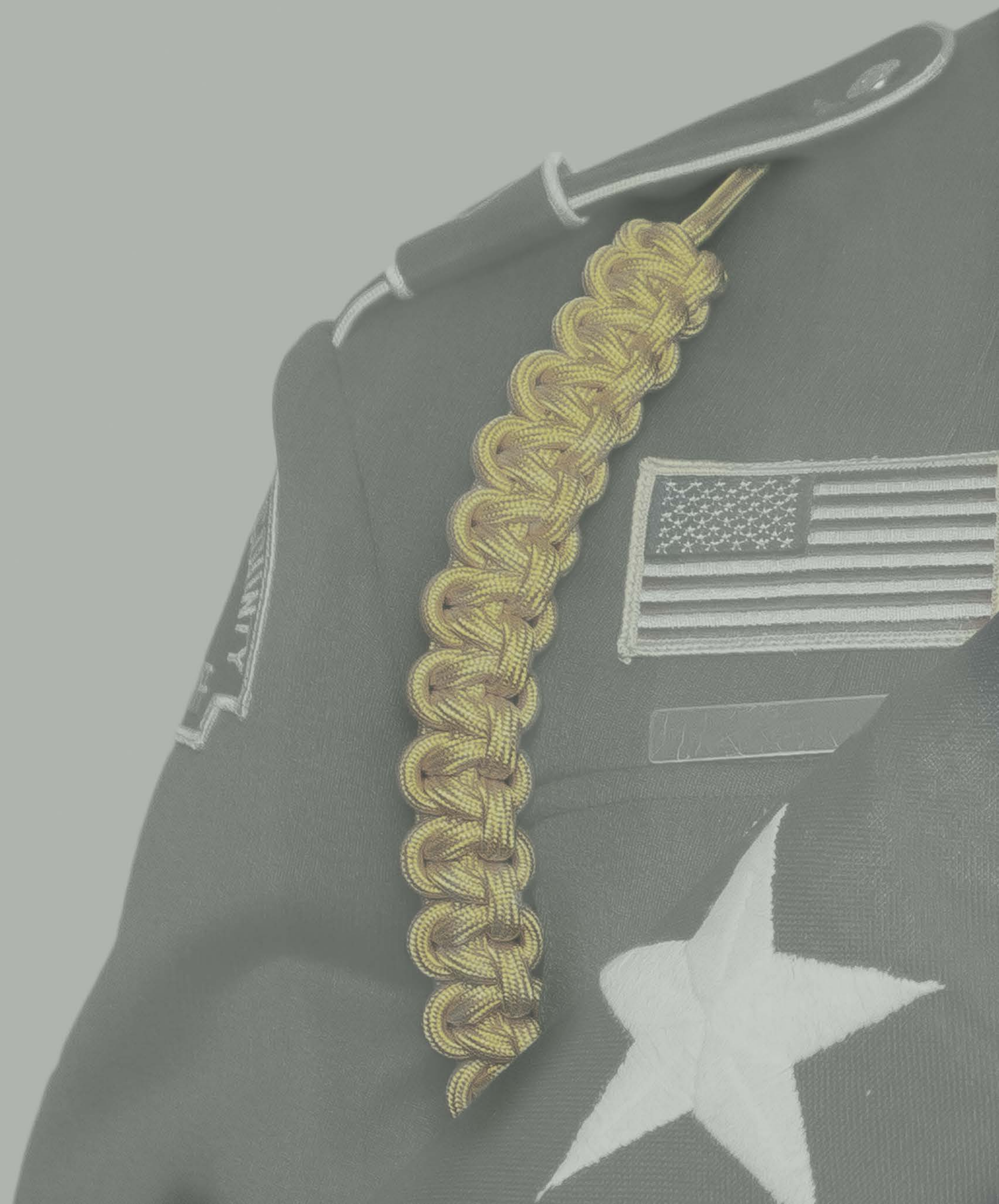




# 2020 WORKLOAD SUMMARY

SAN BERNARDINO COUNTY  
**SHERIFF'S DEPARTMENT**





**SAN BERNARDINO COUNTY SHERIFF-CORONER'S DEPARTMENT**

**2010 - 2020 DEPARTMENT WORKLOAD STATISTICS**

**OVERALL DEPARTMENT WORKLOAD SUMMARY**

OVERALL DEPT ACTIVITY	-50 DS Positions	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change				
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'10-'20	'11-'20	'14-'20	'19-'20
Total Call Volume	1,063,414	1,006,536	1,022,958	1,003,467	1,024,033	1,063,167	1,055,776	1,065,199	1,038,823	1,032,742	1,014,509	-5%	1%	-1%	-2%
<i>Proactive Calls</i>	357,457	297,798	300,263	295,974	299,050	297,001	281,260	288,448	267,478	254,755	251,916	-30%	-15%	-16%	-1%
<i>Dispatched Calls</i>	705,957	708,738	722,695	707,493	724,983	766,166	774,516	776,751	771,345	777,987	762,593	8%	8%	5%	-2%
Traffic Stops	158,848	125,514	122,341	126,488	123,402	112,837	108,384	111,224	96,339	98,822	87,673	-45%	-30%	-29%	-11%
Deputy Reports in RMS	126,168	117,290	117,956	114,959	111,371	118,031	116,348	116,232	113,621	105,302	102,271	-19%	-13%	-8%	-3%
Adult Bookings	36,976	34,949	36,087	35,264	36,175	36,964	35,595	34,819	33,760	31,061	22,729	-39%	-35%	-37%	-27%

**PATROL BUREAUS**

STATION ACTIVITY	-50 DS Positions	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change				
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'10-'20	'11-'20	'14-'20	'19-'20
Total Call Volume	987,069	924,233	942,321	931,505	958,721	992,078	985,254	997,083	972,558	969,679	958,961	-3%	2%	0%	-1%
<i>Proactive Calls</i>	338,032	277,815	281,411	284,164	289,835	285,429	269,164	275,843	252,851	243,650	237,649	-30%	-16%	-18%	-2%
<i>Dispatched Calls</i>	649,037	646,418	660,910	647,341	668,886	706,649	716,090	721,240	719,707	726,029	721,312	11%	9%	8%	-1%
Traffic Stops	158,848	125,514	122,341	126,488	123,402	112,837	108,384	111,224	96,339	98,822	87,673	-45%	-28%	-29%	-11%
Deputy Reports in RMS	112,538	103,992	103,536	100,518	96,845	103,121	101,602	101,499	98,125	90,854	85,269	-24%	-18%	-12%	-6%
Adult Bookings	29,099	28,059	30,028	30,491	31,335	32,374	31,782	30,890	29,361	27,421	20,747	-29%	-31%	-34%	-24%

