



# San Bernardino County CLIENT RESOURCE GUIDE 2015

| Service   | Phone Number   |
|---|----------------|
| Get a certified <b>birth</b> or <b>death</b> record<br>*See Note                | (909) 381-8990 |
| Get <b>immunizations</b>  | (800) 722-4777 |
| Get <b>birth control</b> or a <b>pregnancy test</b>                             | (800) 722-4777 |
| <b>Adopt a pet</b> , get a <b>dog license</b> , or report an <b>animal bite</b> | (800) 472-5609 |
| Get a <b>food handler card</b>  | (800) 442-2283 |

\*Note: This office can only issue certified copies of birth and death certificates for the current and previous year (most recent 24 months). Any certificates older than that would need to be requested from the San Bernardino County Recorder's Office at (855) 732-2575.

| Persons in Family or Household Size | WIC Income Eligibility Guidelines<br>Effective July 1, 2014 – June 30, 2015<br><a href="http://www.wicworks.ca.gov">www.wicworks.ca.gov</a> |         |               |           |         |
|-------------------------------------|---|---------|---------------|-----------|---------|
|                                     | 48 CONTIGUOUS STATES, D.C., GUAM AND TERRITORIES<br>GROSS INCOME  |         |               |           |         |
|                                     | ANNUAL  | MONTHLY | TWICE-MONTHLY | BI-WEEKLY | WEEKLY  |
| 1                                   | \$21,590  | \$1,800 | \$900         | \$831     | \$416   |
| 2                                   | \$29,101  | \$2,426 | \$1,213       | \$120     | \$560   |
| 3                                   | \$36,612  | \$3,051 | \$1,526       | \$1,409   | \$705   |
| 4                                   | \$44,123  | \$3,677 | \$1,839       | \$1,698   | \$949   |
| 5                                   | \$51,634  | \$4,303 | \$2,152       | \$1,986   | \$993   |
| 6                                   | \$59,145  | \$4,929 | \$2,465       | \$2,275   | \$1,138 |
| 7                                   | \$66,656  | \$5,555 | \$2,778       | \$2,564   | \$1,282 |
| 8                                   | \$74,167  | \$6,181 | \$3,091       | \$2,853   | \$1,427 |
| Each Add'l Member Add               | +\$7,511  | +\$626  | +\$313        | +\$289    | +\$145  |

**San Bernardino County**  
**DEPARTMENT OF PUBLIC HEALTH**  
351 North Mountain View Ave.,  
San Bernardino, CA 92415-0010  
**Phone: (800) 782 - 4264**  
**Fax: (909) 387 - 5330**  
**TDD: (909) 387 - 4859**

## Mission



*To satisfy our customers by providing community and preventive health services that promote and improve the health, safety, well being, and quality of life of San Bernardino County residents and visitors.*

## DEPARTMENT OF PUBLIC HEALTH CLINICS

### Open to Serve your Comprehensive Health Needs

Please Call for Schedules and Appointments

**(800) 722-4777**

For more information visit us at: [www.sbcounty.gov/dph](http://www.sbcounty.gov/dph)

### COMMUNITY HEALTH CENTERS

*Federally Qualified Health Centers (FQHC)*

- Primary care, pediatrics, immunizations
- Accept IEHP and Medi-Cal

**ADELANTO**  
**Adelanto Community Health Center**  
11336 Bartlett Ave., Ste. 11  
Adelanto, CA 92301

**HESPERIA**  
**Hesperia Community Health Center**  
16453 Bear Valley Rd.  
Hesperia, CA 92345

### PUBLIC HEALTH CLINICS

*(All Public Health Clinics accept Medi-Cal. Ontario Clinic also accepts IEHP for primary care services.)*

