

Behavioral Health

Consistency in Inpatient Utilization Review and Authorization Practices Procedure

Effective Date Revised Date

01/28/2014 07/11/2022 Dr. Georgina Yoshioka, Interim Director

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Purpose

To provide Utilization Management Reviewers with procedures to ensure consistency with inpatient Treatment Authorization Requests (TAR) authorization practices.

Procedures

The Utilization Management Unit will conduct consistency with authorization studies annually and more frequently, if necessary. The following procedures will be utilized to establish an assessment of inter-rater reliability:

- Lead Inpatient Reviewer will randomly select a sample of five (5)
 TARS from both Short Doyle and Fee-For-Service hospitals.
- Lead Inpatient and Inpatient Reviewers shall each review the five (5)
 TARs selected by the Lead Inpatient Reviewer within ten (10)
 business days from the date of the receipt.
- Upon completing their review, Inpatient Reviewers will complete authorization worksheets and make determinations as to whether requests for inpatient day payment will be approved or referred to the physician advisor for review. Reviewers will then submit the authorization worksheets to the Lead Inpatient Reviewer.
- Lead Inpatient Reviewer will be responsible for:
 - o Reviewing authorization worksheets,
 - Determining the degree of inter-rater agreement among the clinicians; and
 - Submitting inter-rater reliability findings to Program Manager II and Nurse Supervisor of Quality Management (QM) via email.
- QM Program Manager or Nurse Supervisor will be responsible for implementing any applicable training as a result of the authorization study. Training may include team review and discussion of findings.

Related Policy or Procedure

DBH Standard Practice Manual:

- Consistency in Inpatient and Outpatient Utilization Review and Authorization Practices Policy (QM6038)
- Consistency in Outpatient Utilization Review and Authorization Practices Procedure (QM6038-2)

Reference(s)

• California Code of Regulations, Title 9, Section 1810.440(b)(1)(2)(3)