**OTHER DIVISIONS & UNITS**

DIVISION ACTIVITY	-50 DS Positions	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change				
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'10-'20	'11-'20	'14-'20	'19-'20
Total Call Volume	70,974	72,350	70,300	64,932	59,932	65,973	66,117	62,426	59,959	56,354	48,389	-32%	-33%	-19%	-14%
<i>Proactive Calls</i>	14,813	11,888	10,369	7,277	5,307	7,097	8,231	8,011	9,768	6,492	9,035	-39%	-24%	70%	39%
<i>Dispatched Calls</i>	56,161	60,462	59,931	57,655	54,625	58,876	57,886	54,415	50,191	49,862	39,354	-30%	-35%	-28%	-21%
Deputy Reports in RMS	11,908	11,730	12,565	12,374	12,257	12,382	11,922	11,669	11,878	11,292	14,055	18%	20%	15%	24%
Adult Bookings	7,379	6,476	5,672	4,400	4,355	4,144	3,404	3,423	3,771	3,155	1,636	-78%	-75%	-62%	-48%

**CORRECTIONS BUREAU**

CORRECTIONS ACTIVITY	-50 DS Positions	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change				
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'10-'20	'11-'20	'14-'20	'19-'20
Total Call Volume	5,371	9,953	10,337	7,030	5,380	5,116	4,405	5,690	6,306	6,709	7,159	33%	-28%	33%	7%
<i>Proactive Calls</i>	4,612	8,095	8,483	4,533	3,908	4,475	3,865	4,594	4,859	4,613	5,232	13%	-35%	34%	13%
<i>Dispatched Calls</i>	759	1,858	1,854	2,497	1,472	641	540	1,096	1,447	2,096	1,927	154%	4%	31%	-8%
Deputy Reports in RMS	1,722	1,568	1,855	2,067	2,269	2,528	2,824	3,064	3,618	3,156	2,947	71%	88%	30%	-7%
Adult Bookings	498	414	387	373	485	446	409	506	628	485	346	-31%	-16%	-29%	-29%

**SAN BERNARDINO COUNTY SHERIFF-CORONER'S DEPARTMENT**

**2010 - 2020 PATROL WORKLOAD STATISTICS**

OVERALL PATROL WORKLOAD SUMMARY ~ BY PATROL BUREAU															
STATION ACTIVITY	-50 DS Positions	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID		Percent Change			
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'10-'20	'11-'20	'14-'20	'19-'20
Population	1,056,792	1,043,192	1,049,612	1,056,514	1,061,461	1,069,278	1,090,513	1,097,771	1,104,746	1,117,099	1,105,415	5%	6%	4%	-1%
Total Call Volume	987,069	924,233	942,321	931,505	958,721	992,078	985,254	997,083	972,558	969,679	958,961	-3%	4%	0%	-1%
<i>Proactive Calls</i>	338,032	277,815	281,411	284,164	289,835	285,429	269,164	275,843	252,851	243,650	237,649	-30%	-14%	-18%	-2%
<i>Dispatched Calls</i>	649,037	646,418	660,910	647,341	668,886	706,649	716,090	721,240	719,707	726,029	721,312	11%	12%	8%	-1%
Traffic Stops	156,921	124,551	122,049	126,402	123,325	112,762	108,258	111,059	96,261	98,822	87,673	-44%	-30%	-29%	-11%
Deputy Reports in RMS	112,538	103,992	103,536	100,518	96,845	103,121	101,602	101,499	98,125	90,854	85,269	-24%	-18%	-12%	-6%
Adult Bookings	29,099	28,059	30,028	30,491	31,335	32,374	31,782	30,890	29,361	27,421	20,747	-29%	-26%	-34%	-24%
Patrol Deputies	565	562	566	570	588	601	613	624	637	639	634	12%	13%	8%	-1%

VALLEY / MOUNTAIN PATROL BUREAU															
STATION ACTIVITY	-50 DS Positions	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID		Percent Change			
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'10-'20	'11-'20	'14-'20	'19-'20
Population	589,261	573,614	576,551	580,248	582,510	587,631	597,513	602,279	606,516	612,764	602,039	2%	5%	3%	-2%
Total Call Volume	482,242	439,431	451,907	443,304	455,706	472,223	472,216	476,918	471,231	473,363	464,958	-4%	6%	2%	-2%
<i>Proactive Calls</i>	189,358	152,728	159,589	151,680	155,353	154,435	150,688	151,533	138,467	133,961	129,767	-31%	-15%	-16%	-3%
<i>Dispatched Calls</i>	292,884	286,703	292,318	291,624	300,353	317,788	321,528	325,385	332,764	339,402	335,191	14%	17%	12%	-1%
Deputy Reports in RMS	56,526	48,283	49,899	49,020	45,737	49,809	50,351	50,824	49,755	47,105	41,899	-26%	-13%	-8%	-11%
Adult Bookings	15,713	14,914	16,102	15,779	15,344	16,829	15,552	15,656	15,208	14,725	10,298	-34%	-31%	-33%	-30%
Patrol Deputies	302	300	299	294	300	302	311	322	332	336	334	11%	11%	11%	-1%

DESERT PATROL BUREAU															
STATION ACTIVITY	-50 DS Positions	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID		Percent Change			
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'10-'20	'11-'20	'14-'20	'19-'20
Population	467,531	469,578	473,061	476,266	478,951	481,647	493,000	495,492	498,230	504,335	503,376	8%	7%	5%	0%
Total Call Volume	504,827	484,802	490,414	488,201	503,015	519,855	513,038	520,165	501,327	496,316	494,003	-2%	2%	-2%	0%
<i>Proactive Calls</i>	148,674	125,087	121,822	132,484	134,482	130,994	118,476	124,310	114,384	109,689	107,882	-27%	-14%	-20%	-2%
<i>Dispatched Calls</i>	356,153	359,715	368,592	355,717	368,533	388,861	394,562	395,855	386,943	386,627	386,121	8%	7%	5%	0%
Deputy Reports in RMS	56,012	55,709	53,637	51,498	51,108	53,312	51,251	50,675	48,370	43,749	43,370	-23%	-22%	-15%	-1%
Adult Bookings	13,386	13,145	13,926	14,712	15,991	15,545	16,230	15,234	14,153	12,696	10,449	-22%	-21%	-35%	-18%
Patrol Deputies	263	262	267	276	288	299	302	302	305	303	300	14%	15%	4%	-1%

