
Mental Health Wellness Triage Grant (OAC)	Social Worker II	Armendariz, Jorge Alberto	Spanish	Verbal	(909) 601-5980
Mental Health Wellness Triage Grant (OAC)	Social Worker II Trainee	Chavez, Zulema	Spanish	Verbal	(909) 462-8395
Mental Health Wellness Triage Grant (OAC)	Social Worker II	Diaz, Silvia	Spanish	Verbal	(909) 454-8576
Mental Health Wellness Triage Grant (OAC)	Social Worker II Trainee	Flores, Maria E	Spanish	Verbal	(909) 601-1996
Mental Health Wellness Triage Grant (OAC)	Social Worker II	Lazaro, Fabeola	Spanish	Verbal	(909) 486-0876
Mental Health Wellness Triage Grant (OAC)	Office Assistant III	Moreno, Irene	Spanish	Verbal	(909) 873-4413
Mental Health Wellness Triage Grant (OAC)	Office Assistant IV	Orozco, Alejandra	Spanish	Verbal	(909) 873-4429
Mesa Counseling Services	Clinical Therapist I	Brown, Monique	Spanish	Verbal	(909) 873-4402
Mesa Counseling Services	Office Specialist	Cartagena, Evelyn	Spanish	Verbal	(909) 421-9248
Mesa Counseling Services	Office Assistant II - Clinic	Castro, Montserrat	Spanish	Verbal	(909) 421-9289
Mesa Counseling Services	Clinical Therapist I Pre-License	Cervantes, Karen N.	Spanish	Technical	(909) 421-9301
Mesa Counseling Services	Licensed Vocational Nurse II	Cervantes, Raul	Spanish	Technical	(909) 421-5684
Mesa Counseling Services	Clinical Therapist II	Galvez, Estefania	Spanish	Technical	(909) 421-9367
Mesa Counseling Services	Social Worker II Trainee	Garcia, Desteny M.	Spanish	Technical	(909) 421-9301
Mesa Counseling Services	Office Assistant II - Clinic	Gonzalez, Gabriela Michelle	Spanish	Verbal	(909) 421-9356
Mesa Counseling Services	Office Assistant III	Hernandez, Martha	Spanish	Verbal	(909) 421-9364
Mesa Counseling Services	Office Assistant III	Kiplinger, Roxana L	Spanish	Verbal	(909) 421-9309
Mesa Counseling Services	Office Assistant II	Maciel, Sarah	Spanish	Verbal	(909) 421-4688
Mesa Counseling Services	Office Assistant III - Clinic	Martinez, Lorena	Spanish	Verbal	(909) 421-9302
Mesa Counseling Services	Mental Health Clinic Supervisor	Martinez, Marisol	Spanish	Technical	(909) 421-9335
Mesa Counseling Services	Clinical Therapist II	Masdeu, Andrea E.	Spanish	Technical	(909) 421-9301
Mesa Counseling Services	Office Assistant IV	Mejia, Evelyn H	Spanish	Verbal	(909) 421-9359