**ONTARIO**  
**Public Health Center**  
150 East Holt Blvd.  
Ontario, CA 91761

**SAN BERNARDINO**  
**Public Health Center**  
606 East Mill St.  
San Bernardino, CA 92408

**REDLANDS**  
**Public Health Center**  
800 East Lugonia Ave., Ste. F  
Redlands, CA 92374

**BARSTOW**  
**Public Health Center**  
303 East Mt. View St.  
Barstow, CA 92311

**BIG BEAR**  
**Public Health Center**  
477 Summit Blvd.  
Big Bear Lake, CA 92315

**NEEDLES**  
**Public Health Center**  
1406 Bailey Ave., Ste. D  
Needles, CA 92363



## Healthy People in Healthy Communities







## CHILD, ADOLESCENT, AND FAMILY SERVICES

### Family Health Services

(800) 227-3034 or (800) 722-3777

- Referral for physical check-ups for children from birth to 20 years old and early prenatal care to low income women
- Resources for families coping with Sudden Infant Death Syndrome (SIDS)
- Tobacco, alcohol, and drug cessation services for pregnant women
- Free home lead inspection (pre-1978) for children with a confirmed lead level  $\geq 5\text{mcg/dl}$



### Car Seat Safety (800) 782-4264

- Low-cost car seats for infants and children up to 8 years old and 4' 9" tall
- Classes on the correct use of car seats and seat belts to prevent injury



### Women, Infants and Children (WIC)

(800) 472-2321 or (909) 252-5170

- Nutrition education and vouchers for foods such as fruits and vegetables, whole grain bread, tortillas, cereal, milk, cheese and eggs for pregnant, postpartum, breastfeeding women, infants and children under age 5 (*income guidelines on back cover*)



### California Children Services

(909) 458-1637 or (866) 722-6227

- Provides case management and medical care for children and young adults up to age 21 with eligible physically handicapped conditions



## CLINIC SERVICES

### Reproductive Health Services

- Pregnancy testing and counseling
- Birth control methods, including emergency contraceptives
- Pap and breast exams
- Mammogram referrals for women over 40 years
- Parental consent not required for teens
- STD testing and treatment



### Primary Care

- General medical care
- Health screenings



### Pediatric Care

- Well-child exams, sick visits, school/sports physicals and immunizations



### Prenatal Care

- Prenatal care for pregnant women
- Help with Medi-Cal applications for pregnancy care

### Immunizations

- Routine shots to prevent illnesses for children and adults
- Vaccines for adults and children traveling outside the US



### Tuberculosis

- Skin test, X-rays and treatment

### HIV / AIDS

- HIV testing and treatment
- Medical services and AIDS Drug Assistance Program (ADAP) enrollment for persons living with HIV/AIDS



**Contact Us at (800) 722-4777  
For All Clinical Health Services**

## DISEASE CONTROL AND PREVENTION

### Healthy San Bernardino Website

[www.HealthySanBernardinoCounty.org](http://www.HealthySanBernardinoCounty.org)

- One-stop online source for community health data

### Coordinated Asthma Referral and Education (CARE) Program

(800) 782-4264

- Free home assessment, asthma management and supplies for children under 18 who have asthma



### Communicable Disease Helpline

(800) 722-4794

- Get answers to questions on diseases like Hepatitis, flu, MRSA, tuberculosis, food-related illnesses, and disease prevention



## ANIMAL CARE SERVICES

### Animal Care and Control (800) 472-5609

- Pet adoption services and animal shelter information
- Dog licenses
- Spay / Neuter vouchers
- Responds to complaints of animal abuse and other related issues



### Veterinary Services (909) 387-9175

- Animal establishment permits

**Call 211  
For resource referrals  
and information.  
Services are low-cost  
or free.**

## ENVIRONMENTAL HEALTH SERVICES

### Food Protection

- Responds to complaints of suspected food poisoning, unclean conditions and food-related issues
- Inspects places where food is eaten, made, or sold and places letter grade cards



### Housing / Property Improvement

- Responds to complaints of unsafe multi-family and transient dwellings in the County



### Medical Waste / Tattoo

- Inspects tattoo and permanent make-up facilities

### Mosquito / Vector Control

- Responds to complaints of mosquito breeding sources, including non-maintained residential swimming pools and standing water
- Responds to service requests for control of mosquitoes, flies, ticks, fleas, roaches, Africanized Honey Bees, etc.



### Recreational Health

- Inspects public swimming pools, waterslides, spas, and lakes for possible health and safety hazards
- Responds to complaints of unhealthy conditions



### Waste Management / Local Enforcement Agency (LEA)

- Inspects and permits landfills, transfer stations, composting facilities, and refuse vehicles

### Water/Wastewater and Land Use Program

- Inspects and permits small community and non-community water systems
- Inspects and permits liquid waste pumpers

**Contact Us at (800) 442-2283  
For All Environmental Health Services**