**SAN BERNARDINO COUNTY SHERIFF-CORONER'S DEPARTMENT**

**2009 - 2019 PATROL WORKLOAD STATISTICS**

**OVERALL PATROL WORKLOAD SUMMARY ~ BY PATROL STATION TYPE**

STATION ACTIVITY	-50 DS Positions	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change				
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'10-'20	'11-'20	'14-'20	'19-'20
Population	1,056,792	1,043,192	1,049,612	1,056,514	1,061,461	1,069,278	1,090,513	1,097,771	1,104,746	1,117,099	1,105,415	5%	6%	4%	-1%
Total Call Volume	987,069	924,233	942,321	931,505	958,721	992,078	985,254	997,083	972,558	969,679	958,961	-3%	4%	0%	-1%
<i>Proactive Calls</i>	338,032	277,815	281,411	284,164	289,835	285,429	269,164	275,843	252,851	243,650	237,649	-30%	-14%	-18%	-2%
<i>Dispatched Calls</i>	649,037	646,418	660,910	647,341	668,886	706,649	716,090	721,240	719,707	726,029	721,312	11%	12%	8%	-1%
Traffic Stops	156,921	124,551	122,049	126,402	123,325	112,762	108,258	111,059	96,261	98,822	87,673	-44%	-30%	-29%	-11%
Deputy Reports in RMS	112,538	103,992	103,536	100,518	96,845	103,121	101,602	101,499	98,125	90,854	85,269	-24%	-18%	-12%	-6%
Adult Bookings	29,099	28,059	30,028	30,491	31,335	32,374	31,782	30,890	29,361	27,421	20,747	-29%	-26%	-34%	-24%
Patrol Deputies	565	562	566	570	588	601	613	624	637	639	634	12%	13%	8%	-1%

**COUNTY PATROL STATIONS**

STATION ACTIVITY	-50 DS Positions	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change				
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'10-'20	'11-'20	'14-'20	'19-'20
Population	296,285	294,230	295,233	296,549	297,425	299,110	309,760	308,906	311,658	312,653	304,658	3%	4%	2%	-3%
Total Call Volume	262,253	234,170	232,027	230,250	236,377	245,032	246,949	240,442	230,944	230,043	232,521	-11%	-1%	-2%	1%
<i>Proactive Calls</i>	105,679	82,278	81,562	82,785	86,481	87,988	88,903	82,596	75,740	70,397	68,920	-35%	-16%	-20%	-2%
<i>Dispatched Calls</i>	156,574	151,892	150,465	147,465	149,896	157,044	158,046	157,846	155,204	159,646	163,601	4%	8%	9%	2%
Deputy Reports in RMS	30,573	26,048	24,934	23,870	22,752	24,118	23,996	22,789	22,148	21,135	20,022	-35%	-23%	-12%	-5%
Adult Bookings	8,682	7,717	7,902	8,406	8,913	9,243	8,851	7,800	7,173	6,659	4,857	-44%	-37%	-46%	-27%
Patrol Deputies	166	161	169	170	185	195	200	206	209	206	203	22%	26%	10%	-1%

**CONTRACT CITY PATROL STATIONS**

STATION ACTIVITY	-50 DS Positions	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change				
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'10-'20	'11-'20	'14-'20	'19-'20
Population	760,507	748,962	754,379	759,965	764,036	770,168	780,753	788,865	793,088	804,446	800,757	5%	7%	5%	0%
Total Call Volume	724,816	690,063	710,294	701,255	722,344	747,046	738,305	756,641	741,614	739,636	726,440	0%	5%	1%	-2%
<i>Proactive Calls</i>	232,353	195,537	199,849	201,379	203,354	197,441	180,261	193,247	177,111	173,253	168,729	-27%	-14%	-17%	-3%
<i>Dispatched Calls</i>	492,463	494,526	510,445	499,876	518,990	549,605	558,044	563,394	564,503	566,383	557,711	13%	13%	7%	-2%
Deputy Reports in RMS	81,965	77,944	78,602	76,648	74,093	79,003	77,606	78,710	75,977	69,719	65,247	-20%	-16%	-12%	-6%
Adult Bookings	20,417	20,342	22,126	22,085	22,422	23,131	22,931	23,090	22,188	20,762	15,890	-22%	-22%	-29%	-23%
Patrol Deputies	399	401	397	400	403	406	413	418	428	433	431	8%	7%	7%	0%

# SAN BERNARDINO COUNTY SHERIFF-CORONER'S DEPARTMENT

## COUNTY PATROL STATIONS

**LEGEND: Valley / Mountain Patrol Bureau**

**LEGEND: Desert Patrol Bureau**

### BARSTOW STATION

STATION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Population	23,322	23,160	23,239	23,343	23,412	23,545	24,383	24,316	24,533	24,611	23,982	2%	-3%
Total Call Volume	26,939	24,593	24,759	24,303	23,128	26,716	24,811	29,002	27,551	25,300	23,550	2%	-7%
<i>Proactive Calls</i>	14,506	12,120	12,143	12,602	11,342	13,952	10,786	14,744	14,868	12,598	10,718	-6%	-15%
<i>Dispatched Calls</i>	12,433	12,473	12,616	11,701	11,786	12,764	14,025	14,258	12,683	12,702	12,832	9%	1%
Deputy Reports from RMS	2,278	2,403	2,221	2,110	1,953	2,035	1,976	2,096	2,010	2,128	2,002	3%	-6%
Adult Bookings	708	658	626	635	670	584	600	765	673	775	563	-16%	-27%
Patrol Deputies	20	19	21	22	22	26	26	26	26	26	25	14%	-4%

### BIG BEAR STATION

STATION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Population	16,021	15,910	15,964	16,035	16,082	16,173	16,749	16,703	16,852	16,906	16,474	2%	-3%
Total Call Volume	15,288	13,468	12,449	12,986	13,127	13,607	12,844	12,668	12,140	14,315	14,023	7%	-2%
<i>Proactive Calls</i>	6,072	4,490	4,187	5,179	4,733	5,005	4,310	3,512	3,499	4,986	3,835	-19%	-23%
<i>Dispatched Calls</i>	9,216	8,978	8,262	7,807	8,394	8,602	8,534	9,156	8,641	9,329	10,188	21%	9%
Deputy Reports from RMS	1,828	1,481	1,283	1,023	1,245	1,354	1,123	1,183	1,034	978	1,076	-14%	10%
Adult Bookings	687	525	387	316	438	522	439	385	359	396	307	-30%	-22%
Patrol Deputies	10	10	10	10	10	10	10	10	15	11	11	10%	0%

### CENTRAL STATION

STATION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Population	39,342	39,069	39,202	39,377	39,493	39,717	41,131	37,972	38,310	38,435	37,449	-5%	-3%
Total Call Volume	40,289	35,962	37,255	37,569	40,329	44,995	47,566	33,076	28,697	30,085	31,985	-21%	6%
<i>Proactive Calls</i>	17,233	12,758	12,848	13,954	16,319	19,117	21,448	9,962	5,939	7,411	8,749	-46%	18%
<i>Dispatched Calls</i>	23,056	23,204	24,407	23,615	24,010	25,878	26,118	23,114	22,758	22,674	23,236	-3%	2%
Deputy Reports from RMS	6,171	4,692	4,937	5,185	4,979	6,034	5,667	3,704	3,459	3,301	3,229	-35%	-2%
Adult Bookings	2,206	1,900	2,067	2,577	2,785	4,051	3,215	2,144	1,699	1,432	1,010	-64%	-29%
Patrol Deputies	27	24	25	25	28	29	29	24	24	26	25	-11%	-4%