Mesa Counseling Services	Social Worker II Trainee	Navarro, Jenny	Spanish	Verbal	(909) 421-9209
Mesa Counseling Services	Clinical Therapist Pre-License	Quiroz, Alejandra	Spanish	Technical	(909) 421-9301 ext. 9315
Mesa Counseling Services	Clinical Therapist Pre-License	Reyes, Clarissa A	Spanish	Technical	(909) 421-9468
Mesa Counseling Services	Office Specialist	Rivero, Rosario	Spanish	Verbal	(909) 421-9402
Mesa Counseling Services	Clinical Therapist Pre-License	Robles, Yvette	Spanish	Technical	(909) 873-4462
Mesa Counseling Services	Office Assistant III - Clinic	Sanchez-Hernandez, Dolores L.	Spanish	Verbal	(909) 421-9358
Mesa Counseling Services	Office Assistant III - Clinic	Zambrano, Leticia	Spanish	Verbal	(909) 873-4436
Mesa Counseling Services	Office Assistant II - Clinic	Zepeda Jr., Francisco	Spanish	Verbal	(909) 421-9287
MHSA Administration	Program Specialist II	Duarte, Anna	Spanish	Verbal	(909) 252-4079
Office of Equity and Inclusion	Staff Analyst Trainee	Frausto, Danniell	Spanish	Technical	(909) 383-3952
Office of Equity and Inclusion	Mental Health Education Consul	Hernandez, Marlen G.	Spanish	Technical	(909) 383-3951
Office of Equity and Inclusion	Mental Health Education Consultant	Manzano, Leticia	Spanish	Technical	(909) 388-0870
Office of Equity and Inclusion	Program Manager I	Perez, Emanuel	Spanish	Technical	(909) 383-3977
Office of Equity and Inclusion	Peer & Family Advocate	Vazquez, Carlos	Spanish	Technical	(909) 388-0838
Office of Equity and Inclusion	Social Worker II	Vazquez, Lizette	Spanish	Technical	(909) 383-3941
Office of Prevention and Early Intervention (PEI) - Administration	Program Specialist I	Haro, Claudia	Spanish	Verbal	(909) 252-4008
Office of Prevention and Early Intervention (PEI) - Administration	Office Assistant III	Reynoso, Michelle	Spanish	Verbal	(909) 252-4067
One Stop Tay Center	Peer & Family Advocate	Centeno, Georgina	Spanish	Verbal	(909) 387-7103
One Stop Tay Center	Clinical Therapist Pre-License	Santana, Claudia Elizabeth	Spanish	Technical	(909) 387-7412
Patients' Rights	Social Worker II	Orrostieta, Jose	Spanish	Verbal	(909) 873-4497
Patients' Rights	Social Worker II	Rea, Angelica S	Spanish	Verbal	(909) 873-4498

