

COMPLAINTS



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The Grand Jury receives numerous citizen complaints throughout the year. Every complaint is carefully reviewed by the Grand Jury and a determination is made regarding jurisdiction. If jurisdiction is confirmed and the complaint warrants investigation, it is assigned to the appropriate committee. The committee will investigate the complaint with the appropriate oversight by the Grand Jury. At times, an Ad Hoc committee is formed to investigate specific complaints. The complaint would then be investigated and the outcome reported to the full Grand Jury. A written report regarding a specific complaint may or may not be included in this year-end Grand Jury Final Report.

The process to submit a complaint is to obtain a Confidential Citizen Complaint Form from either the Grand Jury website (<http://cms.sbcounty.gov/grandjury/Home.aspx>) or by calling the Grand Jury Office at (909)387-9120. Once fully completed, the form is returned to the office. Although the Grand Jury normally does not investigate unsigned complaints, depending on the issue, it may conduct an investigation from an anonymous source.

The 2015-2016 Grand Jury received 35 new complaints. Of those, 13 complaints were assigned to committees for review. Of those investigated, three investigations are included in this 2015-2016 Final Report. Four complaints were not within the jurisdiction of the Grand Jury, three were anonymous, six were rejected by the Grand Jury for various reasons other than jurisdiction and one is being referred to the 2016-2017 Grand Jury.