### COLORADO RIVER STATION *(Includes Boating Operations)*

STATION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Population	10,444	10,372	10,407	10,453	10,484	10,543	10,918	10,888	10,985	11,020	10,738	2%	-3%
Total Call Volume	11,826	11,841	10,908	10,015	10,971	11,678	13,800	13,143	11,295	11,351	14,900	36%	31%
<i>Proactive Calls</i>	7,676	9,310	8,494	7,543	8,423	8,725	10,808	10,471	8,815	8,398	10,131	20%	21%
<i>Dispatched Calls</i>	4,150	2,531	2,414	2,472	2,548	2,953	2,992	2,672	2,480	2,953	4,769	87%	61%
Deputy Reports from RMS	583	527	559	536	503	523	505	506	504	596	648	29%	9%
Adult Bookings	197	169	206	199	194	195	188	206	176	217	209	8%	-4%
Patrol Deputies	14	12	16	16	16	16	18	18	17	15	14	-13%	-7%

### FONTANA STATION

STATION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Population	88,014	87,403	87,701	88,092	88,352	88,852	85,907	85,670	86,433	86,709	84,492	-4%	-3%
Total Call Volume	50,795	43,659	44,735	44,174	43,274	42,651	34,904	34,472	34,313	32,701	32,088	-26%	-2%
<i>Proactive Calls</i>	19,609	14,151	14,613	14,075	13,451	11,939	9,250	8,653	7,869	6,085	6,330	-53%	4%
<i>Dispatched Calls</i>	31,186	29,508	30,122	30,099	29,823	30,712	25,654	25,819	26,444	26,616	25,758	-14%	-3%
Deputy Reports from RMS	6,700	5,109	4,837	4,720	4,168	4,131	4,114	3,580	3,602	3,356	2,964	-29%	-12%
Adult Bookings	1,518	1,173	1,467	1,365	1,204	1,019	1,046	779	886	720	510	-58%	-29%
Patrol Deputies	27	28	28	27	30	31	28	28	28	28	28	-7%	0%

### MORONGO BASIN STATION

STATION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Population	23,220	23,059	23,138	23,241	23,310	23,442	24,277	24,210	24,426	24,504	23,877	2%	-3%
Total Call Volume	21,099	19,834	18,170	19,060	19,633	19,821	19,555	19,782	20,060	20,713	22,606	15%	9%
<i>Proactive Calls</i>	4,141	3,269	2,938	4,048	3,281	2,942	3,039	4,092	3,484	3,994	5,168	58%	29%
<i>Dispatched Calls</i>	16,958	16,565	15,232	15,012	16,352	16,879	16,516	15,690	16,576	16,719	17,438	7%	4%
Deputy Reports from RMS	2,279	2,260	2,093	1,877	1,744	2,237	1,922	1,833	1,887	1,939	2,253	29%	16%
Adult Bookings	653	604	564	642	582	509	478	502	403	396	452	-22%	14%
Patrol Deputies	17	17	19	17	18	18	18	18	17	16	17	-6%	6%

### SAN MANUEL RESERVATION / CASINO (Contract)

STATION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'17-'20	'19-'20
Population								3,046	3,073	3,083	3,004	-1%	-3%
Total Call Volume								9,595	12,635	11,369	10,780	12%	-5%
<i>Proactive Calls</i>								8,035	10,553	8,812	7,870	-2%	-11%
<i>Dispatched Calls</i>								1,560	2,082	2,557	2,910	87%	14%
Deputy Reports from RMS								1,549	1,525	1,301	928	-40%	-29%
Adult Bookings								693	864	597	369	-47%	-38%
Patrol Deputies								11	12	12	12	9%	0%

**Note: In prior years, the San Manuel service was reported as a sub-agency to Central Station where activity was both tracked and reported under Central Station (SB). To track specific incidents relating to this contract, an agency code of SM was implemented in January 2017.**

### TWIN PEAKS STATION

STATION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Population	33,360	33,129	33,242	33,390	33,489	33,679	34,878	34,782	35,092	35,204	34,304	2%	-3%
Total Call Volume	29,732	25,016	24,563	23,336	23,866	22,724	21,746	20,922	20,702	21,820	22,764	-5%	4%
<i>Proactive Calls</i>	11,670	8,367	8,370	6,798	6,925	5,547	4,863	3,825	3,560	4,081	5,072	-27%	24%
<i>Dispatched Calls</i>	18,062	16,649	16,193	16,538	16,941	17,177	16,883	17,097	17,142	17,739	17,692	4%	0%
Deputy Reports from RMS	3,883	2,870	2,595	2,528	2,348	2,176	2,199	2,148	2,133	1,992	1,824	-22%	-8%
Adult Bookings	1,014	1,243	804	904	973	723	817	575	726	875	511	-47%	-42%
Patrol Deputies	17	17	17	17	17	17	17	17	17	17	17	0%	0%

### VICTOR VALLEY STATION

STATION ACTIVITY	-50 Dep Pos	AB109	Prop 47		Prop 57 & 64		SB54	AB953	COVID	Percent Change			
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Population	53,639	53,267	53,449	53,687	53,846	54,151	56,079	55,924	56,422	56,602	55,155	2%	-3%
Total Call Volume	55,705	52,304	52,438	50,675	53,613	54,266	51,680	48,963	46,387	46,904	44,975	-16%	-4%
Proactive Calls	19,488	15,342	16,430	15,775	18,745	17,659	15,402	11,812	10,857	9,460	7,289	-61%	-23%
Dispatched Calls	36,217	36,962	36,008	34,900	34,868	36,607	36,278	37,151	35,530	37,444	37,686	8%	1%
Deputy Reports from RMS	5,797	5,733	5,483	4,965	4,946	4,721	4,284	4,174	4,257	3,905	3,613	-27%	-7%
Adult Bookings	1,491	1,356	1,688	1,639	1,976	1,552	1,486	1,344	1,098	980	689	-65%	-30%
Patrol Deputies	27	27	28	30	38	42	42	42	41	42	42	11%	0%

### WEST END UNINCORPORATED ~ Mission Corridor (Reverse Contract)

STATION ACTIVITY	-50 Dep Pos	AB109	Prop 47		Prop 57 & 64		SB54	AB953	COVID	Percent Change			
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'16-'20	'19-'20
Population							6,109	6,092	6,146	6,166	6,008	-2%	-3%
Total Call Volume							11,210	10,002	8,522	7,563	6,945	-38%	-8%
Proactive Calls							6,098	4,813	3,459	2,584	1,892	-69%	-27%
Dispatched Calls							5,112	5,189	5,063	4,979	5,053	-1%	1%
Deputy Reports from RMS							1,337	1,192	1,016	889	822	-39%	-8%
Adult Bookings							490	305	234	200	188	-62%	-6%
Patrol Deputies							6	6	6	6	6	0%	0%

In 2016, the West End (WE - Mission Corridor) was assigned to the West Foothill (WF) / Fontana Station (FN) & then reassigned back to the Chino Hills Station in 2018.