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Program	Job Title	Name	Language	Level	Work Phone
Patients' Rights	Social Worker II	Sahagun, Bethany Liza	Spanish	Verbal	(909) 421-4678
Patients' Rights	Office Assistant III	Urena, Gavina	Spanish	Verbal	(909) 421-4657
Phoenix Community Counseling	Office Specialist	Alvarez-Barba, Cecilia	Spanish	Technical	(909) 387-7224
Phoenix Community Counseling	Clinical Therapist Pre-License	Arellano, Evelyn	Spanish	Technical	(909) 580-3736
Phoenix Community Counseling	Office Assistant II	Avila, Laura	Spanish	Verbal	(909) 387-7038
Phoenix Community Counseling	Clinical Therapist Pre-License	Contreras-Macias, Elizabeth Martinez	Spanish	Technical	(909) 387-7773
Phoenix Community Counseling	Supervising Office Assistant	Euzquiano, Brenda Grisel	Spanish	Verbal	(909) 387-7719
Phoenix Community Counseling	Office Assistant II	Garcia, Julian David	Spanish	Verbal	(909) 387- 7200 ext. 48102
Phoenix Community Counseling	Mental Health Specialist	Gomez, Darlene	Spanish	Verbal	(909) 387-0727
Phoenix Community Counseling	Mental Health Specialist	Gomez, Leslie Irazoque	Spanish	Technical	(909) 387-7391
Phoenix Community Counseling	Mental Health Clinic Supervisor	Hernandez, Jeannet	Spanish	Technical	(909) 387-7739
Phoenix Community Counseling	Clinical Therapist Pre-License	Hurtado, Vivian	Spanish	Technical	(909) 387-7433
Phoenix Community Counseling	Clinical Therapist Pre-License	Murrin, Laura	Spanish	Technical	(909) 387-7769
Phoenix Community Counseling	Office Assistant III	Nunez, Ericka	Spanish	Verbal	(909) 387-0403
Phoenix Community Counseling	Mental Health Specialist	Orozco-Perez, Aimee	Spanish	Verbal	(909) 387-7721
Phoenix Community Counseling	Clinical Therapist I Pre-License	Osequera, Irene	Spanish	Technical	(909) 387-7200 ext. 60730
Phoenix Community Counseling	Office Assistant I - Clinic	Rosales, Yannira	Spanish	Verbal	(909) 387-0418
Phoenix Community Counseling	Clinical Therapist I	Saleh, Randa	Spanish	Verbal	(909) 386-8522
Phoenix Community Counseling	Clinical Therapist Pre-License	Sandoval, Sergio	Spanish	Technical	(909) 387-7149
Phoenix Community Counseling	Office Assistant III	Soliz, Zuleyma	Spanish	Verbal	(909) 387-0452
Phoenix Community Counseling	Mental Health Specialist	Torres, Kristina L.	Spanish	Verbal	(909) 387-7646
Phoenix Community Counseling	Clinical Therapist II	Valladares Escobar, Emely Y.	Spanish	Technical	(909) 387-7786
Phoenix Community Counseling	Office Assistant III	Venegas, Marilyn	Spanish	Verbal	(909) 387-7200 ext. 48100
Public Relations and Outreach	Program Specialist II	Bernal Sanchez, Jose L.	Spanish	Technical	(909) 383-3965
Public Relations and Outreach	Media Specialist II	Novoa, Mario J	Spanish	Technical	(909) 658-1008
Public Relations and Outreach	Volunteer Services Coordinator	Velasco, Cynthia Y.	Spanish	Verbal	(909) 252-4045
Quality Management	Mental Health Clinic Supervisor	Granillo, Olga Elena	Spanish	Written	(909) 386-9761
Recovery Based Engagement Support Teams (RBEST)	Mental Health Specialist	Alvarez, Lilia	Spanish	Technical	(909) 421-4671
Recovery Based Engagement Support Teams (RBEST)	General Services Worker II	Cabezas Chavez, Irving E	Spanish	Verbal	(909) 771-4348
Recovery Based Engagement Support Teams (RBEST)	Mental Health Specialist	George, Cecilia Iris	American Sign Language	Verbal	(909) 421-5649
