



Behavioral Health

**Department of  
Behavioral Health**  
BHSA Office of  
Housing Interventions  
and Pilot Projects



**We want to  
hear from  
YOU!**

**Thank you for your interest in  
participating in the Behavioral Health Services Act  
(BHSA) Teen 311 App Pilot Project Plan 30-Day  
Public Posting and Comment Period.**

Community feedback is important for this process.

The Teen 311 App Pilot Project Plan  
will be posted on September 28th, 2026, and  
be available until October 28th, 2026.

There are three (3) ways to provide feedback:

- 1) Scan the QR code to complete the Stakeholder Comment form.
- 2) Click/enter the survey link to complete the Stakeholder Comment form.
- 3) Complete the paper Stakeholder Comment form and email or mail to BHSA Administration.

**To complete the Stakeholder Comment form online:**

| Step | Action                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1    | From your cell phone, open your photo application (app) and focus on the QR code (see below). Hold for a few seconds. <b>Note:</b> If you prefer to complete the Stakeholder Comment form on a laptop or desktop computer, go to <b>Step 4</b> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| 2    | <ul style="list-style-type: none"> <li>If enabled, you will receive a notification (either at the top or bottom of the phone screen) requesting permission to open web browser.</li> <li>If no notification box appears, go to <b>Step 4</b>.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| 3    | Click on notification, web browser will automatically open to the Stakeholder Comment form. Go to <b>Step 5</b> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| 4    | <p>If your cell phone is not QR enabled or if you are completing the Stakeholder Comment form on a laptop or desktop computer:</p> <p>Manually type the following address into your web browser:<br/> <a href="https://survey123.arcgis.com/share/a4017cd43e174b31b3ae514b96ac4a85?portalUrl=https://maps.sbcounty.gov/sbcgis">https://survey123.arcgis.com/share/a4017cd43e174b31b3ae514b96ac4a85?portalUrl=https://maps.sbcounty.gov/sbcgis</a><br/> <b>OR</b><br/>           Go to the San Bernardino County Department of Behavioral Health website:<br/> <a href="http://wp.sbcounty.gov/dbh">wp.sbcounty.gov/dbh</a>.</p> <ul style="list-style-type: none"> <li>From the main page, click on the Programs drop-down and select Behavioral Health Services Act (BHSA).</li> <li>Scroll towards the bottom of the page.</li> <li>Under the heading of “Innovation Project Plans/Reports” select the “Teen 311 App Pilot Project BHSA Stakeholder Comment form.”</li> </ul> |
| 5    | Complete and submit the Stakeholder Comment form.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |



**To submit the Stakeholder Comment form by email or mail:**

| Method       | Action                                                                                                                                                                                                                                                                                                                                                              |
|--------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Email</b> | <ul style="list-style-type: none"> <li>Scan completed Stakeholder Comment form.</li> <li>Attach scanned copy of Stakeholder Comment form and email to <a href="mailto:DBH-Innovation@dbh.sbcounty.gov">DBH-Innovation@dbh.sbcounty.gov</a></li> </ul> <p><b>Note:</b> Pictures of the completed Stakeholder Comment form can be sent in lieu of a scanned form.</p> |
| <b>Mail</b>  | <ul style="list-style-type: none"> <li>Complete the Stakeholder Comment form.</li> <li>Mail to:<br/> <b>Behavioral Health Services Act Administration</b><br/> <b>1950 S. Sunwest Lane, Suite 200</b><br/> <b>San Bernardino, CA 92415</b></li> </ul>                                                                                                               |