### YUCAIPA UNINCORPORATED (Reverse Contract)

STATION ACTIVITY	-50 Dep Pos	AB109	Prop 47		Prop 57 & 64		SB54	AB953	COVID	Percent Change			
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Population	8,923	8,861	8,891	8,931	8,957	9,008	9,329	9,303	9,386	9,413	9,175	2%	-3%
Total Call Volume	10,580	7,493	6,750	8,132	8,436	8,574	8,833	8,817	8,642	7,922	7,905	-6%	0%
Proactive Calls	5,284	2,471	1,539	2,811	3,262	3,102	2,899	2,677	2,837	1,988	1,866	-43%	-6%
Dispatched Calls	5,296	5,022	5,211	5,321	5,174	5,472	5,934	6,140	5,805	5,934	6,039	17%	2%
Deputy Reports from RMS	1,054	973	926	926	866	907	869	824	721	750	663	-23%	-12%
Adult Bookings	208	89	93	129	91	88	92	102	55	71	49	-46%	-31%
Patrol Deputies	7	7	5	6	6	6	6	6	6	7	6	0%	-14%



# SAN BERNARDINO COUNTY SHERIFF-CORONER'S DEPARTMENT

## CONTRACT CITY PATROL STATIONS

**LEGEND: Valley / Mountain Patrol Bureau**

**LEGEND: Desert Patrol Bureau**

### CITY OF ADELANTO

STATION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Population	28,540	31,671	31,066	31,289	32,511	33,084	33,497	34,273	35,293	35,136	35,663	10%	1%
Total Call Volume	38,513	38,403	40,331	38,065	40,900	42,384	39,320	39,365	36,484	35,152	31,299	-23%	-11%
<i>Proactive Calls</i>	11,341	11,025	11,206	9,732	12,557	10,941	9,310	9,293	8,297	7,744	4,675	-63%	-40%
<i>Dispatched Calls</i>	27,172	27,378	29,125	28,333	28,343	31,443	30,010	30,072	28,187	27,408	26,624	-6%	-3%
Deputy Reports from RMS	4,148	4,094	4,177	4,011	3,925	3,843	3,579	3,581	3,351	3,106	2,703	-31%	-13%
Adult Bookings	1,096	1,105	1,223	1,280	1,350	1,301	1,238	1,088	849	855	538	-60%	-37%
Patrol Deputies	16	16	16	16	16	16	16	16	17	17	17	6%	0%

### TOWN OF APPLE VALLEY

STATION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Population	70,040	69,668	70,033	70,436	70,755	71,396	74,656	74,701	73,984	73,464	74,394	5%	1%
Total Call Volume	76,350	72,823	69,394	65,048	66,157	67,587	67,095	67,134	67,988	70,392	69,633	5%	-1%
<i>Proactive Calls</i>	20,317	16,731	14,695	14,652	14,006	13,082	11,683	11,889	13,269	15,276	14,978	7%	-2%
<i>Dispatched Calls</i>	56,033	56,092	54,699	50,396	52,151	54,505	55,412	55,245	54,719	55,116	54,655	5%	-1%
Deputy Reports from RMS	8,616	8,671	8,189	7,682	7,568	8,257	7,978	7,027	6,392	6,250	6,145	-19%	-2%
Adult Bookings	1,843	1,675	2,025	1,932	2,296	2,591	2,667	2,016	1,840	2,182	1,861	-19%	-15%
Patrol Deputies	36	37	37	37	37	37	37	37	37	37	37	0%	0%

### CITY OF BIG BEAR LAKE

STATION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Population	6,278	5,051	5,088	5,111	5,121	5,165	4,905	5,047	5,512	5,461	5,206	2%	-5%
Total Call Volume	16,752	15,229	15,329	17,092	15,987	16,736	15,533	16,501	16,922	19,362	19,778	24%	2%
<i>Proactive Calls</i>	7,545	6,285	6,467	7,879	6,647	6,966	4,966	5,739	5,864	7,595	6,362	-4%	-16%
<i>Dispatched Calls</i>	9,207	8,944	8,862	9,213	9,340	9,770	10,567	10,762	11,058	11,767	13,416	44%	14%
Deputy Reports from RMS	1,657	1,319	1,633	1,417	1,377	1,397	1,151	1,418	1,306	1,146	1,094	-21%	-5%
Adult Bookings	590	390	590	466	426	393	356	562	451	389	314	-26%	-19%
Patrol Deputies	8	8	8	8	8	8	8	9	11	12	11	38%	-8%

### CITY OF CHINO HILLS

STATION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Population	78,971	75,345	75,655	76,033	76,131	77,596	78,866	80,676	83,159	84,364	82,409	8%	-2%
Total Call Volume	44,091	41,060	42,865	40,535	43,604	46,415	44,732	41,596	40,628	44,214	41,272	-5%	-7%
<i>Proactive Calls</i>	20,548	18,458	19,474	17,496	19,635	21,262	19,168	14,943	12,729	15,010	13,784	-30%	-8%
<i>Dispatched Calls</i>	23,543	22,602	23,391	23,039	23,969	25,153	25,564	26,653	27,899	29,204	27,488	15%	-6%
Deputy Reports from RMS	4,643	3,962	3,790	4,009	3,799	4,542	4,334	4,572	4,234	4,100	3,644	-4%	-11%
Adult Bookings	874	908	1,107	1,014	909	1,153	1,117	1,015	989	1,078	748	-18%	-31%
Patrol Deputies	38	38	38	38	38	38	38	38	38	38	38	0%	0%



### CITY OF GRAND TERRACE

STATION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Population	12,717	12,109	12,157	12,270	12,285	12,352	12,315	12,435	12,524	12,654	12,426	1%	-2%
Total Call Volume	13,422	13,123	13,218	11,605	12,396	13,735	13,267	13,367	13,265	14,962	16,113	30%	8%
<i>Proactive Calls</i>	7,850	7,457	6,848	5,615	5,970	7,103	6,932	6,797	6,269	7,397	8,392	41%	13%
<i>Dispatched Calls</i>	5,572	5,666	6,370	5,990	6,426	6,632	6,335	6,570	6,996	7,565	7,721	20%	2%
Deputy Reports from RMS	1,257	1,120	1,251	1,032	847	1,013	1,039	1,266	1,139	1,151	1,138	34%	-1%
Adult Bookings	254	451	625	272	269	341	188	390	375	436	319	19%	-27%
Patrol Deputies	8	8	8	6	6	6	7	6	6	6	6	0%	0%