Recovery Based Engagement Support Teams (RBEST)	Social Worker II	Meza, Anahi Guadalupe	Spanish	Technical	(760) 995-8921
Recovery Based Engagement Support Teams (RBEST)	Clinical Therapist Pre-License	Ruiz, Porfiria	Spanish	Verbal	(840) 227-5936
Recovery Based Engagement Support Teams (RBEST)	Licensed Vocational Nurse II	Soto-Baltazar, Yessica	Spanish	Verbal	(909) 421-4687
Recovery Based Engagement Support Teams (RBEST)	Clinical Therapist Pre-License	Valdez, Erica	Spanish	Technical	(909) 421-9295
Revenue Cycle	Fiscal Specialist	Martinez-Andrade, Sandra	Spanish	Verbal	(909) 388-0931
Rialto Behavioral Addiction & Treatment Services (RBATS)	Mental Health Clinic Supervisor	Carrillo, Ana	Spanish	Technical	(909) 421-9213
Screening, Assessment and Referral Center (SARC)	Social Worker II	Delacruz, Araceli Perez	Spanish	Technical	(909) 252-5135
Screening, Assessment and Referral Center (SARC)	Clinical Therapist II	Esquivel, Lucila	Spanish	Technical	(909) 252-5403
Screening, Assessment and Referral Center (SARC)	Social Worker II	Mendez, Daniel	Spanish	Technical	(909) 252-5298
Screening, Assessment and Referral Center (SARC)	Alcohol & Drug Counselor	Perry, Vera	Spanish	Verbal	(909) 252-5123
Screening, Assessment and Referral Center (SARC)	Alcohol & Drug Counselor	Rios, Frank	Spanish	Technical	(909) 252-5120
Screening, Assessment and Referral Center (SARC)	Social Worker II	Sandoval, Amalia	Spanish	Verbal	(909) 252-4875
Screening, Assessment and Referral Center (SARC)	Social Worker II	Tovar, Brenda	Spanish	Technical	(909) 252-5124
Screening, Assessment and Referral Center (SARC)	Office Assistant III	Urbina, Lourdes	Spanish	Technical	(909) 252-5132
Screening, Assessment and Referral Center (SARC)	Alcohol & Drug Counselor	Valenzuela, Glenda	Spanish	Technical	(909) 252-5111
Screening, Assessment and Referral Center (SARC)	Alcohol & Drug Counselor	Vasquez, Jorge	Spanish	Verbal	(909) 252-5125
Star Program	Social Worker II	Hudspeth, Pamela	Spanish	Verbal	(909) 580-3705
Star Program	Clinical Therapist Pre-License	Miranda, Melina	Spanish	Technical	(909) 580-3733
Substance Use Disorder and Recovery Services (SUDRS)	Supervising Office Assistant	Cardenas, Griselda	Spanish	Technical	(909) 421-9207
Substance Use Disorder and Recovery Services (SUDRS)	Alcohol & Drug Counselor	Garcia, Lesa	Spanish	Technical	(909) 421-4603
Substance Use Disorder and Recovery Services (SUDRS)	Executive Admin Assistant I	Miranda Brito, Maria de Los Angeles	Spanish	Verbal	(909) 580-3733
Substance Use Disorder and Recovery Services (SUDRS)	Program Specialist II	Moran, Artemio	Spanish	Technical	(909) 501-0749
Substance Use Disorder and Recovery Services (SUDRS)	Mental Health Specialist	Rivera, Annie	Spanish	Written	(909) 501-0768
Substance Use Disorder and Recovery Services (SUDRS)	Addictive Medical Physician II	Saleh, Rafik	Arabic	Technical	(909) 421-5607
Substance Use Disorder and Recovery Services (SUDRS)	Alcohol & Drug Counselor	Marriot, Anna C	Spanish	Verbal	(909) 356-6487
Substance Use Disorder and Recovery Services (SUDRS) - Administration	Mental Health Program Manager I	Cisneros, Gustavo	Spanish	Technical	(909) 873-4424
Substance Use Disorder and Recovery Services (SUDRS) - Administration	Social Worker II	Munoz, Gilbert	Spanish	Technical	(909) 501-0746

