



COMPLAINTS



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The Grand Jury receives numerous citizen complaints throughout the year. Every complaint is carefully reviewed by the Grand Jury for issues regarding appropriate jurisdiction and importance of the complaint topic.

After initial review of a complaint, the Grand Jury may approve the investigation of the complaint and assign it to the appropriate committee for investigation. The committee will investigate the complaint with appropriate oversight by the Grand Jury. A written report regarding a specific complaint may or may not be included in this year-end Grand Jury Report.

The process to submit a complaint is to obtain a Confidential Citizen Complaint Form from either the Grand Jury website (<http://cms.sbcounty.gov/grandjury/Home.aspx>) or by calling the Grand Jury office (909) 387-3820. Once the form is completed and signed, the form is returned to the office. Although the Grand Jury normally does not investigate unsigned complaints, depending on the issue, it may conduct an investigation from an anonymous source.

The 2013-2014 Grand Jury received 19 new complaints and three referred from the 2012-2013 Grand Jury. Of those 22 complaints, 19 were assigned and investigated. The Grand Jury found that seven of those complaints were not within the jurisdiction of the Grand Jury. Twelve complaints were investigated and closed due to various reasons. The additional three complaints were not assigned to a committee, but instead rejected by the Grand Jury due to the nature of the complaints. There are no reports included in this Final Report regarding results stemming from any of these investigations.

There are no complaints being referred to the 2014-2015 Grand Jury.