



Information Notice 22-01

Date September 12, 2022

To Department of Behavioral Health (DBH) Staff, Contract Agencies and Fee-for-Service Providers

From Georgina Yoshioka, DSW, MBA, LCSW, Interim Director DocuSigned by:
Dr. Georgina Yoshioka Interim Director
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Subject San Bernardino County Threshold Languages

Purpose To inform DBH staff, contracted agencies and fee-for-service providers of threshold language requirements for the San Bernardino County.

Background To ensure all beneficiaries have access to culturally and linguistically appropriate services, County Mental Health Plans (MHP) are required to comply with all cultural competence and linguistic requirements per state and federal law, including those outlined in California Code of Regulations (CCR), Title 9, §1810.410; MHP and the Department of Health Care Services (DHCS) contracts; and DHCS (formerly Department of Mental Health) IN No. 10-02 and 10-17.

Threshold Language(s) for San Bernardino County Per DHCS Behavioral Health (BH) Information Notice 20-070, in addition to English, Spanish, Mandarin and Vietnamese are the Threshold languages for San Bernardino County. "Threshold Language" means a language that has been identified as the primary language, as indicated on the Medi-Cal Eligibility Data System (MEDS), of 3,000 beneficiaries or five percent (5%) of the beneficiary population, whichever is lower, in an identified geographic area, per Title 9, CCR, §1810.410 (a) (3).

Requirement(s) Counties are required to comply with all threshold language requirements contained in Title 9, CCR, §1810.410 and Cultural Competence Plan (CCP) requirements contained per DHCS IN No. 10-02.

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- Reference(s)**
- Department of Mental Health IN 10-02
 - Department of Mental Health IN 10-17
 - Department of Health Care Services, BH IN 20-070
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Questions For questions regarding this Information Notice, please contact DBH Office of Equity and Inclusion at cultural_competency@dbh.sbcounty.gov or (909) 252-5150.