Behavioral Health Master Bilingual List effective 5/1/2025

Program	Job Title	Name	Language	Level	Work Phone
Substance Use Disorder and Recovery Services (SUDRS) - Apple Valley	Alcohol & Drug Counselor	Navar, Freddy Sanchez	Spanish	Verbal	(760) 995-8084
Substance Use Prevention & Pathway to Outreach and Treatment (SUPPOrT)	Mental Health Education Consultant	Cordova, Alexander	Spanish	Technical	909)421-9422 /C: (909)531-3184
Successful Outcome Achieving (SOAR)	Mental Health Clinic Supervisor	Tran, Ruby	Spanish	Technical	(909) 387-7118
Teamhouse	Staff Analyst II	Castaneda, Liset A	Spanish	Verbal	(909) 458-1309
Triage Transitional Services (TTS)	Mental Health Specialist	Jacobo, Alma	Spanish	Technical	(909) 580-2189
Triage Transitional Services (TTS)	Office Assistant III	Magana, Mayra A.	Spanish	Verbal	(909) 580-2141
Triage Transitional Services (TTS)	Social Worker II Trainee	Paredes, Edith D.	Spanish	Technical	(909) 580-2844
Triage Transitional Services (TTS)	Mental Health Specialist	Salazar, Olivia	Spanish	Technical	(909) 580-6149
Victor Valley Behavioral Health	Office Assistant II	Castro, Angelica	Spanish	Verbal	(760) 995-8355
Victor Valley Behavioral Health	Clinical Therapist Pre-License	Fleming, Cezena I	Spanish	Verbal	(760) 995-8349
Victor Valley Behavioral Health	Social Worker II	Gonzalez, Jaime	Spanish	Technical	(760) 995-8345
Victor Valley Behavioral Health	Clinical Therapist Pre-License	Llamas, Ana Patricia	Spanish	Verbal	(760) 995-8327
Victor Valley Behavioral Health	Office Assistant III	Michel, Patricia Reyes	Spanish	Technical	(760) 995-8363
Victor Valley Behavioral Health	Care Assistant	Rodriguez, Juan	Spanish	Verbal	(760) 995-8379
Victor Valley Behavioral Health	Social Worker II	Rosas, Rose	Spanish	Technical	(760) 995-8315
Victor Valley Behavioral Health	Clinical Therapist I	Esquivel, Sylvia	Spanish	Verbal	(760) 995-8341
Vista Community Counseling	Clinical Therapist II	Berumen, Janett	Spanish	Technical	(909) 347-1357
Vista Community Counseling	Clinical Therapist II	Delgadillo Paramo, Alba S.	Spanish	Verbal	(909) 347-1367
Vista Community Counseling	Mental Health Specialist Trainee	Galdamez, Vanessa	Spanish	Technical	(909) 347-1311
Vista Community Counseling	Office Assistant II	Garcia, Beatriz A.	Spanish	Verbal	(909) 347-1384
Vista Community Counseling	Mental Health Clinic Supervisor	Garrido, Victor	Spanish	Technical	(909) 347-1365
Vista Community Counseling	Clinical Therapist Pre-License	Issa, Jasmine I	Spanish	Technical	(909) 347-1356
Vista Community Counseling	Supervising Office Assistant	Lopez, Norma	Spanish	Verbal	(909) 347-1323
Vista Community Counseling	Clinical Therapist Pre-License	Martinez, Andrea A	Spanish	Technical	(909) 347-1355
Vista Community Counseling	Office Assistant II	Munoz, Polly Ann	Spanish	Written	(909) 347-1306
Vista Community Counseling	Clinical Therapist Pre-License	Rios Avalos, Christina	Spanish	Technical	(909) 347-1376
Vista Community Counseling	Clinical Therapist Pre-License	Rivas, Karely	Spanish	Technical	(909) 347-1354
Vista Community Counseling	Office Assistant IV	Romero, Yolanda	Spanish	Technical	(909) 347-1328
Vista Community Counseling	Office Assistant III	Tinoco, Belen	Spanish	Verbal	(909) 347-1391
Vista Community Counseling	Office Assistant II	Zendejas, Raymond O	Spanish	Verbal	(909) 347-1314
Workforce Staffing Support	Office Assistant III	Perez, Vanessa Vivar	Spanish	Verbal	(909) 252-4063
Workforce Staffing Support	Mental Health Education Consultant	Whittenberger, Arisbeth	Spanish	Verbal	(909) 252-4072

Language Services Quick Reference Guide for Translation or Interpretation

All Contract Language Vendors provide in-person, video and telephonic interpretation.

Clinical Appointments:

Follow the steps below to provide services to a client speaking a language other than English:

Step	Action
1	Contact the supervisor or their designee to use bilingual staff for interpreter services.
2	If bilingual staff members are readily available use them. If no bilingual staff members are available go to step 3.
3	Contact a contract vendor to schedule interpretation services. Refer to the back of this page for vendor contact information and requirements. Please refer to the Vendor Schedule for Language Service Requests to determine the next vendor.*
4	Once the contract vendor arrives at the program/ clinic, update the clinic's Language Services Interpreter Log in the Teams SharePoint site.
5	At the end of the month, the Clinic Supervisor will review the Language Services Interpreter Log . Please email the Office of Equity and Inclusion at DBH-LanguageServices@dbh.sbcounty.gov by the 10 th of each month that the log is final.
6	Document your efforts and progressive steps to link the client to appropriate services with language of choice in the <i>new</i> client's progress notes and Initial Contact Log Form .
7	If there are concerns or complaints about a contract interpreter's services, or if an interpreter is especially good, please email a complete Interpreter Feedback Form to DBH-Cultural Competency at DBH-LanguageServices@dbh.sbcounty.gov .

