



Employee of the Quarter SPOTLIGHT!

Director's Message

November 2018

As the year ends, I am reminded of the extraordinary staff we have working in our department and proud to celebrate our November 2018 honorees for Employee of the Quarter! The stories and comments that the deputies shared for each honoree were very similar in that customer service, positive energy, initiative, and phenomenal leadership skills were qualities that all of these staff share and continuously exude at work. The objectives these staff have accomplished and their future goals were inspiring to hear about and reminded me that public service must be more than just doing a job, it requires dedication and the ability to find satisfaction in helping those most vulnerable in our communities. I hope that their contagious smiles inspire you to pay it forward and radiate that positive energy out to your co-workers and our customers! Congratulations to you all!

- GILBERT RAMOS

Shellie Torres, DM

Brandi Moore, EW II

Adrienne Gries, EW II



REGION 1

Shellie Torres is an excellent District Manager that leads by example through her strong work ethic and integrity. She understands the County Vision and builds on employees' unique strengths to help them thrive and succeed!



REGION 2

Brandi Moore currently works the Cal Learn and ICT cases. She is a stellar employee who constantly leads by example. Brandi is a natural leader who is positive, knowledgeable and always willing to help where needed, and always with a smile!



REGION 3

Adrienne Gries' zest for life, and focus on family, illuminates the excellent teamwork and skills she possesses. Her willingness to accept responsibility and succeed in the face of change is commendable. Her Team, and I, are extremely appreciative and proud of all she has accomplished!

Mary Buckmaster, EW II

Melissa Kelsch, EW II

Jonathan Gonzalez, ESS



REGION 4

Mary Buckmaster is the go to person in the unit, very approachable and responsible and always has a smile for everyone. She is a problem solver and her customer service is amazing to everyone she is in contact with. Mary loves her job to assist all customers to the best of her abilities and in Mary words "I am just doing my job". She is a shining example to her peers!



REGION 5

Melissa Kelsch accepts new assignments with a smile and eagerness to learn new policy or positions. She is an exceptional staff trainer and mentor. Committed to sharing her knowledge and experience to others is important to her. Melissa believes providing customer service is treating others with kindness, respect, be helpful, friendly and solution oriented. She is a dedicated and goal oriented employee that will continue to be an asset to the department and county!



REGION 6

Jonathan Gonzalez steps up and assists when needed. He collaborates with outside agencies to ensure all customers and department needs are met. Jonathan takes initiative to assist his peers without being asked. His dedication to assist TAD in achieving goals is appreciated. His professionalism and leadership skills are seen in the decisions and customer service he provides daily. His work ethic, integrity, and honesty make him stand out!

Dina Ramos, EW III

November 2018 Employee's of the Quarter



REGION 7

Dina Ramos is a vital part of our mentoring team and has provided excellent insight and suggestions for improving the mentor plan. She provides outstanding internal and external customer service, and is consistently acknowledged by her peers for it. Dina has an excellent case review proficiency and is always willing to tackle complex case actions. She is a valuable member of the CSC team!

