## SAN BERNARDINO COUNTY SHERIFF'S DEPARTMENT

## FRANK BLAND REGIONAL TRAINING CENTER

18901 Institution Road, San Bernardino, CA 92407

# TACTICAL COMMUNICATION







Click for AOT Calendar

## Course Fee: \$30.00 SBCSD Members:

#### Payment Options:

Major Credit Cards accepted in person or by phone

Agency check, cashier's check, or money order payable to S.B.S.D.

No personal checks or cash accepted

Mail check to: PO Box 9037, San Bernardino, CA 92427

- POST CCN: 2330-30855
  POST Plan: N/A
- STC 0053-005865

Advanced Officer Training "Beyond the Basic"

# FEBRUARY 18, 2019 0800 to 1700 hours

### **LEARNING TOPICS:**

- Voluntary Compliance
- Verbal Skills
- Power Principles
- Case Studies
- The Contact Professional
- Legal Issues

#### **COURSE DESCRIPTION:**

This course provides a thorough overview in diffusing conflict when encountering hostile, uncooperative, or emotionally upset persons and is designed to modify contacts into positive experiences and reduce the potential for complaints or the escalation into higher levels of force. Perishable Skills Program approved.

<u>Course Location:</u> Frank Bland Regional Training Center 18901 Institution Road, San Bernardino, CA 92407

- Must be currently employed by a law enforcement agency
- Present appropriate ID upon arrival
- Dates and location are subject to change
- > Casual business attire strictly enforced. No shorts, T-shirts, tanks, jeans, sandals, etc.

To register, use the Course Registration form located <u>HERE</u>

INFORMATION (909) 473-2695 / AOTRegistration@sbcsd.org