On-Demand/ Over the Phone Interpretation (OPI):

Follow the steps below to provide services to a client speaking a language other than English:

Step	Action
1	Contact a contract vendor to request On-Demand interpretation services. Refer to the back of this page for vendor contact information and requirements.
2	Once the contract vendor answers the call, the caller must provide the following intake information to the contract vendor <ol style="list-style-type: none">1. Requestor Name (DBH Staff)2. EMP ID3. Phone4. Alpha Cost Center5. LEP's Name6. Language7. Any additional information requested
3	Update the program/ clinic's Language Services Interpreter Log in the Teams SharePoint site.
4	At the end of the month, the Clinic Supervisor will review the Language Services Interpreter Log . Please email the Office of Equity and Inclusion at DBH-LanguageServices@dbh.sbcounty.gov by the 10 th of each month the log is final.

This does not override client's requests, when appropriate

Language Services Quick Reference Guide for Translation or Interpretation

All Contract Language Vendors provide in-person, video and telephonic interpretation.

Vendor	Services	Contact Information	Telephonic Requirements	Cancellation Policy
ACCENT ON LANGUAGES, LLC *All Regions	Agency provides in-person, video, and telephonic interpreting.	Request Prescheduled In-person, Video, or Telephonic interpreting appt.: interpreting@accentonlanguages.com Business Hours and After Hours On-demand telephonic interpreting: 1 (844) 524-9083	Intake Questions	One full business day, 24 hours
FOCUS LANGUAGE INTERNATIONAL, LLC *All Regions	Agency provides in-person, video, and telephonic interpreting.	Request Prescheduled In-person, Video, or Telephonic interpreting appt.: assignments@focusinterpreting.com and CC: acanjura@focusinterpreting.com or 1 (800) 374-5444 ext. 707. Business Hours and After Hours In- Person and On-demand telephonic interpreting: 1 (760) 640-0562	Intake Questions and Telephonic Pin# 1620-3397	One full business day, 24 hours
EXCEL INTERPRETING, LLC *All Regions	Agency provides in-person, video, and telephonic interpreting.	Request Prescheduled In-person, Video, or Telephonic interpreting appt.: appts@excelinterpreting.com Business Hours and After Hours On-demand telephonic interpreting: 1 (916) 546-7415 Or 1 (866) 386-1284 (1 for Spanish or 8 for other language)	Intake Questions and CIN # 50554	One full business day, 24 hours
ASIAN AMERICAN RESOURCE CENTER *All Regions	Agency provides in-person, video, and telephonic interpreting.	Request Prescheduled In-person, Video, or Telephonic interpreting appt.: aarctranslations@gmail.com Business Hours and After Hours In- Person and On-demand telephonic interpreting: 909-383-0164	Intake Questions	One full business day, 24 hours
GLOBAL READY, LLC *All Regions	Agency provides in-person, and telephonic interpreting.	Request Prescheduled In-person, Video, or Telephonic interpreting appt.: sbc@globalready.com (Maryté) Business Hours and After Hours In- Person and On-demand telephonic interpreting: 1 (800) 201-1202 Ext. 2	Intake Questions	One full business day, 24 hours
HANNA INTERPRETING SERVICES, LLC *All Regions	Agency provides in-person, video, and telephonic interpreting.	Request Prescheduled In-person, Video, or Telephonic interpreting appt.: info@hannais.com Business Hours and After Hours telephonic On-demand interpreting.: 1 (855) 803-8250	Intake Questions and Account ID 2968	One full business day, 24 hours
AVANTPAGE, LLC *All Regions	Agency provides in-person, video, and telephonic interpreting.	Request Prescheduled In-person, Video, or Telephonic interpreting appt.: fabiola@avantpage.com (Faiola J) Business Hours and After Hours On-demand telephonic interpreting: 1 (530) 292-7374	Intake Questions and Account Pin# 8244	One full business day, 24 hours

Language Services Quick Reference Guide for Translation or Interpretation

All Contract Language Vendors provide in-person, video and telephonic interpretation.