### CITY OF HESPERIA

STATION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Population	88,479	90,726	91,033	91,400	91,506	92,177	93,226	94,133	94,829	96,362	96,393	5%	0%
Total Call Volume	89,461	81,280	82,337	85,434	86,367	84,854	85,683	90,373	84,704	85,322	82,454	-5%	-3%
<i>Proactive Calls</i>	23,845	14,866	14,946	20,607	20,078	17,937	16,017	19,667	15,869	14,582	12,962	-35%	-11%
<i>Dispatched Calls</i>	65,616	66,414	67,391	64,827	66,289	66,917	69,666	70,706	68,835	70,740	69,492	5%	-2%
Deputy Reports from RMS	10,084	9,792	9,748	10,045	9,604	9,797	9,137	10,367	10,128	8,840	7,814	-19%	-12%
Adult Bookings	2,535	2,262	2,372	2,963	2,861	2,662	2,457	2,621	2,812	2,269	1,895	-34%	-16%
Patrol Deputies	38	37	40	41	41	43	44	44	44	44	42	2%	-5%

### CITY OF HIGHLAND

STATION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Population	52,495	53,444	53,664	53,926	54,033	54,332	53,645	54,377	54,761	55,778	55,323	2%	-1%
Total Call Volume	46,530	46,070	45,852	44,432	46,953	49,003	46,916	46,954	48,043	45,717	47,481	1%	4%
<i>Proactive Calls</i>	12,827	11,998	10,541	9,879	10,210	10,103	9,132	9,829	9,406	7,159	7,666	-25%	7%
<i>Dispatched Calls</i>	33,703	34,072	35,311	34,553	36,743	38,900	37,784	37,125	38,637	38,558	39,815	8%	3%
Deputy Reports from RMS	6,835	5,885	5,874	5,698	5,569	5,664	5,621	5,359	5,878	5,186	4,553	-18%	-12%
Adult Bookings	1,720	1,765	1,725	1,805	1,956	1,931	1,709	1,724	1,840	1,610	1,201	-39%	-25%
Patrol Deputies	22	22	22	22	22	22	22	22	22	23	23	5%	0%

### CITY OF LOMA LINDA

STATION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Population	22,760	23,395	23,389	23,476	23,614	23,751	24,649	24,528	23,946	24,335	24,535	4%	1%
Total Call Volume	21,371	20,587	21,544	21,012	21,668	24,446	25,812	26,926	26,696	27,861	29,489	36%	6%
<i>Proactive Calls</i>	9,461	9,104	9,900	8,490	8,574	10,208	11,413	11,797	10,646	10,324	12,612	47%	22%
<i>Dispatched Calls</i>	11,910	11,483	11,644	12,522	13,094	14,238	14,399	15,129	16,050	17,537	16,877	29%	-4%
Deputy Reports from RMS	2,348	2,364	2,681	2,658	2,260	2,433	2,454	2,417	2,263	2,352	2,314	2%	-2%
Adult Bookings	511	831	1,075	882	645	696	694	709	658	728	605	-6%	-17%
Patrol Deputies	11	11	11	10	10	10	11	15	16	16	17	70%	6%

**CITY OF NEEDLES**

STATION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Population	5,809	4,874	4,894	4,912	4,908	4,940	5,035	5,044	5,177	5,085	5,248	7%	3%
Total Call Volume	12,627	11,403	10,652	10,239	11,392	10,050	11,165	11,784	10,777	11,383	13,209	16%	16%
<i>Proactive Calls</i>	7,267	5,988	4,941	5,176	6,320	4,278	5,124	5,385	4,329	5,031	6,219	-2%	24%
<i>Dispatched Calls</i>	5,360	5,415	5,711	5,063	5,072	5,772	6,041	6,399	6,448	6,352	6,990	38%	10%
Deputy Reports from RMS	1,162	1,028	1,154	1,101	1,026	985	1,296	1,311	1,272	1,070	1,093	7%	2%
Adult Bookings	366	306	447	503	490	458	785	796	606	407	388	-21%	-5%
Patrol Deputies	7	7	7	7	7	7	7	7	7	7	7	0%	0%

**CITY OF RANCHO CUCAMONGA**

STATION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Population	178,904	168,181	169,498	171,058	172,299	174,064	175,251	177,324	176,671	179,412	175,522	2%	-2%
Total Call Volume	148,308	133,703	139,695	137,638	142,983	144,642	146,254	159,059	155,537	151,562	142,344	0%	-6%
<i>Proactive Calls</i>	56,788	43,736	47,783	46,579	48,681	44,097	42,194	51,607	46,619	41,576	37,986	-22%	-9%
<i>Dispatched Calls</i>	91,520	89,967	91,912	91,059	94,302	100,545	104,060	107,452	108,918	109,986	104,358	11%	-5%
Deputy Reports from RMS	14,938	13,702	15,347	14,912	14,023	15,385	15,803	17,427	17,268	16,603	13,898	-1%	-16%
Adult Bookings	4,952	4,300	4,685	4,615	4,390	4,837	4,439	5,022	4,818	4,930	3,339	-24%	-32%
Patrol Deputies	105	105	105	103	103	103	107	107	107	110	110	7%	0%

**CITY OF TWENTYNINE PALMS**

STATION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Population	30,649	24,646	25,713	26,084	26,576	25,846	26,138	26,919	27,046	28,958	29,258	10%	1%
Total Call Volume	21,846	21,696	20,973	18,606	17,954	17,955	20,188	21,014	20,433	20,028	20,376	13%	2%
<i>Proactive Calls</i>	6,765	6,146	5,417	4,568	3,902	4,094	5,720	5,979	4,874	5,116	5,947	52%	16%
<i>Dispatched Calls</i>	15,081	15,550	15,556	14,038	14,052	13,861	14,468	15,035	15,559	14,912	14,429	3%	-3%
Deputy Reports from RMS	2,617	2,374	2,395	1,928	1,761	2,109	2,084	1,731	1,937	1,912	2,141	22%	12%
Adult Bookings	583	602	607	617	605	487	582	554	473	454	442	-27%	-3%
Patrol Deputies	11	11	10	11	11	11	11	11	11	11	11	0%	0%

