



NEW AUTHENTICATION OPTIONS

Stay Informed

Now, there are more options to verify your identity when calling the Interactive Voice Response (IVR) system.

You can now verify your identity and access case information by saying two of the following:

- Case number
- Date of Birth (DOB)
- Social Security Number (SSN)
- Driver's license/State identification card number
- IVR Personal Identifying Number (PIN)
- Electronic Benefits Transfer (EBT) card number



Save time when calling by using your voice as your password.

**Call (877) 410 - 8829
to set up.**