

Employee of the Quarter SPOTLIGHT!

Director's Message

February 2020

The awardees for Employee of the Quarter, February 2020, have set the bar very high as we begin this new year. The employees recognized this quarter bring a contagious spirit of compassion, dedication and helpfulness that reflects the passion they each have for the jobs they perform. Each new year brings new opportunities and challenges, and these awardees have risen to every challenge presented with a positive attitude, excellent program knowledge and effective communication that magnifies the true leaders they are. These employees serve as a true inspiration as they strive to motivate those around them to go above and beyond and positively impact the communities of our county. These individuals emulate the County Vision on a daily basis with eagerness and excitement, and I hope that as the year progresses, their positive energy will influence and inspire each person they come into contact with, both customers and staff. Congratulations to you all!

- GILBERT RAMOS

Rebecca Johnson, Secretary



REGION 1

Becky is a vital part of the Region 1 team. She provides outstanding customer service and support to staff department wide. She is the go to person for our supervisors, managers and other regional secretaries. Her strong work ethic, integrity and positive attitude make her a stand out employee!

Staci Johnson, EW II



REGION 2

Staci comes to work every day with a passion and purpose. Every day, every customer, she approaches each with dignity and respect. You can hear her sincerity in action as she helps all of her customers because she believes she makes a difference in her customer's lives. Staci shines as an example of excellent customer service for everyone to follow!

Erika Nunez Martinez, EW II



REGION 3

Erika exceeds service expectations through her use of strong interpersonal skills and program knowledge. She never hesitates to be of assistance to others, which is made evident by her annual volunteering for VITA. She knows teamwork is the key to providing the level of service expected by TAD as well as San Bernardino County's Vision!

Marianne Ruiz, EW II



REGION 4

Marianne is the back-up worker for all specialized caseloads in Yucaipa, as well as the IPV worker for the Region. She is very knowledgeable in all aspects of CW, CF, HA and GR. She takes on many assignments and needs very little direction. Marianne is a resource to her peers and the go-to person in the office. She is always willing to help and does so with a smile and positive attitude. Marianne is an asset to the Region, and the Department!

Eliberta Beltran, EW II



REGION 5

Eli is an exceptional EW who no matter what she is doing, gives 100% of herself. She is highly resourceful, utilizing her knowledge, experience and resources in order to take appropriate action. Eli is always very gracious with each request and appreciates each opportunity to exercise her knowledge and skills. She recognizes each opportunity as a way to help customers receive resolution. Eli is a shining example to her peers!

Teresa Jimenez Maldonado, ESS



REGION 6

Teresa is one of those employees who is an above and beyond type of worker. She volunteers for any type of unforeseen coverage whenever needed. Her congenial attitude is contagious out on the floor. She is the district WPR worker as well as the district mentor. Her customers provide positive feedback about their experiences with Teresa and communicate that she truly cares about their needs!

Elizabeth Rendon, EW II



REGION 7

Ms. Rendon goes above and beyond to provide excellent customer service to all customers, both internal and external. She recently filled an acting Supervisor position, and did an amazing job! One of her peers shared "Betty consistently goes above and beyond for her employees and peers, she is extremely knowledgeable, a great team player, has a great attitude, and helps create a positive work atmosphere". Her positive attitude is contagious and she's always eager to learn!

February 2020 Employee's of the Quarter