**CITY OF VICTORVILLE**

STATION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Population	112,097	117,219	119,059	120,368	120,590	121,168	123,510	123,565	123,701	126,543	126,432	5%	0%
Total Call Volume	123,117	125,487	134,786	139,972	146,550	157,170	153,991	152,680	149,507	144,370	144,742	-1%	0%
<i>Proactive Calls</i>	24,402	24,410	25,055	31,200	30,061	31,816	25,031	24,056	23,034	21,070	22,161	-26%	5%
<i>Dispatched Calls</i>	98,715	101,077	109,731	108,772	116,489	125,354	128,960	128,624	126,473	123,300	122,581	5%	-1%
Deputy Reports from RMS	15,616	16,098	15,016	14,893	15,587	15,973	16,150	15,601	14,130	11,430	12,028	-23%	5%
Adult Bookings	3,204	3,656	3,408	3,658	4,348	4,487	5,081	4,510	4,536	3,531	2,793	-36%	-21%
Patrol Deputies	64	66	61	66	69	70	70	70	75	75	75	9%	0%



**CITY OF YUCAIPA**

STATION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Population	51,476	51,717	52,100	52,549	52,654	52,942	53,779	54,324	54,651	54,844	55,712	6%	2%
Total Call Volume	45,084	44,061	47,652	44,793	43,083	44,695	42,599	42,963	44,489	43,910	41,991	-3%	-4%
<i>Proactive Calls</i>	14,471	13,453	17,019	12,925	10,946	9,986	8,015	9,344	9,218	8,953	7,351	-33%	-18%
<i>Dispatched Calls</i>	30,613	30,608	30,633	31,868	32,137	34,709	34,584	33,619	35,271	34,957	34,640	8%	-1%
Deputy Reports from RMS	5,212	4,806	4,745	4,912	4,256	4,773	4,640	4,185	4,177	4,000	3,752	-12%	-6%
Adult Bookings	1,179	1,339	1,477	1,434	1,258	1,075	950	1,251	1,254	1,263	828	-34%	-34%
Patrol Deputies	22	22	22	22	22	22	22	23	24	24	24	9%	0%

**TOWN OF YUCCA VALLEY**

STATION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Population	21,292	20,916	21,030	21,053	21,053	21,355	21,281	21,519	21,834	22,050	22,236	6%	1%
Total Call Volume	27,344	25,138	25,666	26,784	26,350	27,374	25,750	26,925	26,141	25,401	26,259	0%	3%
<i>Proactive Calls</i>	8,926	5,880	5,557	6,581	5,767	5,568	5,556	6,922	6,688	6,420	7,634	32%	19%
<i>Dispatched Calls</i>	18,418	19,258	20,109	20,203	20,583	21,806	20,194	20,003	19,453	18,981	18,625	-10%	-2%
Deputy Reports from RMS	2,832	2,729	2,602	2,350	2,491	2,832	2,340	2,448	2,502	2,573	2,930	18%	14%
Adult Bookings	710	752	760	644	619	719	668	832	687	630	619	0%	-2%
Patrol Deputies	13	13	12	13	13	13	13	13	13	13	13	0%	0%

# SAN BERNARDINO COUNTY SHERIFF-CORONER'S DEPARTMENT

## OTHER DIVISIONS & UNITS

### CORONER

DIVISION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Total Call Volume	17,673	17,442	17,601	19,752	19,514	20,537	20,842	18,685	18,535	18,047	25,274	30%	40%
Proactive Calls	130	123	213	144	243	432	514	1,059	1,293	988	3,827	1475%	287%
Dispatched Calls	17,543	17,319	17,388	19,608	19,271	20,105	20,328	17,626	17,242	17,059	21,447	11%	26%
Deputy Reports from RMS	8,622	8,756	9,221	9,590	9,832	9,987	9,413	9,093	9,009	8,973	11,787	20%	31%
Adult Bookings	0	0	0	0	0	0	0	0	0	0	0	N/C	N/C

### COURT SERVICES

DIVISION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Total Call Volume	46,549	48,336	45,946	39,059	35,702	38,768	36,619	36,123	34,158	32,047	16,289	-54%	-49%
Proactive Calls	9,274	6,336	4,631	2,244	1,544	1,416	1,073	1,231	3,103	1,198	526	-66%	-56%
Dispatched Calls	37,275	42,000	41,315	36,815	34,158	37,352	35,546	34,892	31,055	30,849	15,763	-54%	-49%
Deputy Reports from RMS	204	160	174	149	134	174	131	116	121	132	58	-57%	-56%
Adult Bookings	6,037	5,288	4,541	3,452	3,301	3,026	2,255	2,419	2,685	2,252	954	-71%	-58%

### EMERGENCY OPERATIONS

DIVISION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Total Call Volume	136	118	180	184	125	125	107	88	120	81	93	-26%	15%
Proactive Calls	94	92	133	147	99	100	81	58	77	54	54	-45%	0%
Dispatched Calls	42	26	47	37	26	25	26	30	43	27	39	50%	44%
Deputy Reports from RMS	2	6	2	6	3	7	3	2	1	6	8	167%	33%
Adult Bookings	0	0	0	0	0	0	0	0	0	0	0	N/C	N/C

### GANGS

DIVISION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'15-'20	'19-'20
Total Call Volume						2,049	1,742	1,960	1,641	933	972	-53%	-43%
Proactive Calls						1,631	1,178	1,454	1,117	561	659	-60%	-50%
Dispatched Calls						418	564	506	524	372	313	-25%	-29%
Deputy Reports from RMS						412	449	428	539	340	326	-21%	-37%
Adult Bookings						560	551	535	487	267	221	-61%	-45%

2015 - Reorganization of Gang Teams to Narcotics from Specialized Enforcement Division (SED).



## NARCOTICS

DIVISION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Total Call Volume	3,505	3,935	4,535	4,149	2,861	3,038	4,927	4,449	4,513	4,155	4,493	57%	-8%
Proactive Calls	2,974	3,391	3,832	3,440	2,295	2,613	4,361	3,586	3,628	3,077	3,243	41%	-15%
Dispatched Calls	531	544	703	709	566	425	566	863	885	1,078	1,250	121%	22%
Deputy Reports from RMS	1,911	2,109	2,551	2,132	1,858	1,513	1,624	1,781	1,949	1,596	1577	-15%	-18%
Adult Bookings	523	528	566	522	678	265	323	264	414	474	308	-55%	14%

## SPECIALIZED ENFORCEMENT

DIVISION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Total Call Volume	2,673	2,137	1,485	1,199	1,212	936	958	765	660	579	585	-52%	1%
Proactive Calls	2,015	1,626	1,092	814	715	522	608	415	377	355	246	-66%	-31%
Dispatched Calls	658	511	393	385	497	414	350	350	283	224	339	-32%	51%
Deputy Reports from RMS	946	553	278	248	170	107	125	90	63	86	89	-48%	3%
Adult Bookings	722	578	493	349	304	211	183	121	111	85	64	-79%	-25%

