

TAD Office Locations	
Adelanto	10875 Rancho Rd.
Apple Valley	13886 Central Rd.
Barstow	1900 E. Main St.
Colton	1900 W. Valley Blvd.
Del Rosa	1895 Del Rosa Ave.
Fontana	7977 Sierra Ave.
Hesperia	9655 9th Ave.
Needles	1090 E. Broadway St.
Ontario	1647 E. Holt Blvd.
Ontario Medi-Cal Office	1627 E. Holt Blvd.
Rancho Cucamonga	10825 Arrow Rte.
Redlands	1811 W. Lugonia Ave.
Rialto	1175 W. Foothill Blvd.
San Bernardino	265 E. Fourth St.
San Bernardino	2470 Little Mountain Dr.
Twentynine Palms	73629 Sun Valley Dr.
Victorville	15010 Palmdale Rd.
Yucaipa	32353 Yucaipa Blvd.
Yucca Valley	56357 Pima Trl.

# Mission

**The mission of the Transitional Assistance Department (TAD) is to enhance the quality of life in the communities we serve by providing economic support to individuals and families. We are committed to working collaboratively to provide our services accurately and efficiently, with a high emphasis on integrity, respect and customer service.**

**Skip the line and apply online!  
Scan this QR code to apply for  
BenefitsCal today!**



[wp.SBCounty.gov/tad](http://wp.SBCounty.gov/tad)

# General Relief



**Transitional Assistance**



## What is General Relief?

General Relief (GR) is a Public Assistance (PA) loan program administered by the San Bernardino County Transitional Assistance Department (TAD). It is designed to provide relief and support for needy adults residing in the county.

GR customers receive cash benefits to assist with basic living needs. Customers may also apply for CalFresh and Medi-Cal to receive further help with food and health care needs.

## Who qualifies?

Generally, GR applicants are individuals and their families (if applicable) who are not supported by any of the following:

- Own income
- Friends or relatives
- Other public funds
- State:
  - Hospitals, or
  - Institutions
- Any other sources

## Program requirements

The GR program requirements will vary depending on each individual's circumstance and whether a person is able to work. To qualify you must meet one of the following criteria:

- Incapacitated — You have a verified mental or physical incapacity preventing employment.
- Employable — You are able to work, but are currently unemployed.

**Note:** Persons qualifying for GR as an employable person, are only eligible to 90 days of aid in a 12-month period.

- Socially Unemployable — One of the following applies:
  - You are incapacitated and unable to provide verification, or
  - A circumstance beyond your control temporarily prevents you from finding employment.

**GR benefits are a loan and must be repaid to the County.**



## Eligibility requirements

Applicants must meet the following minimum eligibility requirements:

- Be:
  - A United States citizen/legal permanent resident/other non-citizen authorized to live in the United States
  - Incapacitated, socially unemployable, or employable
- Reside and intend to remain in San Bernardino County
- Apply for and accept any potentially available income
- Meet resource limits

## Applicants may be asked to provide proof of:

- Income
- Property
- Social Security Number
- Citizenship/immigration status
- Identity
- Other information

## How do I apply?

You can apply for GR by:

- Completing an online application at: [www.BenefitsCal.com](http://www.BenefitsCal.com)
- Calling (909) 388-0245 to request an application be mailed
- Visiting your local TAD office to complete an application in person
- Submitting an application via:
  - Mail
  - Drop box
  - Fax