

## Office Locations

Adelanto .....10875 Rancho Rd.  
Apple Valley ..... 13886 Central Rd.  
Barstow .....1900 E. Main St.  
Colton..... 1900 W. Valley Blvd.  
Del Rosa..... 1895 Del Rosa Ave.  
Fontana .....7977 Sierra Ave.  
Hesperia..... 9655 9th Ave.  
Needles..... 1090 E. Broadway St.  
Ontario..... 1647 E. Holt Blvd.  
Rancho Cucamonga .... 10825 Arrow Rte.  
Redlands ..... 1811 W. Lugonia Ave.  
Rialto ..... 1175 W. Foothill Blvd.  
San Bernardino ..... 265 E. Fourth St.  
San Bernardino . . . 2240 Little Mountain Dr.  
Twentynine Palms ....73629 Sun Valley Dr.  
Victorville..... 15010 Palmdale Rd.  
Yucaipa..... 32353 Yucaipa Blvd.  
Yucca Valley ..... 56357 Pima Trl



***T****he mission of the Transitional Assistance Department is to enhance the quality of life in the communities we serve by providing economic support to individuals and families. We are committed to working collaboratively to provide our services accurately and efficiently, with a high emphasis on integrity, respect and customer service.*



**TRANSITIONAL ASSISTANCE  
DEPARTMENT**

[www.SBCounty.gov/tad](http://www.SBCounty.gov/tad)



GR 101 (05/22)

# GENERAL RELIEF



**TRANSITIONAL ASSISTANCE**

## What is General Relief?

General Relief (GR) is a Public Assistance (PA) loan program administered by the San Bernardino County Transitional Assistance Department (TAD). It is designed to provide relief and support for needy adults residing in the county.

GR customers receive cash benefits to assist with basic living needs.

Customers may also apply for CalFresh and Medi-Cal to receive further help with food and health care needs.

## Who Qualifies?

Generally, GR applicants are individuals and their families (if applicable) who are not supported by any of the following:

- Own income
- Friends or relatives
- Other public funds
- State hospitals
- State or private institutions
- Any other sources



## How to Qualify?

The GR program requirements are different depending on whether a person is able to work. To qualify you must meet one of the following criteria:

- Incapacitated — You have a verified mental or physical incapacity preventing employment.
- Employable — You are able to work, but are currently unemployed.
- Socially Unemployable — One of the following apply:
  - You are incapacitated and unable to provide verification, or
  - A circumstance beyond your control temporarily prevents you from finding employment.

**Note:** Persons qualifying for GR as an employable person, are only eligible to three months of aid in a 12 month period.

## Eligibility Requirements

Applicants must meet the following minimum eligibility requirements:

- Be a United States citizen/legal permanent resident/other non-citizen authorized to live in the United States
- Reside and intend to remain in San Bernardino County
- Be incapacitated, socially unemployable, or employable
- Apply for and accept any potentially available income
- Meet resource limits



Applicants may be asked to provide proof of:

- Income
- Property
- Social Security Number
- Citizenship/immigration status
- Identity
- Other information

## How Do I Apply?

You can apply for GR by:

- Completing an application at a local TAD office listed on the back of this brochure
- Visiting the TAD website at: [sbcounty.gov/tad](http://sbcounty.gov/tad) to obtain an application
- Calling (909) 388-0245 to request an application be mailed to you
- Returning an application by dropping it off at an office, by mail, fax or email at [GRapplications@hss.sbcounty.gov](mailto:GRapplications@hss.sbcounty.gov)

***GR benefits are a loan and must be repaid to the County.***