## SPECIALIZED INVESTIGATIONS

DIVISION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Total Call Volume	438	382	553	589	518	520	922	356	332	512	683	32%	33%
Proactive Calls	326	320	468	488	411	383	416	208	173	259	480	17%	85%
Dispatched Calls	112	62	85	101	107	137	506	148	159	253	203	90%	-20%
Deputy Reports from RMS	223	146	339	249	260	182	177	159	196	159	210	-19%	32%
Adult Bookings	97	82	72	77	72	82	92	84	74	77	89	24%	16%

**SAN BERNARDINO COUNTY SHERIFF-CORONER'S DEPARTMENT**  
**CORRECTIONS BUREAU**

**CENTRAL DETENTION CENTER**

CORRECTION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Total Call Volume	737	422	316	368	472	540	433	388	536	413	1,338	183%	224%
Proactive Calls	648	324	240	313	430	484	408	360	425	318	898	109%	182%
Dispatched Calls	89	98	76	55	42	56	25	28	111	95	440	948%	363%
Deputy Reports from RMS	355	209	195	291	369	350	356	258	332	262	320	-13%	22%
Adult Bookings	165	119	89	128	194	148	150	106	128	100	42	-78%	-58%

**GLEN HELEN REHABILITATION CENTER**

CORRECTION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Total Call Volume	1,077	885	1,712	2,167	1,300	366	339	582	560	831	487	-63%	-41%
Proactive Calls	980	580	934	555	301	206	242	363	407	503	354	18%	-30%
Dispatched Calls	97	305	778	1,612	999	160	97	219	153	328	133	-87%	-59%
Deputy Reports from RMS	204	122	207	193	231	167	188	332	309	269	231	0%	-14%
Adult Bookings	25	15	45	19	11	12	9	37	45	45	29	164%	-36%

**HIGH DESERT DETENTION CENTER**

CORRECTION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Total Call Volume	901	1,315	1,069	1,597	1,584	2,007	1,218	919	962	1,243	2,241	41%	80%
Proactive Calls	707	1,028	861	1,366	1,408	1,759	1,091	694	742	903	1,721	22%	91%
Dispatched Calls	194	287	208	231	176	248	127	225	220	340	520	195%	53%
Deputy Reports from RMS	175	129	124	264	386	461	574	519	564	438	430	11%	-2%
Adult Bookings	0	0	0	0	79	49	28	25	38	64	23	-71%	-64%

**WEST VALLEY DETENTION CENTER**

CORRECTION ACTIVITY	-50 Dep Pos	AB109			Prop 47	Prop 57 & 64		SB54	AB953	COVID	Percent Change		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	'14-'20	'19-'20
Total Call Volume	2,656	7,331	7,240	2,898	2,024	2,203	2,415	3,801	4,248	4,222	3,093	53%	-27%
Proactive Calls	2,277	6,163	6,448	2,299	1,769	2,026	2,124	3,177	3,285	2,889	2,259	28%	-22%
Dispatched Calls	379	1,168	792	599	255	177	291	624	963	1,333	834	227%	-37%
Deputy Reports from RMS	988	1,108	1,329	1,319	1,283	1,550	1,706	1,955	2,413	2,187	1,966	53%	-10%
Adult Bookings	308	280	253	226	201	237	222	338	417	276	252	25%	-9%



## SOURCE NOTES:

- WORKLOAD STATISTICS:** Beginning in 2018, the Workload Statistics now include the Corrections Bureau & other operational Divisions & Units in the Overall Department Total.
- Population:** This data may be obtained from the Demographic Research Unit in Sacramento at [www.dof.ca.gov/research/demographic](http://www.dof.ca.gov/research/demographic). This includes a demographic estimate in unincorporated jurisdictions.
- Total Call Volume:** Tiburon Computer Aided Dispatch (CAD) data represents ALL calls-for-service for the Patrol Bureaus included above. This is the total call volume within a jurisdiction represented by the first two letters of an incident number (AP = Apple Valley, SP = Specialized, etc.).
- Proactive Calls:** Tiburon Computer Aided Dispatch (CAD) data represents OFFICER INITIATED calls-for-service ONLY.
- Dispatched Calls:** Tiburon Computer Aided Dispatch (CAD) data represents DISPATCHED calls-for-service ONLY.
- Traffic Stops:** Tiburon Computer Aided Dispatch (CAD) data represents all traffic stops based on the original call type.
- Deputy Reports in RMS:** Tiburon Records Management System (RMS) data represents the total number of deputy reports drawn.
- Adult Bookings:** The Technical Services Division, Jail Team, provides the total adult bookings from our Jail Information Management System (JIMS). Adult bookings are collected using the two-digit jurisdiction identifier (18 = Apple Valley, 60 = Specialized, etc.).
- Patrol Deputies:** This data represents Authorized Deputy Sheriff position information provided by the Bureau of Administration, Schedule A- for each FY. The numbers used are rounded & used in the Patrol Statistics & Staffing worksheet.
- Central Station / San Manuel**  
(Contract): In prior years, the San Manuel service was reported as a sub-agency to Central Station where activity was both tracked and reported under Central Station (SB). To track specific incidents relating to this contract, an agency code of SM was implemented in January 2017.
- West End - Mission Corridor**  
(Reverse Contract): In 2016, the West End (WE - Mission Corridor) was assigned to the West Foothill (WF) / Fontana Station (FN) & then reassigned back to the Chino Hills Station in 2018.
- Coroner:** In 2017, Coroner Investigators starting using a new means of reporting in the field for proactive calls.
- Gangs:** The reorganization of Gang Teams to Narcotics from Specialized Enforcement Division (SED) occurred in 2015.
- Jails:** Prior to 2009, all jail stats were reported as one jurisdiction.
- Annual Crime Report:** This workload data comparison is not included in the Annual Crime Report.

### Corrections Bureau: Increases/Variations to Calls for Service and Deputy Report numbers (DR):

In 2017, the Department implemented a new Use of Force reporting procedure, utilizing the Microsoft CRM platform. In 2018, new Use of Force reporting guidelines and polices were updated. The new guidelines amended the criteria for documenting Level II and III Use of Force incidents, which include written reports for these newly defined levels of force.

In 2014, the High Desert Detention Center expansion project (Phase I) was completed and the facility's staffing level was increased by thirty (30) additional deputy positions to manage the higher number of inmates.

During 2011 and 2012, the West Valley Detention Center implemented a pilot program within the Transportation Division that equipped their fleet with Mobile Data Computers in every unit. Consequently, every prisoner transport to and from the jail was entered into CAD as a Call for Service. This pilot program was cancelled in 2013.

**Please Note: 0% = No Change, N/C = Not Calculable, N/A = Not Applicable (no data for comparison)**





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SAN BERNARDINO COUNTY **SHERIFF'S DEPARTMENT**  
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