



San Bernardino County SHERIFF'S DEPARTMENT

Basic Dispatchers Course

September 14 – October 9, 2026
0800 to 1700 hours

Course Description

This course satisfies Peace Officer Standards and Training (POST) requirements for Public Safety Dispatcher Certification.

This course is the basic training for new public safety dispatchers. The course includes training on the basic roles, responsibilities, and duties of a public safety dispatcher within a law enforcement agency. It also includes training on the skills and knowledge need for practical application in the law enforcement communications center.

Learning Topics

- Professional Orientation
- Ethics
- Criminal Justice System
- Introduction to Law
- Interpersonal Communication
- Telephone Technology/Procedures
- Missing Persons, Domestic Violence, Community Policing, Cultural diversity, Hate Crimes, Gang Awareness
- Law Enforcement Telecommunications
- Radio Technology
- Critical Incidents

Frank Bland Regional Training Center

18901 Institution Road
San Bernardino, CA, 92407
(909) 473-2695



[Click Here](#) to visit our website or scan QR Code

Course Location:

Frank Bland Regional Training Center
18901 Institution Road, San Bernardino, CA 92407

Course Fee:

\$285.00
SBCSD Members Fee Waived

POST CCN:

2330-30930

POST Plan:

IV

Payment Options:

Major Credit Cards accepted in person or by phone
Agency check, cashier's check, or money order payable to S.B.S.D.

No personal checks or cash accepted

Mail check to:

PO Box 9037, San Bernardino, CA 92427

- **Must be currently employed by a law enforcement agency**
- **Present appropriate ID upon arrival**
- **Dates and location are subject to change**
- **Casual business attire strictly enforced. No shorts, T-shirts, tanks, jeans, sandals, etc.**

To register, use the Course Registration form located [HERE](#)
INFORMATION (909) 473-2695 / AOTRegistration@sbcscd.org