Bilingual Certified Staff Log

Follow the steps below to log DBH Certified Staff's bilingual services provided to a client or the public speaking a language other than English:

Step	Action
1	Open the DBH Certified Staff Log in the Teams SharePoint site.
2	Complete the log in accordance with the type of service provided.
3	At the end of the month, the Clinic Supervisor will review the DBH Certified Staff Log . Please email the Office of Equity and Inclusion at DBH-LanguageServices@dbh.sbcounty.gov by the 10 th of each month that the log is final.
4	Have questions on how to complete this log? If yes, email or call the Office of Equity and Inclusion at: DBH-LanguageServices@dbh.sbcounty.gov .

Incoming Calls:

Follow the steps below when receiving a call from a client speaking a language other than English:

Step	Action
1	Greet the client. (Use phrases on front of this card if appropriate.)
2	Use Conference Hold to place the client on hold.
3	If no bilingual staff members are available, dial contract vendor agency number.
4	Provide contract vendor with pertinent information such as clinic name, required language and cost center.
5	Tell the interpreter the purpose of the call and confidentiality requirements.
6	Add client to the line. (Or call client if this is an outgoing call.)
7	Say "end of call" to the interpreter when the call is completed.
Note:	If placing an outgoing call to a client, begin at step 3.

Walk-in: Deaf and Hard of Hearing:

Use the information below for Deaf and Hard of Hearing client walk-ins:

Communication Tips
Communicate with the person in writing until an interpreter is available.
Minimize the number of words.
Ask the "4W" questions (who, what, where and why).
Ask "yes or no" questions wherever appropriate.
Use a second grade level vocabulary; do not use multiple syllable words if possible.
*Use standard procedure (above) for clinical appointments.
To Contact a Deaf or Hard of Hearing Client/Family Member
Utilize the California Relay Service (free of charge) 7-1-1

For translation services: Complete the *Translation Request Form* and submit to OEI at: DBH-LanguageServices@dbh.sbcounty.gov

Note: All interpretation/translation policies can be found in the Cultural Competency section of the Behavioral Health [Standard Practice Manual \(SPM\)](#).

Language Services Quick Reference Guide for Translation or Interpretation

All Contract Language Vendors provide in-person, video and telephonic interpretation.

One Moment Please Approved Phrases – Spanish, Mandarin, and Vietnamese

Incoming Calls: If someone calls the clinic speaking Spanish or any other language **DO NOT** hang up.

These are two sentences you can use with **Spanish** speaking clients.

1. **Un momento por favor, voy a conectar su llamada.**
Translation: One moment please, I will be connecting your call.

Oon- moh mint oh-por fa vor,- voy- ah- cone ekctar- sue- ya mah dah.

2. **Su llamada es importante, por favor no cuelgue.**
Translation: Your call is important please do not hang up.

Sue- yah mah dah- es-eem por tahn tay,- Por fah vor- no- quel geh.

These are two sentences you can use with **Mandarin** speaking clients.

1. 请稍等。我帮你转接
Translation: One moment, please. I will connect your call.
2. 你的电话很重要。请不要挂
Translation: Your call is important. Please do not hang up.

Shing show dung. Whoa bung ni shh-ew-on gee-eh.

Knee de de yon hua hen -g shun-g yao. Shing boo yow gwa.

These are two sentences you can use with **Vietnamese** speaking clients.

1. **Vui lòng chờ một chút. Tôi sẽ kết nối cuộc gọi của bạn.**
Translation: One moment, please. I will connect your call
2. **Cuộc gọi của bạn rất quan trọng. Vui lòng giữ máy.**
Translation: Your call is important. Please do not hang up.

Vuid long cher mot chood. Toil sare kirst noil cook goil cour ban.

Cook goil cour ban rut wan trong. Vuid long zuh